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Original Paper

Cloud-Based Machine Learning Platform to Predict Clinical Outcomes at Home for Patients With Cardiovascular Conditions Discharged From Hospital: Clinical Trial

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Abstract

Background: Hospitalizations account for almost one-third of the US \$4.1 trillion health care cost in the United States. A substantial portion of these hospitalizations are attributed to readmissions, which led to the establishment of the Hospital Readmissions Reduction Program (HRRP) in 2012. The HRRP reduces payments to hospitals with excess readmissions. In 2018, >US \$700 million was withheld; this is expected to exceed US \$1 billion by 2022. More importantly, there is nothing more physically and emotionally taxing for readmitted patients and demoralizing for hospital physicians, nurses, and administrators. Given this high uncertainty of proper home recovery, intelligent monitoring is needed to predict the outcome of discharged patients to reduce readmissions. Physical activity (PA) is one of the major determinants for overall clinical outcomes in diabetes, hypertension, hyperlipidemia, heart failure, cancer, and mental health issues. These are the exact comorbidities that increase readmission rates, underlining the importance of PA in assessing the recovery of patients by quantitative measurement beyond the questionnaire and survey methods.

Objective: This study aims to develop a remote, low-cost, and cloud-based machine learning (ML) platform to enable the precision health monitoring of PA, which may fundamentally alter the delivery of home health care. To validate this technology, we conducted a clinical trial to test the ability of our platform to predict clinical outcomes in discharged patients.

Methods: Our platform consists of a wearable device, which includes an accelerometer and a Bluetooth sensor, and an iPhone connected to our cloud-based ML interface to analyze PA remotely and predict clinical outcomes. This system was deployed at a skilled nursing facility where we collected >17,000 person-day data points over 2 years, generating a solid training database. We used these data to train our extreme gradient boosting (XGBoost)-based ML environment to conduct a clinical trial, *Activity Assessment of Patients Discharged from Hospital-I*, to test the hypothesis that a comprehensive profile of PA would predict clinical outcome. We developed an advanced data-driven analytic platform that predicts the clinical outcome based on accurate measurements of PA. Artificial intelligence or an ML algorithm was used to analyze the data to predict short-term health outcome.

Results: We enrolled 52 patients discharged from Stanford Hospital. Our data demonstrated a robust predictive system to forecast health outcome in the enrolled patients based on their PA data. We achieved precise prediction of the patients' clinical outcomes with a sensitivity of 87%, a specificity of 79%, and an accuracy of 85%.

Conclusions: To date, there are no reliable clinical data, using a wearable device, regarding monitoring discharged patients to predict their recovery. We conducted a clinical trial to assess outcome data rigorously to be used reliably for remote home care by patients, health care professionals, and caretakers.

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KEYWORDS

smart sensor; wearable technology; moving average; physical activity; artificial intelligence; AI

Introduction

Background

Why are some discharged patients readmitted whereas others are not? Although often routine and uncomplicated, this transition of care is complex and, if not arranged properly, can lead to life-threatening consequences. Clearly, factors such as disease severity and the intensity of postdischarge care affect the risk of readmission; however, many other issues may also have substantial contributions [1]. The top contributory factors are (1) admission diagnosis: heart failure is the top cause of readmission, whereas other conditions, including sepsis, pneumonia, chronic obstructive pulmonary disease, and cardiac arrhythmia, are considered high risk; (2) insurance: Medicare and Medicaid patients have the highest rates of readmission; (3) patient demographics: race, sex, age, and income play a key role (eg, women who experience heart attacks and populations with lower-income status); and (4) patient engagement: patients who lack knowledge, skills, and confidence to manage their care have nearly double the average readmission rate [2,3].

The hospital readmission rate is approximately 20% in the United States, and the rates increase proportionately among those who are aged ≥ 50 years [4]. Our health care infrastructure is overburdened. Therefore, it is incumbent upon health care providers to develop risk stratification algorithms expeditiously to help predict which patients are at the highest risk for readmission. However, this determination is extremely difficult to make, particularly because the majority of the discharged patients will not become critically ill, require readmission, or die. Therefore, as we try to mitigate the risks of readmission, we need to do more than just predict the risk of readmission; we need to also tailor our home monitoring strategies to this risk [1]. Furthermore, this monitoring must not overwhelm health care providers or patients; rather, the aim should be to deliver smart, robust, and intelligent monitoring of patients convalescing at home.

Physical activity (PA) is one of the major determinants for overall clinical outcomes in chronic diseases, including diabetes, hypertension, hyperlipidemia, heart failure, and cancer, as well as mental health issues [5-8]. Moreover, these same comorbidities increase the risk of readmission. In 2017, the Centers for Disease Control and Prevention advocated adding PA as the fourth vital sign after heart rate (HR), blood pressure, and body temperature [9]. These developments underline the critical importance of PA in assessing the recovery of patients

and, more importantly, indicate a clear need to measure PA quantitatively beyond the current questionnaire and survey methods [4,9,10]. PA is defined simply as any bodily movement produced by the skeletal muscles that result in energy expenditure [11]. However, it has been difficult historically to directly measure PA. It requires a dedicated laboratory to measure and perform a kinematic analysis. In addition, the measurement period is short and hard to monitor over time. Wearable technology and wireless data transmission have overcome these limitations and facilitate an accessible and long-term assessment of PA. A triaxial movement sensor was found to be a reliable, valid, and stable measurement of walking and daily PA in patients with chronic obstructive pulmonary disease [7]. Furthermore, a portable system for PA assessment in a home environment has been proposed [5]. These innovative systems provide novel and comprehensive real-time data for the evaluation of the health and quality of life of participants with limited mobility and chronic diseases. Finally, an estimate of step counts and energy expenditure strongly correlated with observed step counts and measured energy expenditure, using hip- and wrist-based Fitbit devices [6].

Development of an Advanced Data-Driven Analytic Platform

We developed an advanced data-driven analytic platform that predicts clinical outcomes based on accurate measurements of PA [10]. Artificial intelligence (AI) or machine learning (ML) analyzes the data to predict short- and long-term health outcomes. Although there is an overabundance of wearable devices (WDs) in the market, there are no known clinical outcome data that could be used reliably for home care by patients, health care professionals, or caretakers. In conjunction with AiCare Corp in San Jose, California, United States, we developed a platform consisting of the following key components: (1) a WD synced to an iPhone or app, (2) a web-based open application programming interface (API), (3) an AI and ML interface, and (4) a Health Insurance Portability and Accountability Act (HIPAA)-compliant Amazon Web Services (AWS) server environment. This platform was deployed at a skilled nursing facility where we collected >17,000 person-day data points (408,000 person-hour data points). These data provided the training set for our extreme gradient boosting (XGBoost) AI algorithm to correlate PA data to health outcomes in the *Activity Assessment of Patients Discharged from Hospital-I (ACT-I) clinical trial*. In this ACT-I trial, we enrolled 52 patients discharged from Stanford Hospital. Our data demonstrated a robust predictive system to forecast health

outcomes in the enrolled patients based on their PA data. The clinical study generated a receiver operating characteristic (ROC) analysis with a sensitivity of 87% and a specificity of 79% in predicting the clinically significant events that were reported by the patients. Our comprehensive AI profiling of the PA of the discharged patients predicted their recovery or clinical deterioration to enable the precision guidance of appropriate and timely intervention during the 4-week follow-up period.

After considering various functionalities and requirements, the WD offered the most practical and compliant design solution to monitor discharged patients intelligently. However, the wearable technology for discharged patients should embody different applications and designs specific to their needs. In this paper, we will demonstrate these specifications in more detail. We will present AiCare's comprehensive technology solution consisting of a WD, Bluetooth low energy (BLE)-enabled iOS infrastructure, an ML algorithm to implement AI in patient care, and API-enabled web technology to measure the daily activities of patients. In this study, remote data collection, robust XGBoost AI analysis, and the reliable prediction of clinical outcomes are reported.

Methods

Patient Recruitment

We screened patients discharged from Stanford Hospital general cardiology and advanced heart failure program.

Ethical Considerations

We obtained approval from the Stanford University Institutional Review Board (53805) and recruited patients discharged from Stanford Hospital. They were invited to participate in a research study to demonstrate the safety and feasibility of the AiCare platform. Informed consent was obtained from each participant who consented to primary data collection and secondary data analysis without additional consent. The privacy and confidentiality of participants are protected by a deidentified code that is assigned to each patient. No compensation was offered to participants.

ML Predictive Platform

Our comprehensive ML profile of the discharged patients was designed to predict their proper recovery to enable the precision guidance of timely intervention during the 4-week follow-up period. We developed an advanced data-driven XGBoost analytics platform to predict clinical outcomes based on accurate measurements of PA [10].

We compared several techniques to analyze our training data set, including logistic regression, naïve Bayes, support vector machine, and XGBoost. We measured precision, recall, F_1 -score, area under the ROC curve (AUC-ROC), and average critical activity level, using different data sets. Throughout the analyses, XGBoost provided the highest area under the curve (AUC) values and other measurements.

We chose XGBoost because of its interpretability through the model training process, resistance to trivial features, and the reduced risk of overfitting. For our health care use case, model transparency was an important evaluation criterion. XGBoost

visualized the feature prioritization and automatic weight assignments, which allowed us to explain the model insights to the stakeholders for solution adoption. Occasionally, there are noises in sensor data. To reduce the risk of overfitting, we experimented with `max_depth` of 2, 3, 4, and 5 and `min_child_weight` of 1, 2, 3, 4, and 5. On the basis of our list of PA-related input feature set and data volume (>17,000 person-day data points), the hyperparameters we used were `max_depth` of 3, `learning_rate` of 0.01, `min_child_weight` of 4, and `n_estimators` of 100. This achieved the balance of model accuracy, reducing the risk of overfitting and reaching a tolerable learning speed. We experimented with both XGBoost 1.4.1 and XGBoost 1.7.5. A mean absolute error of 1.7.x was introduced, which boosted the training algorithm convergence process. Some assumptions we made regarding the XGBoost model that should be considered include that the encoded integer values for each input variable have an ordinal relationship; it should not be assumed that all values are present. Our algorithm could handle missing values by default. In our tree-based algorithm, missing values were learned during the training phase.

Our AI platform predicted clinical outcome risk during the 4-week follow-up period using the continuous PA data stream. The PA features were measured by the number of occurrences of the multiples of g-force (1 g, 2 g, and 3 g) in each 1-hour time window. One hour was further divided into 7200 time intervals of 500 milliseconds each. Within each 500-millisecond period, the AiCare platform detected whether the minimum level of acceleration (1 g) had occurred. If yes, it increased the 1-g value by 1 count. Therefore, on an hourly basis, a restless user could potentially accumulate up to 7200 values of 1 g. The same detection and computational logic applied to 2-g and 3-g values. The directionless g-force was an aggregation of the g-forces in 3 axes (directionless g-force = $\sqrt{[g\text{-force}_x^2 + g\text{-force}_y^2 + g\text{-force}_z^2]}$). This trial used the initial 72-hour period to build nonrisk baseline data and generated an alert when any deviation occurred, which indicated worsening health condition. The platform was able to detect the precursors of rehospitalization.

A decision tree ensemble-based multiclass classification approach was used to predict no risk, mild risk, and risk. A maximum tree depth of 3 levels was deployed. The intrinsic graph of the decision tree facilitated the explainability of the model. Figure 1 presents a sample decision tree from our model.

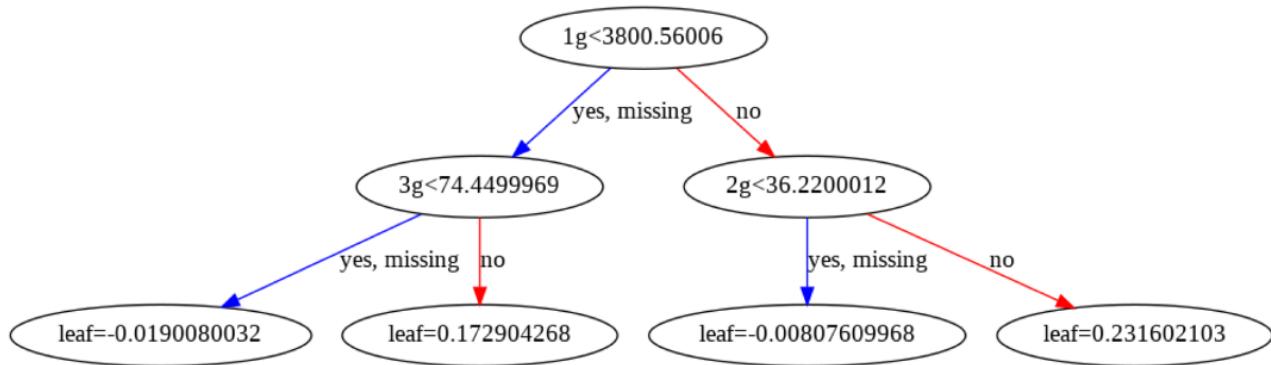
This decision tree visualization provides insight into the gradient boosting process. Figure 1 illustrates the importance and data coverage of each input feature (1 g, 2 g, and 3 g) and the decision-making process. We chose cross-entropy-based softprob objective (the loss function in the first term of the training objective equation presented after this paragraph) to predict the probabilities of 3 categories in the risk profile. Because of the tendency of the decision tree to bisect the data space and to overfit the training data when classes are not well separated, we introduced a regularization term to balance the bias-variance trade-off (the second term of the training objective equation presented after this paragraph).



(1)

To reduce false-positive results, we further enhanced the platform with the clinician's cognitive decision-based alerts. The AI model was trained continuously with the patients' up-to-date PA data. Besides the AI model (Figure 1), the AiCare

Figure 1. Sample decision tree.



Wireless Protocol

Considerations regarding the requirements of data collection, long-term use, power consumption, wireless transmission distance, legal radio frequency, home use, popularity, and cost led to choosing BLE as the optimal protocol for home care indoor use. The iPhone was connected to the cloud server via the standard wireless or cellular protocol.

ID System and Data Collection

The personalized data were anonymized using an internally specified ID system for data collection. A BLE media access control address for each band enabled this functionality. The patients wore the WD (a battery-powered smart band [Rockband; AiCare Corp]) at all times to enable continuous data collection (the Rockband has a battery life of 45 days for continuous use).

AiCare Technology

The AiCare platform enabled data collection and real-time analysis as described herein. The technology consisted of the following: (1) the low-cost and water-resistant Rockband with a battery life of 45 days for continuous use, (2) iPhone connectivity, (3) a cloud-enabled HIPAA-compliant AWS server, (4) open API architecture, (5) an ML and XGBoost interface, (6) an iPhone app, and (7) an AI-enabled COVID-19-specific questionnaire. This comprehensive platform was deployed in an iOS environment to analyze the patients' PA data. We assessed PA by a triaxial accelerometer, which provides the optimal solution between technological complexity and reliable measurement of PA. This service was designed to ensure a smart, safe, and secure environment enabled with real-time, intelligent, and timely tracking, detection, and analysis to promote a healthy and independent lifestyle for discharged patients.

prediction platform was designed for higher scalability. The inbound data pipeline supports open APIs that are hardware agnostic and integrate with the PA features collected from different hardware devices. The outbound patients' predictive risk profiles were streamed to various clinical applications to support broad clinical use cases. The ACT-I trial showed early signs of clinical efficacy with this low-cost noninvasive approach, enabling further scalability.

Data Collection and Analysis

We used the Rockband for data collection. First, we defined the moving average (MA) of PA. The visualization of time series data obtained from AiCare's platform allowed us to (1) identify changes in energy level (EL) and movement percentage, (2) establish a personalized baseline for each discharged patient, and (3) understand the data trend to predict any deviation in daily activity pattern.

The MA of PA

The MA method is widely used to smooth out time series data by calculating the average values for a chosen period [4,12]. In this study, we used simple MA (SMA) to avoid the noisy measurements of the EL and movement percentage feature. Each data point was calculated using SMA in time series data and weighted equally. There was no need to set any weighting parameters such as the weighted or exponential MA method to generate SMA EL or movement percentages parameter. The SMA formula was defined as follows:



(2)

where P_k represented the data point at time k , and n was the chosen number of data points. A longer-term SMA was less sensitive in reflecting the change in data movement compared with a shorter-term SMA, which was used to highlight the major trends in time series data. A shorter-term MA was relatively faster to react to changes in trend, which was beneficial to applications that required a QR code. The adjustment of the value n in the equation measured the different effects of trend analysis. The specific features and the definitions of PA are outlined in [Textbox 1](#).

Textbox 1. Studied features and definitions for physical activity patterns.

- Daytime energy level (EL): the EL obtained during the daytime period
- Nighttime EL: the EL obtained during the nighttime period
- Daily EL difference (ELD): the difference between daytime EL and nighttime EL
- Normalized ELD: the daily ELD in percentage values
- Daytime active percentage (AP): 100% minus daytime resting percentage (RP)
- Daytime RP: the percentage of zero movements during the daytime period
- Nighttime AP: 100% minus nighttime RP
- Nighttime RP: the percentage of zero movements during the nighttime period
- Daily active percentage difference: the difference between daytime AP and nighttime AP

Kinetic EL

In this study, the estimation of kinetic energy was used to describe the EL of PA. The original formula of kinetic energy is as follows:

$$\text{Kinetic energy} = \frac{1}{2} \times \text{mass} \times \text{velocity}^2 = \frac{1}{2} \times \text{mass} \times (\text{acceleration} \times \Delta t)^2 \quad (3)$$

The unit of kinetic energy is the joule (1 joule=1 kg m²/s²). To obtain a directionless measurement of acceleration from the accelerometer embedded in the Rockband, signal vector magnitude (SVM) was applied to calculate the overall magnitude of acceleration [13]:



(4)

where a_x , a_y , and a_z are the acceleration values from the triaxial accelerometer. In this system, the sampling rate of the accelerometer (Δt) is fixed and is equal to 50 Hz. The formula of kinetic energy can be rewritten as follows:

$$\text{Kinetic energy} = (\frac{1}{2} \times \text{mass} \times \Delta t^2) \times \text{acceleration}^2 = \text{Constant} \times \text{SVM}^2 \quad (5)$$

For each individual, the constant portion of this equation would be the same at any given time. Therefore, kinetic energy could be defined as SVM² (m²/s²/kg). As a result, the estimation of total EL from time 0 to time n is defined as follows:

$$\text{Total energy level} = \text{SVM}^2(t1) + \text{SVM}^2(t2) + \dots + \text{SVM}^2(tn) \quad (6)$$

After obtaining the estimated wake-up time and resting time from the cloud platform, we can calculate the total energy expenditure during the daytime period and nighttime period, respectively.

The daytime period is equal to the time between wake-up and resting times on the same day, and the nighttime period is equal to the time between resting time and subsequent wake-up time on the following day. We used daytime EL to estimate the total

intensity of all PAs that happened during the daytime period and nighttime EL to represent the total intensity of all PAs that happened during the resting period. In addition, the daily EL difference (ELD) has been used to evaluate the daily PA changes:

$$\text{Daily energy level difference} = \text{ELDaytime} - \text{ELNighttime} \quad (7)$$

A positive value of daily ELD indicates that daytime EL is greater than nighttime EL. It may represent that an individual is active during the day or inactive (sleeps well) during the night, which is a healthy PA pattern. A negative value of daily ELD can be obtained when nighttime EL is greater than daytime EL. High nighttime EL may represent disrupted sleep patterns, and thus movements can be detected by the Rockband at night. A negative EL difference also means that the observed individual is inactive during the day. To compare the change in individual ELD, normalization has to be performed to convert the absolute values of ELD into the percentage of ELD, which is defined by the following equations:



(8)

$$\text{Active percentage (\%)} = 100\% - \text{resting percentage (\%)} \quad (9)$$

(9)

$$\text{Daily active percentage difference (\%)} = \text{Active percentageDaytime} - \text{Active percentageNighttime} \quad (10)$$

(10)

ML Algorithm for PA Analysis

Three key features—daily ELD, normalized ELD, and daily active percentage difference—were used to create the algorithm to predict the possible clinical worsening of discharged patients who demonstrate specific PA patterns. A risk alert was generated when the values of the features that were lower than a specific threshold were detected. The collected data correlated with the detailed measurement of the patients' PA. We assessed the patients' quality of recovery through accurate measurements of their activities while they were awake, while performing various activities of daily living (ADL) or participating in PA, and while

resting. Multiple layers of big data analytics, data mining algorithms, and ML methods were tested. Specifically, we applied the XGBoost ML algorithm. Our solution refined the predictive capability by using the individual PA differences during the active phase (walking, standing, or sitting) versus the resting phase (lying down). XGBoost enhanced the predictive accuracy of healthy recovery versus deterioration at home and determined the need to contact health care professionals. XGBoost distinguished itself from other gradient boost learning methods by using clever penalization of trees, proportional shrinking of leaf nodes, Newton boosting, extra randomization parameter, and the implementation of single distributed systems. These features enabled efficient ML classification of the real-time monitoring of PA to refine the patients' risk assessment. XGBoost distributed the feed-forward module of PA. The integration started with the PA module of 3 physical acceleration features (1 g, 2 g, and 3 g). The penalty-based system determined the initial risk profiling by

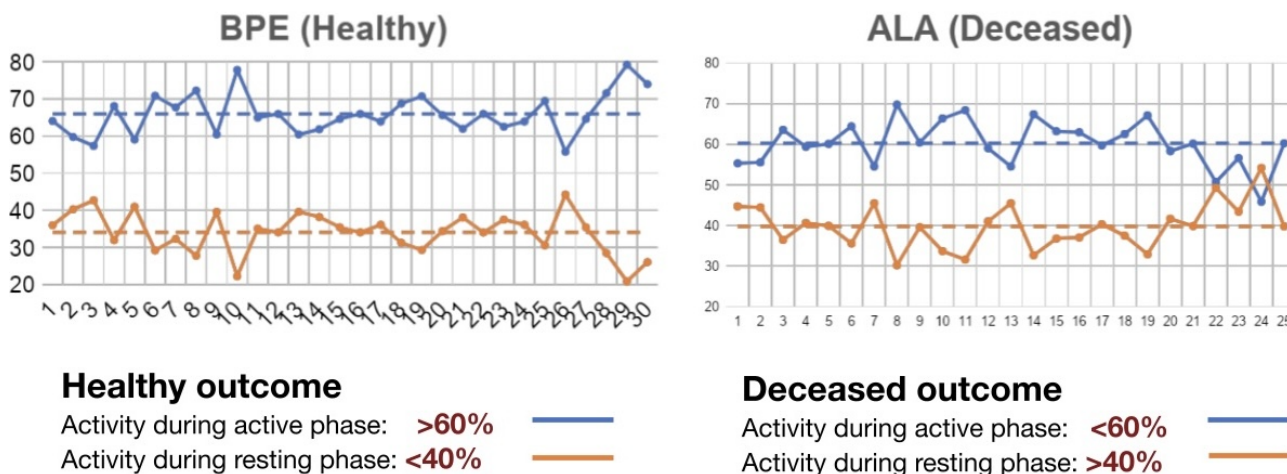
PA weight and retrained in a stage-agnostic way to determine the features and penalties to enhance the weight from PA. The final stage repeats the same cycle as stage 2 and provides each patient's final weight and risk score. As the individual stage is algorithm agnostic, this method provides randomized nonbiased Newtonian analysis. The training data set was achieved by our solution by predicting the clinical outcome based on the individual PA differences during the active phase (walking, standing, or sitting) versus the resting phase (lying down). On the basis of >17,000 person-day data points of 36 participants (unpublished data), we predicted healthy recovery versus death in skilled nursing facility residents based on the PA data and analysis (Figure 2). Using this training data set, our XGBoost algorithm was designed to detect deterioration in the health condition of the discharged patients to generate a risk alert, which suggested the need for early medical intervention by contacting health care professionals, and prevent hospital readmission.

Figure 2. Data for clinical prediction. (A) Healthy outcome (physical activity [PA] ratio of active and resting phase: >60/40 ratio). (B) Deteriorating (deceased) outcome (PA ratio of active and resting phase: <60/40 ratio). ALA and BPE are the anonymized names of the patients.

AI Predicts death and clinical outcome from physical activity



17,000 person/days



Intersection of active and resting phase

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Statistics and the AUC-ROC Curve

The ACT-I trial was an observational study, and we performed a correlational analysis between PA and clinical outcomes by using the AI model. The population consisted of 249 patients discharged from Stanford Hospital general cardiology and heart failure services. The measurement units relate to 36 (14.5%) of the 249 patients who completed a 28-day analysis. The response is the clinical outcome, and the factor is a comprehensive profile of PA from the patients. The choice of model is XGBoost. XGBoost-generated graph is a commonly used graph that summarizes the performance of a classifier over all possible thresholds. It is generated by plotting the true-positive rate (y-axis) against the false-positive rate (x-axis) as the threshold

for assigning observations to a given class. AUC measures the entire 2D area under the ROC curve. The maximum value it can reach is 1; generally, the greater the value, the better the performance of the model.

ROC analysis was used to evaluate a classifier's prediction performance in biological and medical applications. Each data point in the ROC curve comprises a pair: true-positive rate (sensitivity) and false-positive rate (1-specificity), generated by a discrete classifier with a specific threshold [14]. This study used several periods of MA from 3 days to produce all ROC points in the ROC space. Considering the effect of the imbalanced data set, meaning that the number of healthy discharged patients is greater than the number of discharged

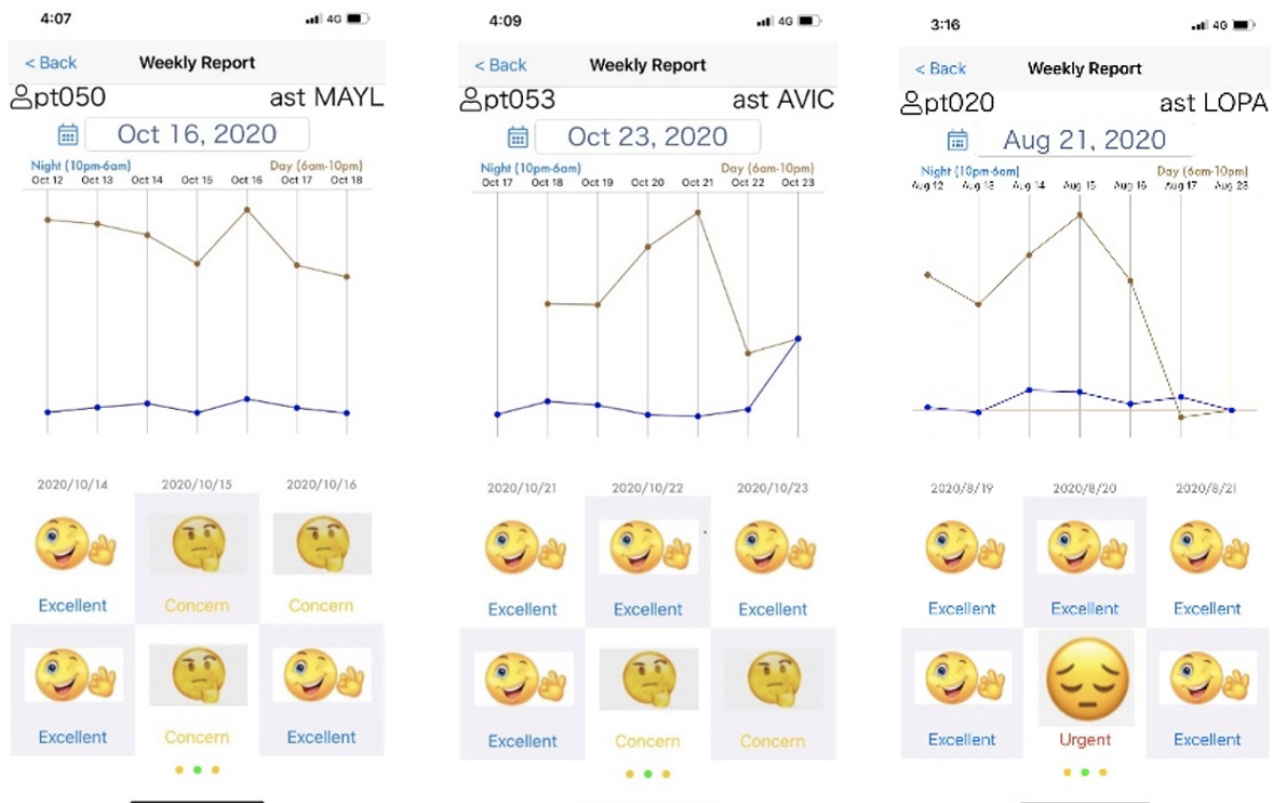
patients classified as deteriorating, we also used the recall-precision curve to evaluate the performance of the proposed algorithms. In the recall-precision curve space, the x-axis and y-axis represent the recall values and precision values, respectively, calculated from the different thresholds.

User Interface

On the weekly report, we displayed the line chart, which kept track of the patient’s activity level, and at the bottom, we generated a user-friendly emoji to report the health condition

measured by our algorithm every 12 hours. The descriptor “Excellent” and a smiley face emoji indicate a healthy and normal pattern. The descriptor “Concern” and a pensive face emoji mean that there was an unusual pattern, indicating that the patients should be aware of the possible worsening of their clinical condition. Finally, the descriptor “Urgent” and a sad face emoji signify an unhealthy signal from the patient’s PA pattern. This prediction suggests that the patients should contact their health care professionals (Figure 3).

Figure 3. Graphic user interface for alert notifications in 3 representative patients. MAYL, AVIC, and LOPA are also anonymized names of patients. The descriptor and smiley face emoji indicate (A) “Excellent” health followed by the descriptor “Concern” and pensive face emoji for mild risk, (B) “Excellent” health followed by the descriptor “Concern” and pensive face emoji for mild risk, and (C) “Excellent” health followed by the descriptor “Urgent” and sad face emoji for indication of risk. ast: assistance.



A

B

C

Results

Patient Enrollment

We screened 249 patients discharged from Stanford Hospital general cardiology and heart failure services. Of these 249 patients, 52 (20.9%) were enrolled, and 36 (14.5%) completed a 28-day analysis. The reasons for noncompletion were as follows: (1) withdrawal from study (10/16, 63%), (2) battery failure (4/16, 25%), and (3) early readmission (2/16, 13%). Of the 36 patients, 30 (83%) responded to the ADL questionnaire and 30 (83%) responded to the satisfaction questionnaire.

Prediction

Our data demonstrated a robust prediction system to forecast the worsening clinical outcomes of these patients based on their

PA data, achieving a sensitivity of 87% and a specificity of 79%. On the basis of real-time assessment of PA, our technology offered clinically reliable predictions regarding the discharged patients who would need to contact their health care professionals or caretakers to report their worsening clinical condition. This capability allowed early intervention to prevent further deterioration of these patients (Figure 4) [10].

After the patient’s discharge to home, the AiCare platform is deployed to the patient via the Rockband and iPhone. PA data and trend are displayed on the iPhone app. If there is any negative change in PA, the patient is contacted for a clinical evaluation. The ADL questionnaire is administered to the patient to see whether there is any correlation.

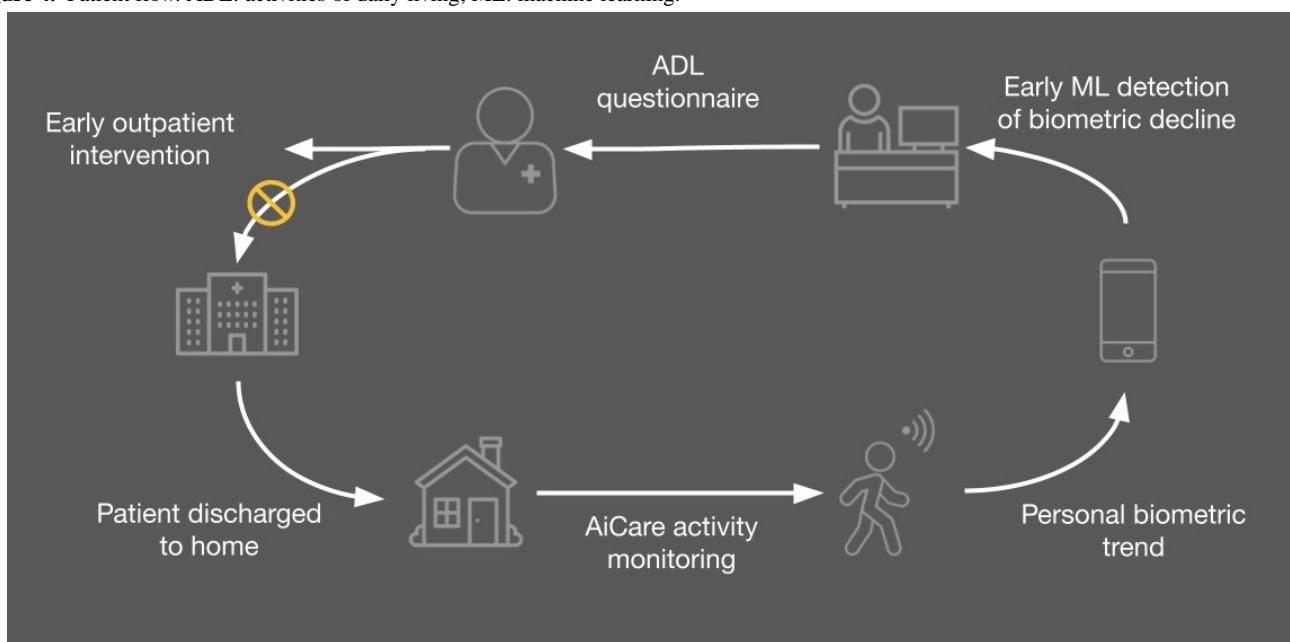
Our solution provided a robust low-cost technology to measure PA and predict clinical outcomes. Our platform also included the nudge technology for an AI-enabled questionnaire. This platform was designed to deliver a seamless, low-cost, and user-friendly environment for the remote monitoring of discharged patients at home to empower the patients and family members. This study analyzed the predictive capability of our platform as described in [Textboxes 2-4](#).

The clinical diagnoses were categorized into true positive, true negative, false positive, and false negative as shown in [Textbox 5](#).

The technical parameters were achieved and categorized into true positive (TP), true negative (TN), false positive (FP), and false negative (FN) as shown in [Textbox 6](#).

Questionnaires were also administered at the time of risk alert as well as at the completion of the study ([Textbox 7](#)). The ADL questionnaire was administered to augment the PA data. The findings demonstrated modest correlation with the predictive capability. The patients whose condition deteriorated (true-positive group) showed the lowest function in terms of ADL, whereas those who remained stable showed higher response scores (true-negative group). However, there were low ADL scores in the false-positive group and high ADL scores in the false-negative group. The responses to the satisfaction questionnaire demonstrated that this platform was well received. The majority of the users stated that they would recommend the technology to others.

Figure 4. Patient flow. ADL: activities of daily living; ML: machine learning.



Textbox 2. Duration to risk prediction and intervention categorized into true positive (TP), true negative (TN), false positive (FP), and false negative (FN).

- Mean number of days from discharge to risk prediction: TP=9 (SD 4); TN=none; FP=7 (SD 3); and FN=none
- Mean number of days from risk prediction to patient-initiated contact of health care professional: TP=5 (SD 2); TN=none; FP=2 (SD 2); and FN=none
- Total activity (1 g, 2 g, and 3 g per patient): TP=33,351 (SD 15,774); TN=38,998 (SD 19,062); FP=43,430 (SD 16,638); and FN=30,714 (SD 16,998)

Textbox 3. Formulas of area under the receiver operating characteristic curve metrics (TP=true positive, TN=true negative, FP=false positive, and FN=false negative).

Accuracy:	<input type="text" value="x"/>
Precision and positive predictive values:	<input type="text" value="x"/>
Sensitivity, recall, or true-positive rate (TPR):	<input type="text" value="x"/>
Specificity or true-negative rate:	<input type="text" value="x"/>
Negative predictive values (NPV):	<input type="text" value="x"/>
False-positive rate (FPR)= 1 – specificity:	<input type="text" value="x"/>

Textbox 4. Calculated values for the area under the receiver operating characteristic curve.

- Sensitivity: 90.01%
- Specificity: 81.55%
- Positive predictive value: 77.1%
- Negative predictive value: 92.3%
- Accuracy: 85%
- False-positive rate: 18.45%

Textbox 5. Clinical diagnosis and prediction data.**True positive (n=17)**

- Heart failure (n=9)
- Arrhythmia (n=6)
- Atrial (n=5)
- Ventricular (n=1)
- Device (n=1)
- Ischemia (n=1)

True negative (n=9)

- Arrhythmia (n=6)
- Atrial (n=4)
- Ventricular (n=2)
- Ischemia (n=2)
- Heart failure (n=1)

False positive (n=11)

- Arrhythmia (n=5)
- Atrial (n=3)
- Ventricular (n=2)
- Heart failure (n=2)
- Ischemia (n=2)
- Pulmonary hypertension (n=2)

False negative (n=2)

- Arrhythmia, ventricular (n=1)
- Pericarditis (n=1)

Textbox 6. Technical findings.

- Signal loss hours per patient: TP=79; TN=74; FP=71; and FN=60
- Battery life per patient (d): TP=34; TN=29; FP=32; and FN=19
- Early replacement of the Rockband (number of patients): TP=1; TN=4; FP=0; and FN=1

Textbox 7. Response to the 7-question activities of daily living (ADL) questionnaire (7/7, 100%: highest function; n=30).

- True positive: 5.5 (positive ADL engagement)
- True negative: 6.25
- False positive: 4.7
- False negative: 7

Discussion

Principal Findings

We screened 249 patients discharged from Stanford Hospital general cardiology and heart failure services. Of these 249 patients, 52 (20.9%) were enrolled, and 36 (14.5%) completed a 28-day analysis looking into the correlation between PA and

clinical outcome. Using our XGBoost model, we plotted the true-positive rates against false-positive rates, which helped us to generate the AUC-ROC curve and calculate the 2D AUC value to determine the performance of the model. Our data demonstrated a robust prediction system to forecast the worsening clinical outcomes of these patients based on their PA data, achieving a sensitivity of 87% and a specificity of 79%.

This innovative platform enables low-cost, robust, and precise PA tracking of patients discharged from hospital to predict stable versus unstable clinical recovery, using a WD and an iPhone. This technology is powered by our algorithms, individualized big data, personalized behavior- and function-specific web-based software, and intelligent ML analytics. This comprehensive platform offers an effective convergence of eHealth, AI, and telemedicine technology over internet-enabled mobile devices to leverage the economical, low-cost, and pervasive internet technology and, potentially, may address the socioeconomic divide seen today. Patient care at home by family members or by the individual patient is personalized by AI for maximum safety. This technology will fill an important gap in telemedicine through the use of user-friendly, real-time, and 24/7 remote monitoring for clinical outcome prediction. Patients in transition who are discharged from the hospital, emergency department, or urgent care clinic will benefit from this technology, which can monitor their progress and predict clinical deterioration to enable early intervention for successful recovery at home.

This ACT-I trial used monitoring technology to measure in-home activity and predict clinical outcomes. Although many innovative technologies claim accurate measurements of vital signs, there is no platform with proper validation of clinical outcome prediction data. A wide range of longitudinal studies to demonstrate the effectiveness of remote monitoring technology have been performed [10,15]. Most research was conducted within the area of passive infrared motion sensor technology, followed by research on body-worn sensors. Although the research into the use of monitoring technologies has been extensive, most studies only focused on demonstrating the functionality of the proposed monitoring technology by simulating activities in a laboratory setting or on an existing data set. As a result, the functionality of most systems has only been demonstrated in general terms or mechanical accuracy, sensitivity, and specificity. The long-term clinical effects of using monitoring technology are less well studied; for instance, in a meta-analysis on ambient sensors for older adult care, 25 of the 141 studies were pilot studies, with 11 focusing on the use of passive infrared motion sensor technology and 10 on the use of multicomponent monitoring technology. Study durations ranged from 3 weeks to 3 years [16]; only 4 studies were longitudinal, including 1 randomized controlled trial and 1 implementation study [17]; and all focused on the use of motion sensor technology. WDs have evolved from merely telling time to encompassing ubiquitous computing applications, miniaturized sensors, and wearable computer technology. Fitbit released its first wearable watch in 2009 and focused on activity tracking. During the ensuing years, smartwatches became common technology products manufactured by electronics companies. These developments led to a set of design guidelines for wearability and WDs that make tracking PA a much more attractive target for discharged patients [9].

PA is one of the major determinants for overall clinical outcomes in chronic diseases, including diabetes, hypertension, and heart disease, as well as mental health issues [17]. Reaching a sufficient level of PA could reduce the risk of cardiovascular disease (CVD), type 2 diabetes, obesity, depression, and anxiety

[18-20]. PA even plays an important role in cancer prevention at specific sites, including breast and colon cancers [16]. In 2017, the Centers for Disease Control and Prevention advocated adding PA as 1 of the 4 vital signs [20]. Despite these efforts, automated clinical outcome prediction systems do not exist. There is a need for the accurate prediction of morbidity and mortality, particularly among older adults who are most frequently readmitted to the hospital. Patients with chronic diseases, cardiometabolic syndrome, and dementia are often underserved, growing in numbers, incurring higher costs to our society, and becoming increasingly vulnerable. Our large data set obtained from a skilled nursing facility and consisting of >17,000 person-day data points (408,000 person-hour data points of 36 patients captured over 2 years), demonstrated a high correlation of PA analysis among the residents who survived versus those who died. Using this as our training data set, we were able to identify with high accuracy patients who experienced stable recovery versus those who experienced unstable recovery during the most vulnerable 1-month posthospital discharge period.

The evidence-based management of CVDs requires substantial amounts of resources, including advanced therapeutics, complex diagnostics, and sophisticated clinical trials. However, the reliable prediction of clinical outcomes after hospital discharge has presented some challenges [11]. In response, various approaches using ML models such as artificial neural network, decision tree, support vector machine, and naïve Bayes have been attempted to predict clinical outcomes, taking into account steps, vital signs, medical conditions, and demographic information [11]. In one of the studies conducted on arrhythmic sudden cardiac death, a deep learning technology approach termed Survival Study of Cardiac Arrhythmia Risk was developed to predict risk for 156 patients with ischemic heart disease. In this model, cardiac magnetic resonance images and covariate data such as demographics, risk factors, electrocardiogram (ECG) measurements, medication use, and outcomes were used as inputs for the 2 branches, where 1 branch is used to visualize the heart's 3D ventricular geometry, and the other is used to extract arrhythmic sudden cardiac death risk-related imaging features from the cardiac magnetic resonance images. All these data were then used to create a survival curve individualized for each patient with accurate predictions for up to 10 years. However, the limitations of this study include an inability to account for competing risks for the same symptoms and covariates that were not exhaustive or fully inclusive [17]. In another instance, regression and convolutional neural network models were used to predict CVD risk for women. As CVDs are the primary cause of death in women, with evidence of sex bias in the diagnosis of CVDs, the exploration of screening factors for risk detection has never been more urgent. This study assessed the critical risk-screening opportunities offered to women and how the integration of AI can greatly benefit health care providers in interpreting data on women [17,21]. AI may propel the analysis of patient data into meaningful interpretations of patient health, providing health care providers with an additional layer of guidance for patient management plans. After patient discharge, ML is still viable in assisting with remote health monitoring through systems such as Wanda-CVD, which uses patients' blood pressure and BMI

measurements as well as their low-density lipoprotein and high-density lipoprotein cholesterol levels to coach them and improve their risk factors for CVD. However, using limited inputs such as blood pressure readings and cholesterol levels may not be entirely meaningful. In a previous study, only less than half of the predictions based solely on cholesterol levels and BMI measurements were correct [8,22].

In contrast, our XGBoost ML model enhanced the accuracy of predicting stable recovery versus clinical deterioration after discharge from the hospital. Specifically, XGBoost performs self-adaptive feature selection and prioritization among our data dimensions, mitigates the risk of overfitting by controlling the complexity of the trees with penalization on leaf nodes to cope with the high-frequency nature of our temporal data set, uses a Newton boosting algorithm to better learn the tree structures, and decorrelates the individual trees with a randomization parameter to reduce the bias and variance of the model. Compared with the existing approach, our AI-enabled solution is unique in the following ways. First, our real-time PA-based algorithm enables risk prediction during the critical 1-month posthospital discharge period, whereas most of the other research on risk prediction focused on a much longer time frame of 5 to 10 years. Our approach allows a shift to early intervention and the prevention of clinical deterioration during the postdischarge period. Second, our training data set for the ACT-I clinical trial consisted of a large number of data sets obtained during a long follow-up period. Our data covered a 2-year duration, which enabled a longitudinal follow-up for a personalized benchmark to conduct individualized analysis and risk prediction. Third and last, our low-cost at-home patient onboarding process did not rely on complex hardware such as imaging or remote ECG equipment. The Rockband WD was low cost, maintenance free, and disposable. Our hardware-agnostic AI framework demonstrated highly and easily adaptable features using our simple WD.

Limitations

Although the majority of the patients were satisfied with our platform, there were some compliance issues related to the use of the WD. Furthermore, the measurement of PA only may not provide a comprehensive assessment and prediction of an individual patient's clinical condition. Our future trial, ACT-II, will expand on the ACT-I trial's limitations by improving the

specificity (false positive) rate of the ACT-I trial by evaluating the efficacy of an augmented XGBoost algorithm. We will use an Apple Watch to complement PA measurements by also monitoring HR, HR variability, ECG, oxygen saturation, blood pressure (separate blood pressure measurement device), clinical data, and genomics to better identify stable versus unstable recovery. Our novel platform in an iOS environment will enable the capture of multidimensional real-time data to enhance patients' awareness of their clinical condition and health care professionals' guidance of patient management. We will investigate the feasibility of this platform, consisting of an Apple Watch, an iPhone, an XGBoost interface, and a HIPAA-compliant AWS environment, to monitor the dynamic biometric data, predict patients' clinical outcome, and improve patient compliance.

Conclusions

The ACT-I trial demonstrated a critical proof of concept of the Rockband WD to enable real-time analysis of patients' PA data remotely. We developed a cloud-enabled XGBoost algorithm and intelligent sensor technology to enable precision home health care. The XGBoost algorithm quantified, integrated, and predicted the pattern of each patient's outcome seamlessly with high accuracy, precision, and recall. The Rockband cloud backend personalized the big data for behavior- and function-specific interactive software, and ML analytics allowed a comprehensive platform to converge eHealth, AI, and telemedicine technology. Our internet-enabled mobile devices leveraged the economical, low-cost, and pervasive technology to personalize health care by enabling prevention and early intervention through the real-life clinical implementation of mobile device technology and AI. Our approach developed, tested, and disseminated the next generation of health care strategy by focusing on precision health, using diagnostic information collected in real time from patients' PA data while they were recovering at home. Our XGBoost algorithm enabled this scalable, portable, and distributed processing framework. This novel technology will introduce a nascent approach to patient care to redefine clinical practice by predicting patient outcome based on a comprehensive analysis of behavioral phenotype. This real-time risk monitoring and clinical outcome prediction platform will advance the future of remote patient care.

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Data Availability

We hope to submit our data to *JMIR Data*. However, we obtained the informed consent to release their data in our repository; therefore, this may not be possible.

Conflicts of Interest

The manuscript presents a potential conflict of interest due to the financial involvement of its authors, WX's family member, PCY, ZS, AJ, and PJ in AiCare, the company responsible for sponsoring the clinical trials discussed in the manuscript. The conflict arises from the authors holding shares in AiCare, indicating a direct financial interest in the success and promotion of

the company's products. Full disclosure and transparency regarding these financial relationships are essential for maintaining the integrity of the scientific work and ensuring the reader's ability to assess potential biases.

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Abbreviations

ACT-I: Activity Assessment of Patients Discharged from Hospital-I
ADL: activities of daily living
AI: artificial intelligence
API: application programming interface
AUC: area under the curve
AUC-ROC: area under the receiver operating characteristic curve
AWS: Amazon Web Services
BLE: Bluetooth low energy
CVD: cardiovascular disease
ECG: electrocardiogram
EL: energy level
ELD: energy level difference
HIPAA: Health Insurance Portability and Accountability Act
HR: heart rate
HRRP: Hospital Readmissions Reduction Program
MA: moving average
ML: machine learning
PA: physical activity
ROC: receiver operating characteristic
SMA: simple moving average
SVM: signal vector magnitude
WD: wearable device
XGBoost: extreme gradient boosting

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Association Between Video-Based Telemedicine Visits and Medication Adherence Among Patients With Heart Failure: Retrospective Cross-Sectional Study

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Abstract

Background: Despite the exponential growth in telemedicine visits in clinical practice due to the COVID-19 pandemic, it remains unknown if telemedicine visits achieved similar adherence to prescribed medications as in-person office visits for patients with heart failure.

Objective: Our study examined the association between telemedicine visits (vs in-person visits) and medication adherence in patients with heart failure.

Methods: This was a retrospective cross-sectional study of adult patients with a diagnosis of heart failure or an ejection fraction of $\leq 40\%$ using data between April 1 and October 1, 2020. This period was used because New York University approved telemedicine visits for both established and new patients by April 1, 2020. The time zero window was between April 1 and October 1, 2020, then each identified patient was monitored for up to 180 days. Medication adherence was measured by the mean proportion of days covered (PDC) within 180 days, and categorized as adherent if the PDC was ≥ 0.8 . Patients were included in the telemedicine exposure group or in-person group if all encounters were video visits or in-person office visits, respectively. Poisson regression and logistic regression models were used for the analyses.

Results: A total of 9521 individuals were included in this analysis (telemedicine visits only: $n=830$ in-person office visits only: $n=8691$). Overall, the mean age was 76.7 (SD 12.4) years. Most of the patients were White ($n=6996$, 73.5%), followed by Black ($n=1060$, 11.1%) and Asian ($n=290$, 3%). Over half of the patients were male ($n=5383$, 56.5%) and over half were married or living with partners ($n=4914$, 51.6%). Most patients' health insurance was covered by Medicare ($n=7163$, 75.2%), followed by commercial insurance ($n=1687$, 17.7%) and Medicaid ($n=639$, 6.7%). Overall, the average PDC was 0.81 (SD 0.286) and 71.3% (6793/9521) of patients had a PDC ≥ 0.8 . There was no significant difference in mean PDC between the telemedicine and in-person office groups (mean 0.794, SD 0.294 vs mean 0.812, SD 0.285) with a rate ratio of 0.99 (95% CI 0.96-1.02; $P=.09$). Similarly, there was no significant difference in adherence rates between the telemedicine and in-person office groups (573/830, 69% vs 6220/8691, 71.6%), with an odds ratio of 0.94 (95% CI 0.81-1.11; $P=.12$). The conclusion remained the same after adjusting for covariates (eg, age, sex, race, marriage, language, and insurance).

Conclusions: We found similar rates of medication adherence among patients with heart failure who were being seen via telemedicine or in-person visits. Our findings are important for clinical practice because we provide real-world evidence that telemedicine can be an approach for outpatient visits for patients with heart failure. As telemedicine is more convenient and avoids transportation issues, it may be an alternative way to maintain the same medication adherence as in-person visits for patients with heart failure.

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KEYWORDS

telemedicine; medication adherence; heart failure; systolic dysfunction; medical therapy; telehealth; remote monitoring; self-management

Introduction

Approximately 6.7 million American adults experience heart failure [1], which is a leading cause of morbidity and mortality globally [2]. There are currently four classes of guideline-directed medical therapies (GDMTs) shown to improve outcomes for patients with heart failure, which include β -blockers (BBs), angiotensin-converting enzyme inhibitors/angiotensin receptor blockers (ACEI/ARBs) or angiotensin receptor neprilysin inhibitors (ARNIs), mineralocorticoid receptor antagonists (MRAs), and sodium glucose cotransporter 2 inhibitors (SGLT2Is) [3]. Adherence to these prescribed therapies has been associated with reduced cost, reduced heart failure-related morbidity and mortality, and improved quality of life for patients with heart failure [4-7].

Patients with heart failure have increasingly been using remote care as part of their treatment course [8]. A systemic review of randomized clinical trials indicated that the use of telemedicine in the management of heart failure appeared to lead to similar health outcomes as face-to-face delivery of care [9]. However, the majority of these studies were conducted in randomized controlled trials (RCTs). With the exponential growth in telemedicine visits for outpatient care, few studies have reported real-world evidence (eg, using data from electronic medical records) on the association between telemedicine visits and health outcomes among outpatients. Studies using electronic medical record data have shown that telemedicine has improved medication adherence among patients seen in an outpatient gastroenterology clinic [10], as well as an improvement in mean monthly tobacco treatment for inpatient counseling and an increase in outreach visits in the telehealth period compared with the pretelehealth period [11]. One study found that hospitalized patients with heart failure who received an outpatient follow-up either via telemedicine or in-person had a lower 30-day readmission rate than those who received no follow-up [12]. Telehealth has reduced wait times for appointments and may increase clinician visit frequency, which may help improve medication adherence [13]. However, to our knowledge, no study has examined the potential impact of the type of visits on medicine adherence among patients with heart failure using electronic medical records. The difference between an RCT and the study using real-world data with respect to adherence is that adherence in an RCT is enforced to ensure any lack of efficacy of the tested drug is not due to low adherence [14,15]. Therefore, our study aimed to examine the association between telemedicine visits versus in-person visits on medication adherence to heart failure GDMT.

Methods

Study Design

This was a retrospective, cross-sectional study of adult patients with heart failure or an ejection fraction of $\leq 40\%$ using the electronic health record data from New York University Langone Health (NYULH) system [16], a large academic health care system with a telehealth infrastructure in New York City. The NYULH system includes 235 facilities in New York City's 5 boroughs, Long Island, New Jersey, Westchester County,

Putnam County, and Dutchess County. The participating sites include academic practices, community-based practices, and federally qualified health centers, serving an ethnically and socially diverse population. The data were retrieved from patients who had at least one outpatient encounter with a cardiologist, internist, subspecialty provider, or primary care provider between April 1 and October 1, 2020. This period of time was used because New York University approved telemedicine visits for both established and new patients by April 1, 2020. The time zero window was between April 1 and October 1, 2020, and then each identified patient was monitored for up to 180 days.

Ethical Considerations

The study was approved by the institutional review board at NYULH (i19-00131). Informed consent was not applicable, as this was a secondary data analysis. Study data were deidentified and compensation type and amount for human subjects research were not applicable.

Inclusion and Exclusion Criteria

Patients were included if (1) they had a diagnosis of heart failure or an ejection fraction of $\leq 40\%$ based on a transthoracic echocardiogram [17] and (2) they were prescribed any or all the following GDMT categories: BBs, ACEI/ARBs, ARNIs, MRAs, and SGLT2Is. Patients were excluded if (1) they had mixed telemedicine and in-person office visits or (2) their medications' overall prescribing duration was < 28 days, because our interest was in characterizing adherence to chronic GDMT regimens.

Measures

Primary Outcome: Medication Adherence

The primary outcome was adherence to the GDMT, measured by the proportion of days covered (PDC), which is a ratio between the number of days a medication is dispensed for a patient divided by the number of days it is prescribed. The PDC was measured for a period of 180 days. Early terminated prescriptions of less than 28 days were excluded. The PDC was calculated for each GDMT, and the average PDC across GDMT categories was assessed as a continuous outcome, and standardized to the number of days covered over a total of 180 days. We also evaluated the PDC as a binary outcome where a $PDC \geq 0.8$ was defined as adherent, which is commonly used as the cutoff for medication adherence [18-20].

Primary Exposure Measure: Types of Visits (Telemedicine vs In-Person Office)

Patients who had outpatient encounters at NYULH between April 1 and October 1, 2020, were divided into two groups. Patients who only had telemedicine visits during this period were in the telemedicine group, while patients who only had in-person visits were in the in-person visit group. Telemedicine visits were defined as ambulatory care video encounters with a cardiologist, internist, subspecialty provider, or primary care provider. The purely telephone visit encounters were not counted as telemedicine visits because telemedicine at NYULH is exclusively video-based [21]. In-person office visits were

defined as office visit encounters with a cardiologist, internist, subspecialty provider, or primary care provider.

Covariates

There were 4 types of covariates. First, demographic covariates included age, sex (male or female), race (White, Black, Asian, Pacific Islander/Native Hawaiian/American Indian, or other), marital status (married/living with partners, or single/separated/other), preferred language (English, Spanish, Russian, or other), and insurance status (Medicare, Medicaid, commercial, or other) [22]. Second, health care usage measures included the number of hospitalizations or outpatient visits defined as visit encounters with a cardiologist, internist, subspecialty providers in cardiology, or primary care provider in the past year. The third covariate was the Elixhauser comorbidity score, a method categorizing comorbidities of patients based on the *International Classification of Diseases' (ICD) health code of comorbidities* (eg, hypertension, cardiac arrhythmias, obesity, valvular disease, peripheral vascular disorders, diabetes, chronic pulmonary disease, and chronic kidney disease) [23]. We used the standard *ICD-10-CM (International Classification of Diseases, Tenth Revision, Clinical Modification)* for each comorbidity (eg, hypertension such as the *IDC-10-CM* codes 401.1, 401.9, I10.x, I11.x-I13.x, and I15.x; chronic kidney disease such as 403.11, I12.0, I13.1). Each comorbidity category was dichotomous and reported as either present or not [23]. Fourth, the Agency for Healthcare Research and Quality neighborhood social economic status (SES) index was computed based on the American Community Survey variables, which combined information on crowding, property value, unemployment, poverty level, income, and education [22].

Statistical Analysis

All statistical analyses were conducted in R version 4.2.2 (R Foundation for Statistical Computing). A histogram plot was used to assess the distribution of the continuous PDC. Since the PDC can have negative values, we used a robust Poisson regression to examine the association between types of visits (telemedicine vs in-person office) and the average PDC. Based

on the distribution of the outcome, the sandwich estimator was used to obtain the robust SE and *P* values. The rate ratio and 95% CI were calculated and reported. Logistic regression was used to examine the association between types of visits (telemedicine vs in-person office) and adherence to GDMTs as a binary outcome ($PDC \geq 0.8$). The odds ratio (95% CI) was calculated and reported. Both Poisson and logistic regression models included covariates in a stepped fashion as follows: model 1 was unadjusted for covariates; model 2 adjusted for sociodemographic characteristics, including age, sex, race, marriage, language, and insurance; model 3 incorporated the comorbidity index; model 4 further added the health care visits, including the number of hospitalizations, number of outpatient visits, and number of primary care provider visits in the past year; and model 5 further added the neighborhood SES index.

Results

A total of 9521 individuals with heart failure were included in this analysis, with 830 individuals in the telemedicine visits group and 8691 individuals in the in-person office visits group (Figure 1, Table 1). Overall, the mean age was 76.7 (SD 12.4) years. Most of the patients were White ($n=6996$, 73.5%), followed by Black ($n=1060$, 11.1%) or Asian ($n=290$, 3%). Over half of the patients were male ($n=5383$, 56.5%), and over half were married or living with partners ($n=4914$, 51.6%). Most patients' health insurance was covered by Medicare ($n=7163$, 75.2%), followed by commercial insurance ($n=1687$, 17.7%) and Medicaid ($n=639$, 6.7%). Most of the patients had comorbid medical conditions including hypertension ($n=7892$, 82.9%), cardiac arrhythmias ($n=5691$, 59.8%), obesity ($n=3473$, 36.5%), valvular disease ($n=3374$, 35.4%), peripheral vascular disorders ($n=3205$, 33.7%), diabetes without complications ($n=2824$, 29.7%), diabetes with complications ($n=2017$, 21.2%), chronic pulmonary disease ($n=2360$, 24.8%), and chronic kidney disease ($n=1953$, 20.5%). The rate of prescription for each GDMT category included was as follows: BB ($n=7803$, 82%), ACEI/ARB ($n=6167$, 64.8%), ARNI ($n=1421$, 14.9%), MRA ($n=2017$, 21.2%), and SGLT2I ($n=667$, 7%).

Figure 1. Flowchart of the study design. EF: ejection fraction; GDMT: guideline-directed medical therapy; HF: heart failure.

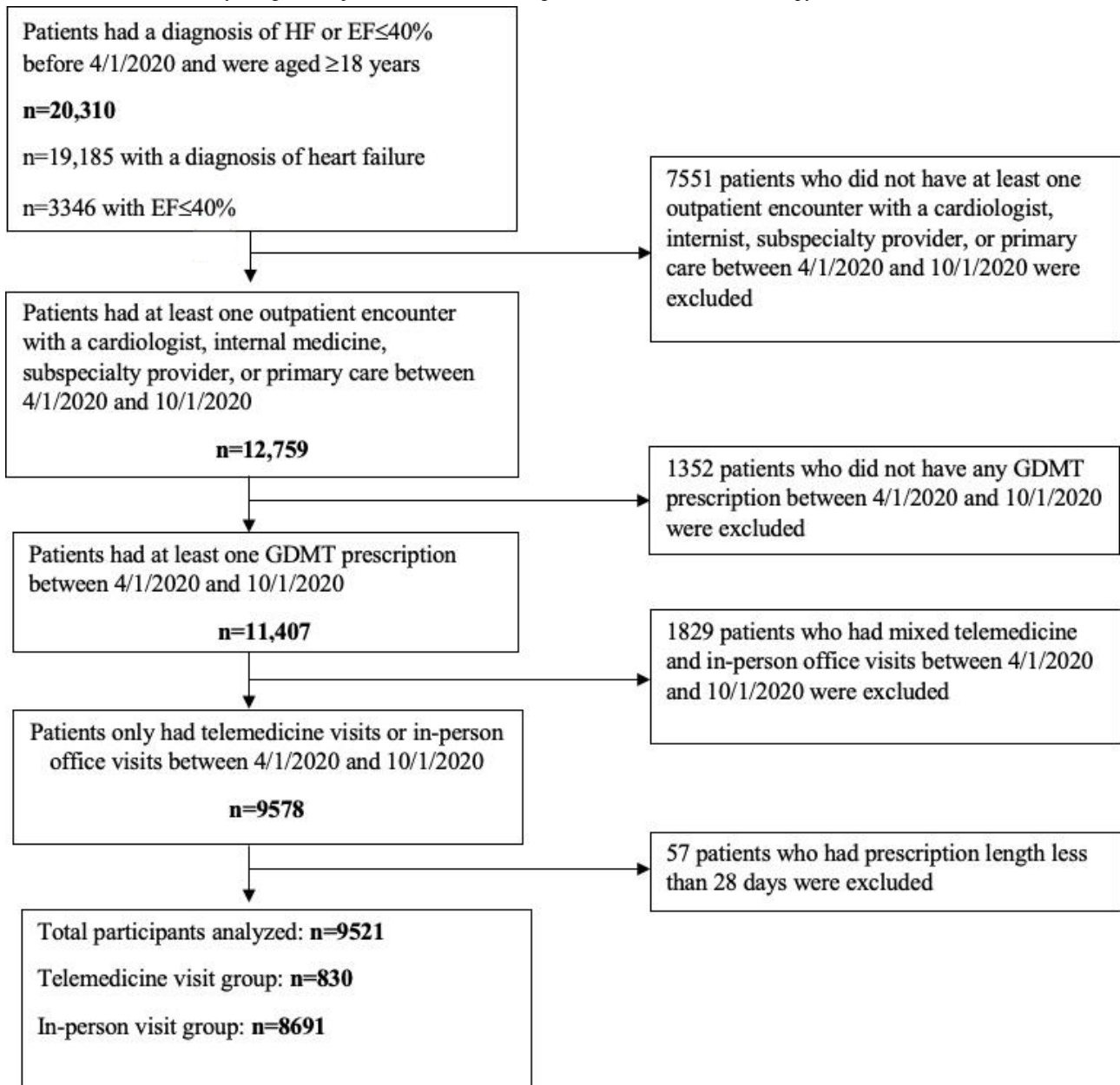


Table . Sample characters by types of visits.

Baseline characteristics	Overall (n=9521)	In-person visit (n=8691)	Telemedicine visit (n=830)	P value
Age (years), mean (SD)	76.7 (12.4)	77.1 (12.2)	72.6 (14.3)	<.001
Sex, n (%)				.87
Female	4138 (43.5)	3780 (43.5)	358 (43.1)	
Male	5383 (56.5)	4911 (56.5)	472 (56.9)	
Race, n (%)				.04
White	6996 (73.5)	6423 (73.9)	573 (69)	
African American (Black)	1060 (11.1)	950 (10.9)	110 (13.3)	
Asian	290 (3)	263 (3)	27 (3.3)	
Other race	725 (7.6)	646 (7.4)	79 (9.5)	
Pacific Islander/Native Hawaiian/American Indian	28 (0.3)	27 (0.3)	1 (0.1)	
Refused/unknown	422 (4.4)	382 (4.4)	40 (4.8)	
Language, n (%)				<.001
English	7835 (82.3)	7088 (81.6)	747 (90)	
Spanish	442 (4.6)	415 (4.8)	27 (3.3)	
Russian	733 (7.7)	702 (8.1)	31 (3.7)	
Other	491 (5.2)	466 (5.4)	25 (3)	
Marital status, n (%)				.005
Married/living with partners	4914 (51.6)	4441 (51.1)	473 (57)	
Single/separated/other	4407 (46.3)	4066 (46.8)	341 (41.1)	
Unknown	200 (2.1)	184 (2.1)	16 (1.9)	
Insurance, n (%)				<.001
Medicare	7163 (75.2)	6648 (76)	515 (62)	
Medicaid	639 (6.7)	576 (6.6)	63 (7.6)	
Commercial	1687 (17.7)	1438 (16.5)	249 (30)	
Other	11 (0.1)	11 (0.1)	0 (0)	
Health care visits in the past year, mean (SD)				
Number of hospitalizations	0.222 (0.669)	0.211 (0.641)	0.334 (0.909)	<.001
Number of outpatient visits	3.98 (3.35)	4.01 (3.39)	3.67 (2.94)	.002
Number of primary care provider visits	0.0118 (0.258)	0.0120 (0.262)	0.00964 (0.202)	.76
Neighborhood SES ^a index, mean (SD)	55.9 (4.51)	55.8 (4.44)	56.5 (5.09)	<.001
Comorbid conditions				
Comorbidity ^b index (Elixhauser), mean (SD)	12.6 (7.14)	12.6 (7.06)	13.0 (7.93)	.17
Congestive heart failure, n (%)	8723 (91.6)	7958 (91.6)	765 (92.2)	.59
Ejection fraction, mean (SD)	49.3 (14.5)	49.2 (14.5)	49.9 (15.3)	.36
Hypertension, uncomplicated; n (%)	7892 (82.9)	7266 (83.6)	626 (75.4)	<.001
Cardiac arrhythmias, n (%)	5691 (59.8)	5211 (60)	480 (57.8)	.25
Obesity, n (%)	3473 (36.5)	3201 (36.8)	272 (32.8)	.02
Valvular disease, n (%)	3374 (35.4)	3115 (35.8)	259 (31.2)	.008

Baseline characteristics	Overall (n=9521)	In-person visit (n=8691)	Telemedicine visit (n=830)	P value
Peripheral vascular disorders, n (%)	3205 (33.7)	2956 (34)	249 (30)	.02
Diabetes (uncomplicated), n (%)	2824 (29.7)	2594 (29.8)	230 (27.7)	.21
Diabetes (complicated), n (%)	2017 (21.2)	1851 (21.3)	166 (20)	.41
Chronic pulmonary disease, n (%)	2360 (24.8)	2171 (25)	189 (22.8)	.17
Chronic kidney disease, n (%)	1953 (20.5)	1779 (20.5)	174 (21)	.77
Prescribed GDMT ^c				
Prescribed ACEI/ARB ^d , n (%)	6167 (64.8)	5675 (65.3)	492 (59.3)	<.001
Prescribed ARNI ^e , n (%)	1421 (14.9)	1292 (14.9)	129 (15.5)	.64
Prescribed MRA ^f , n (%)	2017 (21.2)	1811 (20.8)	206 (24.8)	.008
Prescribed BB ^g , n (%)	7803 (82)	7120 (81.9)	683 (82.3)	.83
Prescribed SGLT2I ^h , n (%)	667 (7)	600 (6.9)	67 (8.1)	.23

^aSES: social economic status score.

^bComorbidity index was calculated based on *International Statistical Classification of Diseases, Tenth Revision (ICD-10)* codes from encounter, hospitalization, and problem data before and on baseline.

^cGDMT: guideline-directed medical therapy.

^dACEI/ARB: angiotensin-converting enzyme inhibitor/angiotensin receptor blocker.

^eARNI: angiotensin receptor neprilysin inhibitor.

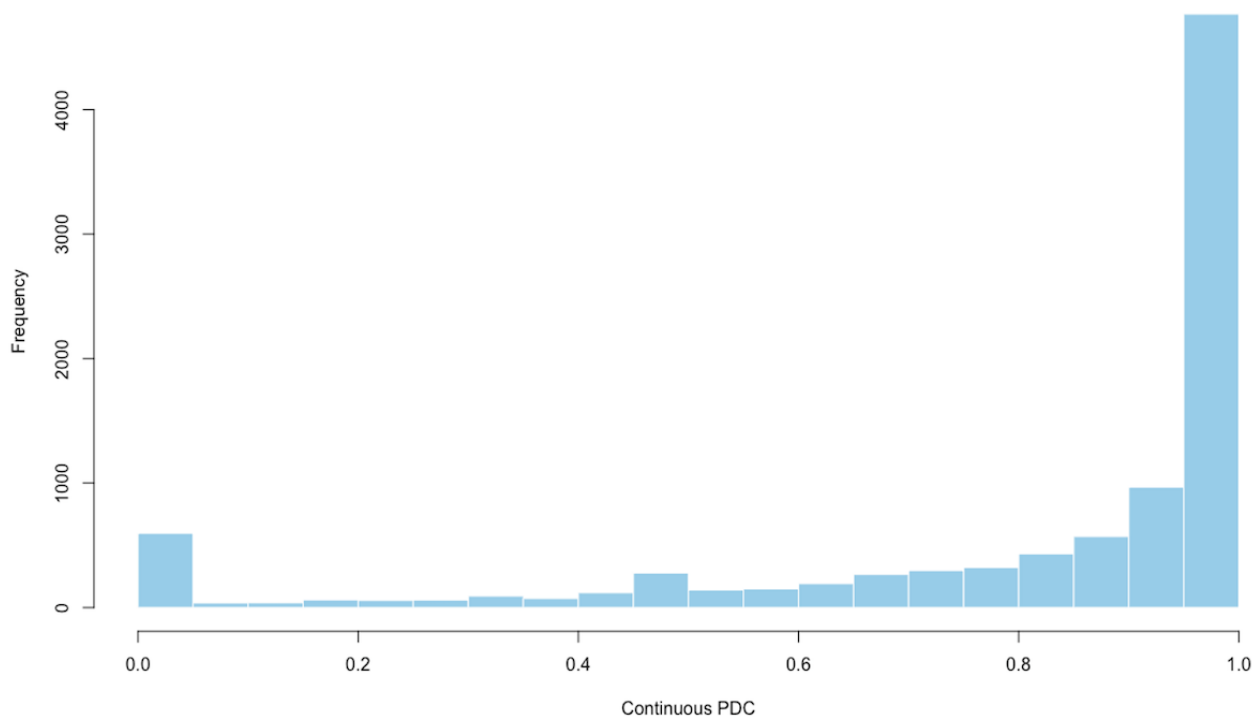
^fMRA: mineralocorticoid receptor antagonist.

^gBB: β -blocker.

^hSGLT2: sodium glucose cotransporter 2 inhibitor.

Baseline characteristics of patients in telemedicine and in-person office visit groups are displayed in [Table 1](#). Individuals in the telemedicine visits group were younger (72.6 vs 77.1 years; $P<.001$), with a higher proportion of people who were African American (110/830, 13.3% vs 950/8691, 10.9%) or Asian (27/830, 3.3% vs 263/8691, 3.0%; $P=.04$), preferred speaking English (747/830, 90% vs 7088/8691, 81.6%; $P<.001$), and were married or living with partners (473/830, 57% vs 4441/8691, 51.1%; $P=.005$) compared to those in the in-person visits group. However, a lower proportion of patients in the telemedicine group had Medicare insurance (515/830, 62% vs 6648/8691, 76.5%; $P=.005$) or were prescribed ACEI/ARB therapy (492/830, 59.3% vs 5675/8691, 65.3%; $P<.001$). Individuals in the telemedicine visit group had a higher number of hospitalizations in the past year (mean 0.334, SD 0.909 vs mean 0.211, SD 0.641; $P<.001$) and a lower number of outpatient visits in the past year (mean 3.67, SD 2.94 vs mean 4.01, SD 3.39; $P<.001$).

A histogram plot was used to assess the distribution of the continuous PDC ([Figure 2](#)). Overall, the average PDC was 0.81 (SD 0.286) and 71.3% (6793/9521) of patients had a PDC \geq 0.8 ([Table 2](#)). In the unadjusted model, the PDC between telemedicine visits and in-person office visits groups was not statistically different (mean 0.794, SD 0.294 vs mean 0.812, SD 0.285), with a rate ratio of 0.98 (95% CI 0.95-1.00; $P=.09$) ([Table 3](#)). The ratio of the PDC by types of visits remained similar after adjusting for demographic covariates including age, sex, race, marriage, language, and insurance (rate ratio 0.99, 95% CI 0.96-1.01; $P=.34$); demographics and comorbidity index (rate ratio 0.99, 95% CI 0.96-1.01; $P=.34$); demographics, comorbidity index, and health care usage in the past year, including the number of hospitalizations, number of outpatient visits, and number of primary care provider visits (rate ratio 0.99, 95% CI 0.96-1.02; $P=.44$); and demographics, comorbidity index, health care usage in the past year, and neighborhood SES index (rate ratio 0.99, 95% CI 0.97-1.02; $P=.49$).

Figure 2. Distribution of the continuous PDC showing medication adherence for patients. PDC: proportion of days covered.**Table .** Medication adherence by types of visits.

	Overall (n=9521)	In-person visit (n=8691)	Telemedicine visit (n=830)	<i>P</i> value
PDC ^a				.08
Mean (SD)	0.810 (0.286)	0.812 (0.285)	0.794 (0.294)	
Median (IQR)	0.960 (0.74-1.00)	0.960 (0.75-1.00)	0.940 (0.68-1.00)	
Adherent (PDC≥0.8), n (%)				.13
Yes	6793 (71.3)	6220 (71.6)	573 (69)	
No	2728 (28.7)	2471 (28.4)	257 (31)	

^aPDC: proportion of days covered.

Table . The association between telemedicine visits and medication adherence for patients with heart failure.

Model	Continuous PDC ^a outcome		Binary PDC outcome	
	Rate ratio (95% CI)	<i>P</i> value	Odds ratio (95% CI)	<i>P</i> value
Model 1, unadjusted	0.98 (0.95-1.00)	.09	0.89 (0.76-1.03)	.12
Model 2, adjusting for demographics	0.99 (0.96-1.01)	.34	0.93 (0.80-1.10)	.40
Model 3, adjusting for demographics and comorbidity index	0.99 (0.96-1.01)	.34	0.93 (0.80-1.09)	.39
Model 4, adjusting for demographics, comorbidity index, and health care visits in the past year	0.99 (0.96-1.02)	.44	0.94 (0.81-1.11)	.48
Model 5, adjusting for demographics, comorbidity index, health care visits in the past year, and neighborhood SES ^b index	0.99 (0.97-1.02)	.49	0.96 (0.82-1.13)	.65

^aPDC: proportion of days covered.

^bSES: social economic status score.

Similarly, without adjusting covariates, there was no significant difference in the percent of PDC ≥ 0.8 between the telemedicine visits and in-person office visits groups (573/830, 69% vs 6220/8691, 71.6%), with the odds ratio for adherence of 0.89 (95% CI 0.76-1.03; $P=.12$). The odds ratio of medication adherence to GDMT by types of visits remained the same after adjusting for demographics (odds ratio 0.93, 95% CI 0.80-1.10; $P=.40$); demographics and comorbidity index (odds ratio 0.93, 95% CI 0.80-1.09; $P=.39$); demographics, comorbidity index, and health care usage in the past year (odds ratio 0.94, 95% CI 0.81-1.11; $P=.48$); and demographics, comorbidity index, health care usage in the past year, and neighborhood SES index (odds ratio 0.96, 95% CI 0.82-1.13; $P=.65$).

Discussion

Using the electronic medical record data from a large academic health care system, our results indicate that patients with heart failure had similar medication adherence to GDMT between telemedicine and in-person office visits. Our findings are important because we provide real-world evidence that, for patients with heart failure, telemedicine can be an approach to outpatient visits, which may be an alternative way to maintain the same medication adherence as in-person visits. The randomized clinical trials summarized by a systematic review conducted prior to COVID-19 indicated that the use of telemedicine in the management of heart failure appears to lead to similar health outcomes as face-to-face or telephone delivery of care [9]. Our study, using real-world data from electronic medical records, shows that patients with heart failure have no differences in medication adherence between telemedicine and in-person office visits. Despite the exponential growth in telemedicine visits for outpatient care, limited studies have examined the effect of telemedicine visits on medication adherence among patients with heart failure using electronic medical records. One study found that hospitalized patients with heart failure, who received outpatient follow-up via

telemedicine, had a lower 30-day readmission rate than those who received no follow-up [12]; however, this study did not examine medication adherence. For a different medical condition, one study using electronic medical record data indicated that telemedicine improved medication adherence among patients seen in an outpatient gastroenterology clinic [10].

Our results indicate that, compared with participants who had gone to in-person office visits, the participants in the telemedicine group were younger, more likely to be African American or Asian, preferred speaking English, were married or living with partners, and had lower rates of Medicare insurance. The data from the NYULH system are uniquely suited to explore the digital disparities in telemedicine, given its well-developed digital health infrastructure [24]. Previous studies reported that the proportion of young African American individuals accessing care through telemedicine increased after COVID-19 [24,25]. Our finding that more individuals who had only telemedicine visits preferred speaking English is consistent with a prior finding [25], which might be due to the fact that patient portals are only developed in English [26]. Similarly, our finding that a higher proportion of patients in the telemedicine group were married or living with a partner, compared to the in-person visit group, is consistent with prior findings [27]. Our study adds to the literature, showing that patients with heart failure who were younger adults, African American or Asian American, preferred speaking English, or were married or living with partners may benefit from telemedicine visits for medication adherence to GDMT.

The limitations of this study include unavailable variables related to digital literacy in the electronic health record dataset and the homogeneity of the patient population that was mostly White and had health insurance covered by Medicare, limiting generalization to other populations such as individuals with Medicaid or differing digital health literacy. Additionally,

medication adherence was defined based on pharmacy fill data, which might not accurately reflect true medication adherence to GDMT, though the PDC is a commonly used measure for medication adherence [18-20]. Some people may not meet the criteria for GDMT, but adherence is still important if therapy is prescribed. Moreover, causal inference cannot be made due to the cross-sectional nature of this study. Furthermore, during most periods of the study, SGLT2Is had not been approved for heart failure; we also included patients, including those with heart failure with preserved ejection fraction, for whom some of these medications may not be part of GDMT. However, our study focuses on adherence to medications prescribed by a provider, and we presume adherence to prescribed medications is important regardless of the indications for prescribing. We admit that the way the primary outcome adherence is measured does not take into account the dosage or reaching targets for GDMT, and someone on the lowest dose of all therapies would get a perfect score. However, the strength of the study is that

we provide real-world evidence for the application of telemedicine in clinical practice. Future research should examine telemedicine effects gathered from multiple health systems.

In summary, using the electronic medical record data from a large academic health care system, our study indicates that patients with heart failure have no differences in medication adherence between telemedicine and in-person office visits. Our study also indicates that patients who were younger, were African American or Asian, preferred speaking English, or were married or living with partners might particularly benefit from telemedicine visits. Our findings are important for clinical practice because we provide real-world evidence that, for patients with heart failure, telemedicine visits can be an approach for outpatient visits. As telemedicine is more convenient and avoids transportation issues, it may be an alternative way to maintain the same medication adherence to GDMT as in-person visits for patients with heart failure.

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Data Availability

Data may be made available from the corresponding author with reasonable request, pending institutional review board approval and after completing a data sharing agreement.

Authors' Contributions

Conceptualization: Y Zheng, SA, SB

Writing original draft: Y Zheng

Data curation: SA, XL, SB

Formal analysis: XL, Y Zhao

Review and editing: Y Zheng, SA, XL, AM, CEH, TS, SB

Funding acquisition: SA, SB

Conflicts of Interest

None declared.

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Abbreviations

- ACEI:** angiotensin-converting enzyme inhibitor
- ARB:** angiotensin receptor blocker
- ARNI:** angiotensin receptor neprilysin inhibitor
- BB:** β -blocker

GDMT: guideline-directed medical therapy

ICD: *International Classification of Diseases*

ICD-10-CM: *International Classification of Diseases, Tenth Revision, Clinical Modification*

MRA: mineralocorticoid receptor antagonist

NYULH: New York University Langone Health

PDC: proportion of days covered

RCT: randomized controlled trial

SES: social economic status

SGLT2I: sodium glucose cotransporter 2 inhibitor

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Results of a Digital Multimodal Motivational and Educational Program as Follow-Up Care for Former Cardiac Rehabilitation Patients: Randomized Controlled Trial

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Abstract

Background: Digital interventions are promising additions for both usual care and rehabilitation. Evidence and studies for the latter, however, are still rare.

Objective: The aim of the study was to examine the app/web-based patient education program called “mebix” (previously called “Vision 2 – Gesundes Herz”) regarding its effectiveness in relation to the parameters of disease-specific quality of life (HeartQoL), cardiovascular risk profile (Cardiovascular Risk Management [CARRISMA]), and prognostic estimation of early retirement (Screening instrument work and occupation [SIBAR]) in 190 participants from a cardiological rehabilitation clinic.

Methods: To evaluate mebix, 354 patients from the Roderbirken Clinic of the German Pension Insurance Rhineland (Germany) with a coronary heart disease were recruited and randomized either to the intervention group (using mebix postrehabilitation for up to 12 months) or the control group (receiving standard care). The data collection took place at the end of inpatient rehabilitation (t0), as well as 6 months (t1) and 12 months (t2) after the end of rehabilitation. Analyses of variance are used to assess the overall significance of difference in outcome parameters between groups and over time.

Results: The primary endpoint of disease-related quality of life shows a significant improvement of 7.35 points over the course of the intervention that is also more pronounced in the intervention group. Similarly, the 10-year risk of cardiovascular death and myocardial infarction showed significant improvements in the cardiovascular risk profile over time and between groups, indicating better results in the intervention group (ie, a reduction of –1.59 and –5.03, respectively). Positive effects on secondary outcomes like body weight, blood pressure, and number of smokers only showed time effects, indicating no difference between the groups. In addition, the SIBAR was significantly lower/better at the end of the observation period than at the beginning of the observation for both groups.

Conclusions: Overall, the digital training program represents an effective follow-up offer after rehabilitation that could be incorporated into standard care to further improve disease-related quality of life and cardiovascular risk profiles.

Trial Registration: German Clinical Trials Register DRKS00007569; <https://drks.de/search/en/trial/DRKS00007569>

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KEYWORDS

mHealth; apps; digital technology; digital interventions; coronary heart disease; lifestyle intervention; cardiac rehabilitation; quality of life; cardiac care

Introduction

Cardiovascular diseases (CVD) are the most common cause of death worldwide and result in not only serious health impairments but also significant health care costs [1]. In Germany, the Gesundheit in Deutschland aktuell (GEDA)

2014/2015-European Health Interview Survey (EHIS) study found a 12-month prevalence of coronary heart disease of 3.7% in women and 6.0% in men, which increases with age [2]. The follow-up study from 2019/2020 showed an increase for both genders (women: 5.1%; men: 6.6%) [3]. CVDs account for the largest share of health care costs in Germany [4]. The existence

of cardiologically relevant risk factors in the population is undisputed. For example, in the large-scale EUROASPIRE study, modified risk factors were analyzed in 4863 patients with coronary heart disease (CHD) based on hospital reports and medical examinations [5,6]. The results showed that 19% of patients smoked, 25% had a BMI ≥ 30 , more than half (53%) had elevated blood pressure (systolic blood pressure ≥ 140 mm Hg and/or diastolic blood pressure ≥ 90 mm Hg), 44% had elevated cholesterol (>5.5 mmol/L), and 18% had diabetes mellitus ($\text{HbA}_{1c} >48$ mmol/mol; 6.5%). Half of the patients taking antihypertensive medication had high blood pressure (systolic >140 mm Hg; 21% >160 mm Hg). Of the patients taking lipid-lowering medication, 49% had elevated cholesterol levels (>5.5 mmol/L and 13% >6.5 mmol/L). In 37% of the patients, a family history of CHD was present.

In medical rehabilitation in general and in cardiologically rehabilitation in particular, secondary preventive treatment modules should aim at reducing cardiovascular risk factors and supporting health-promoting behaviors. Thus, professional reintegration and rehabilitation and increasing quality of life are of particular importance. However, the behavioral and attitudinal changes taught for this purpose during rehabilitation, such as favorable exercise or dietary habits leading to an increased quality of life, are difficult to establish and sustain for many patients in daily life.

Although health care guidelines place a high priority on the further development and evaluation of aftercare concepts to maintain and improve what has been achieved in rehabilitation [7], the potential for secondary prevention measures in patients with CHD is far from being exhausted and some existing offers have not been able to achieve the desired outcomes [5,6,8,9].

So far, only a few studies have investigated how this transfer can be effectively supported in the long term. According to a review, there are generally positive effects for the patient education measure in cardiology [10]. A controlled study with cardiovascular rehabilitation patients that included telephone follow-up over 36 months showed a positive effect on their cardiovascular risk profile, disease-related quality of life, and morbidity (disability pensions) [11]. However, in the EUROASPIRE study, only cholesterol levels were favorably influenced in the patients.

Meta-analyses have shown that digital applications can positively influence the risk factors of CHD and therefore also represent patient-centered secondary prevention [12-14]. Studies that investigate the impact of new technologies (such as SMS text messaging, email, smartphones, internet chat, online coaching, and web diaries) on cardiovascular follow-up rarely focused on training programs in the form of infotainment (DVDs or video streaming) combined with online support and a reminder service involving partners [15]. Moreover, most digital health interventions focus on physical counseling and exercise training, leaving out other core components for cardiovascular rehabilitation [16]. In Germany, a novel app/web-based patient education program, “mebix,” previously called “Vision 2 — Gesundes Herz,” was developed by a multidisciplinary team under the patronage of the German Society for Prevention and Rehabilitation of Cardiovascular Diseases (DGPR). It aims to

offer patients a digital health intervention that incorporates all relevant components for cardiovascular rehabilitation.

The primary objective of this study is to evaluate mebix as a new and innovative form of patient education as a cardiologically follow-up intervention. The main aim is to determine whether mebix is associated with an impact on disease-specific quality of life. Further objectives include effectiveness for improving cardiovascular risk profile and prognostic estimation of early retirement.

Methods

Ethical Considerations

The study was conducted in accordance with the Declaration of Helsinki and approved by the Ethics Committee of the University Bremen on May 5, 2015. All participants were informed about the study and asked to participate. Patients were informed verbally and in written form that participation in the study was voluntary and that withdrawing their informed consent was possible at any time without giving reasons. The participants received no compensation for expenses. The data was pseudonymized, that is, the identification data for a specific person (eg, name, insurance number) was replaced by an identification number, to avoid or hinder the identification of the person.

Study Procedures

The study was carried out by the Centre for Clinical Psychology and Rehabilitation at the University of Bremen from February 2015 to June 2019 at the Roderbirken Clinic of the German Pension Insurance Rhineland. The design is based on a randomized prospective controlled trial and is registered in the German Register of Clinical Studies (DRKS00007569).

The patients received an introduction to the mebix program at the end of their inpatient stay in the rehabilitation facility by previously trained clinic staff. The participants only received a DVD box with 2 DVDs and a booklet containing instructions on how to carry out the program. The booklet also contained the online key (password) with which the participants could log in to the online portal/app. At home, the participants carried out the training over a period of approximately 4 - 12 weeks (with online follow-up for 1 year).

Data collection involved questionnaires at 3 time points: at baseline in the clinic (t0) and after 6 months (t1) and 12 months (t2). The medical data required for the cardiologically risk profile at the time of measurement t1 and t2 were collected from the patient’s general practitioner or specialist. The corresponding questionnaire was filled out by the attending physician and sent to the study center by the patient.

Recruitment

Participants were recruited at the Roderbirken Clinic of the German Pension Insurance Rhineland. All newly admitted patients who met the inclusion criteria (Textbox 1) were informed about the study and asked to participate. Patients were informed verbally and in written form that participation in the study was voluntary and that withdrawing the previously given written informed consent was possible at any time without

giving reasons. The ability to give consent was checked based on the inclusion and exclusion criteria (physician's judgment). No minors or incapacitated adults were included in the study. When eligibility was not confirmed, participants were excluded from the study. When patients fulfilled the inclusion and exclusion criteria, they were randomized by study personnel to either the intervention or control group. For this, block randomization was used.

A standardized information event was developed for the patients, including an information film and an information flyer. From July 1, 2015, the recruitment of the study patients began in the clinic, as did the regular implementation of information events for the patients and data collection (t0). The information events for the patients for the purpose of recruitment initially took place weekly, then fortnightly from March 1, 2016. The patients were recruited until December 31, 2017.

Textbox 1. Inclusion and exclusion criteria.

Inclusion criteria

- Patients of the German Pension Insurance Rhineland who are at the end of inpatient cardiological rehabilitation
- Age ≤60 years
- Confirmed coronary heart disease
- Sufficient knowledge of German, reading and writing ability
- Availability of a PC and online access
- Signed informed consent

Exclusion criteria

- Severe prognosis-limiting factors (heart failure, New York Heart Association Class III and IV)
- Severe chronic obstructive pulmonary disease (forced expiratory volume [FEV] <35%, respiratory global insufficiency, chronic inflammation, consumptive disease). FEV describes the air that is exhaled in 1 second and is used to measure chronic pulmonary disease and its progression. A FEV1 below 35% indicates very severe disease.
- Cognitive or language impairment
- Lack of informed consent

Intervention

Both intervention and control group patients received usual care after the end of the rehabilitation and were free to participate in outpatient services. Control group patients received a written summary of important information on a healthy lifestyle (diet, exercise, etc). The intervention group, on the other hand, received access to the app/web-based patient education program mebox.

The media package was developed under the patronage of the DGPR with leading cardiologists, sports physicians, and metabolism experts, and is based on the latest medical findings consisting of the following modules:

1. Coronary heart disease
2. Successful therapy
3. Heart-healthy nutrition
4. How to get moving or how to get moving safely and without fear
5. Finally smoke-free
6. High blood pressure
7. Heart attack and rehabilitation
8. Heart failure and cardiovascular arrhythmias
9. Tips for everyday life
10. Nordic walking
11. Stress relief

Over a period of approximately 4-12 weeks, the training involved 11 films/modules that built on each other. After each film/module, users could check their acquired knowledge in a

multiple-choice test on the associated personalized online portal/app. The system then evaluated the answers so that users could see which questions had been answered correctly or incorrectly. Users then had the option of repeating the test until all questions were answered correctly. The practice tasks within the digital intervention include instructions with concrete objectives and accompany the participants over a period of 1 year. They help the participant to reflect on the interactions between lifestyle and health status (eating habits, exercise, risk of secondary diseases, etc) and to develop a healthier lifestyle (eg, increase physical exercise and eat a healthier diet).

Tools such as a diet and exercise log (energy balance calculator) make recommendations and values less abstract, making it easier for the patient to approach dietary and weight recommendations in everyday life. The exercises support all phases that patients must go through in a successful training: the phases of reflection (recognize risk) and activity (change lifestyle). The exercise units are a self-structured sequence and not, like the knowledge test, thematically bound to modules. The values from the practical exercises (eg, recovery pulse, resting pulse) enable patients to gain direct insight into their therapy success. The reminder service via email or SMS text messaging informs and reminds users according to the progress of the training and the tasks to be completed (eg, if the knowledge test or the nutrition and exercise protocol has not been completed). An example of the user interface of mebox can be found in [Multimedia Appendix 1](#).

Statistical Analysis

Outcomes and Analysis

The primary outcomes of this study are the disease-specific quality of life, which is measured by the HeartQoL quality of life questionnaire for CHD patients [17], and body weight. The HeartQoL uses a 4-point scale to measure the extent to which everyday activities and physical (10 items) and emotional (4 items) functioning are impaired by CHD. By adding up the item values, a total score (0 - 42 points) and scores for physical (0 - 30 points) and emotional (0 - 12 points) quality of life are obtained, with higher values indicating a higher quality of life. An improvement in disease-specific quality of life of 0.3 in the HeartQoL total score is considered clinically significant.

Secondary outcomes are the reduction of the cardiovascular risk profile and the improvement of the employment prognosis or the number of participants on disability pensions. The cardiovascular risk profile is determined by a web-based program called Cardiovascular Risk Management (CARRISMA) in primary prevention [18]. The CARRISMA program includes the patient's personal data, information on body composition (weight, height, BMI), smoking behavior, family history of CHD, and medications. Furthermore, the following medical parameters can be recorded: blood pressure, blood lipids, carbohydrate metabolism (HbA_{1c}, fasting blood sugar), and kidney values, as well as previous diagnoses or events (eg, heart failure, bypass surgery) and additional risk factors. In addition, information on activity (calculation of weekly calories burned due to preferred activities) and diet (calculation of weekly calorie consumption via preferred foods and beverages) can be entered. CARRISMA calculates the cardiovascular risk profile on the basis of the patient data entered (10-year risk of cardiovascular death and 10-year risk of myocardial infarction) in the form of known scores (ie, European Society of Cardiology [ESC] score, Prospective Cardiovascular Münster [PROCAM] Study, Framingham). People who do not yet fall into the range requiring treatment with the conventional scores have a significantly higher risk of CVD when obesity and heavy cigarette consumption are considered. In the CARRISMA, this effect is considered in addition to the results of the risk assessment of the ESC score, PROCAM, and Framingham, as well as the result for the 3 scores with and without the additional consideration of these lifestyle factors. Information from 2 data sources is entered into the CARRISMA program:

- The medical parameters questionnaire (redesign) collects all relevant medical data, for example, diagnosis, duration

of illness, and laboratory and examination results (blood pressure, total cholesterol, HbA_{1c}, body weight).

- The questionnaire on activity and dietary behavior (new construction) records the amount of physical activity and the choice of food.

The "Screening instrument work and occupation" (SIBAR) tool is also used for primary prevention to record current employment status, the degree of reduced earning capacity, and pension entitlement [19]. Cutoff values are available that indicate an increased sociomedical risk of early retirement and the perceived degree of stress of patients with regard to their occupational situation. The SIBAR is intended to be a data-based tool for assessing the need for occupational treatment services. These requirements result in three subscales of the SIBAR:

1. Sociomedical/risk of early retirement: With the help of this scale, the subsequent application behavior for early retirement for health reasons is predicted (value range 0 - 19). A significantly increased risk of early retirement and a need for occupational treatment exist with a score of at least 8.
2. Occupational stress: An indication for specific occupational measures arises if rehabilitants subjectively describe their occupational situation as highly stressful overall (value range 0 - 1).
3. Subjective need for occupation-related treatment (value range 0 - 1).

All 3 scales are added together for the overall SIBAR index. An indication of a need in the respective scale is counted as "1," and no need is counted as "0." This results in an overall SIBAR score of 0 - 3 points. The authors assume that there is a need for work-related treatment services if there is an overall SIBAR score of at least 2.

Table 1 demonstrates an overview of the outcome measurements at different time points.

The results for both the 6- and 12-month follow-up will be summarized using descriptive statistics. For the primary analysis to assess group differences, a 2-factor ANOVA (ie, including time, group, and their interaction as the main factor) will be used. In case of a significant main effect of the group and time interaction, significant group effects can be assumed. Additionally, exploratory paired *t* tests will be used to assess the pre-post effects of mebig on the intervention group at 6 months and to quantify the effectiveness of the intervention.

All statistical analyses were performed using IBM SPSS Statistics (version 20; IBM Corp).

Table . Overview of outcome measurements at different time points.

	Completion of rehabilitation (t0)	Six months after completion of rehabilitation (t1)	Twelve months after completion of rehabilitation (t2)
Sociodemographic data	X		
Disease-related quality-of-life questionnaire (HeartQoL)	X	X	X
Cardiovascular risk profile by Cardiovascular Risk Management (CARRISMA) program			
Medical parameters questionnaire	X	X	X
Questionnaire on activity and dietary behavior	X	X	X
Screening instrument work and occupation (SIBAR)	X	X	X

Power

The target sample size was based on a 2-tailed *t* test with a power of 80% and an α of 5%. The number of participants needed to detect a difference with a small to medium effect size (Cohen *d*) of 0.3 was 175 per group. With an assumed dropout rate of 40%, the required sample size was 250 per group.

Data Exclusion

All analyses were conducted according to the intention-to-treat principle, that is, all participants were analyzed as randomized. Missing data points were imputed using the last observation carried forward method, that is, the last available data point was used for the missing data point(s). A *P* value <.05 was considered statistically significant.

Results

Participant Characteristics

The flow of participants is illustrated in [Figure 1](#). A total of 354 participants were enrolled in the study and either randomized to the intervention group (n=190) or the control group (n=164). In the end, 150 (78.9%) of the intervention group patients and 101 (61.6%) of the control group patients completed the study. The participants were 87.0% (308/354) male, and the mean age was 50.66 years (range 31 - 60 years). Although 75.8% of the intervention group was male, 100% of the control group was male. The mean age was 50.23 years (range 31-60 years) in the intervention group and 51.16 years (range 38-61 years) in the control group. Detailed patient characteristics by group can be found in [Table 2](#).

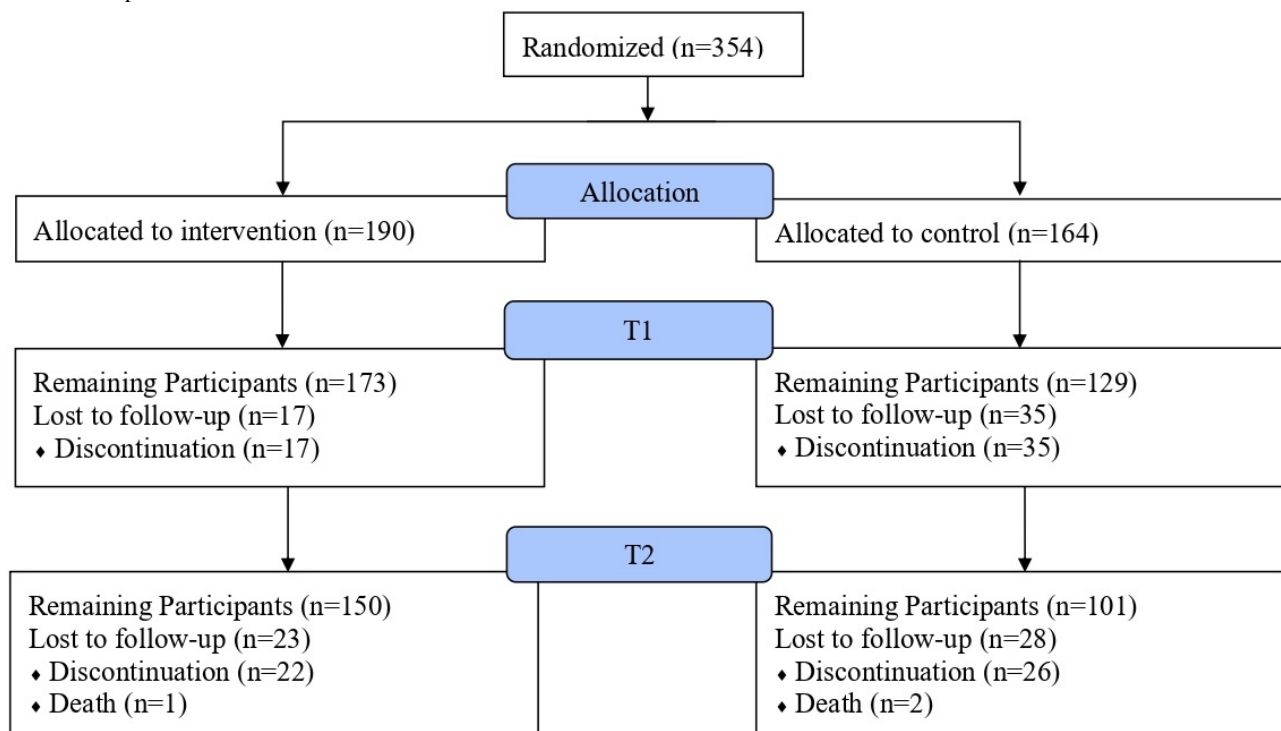
Figure 1. Participant flowchart.

Table . Patient characteristics at baseline.

	Intervention group (n=190), n (%)	Control group (n=164), n (%)
Family status		
Single	28 (14.7)	28 (17.1)
Married	116 (61.1)	98 (59.8)
Divorced/separated	43 (22.6)	33 (20.1)
Widowed	3 (1.6)	5 (3)
Highest education level		
No school-leaving certificate	7 (3.7)	7 (4.3)
Secondary/elementary school	74 (38.9)	73 (44.5)
Middle maturity	59 (31.1)	38 (23.2)
Polytechnic high school	5 (2.6)	1 (0.6)
Advanced technical certificate	22 (11.6)	23 (14)
University entrance qualification	23 (12.1)	22 (13.4)
Highest vocational training		
None	19 (10)	13 (7.9)
Apprenticeship (vocational training in company)	114 (60)	108 (65.9)
Technical school	35 (18.4)	28 (17.1)
University of applied sciences/school of engineering	6 (3.2)	4 (2.4)
University	9 (4.7)	6 (3.7)
Other	7 (3.7)	5 (3)
Vocation		
Workers	76 (40)	58 (35.4)
Employees	99 (52.1)	93 (56.7)
Civil servant	1 (0.5)	0 (0)
Self-employed/freelance	14 (7.4)	13 (7.9)

Evaluation Outcomes

Effects on Quality of Life

The primary outcome of disease-specific quality of life measured by HeartQoL showed a significant average increase after 6

months of 7.35 (95% CI 5.15-9.55) points in the intervention group ($t_{189}=6.60$, $P<.001$). The results of the ANOVA are demonstrated in [Table 3](#) and indicate improvements over time that are also higher in the intervention group compared to the control group.

Table . Results of the HeartQoL, a disease-related quality-of-life questionnaire.

Scale and group	Time point (mean score)			Main effects (ANOVA, <i>P</i> value)		
	t0	t1	t2	Time	Group	Time x Group
Overall				<.001	<.001	<.001
Intervention group	22.34	31.98	33.22			
Control group	20.095	24.18	24.27			
Physical				<.001	<.001	.003
Intervention group	15.77	20.89	22.26			
Control group	14.02	16.57	16.57			
Emotional				<.001	<.001	.67
Intervention group	6.57	11.09	10.96			
Control group	6.07	7.61	7.80			

Effects on Cardiovascular Risk Profile

Table 4 shows the results of the ANOVA for the cardiovascular risk profiles, indicating improvements over time that are higher in the intervention compared to the control group.

Table . Results from Cardiovascular Risk Management (CARRISMA).

Scale and group	Time point (mean score)			Main effects (ANOVA, <i>P</i> value)		
	t0	t1	t2	Time	Group	Time x group
CV-risk^a				<.001	<.001	.002
Intervention group	2.90	1.30	1.31			
Control group	2.93	2.11	2.29			
HA-risk^b				<.001	<.001	.03
Intervention group	7.84	2.81	1.85			
Control group	8.70	5.76	3.32			

^a10-year risk of cardiovascular death (CV).

^b10-year risk for heart attack (HA).

The cardiovascular risk profile showed a significant improvement over the measured time points in the intervention group, that is, the 10-year risk of cardiovascular death (mean -1.59 , 95% CI -2.00 to -1.19 ; $t_{189}=-8.57$; $P<.001$) and the 10-year risk of a heart attack (mean -5.03 , 95% CI -6.19 to -3.87 ; $t_{189}=-7.71$; $P<.05$) were both significantly lower at the end of the observation period than at the beginning.

The ANOVA showed significant effects for group for the secondary target parameters of total and low-density lipoprotein (LDL) cholesterol and body weight but not for blood pressure (Table 5). For total and LDL cholesterol, the time as well as the time and group interactions were significant, indicating differences over time by group.

Table . Results for secondary target parameters.

Scale and group	Time point			Main effects (ANOVA, <i>P</i> value)		
	t0	t1	t2	Time	Group	Time × group
Cholesterol (mg/dL), mean value				.01	.006	.02
Intervention group	179.17	167.39	165.10			
Control group	178.91	177.15	179.01			
Low-density lipoprotein cholesterol (mg/dL), mean value				.01	<.001	.02
Intervention group	111.25	99.47	98.89			
Control group	111.51	109.79	111.68			
Mean body weight (kg)				.22	.008	.049
Intervention group	92.98	88.57	84.86			
Control group	93.10	92.59	94.58			
Mean blood pressure (systolic)				.23	.31	.91
Intervention group	131.16	130.22	130.20			
Control group	128.21	129.41	129.39			
Number of smokers				.001	.40	.31
Intervention group	140	26	5			
Control group	111	19	3			

In both groups, the blood pressure values were already nonpathological (<140 mm Hg) at the beginning of the intervention (t0). On average, they were 131 mm Hg in the intervention group and 128 mm Hg in the control group. These values also did not change significantly or remain constant over time (Table 5).

At the end of rehabilitation, the values for LDL cholesterol were approximately 111 mg/dL in both groups and thus above both the previous (below 100 mg/dL) and current (below 55 - 70 mg/dL) recommended range. In the intervention group, the mean value of total cholesterol significantly decreased from t0 to t1 ($t_{189}=-3.95$, $P<.001$; Table 5).

The intervention group patients also significantly reduced their body weight by an average of 4.41 kilograms 6 months after the end of rehabilitation ($t_{189}=-2.97$, $P<.001$; Table 5).

At the end of rehabilitation, 140 patients in the intervention group and 111 in the control group were smokers. In both groups, the number of smokers significantly decreased over time but this was not more pronounced in one group versus the other (Table 5).

Effects on Sociomedical Acquisition Prognosis

The SIBAR was used to record the participants' current employment status, degree of reduced earning capacity, and pension entitlement.

In the "sociomedical risk of early retirement" scale, no patient achieved a score above 8, meaning that there was no increased risk of early retirement and no need for occupational treatment for any patient at any measurement time. The "sociomedical risk of early retirement" decreased compared to the initial value at the end of rehabilitation (Table 6).

Table . Results of the SIBAR.^a

Scale and group	Time point (mean score)			Main effects (ANOVA, <i>P</i> value)		
	t0	t1	t2	Time	Group	Time × group
Sociomedical/risk of early retirement				<.001	.39	.89
Intervention group	5.60	4.90	3.01			
Control group	5.68	5.15	3.37			
Subjective need for occupation-related treatment				<.001	.03	.39
Intervention group	0.41	0.16	0.07			
Control group	0.45	0.19	0.19			
Occupational stress				.04	.67	.95
Intervention group	0.49	0.48	0.16			
Control group	0.40	0.48	0.15			
SIBAR				<.001	.11	.89
Intervention group	5.60	4.90	3.01			
Control group	5.67	5.15	3.37			

^aSIBAR: Screening instrument work and occupation.

Over time, in both groups, the “occupational stress” remained almost constantly below the critical value of 1. The “subjective need for occupation-related treatment” decreased in the first 6 months in both groups and in the intervention group even further until t2.

The total SIBAR score decreased significantly from t0 to t1 ($t_{189}=-2.91$, $P<.05$) by on average -0.28 (95% CI -0.48 to -0.09) in the intervention group. However, the ANOVA showed equal reductions in the control group; thus, there was no group effect, only a time effect (Table 6).

Discussion

Principal Results

Overview

This study showed the potential of an app/web-based cardiovascular rehabilitation program. Patients using the program after leaving the rehabilitation clinic showed significant improvements in both primary endpoints (disease-related quality of life and body weight) compared to control care. Further, the intervention group showed significant improvements compared to the control group in the cardiological risk profile and employment progression.

Quality of Life

The main target parameter, disease-related quality of life, was used to determine the extent to which everyday activities as well as physical and emotional functioning were influenced by CHD. At the time of measurement t0 (end of rehabilitation), all patients already had relatively high quality-of-life values since the assessment tool refers to the past 4 weeks. At the time of measurement t0, the patients were at the end of their

rehabilitation treatment, during which they were released from daily work, family obligations, and everyday activities in order to recover and focus on themselves and their recovery. At follow-up, the improvement in disease-specific quality of life was found to be clinically significant and more pronounced in the intervention group compared to the control group. The results are in line with another telehealth intervention during and after rehabilitation also showing significant improvements in health-related quality of life in the intervention group (also compared to the control group) [20]. In this study, the improved quality of life is likely driven by the improvement in physical quality of life. In fact, previous studies have shown the positive lifestyle impact, for example, on exercise behavior or dietary habits, when patients follow an additional lifestyle maintenance program after leaving the rehabilitation clinic [20-22]. Apart from modules directly addressing nutrition and exercise, mebox is likely to have improved participants' understanding of the disease through the knowledge imparted in the program. Similar to other studies, it increased the patients' awareness of risk and preventive factors for CVDs [23]. Overall, these results are in line with current guidelines and suggestions that emphasize the importance of follow-up care after rehabilitation to maintain the positive health and behavioral effects achieved [24,25].

Cardiovascular Risk Profile

The second main target parameter, the cardiovascular risk profile (10-year risk of cardiovascular death and 10-year risk of myocardial infarction) of the patients, was calculated with a special software and considered lifestyle factors such as obesity or cigarette use, both having an important additional prognostic significance. People who are not yet in the treatment-required range with the conventional scores have a significantly higher risk of CVD when obesity and heavy cigarette consumption are

considered. In the CARRISMA program, this effect was considered. The results of this study showed a significant improvement in the 10-year risk of cardiovascular death and 10-year risk of myocardial infarction over the measurement time points in the intervention group. Moreover, even though the control group also lowered their risk profiles over time, patients in the intervention group on average decreased their risk profiles more.

Factors explaining this result are certainly the smoking cessation carried out or initiated in the clinic (final point method), the significant weight loss, and the stabilization of a good blood pressure in both groups, as well as the significant improvement in blood lipid values, especially in the intervention group. A systematic review on digital health interventions for cardiovascular rehabilitation also showed significant weight loss in most studies, while results for endpoints were more sparsely reported and more heterogeneous [16]. In fact, several studies did not show favorable results regarding blood lipids [20,21]. This might also be explained by the different focus of the follow-up care provided, with mebix emphasizing nutrition as well as exercise, thus fulfilling critical requirements of a multidisciplinary approach needed for cardiac rehabilitation [25].

In this study, the number of smokers decreased over time in both groups. At the end of rehabilitation, 140 patients in the intervention group and 111 in the control group were smokers. Six months after the end of rehabilitation, the number of smokers decreased to 26 and 19 smokers, respectively. Another 6 months later (ie, 12 months after the end of rehabilitation), only 5 intervention group patients and 3 control group patients still smoked. When assessing the drastic reduction in the number of smokers among the patients, it must be considered that the figures are based on patient data; response behavior under conditions of social desirability must also be considered. However, the results are in line with a study showing that most patients lack knowledge about risk factors such as smoking, stressing the importance of increasing awareness about primary and secondary prevention [23]. The absence of group differences when it comes to smoking and the presence of group differences when it comes to other endpoints influenced by lifestyle choices like exercise and nutrition might be explained by the fact that the latter two are easier to improve and adhere to with additional support after rehabilitation. As such, programs that help patients immediately after leaving rehabilitation can help maintain and further improve the effects of rehabilitation, even in the long term. As a result, digital tools like mebix hold great potential to significantly improve the lifestyle-based recovery dynamics following rehabilitation that are observed in the control group.

Need for Occupational Treatment Services

With the help of the SIBAR, it can be shown whether there is an increased sociomedical risk of early retirement and how stressful the patient perceives his or her occupational situation. In all 3 subscales, as well as in the overall assessment, a significant reduction in both groups was present and no group differences could be assumed. In addition, a need for occupation-related treatment was not present for any patients at any time of the observation.

Strengths and Limitations

This study represents an investigation within health care research that considers new technologies and can also provide viable follow-up benefits for the pension system. The study was conducted under largely real-life conditions. Therefore, the study presents results that are achieved with a concept that could be transferred to the German rehabilitation landscape. However, due to several limitations of the studied patient population, the results are not representative to the general population. First, this study has a gender bias, with 87% of participants being male. Although not being representative of the general public, similarly high percentages of males are present in comparable studies [20-22,26] and there is a higher prevalence of coronary diseases in males [2]. Second, the population is generally younger than most cardiovascular surgical patients (in other telemedicine rehabilitation interventions) [2,3,20], also due to the design and inclusion criteria defined in this study. In this respect, the results show good effectiveness in (younger) men. Third, the population has a low socioeconomic status on average, which increases the risk and need for training. However, the prevalence of coronary disease is highest in people with lower socioeconomic status [2]. Future studies with an even distribution of gender and the inclusion of older patients and patients with higher socioeconomic status must show whether the results can be generalized to both genders, all age groups, and different socioeconomic backgrounds.

The lack of blinding is a major limitation of most digital intervention trials [26] and might have further introduced a performance bias. Additionally, the risk of selection bias cannot be excluded, as motivated patients who are interested in using digital programs are more likely to participate in this study. This bias is likely to exist in other evaluation studies of digital interventions as well, making comparisons between study results more reliable.

Another strength of the study is a relatively large sample size compared to other studies [16,26], even though fewer participants than originally planned were recruited. However, the percentage of patients that dropped out of the intervention group was lower than expected (21%), indicating good adherence and acceptance of the intervention. The originally assumed dropout rate of 40% was observed in the control group. These group differences are comparable to other studies, showing greater adherence in the groups receiving digital interventions compared to traditional care [16]. It is likely that the patients using mebix might have been more motivated to report outcomes compared to the control group patients, potentially translating into systematic differences between patients dropping out and those continuing with the study. In the intervention group, it cannot be excluded that dropouts might have also been connected to dissatisfaction or technical problems with the intervention, as reported in other studies [20].

Although the 2 scores used as secondary endpoints in this study (ie, CARRISMA and SIBAR) are assessment instruments in primary care, they focus on secondary prevention, for which no other tool exists.

Conclusions

The results of the study indicated a positive effect of an app/web-based intervention as follow-up care for patients leaving a cardiovascular rehabilitation clinic. As cost-efficient

and time- and location-independent tools, digital interventions have the potential to extend rehabilitation for up to 12 months outside the clinic and further improve quality of life, cardiovascular risk profiles, and employment prognosis.

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Conflicts of Interest

The study was funded by Vision2b GmbH. The funders had no role in the design of the study; in the collection, analyses, or interpretation of data; in the writing of the manuscript; or in the decision to publish the results. PS is a scientific advisor for Vision2b GmbH. All other authors declare no conflicts of interest.

Multimedia Appendix 1

Home screen of the app showing the activity, step, and nutrition tracking, as well as disease-related appointments and to do list (left) or the education features (video, information, calendar; right).

[[PNG File, 427 KB - cardio_v8i1e57960_app1.png](#)]

Checklist 1

CONSORT-EHEALTH checklist (V1.6.1).

[[PDF File, 48408 KB - cardio_v8i1e57960_app2.pdf](#)]

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Abbreviations

CARRISMA: Cardiovascular Risk Management

CHD: coronary heart disease

COPD: chronic obstructive pulmonary disease

CVD: cardiovascular disease

DGPR: German Society for Prevention and Rehabilitation of Cardiovascular Diseases

EHIS: European Health Interview Survey

ESC: European Society of Cardiology

GEDA: Gesundheit in Deutschland aktuell

LDL: low-density lipoprotein

PROCAM: Prospective Cardiovascular Münster

SIBAR: Screening instrument work and occupation

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The Development of Heart Failure Electronic-Message Driven Tips to Support Self-Management: Co-Design Case Study

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Abstract

Background: Heart failure (HF) is a complex syndrome associated with high morbidity and mortality and increased health care use. Patient education is key to improving health outcomes, achieved by promoting self-management to optimize medical management. Newer digital tools like SMS text messaging and smartphone apps provide novel patient education approaches.

Objective: This study aimed to partner with clinicians and people with lived experience of HF to identify the priority educational topic areas to inform the development and delivery of a bank of electronic-message driven tips (e-TIPS) to support HF self-management.

Methods: We conducted 3 focus groups with cardiovascular clinicians, people with lived experience of HF, and their caregivers, which consisted of 2 stages: stage 1 (an exploratory qualitative study to identify the unmet educational needs of people living with HF; previously reported) and stage 2 (a co-design feedback session to identify educational topic areas and inform the delivery of e-TIPS). This paper reports the findings of the co-design feedback session.

Results: We identified 5 key considerations in delivering e-TIPS and 5 relevant HF educational topics for their content. Key considerations in e-TIP delivery included (1) timing of the e-TIPS; (2) clear and concise e-TIPS; (3) embedding a feedback mechanism; (4) distinguishing actionable and nonactionable e-TIPS; and (5) frequency of e-TIP delivery. Relevant educational topic areas included the following: (1) cardiovascular risk reduction, (2) self-management, (3) food and nutrition, (4) sleep hygiene, and (5) mental health.

Conclusions: The findings from this co-design case study have provided a foundation for developing a bank of e-TIPS. These will now be evaluated for usability in the BANDAIDS e-TIPS, a single-group, quasi-experimental study of a 24-week e-TIP program (personalized educational messages) delivered via SMS text messaging (ACTRN12623000644662).

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KEYWORDS

heart failure; co-design; smartphone; app design; patient education; e-TIPS; electronic-message driven tips

Introduction

Heart failure (HF) is a common, burdensome, and complex clinical syndrome that results in impairment of ventricular filling or ejection of blood to systemic circulation due to functional or structural heart abnormalities. The global prevalence of HF ranges between 0.4% and 6.8%, depending on the region [1]. In Australia, HF affects almost 1% of the population [2]. Morbidity and mortality rates are high, with approximately 50% to 65% of people with HF dying within 5 years of diagnosis [3]. Hospitalization and emergency department visits are

common and costly, often attributed to poor self-care. Critical to addressing this is education, ensuring patients and their families or caregivers are educated, empowered, engaged, and equipped with the knowledge, skills, and capabilities to self-manage all facets of HF, including its risk factors and treatments.

The 2018 Australian Heart Foundation/Cardiac Society of Australia and New Zealand (CSANZ) Guidelines for the prevention, detection, and management of HF have recommended that targeted patient education is provided throughout the continuum of HF management [3]. Patients

should be educated on their condition, symptoms (including exacerbation triggers, tracking, recognition, and management), therapies (including medications and nonpharmacological approaches), and management of possible complications, along with when to contact health care providers for assistance with symptoms, with clinical deterioration, or in case of an emergency [4]. An important challenge is low health literacy, which has been estimated to affect 59% of Australians [5]. The risk factors of low health literacy are older age, multimorbidity, immigrant status, low socioeconomic status, low education levels, and a person's primary language being different from that of the available educational resources. People with low health literacy may lack access to or skills related to technology use [5].

Historically, patient education has been provided through a face-to-face approach, facilitated using printed or written materials and the use of video to support key messages [6]. COVID-19 has been a catalyst for the digital health revolution. In the last decade, we have seen a dramatically increased use of mobile health (mHealth), smartphone, tablet apps, and SMS text messaging to assess, educate, support, and interact with patients [7]. The engagement of end users (such as clinicians and people with lived experience) in the design of new mHealth HF solutions has been recommended to deliver a responsive evidence base that is relevant to those who will use such

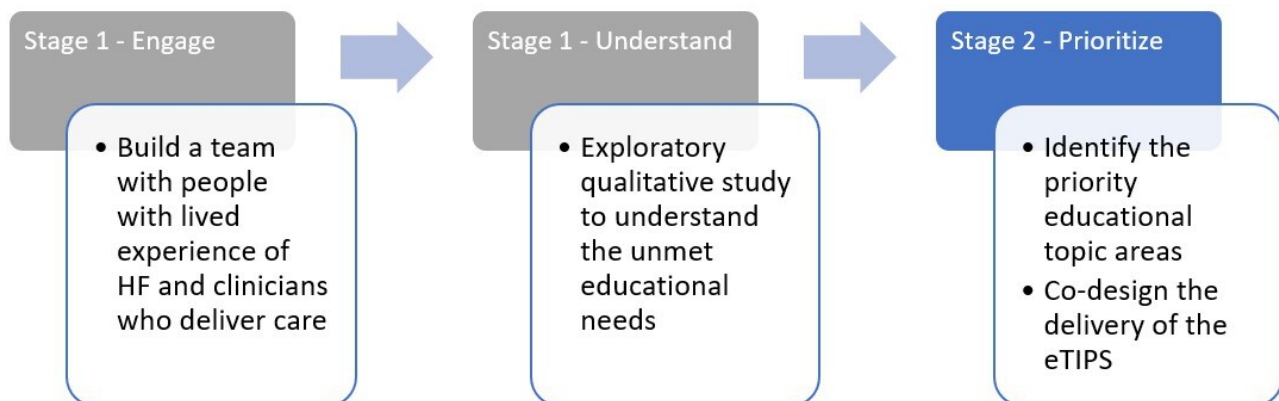
solutions and recommend their use [8]. Thus, the aim of this study was to partner with clinicians and people with lived experience of HF to identify the priority educational topic areas for the development of a bank of education electronic-message driven tips (e-TIPS) to support HF self-management and inform the delivery of these e-TIPS.

Methods

Study Design

We conducted 3 focus groups with cardiovascular clinicians and people living with HF and their caregivers, which consisted of 2 stages: stage 1 (an exploratory study to understand the unmet education needs of people living with HF) and stage 2 (a co-design feedback session to identify the priority educational topic areas and inform the delivery of the e-TIPS). This co-design case study was guided by the New South Wales (Australia) Agency for Clinical Innovation co-design principles and toolkit [9]. Co-design uses a staged process that adopts participatory and narrative methods to understand the experiences of receiving and delivering services, followed by people with lived experience and clinicians co-designing improvements or an intervention collaboratively. Refer to Figure 1 for the co-design process of this study. This paper reports the findings from stage 2 of the co-design process.

Figure 1. Co-design process. e-TIP: electronic-message driven tip; HF: heart failure.



Ethical Considerations

This study was designed and conducted as per the National Statement on Ethical Conduct in Human Research [10] and the Declaration of Helsinki 1975 as revised in 2000 [11]. The project was approved by the Sydney Local Health District (Royal Prince Alfred Hospital) Human Research Ethics Committee (approval number: X21-0484). Written and informed consent was obtained from all participants prior to participating in a focus group discussion. Audio data were transcribed by Pacific Transcription, an external, professional transcription service. Prior to transcription, participant identifiers were removed and replaced with a unique study participant ID. Data were stored on a secure password-protected network drive, only accessible to the project team.

Sampling and Recruitment

We used a purposive sampling strategy to gain insights into the range of perspectives that need to be considered when developing e-TIPS for people with HF. In doing so, we sought out multidisciplinary clinicians working primarily in the cardiovascular specialty, people living with HF, and their caregivers. Participants were invited through list-service email distribution at participating hospitals (St. Vincent's Hospital, Royal Prince Alfred Hospital, Concord Repatriation General Hospital, and Blacktown and Mount Druitt Hospital), which are primarily tertiary referral hospitals in Sydney, New South Wales, Australia. An invitation to participate was also emailed to professional societies including the Australian Cardiovascular Nursing College, CSANZ Cardiovascular Nursing Council, and the Allied Health Council of the CSANZ. Community-dwelling people with lived experience of HF and their caregivers were invited to participate through a study poster placed in the HF outpatient clinic of participating hospitals. Inclusion criteria

were as follows: adults with a primary diagnosis of HF with reduced ejection fraction as per the National Heart Foundation of Australia and the European Society of Cardiology guidelines [12]; the ability to participate in face-to-face focus groups or via videoconference; and the ability to communicate and consent in English. The research team was diverse in gender, career stage, and disciplines including experts in HF, qualitative research methods, and a consumer co-researcher representative who was an adult living with HF.

Data Collection

We collected data through 3 focus groups conducted face-to-face or via videoconference between November and December 2022. Discussions were guided by a standardized interview guide, prepared by the study team (Multimedia Appendix 1). The

questions in the interview guide were informed by the literature coupled with the research teams' own experience of working with the patient group, and they were peer-reviewed by clinicians. Participants were provided with a short overview of key findings and topic areas from stage 1 and asked to provide feedback for alignment and improvement of eTIPS (refer to Figure 2 and Figure 3).

Expert facilitators (CF and AK) recorded the interviews using Zoom videoconferencing (Zoom Video Communications) or a digital audio recorder. The expert facilitators may have been known to some participants in the clinician groups; however, this facilitated rapport and communication. Following the interviews, the audio recordings were sent to a professional transcription service.

Figure 2. Stage 2 co-design feedback questions. e-TIP: electronic-message driven tip.

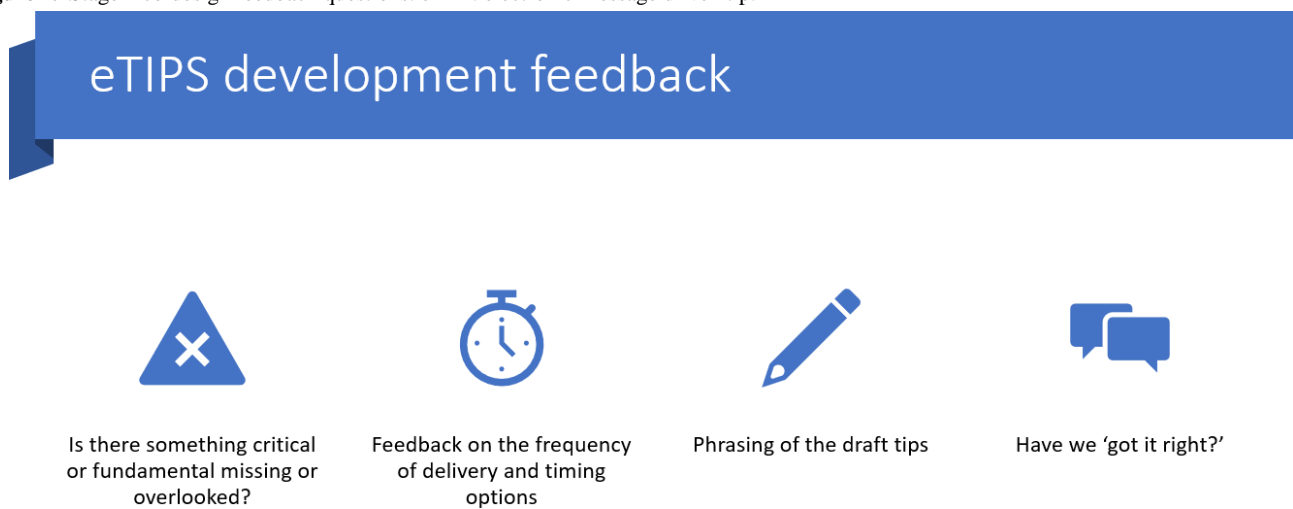


Figure 3. Draft electronic-message driven tips (e-TIPS).



Data Analysis

Two researchers independently reviewed and analyzed the transcripts to code for meaning units and generate categories, themes, and subthemes (SW and SA); disagreements were managed by a third reviewer (CF) to ensure the reliability and validity of the data. The researchers (SW and SA) were not known to the participants. Data analysis was finalized when no new codes or themes were discovered, and saturation was achieved. Inductive thematic analysis was undertaken between March and June 2023 with guidance by Braun and Clarke [13]

using the computer software NVivo (version 12; QSR International; released in March 2020) to organize and code data [6]. A final report was written and used to provide findings for this paper. The Consolidated Criteria for Reporting Qualitative Research (COREQ) was used to guide the reporting of this study [14].

Results

Overview

We conducted 3 face-to-face or videoconferencing focus groups lasting between 73 to 91 minutes with 14 cardiovascular clinicians and 2 people with lived experience of HF. The clinician cohort comprised cardiologists and nurses with varying qualifications and expertise. The cardiologists were consultants engaged in providing either HF inpatient care or outpatient clinic-based care. The nurses were experienced clinical nurse specialists, clinical nurse consultants, or nurse practitioners.

Table . Themes and categories from thematic analysis.

Themes	Categories
Key considerations for e-TIP ^a delivery	<ul style="list-style-type: none"> • Timing of the e-TIPS • Clear and concise e-TIPS • Embedding a feedback mechanism • Distinguishing actionable and nonactionable e-TIPS • Frequency of the e-TIPS
Relevant HF ^b education topic areas	<ul style="list-style-type: none"> • Cardiovascular risk reduction • Self-management • Food and nutrition • Sleep hygiene • Mental health

^ae-TIP: electronic-message driven tip.

^bHF: heart failure.

Key Considerations for e-Tip Delivery

Timing of the e-TIPS

Participants indicated that the e-TIP package can be adapted to time-based needs of treatment and management.

I think it's also important to make the distinction because you take some tablets in the morning and not at night and vice versa. [female lived experience expert, FG7]

Clear and Concise e-TIPS

Participants highlighted the importance of the wording and language used in the e-TIPS. This includes ensuring they are easy to understand with clear and concise wording.

This is just the copywriter coming out in me but, if you wanted to take your medication at the same time every day – and I just wonder whether it might make sense, rather than set a reminder to actually move to an active verb which is setting a reminder because it's actually more embracing that proactive language can be more, one it's more friendly but two it also shifts the responsibility if you like to the person reading the message rather than it being a bit hands off which is what set a reminder. [female lived experience expert, FG7]

I think that you don't want to make them too wordy either, do you. You don't want them...being copious messages every day or every two days that takes up a whole screen and you need to scroll down to see

The patient cohort had a primary diagnosis of (HF with reduced ejection fraction) recruited from the outpatient HF clinic setting.

The first 2 focus groups (with 7 participants each) included 14 cardiovascular clinicians (11 nurses and 3 cardiologists). The subsequent focus group included 2 community-dwelling people with lived experience of HF (1 male, regional-based, and 1 female, metropolitan-based).

Two main themes were identified as follows: (1) key considerations for e-TIP delivery, and (2) relevant HF education modules are listed in [Table 1](#).

the rest of the message. It's hard to get it a bit succinct isn't it. [nurse, FG5]

Embedding a Feedback Mechanism

Clinicians and people with lived experience of HF reported the usefulness of providing question follow-ups and feedback loops to receive further information if desired.

I don't know what how the tips are going to be and whether they come with a place to go for further information or whatever, it should be more frequently at the beginning. I don't see two tips a week as being too onerous. [nurse, FG6]

You also are going to have though a loop where people can say, hey, I'd like more information on A, B or C, so, that you can keep building out the tips. [female lived experience expert, FG7]

You could just do it as an open-ended one with a, we'd welcome your input into other areas that we can cover with these tips and so you've just got that and so you don't actually have the pressure of somebody responding and you could have an automated thank you for helping us build, continue to build... [female lived experience expert, FG7]

Distinguishing Actionable and Nonactionable e-TIPS

It may be useful to provide context to patients if the e-TIPS are providing actionable information for self-management or solely providing information to increase their awareness of self-management concerns.

Well, are all your tips going to have a call of action in one way or another which is either increasing awareness or actually going out and doing something? [female lived experience expert, FG7]

People with lived experience of HF should be involved in developing and revising the e-TIPS, as they have lived experience of HF.

e-TIPS could include information to assist patients to take action and escalate signs of deterioration.

Contact your doctor or nurse within 24 hours if these symptoms are being more noticeable, perhaps. That's what's in the [existing] heart failure action plan. [cardiologist, FG5]

Frequency of the e-TIPS

The frequency of e-TIPS could be tailored and adjusted to the needs of the patients.

I would think frequently in the immediate post-discharge era and then diminishing with time post-discharge. [cardiologist, FG6]

Weekly, maybe for the first four weeks and then less frequently after that. [cardiologist, FG6]

Relevant HF Education Topic Areas

Cardiovascular Risk Reduction

Links to existing resources can help provide patients with HF with useful self-management e-TIPS.

Yeah, and then the smoking cessation. Again, the same sort of thing, are links to things for smoking cessation? [nurse, FG5]

People with lived experience of HF reported using their own personalized systems for monitoring and optimizing medication adherence, throughout the day, instead of using Webster packs. It could be a useful guide on what to do if they miss part of their daily routine.

Yeah, so I've actually got a process with the boxes where I take the boxes out of the cupboard and leave the lids open and then once I've taken it, I shut it and then I leave them out until night, and then I do the same thing and then they go back in the cupboard. [female lived experience expert, FG7]

Useful e-TIPS could help patients understand what to do if they accidentally miss a dose or take too much medication. This could have serious consequences and may require immediate follow-up.

I think that's actually one of the things I made a note of is, what happens in one of the self-management areas is what to do if you accidentally skip or miss?...Then the flip side of that is also what to do if you've accidentally taken or think you've taken more medication than you should have...do you find if something breaks that routine, that you have moments of confusion around whether or not you've taken your tablets? [female lived experience expert, FG7]

Further to this, education on when to disclose the types of medications they take can be important.

There's also another area around dental, like going – when you're on blood thinners [anticoagulation] going to the dentist becomes a whole different experience and also going to the beautician....Even just letting your dentist know if you've got a dental check coming up, letting your dentist know that you're on blood thinners [anticoagulation]. [female lived experience expert, FG7]

Self-Management

Ensuring fluid and weight management advice is proportional to an individual's needs, such as size and body mass.

Our threshold is plus two kilograms above what that would be considered their weight and similarly if they're losing two kilograms. But that's going to vary little bit according to how big or small the person is. [cardiologist, FG6]

I try to focus a lot more on the symptoms and then recognising the symptoms so that then we can do something about it and maybe if it starts to become a problem and the weights going up and you are drinking two litres a day, then maybe we do need to pull back a bit. Because the alternative is you become breathless and that impacting on your quality of life. It can be quite a miserable life so trying to find some joy. [nurse, FG6]

If you've got [caring for] a 42-kilo lady you can't say, wait until your weight's two kilos up and then call me, because that's not going to cut it for her, because she's little [nurse, FG5]

Providing daily e-TIPS to help remind and reinforce the importance of their weight and fluid management was thought to be useful. This could include an e-TIP prompting the patient to record their weight daily and providing information to contact a clinician if changes are significant.

Is there any capacity in this service to do sort of scheduled messages where you could send that one first, write your weight down, and then later that day or the next day have a follow-up one, still in relation to weight saying, if your weight changes by x contact so and so. [nurse, FG5]

I've got patients that record their weight very nicely and then come into hospital because it's gone up 10 kilos, so recording the weight is important but they have to know what to do about it. [cardiologist, FG5]

It is important to consider that not everyone has access to scales at home, and they might need advice on other signs and symptoms and additional advice on places where they can weigh themselves, such as their local pharmacy.

I believe, the question piecing together from people's responses was training patients on fluid restriction and weights. One thing that we do find here is patients often can't afford scales, they don't have access to scales so giving them the typical metrics of two kilos

in two days, it's helpful for some but obviously it's going to fall short for others. We have to have other strategies in place to help them manage that. Educating the patients on early triggers and linking that back to their [decompensation] events. Getting them to mentally revisit, what were the signs and symptoms that brought you into hospital? I'm sure others do this as well as part and parcel of the training, but particularly important for that patient group you don't have access to scales or the bariatric patients that we see here that can't afford the scales required to assess their weight. Then it's about connecting them with places where they can go to check their weight and bearing in mind, that might only be weekly or fortnightly, sometimes it's monthly. [nurse, FG6]

An essential component of HF education should include guiding patients to recognize fatigue, exhaustion, and signs and symptoms of deterioration. It would also be necessary to provide tips for contacting a relevant clinician to escalate their concerns and get them to the appropriate care.

I think there's also an element of trying to empower them [patients] to manage their own condition rather than do it completely passive. [cardiologist, FG6]

They will often give us a call and we'll either expedite into clinic or get them with their GP. [nurse, FG6]

You can get advice from the physio[therapist] or the nurses that run the heart failure rehab in how far to push heart failure patients when they are walking or doing exercise. I always say to them, if you are walking but before you were sitting down for two minutes and then you can go back up and do a walk again. But this time, if you're sitting down for five, 10 minutes, then that means that your exercise tolerance is a bit worse because of fluid overload. Yeah, I think it's listening to their body. I think that it's hard to but it's knowing their signs and symptoms. [nurse, FG6]

There are e-TIPS that could be developed to help manage thirst as part of their fluid management routine, with special considerations on seasonal factors that might result in different weather conditions, warranting adjustment in fluid restrictions.

I find I get up early in the morning when it gets a bit hot because I struggle with the water. I only have a bit of water, that's the worst...it's only 1200mls. I have like 600 in the morning, 600 at night I find it the hardest trouble, when you're out in the hot sun all day sweating and carrying on...they just tell me I've got to have a certain amount and that's it. So, on a hot day I'll sneak a bit more in. It's just – it's terrible because you're that dry around the mouth, stiff and sore. [male lived experience expert, FG7]

I guess another point is that we haven't really talked about seasonal variation, the advice you give in a hot summer might be quite different to a cold winter in terms of how much fluid because your [insensible]

losses are generally going to be higher in the heat. [cardiologist, FG6]

The e-TIPS could include strategies such as chewing gum, sucking on ice, and avoiding soft drinks to manage thirst.

I think that's certainly one of the tips that we try to encourage is whether you guzzle on ice blocks, sucking on a little bit of an orange or lemon, a bit of citrus to make the mouth a little bit moist. Using a spray or the chewing gum that was mentioned, any of those tips. Obviously trying to give them an alternative. [nurse, FG6]

We talked about sucking ice and chewing gum for people, so they don't feel so dry as strategies if they're on a very strict fluid restriction. Sometimes it's possible to take more water as long as you take more Lasix [frusemide] as long as you can get it back out again then it's not a problem to take more in especially in the hotter weather. Has anyone talked to you about that? [female lived experience expert, FG7]

I keep asking the doctors for more water, but they won't let me because I feel all stiff and sore now, I just get stiff and sore. If I need a bit more, I'll just suck on a bit of ice at night-time. [male lived experience expert, FG7]

If you can get the patient – if you could say, try and avoid soft drinks because they make you thirstier, because soft drink makes you thirsty and you get a lot of patients who will guzzle their soft drinks and you're like, it's not going to quench your thirst, ever. [nurse, FG5]

Fatigue, overexertion, and exhaustion are significant issues for patients with HF to manage. e-TIPS could be developed that are focused on reducing exhaustion. This could include using a chair in the bathroom or kitchen to help manage fatigue and planning their day and week ahead of time.

People probably have different things on where's best to go for this but if a patient's asking you what they can and can't do, because this came up quite a lot about what they're allowed to do. What they can and can't do and where to go for advice because we can give them the advice or make that suggestion of speak to your whatever. Do you have a place to go? What's your go to for advice or do you say go and see an exercise physiologist or that the extreme? Or what's your thoughts on that when we're on the exercise topic? [cardiologist, FG6]

I think it's important to give them some tips for energy conservation as well...and particularly not just around their actual structured exercise for the day, but things like putting a chair in the bathroom or maybe if they're in the kitchen chopping up vegetables, to use a chair so they're not expending all their energy and they're feeling better to do the more exciting things in their day or social activity. [nurse, FG6]

It is common for patients with HF to express uncertainty about what they feel they can and cannot do physically; useful tips such as considering the factors involved with exercise locations could also be important.

I don't know about you when you started to exercise but for me, I was concerned about pushing myself too hard and ending up back in a state versus wanting to go at it like a bull in a China shop, a bull at a gate and getting out there and getting healthy and working out what that right balance was took a little while. [female lived experience expert, FG7]

One of the other things that I found out through trial and error was that walking even with a slight rise [walking on a slight elevation] was far more difficult than walking on flat ground. So, maybe somewhere in the exercise tips talking about starting with a walk on flat ground and building it up from there. [female lived experience expert, FG7]

I think giving them the little tips about their day, maybe talk them through their routine and maybe if you can give them some specific advice as to what they can do. Whether it is the chair in the bathroom or planning their week ahead and appointments. It might be a good idea not to see your cardiologist and your respiratory physician in the one day because that might take too much out of you. Little things. [nurse, FG6]

e-TIPS should also consider the climate and weather, in relation to the environment and time of day for exercise.

In summertime, I talk about what to do, about closing your house up, going to the local shopping centre where it's got air conditioning, and strategies to keep cool. [nurse, FG6]

Given that you've got something up about physical activity, you'd want to make sure that if they're going to exercise, they exercise either early earlier in the day or later in the day when it's hot. [nurse, FG6]

Food and Dietary Choices

There is a priority in understanding food, vitamin supplements, and interactions with medications used for HF treatment and management.

When I was on warfarin and eating foods that I had no idea, because they didn't show up in any of the charts were actually impacting on my ability to take the warfarin. So, even having that conversation around ginger. [female lived experience expert, FG7]

About some medicines is it worth also including and vitamins don't mix well together? Because a lot of people don't realise the interaction of things, of vitamins and medication. [female lived experience expert, FG7]

Education on how to identify “hidden” salts in food and drinks is essential. People with HF should also be mindful of micronutrients in processed foods, such as ready-made meals,

condiments, or even juices. The e-TIPS should also consider different types of diet.

We generally tried to link salt to fluid restriction and that a lot of the products, a lot of the salt that people consume is hidden salt. I think trying to give a little bit of education about that because patients that largely follow a Mediterranean diet, just add a little sprinkle on their avocado or their tomato or a little bit in the pasta. They tend to generally be on a lower salt diet but it's a lot of the processed food that people consume. Sauces, things that come out of a can or jar so we tend to not recommend alternatives. I prefer you add a little bit of salt but try to reduce the processed side of things. I try to have a fairly modest approach because for patients, it's about quality of life and if they're thirsty, you want them to be able to drink a little bit. But if they really go overboard because they've had a salty meal and they're guzzling and then their feet are up the next day, try to pull back a little bit on the fluid intake the next day. Trying to be a bit moderate about your approach but linking the two that excessive salt can lead to a lot of thirst. [nurse, FG6]

Same with, I think, tomato juice. I think that's quite high in sodium. [nurse, FG5]

So, the opportunities you take control through your diet, taking control through your nutrition...are all really helpful, positive ways of presenting the information too. [female lived experience expert, FG7]

Sleep Hygiene

Some e-TIPS could be as simple as using a pillow to raise the head when sleeping or lying down to help with breathing difficulties, such as nocturnal dyspnea or orthopnea.

I think he's pretty much covered all the themes. One more thing about lying down as well, I tend to be quite specific. If you're lying flat, if you just use a pillow. [nurse, FG6]

You might want to say an extra pillow under your head....No, instead of put a pillow under your head going to sleep, saying putting a pillow under your head before sleeping can help. [female lived experience expert, FG7]

Mental Health

Mental health changes can be a normal part of the HF illness trajectory. The difficulties around not being able to get out and about can contribute to mental health deterioration, including social isolation, loneliness, anxiety, and depression.

People can't get out of the house sometimes to go and see them, so if we can go and see them that's probably easier for the patient. [nurse, FG5]

The following 2 quotes are part of a conversation between 2 people with lived experience of HF about their struggles with social isolation.

Yeah, well I've just got to keep moving mate otherwise it's no good for me sitting around thinking....Yeah, just done that. Like I said, sitting at home doing nothing is worse anyway. [male lived experience expert, FG7]

I'm with you, does my head in if I can't get out and do stuff. [female lived experience expert, FG7]

Mental health manifestations can be associated with poor sleep hygiene, resulting in further problems. There are existing smartphone apps for mental health that are commonly used to manage emotional states. It was thought it could be helpful to reference these existing high-quality mental health resources, such as Beyond Blue [15] within the e-TIPS.

I know that we spoke about physical wellbeing but mental wellbeing, I think that's one of the things that comes up for some of my patients about living with a chronic illness and how to find the positive side of things, even if it's just one thing a day. So possibly calling a family member or a friend, or watching their favourite TV show. [nurse, FG5]

Yeah, because there are a number of patients we've had over time where the heart failure started things and then the anxiety has really taken over as everything else. [nurse, FG5]

For people who got the symptoms and anxiety and it's all more part of the depression side of things, then they get the poor sleep because it becomes a bit of a...Vicious cycle. So ways to get out of that kind of cycle, and same with the on the anxiety thing. Will we have any links to any of the apps to help people with anxiety? The Beyond Blue ones and the various relaxation apps and things like that. [nurse, FG5]

It could be a priority to provide resources to help differentiate between HF manifestations and mental health symptoms. It may also be important to highlight that providing mental health resources as part of an e-TIP package may not be a priority for e-TIP delivery.

You don't want to have the patients thinking that everything that they've got is anxiety, they've got other symptoms happening as well. You need to have that level of education and of understanding what's heart failure, what's the anxiety on top of the heart failure...rather than being core to the actual tips you're giving, it's something they can hit off into if it's something that's useful for them, kind of a thing, rather than the main show. [nurse, FG5]

Discussion

Principal Findings

This study provided a collaborative platform to facilitate the co-design of a bank of e-TIPS for HF self-management to trial in a future study (BANDAIDS e-TIPS) [16]. Clinicians and people with lived experience of HF were able to provide feedback through a series of facilitated virtual, iterative design focus groups. Feedback was sought around e-TIP messaging and content, phrasing and literacy, message frequency, delivery,

and timing. Two main themes were identified as follows: (1) key considerations for e-TIP delivery and (2) relevant HF education modules. The recommendations for the educational content of e-TIPS focused on various aspects of self-management including weight management, medication adherence, dietary choices, and monitoring their health status and escalating to an appropriate service. Practical suggestions for self-improvement, such as tips to enhance mobility and exercise or plan appointments, were highlighted.

Comparisons to Prior Work

Nurse-led education sessions have been shown to contribute to reduced rehospitalization and have demonstrated cost benefit [17]. However, these types of interventions can vary in quality, be resource-intensive to deliver, and demonstrate questionable sustainability [17]. Advances in new technologies call for new approaches to patient and caregiver education [18]. mHealth approaches appear to be acceptable and feasible [19]. However, a recent Cochrane review of mHealth-delivered education for people with HF found no evidence of mHealth interventions improving HF knowledge compared with usual care, and uncertainty around the evidence that mHealth improves self-efficacy, self-care, and health-related quality of life was reported. The review called for future research to robustly evaluate mHealth technologies for HF [20]. Recently, Chow et al [21], in the TEXT-ME randomized controlled trial among people with coronary heart disease, found that the use of lifestyle-focused SMS text messages improved low-density lipoprotein cholesterol, systolic blood pressure, and BMI; significantly increased physical activity; and significantly reduced smoking. mHealth digital apps have been reported to support self-management and medication adherence for blood pressure control, although the studies had a high risk of bias [22].

Patient digital literacy and health literacy are 2 separate and intertwined concerns with the follow-up of digital health interventions. A recent systematic review has revealed poor reporting of consumer involvement in co-design studies in chronic care [23]. Given that there is a greater prevalence of HF in people aged older than 65 years [24], there needs to be a large degree of consideration in the trial and implementation of digital health interventions for people living with HF. A recent systematic review of digital health intervention use in older patients with cancer has revealed simpler designs with a patient-perceived value from use can increase the likelihood of patient use and uptake in the long term [25]. Another review has indicated that readability and less complex descriptions are integral in producing digital health interventions for patients with either low digital or health literacy [26]. Other research has provided evidence that access to the internet and digital technologies is correlated with health literacy and outcomes [27,28], more notably in populations aged 65 years and older [29,30]. Recent research has suggested the divide in patient health outcomes for specific demographics could be a direct result of the digitalization of health services and health information provision [31,32].

Future Directions

The development and delivery of e-TIPS aim to complement and augment existing HF management and care plans offered by health care providers in hospitals and community health services. This approach is recommended to be refined and enhanced by participants over time. Patients could provide their own tips through a coproduction system or citizen science approach to demonstrate valuable authentic partnerships with consumers and end users. This presents a workable model of digital education that may be replicable or tailored to the HF population. Results from this study have been used to inform the development of e-TIPS, which are being tested in the BANDAIDS e-TIPS, a single group, quasi-experimental trial of a 24-week e-TIPS program (personalized educational messages) delivered via SMS text messaging (ACTRN12623000644662) [16]. This will further determine the usability, impact, relevance, timing, and language of the messages for further customization and health-related quality of life at 6 months.

Strengths and Limitations

This study has provided a strong foundation to inform the BANDAIDS e-TIPS, which will hopefully improve the feasibility, acceptability, and translation of the digital intervention.

This study has several limitations. First, the use of e-TIPS may not be feasible in patients with more advanced disease states, complex medical conditions, or low health literacy. Second, the low number of people with lived experience may relate to low health literacy and low digital literacy status of many of the potential participants. Third, the study sample was imbalanced and largely comprised of health care providers, compared with patients. This is not uncommon in co-design studies. Nonetheless, given that most health care providers interviewed specialized in HF, their combined experience treating patients with HF represents a substantive practical knowledge base to draw from. Last, the consumers engaged in this study may not be representative of the broader community and may limit the transferability of these findings. The need for future cultural adaptation of e-TIPS is acknowledged, including different language options.

Conclusion

The educational content of e-TIPS focused on various aspects of self-management, including weight management; medication adherence; dietary choices; and monitoring signs and symptoms, including escalating symptoms of deterioration. Being clear, being concise, and tailoring the frequency of the e-TIPS to the patient's needs were highlighted as important in their uptake. The findings of this co-design case study have laid the foundation for the development of a bank of e-TIPS currently being evaluated in the BANDAIDS e-TIPS study.

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Data Availability

The data that support the findings of this study are available on request from the corresponding author. The data are not publicly available due to containing information that could compromise the privacy of research participants.

Authors' Contributions

CF and AK were responsible for conceptualization. CF, AK, J-DL, and AJ acquired funding. CF, AK, and J-DL collected the data. SW, SA, and CF conducted the formal analysis and wrote the original draft. All authors contributed to reviewing and editing the manuscript.

Conflicts of Interest

None declared.

Multimedia Appendix 1

Interview guides.

[\[DOCX File, 15 KB - cardio_v8i1e57328_app1.docx \]](#)

Multimedia Appendix 2

BANDAID-EXPLORE investigators.

[\[DOCX File, 15 KB - cardio_v8i1e57328_app2.docx \]](#)

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Abbreviations

COREQ: Consolidated Criteria for Reporting Qualitative Research

CSANZ: Cardiac Society of Australia and New Zealand

e-TIP: electronic-message driven tip

HF: heart failure

mHealth: mobile health

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Original Paper

Identifying Predictors of Heart Failure Readmission in Patients From a Statutory Health Insurance Database: Retrospective Machine Learning Study

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Abstract

Background: Patients with heart failure (HF) are the most commonly readmitted group of adult patients in Germany. Most patients with HF are readmitted for noncardiovascular reasons. Understanding the relevance of HF management outside the hospital setting is critical to understanding HF and factors that lead to readmission. Application of machine learning (ML) on data from statutory health insurance (SHI) allows the evaluation of large longitudinal data sets representative of the general population to support clinical decision-making.

Objective: This study aims to evaluate the ability of ML methods to predict 1-year all-cause and HF-specific readmission after initial HF-related admission of patients with HF in outpatient SHI data and identify important predictors.

Methods: We identified individuals with HF using outpatient data from 2012 to 2018 from the AOK Baden-Württemberg SHI in Germany. We then trained and applied regression and ML algorithms to predict the first all-cause and HF-specific readmission in the year after the first admission for HF. We fitted a random forest, an elastic net, a stepwise regression, and a logistic regression to predict readmission by using diagnosis codes, drug exposures, demographics (age, sex, nationality, and type of coverage within SHI), degree of rurality for residence, and participation in disease management programs for common chronic conditions (diabetes mellitus type 1 and 2, breast cancer, chronic obstructive pulmonary disease, and coronary heart disease). We then evaluated the predictors of HF readmission according to their importance and direction to predict readmission.

Results: Our final data set consisted of 97,529 individuals with HF, and 78,044 (80%) were readmitted within the observation period. Of the tested modeling approaches, the random forest approach best predicted 1-year all-cause and HF-specific readmission with a C-statistic of 0.68 and 0.69, respectively. Important predictors for 1-year all-cause readmission included prescription of pantoprazole, chronic obstructive pulmonary disease, atherosclerosis, sex, rurality, and participation in disease management programs for type 2 diabetes mellitus and coronary heart disease. Relevant features for HF-specific readmission included a large number of canonical HF comorbidities.

Conclusions: While many of the predictors we identified were known to be relevant comorbidities for HF, we also uncovered several novel associations. Disease management programs have widely been shown to be effective at managing chronic disease; however, our results indicate that in the short term they may be useful for targeting patients with HF with comorbidity at increased risk of readmission. Our results also show that living in a more rural location increases the risk of readmission. Overall, factors beyond comorbid disease were relevant for risk of HF readmission. This finding may impact how outpatient physicians identify and monitor patients at risk of HF readmission.

KEYWORDS

statutory health insurance; readmission; machine learning; heart failure; heart; cardiology; cardiac; hospitalization; insurance; predict; predictive; prediction; predictions; predictor; predictors; all cause

Introduction

Patients with heart failure (HF) are the most commonly readmitted group of adult patients in Germany and other Western industrialized countries [1,2]. Nearly two-thirds of patients with HF are readmitted within 1 year [3]. Accounting for ~1%-2% of the annual health care expenditure, with roughly 60% of the spending attributed to inpatient stays, HF poses a major economic burden for health systems, particularly for those who offer universal health coverage [4]. Besides, readmissions increase the risk of complications and mortality in patients with HF [5]. Therefore, understanding the contributors to readmission for identifying patients at risk would be a major step toward both the improvement of patient care and the reduction of costs associated with HF.

Most studies for prediction of HF readmission are based on data from trials and electronic health records introducing a risk for selection bias [6]. Routinely collected data from statutory health insurance (SHI) companies provide large longitudinal data sets representative of the general population. The advantages include reflecting comprehensive and real-life health care provisions for all insured people [7]. Health insurance is mandatory in Germany, with about 90% of the population having SHI [8]. Membership is open to everyone, independent of income, age, or state of health [9].

Outpatient data can provide a different window into the disease state, for example, outpatient data are known to capture a broader spectrum of comorbidity than may be present in inpatient data alone [10]. This may be crucial to the early identification of individuals at risk of readmission for noncardiovascular reasons in this patient group [11]. Furthermore, understanding the relevance of HF management outside the hospital setting is critical to understanding HF and the factors that lead to readmission [12]. To lower costs and ameliorate the patient's experience, understanding what noninvasive pathways within regular care should be targeted is vital.

To analyze large databases—such as SHI data—machine learning (ML) algorithms are promising methods. ML algorithms can process big data and identify complex patterns while being able to build both linear and nonlinear models for the association between predictor variables and outcomes [13]. ML techniques in cardiovascular research are an emerging field that may offer support in clinical decision-making [14]. ML approaches have successfully been implemented to predict coronary artery disease and atrial fibrillation [15,16]. A recent review concluded that ML algorithms had better discrimination than conventional statistical methods in predicting readmission risk in HF [17]. A recently published study from the Netherlands

[18] investigated the predictors of HF-specific readmission using ML on SHI data. However, most readmissions in patients with HF are for noncardiovascular reasons, such as renal failure or pneumonia [19]. To the best of our knowledge, to date, no study exists that applied ML to only outpatient SHI data to predict all-cause readmission in HF.

The aims of this study were (1) to evaluate the use of outpatient SHI data to predict 1-year all-cause (primary end point) and HF-specific (secondary end point) readmission after an initial admission for HF and (2) to identify and rank relevant predictors for readmission. In order to target patients who are at-risk at the earliest possible stage, we included patients with HF who were hospitalized for the first time for HF and thus were just at the presumed start of the “HF readmission circle.”

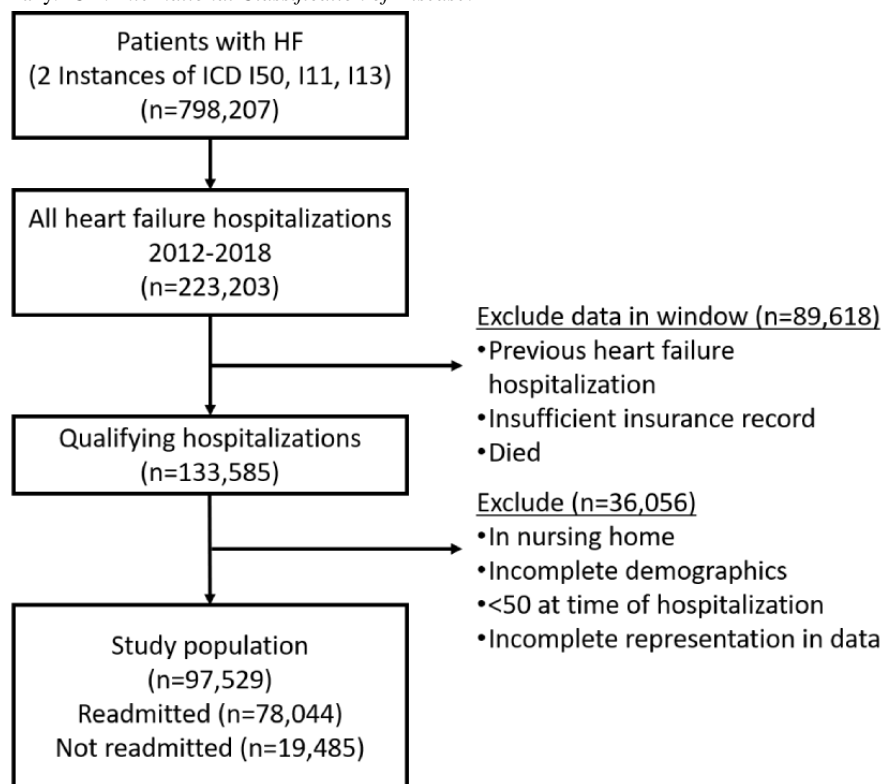
Methods

Study Population

We obtained anonymized data from health insurance claims (from 2012 to 2018) provided by the AOK Baden-Württemberg, a large German SHI with about 4.5 million insured people. In Germany, about 90% of the population receives coverage by SHI, of which the AOK overall company comprises >30% [8]. Within Baden-Württemberg, where the data used in this study originated, AOK comprises 45.5% of the population covered by SHI.

We included patients who had HF as documented by 2 or more instances of the *International Classification of Disease, 10th Revision (ICD-10)* code I50*, I13*, or I11* on either inpatient or outpatient records and on at least 2 different days. [Figure 1](#) shows the sample selection process. To ensure that patients with 1 readmission were not being compared to those with many, we identified individuals who had their first HF-related admission from 2013 to 2017. All hospital stays were determined from hospital stay data. Hospital stays with shared dates were merged into 1, and at least 3 days were required between the end of the primary HF hospital stay and a potential readmission. To obtain admissions due to HF, *ICD-10* codes documenting reason for inpatient care were mapped to patient stay data. Individuals were required to have a year of record prior to their first HF admission to increase the likelihood of finding the first HF admission for a patient. Individuals were also required to have a year of record after their HF admission, unless they were readmitted. Individuals missing demographics, including date of birth and sex, and those who had insufficient insurance record during the observation period were also excluded. For the remaining population, age at HF diagnosis was calculated and those younger than 50 years at HF diagnosis or who lived in a nursing home were excluded from modeling.

Figure 1. Flowchart for identification of the study population. Patients were identified within statutory health insurance data (2012-2018) from AOK Baden-Württemberg, Germany. ICD: *International Classification of Disease*.



Study Outcomes

The primary end point of our study was first all-cause readmission within a year after an HF admission. To identify this, all admissions following the first HF admission, deemed the “index admission” in record, were identified. Patients with an all-cause admission 3-365 days after their index admission were considered to have been readmitted. Patients who did not have a readmission within 365 days but were alive and present in the data set on or after the 365-day mark were considered to not have been readmitted within the 1-year window. Patients who died or otherwise withdrew from the insurance scheme prior to the end of the 365 day within and who did not have a readmission were excluded from analysis.

As a secondary end point, we also evaluated the first readmission for HF after the index HF admission. The same methodology as for the primary end point was applied including the time frame of 1 year for readmission. However, readmissions were required to have an *ICD-10* code of I50*, I13*, or I11* attached to them to be considered HF specific.

Feature Curation and Selection for Prediction Models

To evaluate the role of comorbidities in the prediction of HF rehospitalization, *ICD-10* codes were obtained for all individuals in the study population. Codes were curated to remove entries that did not correspond to an *ICD-10* code and those with dates misentered to be outside the documented time period. Codes after the date of the first hospitalization were also excluded from analysis. *ICD-10* codes were then rolled up into their root code (eg, I25.1 and I25.2 both became I25). Codes on the same day were compiled into 1, and for each individual, the number of unique days each aggregated code appeared was counted. Codes

that were part of the Z class of codes, indicating factors relevant to health care use, were also excluded from the analysis. The remaining codes were included as potential features for models. Medications were extracted from prescription medication documentation based on the Anatomical Therapeutic Chemical Classification index (ATC) assigned to each drug. For each ATC number, the number of total packages of a drug was multiplied by defined daily dose to estimate the cumulative in record exposure of an individual to a given drug. Drugs were then filtered to those ATC numbers representing the “C” class of drugs, those affecting the cardiovascular and circulatory system. For each drug, the estimated within data set exposure was included as a potential feature.

Demographic data were also obtained for individuals in the study population. Age, was calculated from date of birth and date of first HF hospitalization, and sex was included as likely relevant to clinical outcomes. Other demographic and demographic-derived variables (described in the following sentences) were included to account for socioeconomic status, professional status, and level of ease of access within the SHI. As we hypothesized that foreigners might have a different relationship with the German insurance system than a German national, a dichotomous variable indicating German nationality was included as a potential predictor. The type of coverage within the SHI was included as a variable with 3 levels, indicating primary holder, family insurance (as the spouse or other dependent family member of the primary insurance holder), or pensioner insurance. To account for a potential disparity in outcomes based on geography (a proxy for both wealth and access to hospitals), data indicating the degree of rurality for each administrative area in Germany were downloaded from the Thuenen Landatlas sponsored by the

German Ministry of Food and Agriculture [8,20]. This degree of rurality data was then mapped to the postal codes available in the AOK set, allowing evaluation of degree of rurality in our models. Participation in a disease management program (DMP) focused on diabetes mellitus type 1, diabetes mellitus type 2, breast cancer, chronic obstructive pulmonary disease (COPD), or coronary heart disease prior to the index HF admission was also obtained and included as a binary variable. Measures of cardiac structure or function, such as the output of electrocardiograms, echocardiography, or cardiac imaging, were not available in the data set, and therefore were not included in the prediction models.

Statistical Analyses

The study population was randomly split with a 70:30 ratio into a training and a testing set for modeling. Using individuals from the study population, 4 models were built for each end point: a logistic regression model, a stepwise regression, an elastic net, and a random forest (RF) model. For each model, potential features with nonmissing data in at least 99% of the training population were included, resulting in 265 features for potential inclusion. As the end point, readmission was unbalanced in the data set, subsampling with 10-fold cross-validation was used to reduce the bias toward predicting only rehospitalization. Elastic net was performed with 5-fold cross-validation, and admission outcomes were weighted based on their prevalence in the data set. Elastic net hyperparameters were tuned using a grid search with an α from 0 to 1 and a λ from 0.0001 to 2. For the RF model, the training set was used for model training and hyperparameter optimization using 3-fold cross-validation. Hyperparameter optimization was performed allowing between 50 and 500 trees, 3 and 20 nodes per tree, and 10 and 50 splits per node. Training was then performed to generate probabilities of readmission for each individual. Within the training set, a cut-point for prediction of readmission was then identified. The training model and cut-point were then evaluated in the testing data. Feature importance indicating the change in model performance due to the exclusion of variables was then generated from the final model. All predictors provided to the elastic net or RF were also included in a logistic regression model and provided in a backwards stepwise regression model. The model then used Akaike information criteria to reduce these features to the minimal set that best predicted HF.

For each modeling approach a C-statistic for model fit was calculated. For models that selected features, important features as determined by mean misclassification error rate through permutation were evaluated. All data management, modeling, and statistical analysis were performed with R (version 3.6.0, 2019-04-06; R Foundation for Statistical Computing) [21]. The packages *tidyverse* [22], *data.table* [23], *ggplot2* [24], *mlr3* [25], *caret* [25,26], and *pROC* [27] were used. For generation of tables summarizing demographics, chi-square tests or Wilcoxon rank sum tests were used as appropriate.

Ethical Considerations

This work was exempt from specific ethics approval as a secondary analysis of anonymized data (section 303e) [28]. In Germany, analyses of anonymized health insurance data do not require ethics committee approval by law.

Results

Population Characteristics

The final sample consisted of 97,529 patients with HF, with a median (IQR) age of 79 (70-85) years and an equal proportion of men ($n=49,058$, 50.3%) and women ($n=48,471$, 49.7%). Among them, 78,044 (80%) of the final sample were readmitted to the hospital within the observation period, but only 42,694 (43.2%) were readmitted with HF as one of the primary or secondary diagnoses. [Table 1](#) summarizes baseline characteristics for the final sample and comparisons between those readmitted and not. Overall, readmitted patients were more likely to have pensioners insurance, lived in a more rural location, and had higher rates of outpatient codes for myocardial infarction and COPD. Comparisons between training and testing set are found in [Table S1 in Multimedia Appendix 1](#) and readmission for HF-specific reasons can be found in [Table S2 in Multimedia Appendix 1](#).

Individuals who were readmitted within a year after their initial HF hospitalization were often readmitted quickly, with 38% ($n=29,747$) of readmitted patients returning to the hospital within 30 days, 62% ($n=48,628$) within 90 days, and 78% ($n=60,667$) within 180 days ([Figure 2A](#)). For the HF-specific readmission end point, although a substantially smaller proportion of the population was readmitted, the trend for time to readmission was similar, with 70% ($n=29,896$) of readmitted patients readmitted within 180 days ([Figure 2B](#)).

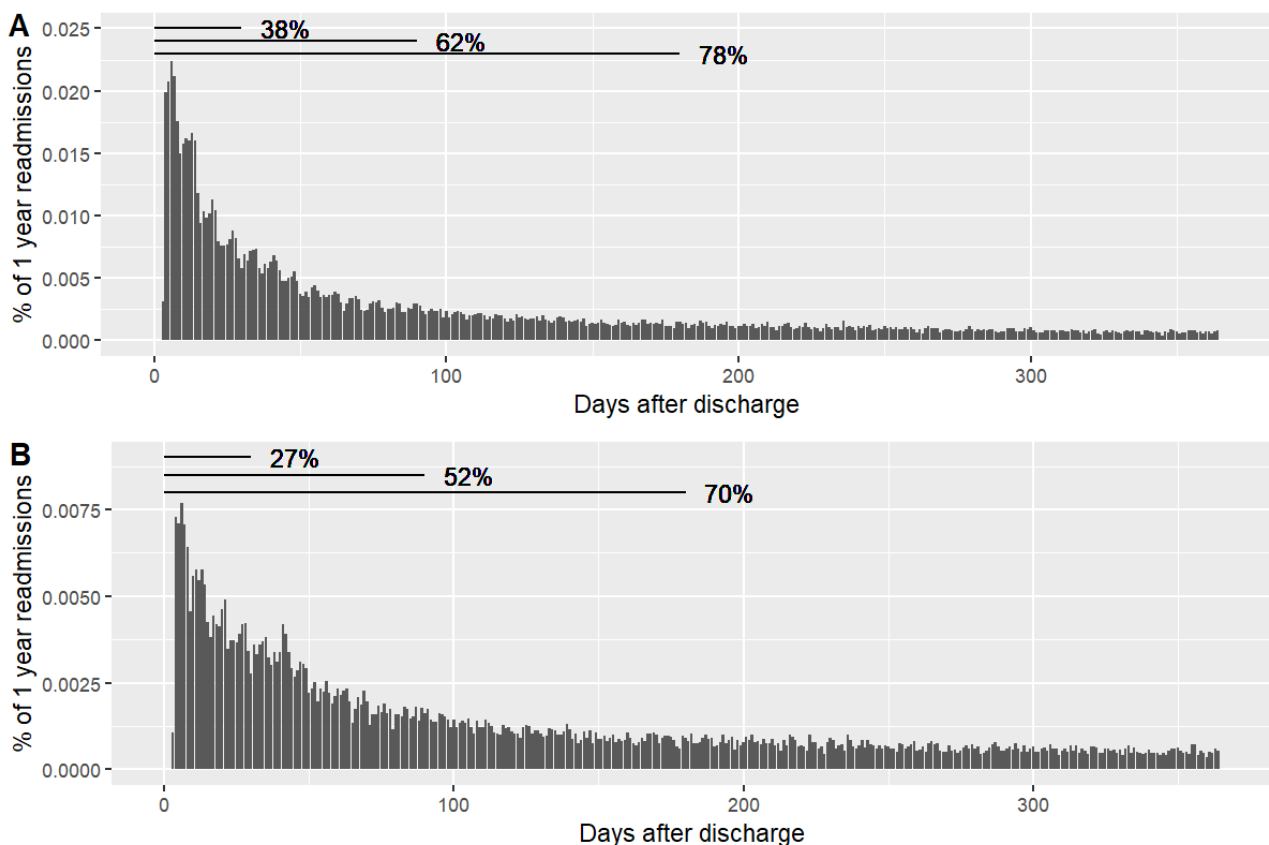
Table 1. Demographics of the heart failure study population, stratified by all-cause readmission status within the observation period (2012-2018).

	All (N=97,529)	Readmitted (n=78,044)	Not readmitted (n=19,485)	P value ^a
Age (years), median (IQR)	79 (70 to 85)	79 (71 to 85)	79 (70 to 85)	.91
Sex (male), n (%)	49,058 (50)	40,237 (52)	8821 (45)	<.001
German national, n (%)	88,249 (90)	70,642 (91)	17,607 (90)	.45
Insurance type, n (%)				<.001
Primary holder	18,822 (19)	14,725 (19)	4097 (21)	
Family insurance	2231 (2)	1731 (2)	500 (3)	
Pensioner's insurance	76,476 (78)	61,588 (79)	14,888 (76)	
Degree of rurality, median (IQR)	0.06 (-0.52 to 0.53)	0.06 (-0.52 to 0.53)	0.08 (-0.52 to 0.54)	.01
Hypertension, n (%)	82,198 (84)	65,990 (85)	16,208 (83)	.13
Atrial fibrillation, n (%)	24,707 (25)	20,340 (26)	4367 (22)	.92
CAD ^b , n (%)	41,384 (42)	33,942 (43)	7442 (38)	.31
Myocardial infarction, n (%)	7879 (8)	6612 (8)	1267 (7)	<.001
Hyperlipidemia, n (%)	51,415 (53)	41,442 (53)	9973 (51)	.84
Diabetes mellitus type 2, n (%)	41,342 (42)	33,919 (43)	7423 (38)	.71
COPD ^c , n (%)	20,158 (21)	17,109 (22)	3049 (16)	<.001

^aP values calculated based on chi-square or Wilcoxon rank sum tests as appropriate.

^bCAD: coronary artery disease.

^cCOPD: chronic obstructive pulmonary disease.

Figure 2. Histogram of time to readmission for readmitted heart failure (HF) patients within the (A) all-cause and (B) HF-specific readmission cohorts. Percentages indicate percentage of the readmitted population for either all-cause or HF-specific readmission.

Model Performance

The performance of different models for the prediction of first all-cause readmission and the first HF readmission are provided in [Table 2](#). For both, the all-cause and HF-specific readmission

end points, the RF model provided the best model fit, with a C-statistic of 0.68 and 0.69, respectively. However, for the HF-specific end point, the elastic net and RF performed very similarly.

Table 2. C-statistics for model fit for the 4 applied modeling approaches. Statistics are provided for prediction of 1-year all-cause (primary end point) and heart failure–specific (secondary end point) readmission after an initial admission for heart failure.

	Logistic regression	Stepwise regression	Elastic net	Random forest
All-cause readmission	0.55	0.63	0.65	0.68
Heart failure–specific readmission	0.56	0.65	0.67	0.69

Predictors of Readmission

As the RF was the best performing model, we evaluated the features with the largest feature importance. The RF feature importance provides a level of importance to the model, but not the direction of the association; therefore, univariate analyses and effect sizes from the elastic net were used to provide additional context.

The most important predictor for the all-cause readmission end point according to the RF model was prescription of pantoprazole ([Table 3](#) and [Figure S1](#) in [Multimedia Appendix 1](#)). Other highly relevant features included COPD, sex, diabetes mellitus, atherosclerosis, peripheral vascular disease, age, participation in the coronary heart disease or diabetes DMPs. These predictors included known risk factors for both HF and for general cardiovascular health. In contrast, drugs included in this list tended to be more relevant to general conditions or

pain. Degree of rurality was also among the predictors that had an impact on the final model.

For the HF-specific readmission end point, the most important features were the number of times an HF *ICD-10* code had been documented in the medical record prior to the index hospitalization and year of birth ([Table 3](#) and [Figure S2](#) in [Multimedia Appendix 1](#)). Other important features included atrial fibrillation, insurance type, chronic back pain, hypertension, degree of rurality, and hyperlipidemia. Overall, the most important features for HF-specific readmission included the majority of the most known and studied HF risk factors and comorbidities. The most important medication for HF-specific readmission was furosemide, a loop diuretic used to treat edema in patients with HF. Sex was significantly less important for the HF-specific model than it is for the all-cause RF. Enrolled in a DMP for diabetes mellitus type 2 or coronary heart disease was also an important predictor in this model.

Table 3. Top predictors for 1-year all-cause readmission in patients with heart failure by feature importance from the random forest model.

Feature ^a	Mean misclassification error ^b
A02BC02—pantoprazole	0.05445356
J44—other chronic obstructive pulmonary disease	0.024890419
Sex	0.02361295
E14—diabetes mellitus unspecified	0.015379432
I70—atherosclerosis	0.012226194
I73—other peripheral vascular disease	0.011574568
Age	0.011145327
I25—chronic ischemic heart disease	0.007728684
DM_KHK—DMP ^c coronary heart disease	0.007057427
DM_DM2—DMP diabetes mellitus type 2	0.005368298
E11—diabetes mellitus type 2	0.005053326
B01AB05—enoxaparin	0.005003516
I10—essential hypertension	0.004787284
R03BB04—tiotropium bromide	0.004478758
B01AA04—phenprocoumon	0.004253736
N18—chronic kidney disease	0.00281131
N19—renal insufficiency not otherwise specified	0.002636976
H02AB06—prednisolone	0.002499561
I35—nonrheumatic aortic valve disorders	0.00248579
M48—other spondylopathies	0.002316437
Degree of rurality	0.002048345
DM_COPD ^d —DMP COPD	0.001441254
A02BC01—omeprazole	0.001138002

^aFeature name as provided in the data set is listed in the first column, followed by added annotation information, 7-digit codes indicate ATC classifications, and 3-character labels are *ICD-10* codes.

^bMean misclassification error represents the change in model score when each variable is randomly permuted.

^cDMP: disease management program.

^dCOPD: chronic obstructive pulmonary disease.

Discussion

Principal Findings

Based on routinely collected health insurance data from >90,000 patients with HF, we have shown that exclusively using outpatient data has clear value for predicting 1-year HF-specific and all-cause readmission.

Interestingly, the 30-day rate of readmission in our analysis was higher than those in the previous studies. We found that 38% (29,747/78,044) of patients were readmitted for any cause, and 27% (11,377/42,694) were readmitted for HF within 30 days. In the same data set, although using a different classification of HF, Ruff et al [2] found that 21% of patients with HF were readmitted for HF within 30 days. It could be that this discrepancy is due to the inclusion of additional years of data with a higher rate of readmission or a difference in study design. However, though high, the rate of readmission seen at 1 year

within this population is not implausible, given that others have reported 1-year readmission rates of approximately 67% [3].

The predictive ability of our models is similar to estimates from other retrospective analyses in the real-world data. Van der Galiën et al [18] was able to predict 1-year HF readmission with a C-statistic of 0.71-0.73 including both inpatient and outpatient data in their model. While some models using only inpatient data performed slightly better [29], they lack the ability to make statements about the relevance of health care maintenance outside of the hospital setting to readmission. Other models predicting all-cause readmission using inpatient data were from the United States and considered 30-day admission instead of 1 year. Nonetheless, the predictive performance of our model for 1-year all-cause readmission was slightly better than these, with a C-statistic of 0.68, instead of 0.62 and 0.64 [30,31]. Our best model also outperformed an untargeted analysis in the same data [32], potentially demonstrating the performance gain that

can come with careful targeting of both population and model, though the relative contribution of each remains unclear.

Overall, many of the predictors for readmission that we identified as important have previously been mentioned by other studies. Surprisingly, in our data set, pantoprazole was the most important predictor for all-cause readmission. This variable was not mentioned in literature on predictors of readmission in patients with HF before. However, pantoprazole should be probably considered a proxy for overall disease severity. Proton pump inhibitors (PPIs) including pantoprazole are among the most commonly prescribed drugs in the German health care system [33]. PPIs are approved for short term (maximum 12 weeks) use to treat gastrointestinal acid-related disorders [34]. However, studies indicate that PPIs are overprescribed [35], and long-term use of PPIs is associated with increased risk for several adverse health outcomes such as fractures [36] and pneumonia [37]. Noncardiovascular comorbidities are strongly associated with readmission in HF, with pulmonary diseases and bone or joint disorders having the highest proportion among noncardiovascular causes for readmission [38]. Given these findings, exposure to pantoprazole may be a plausible predictor for 1-year all-cause readmission in patients with HF as seen in our data. Nevertheless, these results must be interpreted with caution and should be confirmed in future studies.

Being male was a risk factor for readmission, consistent both with some other HF readmission literature that uses a longer readmission period [39]. Age at which HF occurred was also an important predictor. In univariate and regression models, increasing age was associated with the risk of readmission, an effect that is potentially consistent with previous reported relationships between frailty and HF readmission [40], although this requires further study. We also reported the association of degree of rurality as an important predictor. While other studies have included variables such as distance to the nearest hospital [18], and both the association between rurality with health [41] and rurality with HF prevalence [42], we are, to our knowledge, the first to report this as a relevant predictor for HF readmission. One previous study found that socioeconomically deprived areas had no significant effect on 1-year all-cause readmission in patients with HF using logistic regression [43], but this study did not consider good geographical accessibility of a hospital. Other important predictors such as diabetes, COPD, and coronary disease have been widely and consistently reported in the literature [44-46].

Interestingly, enrolled in a DMP was associated with risk of 1-year readmission in our data. This conflicts with previously published data, also from the AOK Routine Data set Baden-Württemberg, that found that participation in a DMP for diabetes mellitus type 2 was protective in patients with HF against all-cause readmission over an 8-year period [47]. In our analysis, among those not readmitted within 1 year, the rates

of participation in DMPs increased with time until readmission. Therefore, we posit that in the short term, participation in DMPs is a marker for chronic disease requiring care and therefore associated with readmission in some patients, but for those who are not quickly readmitted, DMPs can reduce the likelihood of readmission in long term. However, this needs to be confirmed in future studies.

Limitations

This study has several important limitations. First, we are unaware of any events that occur outside those stated in the data. While we do not expect significant numbers of HF admissions that are undocumented in the data, we cannot be sure whether any occur. Similarly, we have no control over the accuracy of the data set. While we attempted quality control steps to account for clearly impossible data, data points that fell within the plausible spectrum but were incorrect were not adjusted. In addition, due to the nature of health insurance data, no clinical information on HF severity was included. This means that we are able to distinguish the reliability of our predictions for an individual with early versus late stage HF. However, as shown by Desai et al [48], adding electronic health record information to prediction of HF readmission in ML models did not improve model performance. Another limitation is the lack of cardiovascular imaging and measurement. Due to the nature of insurance data, information types that may be relevant in predicting HF readmission, including echocardiography, electrocardiograms, and other imaging data were not available. While other studies have shown these may be relevant for predicting HF, their lack of availability in insurance data is expected. Nevertheless, we recognize that different subsets of patients with HF by ejection fraction may have different sets of predictors that we were unable to evaluate in this study. We also excluded individuals who had HF before 50 years or who lived in nursing facilities. Our conclusions therefore may not be relevant to these populations. One final limitation is the generalizability of our results to the whole German population. Although the AOK Baden-Württemberg covers nearly half of the population in Baden-Württemberg, it is not clear if similar patterns would be apparent within other SHIs or if the characteristics of patients who choose different SHIs would somehow affect this. It is also not clear whether these results are relevant to countries that lack SHIs.

Conclusions

This study shows that outpatient data from SHI can provide important information for the prediction of all-cause and HF-specific readmission after first admission for HF. It also highlights the relevance of social factors, DMPs, and concerns regularly addressed by primary care physicians in predicting readmission. Future prospective studies are needed to evaluate whether ML models of readmission are accurate in real time and relevant for clinical care.

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Data Availability

The data sets generated during and analyzed during this study are not publicly available, as they are proprietary of the health insurance company AOK Baden-Württemberg (third-party data), and we are legally not allowed to share these data. Permission to use the data set was granted by the AOK Baden-Württemberg for the specified purpose of readmission analyses within German Innovation Funds project PREMISE according to § 92a (2) Volume V of the Social Insurance Code (§ 92a Abs 2, SGB V—Fünftes Buch Sozialgesetzbuch; grant number 01VSF18019) [49]. Requests to use the data should be addressed to AOK Baden-Württemberg [50]. We hereby confirm that the authors had no special access to the data and that qualified researchers can request access to the data in the same way the authors obtained it.

Conflicts of Interest

None declared.

Multimedia Appendix 1

Population demographics stratified by training or testing set and heart failure (HF)-specific readmission status, as well as information about HF-specific readmission models.

[DOCX File, 43 KB - [cardio_v8i1e54994_app1.docx](#)]

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Abbreviations

ATC: Anatomical Therapeutic Chemical Classification
COPD: chronic obstructive pulmonary disease
DMP: disease management program
HF: heart failure
ICD-10: *International Classification of Disease, 10th Revision*
ML: machine learning
PPI: proton pump inhibitor
RF: random forest
SHI: statutory health insurance

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Original Paper

Feasibility, Acceptability, and Preliminary Effectiveness of a Combined Digital Platform and Community Health Worker Intervention for Patients With Heart Failure: Pilot Randomized Controlled Trial

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Abstract

Background: Heart failure (HF) is a burdensome condition and a leading cause of 30-day hospital readmissions in the United States. Clinical and social factors are key drivers of hospitalization. These 2 strategies, digital platforms and home-based social needs care, have shown preliminary effectiveness in improving adherence to clinical care plans and reducing acute care use in HF. Few studies, if any, have tested combining these 2 strategies in a single intervention.

Objective: This study aims to perform a pilot randomized controlled trial assessing the acceptability, feasibility, and preliminary effectiveness of a 30-day digitally-enabled community health worker (CHW) intervention in HF.

Methods: Adults hospitalized with a diagnosis of HF at an academic hospital were randomly assigned to receive digitally-enabled CHW care (intervention; digital platform +CHW) or CHW-enhanced usual care (control; CHW only) for 30 days after hospital discharge. Primary outcomes were feasibility (use of the platform) and acceptability (willingness to use the platform in the future). Secondary outcomes assessed preliminary effectiveness (30-day readmissions, emergency department visits, and missed clinic appointments).

Results: A total of 56 participants were randomized (control: n=31; intervention: n=25) and 47 participants (control: n=28; intervention: n=19) completed all trial activities. Intervention participants who completed trial activities wore the digital sensor on 78% of study days with mean use of 11.4 (SD 4.6) hours/day, completed symptom questionnaires on 75% of study days, used the blood pressure monitor 1.1 (SD 0.19) times/day, and used the digital weight scale 1 (SD 0.13) time/day. Of intervention participants, 100% responded very or somewhat true to the statement “If I have access to the [platform] moving forward, I will use it.” Some (n=9, 47%) intervention participants indicated they required support to use the digital platform. A total of 19 (100%) intervention participants and 25 (89%) control participants had ≥5 CHW interactions during the 30-day study period. All intervention (n=19, 100%) and control (n=26, 93%) participants who completed trial activities indicated their CHW interactions were “very satisfying.” In the full sample (N=56), fewer participants in the intervention group were readmitted 30 days after hospital discharge compared to the control group (n=3, 12% vs n=8, 26%; $P=.12$). Both arms had similar rates of missed clinic appointments and emergency department visits.

Conclusions: This pilot trial of a digitally-enabled CHW intervention for HF demonstrated feasibility, acceptability, and a clinically relevant reduction in 30-day readmissions among participants who received the intervention. Additional investigation is needed in a larger trial to determine the effect of this intervention on HF home management and clinical outcomes.

Trial Registration: Clinicaltrials.gov NCT05130008; <https://clinicaltrials.gov/study/NCT05130008>

International Registered Report Identifier (IRRID): RR2-10.2196/55687

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KEYWORDS

heart failure; heart; cardiology; failure; clinical pilot trial; digital platform; home; digital health; remote monitoring; monitoring; home-based care; community health workers; social needs care; randomized controlled trial; controlled trials; feasibility; usability; acceptability; social needs

Introduction

Heart failure (HF) is a burdensome condition that affects over 64 million patients worldwide [1]. In the United States, total HF medical costs, mostly generated by inpatient hospitalizations [2], are estimated to increase from US \$21 billion in 2012 to US \$53 billion by 2030 [3]. HF is a leading cause of 30-day readmissions in the United States [4] and up to a quarter of these are preventable [5]. Key barriers to improving HF outcomes include the need for complex HF management at home reliant on tight adherence to clinical care plans (eg, medication, dietary, activity regimens) and unaddressed social needs often related to social determinants of health [6]. Despite important advances in 4-drug goal directed medical therapy and other evidence-based HF related treatments [7], few interventions have demonstrated impact in improving clinical outcomes in HF populations [8-11]. However, 2 strategies have generated encouraging findings for improving adherence to clinical care plans and reducing acute care use. The first is the use of digital platforms with remote monitoring, and the second is home-based care delivery from a navigator or community health worker (CHW).

Digital platforms have the potential to signal changes in biometrics to care teams (eg, body weight, blood pressure, changes in daily activity, and steps taken per day) while providing skill-based reinforcement of care plans and adherence to patients (eg, reminders and educational videos) [12-15]. While some digital studies have demonstrated benefit for clinically complex patients like those managing HF at home (eg, reducing days lost to unplanned readmissions, all-cause mortality, and increased activity) [16-18] results have generally been mixed [19-23]. Reasons for this include the lack of patient familiarity with digital platforms, suboptimal engagement with platform devices, and internet connectivity issues particularly in lower resourced, aging, or less technology inclined populations [24-28].

CHWs deliver home and community-based care as lay professionals acting as navigators in chronic disease populations [29,30]. CHW core competencies include motivational interviewing, psychosocial support, and goal setting. CHWs can strengthen connections to clinical teams by offering supportive health care coaching, identifying low and no cost resources related to food insecurity, transportation, rental or utility arrears, or even accompanying a patient to a clinical or

social intake appointment [31-34]. Interventions that include CHW social needs care have demonstrated improvement in readmissions and medication adherence [35-37]. However, CHW care faces limitations of scale because it relies on mostly 1:1 care delivery requiring direct contact with patients for encounters [38-40]. Despite CHWs' unique positioning to leverage real-time feedback generated by remote monitoring and enhance digital platform patient adoption [41], there are few examples in the literature of CHW integration with digital platform interventions [42,43].

We conducted a 30-day pilot randomized controlled trial (RCT) to determine the feasibility, acceptability, and preliminary effectiveness of a combined digital platform and CHW social needs care intervention compared to CHW social needs care alone for adults with HF and health-related social needs being discharged from the hospital.

Methods

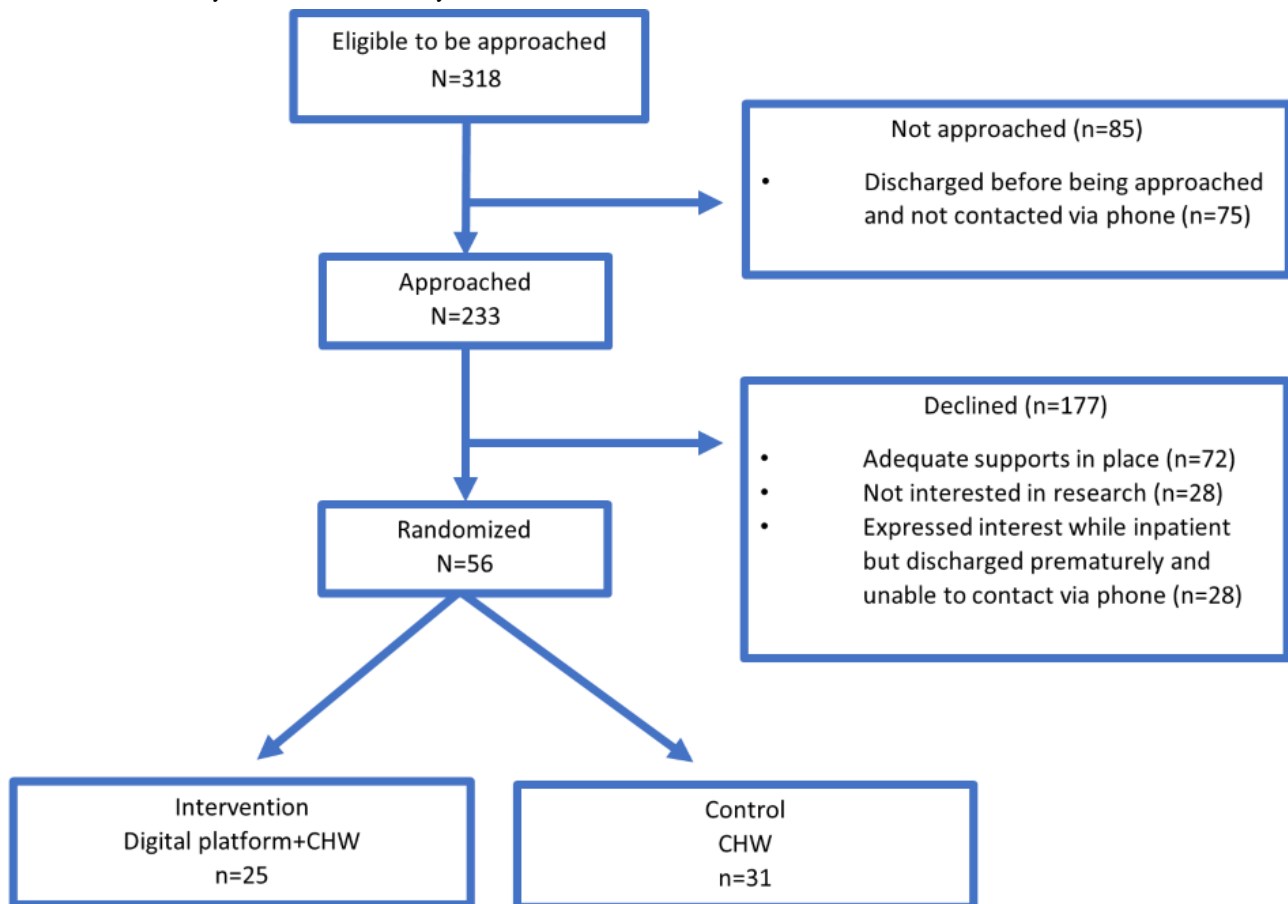
Study Overview and Design

This study was a RCT evaluating the intervention (digital platform + CHW + usual care) compared to the enhanced control (CHW + usual care) group over 30 days after hospital discharge. The trial methods have been previously described in detail [44]. Briefly, patients were screened for eligibility via the electronic medical record (EMR) on 8 inpatient study floors (6 internal medicine floors and 2 cardiology floors) at Massachusetts General Hospital (MGH), a 999-bed academic medical center in Massachusetts (Figure 1). Research staff verified eligibility, and then introduced the study to the patient. Study participants completed informed consent and enrollment questionnaires and then were randomized to the intervention or control arm for the 30-day study period. Participants were randomly allocated to either the intervention group or the control group using a REDCap (Research Electronic Data Capture; Vanderbilt University) computer-generated randomization sequence (blocks of 4). This process ensured the concealment of study arm allocation until after participants were consented and completed the enrollment questionnaire and mitigated risks associated with selection bias. Both intervention and control participants were contacted by an assigned CHW within 24 weekday hours of enrollment and received teaching via an American Heart Association sponsored patient education tool for HF. Intervention participants received the digital platform study equipment and were oriented to the use of all platform

components by research staff prior to hospital discharge. All enrolled participants completed an exit questionnaire and

interview via phone at the end of the 30-day intervention.

Figure 1. Enrollment study flow. CHW: community health worker.



Subject Eligibility and Recruitment Strategy

Eligibility criteria were established based on prior clinical trial and qualitative studies focused on care transitions from hospital to home [41,45-47]. Participant eligibility criteria included: being aged 18 years and older, living within a 30-mile radius of MGH, having a diagnosis of HF listed in the EMR problem list, having a history of ≥ 1 hospitalization within the previous 12 months, having a primary care or cardiologist clinician managing their HF, having cognitive ability to participate in the intervention, and being fluent in English. Ineligibility criteria included active alcohol or substance use disorder, long-term care facility residency, inability to provide consent, or active invoked health care proxy or prisoner status. Research staff attempted to enroll patients up to 3 times if they were unsure about participation or not available on initial approach. All participants were provided \$250 at study completion as remuneration for participation.

CHW Training and Supervision

CHW staff (n=2) were all trained in the core competencies of CHW care delivery for HF and other common diagnosis associated with hospital readmissions (eg, pneumonia, atrial fibrillation, pulmonary disease) [34]. CHW core competencies included motivational interviewing, goal setting, health care coaching, and psychosocial support grounded in a patient-centered and culturally competent CHW approach to

socials needs care delivery. Supervision occurred through daily huddles (with a CHW staff supervisor) and weekly meetings with CHW staff supervisor and the principal investigator (JC). All clinical aspects of CHW care were supervised by the principal investigator. The care delivered in the intervention arm and control arms were administered by 2 different CHWs, respectively.

For the intervention arm, CHW staff received training on use of the digital platform, including how to assist patients with platform use and navigation [34]. Training fulfilled using participatory methods, case scenarios, and video clips for optimal teaching and implementation for the patient-facing app as well as the team dashboard. CHW staff were trained on how to interpret digital platform symptom assessments and biometric monitoring. Specifically, this included a machine learning-based daily score generated by the platform as well as alerts sent to the CHW team dashboard, indicating if participants were at or moving away from their clinical baseline in terms of symptoms (eg, shortness of breath and lower extremity swelling), biometrics (eg, body weight, blood pressure, and heart rate), and functionality (ie, steps taken daily). In conjunction with the dashboard, changes in the daily score, platform symptoms, and biometrics were translated to a color-coded schematic as a part of an algorithm to establish thresholds for outreach to clinical care teams, expedited in-home clinical evaluation, or expedited

urgent or emergent care as previously described in a prior publication [44].

Control Arm

Control arm participants were contacted routinely by telephone once a week or more by CHW staff to review medication adherence, nutrition, physical activity, symptoms, and clinic appointments and discuss any unmet social needs. If additional contacts were indicated based on participant needs or if participants preferred to receive resources via email or text contacts, CHW accommodated this consistently for all participants per protocol. A CHW staff member, with expertise in CHW core competencies (motivational interviewing, goal setting, behavior change, and psychosocial support) [30], identified resources to reduce gaps in care caused by unmet social needs and connected patients to clinical care teams for clinical questions. Daily huddles with the CHW supervisor occurred to discuss patient interactions and plans for goal achievement. CHW staff documented all participant encounters in the EMR. In addition, all CHW interactions were logged in a web-based research team REDCap database [48]. All social, behavioral, and clinical activities (clinical care team and community agency interactions, as well as time spent engaged in phone, in-person, and email modalities) were tracked. The patient's clinical team members were copied on all EMR notes and contacted directly, when necessary, by the CHW or supervisory staff during the study. Control participants were encouraged to engage with CHW staff throughout the 30-day study interval.

Intervention Arm

Prior to hospital discharge, intervention arm participants were introduced to the digital platform, a HF smartphone app (Android) that included a daily checklist and symptom questionnaire, educational HF videos, and a portal for CHW video visits. Launched in 2016, this HF digital platform [49] was designed for commercial use to help reduce 30-day readmissions in patients with HF by (1) leveraging artificial intelligence to minimize false alarms in biometric monitoring, (2) promoting early identification of decline in HF patients, and (3) encouraging digital and in-person communication between patients and care teams. Minor modifications to the smartphone app for CHW workflow integration were made for the purposes of this trial. In addition, participants were provided with a digital blood pressure monitor and a digital weight scale. A sensor attached to a lightweight arm band was worn on the nondominant arm and tracked basic biometric data (heart rate, oxygenation, and steps taken). A CHW staff member was trained to assist patients with technology set up and troubleshooting. Any unreconciled technical difficulties were addressed by research study staff and the platform vendor as needed. When CHW staff was notified by platform scores or alerts signaling that participants were moving away from their baseline, they discussed the patient's findings with a research team member with clinical training (principal investigator and project manager). When indicated, CHW staff notified clinical team staff during weekday office hours within 2 hours of a biometric or other clinically related concern (ie, significant change in heart rate, blood pressure, body weight, or patient-reported

symptoms). Participants were instructed to contact clinical care teams or seek urgent or emergent care as they would normally if they experienced symptomatic changes or other concerns outside weekday hours of operation.

Intervention participants were encouraged to connect with the CHW staff member, wear the digital sensor (tracking heart rate and steps taken daily) throughout the day or evening and measure blood pressure and weight daily using a digital blood pressure monitor and body weight scale (Multimedia Appendix 1). Similar to the control arm, a CHW staff member contacted participants routinely by telephone once week or more to review medication adherence, nutrition, physical activity, symptoms, clinic appointments, and to discuss any unmet social needs. If additional contacts were indicated based on participant needs or if participants preferred to receive resources via email or text contacts, CHW accommodated this consistently for all participants per protocol.

Data Collection and Measures

All study participants completed an enrollment questionnaire focused on habits and patient experiences with home self-care [45,46]. Participants also completed exit questionnaires and exit interviews assessing their experience with CHW care or digitally-enabled CHW care in the control and intervention arms, respectively. For intervention participants, exit questionnaires included an acceptability questionnaire focused on the digital platform (limited to "very true," "somewhat true," and "not true" responses) and experience with the CHW (measured by a scale from "satisfied" to "neutral" to "not satisfied"). All questionnaires and exit interview prompts were initially pretested with 3 patients prior to making additional changes. All questionnaires (and the exit interview) were verbally administered by study staff. Basic demographics, insurance status, and major medical and psychiatric comorbidities were collected via chart review.

The primary outcomes were feasibility, acceptability, and preliminary effectiveness. Feasibility outcome measures included daily use rates of the biometric sensor (mean hours/day), the digital blood pressure monitor (mean times/day), the weight scale (mean times/day), and completion of the symptom questionnaire (mean times/day). The acceptability outcome measure was determined using patient responses to the truthfulness of a statement indicating willingness to use the intervention in the future (response options: very true, somewhat true, or not true). Preliminary effectiveness was measured by tracking 30-day clinical outcomes (hospital readmissions, emergency room visits, and missed primary care and cardiology appointments) occurred and these data were extracted from the electronic health record. All data was captured in REDCap.

Statistical Analysis

Univariate analysis included demographic covariates of participants as well as intervention use frequencies, means, and SDs related to feasibility and acceptability outcomes. For the 30-day clinical outcomes of readmission, emergency department (ED), and missed primary care and specialty visits, we used the proportion with any readmissions, emergency visits, or missed clinic visits and compared between the 2 arms using Pearson

c^2 and Fisher exact tests. The number of readmissions, ED visits, or missed appointments was compared using Poisson models. Analyses of clinical outcomes were conducted using intention-to-treat principles.

Ethical Considerations

Institutional review board approval was obtained from the Mass General Brigham Human Research Committee on September 22, 2020 (2018P002014). All enrolled participants provided written informed consent prior to this study. The original informed consent allows for secondary analysis without additional consent. All study data reported are deidentified. \$50 remuneration was provided to participants at the time of enrollment and an additional \$200 was provided after successful

study completion. All methods were carried out in accordance with guidelines and regulations outlined by the Mass General Brigham Institutional Review Board.

Results

Between September 2022 and June 2023, 56 eligible patients were enrolled and randomized (control: n=31; intervention: n=25). A total of 47 (84%) participants (control: n=28; intervention: n=19) completed all trial activities and were included in the final analysis (Figure 1). There were no significant differences in baseline characteristics between those randomized to the intervention and those randomized to the control arm (Table 1).

Table 1. Participant characteristics.

Participant characteristics	Control (n=31)	Intervention (n=25)
Sex (female), n (%)	17 (55)	11 (44)
Age (years), mean (SD)	69.4 (10.3)	61.6 (16.3)
Race and ethnicity, n (%)		
Asian, non-Hispanic	1 (3)	2 (8)
Black, non-Hispanic	6 (19)	3 (12)
Hispanic or Latino	2 (7)	2 (8)
White, non-Hispanic	22 (71)	17 (68)
More than one race	0 (0)	1 (4)
Primary insurance, n (%)		
Medicare	19 (61)	12 (48)
Medicaid or MassHealth	1 (3)	1 (4)
Commercial or private	11 (36)	11 (44)
Other	0 (0)	1 (4)
Ejection fraction <40%	9 (29)	10 (40)
Highest level of education, n (%)		
High school or greater	13 (42)	6 (24)
Medical history, n (%)		
Hypertension	22 (71)	17 (68)
Coronary artery disease	14 (45)	6 (24)
Diabetes	13 (42)	9 (36)
Hyperlipidemia	12 (39)	9 (36)
Arrhythmia	11 (36)	12 (48)
Chronic kidney disease	11 (36)	8 (32)
Usage or needs, n (%)		
Hospitalizations in 12 months prior to enrollment	31 (100)	25 (100)
Technology perceptions, n (%)		
Indicated that they knew how to use a smartphone or app for health purposes	22 (71)	19 (76)
Indicated that a digital platform would be able to help them achieve their goals for managing their heart condition at home	19 (61)	16 (64)

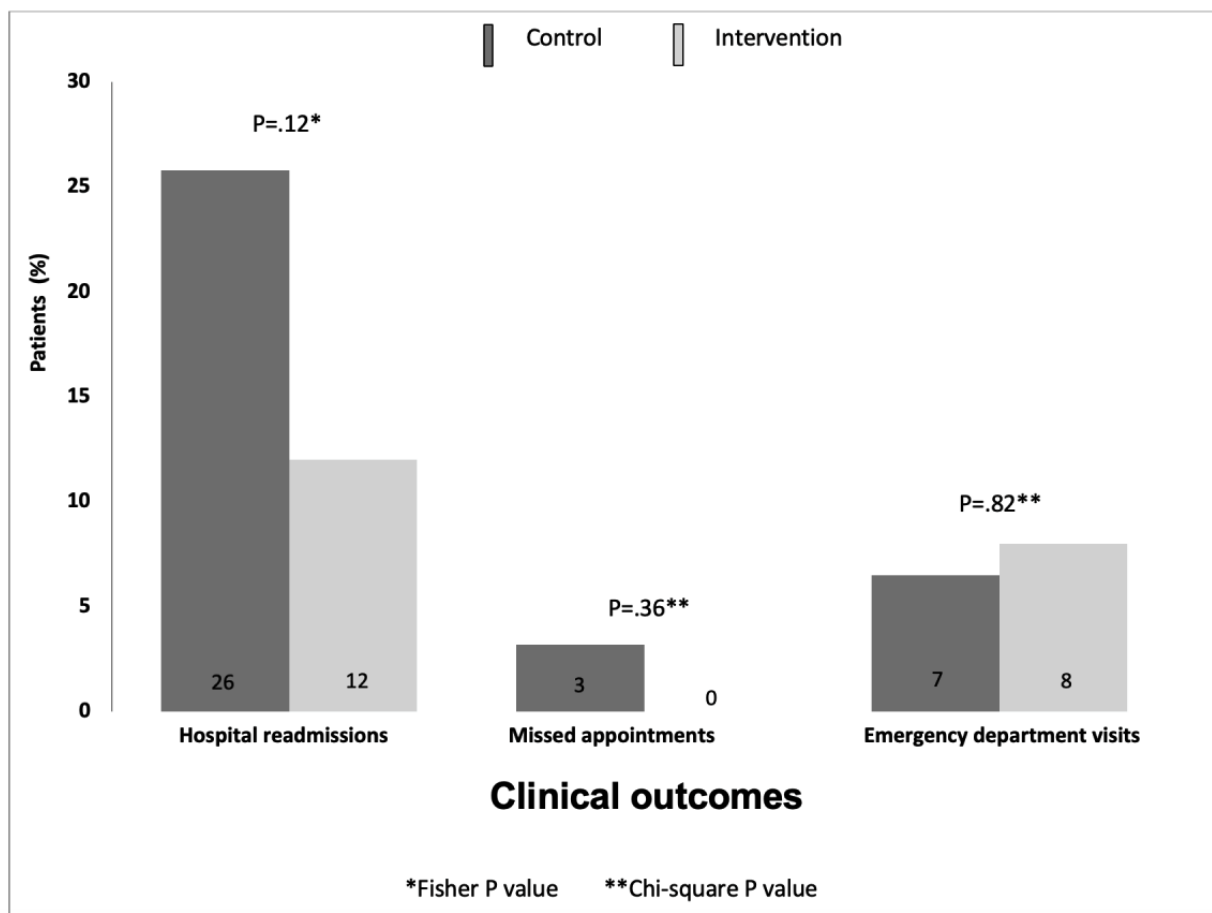
Intervention participants who completed trial activities (n=19) wore the digital sensor on 78% of study days with mean use of 11.4 (SD 4.6) hours/day. Intervention participants also completed daily symptom questionnaires on 75% of study days, used the blood pressure monitor 1.1 (SD 0.19) times/day, and used the digital weight scale 1 (SD 0.13) time/day. All intervention participants had ≥ 5 CHW interactions during the study interval and all intervention participants indicated that their CHW interactions were “very satisfying.” Of the control participants who completed trial activities (n=28), 25 (89%) had ≥ 5 CHW interactions and 26 (93%) indicated that their CHW interactions were “very satisfying.”

A total of 47 participants completed exit questionnaires. Of the intervention participants (n=19), all responded that the statement “I found that the different parts of the [digital platform] worked

well together” was very true or somewhat true. All intervention participants indicated that the statement “If I have access to the [digital platform] moving forward, I will use it” was very true or somewhat true. Some of the intervention participants (n=9, 47%) indicated that the statement “I think I would need the support of a technical person” to use the digital platform was very true or somewhat true.

In an intention-to-treat analysis using the full sample (N=56), a lower proportion of participants in the intervention group compared to the control group was readmitted 30 days after hospital discharge (n=3, 12% vs n=8, 26%; $P=.36$; [Figure 2](#)). Both groups had similar proportions of participants with missed clinic appointments (n=0, 0% vs n=1, 3%; $P=.22$) and ED visits (n=2, 8% vs n=2, 7%; $P=.82$; [Figure 2](#)).

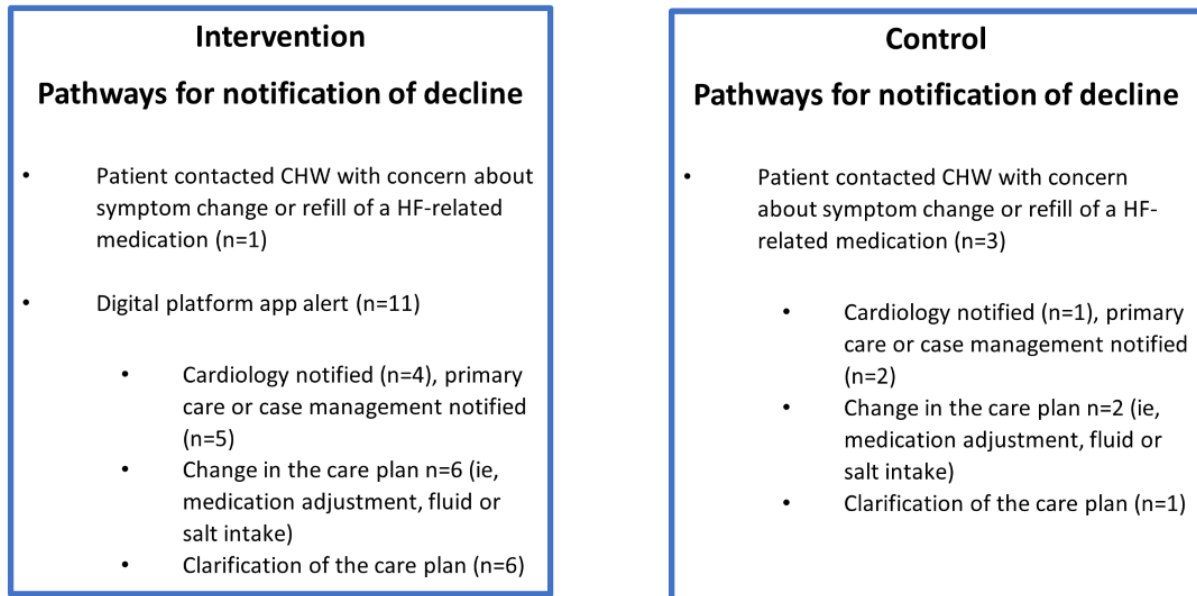
Figure 2. Postdischarge outcomes for digitally-enabled CHW versus CHW-enhanced usual care, September 2022-June 2023 (N=56). CHW: community health worker.



We identified several examples that resulted in additional CHW assessment, clinical team coordination, or care plan changes without resulting in acute care use or hospitalization ([Figure 3](#)). These examples, 12 in the intervention arm and 3 in the control arm, were triggered by patient symptoms or digital platform alerts relayed to the CHW staff. Subsequent involvement of the

patient clinical care team members (intervention: n=9; control: n=3), medication changes (intervention: n=6; control: n=2), or clarification of the care plan (intervention: n=6; control: n=1) occurred on a case-by-case basis for intervention and control participants throughout the 30-day study period.

Figure 3. Examples of care team pathways for notification of patient decline. CHW: community health worker; HF: heart failure.



Discussion

Main Findings

In a pilot RCT, we found that an intervention combining a digital platform with CHW care for patients with HF was feasible and acceptable. Our findings also suggest that the intervention may have reduced 30-day hospital readmissions compared to CHW care alone. These results indicate that a digital platform designed for patients with HF and modified for use by trained CHW staff can be successfully implemented.

Feasibility Findings

In the intervention group, most participants wore the sensor, used the digital BP and weight scale, and connected with the CHW staff throughout the study interval. Previous studies examining the feasibility of digital platforms interventions in HF identified similar levels of adoption and engagement [50,51]. We did not see differences in participant engagement or use associated with age that have been seen in some other studies [52]. This effect may be impacted by the inclusion of CHW staff whose training included digital platform troubleshooting and logistics resolution within a patient-centered and culturally competent framework.

Acceptability Findings

Most intervention patients, despite limited prestudy digital health exposure, expressed willingness to use the intervention in the future [53]. A portion of intervention participants indicated they required assistance from someone to guide them through use of the digital platform. Other studies have highlighted the participant perceived technology-related difficulties and connectivity issues and barriers to platform adoption [54,55]. This underlies the potential impact of CHW pairings with the ability to contribute to navigation and engagement with the digital platform.

Preliminary Effectiveness Findings

While this was a pilot trial with inadequate power to detect a statistically significant difference in clinical outcomes, the 13% absolute reduction in 30-day readmissions seen in the intervention arm as compared to the control was notable. A sustained 3% to 5% reduction in 30-day readmissions is generally considered ideal in scaled clinical settings [56]. This intervention was restricted to the 30-day period after hospital discharge; however, the reduction in 30-readmissions may signify the augmented value of combining a digital platform with CHW social needs care. The rates of ED visits and missed clinic appointments were not different between the intervention and control arms. This finding may be due to the similar effect of CHW care in both the intervention and control arms on reducing missed primary care [57] and ED visits [58]. Overall, these clinical findings suggest potential for health care savings and benefit to patients through the prevention of hospitalizations. Additional study will be needed to further define CHW and digital platform mechanisms of impact in this population.

Limitations

There are limitations associated with this pilot trial. First, this trial was conducted using a small sample size, due to funding limitations. As a result, participants who dropped out of both arms after being enrolled impacted study momentum. This was largely due to patients disenrolling at or right after hospital discharge due to unexpected prior travel or other emerging commitments. While participant plans can change after any trial enrollment, we feel strongly that this occurred disproportionately in the peripandemic period. Second, all enrollment was at a single site academic urban hospital which limits generalizability. In addition, we were unable to enroll non-English-speaking participants because of limited funding for bilingual study materials and staff. In future studies, additional funding will allow us to expand the intervention to multiple sites and use a digital platform available in more than one language and supported by staff with corresponding language certifications. Furthermore, we hope for the digital platform to be available

in additional languages so that non-English speaking patients can participate. Third, despite the use of validated self-reported measure of health care use in our exit questionnaire, we may not have identified all encounters of acute care use occurring outside the enrollment hospital system. However, all participants were within our hospital network system receiving most, if not all, of their care within designated accountable care organization coverage (meaning that all acute care use would be captured by our hospital EMR). Finally, healthy user bias may have occurred resulting in underrepresentation of patients with even higher rates of medical complexity.

Conclusions

The findings of this trial demonstrated the feasibility, acceptability, and preliminary effectiveness of an innovative combined digital platform and CHW social needs care intervention. A larger-scale multisite randomized clinical trial is needed to determine the true effectiveness of this intervention with regard to clinical outcomes as well as which elements of the intervention (eg, interactions with CHWs, use of specific features of the digital platform) can offer the greatest value for patients characterized by specific demographic, clinical, and social domains.

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Generative artificial intelligence tools were not used in any portion of this manuscript.

Data Availability

The data sets generated during and analyzed during this study are not publicly available due to the small size of this study but are available from the corresponding author on request.

Authors' Contributions

JC wrote the manuscript. AT, KD, and EI edited and revised the manuscript. NS developed all tables and figures and assisted with manuscript submission.

Conflicts of Interest

None declared.

Multimedia Appendix 1

Digital platform patient phone application screenshots.

[[PDF File \(Adobe PDF File\), 187 KB - cardio_v8i1e59948_app1.pdf](#)]

Multimedia Appendix 2

CONSORT checklist.

[[PDF File \(Adobe PDF File\), 2857 KB - cardio_v8i1e59948_app2.pdf](#)]

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Abbreviations

- CHW:** community health worker
- ED:** emergency department
- EMR:** electronic medical record
- HF:** heart failure
- MGH:** Massachusetts General Hospital
- RCT:** randomized controlled trial
- REDCap:** Research Electronic Data Capture

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Original Paper

Effects of a Web-based Weight Management Education Program on Various Factors for Overweight and Obese Women: Randomized Controlled Trial

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Abstract

Background: Mediated diet and exercise methods yield effective short-term weight loss but are costly and hard to manage. However, web-based programs can serve many participants, offering ease of access and cost-efficiency.

Objective: This study aimed to compare the effectiveness of a web-based weight management program through web-based education alone (MINE) or combined with tailored video feedback (MINE Plus) with a control (CO) group.

Methods: This intervention included 60 Korean women with overweight and obesity ($BMI \geq 23 \text{ kg/m}^2$) aged 19 years to 39 years old. We randomly allocated 60 participants to each of 3 groups: (1) MINE group (web-based education video and self-monitoring app), (2) MINE Plus group (web-based education video, self-monitoring app, and 1:1 tailored video feedback), and (3) CO group (only self-monitoring app). Web-based education included nutrition, physical activity, psychological factors, medical knowledge for weight loss, goal setting, and cognitive and behavioral strategies. Tailored feedback aimed to motivate and provide solutions via weekly 10-minute real-time video sessions. The intervention lasted 6 weeks, followed by a 6-week observation period to assess the education's lasting effects, with evaluations at baseline, 6 weeks, and 12 weeks. A generalized linear mixed model was used to evaluate time and group interactions.

Results: In the intention-to-treat analysis including all 60 participants, there were significant differences in weight change at 6 weeks in the MINE and MINE Plus groups, with mean weight changes of -0.74 (SD 1.96) kg ($P=.03$) and -1.87 (SD 1.8) kg ($P<.001$), respectively, while no significant change was observed in the CO group, who had a mean weight increase of 0.03 (SD 1.68) kg ($P=.91$). After 12 weeks, changes in body weight were -1.65 (SD 2.64) kg in the MINE group, -1.59 (SD 2.79) kg in the MINE Plus group, and 0.43 (SD 1.42) kg in the CO group. There was a significant difference between the MINE and MINE Plus groups ($P<.001$). Significant group \times time effects were found for body weight in the MINE and CO groups ($P<.001$) and in the MINE Plus and CO groups ($P<.001$), comparing baseline and 12 weeks. Regarding physical activity and psychological factors, only body shape satisfaction and health self-efficacy were associated with improvements in the MINE and MINE Plus groups ($P<.001$).

Conclusions: This study found that the group receiving education and tailored feedback showed significant weight loss and improvements in several psychological factors, though there were differences in the sustainability of the effects.

Trial Registration: Korea Disease Control and Prevention Agency (KDCA) KCT0007780: <https://cris.nih.go.kr/cris/search/detailSearch.do/22861>

KEYWORDS

weight loss; obesity; health education; self-management; health promotion; tailored feedback; web-based intervention; behavior change

Introduction

Obesity is linked to a wide range of diseases and increases the risk of morbidity and mortality [1]. In South Korea, there has been a steady yearly increase in the obesity trend, from 29.7% in 2009 to 36.3% in 2019 [2]. The social and economic burdens of obesity on health care systems worldwide are significant, with costs associated with obesity-related diseases continuing to rise [3]. Addressing obesity effectively not only improves individual health outcomes but also reduces these broader economic impacts [4]. As a result, this trend has led to a growing medical burden, which has become a significant social issue [5]. It has become an ongoing public health concern due to its increasing prevalence each year [6]. Furthermore, it is associated with a high risk of metabolic syndrome and chronic diseases such as type 2 diabetes, high blood pressure, and cardiovascular disease [7,8]. Studies have shown that people with obesity have a lower quality of life than those who do not [9], causing mental health problems such as an increased risk of depression [10]. Therefore, maintaining a healthy weight is essential to prevent physical and psychological health problems.

Treatments for obesity encompass various strategies, including psychological management. Research has shown that behavior modification programs targeting weight loss not only lead to significant weight reduction but also a decrease in depression [11]. Furthermore, studies focusing on the psychological aspects of weight loss, such as depression, anxiety, and quality of life, reveal that women with overweight or obesity are more likely to view their body image pessimistically than men [12,13]. Addressing these psychological challenges through obesity education and management programs grounded in social cognitive theory has been proven effective [14].

Over the years, various weight loss programs, including behavioral therapies, have been carried out to address obesity [15,16]. Exercise and nutrition are usually addressed by experts face to face in most conventional weight loss studies. Recently, web-based research has become increasingly popular due to its ability to save time, costs, and human resources compared with previous face-to-face research. However, these studies have several limitations, such as participants needing more motivation, data collection problems, and low attrition rates [17]. The sustainability of health behaviors postintervention is critical for long-term weight management success. Exploring strategies to maintain and support these behaviors beyond the intervention period is essential, underscoring the importance of follow-up and continued engagement [18]. Moreover, digital transformation in the exercise and medical sectors has become increasingly inevitable due to advancements in artificial intelligence and digital health care. The digital era has accelerated the growth of the online home training and

telemedicine market [19]. Therefore, more studies are needed to increase the sample size, include various target groups, and confirm continuous effects to overcome the limitations.

According to a meta-analysis of behavioral change programs, study duration has varied from 2 weeks to 78 weeks (mean 26 weeks). However, given that only 5 of the 35 digital-based studies included a follow-up period, the number of studies with such periods was very limited [20]. Furthermore, studies that did not include goal setting and feedback showed low research quality. Therefore, to emphasize the effectiveness of behavioral change programs, high-quality research with feedback and goal setting is needed [21].

The primary aim of this study was to compare the weight loss effects of web-based education and feedback among 3 groups (2 interventions and 1 control) over a given period and to determine whether participants could implement what they learned and achieve weight loss. The second aim was to compare whether the effects of physical activity and psychological factors persisted in these groups during the observation period.

Methods

Recruitment and Participants

Participants in this study were recruited from Seoul National University students and staff members through advertisements (eg, email, flyers, and social media). The advertisements included information on the purpose of the study, data collection methods, and benefits offered to participants. According to the Korean Society for the Study of Obesity, a BMI of 23 kg/m² to 24.9 kg/m² is considered overweight, a BMI of 25 kg/m² to 29.9 kg/m² is considered first-degree obesity, a BMI of 30 kg/m² to 34.9 kg/m² is considered second-degree obesity, and a BMI \geq 35 kg/m² is defined as severe obesity [22]. Eligible participants were young women aged 19 years to 39 years, with a BMI $>$ 23 kg/m² according to Asian standards, who were able to listen to and write Korean, and who could use the Internet and smartphone devices.

Exclusion criteria were a loss of more than 10% of body weight in the past 6 months, previous obesity surgery, and pregnancy. People diagnosed with severe mental illness or cardiovascular metabolism or who were receiving medication that could affect weight loss were also excluded. All participants submitted their informed consent before enrollment.

Interventions

The web-based program carried out in this study is referred to as “MINE,” which is a combination of “Mind,” “Medicine,” “Nutrition,” and “Exercise.” Participants received necessary education on weight loss in all 4 of these fields (Figure 1).

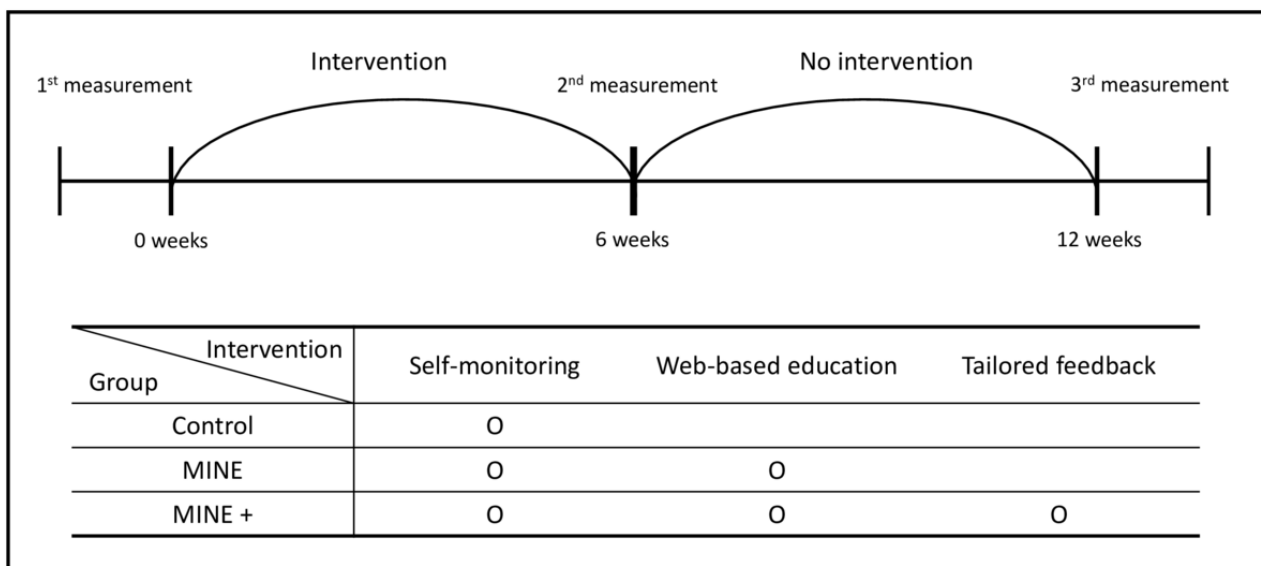
Figure 1. Program curriculum characteristics including research and methods related to nutrition, psychology, exercise, and medicine for weight management.



This program does not force physical activity on the participants nor interfere with their diet. Instead, through education and feedback as the intervention, it aims to change behavior to achieve weight loss by empowering the participants to make better choices on their own. The group that received only

web-based education was called “MINE,” the group that received web-based education and tailored feedback was called “MINE Plus,” and the waiting list group was called “Control” (Figure 2).

Figure 2. Experimental period and group type.



The sample size was calculated using GPower version 3.1. The significance level was .05, the effect size was 0.25, and the power was 0.8. The minimum number of participants was 42, the dropout rate was set at approximately 20% based on previous studies [23], and the number of participants was set at 60 and randomly assigned to 3 groups. We asked the participants to send their self-monitoring records once a week. However, there was no compulsion to send data even if the data were insufficient. The behavior change strategy was composed by incorporating the basic concepts of personalized cognitive behavioral therapy for obesity that were previously researched, as well as goal setting, social support, action planning, coping

planning, and self-monitoring, which are frequently used in eHealth interventions. This information was integrated and utilized in conjunction with the education content and feedback [24,25]. The education content was divided into exercise, nutrition, psychology, and medical areas to establish knowledge and behavioral change strategies necessary for weight loss. Educational materials were produced by referring to previous scientifically proven studies and were verified by qualified experts in the field. The web-based education videos lasted 15 minutes to 20 minutes; details are shown in Table 1. In addition, these videos were delivered via video links and materials for each week through chat rooms organized by the groups.

Table 1. Educational content order and topics.

Number	Educational sessions	Field
1	Setting my diet	Nutrient
2	Setting my workout	Exercise
3	How to control my appetite	Psychology
4	Understanding fat burning system	Medicine
5	Healthy nutrients vs worst nutrients	Nutrient
6	Understanding the benefits of exercise	Exercise
7	Dealing with other people's perceptions and getting rid of stress	Psychology
8	Understanding the digestive system	Medicine
9	Practical diet recipes	Nutrient
10	How to exercise at home or the workplace	Exercise
11	How to deal with eating out and appointments	Psychology
12	Understanding the endocrine system and metabolism related to weight control	Medicine
13	Making your own sustainable diet plan	Nutrient
14	Making your own sustainable exercise goals	Exercise
15	Establishing long-term weight management strategies based on social cognitive theory	Psychology
16	Developing a self-check list and a plan for improving health indicators	Medicine

The feedback was based on the protocol of the web-based weight loss program called "POWeR" developed by Dennison et al [26] and a social cognitive theory strategy for obesity treatment developed by Dalle Grave et al [24]. Before proceeding with the feedback, basic lifestyle and weight loss experience information was collected through an online survey. The survey included information such as usual mealtimes, meal volume, sleep, health information, weight loss history, difficulties with losing weight, and personal goals. The feedback schedule was then implemented by entering the ID at the desired time through the online form and entering the Zoom video conference at the indicated time. Coaching sessions were conducted once a week, lasting approximately 15 minutes to 20 minutes each. Both groups (MINE and MINE Plus) received weekly educational materials and alarm messages about watching and practicing educational videos through group chat rooms. After receiving education, it was considered that the education was completed by submitting quizzes related to the content. In addition, a smart electronic weighing scale was provided as a research incentive. Of the 2 groups who did not receive feedback during the observation period, the MINE group received feedback, and the control group received educational videos and feedback after the end of the follow-up period.

Outcomes

The study lasted for a total of 12 weeks, consisting of a 6-week intervention period followed by a 6-week follow-up period. Participants' demographic data included age, marital status, and education level. The main outcome was to confirm the results related to body weight change at 6 weeks and 12 weeks after baseline. The secondary outcome was to confirm the level of

physical activity, eating attitudes, satisfaction with body shape, and health self-efficacy.

The participants were examined in the laboratory after signing a consent form. Height, body weight, body composition, waist circumference, and blood pressure (BP) were measured. Height was measured using a BSM230 (Biospace), and weight and body fat were measured using an InBody 720 (Biospace). Participants were advised to avoid heavy meals, water, and intense physical activity for at least 2 hours before undergoing the InBody measurement to minimize potential measurement bias. Waist circumference was marked in centimeters using a tape measure from the middle of the lower rib to the upper iliac. For the BP measurement, an arm cuff for adults was placed around the left upper arm (Watch BP 03, Microlife AG). After measuring BP twice at rest, the average of the 2 values was calculated for the final BP index. We conducted 4 surveys after collecting the basic physical information. Physical activity was measured using the Global Physical Activity Questionnaire (GPAQ) and calculated as metabolic equivalents (METs) [27]. In addition, the Eating Attitudes Test-26 (EAT-26), developed by Garner and Garfinkel [28], was used to measure attitudes toward eating, while the Body Shape Questionnaire (BSQ), developed by Cooper et al [29], was used to measure satisfaction with body shape. In addition, the Self-Rated Abilities for Health Practices (SRAHP) scale developed by Becker et al [30] was used as a measure of health self-efficacy [30]. Validity and reliability were verified for all questionnaires translated into Korean [31-33].

The EAT score was obtained by subtracting 65 points from the total score. A tendency for eating problems is assumed if the final score is 18 or higher, while a severe eating problem is

considered to exist if the final score is 25 or higher [33]. The BSQ is a 32-point to 192-point scale, with higher scores indicating a greater sense of obesity and lower overall satisfaction with body shape [29,34]. The SRAHP is a 24-point to 96-point scale, with higher scores indicating a greater sense of self-efficacy regarding one's health [30,31]. After the measurements were completed, participants were randomly allocated to the groups through a lottery. Precautions for participation in the study were delivered orally.

The same methods and questionnaires were used for every measurement. In addition, a program satisfaction survey on web-based education programs was conducted, and tailored feedback was provided on the intermediate measurement after the intervention. The survey included satisfaction with the overall program, satisfaction with personal feedback, and recommendations for the program (see [Multimedia Appendix 1](#)); it was modified by referring to the satisfaction survey in the preliminary study developed by Yip et al [35].

Statistical Analysis

Intention-to-treat analysis was performed for all outcomes at 6 weeks and 12 weeks. To determine differences in the variables, we set the time (baseline, 6 weeks, 12 weeks) as the repeated factors for body weight, body composition, blood pressure, physical activity, mental health score, and physical health score.

The Shapiro-Wilk normality test for each group was performed. Only the MINE Plus group did not show a normal distribution ($P < .01$). Therefore, for variables that did not have a normal distribution, such as body weight, BMI, waist circumference, and physical activity, a generalized linear mixed model was used to fit log-transformed data [36]. A linear mixed model method was used for the remaining variables satisfying the normality test [37]. These methods set fixed and random effects,

and the interaction effect of time and group on the outcome was confirmed as outcomes of the variables. All statistical analyses were conducted using R studio (version 4.0.3). The mean and SD were calculated using descriptive statistical analysis, and the significance level was set at $P < .05$.

Ethical Considerations

The study received approval from the international review board at Seoul National University, Seoul, South Korea (SNU IRB NO. 2109/002-007). All participants provided written consent to participate, with a clear process established for medical referral and reporting any potential harm arising from their participation. The research also emphasized privacy and confidentiality protection for human subjects by ensuring that all study data were either anonymous or de-identified, accompanied by a brief description of the protective measures in place. To safeguard the privacy and confidentiality of participants, additional details on these protections were provided. As compensation for their involvement, participants received a smart scale valued at approximately US \$20.

Results

Participant Characteristics

Of the 88 participants, 28 were excluded because their BMI did not exceed 23 kg/m^2 or they did not meet the inclusion criteria ([Figure 3](#)). A total of 60 people were assigned to the 3 groups, 20 per group, through random allocation; for their characteristics, see [Table 2](#). All 60 participants were analyzed using the intention-to-treat method. In addition, missing values for unmeasured participants and participants who dropped out were analyzed as the last measured data through the last observation carried forward method [38].

Figure 3. Flow diagram of participants through the trial.

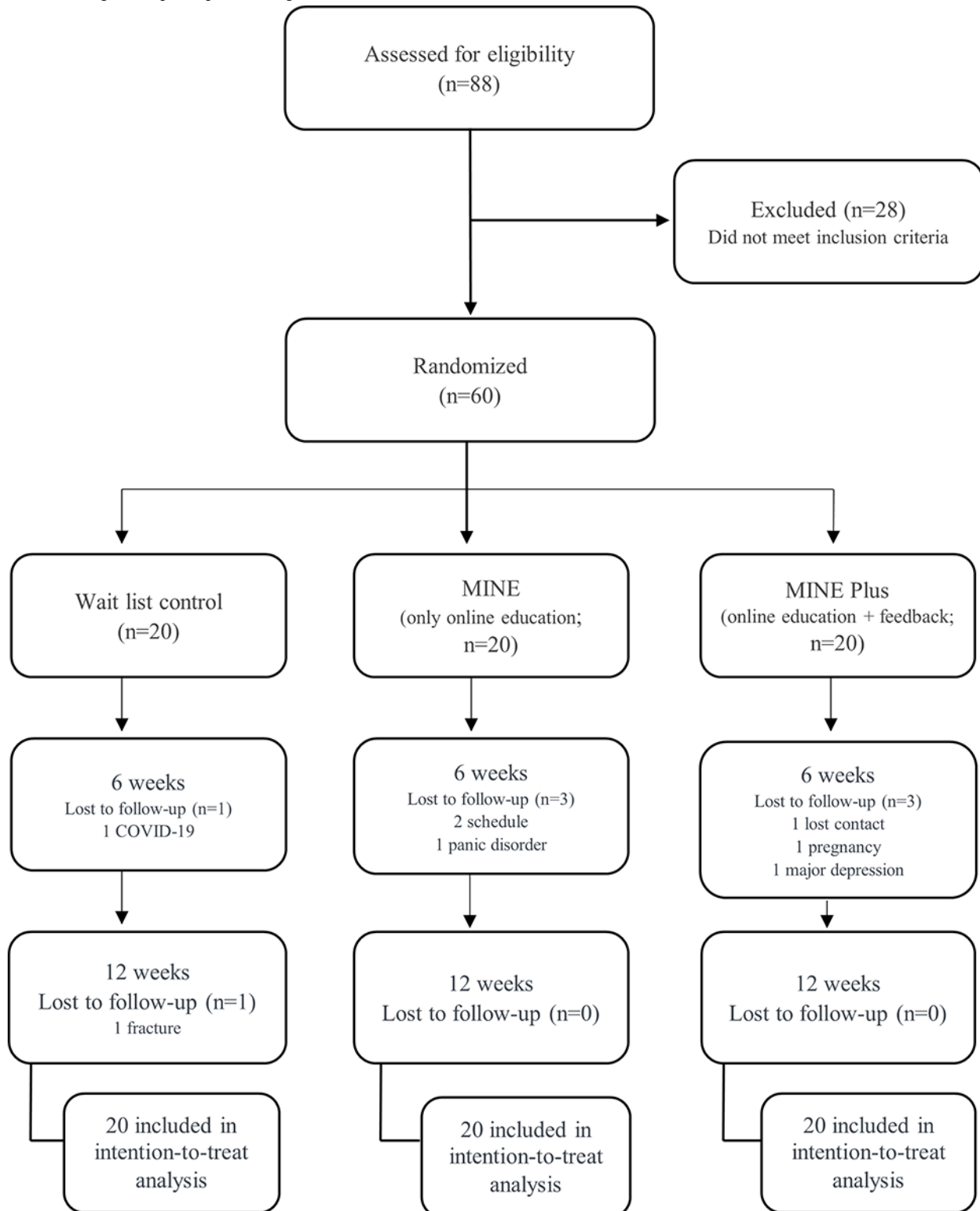


Table 2. Baseline characteristics of participants (N=60).

Characteristic	MINE ^a (n=20), mean (SD)	MINE Plus ^b (n=20), mean (SD)	Control (n=20), mean (SD)
Age (years)	29.7 (5.44)	28.2 (3.75)	30.3 (5.06)
Weight (kg)	65.82 (7.23)	70.64 (13.07)	66.2 (7.08)
BMI (kg/m ²)	25.3 (2.09)	26.5 (4.11)	25.2 (2.00)
Body fat percentage (%)	36.8 (4.59)	38.5 (5.98)	36.5 (4.68)
Waist circumference (cm)	84.0 (6.21)	86.9 (9.81)	84.6 (6.54)
Blood pressure (mm Hg)			
Systolic	117 (10.63)	114 (7.98)	117 (10.98)
Diastolic	74 (8.03)	72 (6.44)	76 (10.44)
Resting heart rate (bpm)	78 (13.22)	75 (10.31)	82 (11.29)
Physical activity (METs ^c /week)	1717 (1368)	1246 (1226)	1853 (2153)
EAT-26 ^d	6.79 (16.84)	10.53 (12.64)	6.84 (17.89)
BSQ ^e	110.55 (32.96)	116.63 (26.48)	118.79 (27.56)
SRAHP ^f	70.88 (12.53)	74.02 (11.74)	72.88 (10.66)

^aMINE: only online education.

^bMINE Plus: online education + tailored feedback.

^cMET: metabolic equivalent.

^dEAT-26: Eating Attitudes Test-26 (Korean version).

^eBSQ: Body Shape Questionnaire (Korean version).

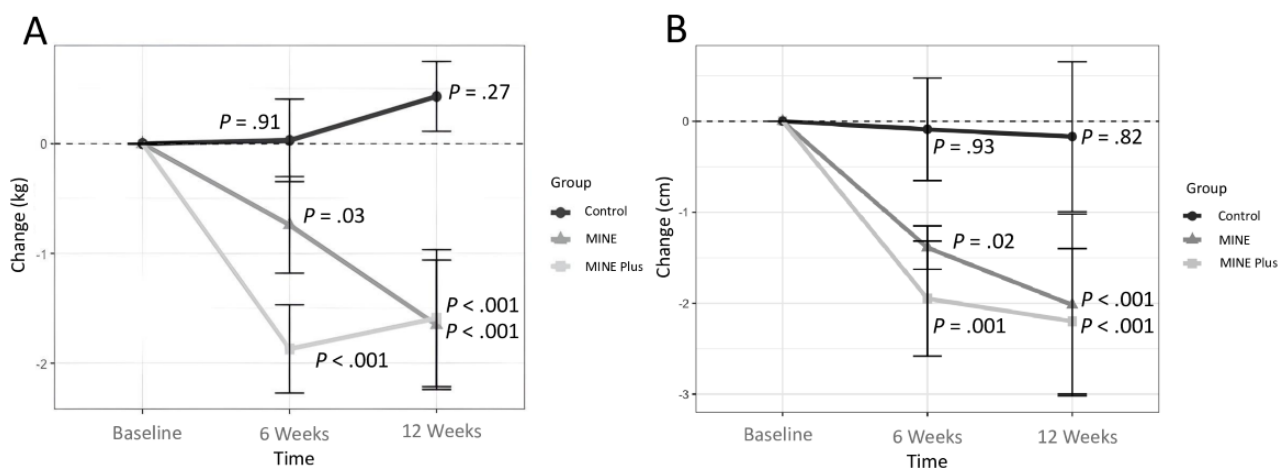
^fSRAHP: Self-Rated Abilities of Health Practices (Korean version).

Weight Loss

From baseline to week 6, the MINE group showed a significant mean weight reduction of -0.74 (SD 1.96) kg ($P=.03$), the MINE Plus group showed a significant mean weight reduction of -1.87 (SD 1.8) kg ($P<.001$), and the control group showed a mean weight increase of 0.03 (SD 1.68) kg ($P=.91$; Figure 4). From week 6 to week 12, the mean weight reduction was -0.91 (SD 2.2) kg ($P<.001$) for the MINE group, while the mean increases in weight were 0.28 (SD 1.72) kg ($P=.24$) for the MINE Plus group and 0.41 (SD 1.42) kg ($P=.23$) for the control group.

Comparing the baseline with week 12, the MINE group showed a total mean reduction of -1.65 (SD 2.64) kg ($P<.001$), while the MINE Plus group showed a significant mean weight reduction of -1.59 (SD 2.79) kg ($P<.001$). In contrast, the control group showed a mean weight increase of 0.43 (SD 1.42) kg ($P=.27$). From baseline to Week 12, waist circumference significantly decreased by a mean -2.02 (SD 4.47) cm ($P<.001$) in the MINE group and -2.2 (SD 3.58) cm ($P<.001$) in the MINE Plus group, but the decrease of a mean -0.17 (SD 3.72) cm in the control group was not significant ($P=.82$).

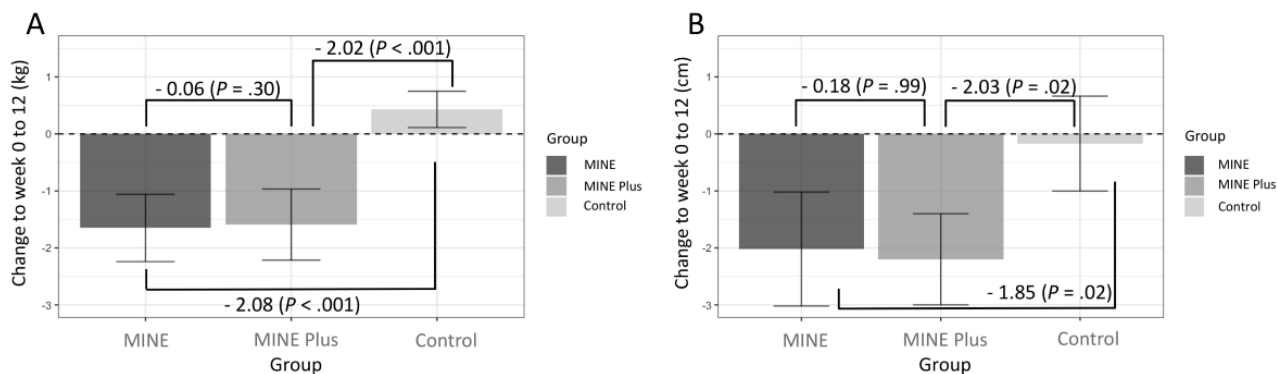
Figure 4. Mean changes in (A) body weight and (B) waist circumference at baseline, 6 weeks, and 12 weeks, with P values for differences from baseline at 6 weeks and 12 weeks. MINE: only online education; MINE Plus: online education + tailored feedback.



The interaction between time and group for weight change was not significant from baseline to week 12 after the intervention in the MINE and MINE Plus groups ($P=.30$; Figure 5). The MINE and control groups did not show any interaction effect until week 6 of the intervention ($P=.11$), although there was a

significant effect ($P<.001$) compared with week 12 (see Multimedia Appendix 2). The MINE Plus and control groups showed a significant interaction effect when comparing baseline with week 6 and baseline with week 12 ($P<.001$), but this was absent from week 6 to week 12 ($P=.98$).

Figure 5. Comparison of (A) body weight and (B) waist circumference interaction effects between time and groups, with the P values for the differences between groups from baseline to 12 weeks. MINE: only online education; MINE Plus: online education + tailored feedback.



Physical Activity Changes

Physical activity was calculated as the percentage of participants meeting the minimum amount of physical activity recommended

by the World Health Organization (600 METs/week) [39]. No significant changes in physical activity levels were observed in any group during the postmeasurement and follow-up periods (Table 3).

Table 3. Differences in weight, waist circumference (WC), physical activity, and psychological factors between groups (N=60).

Characteristic	MINE ^a (n=20)	P value	MINE Plus ^b (n=20)	P value	Control (n=20)	P value
Weight at baseline (kg), mean (SD)	65.82 (7.23)	— ^c	70.64 (13.07)	—	66.2 (7.08)	—
Weight changes (kg), mean (SD)						
Baseline to postintervention	-0.74 (1.96)	.03	-1.87 (1.8)	<.001	0.03 (1.68)	.91
Postintervention to follow-up	-0.91 (2.2)	<.001	0.28 (1.72)	.24	0.41 (1.16)	.23
Baseline to follow-up	-1.65 (2.64)	<.001	-1.59 (2.79)	<.001	0.43 (1.42)	.27
WC at baseline (cm), mean (SD)	84.0 (6.21)	—	86.9 (9.81)	—	84.6 (6.54)	—
WC changes (cm), mean (SD)						
Baseline to postintervention	-1.39 (3.57)	.02	-1.95 (2.83)	<.001	-0.09 (2.52)	.93
Postintervention to follow-up	-0.63 (3.31)	.29	-0.25 (2.2)	.71	-0.08 (3.13)	.89
Baseline to follow-up	-2.02 (4.47)	<.001	-2.2 (3.58)	<.001	-0.17 (3.72)	.82
Physical activity at baseline (≥600 METs ^d), n (%)	16 (80)	—	13 (65)	—	14 (70)	—
Physical activity changes (%)^e, mean (SD)						
Baseline to postintervention	-15 (1.83)	.13	0 (2.29)	.60	-5 (1.97)	.60
Postintervention to follow-up	10 (2.24)	.31	0 (2.29)	.77	0 (2.29)	.97
Baseline to follow-up	5 (1.97)	.81	0 (1.62)	.62	-5 (1.97)	.58
EAT-26 ^{f,g} at baseline	6.79 (16.84)	—	10.53 (12.64)	—	6.84 (17.89)	—
EAT-26 changes, mean (SD)						
Baseline to postintervention	4.95 (10.44)	.07	3.3 (10.95)	.22	-0.1 (9.64)	.97
Postintervention to follow-up	-0.3 (15.3)	.91	1.25 (8.88)	.64	0.5 (8.26)	.85
Baseline to follow-up	4.65 (18.73)	.09	4.55 (12.65)	.09	0.4 (9.68)	.88
BSQ ^{h,i} at baseline, mean (SD)	110.55 (32.96)	—	116.63 (26.48)	—	118.79 (27.56)	—
BSQ changes, mean (SD)						
Baseline to postintervention	-10.45 (29.03)	.02	-10.35 (20.07)	.03	0.7 (18.43)	.88
Postintervention to follow-up	-2.25 (13.64)	.62	0.3 (13.29)	.62	2.25 (13.88)	.62
Baseline to follow-up	-12.7 (33.67)	.006	-10.05 (16.99)	.03	2.95 (13.9)	.52
SRAHP ^{j,k} at baseline, mean (SD)	70.88 (12.53)	—	74.02 (11.74)	—	72.88 (10.66)	—
SRAHP changes, mean (SD)						
Baseline to postintervention	5.65 (9.83)	.003	7.2 (8.68)	<.001	1.8 (6.83)	.34
Postintervention to follow-up	1.1 (9.9)	.56	0.25 (6.54)	.89	2.05 (5.95)	.28
Baseline to follow-up	6.75 (12.34)	<.001	7.45 (7.49)	<.001	3.85 (5.63)	.04

^aMINE: only online education.^bMINE Plus: online education + feedback.^cNot applicable.^dMET: metabolic equivalent.^eThe minimum World Health Organization recommended amount of 600 METs minutes per week.^fEAT: Eating Attitudes Test.^gHigher scores indicate more negative eating attitudes.^hBSQ: Body Shape Questionnaire.ⁱHigher scores indicate lower satisfaction.^jSRAHP: Self-Rated Abilities of Health Practices.^kHigher scores indicate better self-efficacy.

Psychological Factor Changes

After 12 weeks, the EAT-26 scores increased by 4.65 (SD 18.73; $P=.09$) for the MINE group, 4.55 (SD 12.65; $P=.09$) for the MINE Plus group, and 0.4 (SD 9.68; $P=.88$) for the control group. After 12 weeks, the BSQ scores decreased by -12.7 (SD 33.67; $P=.006$) for the MINE group and -10.05 (SD 16.99; $P=.03$) for the MINE Plus group but increased by 3.85 (SD 5.63; $P=.04$) for the control group, which means the MINE and MINE Plus groups experienced greater satisfaction with their body shape. By 6 weeks, the BSQ scores for the MINE and MINE Plus groups had significantly decreased by -10.45 (SD 29.03; $P=.02$) and -10.35 (SD 20.07; $P=.03$), respectively. However, there was no significant decrease from 6 weeks to 12 weeks, the period during which there was no intervention. The SRAHP scores increased by 6.75 (SD 12.34; $P<.001$) for the MINE Plus group and 7.45 (SD 7.49; $P<.001$) for the control group after 12 weeks. After the intervention, the SRAHP scores for both the MINE and MINE Plus groups increased significantly, by 5.65 (SD 9.83; $P=.003$) and 7.2 (SD 8.68; $P<.001$), respectively, but did not increase significantly until 12 weeks after the intervention.

Discussion

Principal Findings

This study confirmed changes in weight loss and psychological factors for women with overweight and obesity aged in their 20s and 30s through a web-based, weight-related, behavioral change program. Both the MINE group, who received only web-based education, and the MINE Plus group, who received web-based education and feedback, showed significant weight loss. Regarding psychological factors, significant positive changes were observed only in body shape satisfaction and health management self-efficacy.

Of the 60 participants in this study, 54 completed the postintervention and follow-up measurements, resulting in a dropout rate of $\sim 10\%$. Mobile- or web-based, health-related interventions are usually reported to have high dropout rates [25]. According to a systematic literature review by Kelders et al [40], the median duration of web-based health interventions was 10 weeks, and the mean adherence rate for web-based trial participants was 55%. However, the proportions of participants who received the education and submitted quizzes were 68% in the MINE group and 84% in the MINE Plus group (Multimedia Appendix 3). This showed higher compliance than that observed in previous studies, due to continuous motivation and the accessibility of educational content. Therefore, this study shows that even web-based experimental studies can have low dropout rates.

Comparison With Previous Work

Compared with previous studies, a study by Baer et al [23] showed an average weight loss of -3.1 (95% CI -3.7 to -2.5) kg over 12 months in an integrated intervention group with online programs and health managers. In addition, studies based on other online platforms and coaching programs showed an average weight loss of -1.57 (95% CI -1.92 to -1.22) kg over 24 weeks [15]. In this study, the average 12-week loss in the

intervention groups was -1.65 (SD 2.64) kg in the MINE group and -1.59 (SD 2.79) kg in the MINE Plus group, which was a significant loss compared with the weight difference observed in previous studies.

In our study, weight loss and lifestyle changes were documented through app use records, feedback, and satisfaction surveys; however, objective indicators could not be confirmed. A lack of power, insufficient time to produce results, and insufficient sensitivity of measurement tools to detect minor differences could be reasons for no differences in physical activity or cardiovascular outcomes [21]. To increase physical activity, it is considered essential to identify individual vulnerabilities through “just-in-time” feedback and to set goals suitable for participants, taking into consideration the available time and circumstances [41]. It also requires specific guidance and clarification on when, where, and how to act [42]. Considering this situation, interventions and elements that can increase physical activity and make it habitual should be further developed.

There was no significant difference in weight reduction in the MINE Plus group in the absence of the intervention. The group who received feedback showed a higher rate of weight loss until the intervention period, but it is likely that independence decreased after the intervention ended due to the absence of coaching. Participants may experience various problems such as anxiety and decreased self-confidence if they receive feedback for a certain period and then abruptly discontinue it for a short period [43,44]. In contrast, it seemed that the MINE group showed a continuous form of weight loss by managing goal setting based on the educational content. Therefore, it is necessary to establish a more effective feedback methodology when mediating feedback and proceed to provide feedback until the participants are independent and weight management is achieved through long-term feedback. However, considering that the waist circumference of the MINE Plus group decreased more than that of the MINE group over the entire period, it is inferred that more effective health management was conducted.

A previous study confirmed the positive effect of body shape satisfaction using Internet-based mindfulness interventions [45]. In this study also, there was a significant improvement in body shape satisfaction as the education program provided strategies to the participants on how to cope with social stigma or stress, similar to mindfulness strategies. Finally, it seems that continuous motivation and encouragement were helpful through tailored feedback.

In a study confirming the relationship between weight loss and health self-efficacy in young adults, self-efficacy increased through weight management education and showed effective results in promoting weight loss [46]. In this study, participants managed their weight with methods that could set and achieve goals through education. It showed that providing goals through feedback, complimenting them, and encouraging them were helpful. However, no other positive results could be confirmed after week 6. Previous research has indicated that the effects of tailored feedback are controversial, with effectiveness diminishing over extended periods of observation, showing no significant difference from groups who did not receive

intervention [47,48]. The provision of goals is significantly correlated with self-efficacy, which leads to the creation of sustainable self-set goals [49]. However, it appears that, after the intervention and education period, the participants' self-efficacy and self-set goal development did not expand without being given goals. Therefore, there is a need for interventions in which participants can continue to be motivated and achieve goals.

Psychological factors for weight loss identified for young women in this study were to treat obesity when young and relieve psychological pressure through healthy weight loss. Obesity treatment should proceed in a healthy way that prevents access to compulsive and distorted knowledge and can be self-applied [50]. Therefore, the program was organized in a way to empower the participants to improve their habits and perceptions through education rather than by forced intervention. This study progressed with education and feedback based on various theories, including the social cognitive theory. Although it is difficult to determine which theories and methods worked best in the program, the approach of integrated theory will be more critical in health education [21]. Furthermore, future research should investigate and compare the effectiveness of various delivery methods in online programs to identify which theories and strategies produce the most substantial outcomes for participants or patients [51]. Furthermore, collective and institutional efforts should be accompanied at the national level to improve long-term weight management and dietary and activity environments [52].

Strengths and Limitations

This study has several strengths. First, the program was constructed by approaching the treatment of obesity in a multifactorial manner rather than by considering just one factor. Tools such as nutrition, physical activity, psychological and medical knowledge education, and tailored feedback were used to improve lifestyle, and the program was designed so that participants could improve themselves. Second, this approach can reduce time, expenses, and human resources. Since this program is only conducted online, participants can proceed with web-based education and feedback according to their preferred place and time. Furthermore, educational videos can be reused later. Feedback also allows participants and moderators to participate at any time and place of their choice. As they turned on the camera and communicated in real time, the participants could see each other's facial expressions, understand emotions,

and build bonds. Third, existing behavioral change programs were used to supplement and construct obesity treatment strategy elements in the program. Various behavioral change factors, such as goal setting, self-monitoring, and self-control, which are essential and proven effective, were continuously added to the educational content and feedback to maximize effectiveness. However, there are several limitations to this study. First, there was no long-term follow-up of the participants. Obesity is an area that requires continuous management, and it is necessary to set a period for long-term follow-up. According to the meta-analysis by Beleigoli et al [17], web-based digital interventions have shown effectiveness in the short term but not in the long term. Therefore, for long-term management, it seems necessary to combine offline management with digital interventions. Second, the use of various objective indicators was insufficient. The indicators for physical activity and psychological factors in this study were in the form of questionnaires. Therefore, more objective data should be collected through the observation of physical activity using accelerometers or various blood and biomarker data. Third, the nutritional information collected through self-monitoring was not evaluated due to measurement bias. It appears that future research will require accurate collection and analysis of nutritional information. Fourth, only university undergraduates, graduate students, and faculty members participated in this study. From a demographic perspective, most of them were highly educated participants. Therefore, the data from this program cannot be generalized to all other young adult women in the real world. Last, there was no significant change in physical activity because of the spread of COVID-19 in South Korea during the experimental period.

Conclusions

This study demonstrated the efficacy of a web-based education program, with and without tailored feedback, in promoting weight loss and enhancing psychological well-being through self-managed diet and exercise modifications. The 2 groups who received the intervention experienced significant weight loss over time, yet the magnitude of weight reduction varied across periods. Although improvements were observed in various psychological factors, these psychological improvements did not persist in the absence of the intervention. This indicates a need to integrate social support, incentives, or motivation in future digital health interventions and underscores the importance of interdisciplinary research in this field.

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Authors' Contributions

YH designed the research, managed the investigation process, developed the methodology, and contributed to writing the manuscript. HS was responsible for analyzing the data. JY and GK were involved in data collection and participated in editing the manuscript. YR contributed to editing the manuscript. YSK provided supervision throughout the research process and contributed to reviewing the manuscript. All authors reviewed and approved the final version of the manuscript.

Conflicts of Interest

None declared.

Multimedia Appendix 1

Web-based education program and tailored feedback satisfaction.

[[DOCX File , 29 KB - cardio_v8i1e42402_app1.docx](#)]

Multimedia Appendix 2

Supplementary table (Effects of interaction between time and groups).

[[DOCX File , 44 KB - cardio_v8i1e42402_app2.docx](#)]

Multimedia Appendix 3

Quiz submission rate.

[[DOC File , 33 KB - cardio_v8i1e42402_app3.doc](#)]

Multimedia Appendix 4

CONSORT-EHEALTH checklist.

[[PDF File \(Adobe PDF File\), 1376 KB - cardio_v8i1e42402_app4.pdf](#)]

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Abbreviations

- BP:** blood pressure
- BSQ:** Body Shape Questionnaire
- EAT:** Eating Attitudes Test
- GPAQ:** Global Physical Activity Questionnaire
- MET:** metabolic equivalent
- SRAHP:** Self-rated Abilities for Health Practices scale

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Original Paper

Formative Perceptions of a Digital Pill System to Measure Adherence to Heart Failure Pharmacotherapy: Mixed Methods Study

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Abstract

Background: Heart failure (HF) affects 6.2 million Americans and is a leading cause of hospitalization. The mainstay of the management of HF is adherence to pharmacotherapy. Despite the effectiveness of HF pharmacotherapy, effectiveness is closely linked to adherence. Measuring adherence to HF pharmacotherapy is difficult; most clinical measures use indirect strategies such as calculating pharmacy refill data or using self-report. While helpful in guiding treatment adjustments, indirect measures of adherence may miss the detection of suboptimal adherence and co-occurring structural barriers associated with nonadherence. Digital pill systems (DPSs), which use an ingestible radiofrequency emitter to directly measure medication ingestions in real-time, represent a strategy for measuring and responding to nonadherence in the context of HF pharmacotherapy. Previous work has demonstrated the feasibility of using DPSs to measure adherence in other chronic diseases, but this strategy has yet to be leveraged for individuals with HF.

Objective: We aim to explore through qualitative interviews the facilitators and barriers to using DPS technology to monitor pharmacotherapy adherence among patients with HF.

Methods: We conducted individual, semistructured qualitative interviews and quantitative assessments between April and August 2022. A total of 20 patients with HF who were admitted to the general medical or cardiology service at an urban quaternary care hospital participated in this study. Participants completed a qualitative interview exploring the overall acceptability of and willingness to use DPS technology for adherence monitoring and perceived barriers to DPS use. Quantitative assessments evaluated HF history, existing medication adherence strategies, and attitudes toward technology. We analyzed qualitative data using applied thematic analysis and NVivo software (QSR International).

Results: Most participants (12/20, 60%) in qualitative interviews reported a willingness to use the DPS to measure HF medication adherence. Overall, the DPS was viewed as useful for increasing accountability and reinforcing adherence behaviors. Perceived barriers included technological issues, a lack of need, additional costs, and privacy concerns. Most were open to sharing adherence data with providers to bolster clinical care and decision-making. Reminder messages following detected nonadherence were

perceived as a key feature, and customization was desired. Suggested improvements are primarily related to the design and usability of the Reader (a wearable device).

Conclusions: Overall, individuals with HF perceived the DPS to be an acceptable and useful tool for measuring medication adherence. Accurate, real-time ingestion data can guide adherence counseling to optimize adherence management and inform tailored behavioral interventions to support adherence among patients with HF.

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KEYWORDS

behavioral interventions; cardiac treatment; digital pill system; heart failure medication; heart failure; ingestible sensors; medication adherence

Introduction

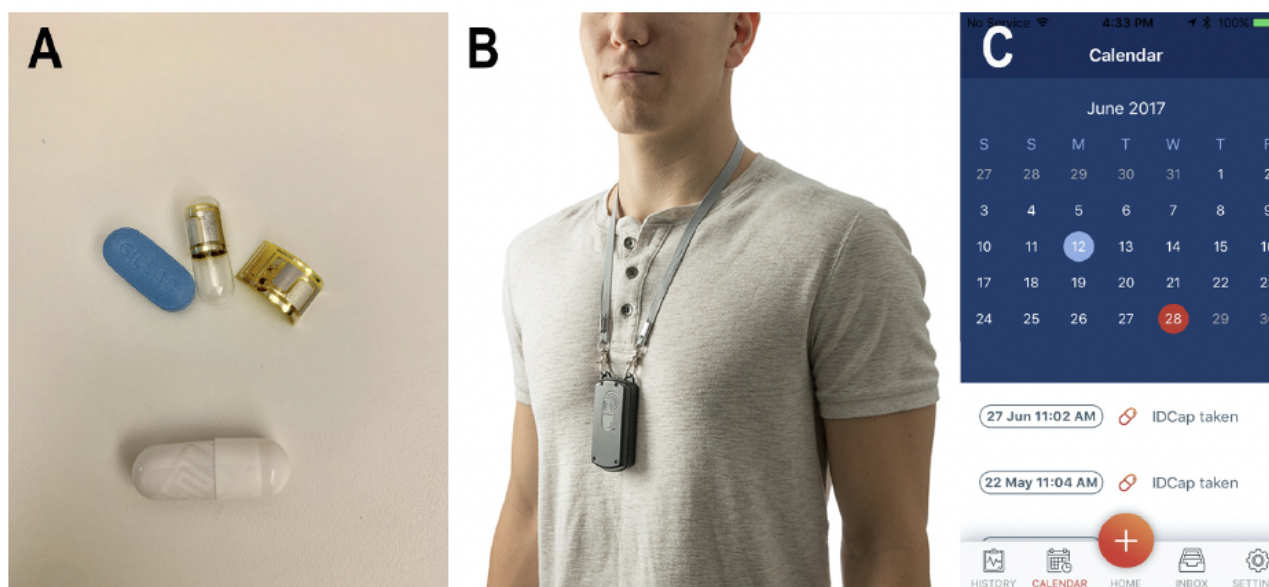
Heart failure (HF) is one of the leading causes of morbidity and mortality in the United States, affecting approximately 6.2 million Americans [1,2]. In 2018, a total of 13.4% of deaths in the United States were attributed to HF [2]. HF is also one of the most common causes of hospitalization in individuals aged 65 years or older [3]. Among those admitted to the hospital, nearly one-fifth will be readmitted to the hospital for complications related to HF or other comorbidities within 30 days [4-6]. Pharmacologic management of HF focuses on increasing uptake and adherence to goal-directed quadruple medical therapy: angiotensin receptor-neprilysin inhibitor, β -blocker, mineralocorticoid receptor antagonist, and sodium-glucose co-transporter 2 inhibitors [7]. This strategy has demonstrated high efficacy for reducing hospital readmission and progression of HF and its associated cardiometabolic outcomes [8,9].

Medication nonadherence is a leading driver of worsening clinical outcomes in HF. Large longitudinal cohort studies have demonstrated that nonadherence to any pillar of HF pharmacotherapy is associated with increased all-cause mortality and an increased risk of 30-day hospital readmissions [10,11]. In a large, single-center, cross-sectional study, up to 15% of hospital readmissions in individuals with HF were associated with medication nonadherence [12]. Additionally, in individuals admitted to the hospital, 28% experience primary nonadherence

to a component of HF pharmacotherapy as short as 1 week after discharge, with 24% experiencing persistent nonadherence at 30 days [13]. Given the close relationship between nonadherence and hospital readmission among individuals with HF, it is critical to continue to develop techniques that allow for the assessment of medication adherence in this population [14-20].

Current strategies for measuring adherence to HF pharmacotherapy include pharmacy refills, as measured by the medication possession ratio, and the number of subsequent days the patient has access to medications, as measured by the proportion of days covered [21,22]. This approach assesses overall adherence over periods of time, yet it is suboptimal in its capacity to capture daily challenges to adherence that may ultimately affect overall adherence and HF outcomes [23]. In contrast, one strategy for directly measuring daily adherence is a digital pill system (DPS; Figure 1). DPS technology is comprised of a gelatin capsule with an integrated radiofrequency emitter that overencapsulates the desired medication. Following ingestion of the digital pill, the radiofrequency emitter is activated by gastric chloride ions, which then projects a unique radio signal off the body that is acquired by a wearable device (Reader) [24,25]. The Reader stores and forwards ingestion data through low-energy Bluetooth to the user's smartphone and a clinician dashboard, enabling both patients and care teams to assess adherence patterns in real-time [26]. This strategy has been previously leveraged to measure oral pharmacotherapy adherence to antidiabetic and antihypertensive medications [27-30].

Figure 1. Components of the digital pill system (DPS; ID-Cap System; etectRx). (A) A radio frequency identification-tagged capsule with pill, (B) the Reader device worn on a lanyard over the neck, and (C) the smartphone app displaying the details of a digital pill ingestion.



To understand potential user responses to the DPS and inform future research involving this technology among individuals with HF, we conducted brief quantitative assessments and semistructured qualitative interviews to explore perceived facilitators of and barriers to the use of a DPS that measures adherence to HF pharmacotherapy.

Methods

Participants

All participants met the following inclusion criteria: (1) aged 18 years or older, (2) admitted to inpatient general medical or cardiology services with a diagnosis of HF, and (3) currently on oral HF pharmacotherapy. Individuals were excluded if they (1) had a history of heart transplant, (2) had an implanted left ventricular assist device, (3) were non-English speaking, or (4) were admitted to an intensive care unit.

Procedures

Participants were recruited in-person at a large, urban academic quaternary care hospital in Boston, Massachusetts, where patients with HF are admitted to either the general medical service or cardiology services; both inpatient teams independently manage patients with standardized treatment algorithms. Participants were not previously known to or in direct clinical care with any members of the study team. All study procedures were conducted in-person in a private area at the hospital while participants were inpatient.

Following verbal consent, participants completed a digitally recorded, semistructured qualitative interview with a bachelor's-level research assistant (either male or female) trained

in qualitative interviewing techniques (JJK and MC). Interviews ranged from 23 minutes to 64 minutes in length (mean duration of 39 minutes). We adhered closely to the Consolidated Criteria for Reporting Qualitative Research (COREQ) guidelines ([Multimedia Appendix 1](#)) [31]. Study staff explained the components and functionality of the DPS (ID-Cap System; etectRx) in detail. Debrief documents were written after each interview and shared with the study team, who assessed for thematic saturation. Participants also completed a brief quantitative assessment. Following the completion of all study visit procedures, remuneration was provided. Study procedures were completed from April to August 2022.

Measures

Qualitative Interview

A qualitative interview guide ([Multimedia Appendix 2](#)) was developed by the study team members with expertise in the DPS, goal-directed medical therapy for HF, medication adherence, and technology development (PRC, JLS, MV, and BMS). Questions explored baseline adherence to HF medications and current adherence strategies, initial responses to DPS technology and messaging infrastructure through the DPS app or SMS text messaging, perceived facilitators of and barriers to DPS use, and perceptions of data privacy in the DPS context. Following an overview of the DPS technology and component parts, participants were asked whether they would be willing to use the DPS for HF adherence monitoring; this question was used to evaluate overall acceptance of the technology. The interview guide was piloted for completeness among members of the study team before implementation. Sample interview questions are provided in [Table 1](#).

Table 1. Sample qualitative interview content areas, questions, and probes used during the study.

Content area	Sample probes
Current adherence strategies	<ul style="list-style-type: none"> • How long have you been prescribed a diuretic or SGLT2i^a? • How have you tried to remember to take your medications? • What kind of barriers do you face to taking your medications on time?
DPS ^b technology	<ul style="list-style-type: none"> • What are your initial reactions to the digital pill? • Are there design factors to the digital pill and Reader that prevent you from wanting to use it? • Why would these factors prevent your use of digital pills?
DPS messaging components	<ul style="list-style-type: none"> • Tell me about situations you would like to receive notifications about your adherence. • What kind of messages would you want to receive in relation to the digital pill?
Data privacy and sharing	<ul style="list-style-type: none"> • The digital pill allows your provider or study team to view your adherence. What do you think of this? • What concerns do you have regarding the privacy of your adherence data? • Who do you think should have access to your adherence data? Why?
Acceptance of and willingness to use the DPS	<ul style="list-style-type: none"> • Given what you know, would you be willing to use the digital pill? Why or why not?

^aSGLT2i: sodium-glucose co-transporter 2 inhibitors.

^bDPS: digital pill system.

Quantitative Assessment

Quantitative assessments collected data surrounding sociodemographics and HF history. Participants were asked to estimate their adherence to HF medications over the past 3 months on a 0% to 100% sliding scale. We also provided a list of common medication adherence systems (eg, pill boxes, automated phone reminders, and smartphone apps) to assess previous use of such adherence strategies. These questionnaires were developed by the study team, which also supervised participants in completing the baseline assessment.

We used 3 subscales of the previously validated Media Technology Usage and Attitudes Scale (MTUAS) to measure attitudes toward technology: the positive attitudes subscale (6 items, eg, "With technology anything is possible"), the negative attitudes subscale (3 items, eg, "New technology makes life more complicated"), and the anxiety or dependence on technology subscale (3 items, eg, "I get anxious when I don't have my cell phone") [32]. Items were rated on a 5-point Likert scale (1=strongly disagree and 5=strongly agree). Score ranges were 1-5 for each subscale, with higher scores indicating more positive attitudes, more negative attitudes, and more technological anxiety and dependence [32]. The final quantitative assessment was cognitively tested among the study team to ensure clarity of questions before deployment with participants.

Analyses

Descriptive statistics were calculated to characterize the sample. Qualitative interviews were professionally transcribed and scrubbed of identifiers. Applied thematic analysis was used to code and analyze the interviews [33]. As part of the applied thematic analysis approach, 3 study team members (JJK, JJT, and GRG) reviewed all interview transcripts in order to iteratively generate a coding framework using a combination of the interview guide questions and data from the interviews

themselves. Parent codes and subcodes were iteratively added to the coding framework throughout the transcript review process, and the final coding framework was then reviewed and revised by the study team before the formal coding of transcripts for the purpose of identifying qualitative domains and themes. Our 2 independent coders (JJK and JJT) double-coded 25% of the transcripts to establish interrater reliability; a κ score of >0.8 was used to establish adequate reliability between the coders, and this threshold was met. Study team members (JJK, JJT, and GRG) reviewed and compared coding throughout this process to discuss and resolve discrepancies, with oversight from the study's principal investigator (PRC). Following the resolution of all coding discrepancies in double-coded transcripts, the coders (JJK and JJT) then independently coded the remaining 75% of transcripts. An audit trail of computerized coding was maintained. Salient quotes from the interviews were extracted, discussed with a subset of the study team (JJK, JJT, PRC, and GRG) to identify major domains and themes, and then disseminated to the entire study team for review. Coding was facilitated by NVivo software (QSR International).

Ethical Considerations

All study procedures were approved by the Mass General Brigham Institutional Review Board (2022P000545). We obtained written informed consent from all study participants. Study data were anonymized, and all study participants were only identified by a unique study identification number. Transcripts of interviews were scrubbed of any identifiers before analysis. Participants were compensated US \$40 at the completion of interviews.

Results

Participant Characteristics

Over the study period, 96 individuals met the inclusion criteria. Of these, 43 (45%) were discharged before they could be

approached by the study team. Of the remaining 53 individuals, 12 (23%) were unavailable for consent, and 21 (40%) declined to participate. The reasons provided for declining participation included the time commitment for study procedures (n=2), general lack of interest (n=10), lack of knowledge of current medications (n=1), perception that they did not match the target

study population (n=1), dissatisfaction with current clinical care (n=1), and reason unknown (n=6). A total of 20 participants consented and completed all study procedures (mean age 68, SD 14.3 years). The sample was predominantly female (n=11, 55%), White (n=13, 65%), and non-Hispanic (n=18, 90%). Full sociodemographic information is provided in [Table 2](#).

Table 2. Sociodemographic characteristics of study participants (n=20).

Variable	Value
Age (years), mean (SD)	68 (14.3)
Sex, n (%)	
Male	9 (45)
Female	11 (55)
Race, n (%)	
Black or African American	6 (30)
White	13 (65)
Other	1 (5)
Ethnicity, n (%)	
Hispanic or Latino	2 (10)
Not Hispanic or Latino	18 (90)
Education, n (%)	
High school graduate or GED ^a	2 (10)
Some college	6 (30)
College degree	8 (40)
Some graduate school	2 (10)
Graduate or professional	2 (10)
Annual income (US \$), n (%)	
6000-11,999	4 (20)
12,000-23,999	3 (15)
24,000-29,999	2 (10)
30,000-\$59,999	3 (15)
≥60,000	8 (40)

^aGED: general educational development.

Quantitative Results

Half (10/20, 50%) the sample had HF with preserved ejection fraction, and the other half (10/20, 50%) had HF with reduced ejection fraction. Most (11/20, 55%) were diagnosed with HF over 5 years ago, and half (10/20, 50%) had been admitted to the hospital multiple times due to HF in the past year. All (20/20, 100%) expressed at least some degree of concern regarding

worsening HF. Self-reported adherence during the previous 3 months was high (mean 90.1%, SD 17.1%), and most (12/20, 60%) reported using a system to maintain adherence, with a standard pill box as the most common strategy (10/20, 50%). Finally, most participants (11/20, 55%) reported that visualizing their individual adherence patterns would motivate them to maintain adherence. Full HF status and pharmacotherapy adherence data are presented in [Table 3](#).

Table 3. Heart failure (HF) status and pharmacotherapy adherence among study participants (n=20).

Variable	Value
HF status	
Duration of HF (years), n (%)	
<1	1 (5)
1-2	2 (10)
2-5	6 (30)
>5	11 (55)
Primary physician managing HF treatment, n (%)	
Cardiologist	13 (65)
Primary care physician	2 (10)
Does not know	4 (20)
Other	1 (5)
Number of prescribed HF medications, n (%)	
1	1 (5)
2-5	10 (50)
>5	9 (45)
Type of HF, n (%)	
HFpEF ^a	10 (50)
HFrEF ^b	10 (50)
Number of hospital admissions for HF over the last 12 months, n (%)	
0	2 (10)
1	7 (35)
2-5	10 (50)
>5	1 (5)
Number of physician encounters due to concerns surrounding worsening HF over last 12 months, n (%)	
0	7 (35)
1-5	10 (50)
6-10	1 (5)
11-20	2 (10)
Degree of concern about HF, n (%)	
Slightly concerned	2 (10)
Moderately concerned	5 (25)
Very concerned	4 (20)
Extremely concerned	9 (45)
Pharmacotherapy adherence	
Percentage of self-reported HF medication adherence over last 3 months, mean (SD)	90.1 (17.1)
Uses a system to maintain medication adherence, n (%)	
Yes	12 (60)
No	8 (40)
Medication adherence systems used, n (%)^c	
Smart pill box	1 (8)
Pill organizer	10 (83)

Variable	Value
Smartphone-based reminders	3 (25)
Other	1 (8)
Visualization of adherence patterns would motivate medication adherence, n (%)	
Yes	151 (55)
No	7 (35)
Unsure	2 (10)
Willingness to use the DPS^d, n (%)	
Yes	12 (60)
No	8 (40)

^aHFpEF: heart failure with preserved ejection fraction.

^bHFrfEF: heart failure with reduced ejection fraction.

^cParticipants were provided with the opportunity to select multiple options, if applicable.

^dDPS: digital pill system.

In terms of technology usage, three-quarters (15/20, 75%) of the sample owned a smartphone. MTUAS scores indicated positive attitudes toward technology (mean 4.2, SD 1.1) and a moderate degree of anxiety around being without technology and dependence on technology (mean 3.3, SD 1.4). Technology usage and MTUAS scores are provided in [Table 4](#).

Table 4. Technology usage and the Media Technology Usage and Attitudes Scale (MTUAS) scores among study participants (n=20).

Variable	Value
Technology usage, n (%)	
Owns a smartphone	
Yes	15 (75)
No	5 (25)
Ever used a smartphone to communicate with medical care team	
Yes	13 (65)
No	7 (35)
Methods used to communicate with medical care team using a smartphone^a	
Phone call	12 (92)
Through hospital portal (Patient Gateway)	10 (77)
Email	8 (62)
SMS text message	6 (46)
Other	2 (15)
MTUAS, mean (SD)	
Positive attitude toward technology subscale score	4.2 (1)
Negative attitude toward technology subscale score	3.0 (1)
Anxiety or dependence on technology subscale score	3.3 (1)

^aParticipants were provided with the opportunity to select multiple options.

Qualitative Results

Key findings surrounding the use of DPS technology for HF pharmacotherapy adherence emerged across the following major domains: (1) initial responses to the DPS, perceived barriers to use, and overall willingness to use the technology; (2) perceptions around privacy and sharing of DPS data; (3) responses to DPS messaging components; and (4) suggested

improvements for future iterations. Multiple themes emerged within each domain; these are discussed in detail below.

Initial Responses, Perceived Barriers, and Overall Willingness to Use the DPS

Most participants perceived the DPS to be a novel, reliable tool for adherence measurement. They described the real-time data it generates as potentially useful for reinforcing adherence

behavior and noted that it would increase their sense of personal accountability for their HF regimen. Importantly, many participants described instances in which they were unsure whether they had taken their medications for the day and viewed the DPS as a valuable means for confirming past medication ingestions to avoid double dosing; this was interpreted as an indication of participants' perceived usefulness. After learning about the DPS, 60% (12/20) participants indicated a willingness to use the DPS to measure their HF pharmacotherapy adherence.

Absolutely I would use it. Because it's easier...It would help a whole lot. Because it would show [my physician] when or if I was adhering to the protocol. He'd know I'm taking my medicine or if I'm not. [Aged 59 years, male]

I think it would be great—like a 30-day regime, make sure we're all on the same book kinda thing...If I was older, or I was gettin' blinky, or I didn't have caretakers or people looking out for me, it wouldn't be a bad idea. [Aged 67 years, female]

I think it could be very useful for some people, and I doubt that I would use it right now in my present level of decline. But if I start having memory problems or if I ever start having problems taking medication, I'd be very interested in it. [Aged 80 years, male]

Participants also identified a number of key barriers to DPS use. These included the perceived complexity of operating the technology, which was particularly salient among individuals who did not own smartphones. Some participants also described the Reader as large and potentially stigmatizing in the event that they needed to use the DPS in public. For some participants, the presence of electronics within the digital pill itself (ie, the radiofrequency emitter) raised questions around safety; however, most of these concerns were mitigated after participants were informed that the DPS in question (ID-Cap System; etectRx) had received Food and Drug Administration (FDA) clearance for use in humans. Other reported barriers to DPS uptake included potential costs associated with the device and a general lack of need for adherence support.

I don't have a comfort zone with technology. It scares me because I tried to learn, you know, particularly the phone, and I just get nervous...if I pick up something like that and do it, my mind just shuts down. [Aged 80 years, male]

It does become a problem because you've probably already got everything else charged, and then you have to find a plug, figure out where you're gonna go with it. Then, if you got little kids, it's like, "What's that?" A whole bunch of headache. [Aged 46 years, female]

Perceptions Around Privacy and Sharing of DPS Data

Some participants reported privacy-related concerns, including a fear of unwarranted tracking or interdiction of their adherence data and the potential for tampering with data, as additional barriers to DPS use. In particular, these participants expressed worries about whether swallowing a pill containing a radiofrequency emitter could transmit unwanted personal

information to others related to their medications, adherence behavior, location tracking, and other physiological data.

You're gonna have to sit in front of me and explain to me how it's secure. What is making that radio frequency secure? Because I'm not just gonna randomly believe somebody that says, "Oh, well, you're gonna swallow this magic pill. It's gonna have a motherboard inside and it's gonna randomly broadcast to an outside device, and tell people what medications you're on, what you're taking, when you're taking it—and potentially additional information about it." [Aged 58 years, female]

Despite expressing some concerns around data transmission and privacy, overall, participants expressed a desire for their DPS adherence data to be shared with their clinical care teams, given its importance for preventing the progression of HF. They reported that sharing DPS data with providers would be more reliable than self-reporting adherence and that it could be used to guide conversations around medication side effects, additional adherence or behavioral support that may be needed, and adjustments to medication regimens, including in the setting of worsening disease. Other participants shared more mixed opinions; while these individuals were willing to share adherence data with providers, they were unsure if doing so would meaningfully impact their ongoing HF treatment.

If a doctor looks at it and sees that you're not taking your medication, well, of course, something's gonna have to be done...There's nothing bad about the data going to the doctor...it's all positive. It certainly can't hurt. [Aged 71 years, male]

It's so important to let your physician know you're actually taking that medication as prescribed. So if something is not working, then they know there's no question that this person was adhering to the prescribed treatment. And maybe this medication is not working for them. Maybe they need to increase it or get another one. [Aged 62 years, female]

Responses to DPS Messaging Components

Participants were presented with an overview of three types of messages that can be programmed within the DPS: (1) confirmatory messages, sent after each ingestion to indicate successful detection; (2) reminder messages, sent before a prespecified dosing window; and (3) nonadherence reminder messages, sent after a dosing window if no ingestion had been detected.

Most participants accepted confirmatory messages following ingestions and viewed them as a useful feature for instances in which they were unsure if they had correctly operated the DPS. Importantly, because HF pharmacotherapy consists of multiple medication regimens, participants emphasized the need for confirmatory messages to specify the name of the medication ingested. They also expressed a desire to customize the timing of confirmatory messages; while some preferred a confirmation after each ingestion, others preferred less frequent messages, such as only at the end of the day or the week, as part of an adherence summary. Relatedly, participants suggested that the

frequency of messages could increase or decrease over time, based on DPS-detected patterns of adherence and nonadherence.

I found the [confirmatory messages] a little annoying. I get too many text messages, so where it would be helpful is if I'd forgotten to take the medicine, then if I got a reminder in a text message to take my medicine, that would be great. Once I've done it, I don't need the confirmation. [Aged 80 years, male]

Overall, the majority of participants viewed reminder messages—and in particular, reminder messages that follow nonadherence detected by the DPS—as one of the most important features of the technology. Most reported that changes in routine and forgetfulness were common reasons for missed doses and noted that just-in-time reminders would be helpful for maximizing the potential for adherence in the moment, as well as for positive reinforcement around adherence behavior more generally. Some participants also noted that it would be useful to integrate their existing reminder systems, such as smartphone alarms, into DPS-based reminder messages in order to further reinforce adherence.

Usually what happens is, I don't know until the next day that I forgot to take [my medications], whereas, if I got a reminder at 9:00 p.m. saying, "Hey, you didn't take your nightly pills," that would be better, because then I could go take them. [Aged 82 years, male]

So you don't need to beat somebody over the head, but they need to be told, "You missed your Lasix. This is a problem. You know, if you keep missing your Lasix, you could end up in the hospital." Like it needs to be made clear. [Aged 58 years, female]

Participants also expressed an interest in customizing both the timing and content of reminder messages. In terms of timing, participants largely preferred a maximum of 2 messages proximal to each dosing window—for example, a reminder 30 minutes before the window and a follow-up reminder 15 minutes after the window if no ingestion was detected. Regarding the content of nonadherence reminders, participants reported an interest in simple messages indicating that they had forgotten to take their medication. Some also suggested that reminder messages could represent an opportunity to deliver HF-related educational information, especially related to the consequences of medication nonadherence.

You could do a snooze. You can pick, "Okay. Remind me five minutes before or five minutes after and during." I don't know. But let the person be able to choose how many reminders that they get. [Aged 40 years, female]

If on the app, there's a little alarm that goes, "Hey, dummy, it's time to take your pill," and then I take a pill, and it monitors me taking the pill, then that's pretty much all you could ask. [Aged 63 years, male]

Suggested Improvements for Future Iterations

Most recommendations focused on technological and design-based improvements to the Reader that would improve the user experience. Suggested enhancements included a new

form factor that could integrate into typical clothing (eg, a pocket clip, wristband, smartphone case, or necklace). Participants also suggested that integrating additional features into the Reader, such as a voice assistant and colored lights to indicate adherence and reminders, would be helpful for individuals who do not carry a smartphone. Customization of the exterior casing of a Reader was also proposed, as was a stand-alone device that could provide adherence feedback independent of a smartphone. Finally, participants emphasized that future iterations of the system should come with detailed information around security protections and clear instructions for use.

I'd rather put it in my pocket or hold it in my hand. The best is just being able to plug it in and forget it...just because it's something you don't have to worry about anymore. I mean I have things plugged in around my house...I don't think anything about 'em—they're doing their job and that's all I have to do. [Aged 82 years, male]

In the directions, I would want to be told that it's not harmful and why it's not harmful...I would like to know how long this is [for]. Like the directions say, if you take this gelatin pill...it will stay inside you for three months and it'll help us to track this for three months. I would like very clear instructions on how to use it. [Aged 58 years, female]

Discussion

Overview

HF is one of the leading causes of hospital readmissions and mortality in the world [1,2]. One key pillar in efforts to optimize medical management of HF includes maximizing adherence to pharmacotherapy. While DPS technology has previously been shown to accurately measure medication adherence across a wide spectrum of diseases, its efficacy has yet to be described in the context of HF treatment [27-30]. This qualitative investigation provides formative data surrounding the acceptance and design of a DPS that directly measures HF pharmacotherapy adherence. Findings indicate that participants were accepting of the DPS overall and perceived the system as a tool for enhancing accountability and providing data to inform the ongoing medical management of HF. Personalized adherence reminders were identified as a key component of the system. These data demonstrate the potential for DPS deployment to measure adherence among individuals with HF.

Principal Findings

After learning about the DPS, 60% (12/20) of participants perceived the system as an "acceptable" strategy to measure HF pharmacotherapy adherence. Participants also expressed the "usefulness" of the DPS based on its perceived ability to motivate adherence, provide accountability, and avoid double-dosing. For most individuals, having incontrovertible evidence of their adherence (or nonadherence)—especially in the context of clinical care, where their DPS adherence data could aid discussions with their HF physicians and guide future medication decisions—was perceived as the most valuable benefit. These qualitative findings reinforce other proposed

benefits in the literature of leveraging real-time adherence data to not only address medication adherence in chronic disease but potentially enhance the patient-physician relationship by providing key data to ground conversations surrounding disease progression [34]. This concept was reflected in the quantitative portion of the study, where 55% (11/20) of individuals considered having a visual record of ingestion patterns over time as a motivating factor to continue to maintain medication adherence. These perceptions are consistent with other investigations that suggest individuals with other chronic diseases find value in DPS-based adherence data as a technique to guide pharmacotherapy [35-37]. Together, our data suggests that future research investigations should seek to understand the feasibility of real-world DPS operation among individuals with HF, as well as evaluate the impact of adherence metrics on disease progression and treatment regimens in both research and clinical deployment contexts.

Efforts to optimize the design of DPS technology to measure adherence to HF medication should also include a customizable messaging architecture that responds to detected patterns of adherence. Based on our data, messaging components should include confirmation messages to help individuals recognize that they correctly operated the DPS and recorded their medication ingestion. Most importantly, messaging modules should include nonadherence reminder messages that respond to adherence patterns from the DPS, which participants identified as a critical and valuable component of the system. A major theme that emerged from our interviews was participants' desire for control over both the timing and content of reminder messages related to their adherence patterns. While some wanted daily or even more frequent messaging that would coach them through adherence lapses, others preferred only on-demand access to their adherence data and less frequent feedback from the system. Importantly, some participants also reported that reminder messages could represent a potential method for providing educational information about HF and reinforcing DPS users' understanding of the consequences of medication nonadherence. These emerging themes demonstrate the importance of involving patients in the design and delivery of adherence interventions linked to digital health systems such as the DPS [29,38]. Barriers to the use of the DPS included discomfort with technology among some users and concerns about the privacy and security of their data.

Ultimately, participants viewed the DPS in its current iteration as usable, but they suggested several key improvements that would enable better integration into daily life. Some of these suggestions, including miniaturizing the Reader and providing alternative off-body systems that can collect adherence data, are currently under investigation in other ingestible sensor trials [39]. Additionally, participants expressed that DPS deployment should only occur alongside a detailed discussion with users about the safety and security of the system. While the DPS is FDA 510k cleared, participants emphasized the importance of providing users with data from past users of the system, particularly surrounding any DPS-related adverse events [25].

Limitations and Future Studies

This study had several limitations. First, the sample consisted of a small number of inpatients recruited as part of a convenience sample at a single hospital site. Qualitative data around patient experiences with HF and responses to DPS technology may vary across other health care institutions and patient populations. Second, perspectives from non-English-speaking individuals are missing, as this study only enrolled English-speaking participants; future investigations should explore responses to DPS technology in non-English speakers. Third, qualitative interviews explored perceptions of the technology among participants who did not ingest any digital pills or use the DPS themselves. The lived experiences of participants who use and operate the DPS in a clinical trial setting may differ.

Conclusions

In conclusion, this study demonstrates that individuals with HF perceived DPS technology to be an acceptable and useful tool for measuring medication adherence, informing our understanding of how this technology can be operationalized with this patient population in the real world. Importantly, this investigation also defined key boundary conditions for the physical design of the DPS as well as the structure of reminder messages that both support adherence and confirm the correct operation of the DPS. Finally, these formative data will help to inform best practices for future studies that develop interventions to support HF pharmacotherapy adherence and assess the efficacy of the DPS in this context.

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Data Availability

The data sets generated during and/or analyzed during this study are available from the corresponding author on reasonable request.

Authors' Contributions

PRC, JLS, MV, and BMS designed the study and developed the qualitative interview guide. JJK and MC conducted participant screening and approach, enrolment, and qualitative interviews. JJK, JTT, and GRG generated the codebook for evaluation of

results and facilitated the coding using NVivo. JJK, JJT, PRC, and GRG evaluated and identified major themes in the qualitative results. All authors read and approved the final manuscript.

Conflicts of Interest

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Multimedia Appendix 1

COREQ (Consolidated Criteria for Reporting Qualitative Research) checklist.

[PDF File (Adobe PDF File), 417 KB - [cardio_v8i1e48971_app1.pdf](#)]

Multimedia Appendix 2

Qualitative interview guide.

[DOCX File, 27 KB - [cardio_v8i1e48971_app2.docx](#)]

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Abbreviations

- COREQ:** Consolidated Criteria for Reporting Qualitative Research
DPS: digital pill system
FDA: Food and Drug Administration
HF: heart failure
MTUAS: Media Technology Usage and Attitudes Scale

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Original Paper

Association of Arterial Stiffness With Mid- to Long-Term Home Blood Pressure Variability in the Electronic Framingham Heart Study: Cohort Study

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Abstract

Background: Short-term blood pressure variability (BPV) is associated with arterial stiffness in patients with hypertension. Few studies have examined associations between arterial stiffness and digital home BPV over a mid- to long-term time span, irrespective of underlying hypertension.

Objective: This study aims to investigate if arterial stiffness traits were associated with subsequent mid- to long-term home BPV in the electronic Framingham Heart Study (eFHS). We hypothesized that higher arterial stiffness was associated with higher home BPV over up to 1-year follow-up.

Methods: At a Framingham Heart Study research examination (2016-2019), participants underwent arterial tonometry to acquire measures of arterial stiffness (carotid-femoral pulse wave velocity [CFPWV]; forward pressure wave amplitude [FWA]) and wave reflection (reflection coefficient [RC]). Participants who agreed to enroll in eFHS were provided with a digital blood pressure (BP) cuff to measure home BP weekly over up to 1-year follow-up. Participants with less than 3 weeks of BP readings were excluded. Linear regression models were used to examine associations of arterial measures with average real variability (ARV) of week-to-week home systolic (SBP) and diastolic (DBP) BP adjusting for important covariates. We obtained ARV as an average of the absolute differences of consecutive home BP measurements. ARV considers not only the dispersion of the BP readings around the mean but also the order of BP readings. In addition, ARV is more sensitive to measurement-to-measurement BPV compared with traditional BPV measures.

Results: Among 857 eFHS participants (mean age 54, SD 9 years; 508/857, 59% women; mean SBP/DBP 119/76 mm Hg; 405/857, 47% hypertension), 1 SD increment in FWA was associated with 0.16 (95% CI 0.09-0.23) SD increments in ARV of home SBP and 0.08 (95% CI 0.01-0.15) SD increments in ARV of home DBP; 1 SD increment in RC was associated with 0.14 (95% CI 0.07-0.22) SD increments in ARV of home SBP and 0.11 (95% CI 0.04-0.19) SD increments in ARV of home DBP. After adjusting for important covariates, there was no significant association between CFPWV and ARV of home SBP, and similarly, no significant association existed between CFPWV and ARV of home DBP ($P>.05$).

Conclusions: In eFHS, higher FWA and RC were associated with higher mid- to long-term ARV of week-to-week home SBP and DBP over 1-year follow-up in individuals across the BP spectrum. Our findings suggest that higher aortic stiffness and wave reflection are associated with higher week-to-week variation of BP in a home-based setting over a mid- to long-term time span.

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KEYWORDS

arterial stiffness; mobile health; mHealth; blood pressure; blood pressure variability; risk factors

Introduction

Nearly half of US adults have hypertension [1]. The 2017 American College of Cardiology/American Heart Association blood pressure (BP) guidelines recommended out-of-office self-monitoring with home BP measurements to assist with hypertension diagnosis and management. Moreover, home-based BP measurements are stronger predictors of cardiovascular risk than office-based measurements [2]. BP fluctuates in response to everyday activities including exercise, mental stress, sleep, and other environmental stimuli. Parati et al [3] defined several types of blood pressure variability (BPV), including short-term BPV (eg, ambulatory BP monitoring within 24 hours), midterm BPV (eg, day-to-day BP monitoring in at least 3 days), and long-term BPV (eg, visit-to-visit BP monitoring over weeks to years). Elevated short-term BPV from ambulatory BP monitoring is associated with a higher risk of cardiovascular outcomes and all-cause mortality [4]. Day-to-day home BPV over 1 [5,6] to 4 weeks [7,8] is associated with cardiovascular risk and may identify persons at risk for cognitive decline [9]. Long-term BPV is associated with adverse cardiovascular events and mortality even after accounting for mean BP [10,11] in persons with and without hypertension [12]. However, week-to-week home BPV that is measured over the course of up to 1 year has not been well defined in the literature. In our study, we define mid- to long-term home BPV as the week-to-week home BPV collected during up to 1-year follow-up. Limited data are available on mid- to long-term home BPV in association with cardiovascular risk.

Arterial stiffness may be 1 biological mechanism linking BPV to cardiovascular disease risk [13]. Higher arterial stiffness is associated with a higher risk for incident hypertension [14] and is associated with both short-term and long-term adverse health outcomes including coronary disease events and heart failure [15,16]. Increased long-term visit-to-visit systolic BPV may contribute to the progression of arterial stiffness, regardless of mean BP levels [17]. Short-term (24-hour) BPV is associated with arterial stiffness [18]. Studies of mid- to long-term home BPV and arterial stiffness are limited; in one study, home BPV was correlated with a measure of arterial wave reflection in persons with high normal BP or hypertension [19]. Evaluation of the association of direct measures of arterial stiffness and

wave reflection with home BPV over a mid- to long-term span is needed [3].

BPV indices have been proposed to calculate the overall variability as well as specific BP patterns [3], including SD, coefficient of variation (CV), average real variability (ARV), and variability independent of the mean. In our study, we obtained the ARV of week-to-week home BP from participants in the electronic Framingham Heart Study (eFHS) who returned digital BP data over up to 1-year follow-up. We investigated the association between arterial stiffness traits and the mid- to long-term home BPV, that is, the ARV of week-to-week home systolic blood pressure (SBP) and diastolic blood pressure (DBP) over up to 1-year follow-up from the eFHS participants. We hypothesize that higher arterial stiffness is associated with higher mid- to long-term home BPV over up to 1-year follow-up.

Methods

Study Participants

The Framingham Heart Study (FHS) is a multigenerational cohort study that began in 1948 with the original cohort enrolling 5209 residents from Framingham, Massachusetts. In 1971, the offspring cohort enrolled 5214 participants who were offspring of the original cohort and the spouses of these offspring. The FHS enrolled the Third Generation (Gen 3) cohort (N=4095), which included the grandchildren of original cohort from 2002 to 2005. During the same time, the FHS recruited and enrolled the Omni 2 cohort comprised of 410 multiethnic participants, and the New Offspring Spouse cohort (n=103) comprised of previously unenrolled parents of the Gen 3 participants. The participants in the Gen 3, Omni 2, and New Offspring Spouse cohorts underwent research exams approximately every 6 to 8 years. At examination 3 (2016 to 2019) participants underwent arterial tonometry testing and participants who owned a smartphone (including iPhone 4S or higher with iOS version 8.2 or higher or an Android phone beginning October 30, 2017) were invited to enroll in the eFHS. The eFHS participants downloaded a smartphone app and for participants using an iPhone, a Nokia Withings digital BP cuff was provided for home BP monitoring ([Multimedia Appendix 1](#)). The Nokia Withings digital cuff has been cleared for marketing by the Food and Drug Administration and it has been validated [20,21]. The eFHS participants downloaded the eFHS

smartphone app from the Apple Store with in-person help from the eFHS-trained staff or with written instructions provided by eFHS staff.

Participants with arterial tonometry measures who returned valid digital home BP readings as part of eFHS were eligible for inclusion in the study sample. A total of 3451 participants underwent arterial tonometry at examination 3. Of the 3451 participants, 2125 participated in the eFHS study. Among the eFHS participants, 1156 participants provided BP data using the digital BP cuff and the study smartphone app. We further excluded 299 participants for the following reasons: participants did not return BP measurements within the first 12 months of attending examination 3 ($n=126$), participants returned BP readings for <3 weeks ($n=153$), or participants had missing values in tonometry measures or covariates ($n=20$). After exclusion, 857 participants remained for subsequent statistical analysis (Multimedia Appendix 2). We further compared our final study sample with those who did not enroll in eFHS and those ineligible for inclusion in our final sample.

Assessment of Arterial Tonometry Measures

We examined 3 measures of arterial stiffness and wave reflection obtained from arterial tonometry including carotid-femoral pulse wave velocity (CFPWV), central forward pressure wave amplitude (FWA), and reflection coefficient (RC). Trained sonographers obtained the tonometry measurements using a standard protocol previously reported [22,23]. We chose to investigate CFPWV as this measure is the standard noninvasive measure of arterial stiffness recommended for vascular research [24]. CFPWV was calculated from carotid-femoral transit time delay and carotid-femoral transit distance adjusted for parallel transmission in the brachiocephalic and carotid arteries and aortic arch [23]. Wave separation was performed in the time domain [23]. FWA was defined as the amplitude of the forward pressure wave. RC was defined as the ratio of backward and forward wave amplitudes. As compared with CFPWV, FWA is comparably sensitive to aortic wall stiffness but is more sensitive to aortic diameter [14]. RC was assessed as a measure of relative wave reflection as described previously [25]. The magnitude of the RC relies on the degree of impedance mismatch between proximal and distal vessels. Impedance matching reduces RC and hence the amount of wave reflection at the interface between the aorta and branch vessels, which may result in the transmission of excessive pulsatile energy into the microcirculation where it can cause damage [25].

Assessment of Week-to-Week Home BP Measurement and BP Variability

eFHS participants were asked to measure and transmit home BP readings once each week using the Withings-Nokia digital BP cuff for up to 1 year following enrollment. Multimedia Appendix 1 displays the timeline of data collection for arterial tonometry measures, as well as for weekly home BP readings. eFHS staff demonstrated proper use of the digital BP cuff while the participant was in the Research Center. Written instructions were also provided as some participants chose to set up the digital cuff at home. Participants were asked to take a BP reading at about the same time of day and the same day of the week each week. Participants were advised to sit in a

comfortable position and rest for 5 minutes before each BP reading was measured. Participants were instructed to avoid taking BP readings after doing exercise or consuming caffeinated beverages. All BP recordings were date- and time-stamped. We conducted quality control procedures in the following way: BP readings taken at the research center during training by eFHS staff, duplicate observations with identical BP readings, observations with values that likely represented spurious results including observations with $DBP>SBP$, $SBP>250$, $DBP>140$, $SBP<70$, or $DBP<40$ were excluded. To reduce the bias of week-to-week home BPV, we included eFHS participants who had BP readings for at least 3 weeks [26]. Because we aimed to investigate the association of antecedent arterial stiffness with week-to-week home BPV over a mid- to long-term time span, we excluded BP measurements assessed more than 1 year after enrollment.

Several common variability measures have been used to assess BPV, including SD and CV. Compared with these BPV indices, ARV not only considers the dispersion of the BP time series around the mean but also accounts for the order of BP readings [27,28]. Furthermore, SD and CV are sensitive to long-range variation, such as a progressive increase or decrease in BP, while being less sensitive to measurement-to-measurement variability. ARV was first proposed to calculate the 24-hour ambulatory BPV. In our study, we proposed to apply the ARV to week-to-week home SBP and DBP measurements over a mid- to long-term time span defined as up to 1 year. ARV was calculated as the average of absolute differences between the adjacent BP readings using the following formula:

$$\frac{1}{N} \sum_{k=1}^{N-1} |BP_k - BP_{k+1}|$$

where N is the number of weekly BP measurements and K is the order of weekly BP measurements.

Covariates

Clinical and laboratory variables were collected during examination 3 at the research center. BMI was calculated by dividing body weight (kg) by height (meters) squared. The current smoking variable was defined as self-reported smoking 1 or more cigarettes per day on average in the year before the examination. Lipid-lowering treatment variable was defined as a self-report of receiving lipid treatment in the past month before the examination. Antihypertensive medication variable was defined as a self-report of taking antihypertensive medication in the past month before the examination. Diabetes was defined as fasting plasma glucose ≥ 126 mg/dL or self-reported use of medications for diabetes. SBP and DBP were measured by averaging 2 readings while the participant was seated in a chair following a minimum of 5 minutes of rest at the research center. Hypertension was defined as $SBP \geq 130$ mm Hg, $DBP \geq 80$ mm Hg, or self-reported use of antihypertensive medications. Pulse pressure (PP) was calculated by taking the difference between SBP and DBP (SBP-DBP). Mean arterial pressure (MAP) was calculated as the integrated mean of the calibrated brachial pressure waveform at the time of the arterial tonometry test at examination 3. Fasting total cholesterol, high-density lipoprotein cholesterol, triglycerides, and blood glucose were also obtained during examination 3 at the research center.

Statistical Analyses

We reported mean and SD for continuous variables with approximately normal distributions, median and IQR for continuous variables with skewed distributions, and frequency and proportion for categorical variables. We conducted linear regressions to investigate the relations between arterial stiffness traits (predictors) and home BPV as estimated by ARV (outcomes). Prior to regression analysis, CFPWV was inverse-transformed to reduce heteroscedasticity and skewness and was then multiplied by -1000 to convert the units to milliseconds per meter and restore directionality. Therefore, the transformed CFPWV was expressed as $-1000/CFPWV$. To facilitate comparison and interpretation, all predictors and outcomes were scaled to unit SD in the regression analysis.

For each of the arterial stiffness traits (CFPWV, FWA, and RC), the association with home BPV was evaluated using separate linear models for ARV indices derived from home SBP and home DBP. In the base models, we performed linear regressions adjusting for age, age-squared, and sex. We adjusted for age-squared because previous studies observed that many stiffness measures and BP measures showed nonlinear age relations [22]. In the multivariable models, all base models were further adjusted for the following covariates: BMI, height, heart rate, total cholesterol, high-density lipoprotein cholesterol, triglycerides, lipid-lowering treatment, fasting glucose, diabetes, current smoking, and antihypertensive medication. The multivariable model helps us determine if there is a residual association of stiffness after adjusting for the other partially downstream and partially independent or upstream effects. In addition, in secondary analysis, to account for any pressure dependence of stiffness variables, we investigated how MAP influenced the associations between arterial stiffness traits and ARV of home BP by further adjusting for MAP in the multivariable model.

All statistical analyses were conducted using R (version 4.0; R Foundation for Statistical Computing). We used 2-tailed $P < .05$ for significance.

Ethical Considerations

All study participants provided informed consent. The eFHS and FHS protocols were approved by the institutional review board at the Boston University Medical Center (H-36586 and H-32132). We confirm that we have the permission to use the data.

Results

Participant Characteristics

Characteristics of the study sample are summarized in [Table 1](#). Our study sample consisted of 857 participants who were middle-aged on average, with a moderate prevalence of hypertension. Average SBP and DBP were within the normal range, whereas approximately 1 in 5 participants reported taking antihypertensive medications. Participants were overweight on average, whereas the prevalence of smoking and diabetes was low. Compared with the BP readings at examination 3, the average home SBP during eFHS over 1-year of follow-up was slightly higher, and the average home DBP was similar. Compared with the FHS attendees who did not enroll in eFHS and the eFHS participants ineligible for our final analysis, the eFHS participants in our study sample were generally healthier, more likely to be female, and had a lower prevalence of risk factors. In addition, the final study sample had a lower mean CFPWV, larger mean RC, and lower mean SBP compared with the FHS participants who did not enroll in eFHS. However, compared with the ineligible eFHS participants, while our final study sample also had a larger mean RC, there were no significant differences in terms of CFPWV and SBP ([Multimedia Appendix 3](#)).

Table 1. Characteristics of the study sample (N=857).

Characteristics or covariates	Variables
At the time of research examination 3	
Age (years), mean (SD)	54 (9)
Sex (female), n (%)	508 (59)
BMI (kg/m ²), mean (SD)	27.6 (4.79)
Race and ethnicity, n (%)	
Asian	17 (2)
Black	18 (2.1)
Hispanic	19 (2.2)
White	786 (91.7)
Other	17 (2)
Height (inches), mean (SD)	66.6 (3.52)
Total cholesterol (mg/dL), mean (SD)	190 (35.8)
High-density lipoprotein cholesterol (mg/dL), mean (SD)	62.0 (19.9)
Triglycerides (mg/dL), median (IQR)	87 (65-104)
Fasting blood glucose (mg/dL), mean (SD)	97.9 (17.9)
Heart rate (bpm), mean (SD)	58 (9.08)
Antihypertensive use, n (%)	189 (22.1)
Lipid lowering treatment, n (%)	194 (22.6)
Current smoking, n (%)	36 (4.2)
Diabetes mellitus, n (%)	49 (5.7)
Hypertension, n (%)	405 (47)
SBP ^a (mm Hg), mean (SD)	119 (14.1)
DBP ^b (mm Hg), mean (SD)	76 (8.5)
Mean arterial pressure (mm Hg), mean (SD)	92 (10.8)
Arterial tonometry measures	
Carotid-femoral pulse wave velocity (m/second), mean (SD)	7.79 (1.79)
Forward pressure wave amplitude (mm Hg), mean (SD)	47.6 (12.1)
Reflection coefficient, mean (SD)	0.39 (0.07)
Digital home BP^c during eFHS^d follow-up	
Follow-up weeks, median (IQR)	47 (21-52)
Number of BP readings, median (IQR)	23 (10-47)
Average SBP (mm Hg), mean (SD)	122 (12.3)
Average DBP (mm Hg), mean (SD)	76 (8.2)
ARV ^e of SBP (mm Hg), mean (SD)	8.61 (3.34)
ARV of DBP (mm Hg), mean (SD)	5.50 (2.22)

^aSBP: systolic blood pressure.

^bDBP: diastolic blood pressure.

^cBP: blood pressure.

^deFHS: electronic Framingham Heart Study.

^eARV: average real variability.

Association Between Arterial Stiffness Traits and Home BP Variability

We observed that higher CFPWV, FWA, and RC were associated with higher ARV of week-to-week home SBP adjusting for sex, age, and age-squared in the base models (Figure 1). For example, we observed that 1 SD increments in FWA were associated with 0.19 SD increments in the ARV of home SBP. The association of FWA with ARV of home SBP was attenuated but persisted in the multivariable model that adjusted for additional covariates, albeit with a 16% reduction in the magnitude of association. The association between RC and ARV of home SBP was strengthened after including additional covariates in the multivariable model; however, the association between CFPWV and ARV of home SBP was attenuated and became nonsignificant. After further adjusting for MAP, the associations of FWA and RC with ARV of SBP were robust (attenuation: 44% and 43%, respectively; Multimedia Appendix 4).

Next, we performed association analyses between arterial stiffness traits and ARV of week-to-week home DBP (Figure 2). Higher CFPWV and FWA were associated with higher ARV of home DBP in the base models. However, we found no evidence of an association of RC with ARV of home DBP in the base models. The association of FWA with ARV of DBP persisted after adjustment for additional covariates (attenuation: 33%). Higher RC was associated with higher ARV of home DBP with a larger effect estimate, and CFPWV was no longer associated with ARV of home DBP in the multivariable model. When further adjusting for MAP, the directionality of the association between CFPWV and ARV of home DBP was reversed, resulting in higher CFPWV associated with lower ARV of DBP. Neither FWA nor RC was associated with ARV of DBP in the model that further considered MAP (Multimedia Appendix 5).

Figure 1. Association of arterial stiffness traits with ARV of home SBP in the base model and multivariable model. Covariates in base models include sex, age, and age squared. Covariates in the multivariable models include sex, age, age squared, BMI, height, heart rate, total cholesterol, high-density lipoprotein cholesterol, triglycerides, lipid-lowering treatment, fasting glucose, diabetes, current smoking, and antihypertensive medication. ARV: average real variability; CFPWV: carotid-femoral pulse wave velocity; FWA: forward pressure wave amplitude; RC: reflection coefficient; SBP: systolic blood pressure.

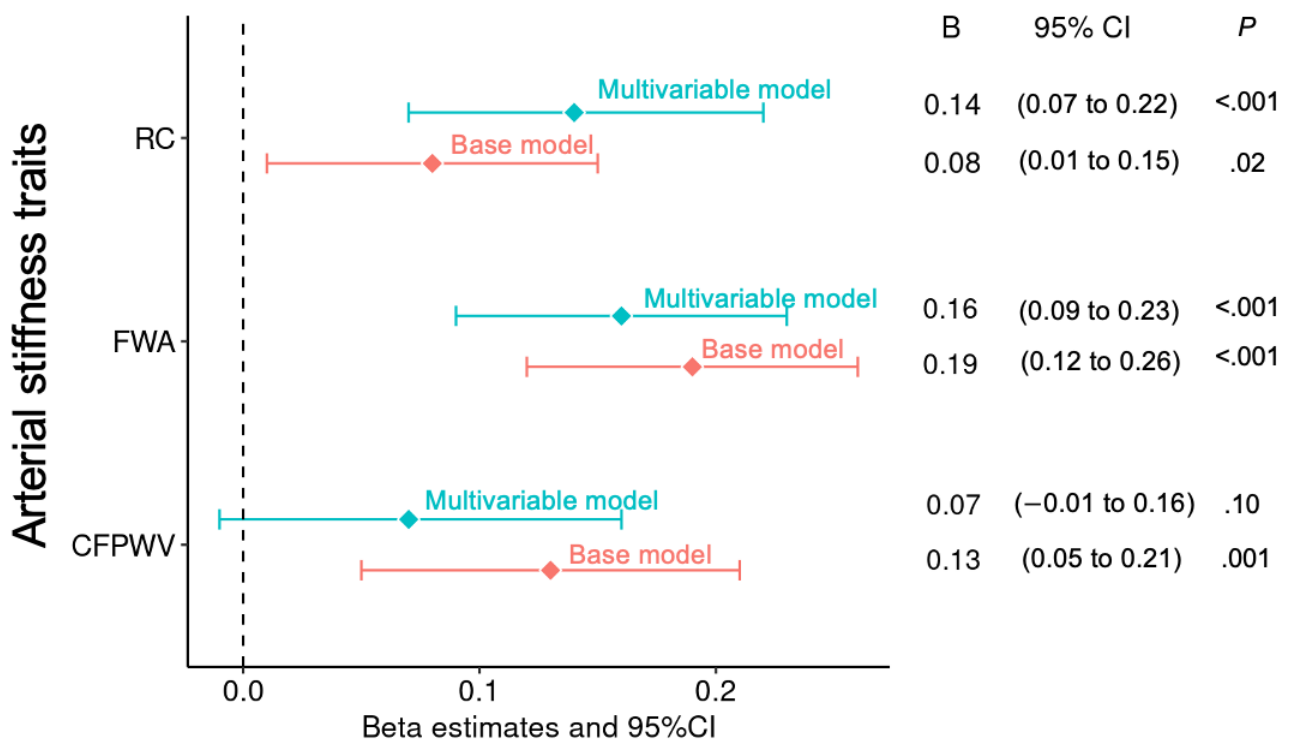
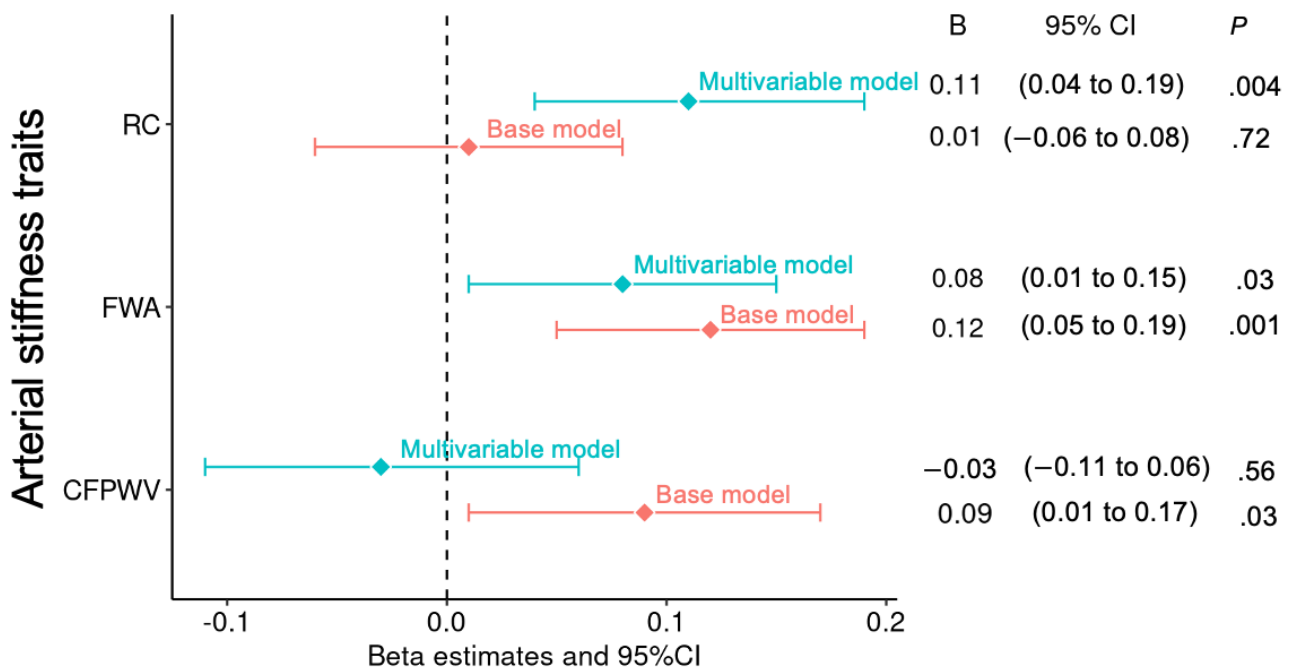


Figure 2. Association of arterial stiffness traits with ARV of home DBP in the base model and multivariable model. Covariates in base models include sex, age, and age squared. Covariates in the multivariable models include sex, age, age squared, BMI, height, heart rate, total cholesterol, high-density lipoprotein cholesterol, triglycerides, lipid-lowering treatment, fasting glucose, diabetes, current smoking, and antihypertensive medication. ARV: average real variability; CFPWV: carotid-femoral pulse wave velocity; DBP: diastolic blood pressure; FWA: forward pressure wave amplitude; RC: reflection coefficient.



Discussion

We investigated the association of arterial stiffness measures with mid- to long-term BPV defined as ARV of week-to-week home SBP and DBP collected using a digital BP cuff for up to 1-year follow-up among middle-aged to older community-dwelling adults with and without hypertension. Higher FWA and RC were associated with higher mid- to long-term ARV of home SBP after adjustment for important covariates (eg, antihypertensive use), while CFPWV was not associated with ARV of home SBP. Similarly, both FWA and RC exhibited positive associations with ARV of DBP in the multivariable models, while there was no evidence of an association of CFPWV with ARV of DBP. After further adjusting for MAP in the secondary analysis, the associations of FWA and RC with ARV of SBP were weakened but persisted compared with multivariable models without accounting for MAP, and we also observed an association between higher CFPWV and lower mid- to long-term ARV of DBP. This negative association relates to the opposing effects of MAP and CFPWV on DBP. An increase in MAP tends to increase DBP, while the MAP-related increase in CFPWV tends to increase PP and therefore decrease DBP [29]. As a result, when the aorta is compliant, changes in MAP will be directly reflected in commensurate changes in DBP. However, as the aorta stiffens, the effects of changes in MAP on DBP will be opposed by changes in PP, resulting in reduced DBP variability. Our findings suggest that measures of higher aortic stiffness and wave reflection were associated with week-to-week variation of BP in a home-based setting.

We used ARV due to its advantages over conventional indices like SD and CV. In comparison, ARV is an average of the absolute differences between consecutive BP measurements. It is more sensitive to the individual BP measurement sequence and may be a better index to represent short-term, reading-to-reading changes. For instance, a steady change (eg, 140, 130, 120, and 110) versus a more chaotic change (eg, 140, 120, 130, and 110) in BP will have the same mean, SD, and CV but a different ARV. Therefore, the ARV considers the order of the measurements and differences in consecutive BP measurements and therefore may be able to better reflect differences between steady change versus more dynamic change.

Central artery stiffness contributes to the pathogenesis of hypertension and the risk for target organ damage in the heart, kidneys, and brain. In contrast, while wave reflection can add to the load on the heart, it may be protective in the periphery by limiting the potentially harmful pulsatile energy transmitted to target organs [14,30]. Among Japanese adults with at least 1 risk factor for cardiovascular disease (CVD), day-to-day home BPV was associated with CVD events in adults with higher baseline arterial stiffness suggesting that arterial stiffness contributes to the association between home BPV and CVD risk [13] observed in a number of studies [6,8,31]. In the population-based Maastricht Study focusing on type 2 diabetes, 7-day systolic BPV was associated with aortic stiffness [32]. Similarly, a study of middle-aged Korean adults with high normal BP or hypertension, identified a significant relationship between home SBP variability and arterial stiffness. In that study, home BP measurements also occurred over 7 consecutive days. Our study extends these findings to home BP measurements taken week-to-week over a longer time horizon

of up to 1 year and observed an association of arterial stiffness measures with mid- to long-term ARV of home BP.

The underlying pathophysiology of systolic versus diastolic BPV has been posited to be different [33]. The main distinction between SBP and DBP variability lies in the differing effects of PP variability and MAP variability. PP variability and MAP variability have additive effects on SBP and offsetting effects on DBP. The ARV of SBP correlates with arterial stiffness as observed in our study while ARV of DBP may be more related to endothelial dysfunction and impaired autonomic function [34].

Out-of-office home BP self-monitoring is a strategy that can be achieved in the community and in low-resource areas to improve hypertension awareness, treatment, and control and is supported by data from the International Databases on Ambulatory and Home Blood Pressure in Relation to Cardiovascular Outcomes [35] and endorsed by the American Heart Association and American College of Cardiology [1]. In addition, the ability to measure BP at home offers the patient the convenience of avoiding some office-based visits, empowers the patient to take multiple measurements over a longer period of time, and can improve engagement with BP management resulting in lower BP [36,37]. Using data from the National Health and Nutrition Examination Survey, less than 50% of people with known hypertension engaged in home BP monitoring at least monthly, leaving more work to be done [38]. With the rising use of mobile phones in the United States across diverse populations (White, Black, Hispanic, urban, and rural) [39], the extension of home BP measurements to digital measurements as in our study may permit the transmission of BP measurements to the health care team, development of educational visualization tools to enhance understanding of the BP measurement, and the use of nudges to encourage an individual to take BP measurements [40].

Our study had several strengths including the well-characterized community-based sample, the arterial stiffness measures obtained with a standardized protocol, and the tracking of BPs in the home setting using a digital device over up to 1 year. Higher SBP variability (visit-to-visit) is associated with adverse CVD outcomes in adults with optimal BP levels irrespective of underlying hypertension [12]. Therefore, it is critical to include individuals across the BP spectrum in studies that investigate BPV and other risk factors for CVD. Our study included individuals across a broad spectrum of BP levels, including those with and without underlying hypertension. This comprehensive inclusion enabled us to contribute valuable insights into understanding the potential biological mechanism that leads to increased risk of CVD with elevated BPV.

Our study also had some limitations that merit comment. First, more than half of the eFHS participants were excluded from our final sample, which led to differences in participant demographics between the study sample and the eFHS participants ineligible for our final analysis. The exclusion process potentially introduced a selection bias and limited the generalization of our findings to individuals of more diverse backgrounds. However, it is important to note that these 2 groups did not show significant differences in the prevalence of hypertension, reported use of antihypertensive medications, or measures of arterial stiffness, except for RC. This similarity may help mitigate the impact of selection bias to some extent. Second, the study is observational and cannot infer a causal relationship. Third, home BP measurements were taken by participants once per week at about the same time of the day each week. This schedule limited our ability to collect more frequent BP data, consequently restricting our ability to investigate BPV within a day or across different days within the same week. Advances in technology include wearables that measure BP at the wrist, which can provide more frequent data and a more convenient approach to collecting BP measurements than our method. However, more data are needed to determine the accuracy and usefulness of these devices. In addition, we did not correct for multiple statistical tests, which may lead to an inflated type I error. However, traditional correction techniques such as the Bonferroni correction would be overly conservative in our case due to correlated traits. Notably, upon applying multiple testing corrections, the results in our primary analysis remained largely unaffected, except for the association between ARV of home DBP and FWA, which subsequently lost its statistical significance.

In conclusion, in our middle-aged to older adult community-based sample, higher FWA and RC were associated with higher mid- to long-term ARV of home SBP and ARV of home DBP. Our findings suggest that higher aortic stiffness, as assessed by FWA, and greater relative wave reflection, as assessed by the global RC, may increase the week-to-week variation of home-based BP. The association of arterial stiffness with ARV of home BP may be a biological mechanism contributing to the increased risk of CVD associated with home BPV. Future work is needed to determine the potential beneficial effects on CVD outcomes of targeted attempts to reduce home BPV. The importance of defining the contribution to cardiovascular risk and outcomes of not only magnitude and duration but also variability of risk factors, including BP, is being recognized and requires additional work.

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Data Availability

The data sets generated and analyzed during this study are available from the corresponding author on reasonable request and will be available at public repositories (DbGAP and BioLINNC).

Conflicts of Interest

GFM is the owner of Cardiovascular Engineering, Inc, a company that designs and manufactures devices that measure vascular stiffness. The company uses these devices in clinical trials that evaluate the effects of diseases and interventions on vascular stiffness. GFM also serves as a consultant to and receives grants and honoraria from Novartis, Merck, Bayer, Servier, Philips, and deCODE genetics. DDM has received research support from Apple Inc, Bristol-Myers Squibb, Boehringer-Ingelheim, Pfizer, Flexcon, Samsung, Philips Health care, and Biotronik, and has received consultancy fees from Heart Rhythm Society, Bristol-Myers Squibb, Pfizer, Flexcon, Boston Biomedical Associates, and Rose Consulting. DDM also declares financial support for serving on the Steering Committee for the GUARD-AF study (NCT04126486) and the Advisory Committee for the Fitbit Heart Study (NCT04176926). NMH has received funding from the American Heart Association and the National Institutes of Health.

Multimedia Appendix 1

The timeline of data collection for arterial tonometry measures, as well as weekly home BP readings.

[[PNG File , 59 KB - cardio_v8i1e54801_app1.png](#)]

Multimedia Appendix 2

Flowchart of sample selection.

[[PNG File , 219 KB - cardio_v8i1e54801_app2.png](#)]

Multimedia Appendix 3

Comparison between three groups of samples.

[[DOCX File , 19 KB - cardio_v8i1e54801_app3.docx](#)]

Multimedia Appendix 4

Association of arterial stiffness traits with ARV of home SBP in the base model, multivariable model, and multivariable model that adjusted for MAP. Covariates in base models include sex, age and age squared. Covariates in the multivariable models include sex, age, age squared, BMI, height, heart rate, total cholesterol, high-density lipoprotein cholesterol, triglycerides, lipid-lowering treatment, fasting glucose, diabetes, current smoking, and anti-hypertensive medication. The multivariable model with MAP was further adjusted for MAP in addition to the variables in the multivariable model. ARV: average real variability; MAP: mean arterial pressure; RC: reflection coefficient; CFPWV: carotid femoral pulse wave velocity; FWA: forward pressure wave amplitude; SBP: systolic blood pressure.

[[PNG File , 149 KB - cardio_v8i1e54801_app4.png](#)]

Multimedia Appendix 5

Association of arterial stiffness traits with ARV of home DBP in the base model, multivariable model, and multivariable model that adjusted for MAP. Covariates in base models include sex, age and age squared. Covariates in the multivariable models include sex, age, age squared, BMI, height, heart rate, total cholesterol, high-density lipoprotein cholesterol, triglycerides, lipid-lowering treatment, fasting glucose, diabetes, current smoking, and anti-hypertensive medication. The multivariable model with MAP was further adjusted for MAP in addition to the variables in the multivariable model. ARV: average real variability; MAP: mean arterial pressure; RC: reflection coefficient; CFPWV: carotid femoral pulse wave velocity; FWA: forward pressure wave amplitude; DBP: diastolic blood pressure.

[[PNG File , 146 KB - cardio_v8i1e54801_app5.png](#)]

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Abbreviations

- ARV:** average real variability
- BP:** blood pressure
- BPV:** blood pressure variability
- CFPWV:** carotid-femoral pulse wave velocity
- CV:** coefficient of variation
- CVD:** cardiovascular disease
- DBP:** diastolic blood pressure
- eFHS:** electronic Framingham Heart Study

FHS: Framingham Heart Study
FWA: forward pressure wave amplitude
Gen 3: third generation
MAP: mean arterial pressure
PP: pulse pressure
RC: reflection coefficient
SBP: systolic blood pressure

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Original Paper

Accurate Modeling of Ejection Fraction and Stroke Volume With Mobile Phone Auscultation: Prospective Case-Control Study

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Abstract

Background: Heart failure (HF) contributes greatly to morbidity, mortality, and health care costs worldwide. Hospital readmission rates are tracked closely and determine federal reimbursement dollars. No current modality or technology allows for accurate measurement of relevant HF parameters in ambulatory, rural, or underserved settings. This limits the use of telehealth to diagnose or monitor HF in ambulatory patients.

Objective: This study describes a novel HF diagnostic technology using audio recordings from a standard mobile phone.

Methods: This prospective study of acoustic microphone recordings enrolled convenience samples of patients from 2 different clinical sites in 2 separate areas of the United States. Recordings were obtained at the aortic (second intercostal) site with the patient sitting upright. The team used recordings to create predictive algorithms using physics-based (not neural networks) models. The analysis matched mobile phone acoustic data to ejection fraction (EF) and stroke volume (SV) as evaluated by echocardiograms. Using the physics-based approach to determine features eliminates the need for neural networks and overfitting strategies entirely, potentially offering advantages in data efficiency, model stability, regulatory visibility, and physical insightfulness.

Results: Recordings were obtained from 113 participants. No recordings were excluded due to background noise or for any other reason. Participants had diverse racial backgrounds and body surface areas. Reliable echocardiogram data were available for EF from 113 patients and for SV from 65 patients. The mean age of the EF cohort was 66.3 (SD 13.3) years, with female patients comprising 38.3% (43/113) of the group. Using an EF cutoff of $\leq 40\%$ versus $>40\%$, the model (using 4 features) had an area under the receiver operating curve (AUROC) of 0.955, sensitivity of 0.952, specificity of 0.958, and accuracy of 0.956. The mean age of the SV cohort was 65.5 (SD 12.7) years, with female patients comprising 34% (38/65) of the group. Using a clinically relevant SV cutoff of <50 mL versus >50 mL, the model (using 3 features) had an AUROC of 0.922, sensitivity of 1.000, specificity of 0.844, and accuracy of 0.923. Acoustics frequencies associated with SV were observed to be higher than those associated with EF and, therefore, were less likely to pass through the tissue without distortion.

Conclusions: This work describes the use of mobile phone auscultation recordings obtained with unaltered cellular microphones. The analysis reproduced the estimates of EF and SV with impressive accuracy. This technology will be further developed into a mobile app that could bring screening and monitoring of HF to several clinical settings, such as home or telehealth, rural, remote, and underserved areas across the globe. This would bring high-quality diagnostic methods to patients with HF using equipment they already own and in situations where no other diagnostic and monitoring options exist.

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KEYWORDS

ejection fraction; stroke volume; auscultation; digital health; telehealth; acoustic recording; acoustic recordings; acoustic; mHealth; mobile health; mobile phone; mobile phones; heart failure; heart; cardiac; cardiology; health care costs; audio; echocardiographic; echocardiogram; ultrasonography; echocardiography; accuracy; monitoring; telemonitoring; recording; recordings; ejection; machine learning; algorithm; algorithms

Introduction

Cardiovascular disorders contribute immensely to morbidity and mortality in the United States and worldwide. Heart failure (HF) is defined as “a clinical syndrome with symptoms and/or signs caused by a structural and/or functional cardiac abnormality and corroborated by elevated natriuretic peptide levels and/or objective evidence of pulmonary or systemic congestion” [1]. At least 64.3 million people around the world have HF, with that number expected to increase due to improved health care [2]. HF accounts for 1% to 2% of all hospitalizations in high-income countries and is the top cause of admission for patients older than 65 years of age [2]. The United States spent more than US \$30 billion on HF in 2012, with a projected increase to US \$69.8 billion by 2030 [2]. The mortality of HF ranges from as low as 2% to 4% per year in those with chronic HF and up to 36.5% in those with acute HF [2]. In the United States, the mandatory federal pay-for-performance Hospital Readmissions Reduction Program targets patients with HF and ties reimbursement to 30-day, all-cause, Medicare, fee-for-service readmissions after initial hospitalization for HF; rates reach as high as 23% in some studies [3].

HF is divided into three categories based on the left ventricular ejection fraction (LVEF): (1) HF with reduced ejection fraction (EF), (2) mildly reduced EF, and (3) preserved EF, with EF ranges of $\leq 40\%$, 41% to 49%, and $\geq 50\%$, respectively [1,2]. LVEF, the percentage of blood in the left ventricle that exits into the aorta during a cardiac cycle, is determined using various imaging techniques, such as echocardiography, cardiac magnetic resonance imaging, nuclear cardiology, or cardiac catheterization [1,4,5]. Thus, the classification of HF depends on the accurate determination of LVEF using expensive diagnostic methods obtained in outpatient or inpatient settings [6,7]. A study from the United Kingdom found that most new HF cases were diagnosed in inpatient settings despite the presence of symptoms that should have triggered an earlier outpatient evaluation [8]. This is at least partly due to barriers such as the availability of transportation, cost concerns, and access to medical facilities. Millions of potential patients with HF worldwide lack access to even basic medical care and are, therefore, unable to undergo risk assessment for heart disease.

The management of patients diagnosed with HF involves serial testing to detect changes in heart function. The techniques used to measure LVEF and other cardiac parameters (cardiac output, indexed stroke volume, etc) can have significant variability, limiting prognostication and treatment efficacy [5]. Diagnostic tests to determine EF also experience great variability, limiting prognostication and treatment efficacy [5]. Due to the somewhat limiting paradigm of EF categories, more regular use of vital measures such as stroke volume (SV) could delineate patients with HF with more granularity, even having implications for treatment [9]. Telehealth represents a potential mechanism to

reduce the rates of 30-day readmission in patients with HF [10]. Patients without access to large hospital systems and diagnostic testing would benefit immensely from a low-cost yet accurate method of determining these parameters. The technology harnessing more than 8 billion global mobile phones could vastly improve health care disparities [11].

This pilot study describes a novel diagnostic technology using audio recordings from a standard mobile phone. Prior publications have sought both invasive and noninvasive means of describing cardiac function, but very few have moved out of research phases to clinical or practical use [12-16]. This study aims to establish a set of markers using complex but reproducible mathematics from mobile phone auscultation data that would enable the determination of EF and SV for HF detection, classification, and monitoring. The goal of this study was to demonstrate the feasibility of creating mobile phone models for the classification of LVEF and SV by matching echocardiographic results to phone recordings.

Methods

Settings and Participants

This is a pilot prospective study of convenience samples of patients presenting to 2 hospital systems for cardiac workups. At site 1, an urban academic center in the Southern United States, study personnel obtained recordings from patients who received inpatient clinical evaluation for cardiac disease. All participants had a transthoracic echocardiogram within 30 days. At site 2, a large community clinical site in the Northeastern United States, patients already scheduled for outpatient transthoracic echocardiogram were enrolled at the time of the study, and recordings were obtained at the same time as the echo. To minimize audible confounding, the team excluded patients with mechanical heart valves. Patients were also excluded if they had a positive SARS-CoV-2 test, were younger than 18 years of age, or were pregnant.

Ethical Considerations

This study was approved by the human participants' research institutional review boards of the University of Louisville (number 20.0605) at both clinical sites. Written informed consent was obtained from all participants, with the specification that data obtained would be used for research. Patients had the freedom to withdraw at any time, including after data collection and analysis. Privacy and confidentiality were protected by storing all data in secure, encrypted locations. At all times, only IRB-approved personnel had access to the stored data. The participants did not receive any compensation for participation. Patients were consented after the completion of any urgent or emergent diagnostic testing or treatment and after evaluation by inpatient physician teams, to ensure that the study would not

delay necessary evaluation or treatment. The study team did not recommend, order, or perform any testing.

Data Collection

The research team obtained demographics and clinical information from the electronic medical record at each site. Echocardiography was obtained by a single laboratory at each clinical site. The coders used the EF from the final interpretation of the echocardiogram report. Data from site 1 were uploaded into CardBox (Box Inc), a web-based, encrypted research cloud space. Data from site 2 were uploaded to password-protected Google Drive. Data included demographics and formal echo results, as well as other data such as cardiac catheterization reports, vascular imaging, and primary admission diagnoses. Clinical data were matched to respective (deidentified) sound recording files using unique identification codes. SV estimates were based on the Teichholz method—not because it was preferred, but because it was available on most echocardiogram reports.

Technology and Analytic Method

In addition to open-source Python (Python Software Foundation)-based software, 2 proprietary software were used in the study. The first is Another Sound Recorder (ASR), a recording app developed by NLL APPS. It allowed all recordings to be made in a standardized format across the various phone brands used in the study. The second is Time Series Dynamics (TSD) software developed by Fleming Scientific. It maps time series observation of systems, such as auscultation and waveform data, into a set of descriptive “features.” The mapping relies entirely on models from “dynamics” which, in physics, is the study of motion resulting from force. These “physics-based” features can then be reduced and used as dependent variables in rigorous statistical modeling. The TSD approach, which intends to preserve physical and mathematical rigor throughout the modeling process, eliminates the need for neural networks and makes it possible to work effectively with smaller data sets [17]. The research team has extensive experience with the TSD approach and is currently using it in analogous respiratory mobile phone auscultation studies funded by the National Institutes of Health (NIH) and the Biomedical Advanced Research and Development Authority (BARDA).

Cardiac auscultation acoustics represent primarily the sounds of hemodynamics, which is the movement of blood resulting from forces applied by the heart and vascular system. In traditional auscultation, providers use these acoustics to make inferences about organ and system functionality. The approach in this paper is analogous, except that the acoustics are mapped by dynamics-based models. The approach also differs from more common machine learning approaches to auscultation data processing that typically rely on some combination of frequency domain, linear stochastics, and neural networks.

The research team hypothesizes that, in the classification of hemodynamics, the use of dynamics-based mapping is domain relevant. It is also consistent with published chaos-based and enthalpic-based views of cardiac function [18,19]. In the approach, thousands of dynamics-based features were extracted

from the acoustic recordings by TSD software. Selected features were then matched to echocardiogram findings by simple logistic regression [20]. To maintain statistical rigor by avoiding overfitting, the number of features used in the regression was limited to 4, which represents the minimum number of positive or negative testing cases divided by 10. The 4 features were selected by the maximum entropy method that produced 35 similar combinations that were evaluated separately for best performance. Dimensionality reduction was sufficient to eliminate the need for a validation step.

Developed by Fleming Scientific, this proprietary unpublished technology extracts features found in sound recordings from microphones of unmodified mobile phones. By using models from actual physical acoustics, we created algorithms to match echocardiogram findings. The physics models are designed to describe hemodynamics from the acoustic data, thereby making it possible to classify organ functionality directly. The method produces thousands of candidate features for modeling but uses only a few to avoid overfitting. The features were matched to echocardiogram findings by using logistic regression [20]. The approach eliminates the need for neural networks entirely and offers a more rigorous approach to developing artificial intelligence (AI) software.

The research team obtained audio recordings with an assortment of unmodified, nonencased Android mobile phones including LG and Motorola Trac phones and 2 Samsung Galaxy models. The voice recorder was standardized by using ASR, a free open-source app easily installed on any Android product. Both sites used the following ASR settings: WAV format, similar frame speed, mono recording, and no filters or other settings activated. Recordings took place in settings with moderate background noise, such as emergency department rooms, inpatient rooms, and echocardiography labs.

Study personnel obtained the recordings by pressing the microphone lightly into the patient’s skin to minimize surface noise. The participants underwent a 20-second recording at the aortic valve area (second intercostal space just to the right of the sternum). The participants were not required to hold their breath. Patients could be in any position for recording, but most were sitting or semirecumbent. The phones were capable of capturing frequencies as low as 10 Hz, which are well below the range of human auscultation perception. The phones were kept in a secure location at each site, for use only by study personnel.

Recordings from patients underwent physics-based analysis to create the features for use in modeling. The features would serve as independent variables while the dependent variables were parameters such as LVEF, determined by diagnostic testing during hospitalization. By matching selected features to the gold-standard parameters from established diagnostic procedures, algorithms were created that enable common phones to reproduce the gold-standard parameters.

The goal of the analysis was to demonstrate the feasibility of creating mobile phone algorithms for the classification of LVEF and SV by matching echocardiographic results to the phone recordings.

TSD differs from machine learning-based AI in that its overarching goal is to deduce the best physics-based models for making algorithms, thereby maintaining rigor as much as possible. The hemodynamics deduced in this study are consistent with published chaos-based and enthalpic-based views of cardiac function [18,19]. However, this study was not designed to provide physiological verification of the deduced physics.

TSD's physics-based approach eliminates the need for neural networks and overfitting strategies entirely, potentially offering advantages in data efficiency, model stability, regulatory visibility, and physical insightfulness [17]. TSD's use of passive signals rather than active signals differs from echocardiogram and most other gold-standard imaging technologies; it uses an analytical foundation designed to describe dynamics directly.

Although the algorithms are based on physics, evaluating them relies on statistical methods consistent with logistic regression analysis. The algorithms were evaluated for the area under the receiver operating curve (AUROC) using the trapezoidal method. Values >0.9 can be interpreted as "excellent," whereas values in the range of 0.8-0.9 can be interpreted as "good" [21]. Sensitivity, specificity, and accuracy were also calculated and presented with confusion matrix values per common practice. The validity of features was also verified by Z test >2 criteria in addition to the heuristic argument.

Results

Study Population

In total, 113 patients were enrolled across 2 sites. No recording had to be excluded from the analysis. However, some

echocardiogram reports were excluded because of incomplete or inconsistent reporting of EF ($n=2$) or SV ($n=50$). From the recent echocardiogram reports, it was possible to match EF findings in 113 patients and estimated SV in 65 patients. For the 113 patients in the EF cohort, the mean age was 66.3 (SD 13.3) years. The cohort consisted of 61.7% ($n=70$) male patients and 38.3% ($n=43$) female patients. Regarding race and ethnicity, 77% ($n=87$) were White, 20.4% ($n=23$) were Black, and 2.6% ($n=3$) were Hispanic or Latino. For the 65 patients in the SV cohort, the mean age was 65.5 (SD 12.7) years. The cohort consisted of 66% ($n=43$) male patients and 34% ($n=22$) female patients. Regarding race and ethnicity, 74% ($n=48$) were White and 26% ($n=17$) were Black. The EF cohort had a mean BMI of 28.3 (SD 6.323) and a mean body surface area (BSA) of 2.03 (SD 0.273). The SV cohort had a mean BMI of 29.3 (SD 6.561) and a mean BSA of 2.05 (SD 0.272).

LVEF Results

The 113-participant EF cohort consisted of 81 participants from site 1 and 32 from site 2. Of note, 57 participants had EF $<55\%$ and 56 had an EF $>55\%$. For analysis, the cases were separated into a binary "positive" versus "negative" classification based on the HF disease EF cutoff of 40%. A total of 42 participants with EF $\leq 40\%$ were designated "positive" in binary classification and they represented 37.2% ($n=42$) of the cohort; the other 71 (62.8%) participants had EF $>40\%$. The number of features was limited to 4 to avoid overfitting the algorithm. The AUROC was 0.955 ("excellent"), as shown in Table 1. Case separation was also excellent as shown in Figure 1. The EF algorithm accuracy performed similarly across demographics, BSA, and clinical sites (Table 2).

Table 1. Ejection fraction algorithm performance and features.

Cases (N=113)	Model evaluation	Features	Z test
True negative (n=68)	AUROC ^a 0.955	1	2.3
False negative (n=2)	Sensitivity 0.952	2	7.2
True positive (n=40)	Specificity 0.958	3	3.9
False positive (n=3)	Accuracy 0.956	4	9.4

^aAUROC: area under the receiver operating curve.

Figure 1. Actual versus predicted ejection fraction (EF). FN: false negative; FP: false positive; TN: true negative; TP: true positive.

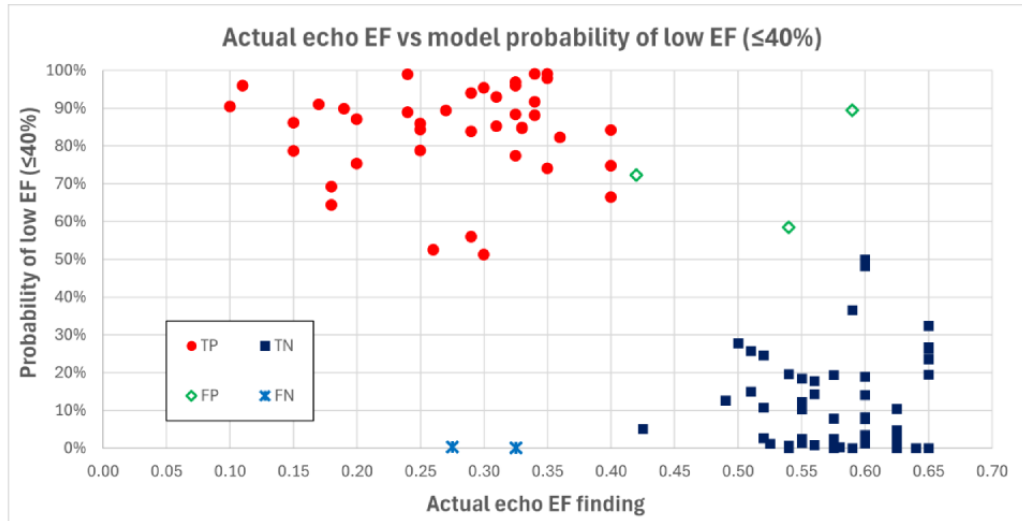


Table 2. EF^a model had high accuracy across sex, race, BSA^b, and age.

Profile	Accuracy
Sex	
Male	0.94
Female	0.98
Race	
White	0.97
Black or African American	0.95
BSA	
BSA<2.04 ^c	0.97
BSA>2.04 ^c	0.95
Age (years)	
Younger than 66.3 ^c	0.98
Older than 66.3 ^c	0.93
Site	
1	0.98
2	0.97

^aEF: ejection fraction.

^bBSA: body surface area.

^cEF sample mean.

SV Results

In all, 65 participants with SV data were all enrolled at site 1. Using a clinically relevant cutoff of <50 mL, 33 (51%) were categorized as positive and 32 (49%) were categorized as negative. For analysis, the number of features was limited to 3 to avoid overfitting the algorithm. Results showed a sensitivity

of 100% for the model, with an AUROC of 0.922 (Table 3). Figure 2 illustrates case separation. The SV algorithm accuracy performed similarly across demographics but had a slight drop off in accuracy among patients with higher BSA (Table 4). Acoustics frequencies associated with SV were observed to be higher than those associated with EF and, therefore, were less likely to pass through tissue without distortion.

Table 3. SV^a algorithm performance and features.

Cases (N=65)	Model evaluation	Features	Z test
True negative (n=27)	AUROC ^b 0.922	1	4.0
False negative (n=0)	Sensitivity 1.000	2	2.5
True positive (n=33)	Specificity 0.844	3	3.1
False positive (n=5)	Accuracy 0.923	N/A ^c	N/A

^aSV: stroke volume.

^bAUROC: area under the receiver operating curve.

^cN/A: not applicable.

Figure 2. Actual versus predicted SV. FP: false positive; SV: stroke volume; Teich: Teichholz; TN: true negative; TP: true positive.

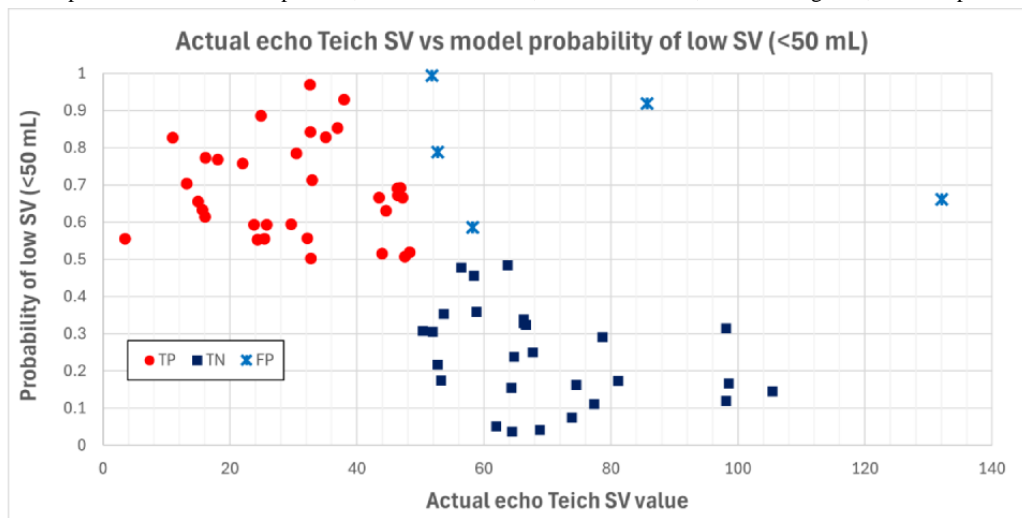


Table 4. SV^a model had high accuracy across sex, race, BSA^b, and age.

Profile	Accuracy
Sex	
Male	0.93
Female	0.91
Race	
White	0.92
Black or African American	0.94
BSA	
BSA<2.05 ^c	0.97
BSA>2.05 ^c	0.88
Age (years)	
Younger than 65.5 ^c	0.94
Older than 65.5 ^c	0.91
Site	
1	0.92

^aSV: stroke volume.

^bBSA: body surface area.

^cSV sample mean.

Discussion

Principal Findings

In this cohort from 2 clinical sites, mobile phone auscultation and dynamics-based modeling allowed accurate detection of low LVEF and SV. These results were obtained using ordinary mobile phones to record from 1 anatomic site with no additional hardware or materials. Prior research suggests that both mobile phones and acoustic recording can assist in HF diagnosis or monitoring; however, no current technologies use basic cellular microphone capability to obtain the acoustic data that can estimate EF or SV. This novel, proprietary unpublished technology has far-reaching potential for screening and management of patients with HF, including the undiagnosed. Perhaps the most obvious use for the technology is telehealth and application to remote and underserved global settings, where even a physical exam by the clinician may not be possible.

Prior work has described technologies that can aid in the monitoring of patients with HF [22-26]. Most technologies use telehealth communications and patient data entry, such as weight, blood pressure, and pulse rate, to risk stratify and monitor disease progress [22,24]. A 2011 Cochrane review established the mortality benefit of telemonitoring in patients with HF [27]. A review by Conway et al [22] identified 4 categories: (1) structured telephone calls; (2) videophone; (3) voice response, which involved the manual input of data using a telephone keypad in response to questions from a computerized voice response system; and (4) telemonitoring. Structured phone calls and telemonitoring showed efficacy in reducing all-cause mortality [22]. Technologies that use true physiologic monitoring require invasive intrathoracic device implantation [28,29], specialized electrocardiography [30], stethoscopes, patches [31,32], or other expensive equipment. Protocols that integrate mobile phones typically use Bluetooth to pair proprietary equipment to a phone in order to transmit data to the care providers [22,25].

Very few described innovations address population screening for HF. A review by Brons et al [33] summarized 99 studies, finding that 100% of algorithms used body weight, 85% used blood pressure, and 61% used heart rate. Bachtiger et al [8] compared 105 patients with low EF to 945 with EF >40% using AI-electrocardiogram (ECG) retrained to interpret a single-lead ECG input. Using a weighted logistic regression from pulmonary and handheld positions, they found an AUROC of 0.91 (95% CI 0.88-0.95), sensitivity of 91.9%, and specificity of 80.2% [8]. One study proposed a method to detect low EF using machine learning or artificial intelligence [34]. Attia et al [35] report on a method using AI-augmented ECG (EKO) to determine the presence of low EF in more than 50,000 patients. The protocol found AUROC, sensitivity, specificity, and accuracy of 0.93%, 86.3%, 85.7%, and 85.7%, respectively. They also found some degree of prediction of future dysfunction: those with a positive AI screen were 4 times more likely to develop ventricular dysfunction in the near future [35].

Shandhi et al [31] compared seismocardiographic data obtained with a wearable sensing patch to objective measurements of pulmonary artery mean pressure and pulmonary capillary wedge

pressure following vasodilator infusion during a right heart catheterization, finding reasonable R^2 accuracy (using the Cardiosense technology). These devices use seismocardiological signals in conjunction with ECG signals, thus requiring a hardware device approved by the US Food and Drug Administration (FDA) that must be purchased and maintained. By relying on physics instead of traditional machine learning, a tele-stethoscope does not require the ECG component, making it possible to perform similarly to these more expensive technologies with only an ordinary mobile phone.

One group used computerized acoustic cardiography to detect the third and fourth heart sounds along with systolic time intervals to develop a left ventricular dysfunction index to predict ventricular dysfunction [12]. Their equipment also consisted of an accessory device for a normal ECG machine. Kang et al [36] studied 46 participants to determine the feasibility of phone recordings for detecting heart sounds. Constrained by the presence of 35% of recordings being uninterpretable, the authors found acceptable sensitivity (81%-94%), specificity (79%-100%), positive predictive value (83%-100%), and negative predictive value (82%-92%), with variance depending on which phone was used [36].

Another group tested EF estimation with a novel acoustic-based device (vibration response imaging) that detects low-frequency acoustic signals (10 Hz-70 Hz). The device found sensitivity and specificity around 80%, but the protocol examined requires 36 microphones and a simultaneous ECG [14]. A study using acoustic cardiography in cohorts with and without atrial fibrillation found systolic dysfunction with moderate sensitivity and high specificity (Audicor; Inovise Medical, Inc) [37]. Researchers added sensors to a standard ECG machine to determine 2 systolic parameters: electromechanical activation time and systolic dysfunction index. Another study of the same Audicor device found sensitivity around 80% and specificity in the high 50% range depending on the parameter used [16].

None of these novel approaches show promise for monitoring or diagnosing HF using only mobile phone hardware. Most of the technologies implement proprietary devices and integrate with phones only to transmit data to providers. Tele-stethoscope allows real-time detection of data and rapid transmission of findings directly to clinicians to assist in decision-making. We estimated SV due to its use in approximating cardiac output ($SV \times \text{heart rate}$). Noninvasive detection of cardiac output could enhance care for ambulatory and admitted patients. Additionally, SV may represent a parameter that could help distinguish different categories of HF [38].

While this study used research volunteers to obtain the sound recordings, the facile approach allows patients and family members to obtain recordings that can be transmitted with ease using Wi-Fi or cellular signals. This would bring HF diagnosis and monitoring to remote and underserved areas all over the world, to more than 8 billion mobile phones worldwide [11]. Future work will involve matching to other HF diagnostic parameters, such as measures of preserved ejection fraction (early to late diastolic transmitral flow velocity [E/A] to assess diastolic function, and E to early diastolic mitral annular tissue velocity [E/e'] to estimate left ventricular filling pressures) and

pulmonary disease markers (spirometry, chronic obstructive pulmonary disease severity scores, and emphysematous changes on computed tomography imaging). In 1 earlier large-scale human study, this technology was used to match phone acoustics to COVID-19 polymerase chain reaction test results to produce a reliable device for disease detection [39].

Limitations

This work has important limitations. Although relatively small, the sample size was sufficient to demonstrate the feasibility of reproducing echocardiogram EF and SV findings. Additionally, the sample included patients in 2 different cities at 2 different medical centers, 1 inpatient and 1 outpatient. Further studies could center on larger sample sizes and more representative (race, sex, and living areas) recruiting. In a true patient diagnostic model, the best available gold-standard test results, confirmed by diagnosis, would be used rather than echocardiogram reports alone. The enrollment was based on a convenience sample, creating potential selection bias. In the phase 2 study, larger sample sizes will make possible the test or train analysis to demonstrate reproducibility. Larger sample sizes would also make it possible to add more features, if necessary, and reduce the population margin of error.

According to the FDA, a mobile medical app is “a mobile app that incorporates device software functionality that meets the definition of device in section 201(h) of the FD&C Act 11; and either is intended to be used as an accessory to a regulated medical device; or to transform a mobile platform into a regulated medical device” [40]. According to this language, mobile phones and stethoscopes can be considered equivalent. Regarding applicability, the research team views this as a strength rather than a limitation, opening the technology to resource-poor settings all around the world. This would allow fully impromptu data collection in situations where advanced diagnostic equipment is not available and even a physical exam is not possible (telehealth). Phones must be placed directly on the skin and have no motion across the skin, a consideration of importance in future studies where patients will take their measurements. Of note, the fidelity of recordings from this study was not disrupted by background noise; future use in other settings such as ambulance or combat will likely not be limited by ambient noise. Additionally, multiple phone brands were

used in the study without any discernible impact on the algorithms.

The comparison of recordings to echocardiogram opens the potential for inaccuracy as transthoracic echocardiogram can have somewhat large margins of error, especially related to EF. The 40% threshold for EF is intended to reduce the rate of false positives. Future work in larger cohorts will allow for a more granular separation of participants. Ongoing work includes recruitment in right heart catheterization and cardiac magnetic resonance imaging patients. Additionally, not all participants at site 1 had the index echocardiogram on the same admission during which acoustic recordings were obtained, but all had the echocardiogram within a 30-day window. Results found no difference in accuracy based on the clinical site or the time of echocardiogram. We did not collect data on the volume status of the participants in the study; acoustic data could potentially vary based on volume status.

It should be noted that no viable features were produced through spectral analysis. One possible explanation is that spectral analysis was unable to manage the nonlinearity of the acoustic signals. Another possible explanation is that it inadvertently created false neighbors among different physical phenomena that happen to share common spectral bands such as low-frequency blood and muscle sounds. Purely from a physics point of view, the features can be interpreted as representing descriptions of fluid and thermodynamics. Although the features used in the modeling are “dynamics-based,” and apparently useful in the modeling, their exact physiological interpretation is unknown. At this stage, all that can be said about these features is that they represent some novel interpretation of hemodynamics as “dynamics.”

Conclusions

Cardiovascular disease and in particular HF continues to have high morbidity, mortality, and cost worldwide. In this pilot cohort of patients from 2 clinical sites in 2 different cities, passive acoustic recording with mobile phones allowed accurate estimation of EF and SV. No previous study or available technology combines mobile phones and acoustic recording in HF diagnosis or monitoring that could be deployed to low-resource settings. The technology represents a novel and potentially far-reaching tool for the screening and management of patients with known and undiagnosed HF.

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Data Availability

The data sets generated and analyzed during this study are not publicly available due to proprietary analytical techniques. Clinical data are available from the corresponding author on reasonable request.

Conflicts of Interest

None declared.

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Abbreviations

AI: artificial intelligence

ASR: Another Sound Recorder

AUROC: area under the receiver operating curve

BARDA: Biomedical Advanced Research and Development Authority

BSA: body surface area

ECG: electrocardiogram
EF: ejection fraction
FDA: US Food and Drug Administration
HF: heart failure
IRB: institutional review board
LVEF: left ventricular ejection fraction
NIH: National Institutes of Health
SV: stroke volume
TSD: Time Series Dynamics

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Original Paper

Evaluation of a New Telemedicine System for Early Detection of Cardiac Instability in Patients With Chronic Heart Failure: Real-Life Out-of-Hospital Study

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Abstract

Background: For a decade, despite results from many studies, telemedicine systems have suffered from a lack of recommendations for chronic heart failure (CHF) care because of variable study results. Another limitation is the hospital-based architecture of most telemedicine systems. Some systems use an algorithm based on daily weight, transcutaneous oxygen measurement, and heart rate to detect and treat acute heart failure (AHF) in patients with CHF as early on as possible.

Objective: The aim of this study is to determine the efficacy of a telemonitoring system in detecting clinical destabilization in real-life settings (out-of-hospital management) without generating too many false positive alerts.

Methods: All patients self-monitoring at home using the system after a congestive AHF event treated at a cardiology clinic in France between March 2020 and March 2021 with at least 75% compliance on daily measurements were included retrospectively. New-onset AHF was defined by the presence of at least 1 of the following criteria: transcutaneous oxygen saturation loss, defined as a transcutaneous oxygen measurement under 90%; rise of cardiac frequency above 110 beats per minute; weight gain of at least 2 kg; and symptoms of congestive AHF, described over the phone. An AHF alert was generated when the criteria reached our definition of new-onset acute congestive heart failure (HF).

Results: A total of 111 consecutive patients (n=70 men) with a median age of 76.60 (IQR 69.5-83.4) years receiving the telemonitoring system were included. Thirty-nine patients (35.1%) reached the HF warning level, and 28 patients (25%) had confirmed HF destabilization during follow-up. No patient had AHF without being detected by the telemonitoring system. Among incorrect AHF alerts (n=11), 5 patients (45%) had taken inaccurate measurements, 3 patients (27%) had supraventricular arrhythmia, 1 patient (9%) had a pulmonary bacterial infection, and 1 patient (9%) contracted COVID-19. A weight gain of at least 2 kg within 4 days was significantly associated with a correct AHF alert ($P=.004$), and a heart rate of more than 110 beats per minute was more significantly associated with an incorrect AHF alert ($P=.007$).

Conclusions: This single-center study highlighted the efficacy of the telemedicine system in detecting and quickly treating cardiac instability complicating the course of CHF by detecting new-onset AHF as well as supraventricular arrhythmia, thus helping cardiologists provide better follow-up to ambulatory patients.

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KEYWORDS

telemedicine system; follow-up; detection; heart failure; chronic heart failure; CHF; heart disease; ambulatory patient; ambulatory patients; home-based; TwoCan Pulse; telecardiology; cardiology; e-device; mHealth; mobile health; app; apps; application;

applications; effectiveness; real-life setting; remote monitoring; virtual monitoring; France; men; gerontology; geriatric; geriatrics; older adult; older adults; elder; elderly; older man; ageing; aging

Introduction

Chronic heart failure (CHF) remains a significant public health challenge, characterized by frequent destabilization leading to hospitalizations, decreased quality of life, and increased mortality rates [1]. Over the past decade, despite numerous studies exploring telemedicine systems, there has remained a dearth of consensus on recommendations for CHF care due to inconsistent findings [2]. Moreover, most existing telemedicine systems are hampered by their hospital-based architecture, limiting their effectiveness in real-world, out-of-hospital settings [3].

To address these limitations, some systems offer a novel approach to CHF management. Using a proprietary algorithm integrating daily weight, transcutaneous oxygen measurement (TCOM), and heart rate, these systems aim to detect and treat acute heart failure (AHF) episodes in patients with CHF at the earliest stage. By facilitating early intervention, this system promises to reduce the burden of hospitalization and improve patient outcomes [4-6].

Despite its potential, there remains a need to evaluate the efficacy of these kinds of systems in real-life settings. Specifically, it is crucial to assess their ability to detect clinical destabilization in out-of-hospital environments while minimizing false positive alerts. Therefore, the primary objective of this study is to investigate the performance of one such device in detecting AHF episodes and supraventricular arrhythmias in patients with CHF undergoing out-of-hospital monitoring.

In this retrospective analysis, we present findings from a cohort of patients with CHF who underwent self-monitoring at home using the telemonitoring system following a congestive AHF event. By analyzing data collected over a 1-year period, we aim to elucidate the system's ability to accurately identify AHF episodes and its impact on clinical outcomes. Additionally, we explore factors associated with both correct and incorrect AHF alerts, shedding light on the system's strengths and limitations in real-world use.

Through this investigation, we seek to provide valuable insights into the role of telemedicine systems in enhancing the management of patients with CHF in ambulatory settings. By demonstrating their effectiveness in early detection and intervention, we aim to support the integration of such technologies into routine clinical practice, thereby improving the care continuum for patients with CHF.

Methods

Study Population

This study was a retrospective single-center observational cohort study of patients hospitalized with CHF during the previous 3 months at high risk of further AHF who were included in the Expérimentations de Télémedecine pour l'Amélioration des Parcours En Santé (ETAPES) national telemedicine experimentation program and were provided with the

telemonitoring system upon discharge to home from the Nouvelle Clinique Tourangelle of Tours, France, regardless of age, sex, social status, or left ventricular ejection fraction (LVEF) at inclusion.

All consecutive patients using the telemonitoring system (TwoCan Pulse) for early detection of AHF and presenting sufficient compliance with a follow-up of at least 1 year with the TwoCan Pulse between March 1, 2020, and March 1, 2021, were included. As required by the ETAPES program, inclusion criteria were clinical decompensation of heart failure (HF) in the last 12 months plus symptomatic HF with New York Heart Association class II or above and a brain natriuretic peptide level greater than 100 pg/mL. Patients were excluded who dropped out during follow-up because of telephone network difficulty or discomfort; had insufficient compliance, defined as daily measurements during less than 75% of the study period; had uncontrolled supraventricular arrhythmia, particularly if the heart rate was above 100 beats per minute (bpm); had an unstable state, ruling out home discharge; or had a life expectancy under 1 year.

CHF, Telemonitoring System Compliance, and Education

CHF was defined according to the European Society of Cardiology 2021 Heart Failure Guidelines criteria [2], including HF with reduced ejection fraction (HFrEF) and HF with preserved ejection fraction (HFpEF). Duration of HF was arbitrarily divided into new-onset HF if it was more recent than 1 year and long-duration HF if longer than 1 year.

Sufficient compliance was defined as daily use of the telemonitoring system at least 75% of the time in the defined period of this study. Every hospitalized patient with HF meeting the criteria was offered a TwoCan Pulse device before being discharged to home. Patients who accepted the offer were instructed on use of the device and received personalized therapeutic and educational support from trained nurses. Only 5% of screened patients turned down the offer and were excluded from the study.

HF Destabilization Alert

Weight, TCOM taken on a finger, and cardiac frequency were self-monitored by the patients once daily. The data were sent instantly by Bluetooth transmitter to a secured website, and a medical team composed of a nurse and 2 cardiologists monitored the patients' status and alerts 6 days a week.

New-onset AHF alert criteria were based on a predefined clinical algorithm involving the presence of at least 1 criterion among the following: transcutaneous oxygen saturation loss defined as TCOM under 90%, rise of cardiac frequency above 110 bpm, and weight gain of at least 4 kg; or the presence of at least 2 criteria among the following: transcutaneous oxygen saturation loss defined as TCOM under 92%, rise of cardiac frequency to above 90 bpm, and weight gain of at least 2 kg within 4 days. Stable patients were defined as patients without any of these criteria. The alarm triggered if 1 of the following 4 conditions

was reached: heart rate above 110 bpm, oxygen saturation <90%, weight gain >4 kg compared to baseline weight, and weight gain of >4 kg in 4 days. The alarm was also triggered if 2 of the following conditions were met: heart rate was above 90 bpm and below 110 bpm, oxygen saturation <92% and ≥90%, and weight gain >2 kg in 2 days. The alarm was sent to a small central device provided to the patient and to the cardiologist, either via email, if they preferred, or on the TwoCan server. To our knowledge, no other remote monitoring system uses an algorithm that takes into account these different values. For compliance measurement, patients were included if they recorded at least 75% of their 3 values each day.

In order to encourage patient engagement and self-care, the patients were informed of their status by a green light in the absence of any AHF alert and a red light and an alarm in the event of an AHF alert.

In the event of an alert signal on their device, patients were to call their cardiologist within 72 hours to assess the need for diuretic treatment adjustment, an emergency doctor's appointment or, if indicated, admission to the cardiology unit. If patients did not call their cardiologist as expected, the medical team called them within 48 hours. In the absence of any referring cardiologist, patients were to call the emergency number of their referring center, allowing for an answer from a cardiologist 7 days a week. Every alert was checked over the phone by a nurse or a cardiologist, based on breathlessness symptom evaluation or onset of edema, and was classified retrospectively as AHF if the patient's state stabilized after diuretic dose adjustment.

Baseline Assessment and Follow-Up

Baseline data, including demographics, cardiomyopathy characteristics, treatment plan, chronic renal impairment, and/or chronic obstructive pulmonary disease, as well as LVEF at inclusion, were collected from hospital medical charts for all enrolled patients. The collected in-hospital data included the presence and type of alert (weight gain, transcutaneous oxygen loss, or excessive heart rate), and clinical response (call, emergency doctor's appointment, and/or hospitalization). Every patient received a standard follow-up visit at 1 year after inclusion, whether there was any AHF alert or not, to check on any AHF occurrence since inclusion that may not have been detected by the TwoCan Pulse.

Study Aims

The aim of the study was to analyze patient phenotypes, rate and types of alerts, and the efficacy of the telemonitoring system algorithm in detecting any destabilization of HF in outpatients with CHF.

Statistical Analysis

Qualitative variables were expressed as numbers (percentages) and continuous data as means (SDs) or medians (IQRs), depending on their distribution. The *t* test (2-tailed) was used for continuous variables and the χ^2 test for comparing percentages. $P < .005$ was considered significant. Survival rates were summarized using Kaplan-Meier estimates, and log-rank tests were used to compare groups. All tests were 2-sided at a significance level of .05. Statistical analyses were conducted using R++ (Zebrys).

Ethical Considerations

The study was compliant with Helsinki rules and was approved by the local ethics committee (Commission éthique et déontologie de la Faculté de Médecine Paris-Saclay; 20181128163709). The Scientific and Ethical Committee of the Health Data Warehouse of AP-HP approved the protocol (EDS CSE 180032). Informed consent was obtained for all the participants. Statements regarding human subject research ethics review, exemptions, and approvals were obtained. This study was part of research involving human subjects and is subject to rigorous regulation in France. Anonymization in studies involving human subjects in France involves removing or coding directly identifiable personal data, aggregating data where possible, generalizing specific details to prevent identification, and having anonymized data reviewed by an ethics committee before publication. Compensation for participation in studies included reimbursement for travel expenses, compensation for time spent participating, or provision of medical care or services related to the study. There is no identification of individual participants or users in any images in this paper or its supplementary material.

Results

Study Population

Between March 1, 2020, and March 1, 2021, a total of 111 consecutive patients were included in the study. Baseline characteristics of these patients are presented in [Table 1](#). In summary, 63% (n=70) were male, and the median age was 76.6 (IQR 69.49-83.41) years. The underlying cardiomyopathy was coronary artery disease in 53 patients (47.7%) and primary dilated cardiomyopathy in 30 patients (27%). Forty-four patients (39.6%) had a history of atrial fibrillation. An underlying HF type with reduced LVEF was found in 82 patients (73.8%), with an optimal underlying treatment in HF_rEF in 57 (55.3%) of those patients and a median duration of HF of 1179 (IQR 61.5-4391.5) days.

Table 1. Population characteristics of patients included in the study who used the device.

Characteristics	Overall patients (N=111)	Patients with AHF ^a alert (n=39)	Patients without AHF alert (n=72)	P value
AHF within a year after inclusion, n	28	28	0	<.001
Age (years), median (IQR)	76.60 (69.49-83.41)	76.93 (69.71-82.86)	75.3 (69.06-83.73)	.92
Male, n (%)	70 (63)	29 (74.3)	41 (56.9)	.10
Weight (kg), median (IQR)	75.00 (64.00-89.00)	72.5 (61.75-80.25)	79 (72-96)	.02
Cardiovascular risk factors, n (%)				
Hypertension	50 (45.1)	33 (45.8)	17 (43.6)	.84
Diabetes mellitus	22 (19.8)	10 (13.9)	12 (30.8)	.05
Dyslipidemia	77 (69.4)	51 (70.8)	26 (66.7)	.67
History of smoking	23 (20.7)	15 (20.8)	8 (20.5)	>.99
Family history of CVD ^b	3 (2.7)	3 (4.2)	0 (0)	.55
Cardiomyopathy, n (%)				
CAD ^c	53 (47.7)	36 (50)	17 (43.5)	.71
Dilated cardiomyopathy	30 (27)	20 (27.5)	10 (27.6)	
Hypertrophic cardiomyopathy	4 (3.6)	2 (2.7)	2 (5.1)	
Hypertensive cardiopathy	7 (6.3)	7 (9.7)	0 (0)	
Aortic valvular stenosis	7 (6.3)	2 (2.7)	5 (12.8)	
CAD plus aortic valvular stenosis	3 (2.7)	0 (0)	3 (7.6)	
CAD plus mitral regurgitation	2 (1.8)	2 (2.7)	0 (0)	
Valvular prosthesis	1 (0.9)	1 (1.3)	0 (0)	
Amylosis	4 (3.6)	2 (2.7)	2 (5.1)	
Duration of heart failure				
Duration (days), median (IQR)	1179 (61.5-4391.5)	706 (23.75-2359.75)	804 (24-2897.5)	.14
New onset of HF ^d , n (%)	49 (44.1)	15 (38.4)	(47.2)	.43
HF lasting for at least 1 year, n (%)	62 (56.9)	24 (61.6)	38 (52.8)	.10
History of atrial fibrillation, n (%)	44 (39.64)	11 (28.2)	33 (45.8)	>.99
Chronic renal insufficiency, n (%)	10 (9.01)	8.00 (11.1)	2 (5.1)	.49
Chronic obstructive pulmonary disease, n (%)	3 (2.7)	2.00 (2.8)	1 (2.6)	.55
Treatment, n (%)				
β-Blockers	99 (89.1)	35 (89.7)	64 (88.8)	.02
Angiotensin-converting-enzyme inhibitor or angiotensin II type I receptor blocker	66 (59.4)	17 (43.5)	47 (65.2)	>.99
Angiotensin receptor neprilysin inhibitor	17 (15.3)	6 (15.3)	11 (15.2)	>.99
Mineralocorticoid receptor antagonist	36 (32.4)	13 (33.3)	23 (31.9)	>.99
Ivabradine	3 (2.7)	1 (2.5)	2 (2.7)	.81
Furosemide	87 (78.4)	30 (76.9)	57 (79.1)	.12
Dose (mg/day)	104	104	93	.86
Optimal medical treatment in HFrEF, ^e n (%)	57 (55.3)	16.0 (48.5)	41.0 (58.6)	>.99
Heart failure				
HFrEF, n (%)	82 (73.8)	29 (74.4)	53 (73.6)	.14
HFpEF, ^f n (%)	29 (25.2)	10 (25.6)	19 (26.4)	.25

Characteristics	Overall patients (N=111)	Patients with AHF ^a alert (n=39)	Patients without AHF alert (n=72)	<i>P</i> value
Left ventricular ejection fraction at inclusion (%), median (IQR)	40.00 (31.50-50.00)	40 (30-48.12)	41 (35.5-50)	.14

^aAHF: acute heart failure.

^bCVD: cardiovascular disease.

^cCAD: coronary artery disease.

^dHF: heart failure.

^eHFrEF: heart failure with reduced ejection fraction.

^fHFpEF: heart failure with preserved ejection fraction.

Characteristics of Ambulatory Follow-Up

As detailed in [Tables 1 and 2](#), in 1 year, 39 patients (35.1%) presented at least 1 AHF alert; of these alerts, 28 (72%) were confirmed AHF alerts and 11 (28%) were unconfirmed AHF alerts. No statistical differences were found between the confirmed AHF alert group and the unconfirmed AHF alert group in terms of medical characteristics, such as ejection fraction or age.

As summed up in [Table 3](#), among unconfirmed AHF alerts, 5 patients (45%) had taken inaccurate measurements (especially for weight), 3 patients (27%) had supraventricular arrhythmia, 1 patient (9%) had a pulmonary bacterial infection, and 1 patient (9%) contracted COVID-19. Median time from inclusion to AHF alert was 100 (IQR 36.00-205) days, with a significant

difference between the confirmed AHF alert group and the unconfirmed AHF alert group (150.5, IQR 72.5-254.5 days vs 75.3, IQR 69.06-83.73 days; $P=.01$).

As detailed in [Table 4](#), the sensitivity of the telemonitoring system was 100%, and its specificity was 86.7%. The positive predictive value was 71.7%, and the negative predictive value was 100%.

To resolve AHF alerts, a medical consultation by phone sufficed for 22 patients (56%), an emergency medical appointment was required for 14 patients (36%), and hospitalization was required for 3 patients (8%). A weight gain of 4 kg or more within 4 days was significantly associated with a confirmed AHF alert ($P=.004$) and a resting heart rate faster than 110 bpm was more significantly associated with an unconfirmed AHF alert ($P=.007$). No patient had AHF in the absence of any AHF alert.

Table 2. Characteristics of patients with confirmed acute heart failure (HF) alert.

Characteristics	Patients with confirmed acute HF alert (n=28)	Patients without confirmed acute HF alert (n=83)	P value
Age (years), median (IQR)	81.27 (72.41-88.56)	75.5 (69.04-82.48)	.05
Male, n (%)	22 (79)	48 (58)	.07
Weight (kg), median (IQR)	77 (67.5-92.25)	74 (62.5-87.5)	.33
Cardiovascular risk factors, n (%)			
Hypertension	14 (50)	36 (43)	.66
Diabetes mellitus	7 (25)	15 (18)	.42
Dyslipidemia	10 (36)	24 (29)	.49
History of smoking	5 (18)	18 (22)	.79
Family history of cardiovascular disease	3 (4)	0 (0)	.57
Cardiomyopathy, n (%)			
CAD ^a	11 (39)	42 (51)	.21
Dilated cardiomyopathy	6 (21)	24 (29)	
Hypertrophic cardiomyopathy	1 (4)	3 (4)	
Hypertensive cardiopathy	2 (7)	5 (6)	
AVS ^b	2 (7)	5 (6)	
CAD plus AVS	4 (14)	2 (2)	
Amylosis	2 (2)	2 (7)	
HF characteristics			
Duration (days), median (IQR)	708.5 (78.75-4524.5)	883 (24-2816.5)	.31
New onset of HF, n (%)	11 (39)	38 (46)	.66
HF lasting for at least 1 year, n (%)	17 (61)	45 (54)	.13
History of atrial fibrillation, n (%)	21 (75)	46 (55)	.08
Chronic renal insufficiency, n (%)	2 (7)	8 (10)	>.99
Chronic obstructive pulmonary disease, n (%)	1 (4)	2 (2)	>.99
Treatment, n (%)			
β-Blockers	24 (86)	76 (92)	.46
Angiotensin-converting-enzyme inhibitor or angiotensin II type I receptor blocker	13 (46)	53 (64)	.12
Angiotensin receptor neprilysin inhibitor	9 (32)	27 (35)	>.99
Mineralocorticoid receptor antagonist	3 (11)	14 (17)	.55
Ivabradine	1 (4)	1 (1)	>.99
Furosemide	21 (75)	67 (81)	.59
Optimal medical treatment in HFrEF, ^c n (%)	11 (39)	46 (55)	.19
Heart failure, n (%)			
HFrEF	19 (68)	63 (76)	.32
HFpEF ^d	9 (32)	20 (24)	.42
Left ventricular ejection fraction at inclusion, median (IQR)	44 (39.25-51.25)	40 (30-47.25)	.06

^aCAD: coronary artery disease.

^bAVS: aortic valvular stenosis.

^cHFrEF: heart failure with reduced ejection fraction.

^dHFpEF: heart failure with preserved ejection fraction.

Table 3. Acute heart failure (AHF) alert characteristics.

Characteristics	Total AHF alerts (n=39)	Confirmed AHF alerts (n=28)	Unconfirmed AHF alerts (n=11)	P value
Days after inclusion, median (IQR)	100 (36.00-205)	150.5 (72.5-254.5)	49 (18-64)	.01
Duration of heart failure, n (%)				>.99
Heart failure lasting for at least 1 year	15 (38)	17 (61)	7 (64)	.35
New onset of chronic heart failure	24 (62)	11 (39)	4 (36)	.38
Type of AHF alert, n (%)				
Weight gain	25 (64)	21 (75)	4 (36)	.004
Loss of oxygen	5 (13)	3 (11)	2 (18)	.23
Increased heart rate	4 (10.2)	0 (0)	4 (36)	.02
Weight gain plus loss of oxygen	3 (7)	3 (11)	0 (0)	.99
Weight gain plus increased heart rate	0 (0)	0 (0)	0 (0)	.99
Loss of oxygen plus increased heart rate	1 (2.5)	0 (0)	1 (9)	.99
Weight gain plus loss of oxygen plus increased heart rate	1 (2)	1 (3)	0 (0)	.99
Medical response, n (%)				
Call	22 (56)	17 (60)	5 (45)	.54
Emergency consultation	14 (36)	7 (25)	7 (64)	.68
Hospitalization	3 (8)	3 (10)	0 (0)	.36
Type of unconfirmed AHF alert, n (%)				
Supraventricular arrhythmia	— ^a	—	3 (27)	—
Inaccurate measurements	—	—	5 (45)	—
Community-acquired bacterial pneumonia	—	—	1 (9)	—
COVID-19	—	—	1 (9)	—

^aNot applicable.

Table 4. Performance table of telemonitoring system.

	Global, %	Weight gain, %	Loss of oxygen, %	Increased heart rate, %
Sensitivity	100%	84	3.5	0
Specificity	86.7	94.7	96	98.6
Positive predictive value	71.7	84.6	60	0
Negative predictive value	100	83.7	74.2	65.5

Discussion

Principal Findings

The effectiveness of telemonitoring systems in detecting patients presenting with HF seems to have been established by the fact that no patient had AHF within a year of follow-up without being detected by the telemonitoring system algorithm.

Our algorithm, based on the analysis of 3 constants, appears to have been able to detect every episode of AHF in our study. It also detected other diseases requiring prompt care, such as community-acquired bacterial pneumonia and (supraventricular) arrhythmia, as proven by the isolated higher heart rate found in 3 patients with unconfirmed AHF alerts.

Therefore, the telemonitoring system may help cardiologists detect patients at risk of destabilization of their underlying cardiopathy beyond AHF and allow them to be treated as promptly as possible to avoid significant complications such as stroke in atrial fibrillation. This study is in line with many other studies [4,7-11] that have proven the efficacy of telemedicine systems in helping avoid unplanned hospitalizations and improving HF self-management by patients [12-14].

The main advantages of telemonitoring systems are simplicity of data acquisition and ease of handling for patients, making such systems broadly available to all patients, even in old age. In fact, telemonitoring systems only require a phone connection to send daily measurements. A team of 2 cardiologists, supported by a nurse, on a direct phone line is enough to ensure follow-up,

and an AHF alert is easily analyzed when a patient record turns red on the telemonitoring system medical website. In the coming years, with a growing older population, simple methods of following older patients with HF will become necessary [15-18], and telemonitoring systems appear to be useful for that purpose, as proven in our study by the low rate of inaccurate measurements and the need for a landline only.

Another important finding of this study is that the device did not serve to improve the underlying treatment of CHF, but only to treat new-onset congestive HF as promptly as possible, to avoid long-stay hospitalizations and associated costs. This system is integrated in the overall management of patients with HF, providing daily monitoring and ready access to a cardiologist.

In our study, the median time from inclusion to the first AHF alert was 100 (IQR 36.00-205) days, with a shorter median time for unconfirmed AHF alerts than confirmed AHF alerts. This difference could be explained by the rate of inaccurate measurements in the unconfirmed AHF alert group; these inaccurate measurements seem to have occurred soon after inclusion because of misunderstanding or misuse, which are easily corrected by further instruction.

Limitations

Our study has several limitations. First, a limited number of patients were included from a single center, which can lead to a lack of breadth for the study. Another limitation is the duration of this retrospective study: only 1 year. In fact, the telemonitoring system has actually been used in Nouvelle Clinique Tourangelle since 2017, but no study was conducted to check the efficacy of telemedicine for AHF. In a decade of rising use of telemedicine systems, they have come to play a part in HF monitoring after home discharge but should undergo a prospective clinical trial to statistically determine their effectiveness. Many clinical trials have proven the efficacy of telemedicine systems in reducing lengths of stay and rates of hospitalization [15,19,20]. The telemonitoring system should undergo a clinical trial to confirm its efficacy and possibly its ability to reduce length of hospital stay for AHF.

Conclusion

Our study has shown the potential benefit in home health care of a telemonitoring system based on daily measurements of weight, TCOM, and cardiac frequency for quickly detecting and treating cardiac instability complicating the progression of CHF by detecting new-onset AHF, as well as new-onset supraventricular arrhythmia in ambulatory patients, thus helping cardiologists provide closer follow-up.

Data Availability

The data sets generated during and/or analyzed during this study are available from the corresponding author on reasonable request.

Authors' Contributions

PJ conceived the idea of the study, reviewed all the data, and contributed to writing and editing the main manuscript; EB and PR reviewed all the data and contributed to writing and editing the main manuscript; PJ performed the statistical analysis and was responsible for the tables; TM and MEL collected the data and contributed to editing the manuscript.

Conflicts of Interest

PJ has collaborated in the device creation. The other authors declare no conflicts of interest.

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Abbreviations

AHF: acute heart failure

bpm: beats per minute

CHF: chronic heart failure

ETAPES: Expérimentations de Télémédecine pour l'Amélioration des Parcours En Santé

HF: heart failure

HFpEF: heart failure with preserved ejection fraction

HFrfEF: heart failure with reduced ejection fraction

HR: heart rate

LVEF: left ventricular ejection fraction

TCOM: transcutaneous oxygen measurement

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Evaluation of the Effectiveness of Advanced Technology Clinical Simulation Manikins in Improving the Capability of Australian Paramedics to Deliver High-Quality Cardiopulmonary Resuscitation: Pre- and Postintervention Study

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Abstract

Background: Emergency medical services attend out-of-hospital cardiac arrests all across Australia. Resuscitation by emergency medical services is attempted in nearly half of all cases. However, resuscitation skills can degrade over time without adequate exposure, which negatively impacts patient survival. Consequently, for paramedics working in areas with low out-of-hospital cardiac arrest case volumes, ambulance services and professional bodies recognize the importance of alternative ways to maintain resuscitation skills. Simulation-based training via resuscitation manikins offers a potential solution for maintaining paramedic clinical practice skills.

Objective: The aim of the study is to examine the effectiveness of advanced technology clinical simulation manikins and accompanying simulation resources (targeted clinical scenarios and debriefing tools) in improving the demonstrable capability of paramedics to deliver high-quality patient care, as measured by external cardiac compression (ECC) performance.

Methods: A pre- and postintervention study design without a control group was used. Data were collected at the start of the manikin training forum (baseline), immediately following the training forum (time 2), and 6 to 11 months after the training forum (time 3). The study was conducted with paramedics from 95 NSW Ambulance locations (75 regional locations and 20 metropolitan locations). Eligible participants were paramedics who were employed by NSW Ambulance (N=106; 100% consent rate). As part of the intervention, paramedics attended a training session on the use of advanced technology simulation manikins. Manikins were then deployed to locations for further use. The main outcome measure was an overall compression score that was automatically recorded and calculated by the simulator manikin in 2-minute cycles. This score was derived from compressions that were fully released and with the correct hand position, adequate depth, and adequate rate.

Results: A total of 106 (100% consent rate) paramedics participated, primarily representing regional ambulance locations (n=75, 78.9%). ECC compression scores were on average 95% or above at all time points, suggesting high performance. No significant differences over time ($P>.05$) were identified for the overall ECC performance score, compressions fully released, compressions with adequate depth, or compressions with the correct hand position. However, paramedics had significantly lower odds (odds ratio 0.30, 95% CI 0.12-0.78) of achieving compressions with adequate rate at time 3 compared to time 2 ($P=.01$). Compressions were of a slower rate, with an average difference of 2.1 fewer compressions every minute.

Conclusions: Despite this difference in compression rate over time, this did not cause significant detriment to overall ECC performance. Training and deployment of simulator manikins did not significantly change paramedics' overall ECC performance. The high baseline performance (ceiling effect) of paramedics in this sample may have prevented the potential increase in skills and performance.

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KEYWORDS

paramedicine; cardiopulmonary resuscitation; clinical simulation; professional development; manikins; effectiveness; technology; paramedics; patient care; simulation-based training; deployment

Introduction

Background

Across Australia, there were over 26,000 cases of out-of-hospital cardiac arrest (OHCA) attended by emergency medical services in 2019 [1], representing a crude incidence of 107.9 per 100,000 person-years. Resuscitation by emergency medical services is attempted in 44% of cases with an overall survival rate of approximately 13% [1].

Modifiable factors that can improve OHCA survival outcomes can include bystander-initiated cardiopulmonary resuscitation, faster emergency medical service response time, and quality of emergency medical services procedural care [2]. Paramedic OHCA case volume may be important to maintain quality resuscitation skills [3-7]. Dyson [3] found that the odds of survival were higher for patients treated by paramedics with 7 or more OHCA exposures compared to paramedics with 6 or fewer OHCA exposures during the preceding 3 years with a dose-response, whereby greater OHCA exposure was linked to greater odds of patient survival. Of note, there was no association between paramedic years of career experience and patient survival, highlighting the importance of case-volume exposures for all paramedics throughout their careers [8].

Conversely, resuscitation skills can degrade over time without adequate exposure to OHCA resuscitation [3] and negatively impact patient survival [3,9]. Paramedic exposure to OHCA is low, with the crude estimate of 2 or fewer resuscitations for OHCA per year in Victoria, Australia, and with significantly fewer OHCA exposures in paramedics placed in rural areas [10]. Anecdotal data from New South Wales and other Australian states suggest similarly low levels of resuscitations performed by paramedics working in rural and regional areas. Consequently, for paramedics practicing in areas with low OHCA case volumes, ambulance services and professional bodies recognize the importance of alternative ways to maintain resuscitation skills [11,12].

Simulation-based training via resuscitation manikins offers a potential solution for maintaining paramedic clinical practice skills in areas with low OHCA case volumes. Meta-analyses have demonstrated that simulation-based training for resuscitation using manikins is highly effective compared to no intervention and improves knowledge, skills, and patient outcomes across a range of health care professionals [11,12]. High-fidelity manikins that are technology-enhanced or computer-controlled have been found to be more beneficial than low-fidelity static manikins [8]. This may be because high-fidelity manikins more closely mimic clinical practice and allow the learner to physically interact with the simulated patient, assess physical findings, and make clinical decisions [13]. Furthermore, simulation-based training is more effective when it includes the additional elements of regular booster practice, team or group dynamics, distraction via noise or external stressors, and integrated feedback [11].

Simulated Curriculum for Out-of-Hospital Paramedic Education Project

The availability of simulated education technology provides an opportunity to implement high-quality in-location learning to support clinical capability, overcome access barriers, and move toward addressing modifiable factors in care delivery. Traditionally, NSW Ambulance has delivered most of its education and training opportunities to paramedics from a limited number of central and regional locations, including simulation resuscitation training using high-fidelity manikins. However, in 2017, a philanthropic gift allowed the service to purchase new education equipment via open market tender including advanced technology simulation manikins and accompanying clinical simulation resources (targeted clinical scenarios and debrief tools) for each location. These resources were called the Simulated Curriculum for Out of Hospital Paramedic Education (SCOPE) resources. The purchase of the SCOPE resources in 2019 was supported by train-the-trainer style forums (SCOPE forums), whereby a paramedic at each site was instructed to use the manikin and teach their location colleagues; a New South Wales technical manager; a paramedic educator; and a project manager to assist with the rollout of the resources. Simulation manikins were deployed at every location across New South Wales to allow them to be accessed at times that suit the paramedic to practice a variety of resuscitation, trauma, cardiac, and medical scenarios, including presentations that may not be regularly experienced in the field.

The implementation of SCOPE across New South Wales represented an important opportunity to evaluate the impact of this unique technology in enhancing the capability of the New South Wales paramedic workforce in OHCA. In this context, the advanced technology simulation manikins are being used as a professional development activity for skills maintenance with registered paramedics rather than a skills acquisition activity with trainees. No Australian studies have been conducted with registered paramedics to evaluate the impact of simulation manikins on paramedic resuscitation skills. Previous Australian and international studies have been limited to samples of health care professionals practicing in tertiary hospital settings [11] or to student paramedics for skills acquisition [13]. Of those studies that have included subsamples of paramedics, the number of paramedics constituted a small proportion of the total sample, and the results did not examine intervention effects by professional subgroups [14,15]. Consequently, results from this study can help to determine the role of advanced technology simulation manikins in cardiopulmonary resuscitation training and may be useful to optimize instructional design.

Aims

This study aimed to examine the effectiveness of advanced technology clinical simulation manikins and training resources in improving the demonstrable capability of paramedics to deliver high-quality external cardiac compression (ECC) performance. We hypothesized that ECC performance would

improve after training and be maintained over time among paramedics with access to the simulation training resources at their location.

Methods

Design

A pre- and postintervention study design without a control group was used [16]. The advanced technology clinical simulation manikins were deployed to southern and metropolitan NSW Ambulance locations of Australia across a 6-month period from September 29, 2020, to March 11, 2021. Data were collected at 3 time points: prior to the commencement of the manikin training forum (baseline), immediately following the manikin training forum (time 2: September 29, 2020, to March 11, 2021), and approximately 6 to 11 months after the manikin training forum (time 3: August 2021 to February 2022).

Ethical Considerations

This study was approved by the Hunter New England Health Human Research Ethics Committee (reference 2019/ETH13379). Only individuals who provided written informed consent were included in the research. Participants could stop participating at any stage without giving a reason and without penalty and had the option to withdraw their data. All information provided to the research team by the SCOPE project manager was deidentified. No monetary compensation was provided to paramedics for their participation.

Setting

NSW Ambulance operates from 226 locations located across metropolitan, regional, and rural areas with over 4900 paramedics. While all 226 locations received the intervention, 95 participated in this evaluation study. Participating locations were from the Southern Sector (60 locations), Inner Hunter Zone (15 locations), metropolitan superstations (10), and metropolitan central coast (10 locations). A total of 101 regional locations (Northern Sector, Western Sector, and New England Zone) did not participate in the evaluation, as the intervention resources had already been distributed; thus, a baseline measure could not be obtained. The remaining 30 metropolitan locations had not yet received the intervention resources.

Intervention Description

The SCOPE project specifically aims to improve out-of-hospital care outcomes for patients. The primary objective is to extend the availability of peer-led clinical simulation resources to facilitate enhanced capability of the paramedic workforce. Central to this initiative are the SCOPE manikins (advanced technology simulation manikins, Laerdal Resusci Anne QCPR) and accompanying clinical simulation resources (targeted clinical scenarios and debrief tools). The manikins (Resusci Anne Advanced SkillTrainer [17]) are designed to simulate a range of life-threatening conditions and allow paramedics to treat the simulated patient and practice complex life-saving procedures.

To introduce SCOPE manikins and clinical simulation resources and train paramedics, a representative from each location (referred to as “champions”) was selected to attend a SCOPE

forum. The location of the forums was selected to be within 2 hours of respective stations. Venues included regional ambulance training units, helicopter bases, and rural fire service headquarters. The 6-hour forum focused exclusively on instructing champions about how to use the manikins, care for and maintain the technology, how to conduct peer-led simulations, and debrief paramedics afterward using a modified SHARP debriefing tool [18]—the SHARPR to include referral process (R) for paramedics to a number of areas such as clinical training officers, station managers, and protocols for review. Instruction was delivered through written, verbal, and practical training methods by experienced paramedic educators who followed the same format when delivering each training forum. Since the SCOPE champions were qualified paramedics with prior experience in performing single-person ECC on both manikins and patients, practice sessions on the manikins before data collection were deemed unnecessary. Each SCOPE forum concluded with the data collection for the time 2 research phase, during which the participating champions once again conducted a cycle of 2 minutes of ECC.

At the conclusion of each forum, champions were provided with 1 manikin along with its accompanying clinical simulation resources to take back to their station for use. After the forum, champions were instructed to return to their locations and support and encourage their colleagues to engage with the manikin and clinical simulation resources. The manikins deployed at each location are accessible to all staff members, allowing paramedics to practice scenarios that they may not regularly encounter in the field. Reflecting real-world practice, the implementation of the SCOPE technology within each location was not standardized; instead, each station had the autonomy to use their station manikin according to their specific needs and preferences. For technology troubleshooting, paramedics were given the contact details of a SCOPE technical manager who could assist them over the phone or via teleconference.

Participant Eligibility

Eligible paramedics were employed by NSW Ambulance, working in ambulance locations that were allocated advanced technology clinical simulation resources (ie, manikins) during the recruitment period (September 29, 2020, to March 11, 2021), and attended a SCOPE forum as a champion during the study recruitment period. Paramedics who attended a SCOPE forum outside of the study recruitment period were not included. Eligible paramedics were identified by a representative of the NSW Ambulance Service using available staff records. Champions either self-selected to be a part of the SCOPE project or were nominated by station leaders.

Recruitment

At least 3 weeks prior to attendance at the SCOPE forum, champions were emailed a letter from the Director of Education of NSW Ambulance that informed them of the opportunity to participate in a research evaluation at the SCOPE forum. Champions were provided with a copy of the participant information statement that highlighted the data collected during the paramedic capability appraisal activity would remain confidential and deidentified (ie, no individual paramedic or

location identifiable) and was for research purposes only. Champions were asked to consider whether they were willing for their deidentified data to be provided to the research team. At the start of the SCOPE forum, champions were invited to complete the consent form and return it to the research team indicating if they were willing for their deidentified data, collected via the simulator manikins as part of the paramedic capability appraisal activity, to be provided to the research team.

Data Collection

A representative paramedic from the research team supervised data collection at each of the 3 time points. This occurred face-to-face during the forum for time 1 (morning session during the forum) and time 2 (afternoon session of the forum) and via videoconference at time 3. Data collected for each champion as part of the capability appraisal activity were recorded by the research team from the simulator manikin. Data were linked via an ID number for the 3 time points.

Measures

Consent and Response Bias

A representative of the NSW Ambulance Service recorded the age and sex of all champions who attended the workshop to allow the determination of potential consent bias and response rates.

External Cardiac Compression

Single-person ECC performance was measured via an advanced technology simulator manikin (Laerdal Resusci Anne QCPR). At each time point, research participants were verbally instructed to perform 2 minutes of ECC. There were no formal practice sessions prior to each round of data collection. Time 1 data collection corresponded with participants' first encounter with the new technology. Time 1 and time 2 data collection involved the use of the instructors' manikin that had been previously set up at the forum. At time 3, participants set up their station manikin and associated technology for data collection and received a videoconference call from a paramedic who observed their ECC performance. Appraisal of performance was overseen by a paramedic. ECC performance was automatically recorded by the simulator manikin via the SimPad PLUS using an installed program called Basic Life Support Instructor. ECC can be efficiently recorded in 2-minute cycles (Laerdal). The software was able to provide participants and observers (paramedic educators) with real-time feedback on the performance for each of the following outcomes:

The specific outcome measures of ECC performance are mapped to evidence-based guidelines [19,20]. They are:

- Overall compression score: a weighted overall global score was automatically calculated by the SimPad PLUS via quality cardiopulmonary resuscitation algorithm that measures how close users are to the threshold for each compression throughout one 2-minute cycle. Greater weighting is applied to skills most important to patient survival (hand position) compared to other skills (hand release and compression depth). More detailed information on software scoring is present on the manufacturer's website

[21]. The greater the score, the better the performance (range 0% - 100%).

- Individual aspects of compression scores measured were (1) proportion of compressions with the correct hand position (range 0% - 100%), (2) proportion of compressions with adequate depth (chest compression 5 - cm to 6-cm depression; range 0% - 100%), (3) proportion of compressions fully released (fully releasing the patient's chest before commencing the next compression; range 0% - 100%), and (4) proportion of compressions with adequate rate (chest compression rate of 100-120 compressions per minute; range 0% - 100%).

Statistical Analysis Plan

All statistical analyses were programmed using SAS (version 9.4; SAS Institute Inc). Statistical significance was set a priori at $P < .05$. All data were checked for completeness and discrepancies before analysis. Descriptive statistics were used to summarize the patient age and sex. Demographic information is presented as mean (SD) and median (IQR) along with minimum and maximum values (range) for continuous variables. Categorical variables are presented as counts and proportions. ECC performance is presented as mean (SD) and median (IQR), and the proportion of perfect scores (a score of 100). To explore the change over time in each of the outcomes, mixed-effects ordinal logistic regression models were used, with random intercepts to account for the nonindependence of measurements from the same individual, and a fixed effect for the study time period. Odds ratios (ORs) of achieving a higher score between time points are reported with 95% CIs and P values. ORs > 1 indicate increased odds in achieving a higher score between time periods, and ORs < 1 indicate decreased odds of achieving a higher score between 2 time points. Finally, the generalized mixed modeling approach we used uses maximum likelihood estimation to handle missing outcome data under a missing at random assumption. We compared the demographics of nonresponders and responders at time 3 to assess the validity of assuming that the data were missing at random. If there were differential response rates across the demographics, we would have needed to impute the missing taking into account the demographics as well to ensure that the data remained missing at random for the models.

Results

Sample Characteristics

Overall, all 106 paramedics who attended the forum during the recruitment period were approached, and all (100%) consented. At time 1 and time 2, 12 data points were missing (for the same paramedics) due to software issues or uploading SimPad data to the server (time 2). At time 3, 78 values were missing because 13 participating paramedics relocated to a location without access to a SCOPE manikin, 9 were on extended leave (eg, long service, with injury, and parental leave), and many were too busy from responding to COVID-19 or could not work due to COVID-19 exposure and illness. Due to the large proportion of missing responses at the third time point, a comparison of demographics between responders and nonresponders at time 3 was conducted. At time 3, 28 (26.4%) participants responded,

and 78 (73.6%) did not respond. No significant differences in age and sex were found between responders and nonresponders at time 3 ($P_{\text{age}}=.80$ and $P_{\text{sex}}=.84$).

Participant demographics are provided in [Table 1](#). Most participants were male ($n=66$, 62.3%), with a mean age of 40.48 (SD 10.53) years. Participating paramedics were champions for 95 different ambulance locations.

Table 1. Paramedic participant characteristics at baseline (N=106).

Response	Values
Age (years)	
Mean (SD)	40.48 (10.53)
Range	24-65
Sex, n (%)	
Male	66 (62.3)
Female	40 (37.7)
Locations (n=95), n (%)	
Metro	20 (21.1)
Regional	75 (78.9)

ECC Performance Over Time

[Table 2](#) summarizes all the ECC performance measures before the SCOPE forum (time 1), immediately after the SCOPE forum training (time 2), and 6 to 11 months after the SCOPE forum (time 3). ECC performance scores were highly skewed toward

a maximal score of 100%. Overall compression score had a mean score of 95 (SD 13.23) or above across all 3 time points. The proportion of paramedics with a perfect overall compression score was 21.3% ($n=20$) at time 1, 28.7% ($n=27$) at time 2, and 7.1% ($n=2$) at time 3.

Table . Summary of external cardiac compression (ECC) performance measures over time and proportions of perfect ECC performance scores.

ECC performance and response	Time (N=106)		
	Time 1 (baseline)	Time 2 (training)	Time 3
Missing, n	12	12	78
Overall compression score			
Perfect score, n (%)	20 (21.3)	27 (28.7)	2 (7.1)
Mean (SD)	95.00 (13.23)	97.23 (6.79)	98.61 (1.03)
Median (IQR)	99 (98-99)	99 (99-100)	99 (98.5-99)
Compressions with the correct hand position			
Perfect score, n (%)	74 (78.7)	80 (85.1)	25 (89.3)
Mean (SD)	96.15 (12.81)	97.79 (7.90)	99.36 (1.91)
Median (IQR)	100 (100-100)	100 (100-100)	100 (100-100)
Compressions with adequate depth			
Perfect score, n (%)	80 (85.1)	79 (84.0)	25 (89.3)
Mean (SD)	96.77 (13.03)	97.65 (10.74)	99.57 (1.57)
Median (IQR)	100 (100-100)	100 (100-100)	100 (100-100)
Compressions fully released			
Perfect score, n (%)	58 (61.7)	65 (69.1)	14 (50.0)
Mean (SD)	91.49 (20.71)	94.29 (14.04)	89.75 (21.47)
Median (IQR)	100 (96-100)	100 (99-100)	99.5 (87.5-100)
Compressions with adequate rate			
Perfect score, n (%)	48 (51.1)	56 (59.6)	11 (39.3)
Mean (SD)	87.77 (23.15)	90.53 (20.99)	85.71 (26.20)
Median (IQR)	100 (90-100)	100 (98-100)	98 (86.5-100)
Mean rate of compressions			
Mean (SD)	109.41 (6.57)	108.29 (5.77)	107.43 (6.72)
Median (IQR)	109 (104-113)	109 (104-112)	106 (102.5-112)
Mean compression depth (mm)			
Mean (SD)	60.97 (4.21)	61.17 (4.10)	61.21 (2.73)
Median (IQR)	62 (58-64)	63 (59-64)	62 (59-63.5)

Looking at the individual measures of performance that determined the overall compression score, compressions with the correct hand position and compressions with adequate depth were the skills with the highest mean scores across all 3 time points. A perfect score for compressions with the correct hand position was achieved by 78.1% (n=74) of paramedics at time 1, 85.1% (n=80) at time 2, and 89.3% (n=25) at time 3. Similarly, compressions with adequate depth were achieved by 85.1% (n=80) of paramedics at time 1, 84% (n=79) at time 2, and 89.3% (n=25) at time 3.

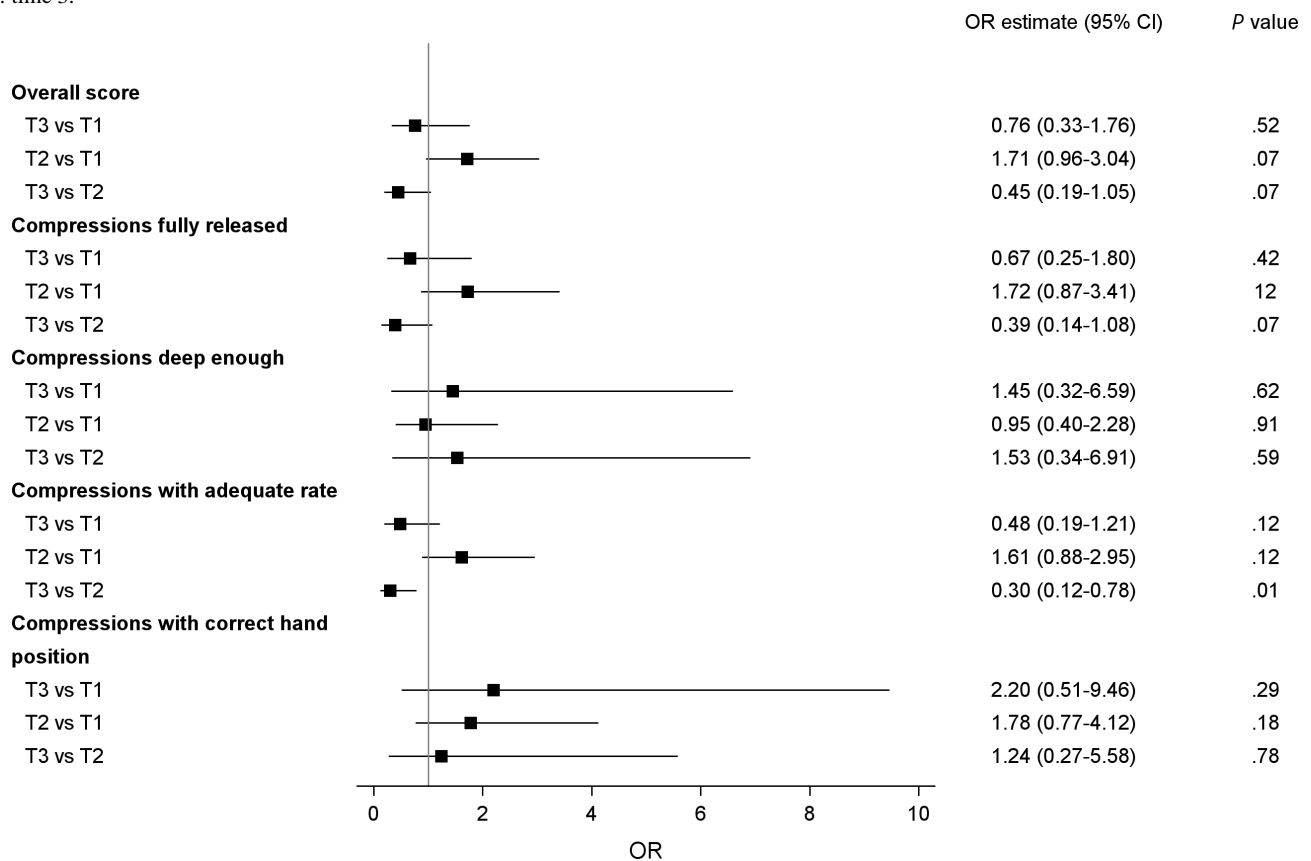
The lowest performance scores were for compressions with adequate rate and compressions fully released (mean scores of 85 or above for time 1-time 3). A perfect score for compressions fully released was achieved by 61.7% (n=58) of paramedics at time 1, 69.1% (n=65) at time 2, and 50% (n=14) at time 3. A

perfect score for compressions with adequate rate was achieved by 51.1% (n=48) at time 1, 59.6% (n=56) at time 2, and 39.3% (n=11) at time 3.

Pre- and Postcomparison of ECC Performance

Figure 1 presents comparisons over time using mixed-effects ordinal regression modeling for ECC performance measures. No significant differences over time ($P>.05$) were identified for the overall ECC performance score, compressions fully released, compressions with adequate depth, or compressions with the correct hand position. However, paramedics had significantly lower odds (OR 0.30, 95% CI 0.12-0.78) of achieving compressions with adequate rate at time 3 compared to time 2 ($P=.01$). Compressions were of a slower rate at time 3 (mean 85.7, SD 26.2) compared to time 2 (mean 87.8, SD 23.2) with an average difference of 2.1 fewer compressions every minute.

Figure 1. Mixed effects ordinal regression modeling for external cardiac compression performance measures. OR: odds ratio; T1: time 1; T2: time 2; T3: time 3.



Discussion

Principal Findings

This pre- and postintervention study investigated the effectiveness of SCOPE clinical simulation resources on paramedics' ECC. Overall, paramedic participants had high resuscitation skills before the SCOPE intervention, which were not significantly improved by training and did not degrade over time following the deployment of the manikins. However, there was one exception to this finding, namely that paramedic participants had significantly lower odds of achieving compressions with adequate rate approximately 6 to 11 months after the SCOPE intervention compared with immediately following training. Compressions were of a slower rate (average difference of 2 fewer compressions per minute) 6 to 11 months after completing training using the SCOPE resources. Despite this difference in compression rate, this did not cause significant detriment to overall ECC performance.

As no previous studies have specifically aimed to explore the impact of advanced technology manikins on the skills of registered paramedics in the prehospital setting [11,12], this research provides many important methodological lessons. In the literature with nonparamedic samples, study results suggest that simulation training may add value to learner satisfaction and process skills (proficiency, economy of movements, and minor errors) beyond that of what is provided by nonsimulation training such as face-to-face sessions and educational videos [11]. However, in this sample of high-performing paramedics,

we did not find any significant benefits of clinical simulation resources for skills development and maintenance [11].

The lack of significant improvement in paramedics' ECC skills despite the use of simulation resources could be attributed to several factors. These include the participants' already proficient baseline skill levels, the nature of the training provided, and the complexity of ECC skills. While surveys investigating paramedics' inclinations toward self-directed learning reveal that a significant majority would be inclined to engage in such learning if equipped with training facilities at their stations (91%) [22], we did not investigate the frequency of SCOPE use and are unable to assess its influence on the ECC performance of paramedics. Furthermore, data concerning OHCA's attended by individual paramedics in the past are unavailable from this state ambulance service. Consequently, the influence of on-the-job experience in performing cardiopulmonary resuscitation cannot be assessed and explored. However, previous research exploring methods to optimize simulation training has shown that courses using booster practice, team or group dynamics, distraction, and integrated feedback yielded significantly better skills outcomes compared to courses without these features [11].

Limitations and Lessons Learnt

Study findings should be considered with regard to several limitations. First, paramedics demonstrated a consistently high performance both before and after the intervention, which is likely indicative of a highly skilled and capable paramedic workforce. However, it is also possible that those selected to become champions and participate in training represented a

more capable subgroup of paramedics. Indeed, champions self-nominated or were selected by their colleagues and management staff because of their interest in education and training and proactive professional development behaviors. Anecdotal evidence from the services' educational unit suggests that there may be a greater range in ECC performance in the general paramedic population from both regional and urban areas. Therefore, study findings may not be representative of the New South Wales paramedic workforce or the wider Australian paramedic workforce.

Second, the use of a pre- and poststudy design without a control group was pragmatically selected to align with the planned roll-out of the intervention across New South Wales. However, this nonexperimental observational design is not considered rigorous by the Cochrane Effective Practice and Organisation of Care group due to the risk of confounders obscuring the effect of the intervention [23]. The limitations to this study design arise from historical threat, whereby external events, unrelated to the intervention, could occur in the time between the pre- and postmeasurement, influencing resuscitation outcomes. For example, paramedic fatigue as a result of the COVID-19 pandemic may have reduced resuscitation performance at time 3, or paramedics may have been exposed to fewer OHCA over the recruitment period than typical, impacting skills maintenance. While it is possible that these study results may be an underestimate of the true positive impact of the intervention, we are unable to conclude to what extent paramedic resuscitation performance at time 3 was impacted by the intervention. Implementation of a stepped wedge design where the order of implementation of the intervention was randomized by location could overcome these limitations [24]. However, arranging SCOPE forums to fit with randomization schedules was deemed too logistically challenging, and the roll-out of the SCOPE intervention was prioritized over evaluation rigor.

Third, the study was impacted by small sample size and attrition. However, while the sample size at time 3 was low, there were no statistically significant differences in age and sex between responders and nonresponders. It is likely that a substantial proportion of participant attrition at time 3 was attributable to the high workload as a result of the widespread community transmission of COVID-19 during late 2021 and the first 3 months of 2022 when data collection was conducted. Reduced downtime during shifts and longer work hours limited paramedics' ability to continue participating in the research study at time 3. Other factors responsible for attrition at time 3 included paramedics being relocated to metro locations without access to manikins (5%) and those unavailable due to extended leave (10%).

Fourth, no formal adjustment for multiple comparisons was performed, as the analysis of secondary outcomes was exploratory. Finally, we assessed the ECC performance of paramedics using an advanced technology simulator manikin as an indicator of paramedic capability and high-quality care. It is important to note that this one measure does not fully capture the range of skills required for high-quality Advanced Life Support care. Paramedic practice involves a multifaceted

set of skills and competencies beyond ECC proficiency, including critical thinking, rapid decision-making under pressure, effective communication within the team, and the ability to manage complex clinical situations in dynamic environments [25]. Therefore, while ECC performance assessed with advanced technology simulator manikins provides valuable insight into paramedic capabilities, it is only one component of the broader spectrum of skills necessary for delivering high-quality Advanced Life Support care in diverse and challenging prehospital settings.

Implications

Future evaluations of clinical simulation should seek to overcome the limitations of this study by using a rigorous experimental research design [23], implementing strategies to reduce attrition over time such as creating time for participation (ie, quarantined off-road time to participate in the evaluation), or rewarding participation (ie, monetary or nonmonetary initiatives including extra credit toward professional development activities) [26] and ensure a representative sample of paramedics. Given the manikins have been implemented across locations, future research could seek to explore best-practice methods to maximize the impact of the advanced technology clinical simulation manikins, as previous research in nonparamedic populations suggests incorporating booster practice, team or group dynamics, and distraction (eg, placing the manikins in real-life situations) [11]. Ideally, the OHCA case volume of participating paramedics should be collected to understand the added value of advanced technology manikins—for ambulance services where these data are not routinely collected by the service, the validity of paramedic self-report could be explored for use as a proxy measure. As has been done with other health professionals [11], future research should seek to explore and evaluate the wider potential of advanced technology manikins beyond cardiopulmonary resuscitation skills for OHCA to other scenarios such as advanced cardiac life support for adults and children, trauma life support, complex medical presentations, rapid response and other urgent clinical cases, mass casualty or terrorism response, and nonclinical skills such as working in teams, crew resource management, and graded assertiveness. In their current form, the manikins are an overt tool for assessment, and it remains unknown how ECC performance on the manikin translates to in-the-field behavior and patient outcomes. A few studies with samples of health professionals have identified positive patient effects favoring enhanced technology simulation [11,27-29]. Future research should seek to clarify the relationship between paramedics' use of enhanced technology simulations and patient outcomes using suitable survival and mortality measures (such as return of spontaneous circulation, survival to hospital discharge rates, and postevent survival to death) [27-29].

Conclusions

ECC performance did not significantly improve immediately after training nor did it degrade over time following the deployment of the manikins. The high baseline performance (ceiling effect) of paramedics in this sample may have impacted our ability to detect an increase in skills and performance.

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Data Availability

The datasets used and analyzed during this study are available from the corresponding author on reasonable request.

Authors' Contributions

AZ was responsible for project management, overseeing data collection and statistical analysis, data interpretation, and drafting the original manuscript. JB was responsible for project conceptualization, including study methodology development; oversight of study conduct; data interpretation; and manuscript review and editing. RSF contributed to project conceptualization, oversaw study methodology development, and was involved in data interpretation and manuscript review. JP was responsible for project administration and data collection, participated in investigation, contributed to data interpretation, and reviewed and edited the manuscript. AM contributed to project conceptualization, data interpretation, and manuscript review. MR was responsible for project conceptualization, oversight of data collection, and manuscript review. LL and SS conducted statistical analysis, data interpretation, and manuscript review. All authors read and approved the final manuscript.

Conflicts of Interest

None declared.

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Abbreviations

ECC: external cardiac compression

OHCA: out-of-hospital cardiac arrest

OR: odds ratio

SCOPE: Simulated Curriculum for Out of Hospital Paramedic Education

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Original Paper

Cardiac Rehabilitation During the COVID-19 Pandemic and the Potential for Digital Technology to Support Physical Activity Maintenance: Qualitative Study

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Abstract

Background: Social distancing from the COVID-19 pandemic may have decreased engagement in cardiac rehabilitation (CR) and may have had possible consequences on post-CR exercise maintenance. The increased use of technology as an adaptation may benefit post-CR participants via wearables and social media. Thus, we sought to explore the possible relationships of both the pandemic and technology on post-CR exercise maintenance.

Objective: This study aimed to (1) understand CR participation during the COVID-19 pandemic, (2) identify perceived barriers and facilitators to physical activity after CR completion, and (3) assess willingness to use technology and social media to support physical activity needs among older adults with cardiovascular disease.

Methods: We recruited participants aged 55 years and older in 3 different CR programs offered at both public and private hospitals in Northern California. We conducted individual interviews on CR experiences, physical activity, and potential for using technology. We used thematic analysis to synthesize the data.

Results: In total, 22 participants (n=9, 41% female participants; mean age 73, SD 8 years) completed in-depth interviews. Themes from participants' feedback included the following: (1) anxiety and frustration about the wait for CR caused by COVID-19 conditions, (2) positive and safe participant experience once in CR during the pandemic, (3) greater attention needed to patients after completion of CR, (4) notable demand for technology during the pandemic and after completion of CR, and (5) social media networking during the CR program considered valuable if training is provided.

Conclusions: Individuals who completed CR identified shared concerns about continuing physical activity despite having positive experiences during the CR program. There were significant challenges during the pandemic and heightened concerns for safety and health. The idea of providing support by leveraging digital technology (wearable devices and social media for

social support) resonated as a potential solution to help bridge the gap from CR to more independent physical activity. More attention is needed to help individuals experience a tailored and safe transition to home to maintain physical activity among those who complete CR.

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KEYWORDS

cardiac rehabilitation; cardiac rehab; COVID-19; digital health; digital technology; physical activity; physical activity maintenance; social media; older adults; pandemic; social distancing; technology; wearables; CR; exercise; cardiovascular disease; gerontology; geriatric; geriatrics; hospital; medical facility; California; interview; thematic analysis; anxiety

Introduction

Cardiac rehabilitation (CR) is a critical aspect of recovery that is offered to adults who experience cardiac events, such as a myocardial infarction, coronary revascularization, and valve replacement, but is significantly underused. CR involves a comprehensive 12-week group program consisting of supervised physical activity training, patient education, and risk modification and is considered an American Heart Association/American College of Cardiology Class IA level recommendation for its health benefits [1]. CR is associated with reduced morbidity and mortality as well as improved quality of life, functional capacity, independence, and symptoms of dyspnea and fatigue [2-6]. Maintaining regular physical activity after CR improves physical function [7,8] and health-related quality of life [4] and is associated with a reduction in the risk of secondary cardiac events, depression, and all-cause mortality [9].

Despite the myriad benefits, many CR participants eventually return to a sedentary lifestyle [10-12] despite the expectation to maintain physical activity independently upon completion. Only 15%-50% report any exercise 6 months after CR completion [10-12], negating the long-term health benefits of CR [13]. Reported barriers to maintaining physical activity after CR include diminished physical condition, competing demands (eg, family health issues), lack of motivation, lack of interest, lack of social support, environmental factors (eg, lack of transportation), and financial costs [14,15]. In addition, participants of CR often receive little to no support during the transition from CR to community- or home-based exercise and desire support mechanisms to ease their transition [16]. The potential enablers to maintaining physical activity after CR include continued contact with CR staff after finishing a CR program, extending the weeks of the CR program, returning for check-ins after CR discharge, having an exercise plan after CR completion, and receiving social support from family and friends [13]. Prior research shows that personal contact is essential to support a successful transition to community-based exercise after CR [16].

In addition to personal contact, the use of personal technology has emerged as a key ally in maintaining an active lifestyle for CR patients. Using technological solutions post phase II CR offers a multitude of benefits for patients. Advanced wearables, such as heart rate monitors and fitness trackers, enable individuals to self-monitor their exercise performance and vital signs, promoting self-awareness and motivation [17]. Mobile apps and telehealth platforms also facilitate access to

personalized tracking and provide a digital connection to health care providers [18]. This accessibility enhances patient engagement and adherence to prescribed exercise routines, reducing the risk of relapse and promoting long-term cardiovascular health [19].

The COVID-19 pandemic posed additional challenges related to participation in CR and health-promoting behaviors. A survey study in the United Kingdom reported that COVID-19 lockdown restrictions were associated with significantly decreased participation in CR; changes in CR location, goals, supervision, duration, and enjoyment; and increased perceived effort [20]. A confluence of factors contributed to challenges of participating in CR during the pandemic including programs being forced to suspend or terminate in-person, facility-based services. Declines in CR participation were most marked among dual Medicare and Medicaid enrollees as well as those living in rural areas or socially vulnerable communities based on the Social Vulnerability Index [21]. Compared with CR programs that remained open since the pandemic, the 220 CR centers that closed were more likely to be affiliated with public hospitals located in rural areas and served the most socially vulnerable communities [21].

While mobile phone and social media use has increased among older adults over the past several decades [22], the pandemic showed that older adults rely on and can engage with digital technologies for health care access. Beyond the pandemic, understanding the barriers and experiences of CR participants may lead to more patient-centered CR for those who are unable to or do not wish to participate in facility-based CR and may also be useful for the rapid and effective implementation of CR. This study aimed to (1) describe perceived barriers and facilitators to physical activity after CR completion and (2) understand CR participation during the COVID-19 pandemic among older adults who participated in the ACTION (Americans & Cardiac Rehabilitation Training In Older Adults Needs) study.

Methods

Ethical Considerations

The ACTION study was approved by the institutional review boards from all 3 participating sites (John Muir Medical Center IRC-ID 20-08-02; NorthBay Healthcare NBH 21-05; and University of California, San Francisco IRB 20-31215). Participants provided written informed consent by reading the participant information sheet and signing the participant consent form. All participants were given the opportunity to ask questions. All subject data were deidentified (eg, questionnaires,

recordings, and transcripts were coded with specific ID numbers). Data were encrypted and stored on a password-secured database. We collected both quantitative and qualitative experiences after completing CR and compensated interview participants US \$50 and survey participants US \$30. The former will be reported in subsequent publications.

Design, Recruitment, and Study Sample

This paper describes a qualitative research study that sought to understand beliefs and experiences related to CR among participants with a history of CR participation. Our approach involved conducting in-depth interviews to obtain open-ended responses that were then organized into themes after generating initial codes (ie, thematic analysis). We also collected quantitative data from numerical ratings on comfort levels with various technologies. Two of the coauthors (SP and SC) conducted interviews and data analysis, with a final agreement on the themes by the principal investigator (LGP).

The recruitment sites included 2 community CR centers and 1 university-affiliated center in Northern California. Recruitment occurred between March and September 2022, a time period when public health directives on mask mandates, strict infection control measures, and social distancing practices were evolving from the COVID-19 pandemic. Inclusion criteria were being 55 years of age or older, between 3 and 24 months post-CR participation (of at least 1 session), having English fluency of moderately well to proficient, and being able to provide informed consent. The exclusion criterion was participation in phase III CR (optional extended CR after outpatient CR for those who pay out-of-pocket; reasons for nonparticipation could be the inability to afford phase III CR or other personal reasons). We used multiple methods to identify possible participants. Initial screening for eligibility and recruitment was done by CR staff who also contacted participants to verify eligibility for study participation. We also screened and recruited participants from a pool of respondents who completed a web-based Qualtrics survey that collected quantitative data related to CR experiences, which will be described in future manuscripts. At the end of the survey, respondents indicated if they were interested in participating in an individual 30-minute phone or video interview. Recruitment continued until data saturation was reached when no new codes arose in the analysis of iterative and open-ended questions.

Data Collection

We collected sociodemographic information such as age, self-identified gender, race, partner status, employment, education, income, and diagnoses for CR. Participants were also asked about their experience with technology. Specifically,

they were asked to rate their comfort level with smartphone technology, wearable devices, and social media on a scale of 0-10, with 0 being extremely uncomfortable to 10 being extremely comfortable. The interview guide consisted of 23 questions that were categorized into four major areas: (1) perspectives on their CR experience as a whole, (2) physical activity since completing the CR program, (3) impact of the COVID-19 pandemic on physical activity, and (4) thoughts on various technologies that may aid CR ([Multimedia Appendix 1](#)).

Individuals had the choice of interviewing over the phone or video conferencing (ie, Zoom [Zoom Technologies] and Facetime [Apple]); however, all participants elected to be interviewed via phone. All interviews were conducted between June and August 2022 and led by either or both interviewers (SP and SC). All interviews were audio-recorded and transcribed verbatim by a third party. The interviewers also took notes to capture key points and latent data.

Data Analysis

We analyzed interview transcripts using thematic counts [23] to accurately complete an inductive thematic analysis [24]. Each interview transcript underwent a close reading and coding by 2 raters (SP and SC). The data were organized using Microsoft Excel (Microsoft Corp) and then analyzed [25,26]. Upon reviewing the transcript, 2 raters (SP and SC) independently identified key quotes and developed or assigned them to inductive codes. Such independent analysis ensured intercoder reliability and maintained the credibility and dependability of findings [27,28]. After the initial thematic analysis, raters discussed any coding discrepancies until consensus on the final coding scheme and analysis was achieved or settled by the principal investigator. A running count of responses for each code allowed qualitative data to be transformed for a quantitative understanding of patient responses [29]. Sociodemographic and self-reported technology use were summarized using descriptive statistics.

Results

Patient Characteristics and Technology Use

We completed 22 interviews until we achieved data saturation. [Table 1](#) displays the sociodemographic characteristics of the 22 participants, who had a mean age of 73 (SD 8) years, with 41% (n=9) female participants with the majority identifying as White. More than half of the participants were considered low income for living in Northern California. [Table 2](#) outlines the number of participants who were able to complete CR compared to those who had interruptions to CR related to the COVID-19 pandemic.

Table 1. Patient characteristics (N=22).

Characteristics	Values, n (%)
Age (years), mean (SD)	73 (8)
Sex (female)	9 (41)
Race	
Asian	2 (9)
Hispanic	1 (5)
White	19 (86)
With partner	14 (64)
Employed	6 (27)
College graduate	19 (86)
Income ≥US \$75,000 per year	10 (71) ^a
Diagnoses for CR^b	
Ischemic heart disease	17 (77)
Heart failure	2 (9)
Valvular heart disease	3 (14)

^aA total of 8 participants declined to answer (n=14).

^bCR: cardiac rehabilitation.

Table 2. Participants enrolled in the CR^a program between 2020 and 2021.

Timeline (weeks)	Completed CR program (n=16)	CR stopped due to COVID-19 (n=6)
<4	1	0
4-8	3	3
9-12	9	0
≥13	3	1
Unknown	N/A ^b	2

^aCR: cardiac rehabilitation.

^bN/A: not available.

The comfort level with technology (smartphone, wearable devices, and social media) was relatively high. [Table 2](#) outlines the number of participants who were able to complete CR compared to those who had interruptions to CR related to the COVID-19 pandemic. Of the 22 participants, 18 owned smartphones, 14 owned a wearable device, and 10 used social media. On a self-reported scale of 0-10 representing the level of comfort using technology, participants reported a mean comfort level of 8.2 with smartphones (n=18), 7.9 with wearable devices (n=14), and 6.8 with social media (n=10).

Textbox 1. Summary of themes from qualitative interviews.

Themes

- Anxiety and frustration about the wait for cardiac rehabilitation caused by COVID-19 conditions
- Positive and safe participant experience once in cardiac rehabilitation during the pandemic
- Greater attention is needed for patients after cardiac rehabilitation completion
- Notable demand for technology during the pandemic and after cardiac rehabilitation completion
- Social media networking during the cardiac rehabilitation program is considered valuable if training is provided

Overview of Themes

Five themes prevailed from CR participant responses as displayed in [Textbox 1](#) and as detailed as follows. There was congruence in perspectives without distinct differences noted based on CR site or other patient characteristics. One site had additional challenges beyond the pandemic compared to the other sites due to the relocation of CR services from unexpected facility damage.

Theme 1: Anxiety and Frustration About the Wait for CR Caused by COVID-19 Conditions

Interviews revealed that participants experienced anxiety and frustration due to the long wait to get into the CR program. The majority of participants (17 of 22) experienced long entry wait periods of between 2 and 3 months to enter the program or faced program closure due to the pandemic. Furthermore, 1 primary on-site location housing the CR program was closed due to facility infrastructure issues, forcing participants to relocate to a more distant location and exacerbating preexisting stressors. In general, delays in getting into the CR program resulted in decreased exercise activity for patients who were newly discharged from the hospital, as they were unable to enter a CR program for many months. Patients expressed their desperation to get into any program, and some called the nearest city with similar programs yet yielded similar wait times. Consequently, patients used resources of personal trainers, internet videos, or were able to get into a home-based physical therapy program. One participant stated:

Yeah, it was a long wait. But I was told, when I started the process, it might be three months before I could get in. At one point I made contact with the program in XX County that's affiliated with XX to see if I could get in there. And they also had a long wait list.

Facing the COVID-19 barrier, patients expressed they felt an urgency to independently create a healthy environment with exercise and nutrition. It was prevalent with all 22 participants that the urgency to get started after discharge from the hospital was strong. However, without direction or exercise monitoring, patient hesitation to start exercising at home was highly noted, as reflected by 1 patient:

The thing you always worry about when you exercise after having a surgery like that is am I going to have a heart attack.

Theme 2: Positive and Safe Participant Experience Once in CR During the Pandemic

Once in the CR program, all of the participants agreed that the program was well organized and professional. After the aggravation of the long wait to enroll in the program for some, patient consensus was that the staff were exceptional in their care and monitoring. One patient explained this:

I was very impressed by both the way in which the program operated, and the people themselves in terms of their competence level and their understanding of the issues, and their concern for patients, and their flexibility.

Many patients considered the program a “safe zone,” which increased their level of confidence to exercise. In developing a fitness regime after cardiac surgery, the presence of monitoring was appreciated:

...knowing there was a registered nurse for every two people, they monitored you – when you're getting back into physical therapy activity after you've had some kind of heart situation, is comforting.

One participant described this further:

The ability to test all the equipment that had monitors was most effective in giving the patients the freedom to try equipment to see what worked well for them to do the work that needed to be done.

Overall, all participants had positive comments about the CR program and felt they would have stayed in the program on a long-term basis if their insurance would cover the cost for more sessions.

Theme 3: Greater Attention Needed to Patients After CR Completion

Once patients finished the CR program, many felt on their own and were concerned about keeping up with the regime they learned, as well as lacking the specific equipment provided in the CR program. Voicing concern that there was no follow-up after finishing the program, 1 participant expressed,

Maybe they could have a month later call and say to you how are you doing, are you keeping up with your exercises, how many steps are you having a day?

This quote reflected the sentiment of the majority of the CR program participants. Another said,

I would go back and say “can I use those other four appointments?” because I want to see where I am. I know where I am, and it's not where I was when I ended the program.

Having no one to follow-up on their progress once home, a participant indicated,

...(her exercise) is on and off. And so, the only consistent exercise is walking. And so, the weights have dropped off pretty much. The bike work has dropped off pretty much, and I'm having trouble now with my back with being able to walk without pain in it. So, I do walk but I don't walk anywhere near where I'm supposed to be walking as far as the amount of activity I'm supposed to be doing. So, what I planned to do is take my information and start slowly again and build up, pretend I'm at rehab, only it's just me.

After CR completion, several participants worked and were financially able to hire a personal trainer. Those who worked and did not hire a personal trainer expressed a need to develop greater time management skills to keep up with the needed exercises recommended in the program. Retirees turned to family members and spouses for support with mobile apps, walking together, or going to the community gym.

Theme 4: Notable Demand for Technology During the Pandemic and After CR Completion

While on the waitlist for the CR program during COVID-19, many patients sought technological options (eg, computers, phones, and the internet) to sustain physical activity and self-care. A participant said,

Sometimes during Covid, when like everybody was locked down, I did do that on my computer. I did (exercise) classes on my computer.

Most felt it would be a positive alternative if there was another lockdown for those in a program; additionally, 82% (n=18) of

the participants believed web-based forms to engage in physical activity would be a great option once they finished in the program.

Participants were asked their opinion about the idea of using a wearable device for self-monitoring to help with physical activity after the prescribed CR program (with a prompt related to having a personal coach). The reassurance of a monitor in tracking several health metrics along with personal progress and having a personal coach to review health data were considered most important to individuals who had experienced a life-threatening event. Having these resources would give them a sense of being in a “safe zone.” One participant’s comment reflected similar responses from the other participants:

I’m through the program, but now I have to pay and if there was something like this, you know, with a wrist monitor and you could do your exercises and meet with, you know a personal coach from the rehab, or who’s monitoring you, that would be wonderful.

Finding the resources on “what to do, how to use and what information can I get from this tool” was a key factor in moving forward working with a utility device.

In total, 14 participants stated they owned a wearable device; however, not all participants actively used it. The barrier to use (brought up by 4 participants) was the lack of user friendliness or guidance in learning how to use the device. Some participant quotes were “I can see what I want to see, I can probably learn more,” “It’s manageable, but I feel my abilities with it are limited,” and “I have a smartwatch, but I need help setting it up.” When considering using a wearable device for tracking health metrics and monitoring personal progress, a concern arose that “I would need training on how to set it up.” A participant considered seeking assistance from family: “my grandchildren would help my wife. They were born with those things, you know?”

Theme 5: Social Media Networking During the CR Program Considered Valuable if Training Was Provided

When asked about their opinion on using social media to supplement their CR experience, half of the participants voiced interest in using social media to see what others were experiencing while undergoing the program or to build camaraderie with other CR participants, especially in the context of limited social interaction during the COVID-19 pandemic. During the height of the pandemic, social distancing precautions prevented CR participants from being able to talk with other attendees and develop friendships with people having similar issues. With reference to having an opportunity to join a Facebook private group with CR participants, someone stated:

that would be ideal. Yes. I think this would be ideal because, you know, there’s always questions that come up, I think, you know, are you going through this right now or, you know, all this is suddenly affecting me.

The abilities to support one another and share information were both key components in participants’ interest in using Facebook groups. A participant’s perspective on its value was to “establish a good rapport with some of these folks in the social media, you become the coach to each other.”

Most of the participants were open to trying technology, including Facebook, with the condition there was training or assistance. With social media, some responded they did not know how to maneuver through Facebook beyond keeping up to date with family or browsing posts. A participant shared, “I would do it probably. If I could work the Facebook system to do that, I would.” Ultimately, there was agreement on the need for technological options and guidance while in a CR program as well as after finishing the program.

Discussion

Principal Findings

This qualitative study presents the positive experiences participants have in CR, the impact of the COVID-19 pandemic on both physical activity and their CR experience, and the need for additional clinical and social support after CR completion (eg, wearable devices and social media). Along with the 5 themes that have been presented, the findings could also be summarized from the standpoint of stages of CR. More specifically, the way in which technology could be deployed as a solution to barriers at all stages. Before the CR initiation, there was heightened anxiety in getting enrolled into a program due to long pandemic-related waitlists and program closures. During this waiting period, participants expressed fear and hesitation to start exercising without supervision. Technology in the form of positive messages and education regarding safe exercise could be delivered before, during, and after CR to address these concerns. Due to the persistence of long wait times for CR initiation after the pandemic, clinicians may reconsider the role of proper discharge instructions from the hospital and include more details about exercise safety while they wait for phase II CR. During enrollment in CR, there was an increase in participant confidence and comfort with exercise. During and after CR participation, patients reported the potential benefit of wearable health devices to track exercise and to have those data reviewed by their CR team. In addition, patients were enthusiastic about using wearable devices and health apps to support their participation in phase II CR or their health behaviors after completing CR. Furthermore, wearable devices could potentially provide a practical alternative to CR in the case where in-person CR is inaccessible (ie, long enrollment waitlists or another pandemic). After CR, participants expressed concerns about maintaining exercise without equipment and not being able to ask questions to a CR provider. This older group of participants were open to participating in social media networking groups as a means to increase social support and use peers as a resource for answering questions. Some participants cited they could solicit technology support from their family members if needed. These data affirm the benefits of CR, despite pandemic-related barriers, and the positive outlook on using technology as a solution to shortcomings in exercise monitoring and social support.

Although drop-offs in exercise following CR completion are well-known, our study found several reasons that may help design future policy changes or interventions that can increase post-CR exercise. As noted above in theme 3, after program completion, patients had variable access to necessary exercise

equipment and felt a lack of guidance or follow-up from professional staff. Such findings are key for understanding the impacts on long-term physical and mental health. Exercise is critical for maintaining cardiovascular health and reducing the risk of future cardiac events [30], thus policy changes including reimbursement of long-term exercise equipment (eg, stationary bike) or periodic web-based or in-person check-ins with the CR team could be considered. With limited access to exercise equipment or continued training, patients may struggle to maintain their physical health improvements. Additionally, lack of check-ins following CR completion decreases adherence to a healthy lifestyle and increases the likelihood of patients returning to previous unhealthy behaviors such as smoking, unhealthy eating habits, or a sedentary lifestyle, thereby increasing the risk of future cardiac events and negative patient outcomes [31]. In addition to physical effects, the period following CR may have a significant psychological impact as patients may experience depression, anxiety, or fear of future cardiac events [32]. While CR may assist patients in managing these emotions, without continued support, patients may struggle to cope. Evident in our study, patients felt ill-prepared to maintain health improvements and track progress, heavily relying on guesswork with high anxiety. This only magnifies existing mental health risks. Thus, attention to post-CR health remains an area for improvement for health care providers. Further research is needed to determine optimal check-in frequency and methods for ongoing physical and psychological support.

This study specifically addressed the potential role of integrating technology to improve physical activity after CR completion. Traditionally, older adults have been considered resistant to the use of new technologies; however, our study refutes this myth and validates that older adults are eager to engage with certain technologies and have high self-reported comfort levels with using technology. Other recent studies have shown that modern technology, including wearable devices and mobile apps, can be practical tools in maintaining physical activity levels after completing CR [33,34]. In particular, older adults have demonstrated a strong potential for adopting new technologies to support their physical activity and maintain healthy lifestyles [35,36]. For example, in a previous study, we found that a home-based CR program that included wearable activity trackers and web-based support was well received by older adults who reported improved physical activity levels and overall satisfaction with the program [37]. Other studies have found that technology-based interventions can be effective in reducing anxiety and depression in post-CR patients, as well as improving adherence to healthy lifestyle behaviors [38,39]. With the increasing availability and affordability of digital health technologies, there is significant potential to integrate these tools into CR programs to provide ongoing support and improve long-term health outcomes for patients. However, it is crucial to consider older adults' specific needs and preferences in designing and implementing technology-based interventions and provide appropriate training and support to ensure successful adoption and sustained use.

There are several clinical and research implications that can be derived from this study's findings. CR providers should assess

participant needs early on in their program to assess psychological status (anxiety or depression) and other barriers (equipment or gym access) to be successful with independent physical activity after CR completion. In addition, providers can assess other needs such as health conditions that require safety precautions for home exercise. Standardized evidence-based practice guidelines are needed to guide participants who graduate from the CR program. Patients need to be taught about long-term habit formation and motivation to continue physical activity after phase II CR is over, as well as discuss a transition plan in advance of finishing the programs with their CR clinical team. In addition, incorporating the use of a wearable device with personal monitoring could alleviate fears of having secondary events as expressed by many participants. Building in the use of digital technology during phase CR II may be helpful so patients have a warm-up period with support for using the same technology independently after CR completion. For research implications, opportunities include collecting and analyzing data on long-term clinical outcomes (rehospitalization and mortality) from diverse populations who receive any versus no support after CR ends. There is also a need for conducting cost analyses on tools such as digital wearable devices and mobile apps to improve health outcomes.

There are also significant policy implications. This study emphasizes the interest of older adults to engage with wearable devices and social media and may be relevant to multiple stakeholders (ie, payors and health systems) in making decisions on what to pay for and how to deploy the technology. Participants' expressed need for additional support after phase II CR to maintain physical activity is also an important policy implication. Extending insurance coverage for maintenance of remote home-based CR services beyond the traditional 12-week program will help participants transition to independent exercise. This covered extension could be in the form of phase III CR or different payment models that fuse remote patient monitoring with coaching for long-term exercise maintenance. Based on this study, the integration of wearable device data into these services may be beneficial, and financial reimbursement and secure implementation remain an area for future investigation.

Limitations

Our sample mostly comprised White individuals and those from higher educational backgrounds; thus, the findings may not be generalizable to other diverse racial groups and those with low educational attainment. We are also unclear whether financial resources were associated with CR attendance among our participants, including ownership of smartphones and wearable technology that may have influenced their opinions about technology use. In addition, we recruited all participants from 3 urban institutions in Northern California; therefore, our sample may not be generalizable to a broader population including rural populations. There may be heterogeneity in the participants' experiences of older adults and their CR experiences with at least 1 completed CR session (versus up to 36 sessions in some programs) within 3-24 months after CR participation. Despite these limitations, this study provides important insights into the lived experiences and perspectives of 22 older adults representing 3 different CR programs. This study confirmed previous research that describes the perceived lack of support

after CR termination [14]. In addition, this study supports the perceived benefits of adding digital technology as a component of providing tailored feedback to CR participants.

Conclusions

Despite the critical role physical activity plays in sustaining patient cardiovascular health improvements, maintaining adequate activity levels after CR proves to be an immense challenge for several reasons. For example, the transition from the supportive and structured environment of CR centers to daily life leaves patients without the guidance and encouragement they once had. This study highlights requests from participants for regular check-ins and support from health professionals, as well as the integration of digital technologies

to improve individuals' motivation and accountability in adhering to their exercise routines. Amplified by the COVID-19 pandemic, these challenges demand thoughtful consideration and tailored strategies to ensure sustained adherence to regular physical activity. This study's findings support the opportunity to leverage technology through wearable devices or mobile apps to sustain engagement in healthy lifestyle behavior because they are cost-effective, tailored, and provide motivation and support for patients in the long term. Although these data were collected during a pandemic, the experiences and perspectives of the participants are generalizable in the current environment of CR with the need to support patients after CR completion and the opportunities that technology offers.

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Data Availability

The qualitative data generated and analyzed during this study are available from the corresponding author upon reasonable request.

Conflicts of Interest

None declared.

Multimedia Appendix 1

Interview guide.

[\[DOCX File, 15 KB - cardio_v8i1e54823_app1.docx\]](#)

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Abbreviations

ACTION: Americans & Cardiac Rehabilitation Training In Older Adults Needs

CR: cardiac rehabilitation

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Viewpoint

Targeting Key Risk Factors for Cardiovascular Disease in At-Risk Individuals: Developing a Digital, Personalized, and Real-Time Intervention to Facilitate Smoking Cessation and Physical Activity

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Abstract

Health care is under pressure due to an aging population with an increasing prevalence of chronic diseases, including cardiovascular disease. Smoking and physical inactivity are 2 key preventable risk factors for cardiovascular disease. Yet, as with most health behaviors, they are difficult to change. In the interdisciplinary Perfect Fit project, scientists from different fields join forces to develop an evidence-based virtual coach (VC) that supports smokers in quitting smoking and increasing their physical activity. In this Viewpoint paper, intervention content, design, and implementation, as well as lessons learned, are presented to support other research groups working on similar projects. A total of 6 different approaches were used and combined to support the development of the Perfect Fit VC. The approaches used are (1) literature reviews, (2) empirical studies, (3) collaboration with end users, (4) content and technical development sprints, (5) interdisciplinary collaboration, and (6) iterative proof-of-concept implementation. The Perfect Fit intervention integrates evidence-based behavior change techniques with new techniques focused on identity change, big data science, sensor technology, and personalized real-time coaching. Intervention content of the virtual coaching matches the individual needs of the end users. Lessons learned include ways to optimally implement and tailor interactions with the VC (eg, clearly explain why the user is asked for input and tailor the timing and frequency of the intervention components). Concerning the development process, lessons learned include strategies for effective interdisciplinary collaboration and technical development (eg, finding a good balance between end users' wishes and legal possibilities). The Perfect Fit development process was collaborative, iterative, and challenging at times. Our experiences and lessons learned can inspire and benefit others. Advanced, evidence-based digital interventions, such as Perfect Fit, can contribute to a healthy society while alleviating health care burden.

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KEYWORDS

smoking; physical activity; virtual coach; eHealth; development; collaboration; conversational agent; risk factor; cardiovascular disease; CVD; digital; smoking cessation; intervention

The Problem

The leading cause of disease burden across the globe is cardiovascular disease (CVD) [1]. Over the years, CVD prevalence and the number of CVD deaths have increased; in 2019, there were 523 million cases of CVD and 18.6 million deaths due to CVD [1]. CVD mortality is decreasing in most European countries, yet there are still 3.9 million deaths yearly [2,3]. Important behavioral CVD risk factors include smoking, low physical activity, unhealthy diet, and alcohol use [2,4]. These risk factors are modifiable and can help decrease the number of CVD cases and deaths [2,5]. Individuals with a low socioeconomic position (SEP) often have a less favorable profile of risk factors [6], resulting in a higher disease burden and premature death. Cost-effective interventions targeting 1 or more risk factors need to be implemented [1].

Interventions have been successful in initiating healthy behaviors (eg, physical activity) and stopping unhealthy behaviors (eg, smoking) [7,8]. However, these interventions have been relatively unsuccessful in attaining enduring healthy behavior [7,8]. For example, an intervention in individuals at risk for CVD had a significant positive effect on smoking cessation; however, this effect was not maintained at 1-year follow-up [9]. Behavior change is difficult for several reasons, including the fact that coaching or advice is not always available when the individual needs it most; in daily life, when encountering situations that may trigger a relapse. Even when an individual has frequent appointments with a health care professional, the individual is the only one who can be responsible for managing the behavior 24 hours a day and 7 days a week [10].

eHealth apps are increasingly used to support self-management [11,12]. One of the advantages of such apps is that they offer support whenever and wherever. Potential other benefits include accessibility, scalability, cost-effectiveness, and increased disease self-management [11,13]. However, standard or one-size-fits-all approaches appear less effective than personalized interventions [14,15]. This is understandable as each individual likely has different needs or wishes and might have a different preferred coaching style (eg, more or less directive). Therefore, when developing eHealth apps, it is important to identify how the app can be tailored to the needs of the individual users. Not only are eHealth apps often static, but they are also frequently developed without (sufficiently) engaging end users [16,17]. This is especially problematic as many existing interventions do not sufficiently meet the needs of low SEP individuals [18-20] and, consequently, can increase health inequalities. Involving end users, including those from lower SEP groups, and other relevant stakeholders can help optimize the adoption and adherence to the eHealth intervention [16,21] and result in the maintenance of healthy behavior.

The Solution: Advanced Digital Support for Behavior Change

This paper describes the development of the Perfect Fit intervention. This eHealth app targets 2 key CVD risk factors; that is, it aims to support individuals at risk of CVD to stop

smoking and increase their physical activity using a virtual coach (VC). Smoking and low physical activity are targeted because both are still highly prevalent in Europe. Importantly, the 19% smoking prevalence and the fact that the majority of Dutch adults are not sufficiently physically active, show that existing approaches do not reach their goals [22,23]. Considering that smoking cessation and increasing physical activity can reduce the risk of CVD and other chronic diseases, the 2 behaviors can be considered important targets for behavior change interventions [24-26]. Furthermore, smoking and insufficient physical activity often co-occur, especially among socioeconomically disadvantaged and ethnic minority groups [27], thereby increasing both the incidence of CVD in these groups and health-related inequities.

Interventions that target multiple health risk behaviors are both promising and present challenges. Among these challenges lie decisions regarding whether to promote health-promoting behaviors (like physical activity) or discourage health-compromising ones (like smoking), and whether to intervene in these behaviors sequentially or simultaneously [28]. In Perfect Fit, the decision was made to encourage physical activity and smoking cessation simultaneously. Reasons for this include that, on one hand, smoking cessation can help make physical activity easier, as ex-smokers' physical fitness can improve quickly [29]. On the other hand, physical activity promotion might aid smoking cessation, potentially because physical activity can help reduce cravings and thereby prevent relapses [30-32]. Furthermore, simultaneously targeting multiple behavioral risk factors can help reduce the global disease burden [5]. By targeting both behaviors at once, we believe that synergy can be created in preventing CVD. To reach those most in need, the Perfect Fit intervention is specifically targeting individuals with a low SEP.

Perfect Fit builds on evidence that SMS text message-based interventions and conversational agents (like a VC) are promising for smoking cessation [33-35]. In addition, Perfect Fit incorporates evidence-based behavior change techniques as well as novel strategies to facilitate identity change (eg, toward becoming a nonsmoker or physically active person) [36-39], sensor data to objectively assess physical activity and set a personalized activity goal [40], and tailoring of motivational strategies to the user [15,41].

The main theoretical frameworks underlying Perfect Fit are the self-regulation theory [42-45], the PRIME (plans, responses, impulses, motives, and evaluations) theory [36], and the relapse prevention model [46,47]. Self-regulation theory considers all behavior goal-oriented, and successful behavior change occurs only when it is meaningfully linked to higher-order goals that represent personal values or self-concept elements [48]. Central to the relapse prevention model are high-risk situations; that is, situations associated with unhealthy behavior, such as negative emotional states or social pressure. Planning how to avoid such situations and how to adaptively cope with them if they occur is essential. Actual experience with adequate coping increases mastery of feelings, which in turn reduces the chances of lapsing. Nevertheless, lapses are not considered failures, but learning experiences that provide insight into unique individual challenges that need to be dealt with in future situations. Lapses

thus represent only temporary threats to a sense of control. Identity theories such as PRIME theory [36] expand on the role of identity in behavior, stating that people are motivated to behave in line with how they perceive themselves, such that identity is a stable guide for behavior. Empirical work has clearly shown that people need to be able to see themselves as nonsmokers, and less as smokers, to quit smoking successfully [39,49-54]. An in-person identity-based intervention, which simultaneously targeted physical inactivity and smoking showed significant increases in runner identity and behavior and decreases in smoker identity and behavior [55,56]. It was chosen to monitor steps and set adaptive step goals as personalized goals help more in increasing physical activity compared with static goals (ie, 10,000 steps) [40,57]. Adaptive goals may not lead to immediate changes like static goals but they promote a more gradual and likely more sustainable increase in physical activity. Furthermore, personalized goals are perceived as more achievable by users, making them more motivating and engaging.

Tailoring of motivational strategies is not only based on more or less fixed user characteristics (eg, age, household size, and personality) but also the states users are in (eg, motivation, self-efficacy, and knowledge). While user characteristics such as personality [58], need for cognition [59], and cultural background may influence the effectiveness of motivational strategies [60], user states may also play a role. For example, Bertolotti et al [61] showed that self-efficacy can affect the effectiveness of messages encouraging healthy eating. Considering user states may be especially helpful when it comes to optimizing users' reactions to motivational attempts in the long run. This is the case because motivational attempts can, in turn, also affect users' states and thus the effectiveness of future motivational attempts. For instance, differently framed smoking cessation messages can differ in their effect on self-efficacy [59]. Thus, by considering not only current but also future user states, we might be able to choose motivational attempts that

are more effective in the long run. Perfect Fit, therefore, also adapts motivational strategies to current and future states. In doing so, we build on previous work on adapting to current and future user states in context such as choosing the timing of tooth brushing reminders [62] and suggesting step goals [63].

Approach

We will describe the development of the Perfect Fit intervention by giving an overview of the different research activities and methods used by the interdisciplinary research team. Altogether, these activities helped us identify how an eHealth intervention can best support smoking cessation and physical activity promotion in individuals in need, especially in people with a low SEP. In addition, the outline of the intervention journey will be presented, as well as lessons learned from the development process. These lessons learned can inform and support researchers and other stakeholders in collaborating effectively within an interdisciplinary team and on how to develop an (eHealth) intervention for a low-SEP population using different methods. Although this has been described for other types of interventions [64,65], we are unaware of similar developmental intervention studies for digital interventions addressing smoking cessation and physical inactivity combined.

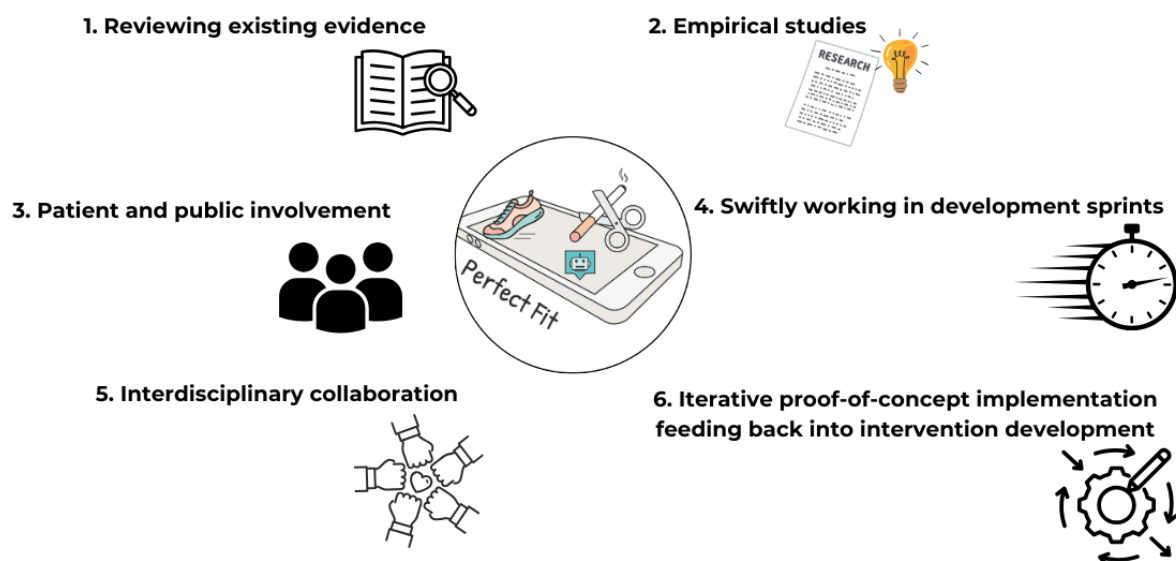
Design

Perfect Fit is a 5-year project in which academics from various research fields collaborate with public and private partners, end users, and health care professionals. This paper reports on 6 approaches used in parallel during the project's first 2 years to develop an optimal eHealth intervention to support smoking cessation and physical activity.

Six Integrated Approaches

The 6 approaches are shown in Figure 1. Below, we outline what was done in each of the 6 approaches.

Figure 1. The 6 integrated approaches used to develop the eHealth intervention Perfect Fit.



Approach 1: Reviewing Existing Evidence

Scientific and gray literature on existing evidence in relevant research domains (eg, health and behavioral psychology, data science, and biomedical and computer engineering) is continuously reviewed within the Perfect Fit research group. Scientific evidence is reviewed at the start of every new empirical study, which allows us to identify what is known about a specific research topic, identify possible gaps in current knowledge, and put study findings into perspective.

Rapid Reviews of Smoking Cessation and Physical Activity Promotion

At the start of the Perfect Fit project, multiple rapid reviews were conducted. In total, 2 such reviews looked at existing commercial and empirically-tested smoking cessation apps (eg, SmokeFree [66] and Stopcoach [67]) and physical activity enhancing apps (eg, Accupedo-Pro Pedometer [68] and Samsung Health, developed by Samsung Electronics [69]). For each app, features and behavioral change strategies were identified, and strengths (eg, free of charge) and limitations (eg, steps are only counted when carrying your phone) were based on user reviews and, when available, empirical findings. In addition, 4 other rapid reviews looked at (1) existing wearables and their use in practice to track physical activity and breathing movements, (2) which measures and associated measurement tools are used in the literature when it comes to physical activity and smoking, (3) what measures exist to determine user engagement, and (4) how high-risk situations for smoking and physical inactivity can best be identified and acted on. All reviews were discussed within the Perfect Fit research group to determine which components to integrate into the Perfect Fit intervention.

Systematic Reviews of Scientific Literature to Ensure an Evidence-Based Intervention

A rapid review of systematic reviews and meta-analyses allowed us to identify the behavioral change techniques [70] most commonly used and reported as most effective in interventions that promote smoking cessation and physical activity. In addition, multiple systematic literature reviews are currently in progress to gain an in-depth understanding of specific research topics relevant to Perfect Fit [71]. To illustrate, the Perfect Fit intervention includes intervention components based on identity theories (eg, studies by West and Brown [36] and Kearney and O'Sullivan [72]), which posit that identity (ie, how one sees themselves) is a determinant of behavior. To ensure the empirical soundness of the intervention components related to identity, a systematic scoping review and a systematic review are being conducted to understand the role that identity plays in both behaviors and to identify the mechanisms through which identity motivates smoking and physical activity behavior (change) in existing interventions. Literature reviews conducted so far have provided valuable (evidence-based) information concerning important components, coaching techniques, mechanisms, theories, attributes, and functionalities to consider and include in the Perfect Fit app.

Approach 2: Empirical Studies

We conducted empirical studies to test and gather input for (1) intervention components, (2) the VC, and (3) the personalization

of intervention components and VC. For example, for input on the intervention components, we have experimentally examined the effect of future-self exercises on smoking-related self-identity constructs [49], and explored the experience of insufficiently active individuals with a low-to-middle SEP with future-self exercises. Furthermore, we have validated a long-term goal-setting dialog with a VC for running or walking based on its effect on self-efficacy [73], preparatory activities for quitting smoking and becoming more physically active based on people's experiences with and effort spent on them [41,74], and motivational messages based on how motivating they are perceived in the context of physical activity [75]. All these studies were conducted online, facilitating reaching a large and diverse audience in their natural environment. We are also running a virtual reality study, in which daily smokers with an intention to quit smoking are shown an environment that is associated with smoking. We compare 3 smoking lapse prevention dialogs with a chatbot on their effects on abstinence self-efficacy, phasic craving, and affect and examine the overall user experience and acceptability of the chatbot.

Since users of the Perfect Fit intervention will ultimately be guided by a VC, we have also studied specific elements of such a VC. The focus has been on people's attitudes toward preliminary versions of a VC they interacted with, as interacting with an app helps identify barriers and benefits to using it [76]. These preliminary versions of the VC incorporated ideas from motivational interviewing [77], focused on maintaining a positive and encouraging attitude, reduced repetitiveness of the utterances [78], and aimed to make conversations accessible for people with low literacy levels by breaking up large chunks of text into multiple messages and letting people indicate when to continue. To get input on multiple design ideas, we have also examined people's views on videos of interaction scenarios for a VC [74]. For example, people were asked whether they would want to reflect on difficult situations concerning quitting smoking that occurred during the day with their VC in the evenings. Importantly, participants had previously interacted with a preliminary VC for about 2 weeks to account for the novelty effect [79,80].

A core feature of our intervention is that it is personalized to match the needs of individual users. Several of our empirical studies have investigated ways of personalizing the intervention as a whole and the coaching by the VC. For the intervention, we have conducted preliminary studies on how sensors can be used for personalization. After an evaluation of algorithms for offering a personalized step goal, the most suitable algorithm was implemented [57]. In addition, this algorithm was tested and evaluated on 117 participants who collaboratively set daily step goals with their text-based VC Steph for up to 5 consecutive days [81]. As the Perfect Fit intervention makes use of sensor data, its effects on cardiorespiratory fitness can be estimated using collected step count and heart rate data [82]. Regarding personalized coaching, we have taken the first steps to examine how to make goal setting, data monitoring, and the assignment of preparatory activities personalized and adaptive [83]. We have already tested approaches using techniques such as linear regression models [73], rules derived from behavior change theories and experts [75], and reinforcement learning [41,81].

While our initial results are promising, we also gathered data to improve the approaches. For example, in a longitudinal study to assess the effectiveness of a reinforcement learning algorithm for persuading people to do preparatory activities for quitting smoking, we collected data on more than 30 user characteristics (eg, gender, physical activity identity, and need for cognition) [84] that can be used to tailor the intervention to (groups of) users. While it seems that accounting for such user characteristics that can be measured before an intervention is less effective than accounting for users' current situations or states (eg, motivation, presence of reminders, and knowledge), there might be a benefit of considering user characteristics in addition to states [85]. In an interview study with experts who coach individuals to quit smoking or increase their physical activity, we have further learned how and to what extent they adapt their coaching techniques to the individual that they coach.

Approach 3: Patient and Public Involvement

The results of the empirical studies conducted in a large and diverse audience (approach 2) contribute to the development of an intervention that can be used by a broad audience. Still, one of the aims of the Perfect Fit project is to make the intervention also accessible and relevant for individuals with a low SEP. Therefore, this specific population is involved in different ways throughout the project. Their involvement is essential because those using the intervention can best advise on the research's relevance and the intervention's usability [86].

An advisory panel with potential end users of the Perfect Fit app was set up 1 year after the start of the project. This panel consists of 4 members who have experience with quitting smoking or the intention to quit smoking and want to be more physically active. The panel will be involved during the whole project and is consulted in several stages of the project and for several substudies. This way, the advisory panel can represent the perspective of the target population, and the rest of the research team can ensure that this perspective is integrated into research materials and the final intervention. Enriching a research project team with an advisory panel can help empathize with the target population's perception and match study procedures, materials, and the developed intervention to their needs, wishes, and skills. This will increase the likelihood of successful adoption and the effectiveness of the Perfect Fit intervention [86,87].

Next to the recurring involvement of the advisory panel, other one-time patient and public involvement activities were organized within the Perfect Fit project to receive more extensive input on specific intervention components. For instance, 3 focus groups were held with physically inactive older individuals (aged 45 years and older) with a low-to-middle SEP to discuss their experience with and opinion on possible components of the Perfect Fit intervention.

Other stakeholders outside of the direct target audience of the Perfect Fit intervention were also consulted. For example, interviews have been conducted with experts (ie, lifestyle coaches, psychologists, physical therapists, smoking cessation coaches, and practice nurses) to ensure that their expertise in coaching individuals to quit smoking and increase their physical activity would also be included in the intervention.

Approach 4: Swiftly Drafting Dialogs in Content Development Sprints

Designing dialogs between a user and a VC is challenging. First, it is inherently interdisciplinary. On one hand, psychological expertise and affinity with the target group are needed. On the other hand, technical expertise is desired. Specifically, human-machine interaction competence and insight into technical feasibility are vital. Second, bridging the gap between an abstract list of requirements and developing actual content that fulfills these requirements is a challenging creative process.

To accommodate these challenges, we organize regular content development sprints. First, the content team develops dialogs, which is directly followed by a software development sprint of about 2 weeks led by the technical team. The 2 teams continuously consult one another if necessary to allow for a rapid development and implementation, facilitated by daily stand-up meetings during the software development sprints. At the end of the sprint, we demonstrate the new content to key stakeholders for feedback. These sprints are inspired by Scrum [88].

Sprints took place after the intervention was roughly sketched out and during the development of the first prototype of the system. More sprints will be organized to finetune the content during the development of the final product. By working together in sprints, design decisions can be made swiftly. It can help to ensure that the created content meets the functional requirements and is technically feasible. Importantly, it is useful to implement and test the dialogs in a prototype app as soon as possible, and to involve end users in this process. This way, lessons learned from testing the first dialogs can be used in the upcoming content development process.

Approach 5: Interdisciplinary Collaboration

Working with multiple disciplines is vital when designing and developing a VC for health behavior change. In the Perfect Fit project, the disciplines that work together are health and clinical psychology, human-computer interaction, biomedical engineering, data analytics, and software engineering. Because of the high interdisciplinary degree of this research project, there are a lot of different experts on specific topics within the project. Therefore, frequent and clear communication between disciplines is crucial. The core of this communication plan is monthly meetings with all academic partners to discuss all project developments and weekly meetings with the technical and content teams. These frequent meetings ensure that the ideas developed by the psychological team match the technical feasibility and that technical developments align with the requirements from the psychological perspective. Several documents and tools were used for input of the various meetings. For example, a MoSCoW (must have, should have, could have, and will not have) prioritization [89] was used where all partners filled out their requirements and the priority of these requirements (refer to [Multimedia Appendix 1](#)). Furthermore, an intervention journey was created and extensively discussed. This intervention journey consists of a timeline with all the important events a user would experience (refer to [Multimedia Appendix 2](#)). It includes both in-app and out-of-app events and is the intervention blueprint. In addition, content development

sprints are performed; a short period with intensive collaboration between a technical and psychological expert to develop a dialog (refer to Approach 6 section for more details). All content included in the Perfect Fit intervention has been developed through an iterative feedback process by numerous stakeholders within (eg, academics from various backgrounds) and outside (eg, professionals) the Perfect Fit research team. Collaboration between disciplines also facilitated the empirical studies (refer to Approach 2 section); for example, the technical team could use the psychological expertise of others to improve the development of algorithms. Furthermore, a virtual reality system was set up by the human-computer interaction team and could be used by psychology experts to test newly developed dialogs with end users [90].

In addition to academic partners, The Perfect Fit consortium has public and commercial partners with valuable knowledge. Multiple expert sessions with these partners were organized. For example, the national expertise center Pharos was consulted for their expertise in health disparities so that the developed intervention would reach and fit the needs of the low-SEP group (ie, the intervention will be available for everyone, but we wanted to make sure the app was specifically usable for the low-SEP group). SenseHealth is experienced in developing health care and chat apps, and their technical expertise was used for the software architecture. Roessingh Research and Development specializes in monitoring physical activities using ambulatory sensors and their expertise is used in coupling sensors to collect data and their equipment is used for data collection for algorithm development. These meetings, as well as the annual consortium meetings, contribute to a better overview of the user requirements and technical possibilities. In addition, the output of the meetings feeds back into the content development sprints (refer to Approach 3 section).

Approach 6: Iterative Proof-of-Concept Implementation That Feeds Back Into Intervention Development

We implemented a working proof-of-concept technical implementation of the intervention as soon as possible after the initial design phase. This was done in sprints similar to the

content development. The technical team committed to delivering a certain number of new features in 2 weeks, working together intensively. After each sprint, these new features were presented to the rest of the Perfect Fit team. In addition, the intermediate products were tested by the advisory panel (refer to Approach 3 section). Feedback from the Perfect Fit team and advisory panel often led to drastic design changes and improved consensus on the intervention requirements. For example, certain dialogs were changed to videos, because they were considered more user-friendly and, moreover, the technical implementation of videos fitted better in the planning of the technical team. During this process, we also involved privacy and security officers to ensure that the application complies with all applicable laws, such as the General Data Protection Regulation. In our experience, having a concrete proof-of-concept implementation is critical when working toward an efficient real-world implementation of the intervention. This process was inspired by Agile software development [91].

Lessons Learned: Development Process and Intervention

The lessons learned from the project are presented in [Table 1](#) and [Table 2](#). [Table 1](#) shows the lessons learned from the development process (eg, collaboration and technical development), and [Table 2](#) shows the lessons learned from the Perfect Fit intervention. For each lesson learned, we added the specific approach or approaches that contributed to the lessons learned. The app requirements using MoSCoW framework, intervention journey, and a visualization of the “high-risk situation” dialog are presented in, respectively, [Multimedia Appendix 1](#), [Multimedia Appendix 2](#), and [Multimedia Appendix 3](#).

The intervention was developed to be tested in a proof-of-concept trial [92,93]. The open-source software is available through GitHub [93], and the dialogs and exercises used in the intervention are available digitally [94]. Technical documentation, including a diagram of the software architecture, can be found on the Internet [95].

Table 1. Overview of the lessons learned from the Perfect Fit development process.

Lesson learned and the approach or approaches that contributed to this	Explanation
Collaboration with stakeholders	
Involve all relevant interdisciplinary expertise and use iterative feedback—5 and 6	To ensure the content is appropriate, involve research members with relevant expertise from multiple disciplines, and use an iterative feedback process when writing, reviewing, and improving the content.
Facilitate multidisciplinary collaboration—4, 5, and 6	To facilitate collaboration, schedule regular meetings, and select a communication platform to share knowledge and work on projects.
Make clear agreements with the stakeholders—3 and 5	Make agreements on the roles of stakeholders (eg, research team and advisory panel members), manage expectations, evaluate, and be transparent about what is done with feedback from the stakeholders.
Involve the target population early on—3	Plan the involvement of the target population early in the project so that you can account for it in the planning and budget. This also ensures that the perspective of the target population is taken into account in an early stage (eg, when formulating research questions) and that the involved individuals get to know the project well.
Ensure that all members of the advisory panel are trained—3	Ensure that members of an advisory panel feel capable of sharing their opinion and that the research team can collaborate with them. Provide training for advisory panel members and researchers if necessary. Also, make the advisory panel feel invited to share their opinion.
Technical development	
Intervention development requires a continuous feedback cycle—4 and 5	Testing and demoing a minimal but working prototype as soon as possible is vital. Feedback from stakeholders should be used continuously to update the design. Development requires substantial time and effort, which is preferably budgeted.
Other	
Understand to better implement—1 and 5	Make critical summaries of available evidence to understand relevant theories and mechanisms, as this facilitates the development and implementation of intervention components.
Literature reviews facilitate decision-making—1 and 5	Summarizing successes, lessons learned, and limitations of existing apps and interventions can facilitate decision-making in a research group (eg, which components to integrate into an intervention).

Table 2. Overview of the lessons learned from the Perfect Fit intervention.

Lesson learned and the approach or approaches that contributed to this	Explanation
Tailoring	
Tailor the timing and frequency of intervention components—2 and 3	Preference for the timing and frequency of the intervention may vary, which requires tailoring to the individual user [74]. Reminders may help those who forget to do or complete an activity [74].
Some activities are not suitable for everyone—2 and 3	Not all intervention components are suitable for all [74,96]. For example, a visualization exercise can be unsuitable for those who struggle with mental imagery. It is therefore vital to include various exercises and to provide flexibility regarding which one should be done by users. Or allow people to modify activities, such as by visualizing a soccer match or bike race instead of a fighting match [74].
People may be familiar with certain activities—2	People may have done specific activities before [96], which can affect activities' perceived difficulty and usefulness. Ideally, this should be taken into account when suggesting activities or allowing users to choose between activities.
Tailor motivational messages—1 and 2	Motivational messages tailored to mood, self-efficacy, and progress are more motivating than general messages [75]. Reproducible tailored motivational messages for the VC ^a can be generated by asking experts to write messages for scenarios with a structure derived from an ontology [75]. Furthermore, considering the user and their current state (eg, available time and self-efficacy) is helpful when choosing a persuasive strategy [41].
VC	
Respect the autonomy of individuals—1, 2, and 3	People's autonomy can be violated when a VC recommends help to users [74]. For example, people may oppose a recommendation formulated like a command instead of a suggestion. Therefore, consider not only what is recommended, but also when and how. Test the appropriateness of recommendations with end users.
Think carefully about how the VC responds to people's answers—1 and 2	Perceiving the VC as caring and empathetic can make people more satisfied with the VC. Repetitiveness of dialogs can harm this perception. Also, default answers (eg, thanks for letting me know) can be inappropriate when users talk about serious experiences. It may harm the relationship and can be considered frustrating. Furthermore, closed-ended questions should have all possible answer options to ensure a fitting response can be chosen [97]. The language should also be appropriate (eg, not too enthusiastic).
Allow users to correct their answer—2	People should be able to correct their answers. When not given this option, people may write about earlier entry errors when responding to later (free text) questions [96].
Positive attitudes toward VC—2	A VC design based on motivational interviewing techniques, with a positive and encouraging attitude, limited repetition, multiple short messages instead of large texts, and letting people indicate when to continue can lead to positive attitudes toward the VC [73,97].
Let users "get to know" the VC—1 and 2	Some participants may want to "get to know" the VC [97]. It is thus recommended that the VC discloses something about itself, while ensuring that the user knows they are interacting with a VC and not a human [98].
Intervention components	
Need for identity-based exercises in smoking cessation interventions—1 and 2	Identity and especially nonsmoker identity are important determinants of smoking behavior and should be included in smoking cessation interventions [49]. A study also showed that identity-based exercises were motivating [74].
Limited effect of the future self exercises in their current form—2	In their current form, the future-selves exercises were not successful in changing identity and behavior. These exercises need to be improved (eg, repeated or made longer) [49].
A goal-setting dialog for physical activity with a VC that provides examples of other people in its current form decreases people's self-efficacy, but may lead to more realistic evaluations of abilities—2	A goal-setting dialog that uses (personalized or generic) examples of other people who increased their physical activity decreases self-efficacy [73]. However, this could help people to realistically evaluate their abilities. It is important to strengthen self-efficacy when setting goals.
Importance of perceived usefulness of intervention components—2	Perceived usefulness was the most important theme in people's free-text responses about experiences with preparatory activities and views on interaction scenarios for a VC [74]. The perceived usefulness of an intervention component may also differ between people [74]. Intervention components should be designed with their perceived usefulness in mind, with a potential need to tailor to (groups of) users.
Other	

Lesson learned and the approach or approaches that contributed to this	Explanation
Keep it simple, appropriate for all, and user-friendly—1, 3, and 5	Do not use too much text. Use images, infographics, and short videos instead. Avoid making statements or assumptions that may not apply to everyone and phrase carefully (“perhaps you notice” instead of “you will notice”). Maximize user-friendliness and efficiency of the intervention by, for instance, minimizing the number of steps users have to go through, having easy-to-use functions, and sending notifications on when to take action.
Make your reasoning and expectations clear—3 and 5	Explain what you expect from the user and why. It can increase user engagement.
Provide clear explanations of activities and give feedback—2	People may struggle to notice the differences when activities are similar (but not the same) [96]. Clearly explain the activity and how it is different from other activities. Provide feedback on completed activities, as users want to know whether they have done it correctly [74,96].
Explain the preparation phase and tailor its length—2	In our study [74], several participants quit smoking or became more physically active or both even though they were just asked to prepare for these changes. This suggests that the preparation phase needs to be clearly explained. Also, the length of the preparation phase should be tailored to the user.
Align end-user preferences with applicable regulations—3 and 6	Preferences of users may conflict with security or privacy regulations. In our case, users preferred a widely available commercial messaging service as a front-end, which would lead to privacy and security problems. When such a conflict arises, identify appropriate alternatives that are acceptable to all.

^aVC: virtual coach.

Reflections and Future Directions

It is well-known that smoking and insufficient physical activity put people at risk of CVD and other adverse health outcomes [2,4]. However, changing and maintaining healthy behavior is challenging, even if people know why this is important and are motivated to do so [8]. It is particularly challenging for people with a low SEP, because stressful life circumstances may complicate behavior change processes. In addition, many existing interventions do not sufficiently meet their needs [18,20]. Effective interventions are needed to help people reach and maintain a smoke-free, physically active life. Importantly, these interventions must align with the needs of those who need intervention the most [17]. Given that smoking and physical inactivity are highly prevalent and the health care system is under pressure in many countries, interventions with a broad reach that support individuals wherever, whenever, and however an individual needs it are desired. For this reason, the Perfect Fit consortium undertakes a 5-year endeavor to develop and test an innovative eHealth intervention for quitting smoking and increasing physical activity, targeted at people at risk of CVD and designed to meet the needs of those with a low SEP in order to reach a broad audience.

This article describes the Perfect Fit intervention’s development process and lessons learned from the development process and the Perfect Fit intervention. We first identified what was already available in the fields of health psychology, human-computer interaction, data science, and biomedical engineering. We further expanded the already available knowledge with empirical studies in these respective fields to gain insight into what was unknown and test our ideas early on.

The resulting knowledge was used to develop intervention content, for example, when drafting VC dialogs in content development sprints. We quickly implemented new ideas and content in the emerging software and technical architecture such that the developing intervention could be evaluated and

improved through an iterative approach. At the same time, we collaborated with end users with a low SEP to ensure that this sophisticated intervention was accessible, understandable, and easy to use. This process was highly collaborative, iterative, and at times complicated. We hope to inspire others and provide guidance throughout this challenging process by presenting the intervention we developed and the lessons learned.

The next step for the Perfect Fit intervention is conducting a proof-of-concept study. When the results are positive, preparations for making the intervention available beyond this study will be made. Specifically, a mixed-method study with a pre-post test design will be used to assess the intervention’s acceptability, usability, and preliminary effectiveness in helping people quit smoking and increase their physical activity. The intervention will target smokers at risk of developing CVD, and we aim to include as many low SEP smokers as possible. The duration of the intervention is personalized, but the average duration is expected to be 16 weeks. Study outcomes will be assessed at baseline, postintervention, and at 3 follow-up moments (ie, 2, 6, and 12 months after postintervention). The study is registered on ClinicalTrials website (NCT06095999). This study will increase our understanding of personalized VC-based interventions, and of multi-health behavior change interventions that simultaneously target a health-promoting and a health-compromising behavior. In parallel to the proof-of-concept study, we are conducting a small-scale feasibility study in 2 mental health care institutes to examine the technical and commercial feasibility and societal impact of sustainably implementing Perfect Fit, including the requirements to do so. Second, a stakeholder analysis with relevant public-private partners will be done to develop a clear business plan. This can help with the sustainable implementation of the innovation and prevent the innovation from ending in the “valley of death” (ie, the metaphorical place where many technologies end up after research funding is finished) [99,100], and instead can make a difference by helping people live healthily.

Besides testing the Perfect Fit intervention and preparing for its implementation, we are also further developing and testing the intervention components, the VC, and their personalization in separate empirical studies. For example, recognizing the importance of taking users' usefulness beliefs into account when proposing activities to them [74], we are developing an algorithm for proposing preparatory activities for quitting smoking that accounts for the perspectives of both users and experts [101]. Furthermore, while users are currently simply given a daily step goal by their VC, users should ideally have a say in setting these daily step goals. We thus designed a daily goal-setting dialog in which users collaboratively set daily step goals with their VC [81]. The initial step goal proposal the VC makes is thereby based on a recommended goal that is derived from the previous activity of the user and adjusted based on a reinforcement learning algorithm that accounts for users' current and future states (eg, mood and motivation). Our findings from human data-based simulations show that the initial step goal proposal matters and that choosing an optimal one based on the reinforcement learning algorithm could increase the probability that users move to a favorable next state in which they are more

likely to achieve their previous activity-based recommended step goal. Third, we go beyond the idea of an intervention that relies on purely virtual coaching by investigating how we could add human coaching to make people feel more accountable to the intervention [74,102,103]. Specifically, we are designing a reinforcement learning algorithm that considers current and future user states to determine when a human coach should best give feedback to users. Previous work by Piette et al in the context of pain management [104] and reducing opioid-related risks [105] has shown the promise of considering user states in determining when to involve a human coach. However, we go a step further by not only considering resource constraints (eg, a human coach is available for at most 2 h per day) but also accounting for different ethical principles for allocating sparse medical resources [106]. Taking a blended approach might not only improve the commonly low adherence rates to eHealth apps for behavior change [107], but also make other stakeholders see the intervention more favorably, thus further increasing the chance of sustainable implementation of future versions of the Perfect Fit intervention.

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Authors' Contributions

All authors contributed to conceptualization, methodology, validation, resources, writing (original draft), writing (review and editing), visualization, and project administration. Authors KMP, SAvdB, BLS, MHMvV, and NA also contributed to formal analysis, investigation, and data curation. Authors SAvdB, BLS, and NA also contributed to software, authors AV and EM to supervision, and EM to funding acquisition.

Conflicts of Interest

None declared.

Multimedia Appendix 1

Application requirements for Perfect Fit.

[PDF File (Adobe PDF File), 184 KB - [cardio_v8i1e47730_app1.pdf](#)]

Multimedia Appendix 2

Overview of the Perfect Fit intervention.

[PDF File (Adobe PDF File), 1202 KB - [cardio_v8i1e47730_app2.pdf](#)]

Multimedia Appendix 3

Visualization of the "high-risk situation" dialog.

[PDF File (Adobe PDF File), 528 KB - [cardio_v8i1e47730_app3.pdf](#)]

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Abbreviations

CVD: cardiovascular disease

MoSCoW: must have, should have, could have, and will not have.

PRIME: plans, responses, impulses, motives and evaluations

SEP: socioeconomic position

VC: virtual coach

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Review

Persuasive Systems Design Trends in Coronary Heart Disease Management: Scoping Review of Randomized Controlled Trials

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Abstract

Background: Behavior change support systems (BCSSs) have the potential to help people maintain healthy lifestyles and aid in the self-management of coronary heart disease (CHD). The Persuasive Systems Design (PSD) model is a framework for designing and evaluating systems designed to support lifestyle modifications and health behavior change using information and communication technology. However, evidence for the underlying design principles behind BCSSs for CHD has not been extensively reported in the literature.

Objective: This scoping review aims to identify existing health BCSSs for CHD, report the characteristics of these systems, and describe the persuasion context and persuasive design principles of these systems based on the PSD framework.

Methods: Using the PRISMA-ScR (Preferred Reporting Items for Systematic Reviews and Meta-Analyses Extension for Scoping Reviews) guidelines, 3 digital databases (Scopus, Web of Science, and MEDLINE) were searched between 2010 to 2022. The major inclusion criteria for studies were in accordance with the PICO (Population, Intervention, Comparison, and Outcome) approach.

Results: Searches conducted in the databases identified 1195 papers, among which 30 were identified as eligible for the review. The most interesting characteristics of the BCSSs were the predominant use of primary task support principles, followed by dialogue support and credibility support and the sparing use of social support principles. Theories of behavior change such as the Social Cognitive Theory and Self-Efficacy Theory were used often to underpin these systems. However, significant trends in the use of persuasive system features on par with behavior change theories could not be established from the reviewed studies. This points to the fact that there is still no theoretical consensus on how best to design interventions to promote behavior change in patients with CHD.

Conclusions: Our results highlight key software features for designing BCSSs for the prevention and management of CHD. We encourage designers of behavior change interventions to evaluate the techniques that contributed to the success of the intervention. Future research should focus on evaluating the effectiveness of the interventions, persuasive design principles, and behavior change theories using research methodologies such as meta-analysis.

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KEYWORDS

coronary heart disease; persuasive systems design; behavior change; randomized controlled trial; RCT; controlled trials; heart; CHD; cardiovascular

Introduction

Coronary heart disease (CHD), also referred to as coronary artery disease (CAD), is the third leading cause of death worldwide and is associated with 17.8 million deaths annually [1]. Despite its significant association with a high mortality rate, it is preventable. With risk factors such as a sedentary lifestyle, physical inactivity, smoking, poor diet, hypertension, and obesity, both pharmacological and nonpharmacological interventions have been proposed to mitigate this menace [2]. Existing evidence suggests that preventing CHD requires lifestyle and health behavior changes [3]. Digital interventions, particularly behavior change support systems (BCSSs), have the potential to reduce risky health behaviors, improve the well-being of the user, and promote healthy lifestyles in patients with CHD. These are information systems that are designed to form, alter, or reinforce the attitudes, behaviors, or compliance of their users voluntarily [4]. A key element in behavior and attitude change is persuasion; the intention to change the behavior of an individual via persuasion may lead to a positive behavioral outcome [5]. Over the past decade, BCSSs and persuasive design have received elaborate attention with strategies that stem from behavior change theories. Although the development of these systems has increased at a startling rate to promote behavior change, the persuasion context (ie, the interdependencies between the user, technology, and the problem domain) and persuasive systems design principles are often ignored [6].

The existing literature reviews have predominantly focused on determining the effectiveness of different kinds of health BCSSs in changing lifestyle behavior, controlling modifiable risk factors, and improving CHD patient outcomes using mobile technologies [7,8], web-based technologies [9], and telerehabilitation [10]. However, evidence on how these systems were developed (ie, the design principles) to achieve the reported behavior change outcomes is not clear [11,12]. Moreover, these studies have focused on specific technologies; hence, the evidence cannot be generalized for all CHD BCSSs. Designing for behavior change involves identifying behavioral goals [5] and gaining an understanding of the behavior change context including the behavior change strategies, system features, and theoretical foundations [13,14] that underpin it.

This scoping review seeks to address this gap by providing an overview of persuasive context and behavior change strategies that support the management of CHD. Identifying these features will provide designers and researchers with an understanding of the persuasion context and persuasive features in systems that seek to promote behavior change in patients with CHD. More specifically, this review seeks to answer the broad review question, What persuasive systems design trends are evident in the management of CHD? To answer this question, this review aims to identify existing health BCSSs, report the characteristics of these systems, and describe the persuasion context and persuasive system design principles of the identified BCSSs for CHD using the Persuasive Systems Design (PSD) model proposed by Oinas-Kukkonen and Harjumaa [13].

The PSD model is the most-used framework for designing and evaluating persuasive systems [15]. Built on theories from psychology, information systems, and other disciplines, the PSD model guides the analysis of the persuasion context, including recognizing the intent of the persuasion, understanding the persuasion event, and defining the strategies in use [13]. Recognizing the persuasion intent involves understanding the roles of the persuader, the persuadee, the change type (ie, compliance, behavior, and attitude change), and the outcome (ie, forming, altering, or reinforcing compliance, behavior, and attitude change). Understanding the persuasion event entails features and characteristics arising from the problem domain (ie, use context), the user (ie, user context), and technology (ie, technology context). Persuasive systems have information content (ie, message) and software features. Defining the strategy involves crafting the content of the message to be delivered, deciding how to present arguments, the route to deliver the message, and the persuasiveness of the message. The model also provides a structure for designing and evaluating persuasive systems based on 7 key postulates and 4 system design principles, including primary task support (supports the user to carry out the actions that will lead to the desired behavior), dialogue support (facilitates the interaction between the user and the technology), credibility support (enhances the perception of trust and reliability of the system), and social support (aids behavior change by leveraging social influence). [Table 1](#) describes specific variables of the PSD model used in evaluating and analyzing the persuasion context and system design features of the reviewed studies.

Table 1. Description of Persuasive Systems Design (PSD) variables used in the analysis, based on Oinas-Kukkonen and Harjumaa [13].

Factor	Description
Analyzing the persuasion context	
The intent	
Intended outcome/change	The intended outcomes of interest in this review will be classified as clinical outcomes, behavioral outcomes, psychological outcomes, and improved quality of life.
Designer/persuader bias	This refers to the unintentional influence that designers, developers, or creators have on the features, content, or functionalities of an intervention due to their viewpoints, experiences, or preferences.
The event	
Use context	The general application domain is health—specifically, CHD ^a as a preventable health condition.
User context	The population of interest will be patients living with CHD.
Technology context	This will include any technological platforms including wearable devices, mobile apps, and web apps.
The strategy	
Message	This will describe the content delivered to inform or educate the user to change their behavior.
Route	This will describe how information and content are delivered to users via the direct route, which uses the user's cognition, or the indirect route using societal cues.
Persuasive principles	
Primary task support	System features that support CHD to perform their primary task by reducing the cognitive load associated with the activity
Dialogue support	System features that provide computer-human dialogue as a means of reinforcing and motivating patients with CHD to perform the primary task
Credibility support	System features that make the patients with CHD believe that the intervention is reliable and credible
Social support	System features that motivate patients with CHD using social influence

^aCHD: coronary heart disease.

Drawing upon the PSD model, this research aims to provide an overview of BCSSs for managing CHD, report the characteristics of these systems, and describe the persuasion context and persuasive design principles. The rest of the paper is organized as follows: The Methods section describe how this research was conducted. The Results section reveals the findings of the research. This is followed by the Discussion section, which includes the implications of the findings and the conclusion.

Methods

Identification of Studies

This scoping review was conducted by following PRISMA-ScR (Preferred Reporting Items for Systematic Reviews and Meta-Analyses Extension for Scoping Reviews) [16]. We conducted a scoping literature search in the Scopus, Web of Science, and MEDLINE electronic databases from 2010 to 2022 using the Population, Intervention, Comparison, and Outcome (PICO) approach. The search domains included patients with CHD aged 18 years and older (population), randomized controlled trial (RCT) and BCSSs for CHD (intervention), and behavior change (outcome). The following search string related to the PICO approach was used (“coronary artery disease” OR “coronary heart disease” OR “ischemic heart disease”) AND (“mobile” OR “smart phone” OR “smartphone” OR “web” OR “internet”) AND (“prevention” OR “intervention”). The literature search was limited to studies published from 2010

because the PSD framework was proposed in 2009. Thus, including studies from 2010 would reveal evidence-based research trends. The first and second authors (EEYFA and AE, respectively) carried out the literature search and study selection independently. Divergent opinions on study inclusion were resolved through consensus among the 3 authors.

Data Inclusion and Exclusion Criteria

The titles and abstracts were screened for keywords by the first and second authors. These authors downloaded the full text and examined if they were suitable using the following criteria. First, the study had to be an RCT on CHD, published in a peer-reviewed academic journal or conference, and written in the English language. Additionally, the study intervention had to be technology-mediated (ie, used mobile, web, or internet-based applications). Finally, the study intervention had to have the aim of promoting behavioral change, such as physical activity, diet, or smoking cessation to manage or prevent CHD.

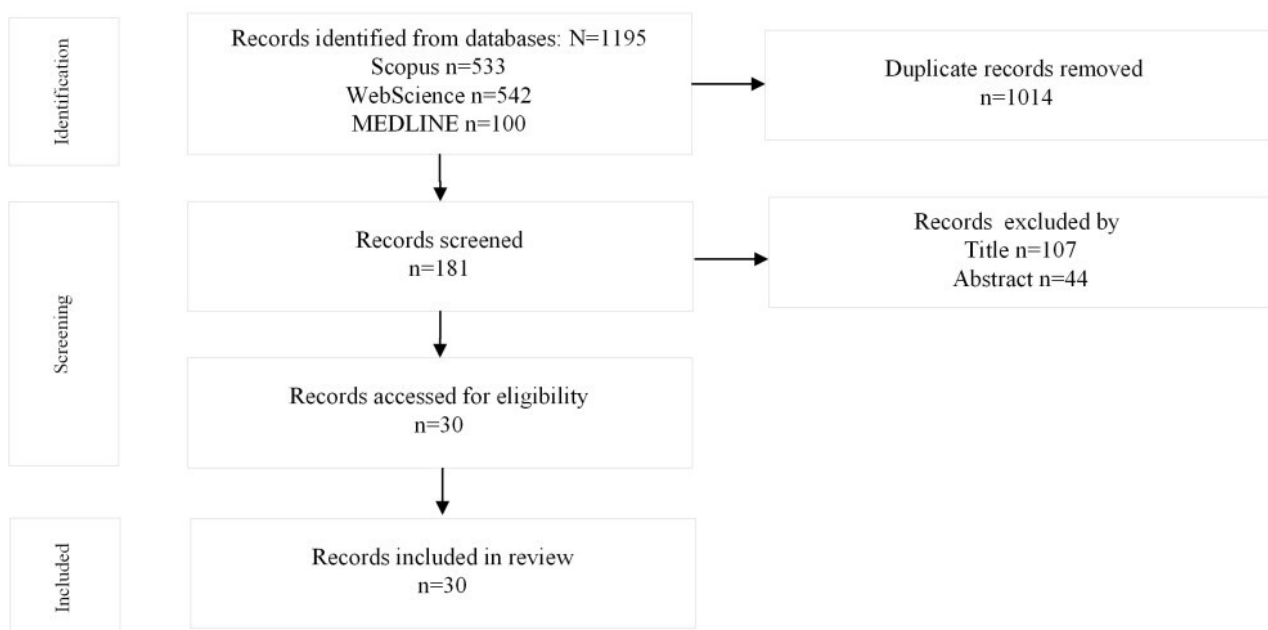
Data Extraction

Using the inclusion and exclusion criteria previously outlined, 30 papers were selected and reviewed. These articles were reviewed using the PSD framework. Data extraction and coding were conducted by the first and second authors independently. The 2 authors read the articles, identified the textual descriptions applicable to the design features, and coded them in a Microsoft Excel (Microsoft Corp) spreadsheet. The third author (HO-K) verified and validated the extracted data. Disagreements were

resolved by revisiting the specific papers and reviewing them together until a consensus was reached.

The characteristics of the persuasion context and persuasive design features were extracted. The data extracted from each article were as follows: (1) name of the intervention; (2) objective of the study, which reveals the intention of the intervention; (3) primary and secondary outcome(s) (ie, intended outcome); (4) features/characteristics of the problem domain (ie, use context); (5) description of the study participants (ie, user context); (6) description of the technology-dependent characteristics of the intervention (ie, technology context); (7) description of the target behavior, and (8) persuasive software features of the intervention.

Figure 1. The PRISMA-ScR (Preferred Reporting Items for Systematic Reviews and Meta-Analyses extension for Scoping Reviews) flow diagram of the study selection process.



Characteristics of the Included Studies

The 30 included RCTs were published in 16 different peer-reviewed journals, namely *Journal of Medical Internet Research* (n=5, 17%), *JMIR MHealth and Uhealth* (n=4, 13%), *European Journal of Preventive Cardiology* (n=3, 13%), *Journal of Cardiopulmonary Rehabilitation and Prevention* (n=3, 10%), *Hearts* (n=2, 7%), *BMJ Open* (n=2, 7%), *Circulation* (n=2, 7%), and the rest in *JAMA*, *Lancet Digital Health*, *Plos ONE*, *Patient Education and Counseling*, *Journal of Cardiovascular Translational Research*, *Pharmacy Education*, *JAMA Cardiology*, *Coronary Artery Disease*, and *Health and Quality of Life Outcomes*.

The study duration for all included RCTs ranged between 4 weeks to 52 weeks, and the sample size for study participants ranged between 84 and 879. Additionally, 70% (n=21) of the studies focused on patients with CHD, 10% (n=3) on patients with acute coronary syndrome, 7% (n=2) on patients with CAD, and the remaining 13% (n=4) on patients with CHD and diabetes, CHD and depression, ischemic heart disease, and

Results

Selection of Studies

The initial search produced 1195 articles that were distributed among the aforementioned databases. Duplicates were removed, leaving 181 papers. The articles were excluded by title if they did not contain the keywords “CHD” and “randomized controlled trial,” while articles were excluded by abstract if the technological context was not mentioned and if the intervention was not targeted at either behavior change or clinical outcome. Consequently, 151 articles were excluded by title and abstract. Finally, 30 RCT studies were analyzed in this scoping review. [Figure 1](#) highlights the selection process using the PRISMA-ScR flow diagram.

clinical manifestation of atherosclerosis in the coronary, cerebral, or peripheral arteries.

Analyzing the Persuasion Context

Overview

As highlighted in [Table 1](#), analyzing the persuasion context involves recognizing the intent of the persuasion, understanding the persuasion event, and defining the strategies in use.

The Intent

All studies stated the objective of their study, which reveals the intention of the persuader as well as the intention behind the intervention. The intention behind the interventions was to use information and communication technology to support patients with CHD to improve their health and lifestyle. The persuaders were researchers (ie, people who participated in the design), and in some cases, clinicians (when the study was intended to be used in a clinical setting). The persuadees were study participants who received the intervention in the RCT. In the design of the interventions, decisions regarding features and content were mostly influenced by the viewpoints, experiences,

and assumptions of the design team. Only 17% (5/30) of studies involved users directly. These users were primarily involved in creating messages delivered through the intervention [17-21]. One (3%) study obtained feedback from users via a pilot test to improve the intervention [22]. Two (7%) studies disclosed the composition of their design team, yet users were not involved in the process [23,24]. Finally, 73% (n=22) of studies did not provide any information on the users/prospective users' involvement in the design of the intervention. Given the potential effect of designer bias on the usability and

effectiveness of an intervention, it is important to acknowledge this and put in measures to mitigate its effects.

We identified and classified the intended outcomes of the 30 included RCTs into 4 categories: clinical outcomes, behavioral outcomes, psychological outcomes, and improved quality of life. The distribution of identified intended outcomes in each publication year of the included studies is presented in Figure 2. Multimedia Appendix 1 contains more detailed information [17-46].

Figure 2. Distribution of intended outcomes. CHD: coronary heart disease.

Outcome Category	Outcome	Years										Total	
		2022	2021	2020	2019	2018	2017	2016	2015	2014	2013		2012
Clinical Outcomes	Body-related indicators	2	1	2	6	2			3	1		1	18
	Cardiac-related indicators	3		3	4	1			4			2	17
	Hematologic-related indicators	1	1	2	6	1		1	3			1	16
Behavioral Outcomes	Physical activity		2	1	3	2		1	4	1	1	1	16
	Medication adherence	2	2	2	3	1			1	1		1	13
	Smoking Cessation		2	1	3			1	2				9
	Nutrition		2		1	1			1	1			6
	Alcohol consumption		1		1				1				3
	Compliance/adherence	1		1									2
	Depression			2	1	1		1		1			6
Psychological Outcomes	Knowledge & awareness of CHD	1			2		1						4
	Self-efficacy								2	1		3	
	Anxiety			1							1	2	
	Stress						1					1	
	Perceived risk				1							1	
	Motivation				1							1	
	Emotion									1		1	
Quality of life	Health related quality of life				3	1			2			1	7
	Physical health score			1	1	1				1		4	
	Mental health score			1	1	1						3	
	Change in functional capacity			1	1							2	
	Social health score									1		1	
	Mortality	1										1	
	Completion of rehab/hospitalization rate	1							1			1	
	Years	2022	2021	2020	2019	2018	2017	2016	2015	2014	2013	2012	Total

The Event

Analyzing the event provided insights into the problem domain (use context), user characteristics (user context), and technology (technology context). Although the main user group was people who had been diagnosed with CHD, some of them had multiple health conditions, such as diabetes and depression, or needed to change at least one behavior (eg, smoking, physical inactivity, and medication adherence) to prevent further health complications. The varying characteristics of the use context presented unique scenarios and opportunities for health behavior change (Multimedia Appendix 2 [17-46]). Users were mainly older than 18 years. A total of 20 (67%) studies [17-22,24,25,28,30,31,33,35-37,39,40,43,46] required the users to be able to read and understand the text, while 2 studies (7%) [18,29] required users to be computer literate.

The RCTs were conducted on various continents, including Oceania, Asia, Europe, and North America. In Oceania, studies were conducted in Australia [17,20,30,43,45,46] and New Zealand [26,33-35,38]. In Asia, there were 6 (20%) studies conducted in China [19,21,27,28,32,36,42], 3% (n=1) from Singapore [23], 3% (n=1) from the Republic of Korea [25], 3% (n=1) from Indonesia [39], and 3% (n=1) from Pakistan [31]. In Europe, 7% (n=2) of studies were conducted in the United Kingdom [18,40], 3% (n=1) in Italy [44], 3% (n=1) in the Netherlands [22], 3% (n=1) in Belgium [29], and 3% (n=1)

across multiple European countries [41]. Two (7%) studies were conducted in North America, namely, the United States [37] and Canada [24].

Furthermore, it was observed that the nationality and cultural factors of users influenced the design of the intervention. For example, in Dorje et al [27], the popular Chinese social media app WeChat, together with Chinese avatars, was used to educate patients. Moreover, different types of technologies were chosen for the design and development for various reasons. The selection of the type of technology was based on some characteristics of the problem and user domain. For example, an SMS or other type of text message was used for delivering the intervention in one study because of its ease of use and cost-effectiveness [20]. In China, WeChat, which has an instant messaging component, was used in 3 (10%) studies [27,36,42].

The Strategy

Exactly 25 (83%) studies stated that they used content in their intervention. The content presented to the users in the 25 studies was mainly to educate users and support the behavior change process. This implies that the user's cognition was required to process the information presented to them. Additionally, the RCTs conducted in Oceania and North America presented content to their users via the interventions, while 2 (7%) RCTs in both Asia and Europe did not present any content. Multimedia Appendices 3 and 4 [17-46] contain additional details.

Within the included RCTs, half (n=15, 50%) incorporated behavior change theories in their intervention designs. The most used behavior change theory was Social Cognitive Theory (n=10, 33%) [17,19-21,24,28,31,35,38,45]. This was followed by Self-Efficacy Theory, which was used in 17% (n=5) of studies [26,33,34,37,38]. Two (7%) studies [17,20], used the Behavior Skill Model, Theory of Reasoned Action, Theory of Planned Behavior, and Control Theory. The Health Belief Model was used in 2 studies [23,31] and the Commonsense Model was used in 2 studies [26,35]. Meanwhile, the Health Action Process Approach theory [28] and Cognition and Behavior theory [42] were each used once. It was observed that the number of theories used across these studies varied from 1 to 5. Interestingly, none of the RCTs conducted in Europe used behavior change theories in their interventions (Multimedia Appendix 4).

Analyzing the Persuasive Features

Overview

System features that were used in the CHD interventions were identified and coded based on the PSD model software feature categories. As shown in Table 1, they comprised primary task support, dialogue support, credibility support, and social support. Multimedia Appendix 4 highlights the distribution of identified persuasive system features. Apart from Putra et al [39], all the analyzed interventions used a minimum of 1 persuasive feature and a maximum of 6 persuasive features. Features of the primary task support principle were the most used, while that of the social support principle was the least used in the interventions for patients with CHD (Multimedia Appendix 5 [17-46]).

Primary Task Support

Primary task support features assist the user in carrying out the primary tasks that lead to behavior change; they include personalization, self-monitoring, reduction, rehearsals, tunneling, tailoring, and simulation [13]. Personalization (n=23, 77%) and self-monitoring (n=18, 60%) were found to be the most widely represented primary task support features in the articles reviewed. Tailoring was identified in 6 (20%) studies. The reduction feature was identified in 1 (3%) study to grade tasks for users [18]. Features such as rehearsal, tunneling, and simulation were not identified. Personalization and semipersonalization were implemented in different forms, such as (1) selecting and providing educational content on CHD based on user characteristics, such as age and gender [40], and baseline characteristics [17,20,43], such as smoking status and diet; (2) using the preferred name of users [19,21,26,35,37] (semipersonalization); (3) using their smoking status and diet pattern [25] (semipersonalization); (4) sending messages at the preferred time of the user [26,35]; (5) individualized exercise programs [27,29,33,38,42]; (6) individualized feedback [28,45]; (7) customizable sounds for reminders [46]; (8) a personalized website based on risk factors [22]; and (9) personalized medication SMS text messages [31].

Self-monitoring was implemented by setting and tracking goals [18,24,40], monitoring physical activities [26,27,29,30,34,44], glucose monitoring [19], heart rate monitoring [27,42], monitoring of cardiovascular risk factors [45], blood pressure monitoring [21,32], step counting with a pedometer [26], and

medication adherence using electronic pill bottles [37]. Different messages were tailored for different user groups. For example, different messages were delivered to smokers and nonsmokers [17,20,35,43], dietary messages for vegetarians and nonvegetarians [25] and tailored programs for the working population [23].

Dialogue Support

This support category comprises 7 system features, namely reminders, praise, rewards, liking, similarity, suggestions, and social role. Dialogue support incorporates forms of social or interpersonal interactions into feedback to encourage the user to respond to requests made by the intervention that may lead to behavior change [47]. Reminders, praise, rewards, suggestions, and social role were identified in the studies.

Reminders were the most used software feature in this category (n=13, 43%). Some examples of how reminders were implemented include reminders about behavior change to decrease CHD risk [17,20,43], exercise reminders [23,38], reminders to check blood pressure [27], push notifications [30], medication reminders [31,32,36,37,46], and checkup reminders [26]. This was followed by praise (n=12, 40%). The implementation of praise included individualized feedback to manage outcomes [27,28], motivational messages [29,33,41], personalized feedback on progress [33,40,42,45], and performance [18,26,34].

In addition to these, suggestions (n=3, 10%), rewards (n=10, 3%), and social roles (n=10, 3%) were used, albeit rarely. Suggestions were implemented by providing tips on overcoming hindrances [40], dietary recommendations [46], and information on various physical activities [33]. The social role feature was implemented via a virtual cardiologist coach who offered advice to users [27]. Reward in the form of social rewards was identified in the intervention by Devi et al [18]. Though the liking and similarity feature may have been present in the interventions, we could not evaluate it due to its subjective nature.

System Credibility Support

Design principles in this category support the credibility of the system as a function of persuasion. Its features include expertise, surface credibility, authority, third-party endorsement, real-world feel, trustworthiness, and verifiability. Here, the visual elements of the user interface, as well as the believability of the content of messages or information delivered via the intervention, are crucial. Expertise was evident in most of the interventions (n=10, 33%), as the content was created by experts. Multidisciplinary teams consisting of researchers, physicians, clinicians, therapists, and practitioners (ie, software developers) were involved in creating content for the interventions [17,19-21,23-25,31,36,43]. This was followed by authority (n=9, 30%) and verification (n=50, 17%). Authority was identified in several interventions [17,19-21,25,30,33,36,43]. This was in the form of citing health quotes from recognized authorities such as the National Heart Foundation of Australia and the American College for Sports Medicine. Verifiability was identified in 17% (n=5) of the interventions [22,23,25,27,33]. In these interventions, links were provided for fact-checking

purposes. A total of 5 (17%) interventions were observed to implement the “real-world feel” feature such that participants could contact researchers or clinicians for various purposes [22-24,31,42].

Social Support

Social learning was the only social support feature identified in the analyzed interventions. The intervention enabled users to watch others go through a similar behavior change process [38]. Other features, such as social comparison, cooperation, social facilitation, normative influence, competition, and recognition, were not identified in the research articles. The minimal use of social support features may be associated with the tendency of these features to trigger high intensities of negative sentiment and emotional backfire [48,49].

Discussion

Principal Findings and Implications

CHD is a severe health problem, with an increasing prevalence worldwide. Adopting a healthy lifestyle and being aware of CHD risk factors are essential for its prevention and management. This scoping review identified existing health BCSSs from RCTs, reported their characteristics, and analyzed the persuasion context and persuasive design principles of the systems identified for CHD self-management using the PSD model. We found that trends in the use of persuasive system features on par with behavior change theories were identified for only 50% (n=15) of the RCTs; this points to the fact that there is still no consensus on the need to use theories and the best approaches to design interventions to promote behavior change in patients with CHD.

The intention behind the BCSSs was to support patients with CHD to improve their health and lifestyle. The interventions analyzed sought to improve clinical outcomes, behavioral outcomes, psychological outcomes, and improved quality of life outcomes associated with CHD for their users. The analysis of the events provided insights into the problem domain, user characteristics, and technology-related factors. Although the main user group was people who had been diagnosed with CHD, some of them had multiple health conditions such as diabetes and depression or needed to change at least one behavior (eg, smoking, physical inactivity, and medication adherence) to prevent further health complications. Users of the interventions were aged at least 18 years, cognitively sound, and computer literate.

Different types of information technology platforms were chosen for BCSS design and development for various reasons. For example, SMS and other types of text messages were used for delivering the intervention in 3% (n=1) of the studies because of their ease of use and cost-effectiveness. Moreover, WeChat, an instant messaging app, was adopted because it is a widely used social networking site in China.

Furthermore, the analysis of the strategy showed that the content delivered via the BCSSs was for educational purposes and hence required users to engage their cognitive resources. Another interesting finding was the lack of educational content in 13% (n=4) of the interventions. One would expect BCSSs to have

educational content because such content provides a means to educate patients and reinforce behavior change [50].

Additionally, although the RCTs conducted in Europe used at least one persuasive feature in their interventions, none of the studies mentioned the behavior change theory that underpinned the BCSS. Proponents of the use of behavior change theories argue that theories explain the mechanisms through which behavior change occurs [51]. Often, developers prioritize the use of behavior change techniques at the expense of gaining an in-depth understanding of the theories that underlie them [14]. A potential problem that may arise with the use of BCSSs without a solid theoretical foundation is the creation of conflicting mechanisms that can affect the system’s long-term effectiveness. This also points to the fact that there is still no consensus on the relevance of theories and best approaches to design interventions to promote behavior change in patients with CHD.

Another issue worth mentioning is designer or persuader bias and how it manifests itself in designing persuasive and behavior change interventions. This bias may have important ethical implications, as persuasive design decisions should be neither deceptive, manipulative, nor coercive [52]—nor cause harm to the users. Although a lot of emphasis has been placed on user-centered design in recent times, there may be a tendency for designers and developers to make design decisions affected by cognitive biases (such as the inability to evaluate all solutions to determine optimal solutions due to resource limitations) and illogical decisions (eg, intuitive reasoning, which uses low cognitive resources) [53]. In the design of BCSSs, persuader bias can manifest itself in, for example, the kind of content presented to users and the implementation of features. Designers are tasked to make design decisions based on insights generated from the context of use, user characteristics, and affordances of technology [13]. These decisions can influence the acceptability and, subsequently, the effectiveness of the system because users are sensitive to design features (eg, tailoring) [54]. From the results of the analysis, it appears that the involvement of users (eg, to create messages) may serve as a strategy to mitigate designer bias in the development of health interventions. Further research is needed to confirm this claim.

The findings from this review suggest that BCSSs have the potential to support the self-management of CHD and promote healthy lifestyles. Studies argue that the effectiveness of these systems depends on their design and implementation [55,56]. The major challenge that emerges is identifying the components of the BCSS and pertinent PSD features that are responsible for driving behavioral change [56]. This will require a deep understanding of the intricate interplay between various elements within the BCSS, such as behavior change theories, educational content, and persuasive features. Additionally, knowing the individual contribution of persuasive components and synergistic effects in this regard is desired [56]. Further research shows that the patterns of use of the intervention influence its effectiveness in achieving the desired outcome [57].

Apart from Putra et al [39], between 1 and 6 persuasive features were used in the analyzed BCSSs. In the primary task support category, personalization and self-monitoring were found to be

the most widely represented features. Within the dialogue support category, reminders and praise were the most-used features. Expertise and authority were the most-used features regarding credibility, while social learning was the only feature identified in the social support category. The frequent use of these features may imply their importance for BCSSs developed for managing or preventing CHD.

Additionally, we found that feedback is closely related to praise in the PSD model, yet distinct based on the textual descriptions. Users can receive feedback that is not necessarily of a positive tone (like praise). Feedback can be given on the user's performance, which may be motivational, constructive, or both. Another interesting finding was the use of the term "semipersonalization," a form of personalization. Semipersonalization describes a weak level of personalization. This brings to light the commentary by Oinas-Kukkonen [58] on a concept called "personalization myopia," which seeks to clarify the misunderstanding surrounding the level and type of personalization offered in mobile and web apps. The level and type of personalization identified in the studies varied. In the studies analyzed, personalization of content was widely used. For instance, mobile text message-based interventions simply used the names of users to indicate personalization. With that being said, some of the studies did clarify the use of the level of personalization by using semipersonalization. A critical look at some studies revealed the use of user data to generate personalized content other than just the name. This is a step in the right direction toward true personalization. True personalization requires detailed information, such as the user's preferences, to create individualized experiences [59] in the different stages of the user's journey through the app. Moreover, the use of personalization accounts for differences in preferences between and within groups of participants [60].

It was reassuring that design principles that make the system credible were identified in 60% (n=18) of the BCSSs studied. System credibility support principles tend to increase user satisfaction and influence their intention to use an intervention [61]. Incorporating this principle shows the intention and commitment of the designers to deliver credible content and a trustworthy system.

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Data Availability

The data used in this research is publicly available in the Multimedia Appendices.

Conflicts of Interest

None declared.

Limitations

We acknowledge some limitations in our work. First, we relied on textual descriptions provided in the original papers, which were subjectively interpreted by the reviewers, creating an avenue for subjective bias. Second, our study is based on English-language publications only, thus excluding publications in other languages that could provide rich content to this analysis. Third, this review did not analyze the effectiveness of the analyzed interventions as it fell beyond the scope of this research. Instead, the focus was on identifying trends in persuasive design characteristics used in BCSSs for CHD. This encompassed key persuasive elements like behavior change theories, techniques, educational content, and persuasive features in the analyzed studies. Also, recognizing prevailing trends can contribute to the refinement and development of theories and practices for BCSSs. This valuable information can also help developers, clinicians, and developers to make informed decisions. To deepen our understanding, future research should assess the relevance and impact of persuasive elements through meta-analysis. This approach may yield much-needed evidence and insights and contribute to developing effective interventions.

Conclusion

This study sought to identify persuasive design characteristics in mobile, web, and other information system interventions for CHD. We analyzed 30 peer-reviewed RCT papers that implemented BCSSs for patients with CHD. This study highlights the key issues that should be considered when designing and developing BCSSs for CHD. From the analysis of RCTs, we found that trends in the use of persuasive system features on par with behavior change theories were identified for only 50% (n=15) of RCTs. This points to the fact that there is still no consensus on the need to use theories and the best approaches to design interventions to promote behavior change in patients with CHD. Although we were able to highlight the trends in the persuasive features, we were unable to determine if these features influenced the effectiveness of the analyzed BCSSs. Moreover, there is a need to evaluate the actual effect of the intervention on users. Thus, future research should address this using data analysis methodologies such as meta-analysis.

Multimedia Appendix 1

The analysis of intent describes the primary and secondary outcomes of the randomized controlled trials.

[[XLSX File \(Microsoft Excel File\), 18 KB - cardio_v8i1e49515_app1.xlsx](#)]

Multimedia Appendix 2

The analysis of the event describes the use, user, and technology context in the studied interventions.

[[XLSX File \(Microsoft Excel File\), 18 KB - cardio_v8i1e49515_app2.xlsx](#)]

Multimedia Appendix 3

The analysis of the strategy describes the message and route for presenting information in the studied intervention.

[[XLSX File \(Microsoft Excel File\), 17 KB - cardio_v8i1e49515_app3.xlsx](#)]

Multimedia Appendix 4

Distribution of identified persuasive systems features, contents, and theories as shown by the shaded areas. "Content" refers to the number of contents identified in each intervention. "Theories" refers to the number of theories identified in each intervention. AUT: authority; CRED: credibility support; DIAL: dialogue support; EXP: expertise; PER: personalization; PRA: praise; PRIM: primary task support; RED: reduction; REM: reminder; REW: rewards; RWF: real-world feel; SMO: self-monitoring; SOCI: social learning; SRO: social role; SUG: suggestion; TAI: tailoring; VER: verifiability.

[[XLSX File \(Microsoft Excel File\), 12 KB - cardio_v8i1e49515_app4.xlsx](#)]

Multimedia Appendix 5

The analysis of persuasive features used in the interventions examined.

[[XLSX File \(Microsoft Excel File\), 21 KB - cardio_v8i1e49515_app5.xlsx](#)]

Multimedia Appendix 6

PRISMA checklist.

[[PDF File \(Adobe PDF File\), 120 KB - cardio_v8i1e49515_app6.pdf](#)]

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Abbreviations

BCSS: behavior change support system

CAD: coronary artery disease

CHD: coronary heart disease

PICO: Population, Intervention, Comparison, and Outcome

PRISMA-ScR: Preferred Reporting Items for Systematic Reviews and Meta-Analyses Extension for Scoping Reviews

PSD: Persuasive Systems Design

RCT: randomized controlled trial

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Review

The Role of Machine Learning in the Detection of Cardiac Fibrosis in Electrocardiograms: Scoping Review

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Abstract

Background: Cardiovascular disease remains the leading cause of mortality worldwide. Cardiac fibrosis impacts the underlying pathophysiology of many cardiovascular diseases by altering structural integrity and impairing electrical conduction. Identifying cardiac fibrosis is essential for the prognosis and management of cardiovascular disease; however, current diagnostic methods face challenges due to invasiveness, cost, and inaccessibility. Electrocardiograms (ECGs) are widely available and cost-effective for monitoring cardiac electrical activity. While ECG-based methods for inferring fibrosis exist, they are not commonly used due to accuracy limitations and the need for cardiac expertise. However, the ECG shows promise as a target for machine learning (ML) applications in fibrosis detection.

Objective: This study aims to synthesize and critically evaluate the current state of ECG-based ML approaches for cardiac fibrosis detection.

Methods: We conducted a scoping review of research in ECG-based ML applications to identify cardiac fibrosis. Comprehensive searches were performed in PubMed, IEEE Xplore, Scopus, Web of Science, and DBLP databases, including publications up to October 2024. Studies were included if they applied ML techniques to detect cardiac fibrosis using ECG or vectorcardiogram data and provided sufficient methodological details and outcome metrics. Two reviewers independently assessed eligibility and extracted data on the ML models used, their performance metrics, study designs, and limitations.

Results: We identified 11 studies evaluating ML approaches for detecting cardiac fibrosis using ECG data. These studies used various ML techniques, including classical (8/11, 73%), ensemble (3/11, 27%), and deep learning models (4/11, 36%). Support vector machines were the most used classical model (6/11, 55%), with the best-performing models of each study achieving accuracies of 77% to 93%. Among deep learning approaches, convolutional neural networks showed promising results, with one study reporting an area under the receiver operating characteristic curve (AUC) of 0.89 when combined with clinical features. Notably, a large-scale convolutional neural network study (n=14,052) achieved an AUC of 0.84 for detecting cardiac fibrosis, outperforming cardiologists (AUC 0.63-0.66). However, many studies had limited sample sizes and lacked external validation, potentially impacting the generalizability of the findings. Variability in reporting methods may affect the reproducibility and applicability of these ML-based approaches.

Conclusions: ML-augmented ECG analysis shows promise for accessible and cost-effective detection of cardiac fibrosis. However, there are common limitations with respect to study design and insufficient external validation, raising concerns about

the generalizability and clinical applicability of the findings. Inconsistencies in methodologies and incomplete reporting further impede cross-study comparisons. Future work may benefit from using prospective study designs, larger and more clinically and demographically diverse datasets, advanced ML models, and rigorous external validation. Addressing these challenges could pave the way for the clinical implementation of ML-based ECG detection of cardiac fibrosis to improve patient outcomes and health care resource allocation.

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KEYWORDS

machine learning; cardiac fibrosis; electrocardiogram; ECG; detection; ML; cardiovascular disease; review

Introduction

Background

Cardiovascular disease continues to be a significant global health burden, leading to 19.1 million deaths in 2022, making it the leading cause of mortality worldwide [1]. Globally, mortality from cardiovascular diseases has steadily risen from 1990 to 2021, with a 75% increase in deaths from ischemic heart disease and a 47% increase in death from stroke [1]. Cardiac fibrosis, also known as cardiac or myocardial scar, forms the underlying pathophysiological basis of numerous cardiovascular diseases. Fibrotic tissue impairs electrical conduction throughout the heart, including sinoatrial node signal generation, downstream electrical conduction, and muscular contraction leading to arrhythmogenicity, impaired cardiac output, and ultimately systemic disease [2-5].

Identification of cardiac fibrosis is an important prognostic factor, yet its identification remains a challenge despite various existing diagnostic methods due to resource limitations and testing constraints. The gold standard for cardiac fibrosis detection is endocardial biopsy which provides high specificity. However, endocardial biopsies are invasive, resource-intensive, prone to sampling bias, and risk further cardiac injury with adverse outcomes [6]. An alternative approach is to perform echocardiography, which, while noninvasive and accessible, has limitations in specificity and sensitivity [7]. Contrast-enhanced computed tomography is more readily available but evidence is preliminary for application in the identification of cardiac fibrosis [8]. The current widely used noninvasive imaging modality is cardiac magnetic resonance (CMR) with delayed gadolinium enhancement, also referred to as late gadolinium enhancement (LGE). While LGE-CMR offers high spatial resolution for scar characterization, it is cost-intensive and difficult to access [7]. To date, LGE-CMR has been most commonly used for facilitating the identification and quantification of ventricular fibrosis, although its use for atrial fibrosis is becoming more commonplace [9].

Considering the limitations of existing methods, there is a need for novel, noninvasive, low-cost, and highly accessible techniques for the detection, quantification, and characterization of cardiac fibrosis. One such identified avenue is electrocardiograms (ECGs), a widely available, inexpensive, and noninvasive technology used to document the electrical activity of the heart using a set of superficial electrodes [10]. Given ongoing human and imaging-resource constraints in medical settings, there has been a focus on noninvasive methods to streamline diagnosis and treatment. Electrophysiological data

from ECGs can be used to infer structural and cardiac abnormalities, as with hypertrophy or ischemia. ECGs provide a particular advantage for the identification of cardiac fibrosis due to their noninvasiveness and accessibility in a constrained environment. Various ECG features have historically been used to identify cardiac fibrosis, with fragmented QRS (fQRS) and the calculation of a Selvester score being the most studied approaches [11].

The fQRS is traditionally assessed by identifying specific ECG features across adjacent leads, often linked to uncoordinated conduction through scarred myocardium [12]. While fQRS shows independent prognostic value for adverse cardiac events, heart failure, and mortality and has been proposed as a tool for assessing intervention eligibility, its clinical utility is limited [13-17]. Meta-analyses have reported a pooled sensitivity of 68.4% and specificity of 80.5% for detecting cardiac fibrosis; however, performance varied across populations and pathologies [18]. The fQRS is also evident in patients without fibrosis, showing low negative predictive value and poor sensitivity in some conditions, such as coronary artery disease [19-21]. It remains a nonspecific marker unable to precisely localize fibrosis [22]. Emerging techniques, such as QRS microfragmentation analysis through advanced signal processing, aim to improve the diagnostic accuracy of fQRS [23]. However, fQRS has not yet proven to be independently reliable for definitive scar identification.

Another manual method, the Selvester score, is a quantitative method for estimating left ventricular fibrosis using a standard 12-lead ECG. First introduced in 1972, it was validated through anatomical analysis and has since evolved to refine its criteria and adjust for confounding ECG factors [24,25]. Each point on the Selvester score represents a specific percentage of the left ventricular mass affected by fibrosis [26]. Studies comparing the Selvester score to LGE-CMR showed a moderate diagnostic performance, with an area under the receiver operating curve (AUC) of 0.66 and a QRS score-to-imaging Spearman correlation of 0.42 [27]. Sensitivity and specificity varied with different score thresholds; a score ≥ 1 had a sensitivity of 98.3% but low specificity (16.7%), while a score ≥ 5 showed moderate sensitivity (67.2%) and specificity (50%) [27]. The Selvester score also demonstrated prognostic value, with an association between higher scores and mortality (hazard ratio 1.16; $P=.01$) [27]. However, the score tends to overestimate fibrosis, particularly in individuals with conduction abnormalities and may lack prognostic value in some populations [28,29]. Its utility varies based on the population studied, and further

research is necessary to assess its clinical applicability across different diagnostic groups.

While both methods, the fQRS complexes and the Selvester score, show potential for detecting cardiac fibrosis from ECG graphs, they are limited by the need for manual interpretation by clinicians, making them susceptible to diagnostic errors. Efforts to automate these processes, such as the algorithm by Bono et al [30] for Selvester scoring, achieved high accuracy (94%) compared to manual methods. However, both manual and automated approaches still face challenges. ECGs have become a popular target for computational analysis, particularly in the realm of artificial intelligence (AI) due to the increasing availability of data. Within AI, machine learning (ML) methods have become a dominant force for data-driven approaches. ML models leverage massive computational power to analyze large ECG datasets and can identify novel patterns that are difficult to discern by traditional human-derived methods.

Applications of ML to ECG analysis are expanding in their scope including electrophysiology for classification of cardiac abnormalities, risk stratification, prognostication, and therapeutic guidance [31]. Model evaluations for classifying cardiac electro-pathophysiologic changes from ECG have produced sensitive and specific models for cardiac contractile dysfunction, electrolyte disturbances, hypertrophic cardiomyopathy, and arrhythmias [32-34]. For example, a deep learning model for the identification of left ventricular dysfunction obtained sensitivity, specificity, and accuracy of 93.0%, 86.3%, and 85.7%, respectively. Interestingly, when this model incorrectly identified dysfunction, these individuals were more likely to develop left ventricular dysfunction over the study follow-up. This indicates the potential of ML models to identify subclinical diseases or for screening. However, research focused specifically on cardiac fibrosis detection using ML is limited, and further exploration is needed to assess the clinical utility of these tools for fibrosis localization and quantification. Expanding on recent studies and methodologies that incorporate ML for fibrosis detection will provide a more comprehensive understanding of its potential in clinical practice.

Objective

Despite notable advancements in ML within cardiac electrophysiologic analysis, there remains a substantial gap in the application of focused ML techniques. This gap limits the full potential of ML-based methods to enhance diagnostic precision, optimize resource allocation, and improve patient outcomes. Therefore, a thorough review of current ML applications in ECG analysis for cardiac fibrosis is imperative to consolidate existing knowledge, identify effective strategies, and guide future research toward clinically viable solutions that can facilitate prompt diagnosis and better resource prioritization.

Methods

This research focuses on the application of ML to cardiac fibrosis detection from ECGs. To capture the breadth of literature, we conducted a systematic search aligned with PRISMA (Preferred Reporting Items for Systematic Reviews and Meta-Analyses; [Multimedia Appendix 1](#)).

Eligibility Criteria

Given the variability in publishing standards in engineering, computer science, and medicine, we considered both journal publications and conference papers. Preliminary conference abstracts with insufficient methodological detail or no corresponding papers were not included. Inclusion criteria were studies that (1) applied ML methods to predict the presence, magnitude, or location of cardiac fibrosis; (2) used ECG or vectorcardiogram (VCG) input data; (3) included information on model development, validation, and outcome metrics; and (4) were published in English. Studies were excluded if (1) ML applications did not include identification of cardiac fibrosis detection; (2) there was insufficient methodological detail or were not yet peer-reviewed (eg, conference abstracts, letters, case reports, or preprints); and (3) there was a primary reliance on imaging or non-ECG diagnostics for fibrosis identification. When multiple publications were reported on the same study, these were considered collectively, and all relevant results were reported together.

Information Sources

Systematic search strategies were conducted in PubMed, IEEE Xplore, Scopus, Web of Science, and DBLP computer science bibliography to ensure all major biomedical journals and ML journals and conferences were searched. To ensure all relevant literature was identified in this relatively new research area, authors were invited to share additional studies meeting the criteria. The search was completed in October 2024.

Search Strategy

Key terms were identified through a preliminary review of the literature and discussions with authors (JH, AM, AM-H, and RT). Each search consisted of 3 elements: cardiac electrodiagnostic methods (eg, “electrocardiogram”), cardiac fibrosis (eg, “myocardial fibrosis”), or known ECG identification methods of fibrosis (eg, “Selvester score”), and ML methods (eg, “deep learning”). The strategy was adjusted to the constraints of the respective database. Details of the search strategy used for each database are available ([Multimedia Appendix 2](#)). The search was conducted in October 2024. All search results published before October 2024 were included.

Selection Process

For all stages of review management, the Cochrane review management software Covidence was used [35]. With respect to the review of literature pertaining to the use of ECG-ML for the detection of cardiac fibrosis, the identified literature underwent abstract and full-text review to determine eligibility for data extraction by 3 reviewers (JH, HJ, and CO), and data extraction was conducted by 3 reviewers (JH, AM, and HJ). Conflicts were resolved in a discussion between the authors.

Data Extraction

Data were tabulated from each included study by one author and then verified by the second author (JH, HJ, and AM). Data from multiple publications reporting the same study were summarized in a single row.

Data Items

Data were collected on study design, model design, and outcomes. Study design data included clinical population type, data sources, total sample size, sample size with confirmed scar, and modality used to confirm cardiac fibrosis. Data on model design included input data type, ML models used, best-performing model, validation strategy, and feature selection. Finally, outcomes included model sensitivity, specificity, positive predictive value, negative predictive value, accuracy, and the AUC.

Data Synthesis

These data were presented in a tabulated form and a synthesis that grouped the studies by model type, including classical ML models, ensemble models, and deep learning models.

Ethical Considerations

This review relies exclusively on publicly available information that is legally accessible to the public. Accordingly, no ethics approval was required to conduct this research per the Panel on Research Ethics of the government of Canada [36]. We further established that all included studies had ethics approval or acknowledgment of ethics waiver.

Results

Overview

A review of the identified literature revealed that the application of ECG-ML for the detection of cardiac fibrosis has been limited, with only 12 publications representing 11 studies to date [37-48]. Full screening data are available in the PRISMA diagram (Figure 1) [49]. An overview of features and outcomes of these studies is summarized in Tables 1 and 2 and visualized in Figure 2 [37-48]. Within ML, models are algorithms or mathematical representations that learn patterns and relationships within data to make predictions or decisions based on new, unseen data. Of the identified studies, all 11 (100%) studies used supervised learning, an approach in an ML model is trained to map input observations (ECG tracings) to the corresponding “labeled” outputs (CMR identified scar or fQRS). In this sense, the ML model learns patterns that may exist in training data to predict outcomes in a “supervised” fashion. The trained model is then used to classify (or predict) new never-before-seen test inputs from a left-out testing dataset.

Figure 1. PRISMA (Preferred Reporting Items for Systematic Reviews and Meta-Analyses) 2020 [49] diagram of the identification, screening, and inclusion for the review of electrocardiogram machine learning (ECG-ML) use in the detection of cardiac fibrosis.

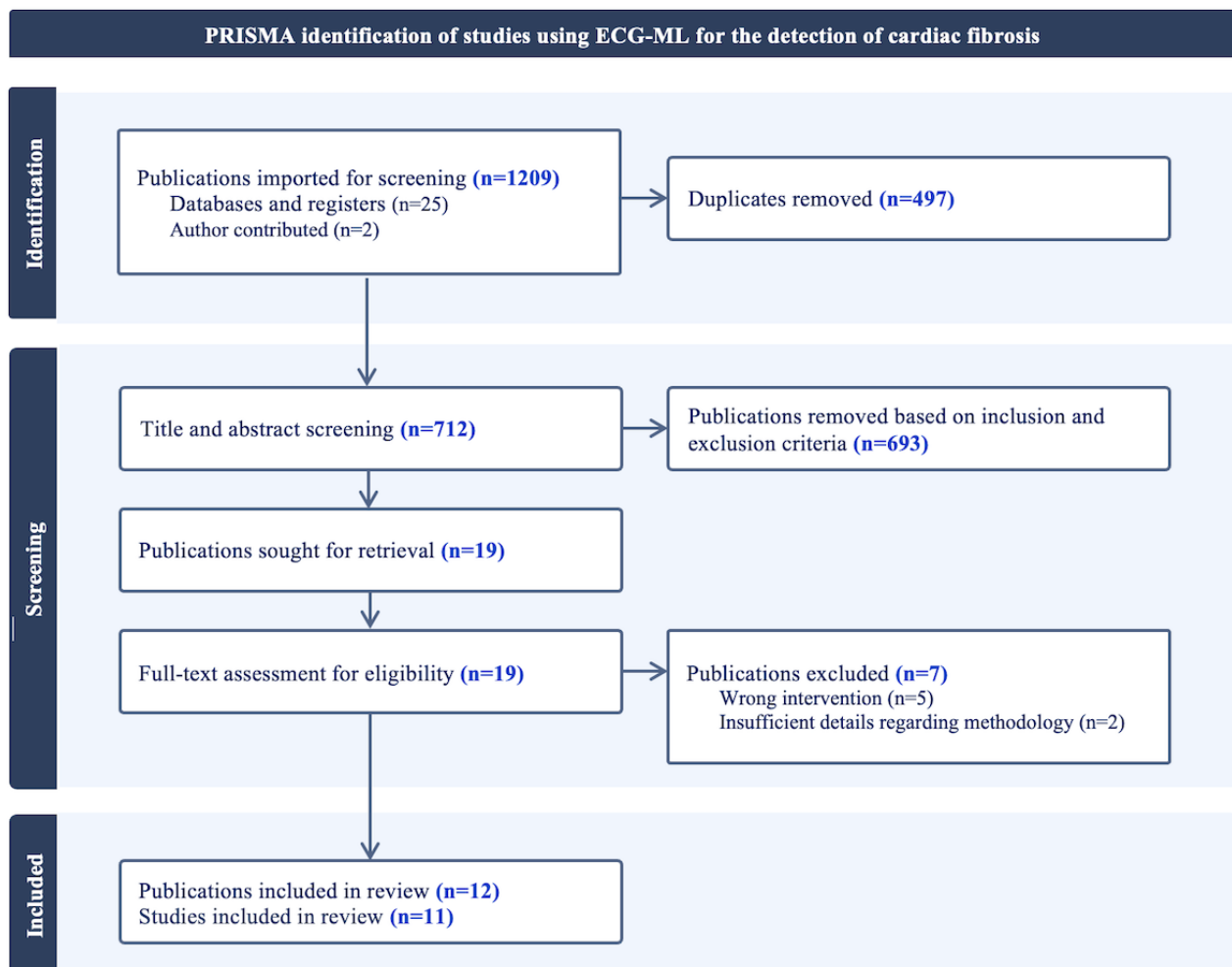


Table 1. Summary of methods of studies that use machine learning to identify cardiac scars from electrocardiogram (ECG) data. Within the study design, N refers to the number of ECGs or vectorcardiograms included in the study, and n scar refers to the number of cases with confirmed scarring using a method other than ECG. The number of sources of study population, data sources, is included. Scar modality refers to the method used to confirm cardiac scarring. Classical models include logistic regression (LR), support vector machine (SVM), k-nearest neighbor (KNN), naive Bayes (NB), and decision tree (DT). Ensemble models include TreeBagger, random forest (RF), and Extreme Gradient Boosting (XGBoost). Deep models include convolutional neural network (CNN) and multilayer perceptron (MLP).

Study	Study design						Model design				
	Population	Data sources	N	Scar, n (%)	Scar modality	Included demographics	All models used	Best model	Development and validation strategy	Features, n	
Dima et al [37], 2013	General cardiology	3	260	158 (60.7)	LGE-CMR ^a	None	SVM ^b	SVM	10-fold CV ^c	25	
Wieslander et al [47], 2018	LBBB ^d	5	325	142 (43.7)	LGE-CMR	Sex and age	LR	LR	— ^e	44	
Melgarejo-Meseguer et al [39], 2018	HCM ^f	1	43	25 (58)	LGE-CMR	None	SVM	SVM	5-fold CV	5	
Melgarejo-Meseguer et al [48], 2019	HCM	4	80	42 (fQRS ^g); 300 (CMR)	Simulated fQRS, fQRS, or LGE-CMR	Sex and age	SVM, KNN, MLP, and DT	SVM (for fQRS); NB (for fibrosis)	Bootstrap re-sampling (B=100)	23	
Goovaerts et al [40], 2019	ICD ^h	1	616	—	ECG (fQRS)	None	SVM, KNN, NB, and Tree-Bagger	SVM	10-fold CV	10	
Gemmell et al [41], 2020	Cardiac simulations	1	42	42 (100)	Computational simulation model	None	RF	RF	5-fold CV	—	
Gumpfer et al [42], 2021	CAD ⁱ	1	114	—	LGE-CMR	Sex and age	CNN	CNN	6-fold CV	—	
Villa et al [43], 2022	ICD	2	1932	—	ECG (fQRS)	Sex and age	SVM	SVM	10-fold CV	10	
Khamzin [45], 2022	10 LBBB patients for 20,000 simulations	1	20,000	10,000 (50)	Computational simulation model	None	LR, NB, SVM, RF, XGBoost	XGBoost	5-fold CV	15	
Tison et al [44], 2023	MVP ^j	1	87	21 (24)	LGE-CMR	Sex, age, and ethnicity	CNN	CNN	90:10 split	—	
Boribalburephan et al [46], 2024	CAD	1	13,707	3809 (27.7)	LGE-CMR	Sex and age	Multitask CNN (ResNet)	Multitask CNN (ResNet)	5-fold CV	—	

^aLGE-CMR: late gadolinium enhancement cardiac magnetic resonance imaging.

^bSVM: support vector machine.

^cCV: cross validation.

^dLBBB: left bundle branch block.

^eNot reported.

^fHCM: hypertrophic cardiomyopathy.

^gfQRS: fragmented QRS.

^hICD: implantable cardioverter-defibrillator.

ⁱCAD: coronary artery disease.

^jMVP: mitral valve prolapse.

Table 2. Summary of outcomes of studies that use machine learning to identify cardiac scar from electrocardiogram data. The outcomes reported are those of the most successful model from each study. The outcomes are first reported for validation sets.

Study	Outcomes					
	Sensitivity (%)	Specificity (%)	PPV ^a	NPV ^b	Accuracy	AUC ^c
Dima et al [37], 2013	87.3	91.2	— ^d	—	89.2	—
Panagiotou et al [38], 2013	76.0	87.5	—	—	82.1	—
Wieslander et al [47], 2018	54	84	—	—	—	0.72
Melgarejo-Meseguer et al [39], 2018	75.0	80.0	85.7	66.7	76.9	—
Melgarejo-Meseguer et al [48], 2019	94 (for fQRS ^e); 47.4 (for fibrosis)	99 (for fQRS); 90.5 (for fibrosis)	98 (for fQRS); 82.1 (for fibrosis)	93 (for fQRS); 65.5 (for fibrosis)	93 (for fQRS); 70.1 (for fibrosis)	—
Goovaerts et al [40], 2019	86.0	89.0	—	—	88.0	0.94
Gemmell et al [41], 2020	—	—	—	—	76.7-86.7	0.38-0.97
Gumpfer et al [42], 2021	70.0	84.3	84.2	78.2	78.0	0.89
Villa et al [43], 2022	76.0	92.0	86.0	—	—	0.93
Khamzin [45], 2022	58.0	95	—	—	76.0	0.83
Tison et al [44], 2023	100.0	45.1	—	—	—	0.75
Boribalburephan et al [46], 2024	59.9	91.2	—	—	83.1	0.84

^aPPV: positive predictive value.

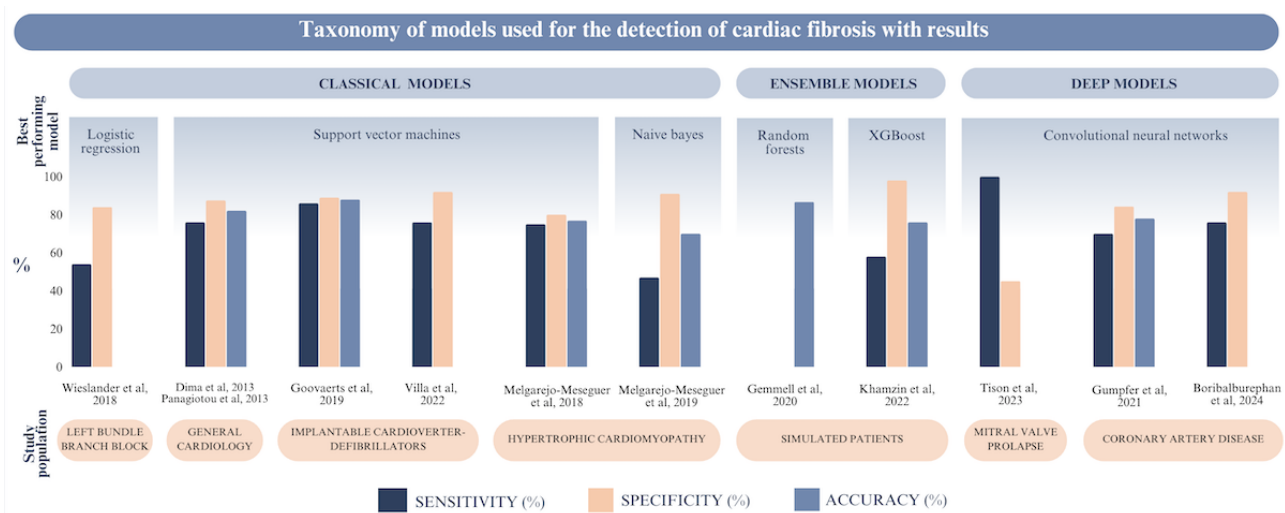
^bNPV: negative predictive value.

^cAUC: area under the receiver operating characteristic curve.

^dNot reported.

^efQRS: fragmented QRS.

Figure 2. Taxonomy of machine learning models used for the detection of myocardial fibrosis across various study populations, categorized into classical, ensemble, and deep learning models. The figure presents the sensitivity, specificity, and accuracy percentages for the best-performing models.



Supervised learning lends itself well to diagnostic applications, where data can be classified as pathological or benign. In this case, the training data would be hand-labeled as pathological or benign by a third party, often a physician, establishing the ground truth. This ground truth serves as the definitive reference against which the ML model's predictions are compared to evaluate accuracy. Models trained under the supervised learning approach can be further subclassified into classical models, ensemble models, and deep learning models, and are reported

in these subcategories below. Visual representations of examples from each subtype can be found in Figure 3 [50,51]. Some studies applied a single model, while others compared several types of models. The translational application of ML in health care unfolds through various stages, including problem identification, dataset curation and preparation, model development (ie, model training and tuning), model validation, and deployment and monitoring, as depicted in Figure 4 [52].

Figure 3. Simplified visual representation of classifier models used in machine learning for cardiac fibrosis detection from electrocardiograms (ECGs). Support vector machines encompass a family of algorithms that identify an optimal hyperplane segregating different classes of data, thereby defining a decision boundary amid data points [50]. Ensemble models, such as TreeBagger, perform classification by creating a collection of multiple bagged tree models, reducing the overfitting often seen with individual decision trees through model averaging. Deep learning, of which convolutional neural networks (CNNs) are a subclass, mimics human cognitive processing with a layer-based organization, with each layer housing nodes or neurons that allocate weight to input data and subsequently relay output data to successive nodes within the network to define a decision boundary. Unlike classical models, CNNs possess the ability to extract important features without human guidance (ie, automated feature extraction) to identify predictive patterns even with complex datasets, such as ECG data [51].

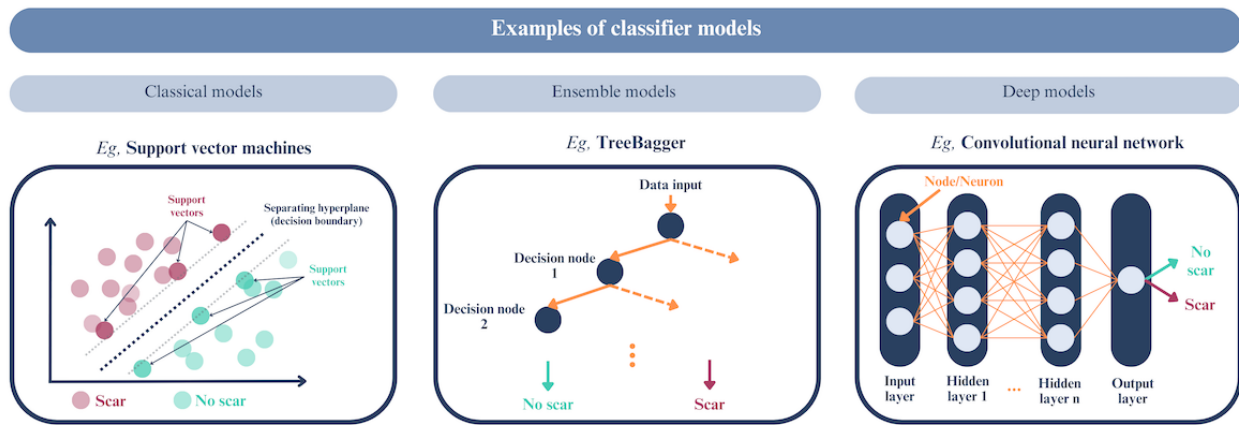


Figure 4. Summary of major steps in the development and implementation of a machine learning (ML) model based on Chen et al [52], with electrocardiogram (ECG) data as a case example. AI: artificial intelligence; AUC: area under the receiver operating characteristic curve; LGE-CMR: late gadolinium enhancement cardiac magnetic resonance.

Step	Description	Example (using ECG-AI)	Icon
1. Problem Identification	<ul style="list-style-type: none"> Identify a tangible prediction task that can directly impact patient care. Assess data availability. 	Can AI augment the capacity for myocardial fibrosis identification from ECG?	
2. Dataset Curation and Preparation	<ul style="list-style-type: none"> Collect and clean data. Label data. Perform feature selection and extraction, data augmentation, transformation, processing, and balancing, as required. Split data into train and test sets. 	<ul style="list-style-type: none"> Collect ECGs and clinical parameters for the patient cohort. Label cases with fibrosis based on the corresponding CMR-LGE. Process raw ECG data. Set train-test splits (eg, 80:20). 	
3. Model Development	<ul style="list-style-type: none"> Select ML algorithm and architecture based on the data and the prediction task. The training set may also include a separated validation set which is usually necessary for tuning hyperparameters of different models during training and eventually selecting the best-performing model. 	<ul style="list-style-type: none"> Develop a deep neural network model based on convolutional architecture. Tune the models using a predetermined validation method like k-fold cross validation to reduce the likelihood of overfitting on the validation data. 	
4. Validation	<ul style="list-style-type: none"> Evaluate the best model on unseen data from the test set. Select appropriate metrics, eg, sensitivity, specificity, negative and positive predictive values, accuracy, AUC, and F1 score. 	<ul style="list-style-type: none"> Test the best model on the test set, the remaining unseen portion of the dataset. Alternatively, one can test the model on a completely different dataset to ensure generalizability. Based on evaluation metrics, assess the generalizability and impact of the model. 	
5. Deployment and Monitoring	<ul style="list-style-type: none"> Deploy model in a clinical environment. Monitor performance to ensure the model reliability over time, with new data. 	<ul style="list-style-type: none"> Integrate the model into clinical workflows in cardiology units as a screening measure for fibrosis. Evaluate the performance of the model over time, as the data distribution is likely to change with new patients. 	

Classical Models

Classical ML models rely on structured data and manually selected features for classification tasks. This category includes models such as logistic regression (LR), support vector machine, k-nearest neighbor, and naive Bayes. Among the included studies, 8 out of 11 (73%) applied classical models. Six (55%) of 11 studies implemented SVMs, which are commonly used for handling high-dimensional data and performing classification tasks [37-40,43,48]. In addition, 3 (27%) of 11 studies used naive Bayes models, 2 (18%) of 11 studies used KNN, 2 (18%) of 11 studies used LR, and 1 (9%) of 11 studies used decision trees [40,45,48].

Panagioutou et al [38] developed an SVM model with the potential application of point-of-care screening for cardiac fibrosis from VCG. They used 3 datasets, which cumulatively gave a dataset of 260 ECGs, of which 158 (60.8%) were from patients with CMR-confirmed fibrosis [38]. The data sources included the University Hospital Southampton (154 records, 108 with fibrosis), the PTB Diagnostic ECG Database (54 patients, 50 with fibrosis), and additional healthy controls from the PTB database (52 patients without fibrosis and CMR data) [53,54]. Preprocessing involved ECG transformation to VCG where applicable, ECG baseline removal, and wave boundary determination [55,56]. Feature selection initially included 9 features from all 3 planes of the VCG. They then reduced to the top 10 features using the SVMAttributeEval algorithm [57]. The best-performing SVM model achieved an accuracy of 82.36%, a sensitivity of 84.31%, and a specificity of 77.36%. Subsequently, Dima et al [37] refined the feature selection process using template-based, time-based, and statistical ECG features and spatial features from VCG, ultimately identifying 344 initial features which were narrowed to 25 key features for an SVM which achieved an accuracy of 82.1%, the sensitivity of 76%, and specificity of 87.5%, when tested across different databases.

Wieslander et al [47] assessed the ability of an LR model to improve the original manual Selvester scoring for individuals with left bundle branch block (LBBB). Data were amalgamated from 4 international institutions for individuals who had both ECG and LGE-CMR records. Across the 4 sites, they included 325 patients, 142 (43.7%) of whom had CMR-confirmed fibrosis. Data processing involved custom wave-processing software to identify waveform changes. They evaluated LR models for the detection, quantification, and localization of cardiac fibrosis by models that incorporated features from the manual LBBB Selvester score. Results showed that detection was improved in the LR to the manual score while quantification and localization were not improved. The LR had a sensitivity of 54%, a specificity of 84%, and an AUC of 0.72, while the manual score achieved an AUC of 0.60.

Melgarejo-Meseguer et al [39] trained an SVM for classifying the presence of fibrosis in individuals with hypertrophic cardiomyopathy (HCM) using 12-lead ECG data. The model was developed using a dataset of 43 ECGs selected by the research team, with 25 (58%) cases confirmed to have fibrosis by CMR. Data preprocessing included noise reduction with cubic splines, notch filters, QRS extraction, beat template

creation, and grouping of beat templates into regional categories (lateral, anteroseptal, and inferior). Signal transformation was conducted using independent component analysis or principal-component analysis to isolate fibrotic signals. Feature extraction involved manually selecting statistical parameters of the QRS complex, such as power, SD, skewness, kurtosis, and number of local maxima, which were ranked to form a feature vector. The best-performing SVM, using principal-component analysis sorted by lowest SD, achieved an accuracy of 76.92%, a sensitivity of 75%, and a specificity of 80% for classifying fibrosis.

This work was then expanded upon in the study by Melgarejo-Meseguer et al [48] where 6 different linear and nonlinear classic and deep models were trained on 4 different databases. Of the 4 databases, 2 included simulated fQRS records, one database included 43 individuals with HCM and labeled fQRS, and one database included 300 ECGs of individuals with HCM who had CMR scar. The decision tree model achieved accuracies of 0.79 to 0.83 across the databases used. The SVM model achieved the highest performance for fQRS detection as an indirect measure of cardiac fibrosis, with 0.94 sensitivity, 0.88 specificity, 0.89 positive predictive value, 0.93 negative predictive value, and 0.91 accuracy. The naive Bayes model achieved the highest performance for direct fibrosis identification, with 0.47 sensitivity, 0.91 specificity, 0.82 predictive positive value, 0.66 negative predictive value, and 0.70 accuracy.

The included studies by Villa et al [43] and Goovaerts et al [40] are also closely connected, with Villa et al [43] validating and extending the original methods developed by Goovaerts et al [40] using external data. In the initial study, Goovaerts et al [40] developed an automated method for detecting and quantifying fQRS, an ECG marker associated with myocardial fibrosis. They used a dataset of 616 patients in normal sinus rhythm who had undergone ECGs before implantable cardioverter-defibrillator implantation. The presence of fQRS was labeled by 5 clinical observers based on predefined criteria, and cases with complete interobserver agreement were used as the ground truth for training the model. Data preprocessing involved noise reduction and voltage normalization, followed by segmentation of QRS complexes to accurately estimate fQRS and minimize misinterpretation from oscillations and noise in the signal, while also excluding irregular heartbeats. Features were independently extracted from each lead, using techniques like variational mode decomposition, phase-rectified signal averaging, and the count of peaks in the QRS complex. A set of 10 features was used to train an SVM, which achieved a sensitivity of 76% and a specificity of 92% for detecting fQRS, outperforming other models such as k-nearest neighbors, naive Bayes, and TreeBagger (as described in the Ensemble Models section).

Building on these findings, Villa et al [43] validated the method on a larger, multicenter dataset from 2 sources. The first dataset included 673 individuals before implantable cardioverter-defibrillator implantation, with 616 in sinus rhythm and 57 in atrial fibrillation. The second dataset comprised a retrospective set of 1259 ECGs from the European Comparative Effectiveness Research to Assess the Use of Primary

ProphylacTic Implantable Cardioverter Defibrillators project, where fQRS was annotated independently by 2 clinicians. Villa et al [43] applied the same SVM-based approach to these datasets, achieving high specificity (92%) and a positive predictive value (86%) in the primary cohort, with robust performance in both sinus rhythm and atrial fibrillation settings. This validation of external data demonstrates the effectiveness and generalizability of the original method by Goovaerts et al [40] for identifying an indirect marker of fibrosis.

Ensemble Models

Ensemble models combine multiple base models to function as a single, more robust model. By aggregating the predictions of various individual models, ensemble techniques like random forests (RFs) and gradient boosting aim to reduce overfitting and improve generalization to unseen data. These methods are particularly effective in handling high-dimensional data and capturing complex interactions within the dataset. Three (27.3%) studies reviewed applied ensemble models, of which 2 (18%) used RFs, 1 (9%) used gradient boosting, and 1 (9%) used TreeBagger [40,41,45].

Goovaerts et al [40] explored the use of an ensemble model, specifically TreeBagger, to detect fQRS in ECG signals. The study aimed to compare the performance of this ensemble model against classical ML approaches such as SVM, KNN, and naive Bayes (as described in the previous section). The TreeBagger model underperformed compared to other models in this study, achieving an AUC of 0.89, sensitivity of 64%, and specificity of 90% and it was less effective than SVM, which achieved an AUC of 0.95.

Khamzin [45] further explored the application of ensemble models by using both RF and Extreme Gradient Boosting (XGBoost) classifiers to detect myocardial scars based on simulated 12-lead ECG data. The study used a finite element model to simulate 20,000 ECGs from 10 patients with LBBB, half (50%) of which were simulated to have cardiac fibrosis. The data underwent principal-component analysis for dimensionality reduction, retaining components that explained up to 90% of the variance. The RF classifier achieved moderate performance with an AUC of 0.78, sensitivity of 47%, and specificity of 92%. In comparison, the XGBoost classifier outperformed the RF with an AUC of 0.83, sensitivity of 58%, and specificity of 95%. These results should be interpreted with caution as the study simulated high-dimensional and complex data based on a very small sample size.

Gemmell et al [41] developed an RF to detect and localize the presence, extent, and specific location of cardiac fibrosis within computationally generated models of the heart. The study focused on distinguishing fibrosis localized to either the left ventricle or the interventricular septum using features extracted from signal-transformed simulated ECG data. Initial model performance using an ensemble of 20 decision trees demonstrated promising results, with an accuracy of 76.6% for left ventricle localization and 83.33% for septal localization during 5-fold cross-validation. This accuracy improved significantly when the number of trees was increased to 1000, yielding an accuracy of 83.33% for left ventricle localization and 86.66% for septal localization. Leave one out

cross-validation, also known as *k*-fold validation, a strategy in which each data point is used as a validation set once, produced an accuracy of 90.71% for left ventricle localization and 93.57% for septal localization. These findings highlight the capability of RFs to effectively leverage complex feature sets for precise cardiac fibrosis localization in computational models, suggesting its potential applicability in clinical settings where accurate fibrosis mapping is crucial.

Deep Learning

Deep learning models, which use deep neural networks (DNN), offer advanced capabilities for analyzing complex temporal patterns and relationships within ECG data that traditional methods might miss. Convolutional neural networks (CNNs) are a subtype of DNNs designed for tasks involving spatial data. By leveraging deep learning models like CNNs, these models can extract nuanced features from high-dimensional datasets, leading to improved detection and classification of cardiac abnormalities. Of the included studies 4 out of 11 (36%) evaluated deep learning models [42,44,46,48].

Melgarejo-Meseguer et al [48] applied a multilayer perceptron (MLP) model, which is a type of feedforward neural network. As opposed to true deep models, which have many hidden layers, MLP has only one hidden layer; however, it is categorized here as a deep learning model for readability purposes. This model was used for ECG automated detection of both fQRS and cardiac fibrosis, achieving an accuracy of 0.78 across the databases used. In comparison to the classical models used in this study, the MLP model performed poorly, and therefore complete outcomes were not reported.

Gumpfer et al [42] evaluated a deep learning model for the automated detection of cardiac fibrosis using a dataset of ECGs and CMRs from 114 patients with known or suspected coronary artery disease. Included patients underwent both CMR and ECG to be eligible for the study. ECG data were preprocessed through cropping, scaling, and augmentation to compensate for the limited number of records. This augmented data, along with clinical data encoded into one-hot vectors, were used to train a CNN model architecture originally proposed by Strodthoff and Strodthoff [58] for identifying acute myocardial infarction. The model was further expanded with additional layers to produce a probability distribution for detecting cardiac fibrosis. The CNN model achieved a mean AUC of 0.81, sensitivity of 70%, specificity of 73%, and accuracy of 70.2% on a patient-level basis. When combined with clinical features, the performance of the model improved significantly, reaching a mean AUC of 0.89, a sensitivity of 70%, a specificity of 84.3%, and an accuracy of 78%. These results demonstrate the potential of CNNs, especially when combined with clinical data, for the accurate detection of cardiac fibrosis.

Tison et al [44] developed a deep learning model to identify patients with mitral valve prolapse (MVP) at risk for arrhythmias and myocardial fibrosis using ECG data. The study included 1349 patients with MVP, where ground truth was established using echocardiograms and CMR to confirm MVP and fibrosis. The CNN model was trained on preprocessed ECG data, including noise reduction and signal normalization, and achieved high performance with an AUC of 0.87 for detecting fibrosis.

Finally, Boribalburephan et al [46] investigated the use of image-based classification for detecting cardiac fibrosis and left ventricular ejection fraction below 50% using a dataset of 14,052 ECGs from 13,707 patients in Thailand, 27.11% of whom had cardiac fibrosis. The data, collected retrospectively, included 2 ECG formats: nongrid (old format) and grid (new format), with additional clinical features such as age, sex, smoking history, diabetes, hypertension, and dyslipidemia. Preprocessing involved converting PDF ECGs into images, removing grid lines when necessary, and cropping the images to maintain consistency across heartbeats. The study used 8 deep learning models, evaluating both single- and dual-task frameworks on the nongrid and grid data formats, and models combined with clinical features. The top-performing model for detecting cardiac fibrosis achieved an AUC of 0.84 for the old-format dataset and 0.81 for the new-format dataset. In comparison, cardiologists achieved lower AUCs of 0.63 and 0.66, respectively, highlighting the superior performance of the deep learning model.

The 11 studies represent promising initial strides toward the development of ML algorithms for clinical cardiac fibrosis detection from ECGs. Nevertheless, a thorough examination reveals substantial limitations within the current body of work that must be addressed in future studies.

Discussion

Principal Findings

In summary, our review identified 11 studies investigating the application of ML to ECG data for the detection of cardiac fibrosis. These studies used a variety of ML approaches, including classical models (8 studies), ensemble models (3 studies), and deep learning models (4 studies). SVMs were the most used classical model, while CNNs were prevalent among deep learning approaches. The best performance metrics varied widely across studies, with AUCs ranging from 0.72 to 0.97. The best-performing models achieved accuracies between 70% and 93% in predicting cardiac fibrosis. However, these results should be interpreted cautiously due to significant limitations in study designs, including small sample sizes, lack of diverse cardiac populations, and limited external validation. The reviewed studies demonstrate the potential of ML in detecting cardiac fibrosis from ECG data but also highlight the need for larger, more robust studies with diverse populations and rigorous external validation to establish the clinical utility of these approaches.

Strengths in Comparison to Prior Work

The studies reviewed demonstrate several notable strengths in the application of ML to ECG data for cardiac fibrosis detection, particularly when compared to traditional manual methods. Researchers have explored a diverse range of ML techniques, including classical models like SVMs, ensemble methods such as RFs, and advanced deep learning approaches like CNNs, allowing for valuable comparisons between different methodologies. This diversity in approach and computational bolstering offers potential improvements over manual interpretation methods such as fQRS analysis and Selvester scoring. While fQRS meta-analyses reported a pooled sensitivity

of 68.4% and specificity of 80.5%, some ML studies achieved impressive performance metrics, with AUCs reaching up to 0.94 and accuracies as high as 89%, suggesting superior diagnostic accuracy. Moreover, ML models address the subjectivity inherent in manual methods, which are susceptible to interobserver variability and diagnostic errors. Boribalburephan et al [46] found that their deep learning model outperformed cardiologists in ECG-based detection of cardiac fibrosis (AUC 0.84 vs 0.63-0.66). Once trained, ML models provide consistent and objective assessments, potentially reducing the risk of misinterpretation. The automated nature of ML analysis also offers a significant advantage in processing large volumes of ECG data efficiently, a crucial benefit given the time-consuming nature of manual interpretation by clinicians. Perhaps most importantly, ML models have demonstrated the ability to identify novel patterns in ECG data that may be difficult to discern through traditional human-derived methods, potentially uncovering new indicators of cardiac fibrosis. Several studies, such as that by Gumpfer et al [42], showed improved performance by combining ECG data with clinical features, highlighting the potential of ML to integrate multiple data sources for a more comprehensive analysis. This multimodal approach allows a more nuanced understanding of cardiac fibrosis, potentially leading to more accurate diagnoses and better patient outcomes. These strengths collectively underscore the promising potential of ML in ECG-based cardiac fibrosis detection, offering a path to overcome the limitations of traditional methods and providing a solid foundation for future research and clinical applications in this field.

Limitations

Study Design Limitations

Of the reviewed studies, 5 had sample sizes of 42, 43, 80, 87, and 114, which are unlikely to be representative of the general population, and are technically problematic for ML. Recently, ML sample size criteria have been proposed, such as requiring a minimum of 10 samples per feature for classical models, an effect size ≥ 0.5 , and an accuracy $\geq 80\%$ [59,60]. The issue of sample size is also important as it concerns overfitting, a phenomenon where models trained on small sample sizes may become overly specialized to predict characteristics unique to that dataset. This issue is further compounded by the exclusion of critical biological variables such as sex, gender, age, and ethnicity, which are known to influence the presentation and progression of cardiac disease. The lack of consideration for these demographic factors can result in biased models that are overfit which will ultimately limit their clinical utility.

To address the challenge of small sample sizes in clinical settings, one potential approach is to apply transfer learning. This involves initially training a model on a large dataset and then fine-tuning it on a smaller one. This way, the model can learn fundamental properties of ECG signals that are transferable across different datasets, such as distinguishing between normal and abnormal ECG signals. Transfer learning is now feasible due to the accessibility of extensive public ECG datasets, such as the PTB-XL database [54]. We anticipate that future studies will increasingly adopt this methodology, thereby improving

the reliability and generalizability of ML models in health care applications.

Consideration must also be given to the generalizability of both the study design and model development. With cardiac fibrosis exhibiting multifaceted characteristics across various conditions, broadening the spectrum of cardiology patients used for model training, rather than focusing solely on those with specific diagnoses, enhances generalizability. Of the reviewed studies, only Dima et al [37] and Panagiotou et al [38] included a broader cohort which included a variety of cardiac conditions. In addition, integrating dimensions of sex, age, and race into health care ML algorithms is essential for mitigating biases that could lead to diagnostic errors. This becomes particularly salient for conditions necessitating sex-, age-, and race-based risk stratification. While Wieslander et al [47], Melgareio-Meseguer et al [48], Gumpfer et al [42], Villa et al [43], and Tison et al [44] reported some patient demographics, it remains ambiguous how these demographics were included as input features in the development of the models. The absence of patient demographics integration, coupled with the exclusion of healthy controls in most studies, undermines the representativeness of the model to the broader population. The integration of other clinical information as well as a longitudinal analysis of change in each patient's ECGs may further ML capacities for identification of fibrosis [60].

Data sources also contribute to inconsistency and lack of comparability across studies. Of the included studies, 2 studies incorporated VCG analysis [37,38,41]. Despite its lesser prevalence compared to ECG, VCG offers invaluable insights into the electrophysiological dynamics of the heart by providing a 3D representation of cardiac electrical activity derived from 3 leads, either directly acquired or mathematically extrapolated from the conventional 12-lead ECG [61]. Notably, the VCG has demonstrated heightened sensitivity in diagnosing specific pathologies, including atrial enlargement, right ventricular hypertrophy, and intraventricular conduction disorders, while affording superior spatial localization for informing and evaluating interventions [61]. Another technology, body surface potential mapping (BSPM), which involves using a greater number of electrodes across the thorax to provide higher-resolution electrophysiological representations, is being increasingly explored in AI research [62]. Nevertheless, the general clinical underutilization of VCG and BSPM persists in contrast to the widespread adoption of ECG, thereby constraining the interpretability and application of these technologies beyond specialist cohorts. However, future endeavors may harness VCG or BSPM input for computational models, potentially enriching diagnostic precision, and clinical insights.

Data undergoes preprocessing before input into ML models, a phase that entails using tailored techniques to optimize the data for improved learning effectiveness. This review of relevant studies revealed varying degrees of detail in describing preprocessing steps, with only some studies providing the requisite technical depth essential for reproducibility. Broadly, common preprocessing techniques encompass noise reduction, normalization, scaling, augmentation, transformation to VCG representations, and QRS segmentation. While the intricacies

of these strategies surpass the technical scope of this review, details are available in the referenced studies.

Transparency in data processing is especially relevant when considering ECG artifacts. Sources of nonbiological noise in ECG signals, such as motion artifacts, electrode contact issues, and electrical interference, pose additional challenges. These artifacts can obscure the true cardiac signals, leading to inaccurate feature extraction and erroneous model predictions if not properly addressed during preprocessing. Oversight of these confounding variables risks creating models that appear to perform well in controlled settings but fail to deliver reliable results in real-world clinical environments. These confounding nonbiological signals may be more common in ECGs drawn from clinical environments due to a lesser degree of control over the circumstances where the reading was taken [63].

Accounting for all these factors is essential to ensure that models are being trained from relevant ECG features and to avoid study population-based biases. One possibility to address this is to adopt standardized preprocessing pipelines and reporting practices that could improve comparability across studies and facilitate external validation. Future research should prioritize the development of models that are not only accurate but also interpretable, ensuring that they can be reliably applied across various patient populations and clinical contexts. Various electrophysiological technologies, such as VCG or BSPM, may be considered either in conjunction with or as alternatives to ECG to furnish input data. A detailed account of data collection and processing methodology is needed for reproducibility, and the use of external validation using a dataset from a different institution can further improve model generalizability. Addressing these challenges will be crucial for the successful integration of ML-based ECG analysis into clinical practice, enabling more equitable and comprehensive methods for cardiac fibrosis detection.

ML Model Limitations

Exact model architectures were not consistently provided in the reviewed publications; however, the general limitations of each model type can be considered. Eight of the 11 studies used classical models [37-41,43,47,48], the most common being SVM, which was used in 6 of the studies [37-40,43,48]. Manual feature extraction is a major limitation in classical models, compared to the automatic feature extraction capabilities of deep learning. Manual feature extraction entails that models are trained to only evaluate features that are important to the human observer rather than intrinsic features that are mathematically more significant indicators of fibrosis. Furthermore, traditional SVMs may encounter computational limitations with high-dimension datasets, necessitate supplemental algorithms for handling time-series data, and may lack nuanced recognition of fibrosis characteristics. While DNN models are gaining prominence in ML for ECGs [51], we found only 4 DNN studies for cardiac fibrosis detection [40,43,46,52]. Mazomenos et al [56] published a conference abstract highlighting their use of deep learning for ECG-based detection of cardiac fibrosis in a cohort of 8813 patients to achieve an AUC of 80% and precision of 0.64; however, the brevity of the abstract prevented its inclusion as a primary study in this review. The use of deep

learning methods, as demonstrated by Gumpfer et al [42], Tison et al [44], Wieslander et al [47], and Boribalburephan et al [46] offers several advantages for ECG data analysis, including hierarchical feature learning algorithms capable of distinguishing between simple (eg, waveforms) and intricate (eg, arrhythmias) patterns, automated feature extraction, adaptability to large and intricate datasets, adeptness in processing temporal data, and the ability to provide nuanced outputs, thereby enhancing clinical applicability.

To ensure the reliability of a model's diagnostic capacity, it is essential to consider the validity of the ground truth, which constitutes the clinical basis for classifying cases into "fibrosis" versus "no fibrosis." LGE-CMR is clinically considered the gold standard for identifying cardiac fibrosis; therefore, LGE-CMR should be the ground truth in model development using the ECG for fibrotic detection. Goovaerts et al [40], Villa et al [43], and Melgarejo-Meseguer et al [48] used fQRS as a proxy for cardiac fibrosis. Given the diagnostic limitations of fQRS, ML models that predict fibrosis based on fQRS approximations have limited diagnostic value, despite impressive outcome measures.

A further critical consideration in the assessment of ML models is the choice of model development and validation strategies. Ten of the 11 (91%) studies used cross-validation, a statistical technique in which the dataset is iteratively split into subsets for training, tuning, and evaluation. This leaves only a small subset of the original dataset for testing with a potentially skewed distribution of patient characteristics, which limits confidence in outcome measures. Further prioritization of validation using external data is necessary to improve the model's generalizability and reduce the risk of overfitting. One of the 11 (9%) studies used bootstrapping. Bootstrapping is a technique that creates multiple training datasets by sampling with replacement from the original data, providing robust error estimates and CIs. However, it can be computationally expensive and may underestimate errors if the original dataset contains biases or is not representative of the true population distribution.

Embracing deep learning models coupled with large datasets that capture population diversity presents a promising avenue for addressing the limitations and enhancing the accuracy and clinical relevance of ML models for ECG fibrosis detection. Yet, there is a demand for further progress in harmonizing deep learning models with human judgment, as deep learning, unlike traditional ML models, is unable to fully elucidate the significance of extracted features in a manner that can be readily interpreted by humans [64]. However, methods that combine both deep learning and traditional ML classifiers are being increasingly applied to improve the interpretation of the models' decisions. For example, the study by Tison et al [44] used a CNN to extract patient-level ECG features that were used as input to the interpretable gradient boosting model.

Limitations in Outcomes and Reporting

Across the 11 studies examined, a consistent pattern emerges: impressive outcome metrics are reported, such as high values for sensitivity, specificity, positive and negative predictive value, accuracy, and AUC. However, a closer examination reveals inherent challenges that hinder the clinical interpretation of

these outcomes. Most of the studies, with the exception of those by Dima et al [37], Panagiotou et al [38], and Villa et al [43], solely present outcome metrics from internal cross-validation, without the use of external datasets. This restricts the scope of assessing the models' generalizability and their relevance beyond the specific populations on which they were trained. A secondary limitation pertains to the incomplete reporting of outcome metrics which detracts from the holistic understanding of the models' performance.

These limitations underscore a pervasive issue within the realm of health care ML research: the lack of consistency and transparency in outcome reporting. The Transparent Reporting of a Multivariable Prediction Model for Individual Prognosis or Diagnosis [65] guideline is being adapted to produce an AI-specific version [66] as recent assessments of health care ML studies revealed significant inconsistencies in reporting [67] and terminology [68]. As research in ML in ECG detection of cardiac fibrosis advances, reporting excellence must be achieved to fortify the scientific rigor and clinical utility of developed models.

Review Limitations

This scoping review has several limitations to consider. The relatively new and rapidly evolving nature of ML applications in ECG-based cardiac fibrosis detection means that despite thorough searches in multiple databases and outreach to authors, some relevant work may have been missed. The exclusion of conference abstracts without full papers, while necessary for ensuring methodological detail, may have omitted some early-stage research. The heterogeneity of the included studies, particularly in ML techniques, methods for establishing ground truth for cardiac fibrosis, and differences in methods documentation and outcome reporting posed challenges for direct statistical comparisons and meta-analysis. To accommodate a clinical audience, this review omits some technical details; however, methodological specifics of the ML approaches can be found in the original studies. In addition, the rapid pace of technological advancement in both ECG technology and ML algorithms means that earlier studies may not reflect the current state-of-the-art. Finally, reviewer bias can influence the selection, interpretation, and synthesis of studies, potentially introducing bias into the overall findings of a review.

Considerations for Clinical Implementation

The current literature underscores both the promise and limitations of ECG-ML for detecting cardiac fibrosis. Although these studies represent pioneering efforts, their restricted sample sizes, absence of prospective trials, and limited diversity in patient demographics raise concerns about the generalizability and clinical utility of the findings. To translate this research into clinical practice, future studies should prioritize prospective randomized trials and the incorporation of broader demographic cohorts to ensure that ML models can serve a wide range of patients effectively. Furthermore, the use of more comprehensive datasets and external validation will enhance model robustness and reliability.

In the context of CMR resource limitations [69], ECG-based ML approaches present promising value. By guiding the allocation of CMR imaging resources or possibly circumventing the necessity for CMR, ECG-ML stands to enhance clinical efficiency and accessibility in the identification of cardiac fibrosis. When compared to manual methods, these emerging ML methods may reduce workload, identify subtle and novel patterns of fibrosis, and identify electrophysiological-anatomical correlations between ECG and CMR. Furthermore, ML models may expand and expedite ECG-derived localization of fibrosis which is important in the prognostication of cardiomyopathy. A potential avenue for advancement lies in integrating fibrosis-detecting ECG models with other ECG diagnostic models to yield more comprehensive functional assessments. For instance, an integrated ECG model may identify a specific pattern of septal fibrosis as the cause of an observed conduction block.

To maximize the potential of ML models for ECG analysis, consideration must be made to their eventual implementation in clinical practice. There are numerous clinical trials and prospective evaluations of ML analysis of ECGs ongoing, but few reports of routine clinical implementation of these models [70,71]. Translational approaches to clinical implementation must address a wide range of challenges, including professional liability, systemic bias, surveillance and security, and integration within existing technologies and workflows [72]. The authors of a sepsis detection and management model, the first deep learning model to be implemented into routine clinical practice, outline steps to effective clinical implementation: workflow analysis, new workflow design, model and infrastructure development, integration and implementation, change management, and evaluation [73]. Incorporating ECG-ML into existing workflows requires careful consideration of both technical and clinical factors. Models must be able to integrate seamlessly with existing ECG infrastructure while enhancing clinician decision-making. Given the highly sensitive nature of cardiac fibrosis detection, clinicians must remain involved in interpreting ML outputs, especially during the initial phases of adoption. One promising approach is to combine ML-based fibrosis detection with other ECG diagnostic models to create more holistic assessments of cardiac function. For instance, integrating ML models with diagnostic tools for arrhythmias or conduction blocks can lead to more comprehensive evaluations of heart health, enabling more tailored treatment strategies.

Several barriers must be addressed before ECG-ML tools can be fully integrated into clinical workflows. One critical challenge is the need for high interpretability in ML models to ensure clinicians can understand and trust the outputs. In addition, practical concerns arise regarding the infrastructure required to support these models, including seamless integration with hospital electronic health record systems and ensuring robust data privacy and security. The computational costs associated with deep learning models remain significant, necessitating careful resource allocations. Systemic issues like professional liability and the mitigation of biases, especially regarding underrepresented patient groups, must also be addressed. Ethical considerations are crucial to prevent health care disparities from

being exacerbated by biased data and model outputs. Finally, ensuring that these models comply with regulatory standards and can be smoothly integrated into clinical settings will require a multidisciplinary approach, combining technical advancements with policy reforms. Overcoming these challenges will enable ECG-ML models to enhance diagnostic accuracy while minimizing the risk of unequal treatment outcomes or increased clinician burden.

Future Directions

To address these limitations, we propose further work to develop and train deep learning on large and diverse datasets to achieve efficient and accurate identification of ECG patterns indicative of cardiac fibrosis. While the current literature demonstrates promising strides in applying ECG-ML for detecting cardiac fibrosis, significant limitations must be addressed to advance clinical adoption. Future studies should prioritize larger, diverse cohorts, prospective randomized controlled trials, and standardized methodologies to improve generalizability and reproducibility. Standardizing data preprocessing and feature engineering, along with adherence to reporting guidelines such as the Transparent Reporting of a Multivariable Prediction Model for Individual Prognosis or Diagnosis, will enhance transparency and comparability. Incorporating external validation with independent datasets and integrating additional clinical data, such as longitudinal ECGs and advanced electrophysiological technologies like VCG or BSPM, can further refine these models. Collaboration between researchers and clinicians is crucial to ensure ML tools are developed with clinical relevance, enabling seamless integration into workflows and enhancing diagnostic accuracy. With the progression of research in this nascent domain, future qualitative and quantitative meta-analyses of models will be essential in facilitating deeper insights.

Conclusions

This review underscores the potential of ML models applied to ECG data for detecting cardiac fibrosis, a key contributor to cardiovascular disease. Traditional methods like fQRS and Selvester scoring offer limited accuracy and require manual interpretation, whereas ML techniques show promise in enhancing diagnostic efficacy, accessibility, and precision. Despite these advancements, current research is hampered by small sample sizes, inconsistent methodologies, and a lack of external validation, limiting clinical applicability. Future studies should focus on larger, diverse cohorts, standardized data processing, and external validation to improve model robustness. The implementation of ML-based tools in clinical practice will require randomized controlled trials to demonstrate their efficacy and reliability in real-world settings, which is essential for widespread clinical adoption and improved patient outcomes. To enhance the applicability of ML-based ECG analysis, future research should prioritize external validation studies across diverse patient populations, ensuring that models are generalizable and clinically relevant. In addition, the exploration of underrepresented groups, including different races, ages, and comorbidities, will be crucial for developing inclusive and effective diagnostic tools. Addressing these gaps will accelerate the clinical potential of ML techniques for noninvasive cardiac

fibrosis detection and improve resource allocation in health care. Ultimately, ML-based ECG analysis could expedite noninvasive cardiac fibrosis detection; however, more research is needed to fully realize its clinical potential and impact on patient care.

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Data Availability

All data generated or analyzed during this study are included in this published article and its supplementary information files.

Authors' Contributions

All authors were involved in conceptualization, methodology, writing, reviewing and editing. HJ, JH, CO, AM, AM-H, and RT were involved in data curation, formal analysis, investigation, validation, visualization, and writing the original draft. AM-H and RT were responsible for project administration and supervision.

Conflicts of Interest

None reported.

Multimedia Appendix 1

PRISMA (Preferred Reporting Items for Systematic Reviews and Meta-Analyses) checklist.

[[PDF File \(Adobe PDF File\), 221 KB - cardio_v8i1e60697_app1.pdf](#)]

Multimedia Appendix 2

Table of search strategies for all databases.

[[DOCX File, 14 KB - cardio_v8i1e60697_app2.docx](#)]

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Abbreviations

AUC: area under the receiver operating characteristic curve

BSPM: body surface potential mapping

CMR: cardiac magnetic resonance

CNN: convolutional neural network

ECG: electrocardiogram

fQRS: fragmented QRS

LGE: late gadolinium enhancement

LR: logistic regression

ML: machine learning

MLP: multilayer perceptron

MVP: mitral valve prolapse

RF: random forest

VCG: vectorcardiogram

XGBoost: Extreme Gradient Boosting

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Impact of an mHealth App (Kencom) on Patients With Untreated Hypertension Initiating Antihypertensive Medications: Real-World Cohort Study

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Abstract

Background: To prevent the further development of cardiovascular diseases, it is a growing global priority to detect untreated hypertension in patients and ensure adequate blood pressure control via drug therapy. However, few effective tools that facilitate the initiation of antihypertensive medications among such patients have been identified.

Objective: We aimed to determine whether a mobile health (mHealth) app facilitates the initiation of antihypertensive medications among patients with untreated hypertension.

Methods: We analyzed a large longitudinal integrated database mainly comprised of data from middle-aged, employed people and their families. The database contained data from health checkups, health insurance claims, and the mHealth app kencom. kencom is used to manage daily life logs (eg, weight, number of steps) and to provide health information tailored to customers. Patients with untreated hypertension were identified using the baseline health checkup data, and follow-up health checkups were conducted to identify the rate of initiation of antihypertensive medications between mHealth app users and nonusers. Antihypertensive medication status was confirmed via a questionnaire administered during the medical checkup as well as a review of the health insurance claims database. We conducted a modified Poisson regression analysis, weighted by inverse probability of treatment weighting, to examine the effect of mHealth app usage on the initiation of antihypertensive medications. Additionally, data from four lifestyle questionnaires from the baseline and follow-up health checkups were collected to evaluate lifestyle modifications that could be attributed to the mHealth app.

Results: Data were collected from 50,803 eligible patients (mean age 49, SD 9 years; men n=39,412, 77.6%; women n=11,391, 22.4%) with a median follow-up period of 3.0 (IQR 2.3 - 3.1) years. The rate of initiation of antihypertensive medications was significantly higher in the mHealth app user group than in the nonuser group: 23.4% (3482/14,879) versus 18.5% (6646/35,924; $P<.001$), respectively. The risk ratio of mHealth app usage for initiated antihypertensive medications was 1.28 (95% CI 1.23 - 1.33). Among those who did not intend to improve their lifestyle habits such as exercise and diet at baseline, the rate of lifestyle improvement at follow-up was compared between mHealth app users and nonusers, using data from the questionnaires; mHealth app users demonstrated a significantly higher rate of lifestyle changes than nonusers.

Conclusions: For patients with untreated hypertension, the use of the mHealth app kencom, which was not dedicated to hypertension treatment, was associated with a higher initiation of antihypertensive medications.

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KEYWORDS

untreated hypertension; mobile health app; antihypertensive medication; cardiovascular disease; mHealth

Introduction

Hypertension is a major risk factor for the development of cardiovascular and renal diseases, causing 8.5 million deaths

annually worldwide [1,2]. According to a nationwide prospective survey of US adults (the Third National Health and Nutrition Examination Survey), patients with untreated hypertension in the United States have a 1.4-fold increased risk of all-cause

mortality and a 1.77-fold increased risk of cardiac death compared to normotensive patients [3]. In a recent meta-analysis, a 5-mm Hg reduction in systolic blood pressure (SBP) reduced the risk of major cardiovascular events by approximately 10% [4]. Hypertension can be easily detected at community health care and primary care facilities and managed using inexpensive drug therapy [5]. Adequate therapeutic interventions that use antihypertensive medications can prevent the development of cardiovascular disease [4,6]. The number of patients with hypertension worldwide has doubled from 650 million in 1990 to 1.28 billion in 2019, with more than 700 million estimated untreated individuals [7]. To prevent the further development of cardiovascular diseases, it is a growing global priority to detect untreated hypertension in patients and ensure adequate blood pressure control via drug therapy [8]. Cooperative efforts, such as raising awareness of hypertension and improving access to affordable medical care, are needed to initiate therapeutic interventions for patients [9]. It is important that patients with documented hypertension understand that it is strongly associated with the development of future cardiovascular events and that adequate antihypertensive treatment can be a powerful preventive strategy. An insufficient understanding of antihypertensive treatment can reduce the number of health care visits, leaving hypertension untreated. In previous studies, patients with untreated hypertension who were younger and had a higher self-rated health status and no history of cardiovascular disease were more likely to not initiate hypertension treatment [10,11]. In addition, the absence of symptoms was a major reason why patients with untreated hypertension did not initiate treatment [11]. Helping such patients obtain adequate information about their own health and better understand medical information is important for their initiation of antihypertensive treatment [12].

Mobile health (mHealth) apps are software designed for smartphones and other mobile devices that focus on promoting health and wellness. Leveraging mobile device capabilities, such as sensors, connectivity, and user interfaces, provides a variety of health-related services and support. mHealth apps not only support disease prevention, management, and treatment but also support patients psychologically and in their decision-making [12]. Several recent reports recognized the blood pressure-reducing effects of digital therapeutic interventions [13,14]. In a randomized controlled trial, mHealth app users showed significantly improved blood pressure compared to nonusers [13]. Additionally, in a scoping review of patients with hypertension, a web-based diet and physical activity intervention program lowered blood pressure and improved communication between patients and health care providers, medication adherence rates, and the rate of medical visits [14]. These findings suggest that digital therapeutic interventions for patients with hypertension can lead to multifaceted lifestyle changes and nonpharmacologically improve blood pressure [12]. However, there is little evidence of the impact of mHealth apps on untreated hypertension. We hypothesized that an mHealth app may effectively change the behaviors of patients with untreated hypertension upon starting treatment. Accordingly, this study aimed to investigate whether an mHealth app would contribute to patients with untreated hypertension initiating drug therapy.

Methods

Databases

A retrospective cohort study design was used. We used large longitudinal databases provided by DeSC Healthcare Corporation (Tokyo, Japan). These databases consisted of three data sources: the Japanese health checkup database, the Japanese health insurance claims database, and the kencom database. The Japanese health checkup database consists of questionnaire results, physical examinations, biomarker measurements, and imaging examinations performed annually for the majority of adults living in Japan. The Japanese health insurance claims database records monthly information on patient demographics; diagnoses from the *International Classification of Diseases, Tenth Revision*; medical procedures; and medications. The kencom database is aggregated primarily based on daily physical activity data and app usage. The participants selected from these databases were those who resided in Japan and were members of the Social Insurance Labour Association, one of the main insurers of universal health insurance in Japan, and their family members. All participants downloaded and used the kencom app free of charge.

Ethical Considerations

Informed consent was obtained for all the participants, including consent for secondary analysis. The anonymization of the data was based on an opt-out agreement between the user and the Social Insurance Labour Association, which notified the user of any data use and allowed them to request that the data be deleted. No compensation was paid to the participants who were surveyed. While each of the three databases was anonymized and stored separately, we combined the three into one database and conducted our analysis based on the unique numbers assigned to each participant. This study was approved by the ethics committees of Kindai University Hospital (R03-139).

Outline of Kencom and Its Functionality

The mHealth app used in this study was kencom, developed by DeSC Healthcare Corporation and available on iOS and Android platforms. kencom manages daily life logs (eg, weight, number of steps) and provides health information tailored to its customers [15]. Steps are counted by the built-in pedometer on each smartphone, and data can be synchronized with kencom. Users can set daily physical activity goals and receive feedback based on achievements through self-checks. Users can also manually input their weight, blood pressure, and blood glucose levels into the app. Original health information on lifestyle and disease risk provided by kencom is peer reviewed by medical doctors and nutritionists.

Target Population

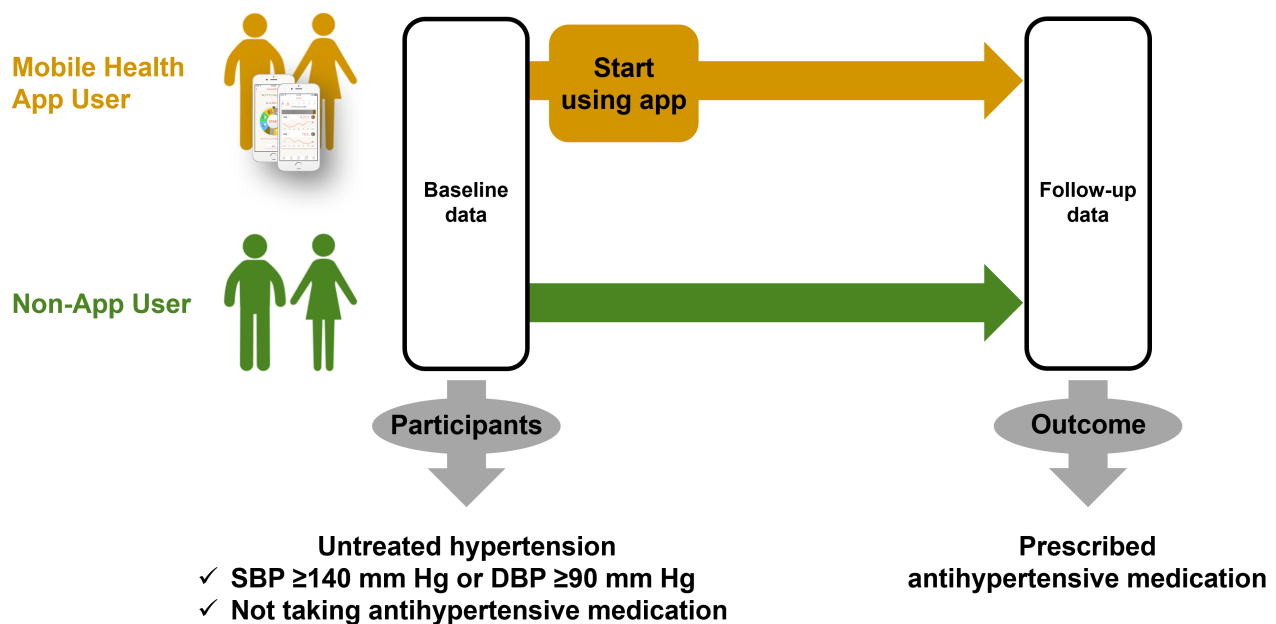
Out of 864,413 individuals whose data were collected between January 2016, when the kencom app service was launched, and September 2021, 8.3% (n=71,718) were identified as patients with untreated hypertension and were initially considered for the study. All participants who had downloaded the kencom app were automatically registered in the kencom database. The study required the participants who had downloaded kencom to have had their baseline health checkup data collected within

3 months prior to the time they downloaded the app. Data from follow-up health checkups conducted more than 1 year after the baseline health checkup were considered in the study. The following patients were excluded: those <20 years of age (79/71,718, 0.1%); those for whom blood laboratory data on triglycerides, high-density lipoprotein cholesterol, or fasting glucose were missing (418/71,718, 0.6%); those for whom no health checkup data within 3 months prior to downloading the app were available (5379/71,718, 7.5%); and those for whom no health checkup data >1 year after baseline were available (15,039/71,718, 21%). The final analysis categorized the remaining 50,803 patients into those who downloaded the

kencom app (mHealth app users) and those who did not (nonusers) (Figure 1).

Patients with untreated hypertension were defined by the following criteria: those with SBP ≥ 140 mm Hg or diastolic blood pressure (DBP) ≥ 90 mm Hg who were not taking antihypertensive medications at the baseline medical checkup [16]. Antihypertensive medication status was confirmed via a questionnaire administered during the medical checkup as well as a review of the health insurance claims database. Antihypertensive drugs included thiazide diuretics, beta blockers, angiotensin-converting enzyme inhibitors, angiotensin receptor blockers, angiotensin receptor–neprilysin inhibitors, and calcium channel blockers.

Figure 1. Study design flowchart. DBP: diastolic blood pressure; SBP: systolic blood pressure.



Primary Outcome

The primary outcome was the rate of initiation of antihypertensive medications at follow-up. Information regarding the initiation of antihypertensive medication use was collected from the health insurance claims database.

Covariates

Age; sex; BMI; blood pressure; abdominal circumference; blood laboratory data; medical history; life history; and presence of metabolic syndrome, antihyperglycemic medications, and antihyperlipidemic medications were obtained from the baseline health checkup data. We used the Japanese criteria to identify metabolic syndrome [17], which included abdominal obesity (abdominal circumference ≥ 85 cm in men and ≥ 90 cm in women) as an essential criterion, as well as any two of the following three factors: dyslipidemia (triglycerides ≥ 150 mg/dL, high-density lipoprotein cholesterol level < 40 mg/dL, or prescribed antihyperlipidemic medications), blood pressure $\geq 130/85$ mm Hg or prescribed antihypertensive medications, and fasting glucose ≥ 110 mg/dL. Baseline blood pressure was graded according to the 2018 European Society of Cardiology/European Society of Hypertension guidelines: grade I, SBP 140 - 159 mm Hg or DBP 90 - 99 mm Hg; grade II,

SBP 160 - 179 mm Hg or DBP 100 - 109 mm Hg; and grade III, SBP ≥ 180 mm Hg or DBP ≥ 110 mm Hg [18]. Following this, data were collected from four lifestyle questionnaires from the baseline and follow-up health checkups, addressing the following: light, sweaty exercise ≥ 1 year (Do you engage in light, sweaty exercise at least twice a week and for at least 1 year, for at least 30 minutes per session?); walking or an equivalent physical activity ≥ 1 hour/day (Do you walk or perform an equivalent physical activity in your daily life for at least 1 hour/day?); eating dinner within 2 hours before bedtime (Do you eat dinner within 2 hours before bedtime at least three times a week?); and intent to improve lifestyle habits such as exercise and diet (Are you intending to improve your lifestyle habits such as exercise and eating habits?). The responses to the final lifestyle questionnaire were as follows: no intention to improve (precontemplation), will improve within 6 months (contemplation), will improve within 1 month and have started gradually (preparation), have been working on improvement for 6 months or less (action), and have been working on improvement for more than 6 months (maintenance). The proportion of patients who responded “no” to each of the four lifestyle questionnaires at baseline but responded “yes” at follow-up was examined.

Statistical Analysis

In the descriptive statistics employed in this study, means and SDs or median and IQRs were used for continuous variables, and numerical values and percentages were used for categorical variables. Intergroup equality was determined using the chi-square test for categorical variables. Inverse probability of treatment weighting (IPTW) was performed to create synthetic cohorts in which the treatment assignment was independent of the measured baseline covariates. IPTW attempts to address the selection of individuals for mHealth app usage by matching the characteristics that predict treatment status. It estimates the average treatment effect, surmising the effect of the treatment in a scenario in which everyone within the population is offered it. We conducted a logistic regression analysis in which the dependent variable was the mHealth app (binary variable) and the independent variables were all of the abovementioned covariates to calculate propensity scores. The propensity scores in this case were the conditional probability of an individual using kencom, $\Pr[A = 1|L]$, where A denotes treatment status and L represents all covariates. These propensity scores were computed for each participant, leading to the derivation of inverse probability of treatment weights of $1/\Pr[A = 1|L]$ for mHealth app users and $1/(1 - \Pr[A = 1|L])$ for nonusers, which was calculated on 100 imputed datasets. After balancing the covariates between the control and treated groups (Table S1 in [Multimedia Appendix 1](#)), we calculated the risk differences, which estimated the average of the predicted changes in the probability of initiating antihypertensive medications, and the risk ratios using a modified Poisson regression analysis weighted by IPTW. Four sensitivity analyses were performed to examine the heterogeneity of associations. First, a subgroup analysis was conducted to evaluate the risk ratios for all covariates. Second, the rate of initiation of antihypertensive medications between mHealth app users and nonusers was assessed and stratified by hypertension classification. Third, as mHealth app users were more likely than nonusers to be aware of the need to improve their lifestyle at baseline, responses collected at baseline to the questionnaire on intent to improve lifestyle habits such as

exercise and diet were accordingly stratified into three groups: those that reported (1) action or maintenance, (2) preparation, and (3) precontemplation or contemplation. Finally, since kencom regularly promoted exercise campaigns (Arukatsu events), the mHealth user group was stratified by whether or not they participated in the campaigns.

In this study, there were variables with missing values. To address the potential bias resulting from missing data, we conducted multiple imputations using the Markov Chain Monte Carlo method under the assumption that data were missing at random conditions associated with all variables [19]. After generating 100 imputed datasets using all variables, we performed the analyses described above and combined the effect estimates. All statistical analyses were performed using Stata 17.0 software (StataCorp LLC). A 2-tailed α value of .05 was considered statistically significant.

Results

Patient Characteristics

In total, 50,803 patients (mHealth app users $n=14,879$, 29.3%; nonusers $n=35,924$, 70.7%) were included in the final cohort. The median observation period was 3.0 (IQR 2.3 - 3.1) years. Patient backgrounds are shown in [Table 1](#).

The mean patient age was 49 (SD 9) years, and 77.6% (39,412/50,803) of the patients were male and 22.4% (11,391/50,803) were female. Metabolic syndrome was present in one-fourth of all patients. Responses to the questionnaire on intent to improve lifestyle habits such as exercise and diet are shown under "Stage of health behavior changes." The proportion of patients who answered "action" and "maintenance," that is, who were already implementing healthy behavior changes to improve their lifestyle, was approximately one-fourth of the overall patients and was higher among mHealth app users (3589/12,792, 28.1%) compared to nonusers (7133/29,133, 24.5%).

Table . Baseline characteristics.

Patient characteristics	Entire cohort, n	mHealth ^a app users	Nonusers
Age (years), mean (SD)	50,803	48 (8)	50 (10)
Sex	50,803		
Male, n/N (%)		12,982/14,879 (87.3)	26,430/35,924 (73.6)
Female, n/N (%)		1897/14,879 (12.7)	9494/35,924 (26.4)
BMI ≥ 25.0 kg/m ² , n/N (%)	50,801	6398/14,879 (43.0)	14,353/35,922 (40.0)
Waist circumference (cm), mean (SD)	49,751	86 (10)	86 (10)
SBP ^b (mm Hg), mean (SD)	50,803	143 (11)	144 (11)
DBP ^c (mm Hg), mean (SD)	50,803	93 (8)	91 (9)
Hypertension classification, n/N (%)	50,803		
Grade I		12,459/14,879 (83.7)	30,221/35,924 (84.1)
Grade II		2045/14,879 (13.7)	4710/35,924 (13.1)
Grade III		375/14,879 (2.5)	993/35,924 (2.8)
Laboratory data, mean (SD)			
Triglyceride (mg/dL)	50,803	138 (111)	135 (112)
HDL ^d cholesterol (mg/dL)	50,802	60 (16)	61 (17)
Fasting blood glucose (mg/dL)	43,425	99 (18)	100 (19)
Metabolic syndrome, n/N (%)	43,425	3441/13,550 (25.4)	7193/29,875 (24.1)
Receiving antihyperglycemic medications, n/N (%)	50,802	375/14,879 (2.5)	1119/35,923 (3.1)
Receiving antihyperlipidemic medications, n/N (%)	50,801	920/14,879 (6.2)	2572/35,922 (7.2)
History of cardiovascular disease, n/N (%)	42,511	188/13,020 (1.4)	490/29,491 (1.7)
History of stroke, n/N (%)	42,508	77/13,018 (0.6)	200/29,490 (0.7)
Current smoking, n/N (%)	50,793	3638/14,876 (24.5)	10,039/35,917 (28.0)
Alcohol consumption, n/N (%)	44,157	4863/13,414 (36.3)	9439/30,743 (30.7)
Stage of health behavior changes, n/N (%)	41,925		
Precontemplation		2461/12,792 (19.2)	7013/29,133 (24.1)
Contemplation		4787/12,792 (37.4)	10,523/29,133 (36.1)
Preparation		1955/12,792 (15.3)	4464/29,133 (15.3)
Action		1491/12,792 (11.7)	2890/29,133 (9.9)
Maintenance		2098/12,792 (16.4)	4243/29,133 (14.6)

^amHealth: mobile health.

^bSBP: systolic blood pressure.

^cDBP: diastolic blood pressure.

^dHDL: high-density lipoprotein.

Primary End Point

Data from the follow-up health checkups and the health insurance claims database were used to assess the rate of antihypertensive medication use. The rate of mHealth app users who initiated antihypertensive medications was 23.4% (3482/14,879), while the rate of nonusers who initiated the

antihypertensive medications was 18.5% (6646/35,924) ($P < .001$). As seen, mHealth users had a significantly higher rate of initiation than nonusers.

Average Treatment Effect of Kencom Usage on the Initiation of Antihypertensive Medications

We then estimated the average treatment effects of mHealth app usage on the initiation of antihypertensive medication use. In the IPTW cohort, the estimated risk of initiating antihypertensive medications was 0.234 (95% CI 0.227-0.241) and 0.183 (95% CI 0.179-0.187) in the treated and control groups, respectively. The risk ratio was 1.28 (95% CI 1.23-1.33), and the risk difference was 0.051 (95% CI 0.043-0.059).

Lifestyle Modifications

Among those who did not intend to improve their lifestyle habits at baseline, the rate of lifestyle improvement at follow-up was compared between mHealth app users and nonusers (Table 2).

Table . Rate of patients with improved lifestyle changes.

Lifestyle habits	mHealth ^a app users, n/N (%)	Nonusers, n/N (%)	<i>P</i> value
Performed light, sweaty exercise ≥1 year	1594/12,906 (12.4)	2889/28,878 (10)	<.001
Walked or an equivalent physical activity ≥1 hour/day	2042/12,993 (15.7)	3754/29,319 (12.8)	<.001
Did not eat dinner within 2 hours before bedtime	1850/13,533 (13.7)	3256/31,591 (10.3)	<.001
Intent to improve lifestyle habits such as exercise and diet	2397/12,685 (18.9)	4121/28,559 (14.4)	<.001

^amHealth: mobile health.

Sensitivity Analyses

In the subgroup analyses, there were significant interactions between mHealth app usage and the initiation of antihypertensive medications for the subgroups of age, metabolic syndrome, and hypertension classification (Figure 2). The beneficial effects of homogeneity were shown by sex, BMI, smoking, alcohol consumption, and the stage of health behavioral changes.

When stratified by hypertension classification, mHealth app users were significantly more likely to initiate antihypertensive medication use regardless of severity (mHealth app users vs nonusers: grade I, 1885/10,890, 17.3% vs 3340/25,518, 13.1%; grade II, 1337/3610, 37% vs 2734/9403, 29.1%; grade III, 252/379, 66.5% vs 571/1003, 56.9%; Figure S1 in Multimedia Appendix 1).

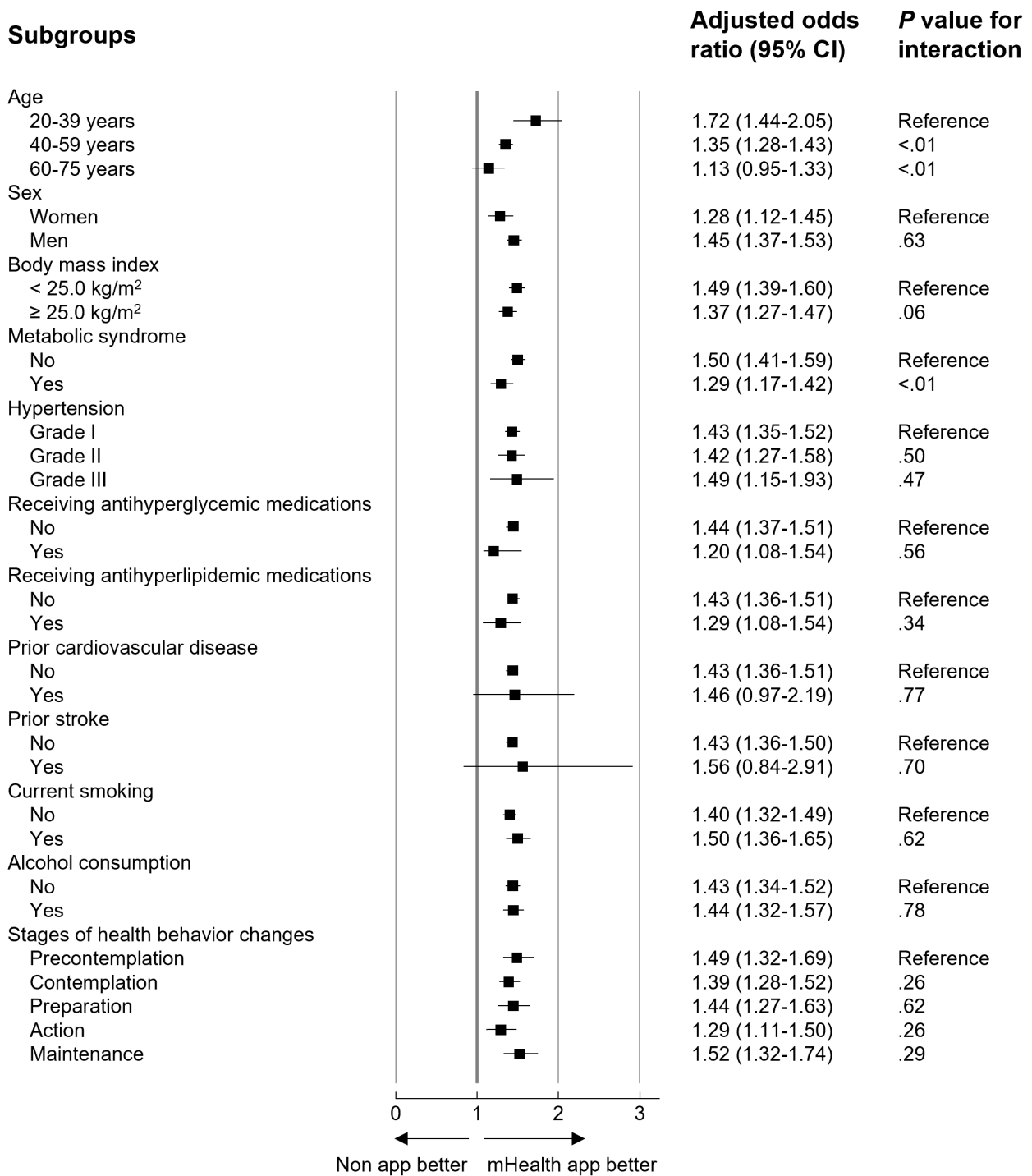
In the mHealth app user group, we evaluated the rate of initiation of antihypertensive medications among those who participated in the exercise campaigns (Arukatsu events) and those who did not. The results showed that 23% (1340/5820) of those who

The rate of patients who performed light, sweaty exercise for ≥1 year at follow-up was 12.4% (1594/12,906) among mHealth app users versus 10% (2889/28,878) among nonusers ($P<.001$). Likewise, the rate of walking or performing an equivalent physical activity ≥1 hour/day was 15.7% (2042/12,993) among mHealth app users versus 12.8% (3754/29,319) among nonusers ($P<.001$). The percentage of respondents who did not eat dinner within 2 hours before bedtime was 13.7% (1850/13,533) among mHealth app users versus 10.3% (3256/31,591) among nonusers ($P<.001$). An increase in the intent to improve lifestyle habits such as exercise and diet was noted among 18.9% (2397/12,685) of mHealth app users versus 14.4% (4121/28,559) of nonusers ($P<.001$). All questionnaires indicated that mHealth app users demonstrated a significantly higher rate of lifestyle changes at follow-up than nonusers.

participated in the exercise campaigns and 23.6% (2134/9059) of nonparticipants started antihypertensive medications, with comparable rates in both groups ($P=.45$).

In response to the questionnaire on intent to improve lifestyle habits such as exercise and diet asked at baseline, the rate of initiated antihypertensive medications was compared between mHealth app users and nonusers, then stratified into three groups. Among those who responded “precontemplation” or “contemplation,” the rate of initiated antihypertensive medications was significantly higher among mHealth app users (865/3589, 24.1%) compared with nonusers (1342/7133, 18.8%) ($P<.001$). Similarly, in those who responded with “preparation,” the rate of initiated antihypertensive medications was 25.6% (500/1955) among mHealth app users versus 19.4% (864/4464) among nonusers ($P<.001$). In those who responded with “action” or “maintenance,” 23.5% (1700/7248) of mHealth app users versus 18% (3161/17,536) of nonusers ($P<.001$) initiated hypertensive medications. As seen, the rate of initiation was significantly higher among mHealth app users in all three groups.

Figure 2. Primary outcome analyzed according to subgroup in the inverse probability of treatment weighting cohort. mHealth: mobile health.



Discussion

Overview

In this study, we examined whether an mHealth app (kencom) that is not dedicated to hypertension treatment could help promote the initiation of antihypertensive medications among patients with untreated hypertension, mainly middle-aged, employed people and their families. mHealth app users had higher rates of initiated antihypertensive medication use than nonusers, with the use of kencom being associated with the initiation of antihypertensive medications in the multivariable

analysis. In the group of patients with low motivation to improve their lifestyle at baseline, a significantly greater number of mHealth app users had improved their lifestyle at follow-up than nonusers. The subgroup analysis suggests that kencom may have had a greater impact on the initiation of antihypertensive medications in younger patients or in those without metabolic syndrome. Regardless of baseline blood pressure levels or the motivation to make lifestyle changes though, mHealth app users consistently initiated antihypertensive medications at higher rates. There are two steps to obtaining antihypertensive medications: the first step is to visit a medical care institution, and the second is to be examined by a physician

and begin drug treatment. Therefore, the kencom app did not directly influence the initiation of antihypertensive medications. However, we believe that the results of this study suggest that an mHealth app may have some influence on the changes in health-related behaviors of patients with untreated hypertension, and may help increase their rate of visiting a medical institution.

Health literacy refers to the ability to obtain, read, understand, and use medical information to make informed health-related decisions, and it plays an important role in the implementation of medication therapy [20]. People with higher health literacy are more likely to understand the risks associated with hypertension and the importance of regular blood pressure monitoring, healthy lifestyle habits, and medical care [20]. They are also more likely to understand the benefits and potential side effects of different treatments and make informed decisions regarding their health care. In contrast, individuals with low health literacy may not fully understand the risks associated with hypertension, how to measure blood pressure, or how to manage their condition by developing healthy lifestyle habits. Consequently, hypertension may remain untreated, leading to serious health problems [10]. Therefore, health care providers need to focus on promoting pharmacotherapeutic interventions for hypertension and improving health literacy to help patients achieve better blood pressure control and ensure the long-term prevention of cerebrovascular diseases.

mHealth apps have been reported to effectively improve health literacy and adherence [21–23]. In our study, mHealth app users improved their exercise and eating habits at a higher rate than nonusers, which may have resulted from the app's ability to improve health literacy. This change in patient perception may have facilitated hypertension treatment. There are various interventions to improve adherence to the treatment of chronic diseases, and mHealth apps promote several, including informational, behavioral, and social interventions [10]. They provide interactive education and obtain patient backgrounds, which allow personalized intervention through guidance and reviews. Additionally, mHealth apps support self-planning and share the user's goal of improving their blood pressure and lifestyle. For interventions to be effective, it is important to have continuous and sustained contact with patients and combine strategies tailored to their needs; methods that include multiple interventions have a greater effect on adherence. Therefore, mHealth apps can be considered effective intervention tools.

Previous studies have reported that patients who are less likely to initiate antihypertensive treatment are those who are younger; are in better health; do not have obesity, a history of cardiovascular disease, or diabetes; or do not visit primary care physicians [11]. These patients are a common subgroup with an inadequate awareness of hypertension and poor blood pressure control [16]. In our study, mHealth app users had a higher rate of initiating antihypertensive medications compared to nonusers in these subgroup populations. The mHealth app was also found to be more effective in initiating antihypertensive medications in younger patients, possibly because they were less resistant to and more familiar with using mHealth apps than older patients [24]. Furthermore, the older population has a higher prevalence of chronic diseases than the younger population and may be more likely to visit a hospital and initiate

treatment regardless of their mHealth app usage. These findings suggest that mHealth apps are more effective in patients with no history of chronic diseases, who are at a greater distance from their health care providers.

Strengths and Limitations

Most existing research on mHealth apps for hypertensive patients is dominated by studies reporting the effect of mHealth app use on blood pressure reduction and medication adherence in patients who have visited a health care provider for hypertension [25]. However, patients with hypertension identified in the preliminary stages of visiting a health care provider do not tend to visit a hospital for further care thereafter, remaining untreated [26,27]. Therefore, it is important that hypertension is detected during health checkups by local health care providers before the patient is referred to a medical facility for treatment. Our study is of high clinical relevance, as it highlights the impact of mHealth apps on untreated hypertensive patients in the preliminary stage of visiting a medical facility. Furthermore, the analyzed population mainly consisted of middle-aged, employed people and their families, who would fully benefit from the early initiation of antihypertensive treatment. Our cohort study was conducted using a fairly large sample size, as compared to others that have investigated the relationship between mHealth app usage and hypertension treatment. The patients' antihypertensive medication statuses were collected from receipt data and were highly accurate. These results are of social significance, as we have demonstrated that an mHealth app such as kencom helps patients with untreated hypertension initiate antihypertensive medications.

This study has several limitations. First, the participants were primarily healthy Japanese individuals; thus, our results may not be generalizable to other populations. Second, we could not completely exclude the possibility of unmeasured confounding factors. However, in the sensitivity analyses, mHealth apps showed good homogeneity and randomized controlled trials were required to infer the causal effects of mHealth app use on health outcomes. Third, the timing between when the kencom app was downloaded and when the baseline health checkup was conducted differed (ie, a gap of up to 3 months). Thus, patients with untreated hypertension classified as mHealth app users may have included those who visited health care providers on their own and initiated antihypertensive medications before downloading the app. Therefore, the effect of the mHealth app on initiating antihypertensive medications through prospective trials warrants further investigation. Fourth, kencom encourages behavior changes through an incentive system. This study did not examine the relationship between this system and the initiation of antihypertensive medications. Fifth, the extent to which mHealth app users utilized the app after downloading it was unknown. Therefore, we could not examine the association between the frequency of app use and initiation of antihypertensive medications. Finally, this study analyzed the impact of the kencom app on patients with untreated hypertension; however, it is unclear whether using other mHealth apps would lead to similar findings.

Conclusions

This study suggests that among patients with untreated hypertension, mainly composed of middle-aged, employed people and their families, the use of mHealth apps in managing daily life logs (eg, weight, number of steps) and providing health

information tailored to customers may be an effective means of facilitating the initiation of antihypertensive medications. Younger patients or those without metabolic syndrome may benefit more from mHealth app usage. Promoting antihypertensive treatment in the working population could reduce the development of cardiovascular diseases.

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Data Availability

The datasets generated and analyzed in this study are not publicly available due to limitations of ethical approval involving the patient data and anonymity. However, they are available from the corresponding author upon reasonable request.

Conflicts of Interest

None declared.

Multimedia Appendix 1
Supplementary material.

[\[DOC File, 123 KB - cardio_v8i1e52266_app1.doc\]](#)

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Abbreviations

- DBP:** diastolic blood pressure
IPTW: inverse probability of treatment weighting
mHealth: mobile health
SBP: systolic blood pressure

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Original Paper

Feasibility of Using Text Messaging to Identify and Assist Patients With Hypertension With Health-Related Social Needs: Cross-Sectional Study

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Abstract

Background: Health-related social needs are associated with poor health outcomes, increased acute health care use, and impaired chronic disease management. Given these negative outcomes, an increasing number of national health care organizations have recommended that the health system screen and address unmet health-related social needs as a routine part of clinical care, but there are limited data on how to implement social needs screening in clinical settings to improve the management of chronic diseases such as hypertension. SMS text messaging could be an effective and efficient approach to screen patients; however, there are limited data on the feasibility of using it.

Objective: We conducted a cross-sectional study of patients with hypertension to determine the feasibility of using SMS text messaging to screen patients for unmet health-related social needs.

Methods: We randomly selected 200 patients (≥18 years) from 1 academic health system. Patients were included if they were seen at one of 17 primary care clinics that were part of the academic health system and located in Forsyth County, North Carolina. We limited the sample to patients seen in one of these clinics to provide tailored information about local community-based resources. To ensure that the participants were still patients within the clinic, we only included those who had a visit in the previous 3 months. The SMS text message included a link to 6 questions regarding food, housing, and transportation. Patients who screened positive and were interested received a subsequent message with information about local resources. We assessed the proportion of patients who completed the questions. We also evaluated for the differences in the demographics between patients who completed the questions and those who did not using bivariate analyses.

Results: Of the 200 patients, the majority were female (n=109, 54.5%), non-Hispanic White (n=114, 57.0%), and received commercial insurance (n=105, 52.5%). There were no significant differences in demographics between the 4446 patients who were eligible and the 200 randomly selected patients. Of the 200 patients included, the SMS text message was unable to be delivered to 9 (4.5%) patients and 17 (8.5%) completed the social needs questionnaire. We did not observe a significant difference in the demographic characteristics of patients who did versus did not complete the questionnaire. Of the 17, a total of 5 (29.4%) reported at least 1 unmet need, but only 2 chose to receive resource information.

Conclusions: We found that only 8.5% (n=17) of patients completed a SMS text message-based health-related social needs questionnaire. SMS text messaging may not be feasible as a single modality to screen patients in this population. Future research should evaluate if SMS text message-based social needs screening is feasible in other populations or effective when paired with other screening modalities.

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KEYWORDS

social determinants of health; health-related social needs; mobile health; health information technology; feasibility; mobile phone; SMS text messaging; message; pilot study; patients; patient; hypertension; screening

Introduction

Unmet health-related social needs, such as food insecurity and housing instability, are associated with impaired chronic disease management and worse health outcomes [1-5]. For example, people with hypertension who live in a food-insecure household are more likely to have worse diet quality and blood pressure control than people with hypertension who live in a food-secure household. Because of their negative impact, national organizations, such as the Centers for Medicare and Medicaid (CMS), have recommended that health systems integrate interventions to screen and address patients' unmet social needs as a routine part of clinical care [6-9]. Although there has been growing investment by health systems to integrate these interventions, there are still limited data on how to most effectively implement screening in busy clinical settings [10,11]. Studies assessing the use of mobile tools (eg, tablets) and telephone-based screening identified barriers to these screening modalities [12-14]. Barriers to using these methods include that tablets are dependent on patients presenting in person to the clinic [12,15,16] and phone-based screening may add additional work for already busy clinical staff [14].

SMS text messaging could be an effective and efficient approach to assess patients for health-related social needs and allow for screening to occur outside of the direct patient encounter. However, prior studies have not used SMS text messaging to screen patients for health-related social needs. To fill this gap, our objective was to determine the feasibility and acceptability of using SMS text messaging to screen and assist patients with hypertension with health-related social needs. We were specifically interested in evaluating if patients would complete a SMS text message-based social risk questionnaire and if there were differences in demographics between patients who completed the questionnaire and those who did not.

Methods

Study Design and Population

We conducted a pilot cross-sectional study at Atrium Health Wake Forest Baptist Health (AHWFB) to assess the feasibility of using SMS text messaging to send a link to a web-based questionnaire to screen patients for health-related social needs. AHWFB is a large, integrated academic health system serving communities in Central and Western North Carolina. The system is comprised of a tertiary care hospital located in Winston-Salem, NC, 4 community hospitals, and >300 ambulatory practices that all use a single electronic health record (EHR; EpicCare). We identified eligible adult patients (≥ 18 years) with hypertension who were seen at an AHWFB primary care clinic in the previous 3 months (between November 2022 and February 2023). We only included patients who had been seen in the last 3 months to ensure they were still a patient at the clinic. We limited the sample to patients seen in an AHWFB internal or family medicine clinic (17 clinics) in Forsyth County,

North Carolina to provide tailored information about local community-based resources (eg, food pantries). We also included these 17 clinics because they are in the process of integrating social risk screening into routine clinical care, but none of the 17 clinics had implemented a standardized screening process prior to or during the time period the study was conducted. Based on 2023 census estimates of people living in Forsyth County, 17.2% of the population are older than 65 years of age, 65.7% identify as non-Hispanic White, 27.7% as non-Hispanic Black, and 14.3% as Hispanic. A total of 14% of the population have a household income below the federal poverty level, 12.9% of the population are estimated to be uninsured, and 11.6% of households in the county are estimated to be food insecure. We recruited participants by taking a simple random sample of 200 patients from the 4446 eligible patients identified and sending them SMS text messages to the cell phone number included in the EHR. As there is no specific consensus on the sample size necessary to assess the feasibility of a pilot study, consistent with prior studies, we included 200 (~5% of the eligible population) patients [17,18].

Ethical Considerations

The Wake Forest University School of Medicine institutional review board reviewed and approved this study under the expedited review with a waiver of written informed consent (IRB00092658). The SMS text message included language to notify the participants that the questionnaire was part of a research study and that participation was voluntary. To maintain privacy and confidentiality, all participants' responses to the social risk questionnaire and personal health and demographic data were stored in a password-protected file on the institution's secure server. Only study team members had access to the data. The participants did not receive compensation for participation in the study.

SMS Text Messages

We developed the SMS text message-based on a detailed literature review of the social needs literature ([Multimedia Appendix 1](#)). The AHWFB digital communication committee also reviewed the SMS text messages. The committee includes patients, clinicians, hospital administrators, and members of the institutional review board. The committee reviews all SMS text messages that may be sent to patients for either research or clinical purposes at the institution, and they provide input on the wording of the messages. We also reviewed the SMS text messages with patients who were not included in the study to assess face validity and to provide additional input on the messages. The SMS text message included a link to a questionnaire with 6 questions from the CMS Accountable Health Communities Health-Related Social Needs Screening Tool [7]. The 6 questions included 2 questions about housing (including 1 about patients' current housing situation and 1 about problems with housing), 2 questions about food insecurity, 1 question about transportation, and 1 question about use. We limited to questions regarding food, housing, transportation,

and utilities because there were local resources available to assist patients with these domains. The initial message was sent to the patient's cell phone number listed in the EHR on March 14, 2023. All of the 4446 patients eligible had a phone number listed in the EHR. For those that did not respond, the same message was sent again 1 week later. Responses were documented in the EHR. The SMS text message and questionnaire were sent in English or Spanish based on the preferred language of the patient listed in the EHR. We used the standard scoring to identify patients who screened positive for a social need. The patients were identified as having housing instability if they provided a response other than "I have a steady place to live" to the first housing question or if they provided a response other than "None of the above" to the second question. Patients were identified as having food insecurity if they responded to either of the 2 questions with "sometimes true" or "often true." Patients were identified as having a lack of transportation if they responded "yes" to the transportation question, and they were identified as having difficulty with utilities if they responded "yes" or "already shut off" to the utilities question.

For patients who screened positive for any of the social needs, they were asked if they would be interested in receiving information about local community resources. A list of resources was then sent by the system in a subsequent SMS text message to patients who were interested in receiving information about local community resources. The system used branching logic and only provided information on resources for the unmet need the patient reported (eg, food resources for those with food insecurity). Patients were asked if they would be willing to receive an additional message 1 month later to assess the acceptability of the process and if they used any of the information provided about community resources ([Multimedia Appendix 1](#)). Questions were based on the validated Acceptability of Intervention Measure [19].

Statistical Analysis

We obtained age, sex, race (White, Black, American Indian or Alaska Native, Asian Indian, Filipino, and other), ethnicity

(Hispanic and non-Hispanic), insurance status (commercial or private, Medicaid, Medicare, uninsured, and other), and preferred language (English or Spanish) for all patients through data extraction from the EHR. Informed by the Reach, Effectiveness, Acceptability, Implementation, and Maintenance (RE-AIM) framework [20-22], feasibility was based on the reach of the screening or the proportion of patients who completed the social needs questionnaire. To understand if using a SMS text message-based social needs questionnaire could lead to disparities in who completes screening questions, we evaluated for differences in demographics between patients who completed the questions and those who did not use bivariate analyses. We used either the chi-square or Fisher exact test for categorical variables, and we used the Welch *t* test for continuous variables to account for unequal sample sizes and variances. We considered an α of $<.05$ significant and all analyses were conducted using Stata 15.0 (StataCorp).

Results

Of the 200 patients randomly selected, the majority were females ($n=109$, 54.5%), non-Hispanic White ($n=114$, 57.0%), who received commercial or private health insurance ($n=105$, 52.5%), and had English listed as their preferred language ($n=192$, 96.0%). The mean age of the patients selected was 57.6 (SD 12.9) years of age.

Of the 200 patients, the SMS text message was unable to be delivered to 9 patients (either because the number listed was no longer working or was not a cell phone). A total of 17 (8.5%) patients completed the social needs questionnaire ([Table 1](#)).

We did not find a significant difference in demographics between patients who did and those who did not complete the questionnaire. Of the 17 who completed the questionnaire, 5 (29.4%) reported at least 1 unmet social need, but only 2 chose to receive local resource information. One person completed the follow-up questionnaire and reported that they learned about new community resources through the process.

Table 1. Study patient characteristics^a.

Characteristics	Total (N=200)	Did not respond (n=183)	Responded (n=17)	P value
Age (years), mean (SD)	57.6 (12.9)	57.1 (13.0)	63.1 (11.6)	.05
Sex, n (%)				.16
Male	91 (45.5)	86 (47.0)	5 (29.4)	
Female	109 (54.5)	97 (53.0)	12 (70.6)	
Race, n (%)				.99
Non-Hispanic and White	114 (57.0)	104 (56.8)	10 (58.8)	
Non-Hispanic and Black	67 (33.5)	61 (33.3)	6 (35.3)	
American Indian or Alaska Native	1 (0.5)	1 (0.6)	0 (0.0)	
Asian Indian	3 (1.5)	3 (1.6)	0 (0.0)	
Filipino	1 (0.5)	1 (0.6)	0 (0.0)	
Other	14 (7.0)	13 (7.1)	1 (5.9)	
Ethnicity, n (%)				.99
Hispanic, Latino, or Spanish	15 (7.5)	14 (7.7)	1 (5.9)	
Not Hispanic, Latino, or Spanish	185 (92.5)	169 (92.4)	16 (94.1)	
Health insurance, n (%)				.17
Commercial	105 (52.5)	100 (54.6)	5 (29.4)	
Medicaid	13 (6.5)	12 (6.6)	1 (5.9)	
Medicare	64 (32.0)	55 (30.1)	9 (52.9)	
Uninsured	11 (5.5)	10 (5.5)	1 (5.9)	
Other	7 (3.5)	6 (3.3)	1 (5.9)	
Language, n (%)				.52
English	192 (96.0)	176 (96.2)	16 (94.1)	
Spanish	8 (4.0)	7 (3.8)	1 (5.9)	
Food insecurity, n (%)				
Yes	N/A ^b	N/A	3 (17.7)	N/A
No	N/A	N/A	14 (82.4)	N/A
Living situation, n (%)				
I have a steady place to live	N/A	N/A	16 (94.1)	N/A
Prefer not answer	N/A	N/A	1 (5.9)	N/A
Problems in the home, n (%)				
None	N/A	N/A	16 (94.1)	N/A
Pests (eg, bugs, ants, or mice)	N/A	N/A	1 (5.9)	N/A
Lack of transportation, n (%)				
No	N/A	N/A	14 (87.5)	N/A
Yes	N/A	N/A	1 (6.3)	N/A
Prefer not answer	N/A	N/A	1 (6.3)	N/A
Electric, gas, or water shut off, n (%)				
No	N/A	N/A	17 (100.0)	N/A

^aBivariate analysis comparing characteristics of patients who were did and did not respond to a SMS text message linked social needs questionnaire in March 2023; responses to the social needs questionnaire for the 17 participants are also included.

^bN/A: not applicable.

Discussion

These results suggest that SMS text messaging may be inadequate when used as a single modality for screening patients for unmet health-related social needs in this population, as only 17 (8.5%) of patients completed the social needs questionnaire. Yet 29% (n=5) of patients who completed the questionnaire reported having at least 1 unmet social need. Given the growing investment in integrating social care interventions into health care delivery, understanding screening strategies that are both effective and those that may be less effective are important.

There are several possible explanations for the low response rate. First, patients could have concerns about completing the social risk questionnaire using a SMS text message–based link. Prior studies have found that there are multiple factors, such as trust in their provider and concern about disclosure of sensitive information, contributing to patients' acceptability of social needs screening [23-25]. Previous studies have also found that patients are more likely to complete social risk questionnaires and disclose sensitive information if they are screened using paper or tablets in the clinic, rather than being verbally asked [26-29]. Patients may be unable to have confidence in who is administering the questionnaire and have access to the results using SMS text messaging. We did not notify patients that they would be sent the SMS text message. Discussing with patients prior to sending the message or directly tying the message to an upcoming visit may result in higher screening completion rates. It is also possible that the majority of patients who received the message did not have a social need, so they did not see a benefit in completing the social risk questionnaire.

A second possibility for the low response rate is the wording of the message. We tried to gather input from multiple different stakeholders in developing the message, but patients may have either misunderstood the purpose of the SMS text message or were not interested in participating in a research study. A SMS text message coming directly from a patient's provider or clinic could yield different results and future research could randomize who sends the message. A third reason for the low response rate could be barriers to using the technology [30,31]. We had to embed the questionnaire as a link in the SMS text message rather than have the questions directly in the message. Barriers to accessing the link could include patients not having a smartphone, although more than 90% of people in the United States have a smartphone [32]. Even if patients had a smartphone, patients may not have had access to the internet on the device to access the link. Another barrier to using the technology could have been that people were concerned about accessing a link on their phone, because of concerns about privacy, or were unsure of how to access the link.

Despite the low response rate and the limitations, this study provides important information for clinical care. This is the first

study to assess patients' health-related social needs using SMS text messaging, and the response rate was lower than what has been seen in other SMS text messaging–based patient-reported outcomes studies [33,34]. Numerous national health care organizations have recommended that health systems address patients' unmet social needs as a routine part of clinical care, and CMS will require that all adult patients admitted to the hospital be screened for health-related social needs beginning in 2024 [6-9]. Many health systems are in the process of implementing different approaches to screen patients for social needs. At least in this population, simply sending out a SMS text message with the social risk questionnaire may not be effective as a single modality to assess all patients for health-related social needs. Health systems and clinics may need to implement multiple modalities, such as using SMS text messaging, the patient portal, or tablets in the clinic, to effectively screen all patients. If health systems are still interested in using SMS text messaging, they may also want to consider varying when and how the messages are sent.

There are several limitations to this study that should be acknowledged. First, although we included patients seen in 17 different primary care clinics, the clinics were all located in the same county and part of the same academic medical center so the results may not be generalizable to other populations. Second, all of the messages were sent at the same time and day for every patient. Varying when the message is sent (ie, time of the day and proximity to a clinic visit), may yield different results. Third, the message was sent based on the preferred language listed in the EHR. It is possible that the language listed was not correct. Fourth, we limited this study to patients with a diagnosis of hypertension. Future studies in other patient populations could find different results. Fifth, as in other studies screening patients for social risks in clinical care settings, individuals who have a primary care provider or clinic may be different than individuals who do not (ie, more likely to have health insurance) [35]. The results of the social risk questionnaire may not be representative of the surrounding community. Sixth, the SMS text message was unable to be delivered to 9 patients based on the phone number included in the EHR. As populations who have been socially and economically disadvantaged are more likely to have disruptions in their phone service, future research should evaluate the reasons why the message was unable to be delivered.

In this study, we found that only 17 (8.5%) of the 200 randomly selected patients completed a SMS text message–based health-related social needs questionnaire. Despite the negative results, this study provides important information for clinics considering implementing social needs screening. Further research is needed to understand how to most effectively and efficiently implement social needs screening in a patient-centered approach.

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Data Availability

The data sets generated and analyzed during this study are not publicly available because they contain personal health information, but deidentified data sets are available from the corresponding author on reasonable request.

Conflicts of Interest

None declared.

Multimedia Appendix 1

Data and questions included in text messages.

[[DOCX File, 19 KB - cardio_v8i1e54530_app1.docx](#)]

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Abbreviations

AHWFB: Atrium Health Wake Forest Baptist Health

CMS: Centers for Medicare and Medicaid

EHR: electronic health record

RE-AIM: Reach, Effectiveness, Acceptability, Implementation, and Maintenance

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Metaphor Diffusion in Online Health Communities: Infodemiology Study in a Stroke Online Health Community

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Abstract

Background: Online health communities (OHCs) enable patients to create social ties with people with similar health conditions outside their existing social networks. Harnessing mechanisms of information diffusion in OHCs has attracted attention for its ability to improve illness self-management without the use of health care resources.

Objective: We aimed to analyze the novelty of a metaphor used for the first time in an OHC, assess how it can facilitate self-management of post-stroke symptoms, describe its appearance over time, and classify its diffusion mechanisms.

Methods: We conducted a passive analysis of posts written by UK stroke survivors and their family members in an online stroke community between 2004 and 2011. Posts including the term “legacy of stroke” were identified. Information diffusion was classified according to self-promotion or viral spread mechanisms and diffusion depth (the number of users the information spreads out to). Linguistic analysis was performed through the British National Corpus and the Google search engine.

Results: Post-stroke symptoms were referred to as “legacy of stroke.” This metaphor was novel and appeared for the first time in the OHC in the second out of a total of 3459 threads. The metaphor was written by user A, who attributed it to a stroke consultant explaining post-stroke fatigue. This user was a “superuser” (ie, a user with high posting activity) and self-promoted the metaphor throughout the years in response to posts written by other users, in 51 separate threads. In total, 7 users subsequently used the metaphor, contributing to its viral diffusion, of which 3 were superusers themselves. Superusers achieved the higher diffusion depths (maximum of 3). Of the 7 users, 3 had been part of threads where user A mentioned the metaphor, while 2 users had been part of discussion threads in unrelated conversations. In total, 2 users had not been part of threads with any of the other users, suggesting that the metaphor was acquired through prior lurking activity.

Conclusions: Metaphors that are considered helpful by patients with stroke to come to terms with their symptoms can diffuse in OHCs through both self-promotion and social (or viral) spreading, with the main driver of diffusion being the superuser trait. Lurking activity (the most common behavior in OHCs) contributed to the diffusion of information. As an increasing number of patients with long-term conditions join OHCs to find others with similar health-related concerns, improving clinicians’ and researchers’ awareness of the diffusion of metaphors that facilitate self-management in health social media may be beneficial beyond the individual patient.

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KEYWORDS

online health community; social capital; metaphor; stroke; OHC; novelty; passive analysis; stroke survivor; self-promotion; post-stroke; information diffusion

Introduction

Participation of people with long-term conditions in online communities can improve illness self-management [1], produce positive health-related outcomes [2-4], facilitate shared decision-making with health care professionals [5,6], and even reduce mortality [7]. There is also evidence that self-management support interventions can reduce health service utilization [8-10]. Online health community (OHC) participation

leads to direct benefits in the form of information utility and social support [11,12], with information utility also helping to shape perceptions of patient empowerment among community participants [13].

One-third of stroke survivors have difficulty with communication, and half are dependent on others for daily activities due to stroke-related disabilities [14-16]. The prevalence of fatigue after stroke has been reported to be as high as 70%, yet there is currently minimal evidence on which

to base an effective management strategy [17,18]. In an online stroke community, users reported several conflicting approaches to managing fatigue by their health care providers, with some patients being told to rest and others being given no information at all. As a result, stroke survivors and caregivers would seek out and offer their own, at times metaphorical, explanations [19]. Metaphors are valuable means for patients to convey new information and facilitate understanding of their symptoms [20]. They are particularly valuable for patients with long-term conditions as they help frame illness in a more manageable and hopeful way, often empowering patients as they navigate and accept their condition in daily life. Metaphors provide a means to articulate complex emotions, challenges, and symptom experiences that are difficult to express through conventional language. For instance, the commonly used “life as a journey” metaphor among dementia patients helps them and their caregivers understand and cope with the progressive nature of the illness [21]. Established and large OHCs can leverage on network characteristics [22] to spread information.

The spread of a novel metaphor in OHCs offers the opportunity to shed light on how information diffuses in OHCs. Previous studies have investigated the role of opinion leaders (superusers) in diffusing public opinions, showing that large cascades of influence are driven not by superusers but by a critical mass of easily influenced individuals [23]. Opinion leaders, though, are critical in accelerating behavioral diffusion [24]. In Twitter (now X), with respect to network features, the level of involvement of opinion leaders in diffusing a tweet increases the tweet’s structural virality [25]. Assessing information diffusion in online communities can have important implications for disease self-management and ultimately for the usage of health care services and resources.

Pei et al [26] proposed diffusion processes are induced by 3 different spreading mechanisms: (a) social spreading (or viral spreading, which occurs following social links); (b) self-promotion, through references to earlier posts by the same author; (c) broadcast, a diffusion similar to marketing, mass media, or open social media (such as Facebook or Twitter). The latter is less applicable to closed online communities. Unlike social spreading, the self-promotion mechanism relies on the dedication of the authors to repeatedly promote their own content, increasing exposure and the probability of consequent sharing. Although viral diffusion has been intensively explored in previous literature [27], the dynamics of such coupled information-spreading processes remain largely unexplored. Further research is needed to understand how each of the mechanisms associates with user traits and the outcomes of information diffusion.

In the work by Thomas et al [19], fatigue was found to be repeatedly expressed as a “legacy of stroke,” a metaphor encapsulating survivors’ experiences of a long-lasting fatigue directly linked to the stroke. Thomas initially interpreted the metaphor as reflective of how UK clinicians explained post-stroke fatigue to patients. However, subsequent discussions conducted by the authors with primary and secondary care clinicians indicated otherwise. To confirm this, a broader search of the literature and online sources was undertaken, revealing that the metaphor was indeed novel. This finding led to this

study, aimed to improve our understanding of information diffusion through OHCs. We first aimed to assess the novelty and origin within the community of the metaphor “legacy of stroke.” Once established it was novel, we examined whether over time the metaphor was picked up by other users, its mechanism of diffusion, and what was the role of superusers in this process, drawing on the classification of information diffusion by Pei et al [26].

Methods

Design

We conducted qualitative and infodemiology analyses of stroke survivors’ posts on the archives of a moderated UK online community, based on data collected from the former qualitative study by Thomas et al [19]. We included posts written by stroke survivors and by people posting about stroke survivors between 2004 and 2011. The community underwent restructuring and changing of the host platform in early 2012, and was subsequently closed in 2012.

Ethical Considerations

The Stroke Association provided access to the archived forum and gave their permission for the data to be used for this research purpose. Talkstroke data were stored and accessed through the University of Cambridge Clinical School Secure Data Hosting Service with reference S0126—Stroke Needs & Exp. The present analysis did not receive approval or exemption from an institutional research board, though permission to use the data was approved by the Stroke Association. Users of the forum had previously agreed that their data would become public upon registration within the forum. De Simoni et al [11] report a detailed description of the ethics linked to the research on the Talkstroke archives.

To safeguard the identity and intellectual property of participants, this analysis uses paraphrased quotes rather than direct quotations.

Identification of Study Participants

The analysis used the archived TalkStroke online community, a UK-based, moderated online community hosted on the Stroke Association website from 2004 to 2011. In total, the TalkStroke archive contains 22,173 posts written by 2583 unique usernames [11]. The archives were searched for posts containing the terms “legacy” and “legacies.” Synonyms, misspellings, and possible abbreviations were also searched for, eg, “heritage” and “footprint.”

Participants were identified by the usernames linked to identified posts. Patients with stroke were designated as study participants, regardless of whether they were speaking in the first person or being referred to by others in the third person. The reported participant characteristics pertain therefore exclusively to the patients with stroke and do not include data on caregivers.

The top 1 percent of users by total number of posts in the dataset were named as superusers [12]. The characteristics of the stroke survivors identified, including demographics and total number of posts, were retrieved from the dataset of a previous study [11].

Analysis

Novelty of the Metaphor

To explore the novelty of the metaphor, Google searches were performed for the search terms “stroke legacy” and “legacy of stroke.” The British National Corpus (BNC) [27], a database of English language, was used to search for keywords and phrases. Synonyms, misspellings, and possible abbreviations were also searched for.

Diffusion of the Metaphor

To analyze the diffusion of the metaphor, the first step was assigning a number to each thread in the dataset. Posts within the dataset were listed in chronological order though they did not include the time stamp. Threads including posts with the metaphor were labeled to be recognizable among others, generating a timeline of metaphor use over time. We draw on the classification of information diffusion proposed by Pei et al [26]. to study the metaphor of diffusion, as the mechanisms they describe appear to explain our data. For each participant who used the metaphor, the timeline of their participation in the community was generated through identifying threads they took part in (including in threads where the metaphor was not used) and manually highlighting in different colors the ones when they used the metaphor. Each thread was only counted once, even when users contributed to it with more than one post.

Threads of posts were analyzed rather than single posts because when users take part in a thread, they are more likely not only to read posts in that thread but also to return later to check on potential new posts being added in.

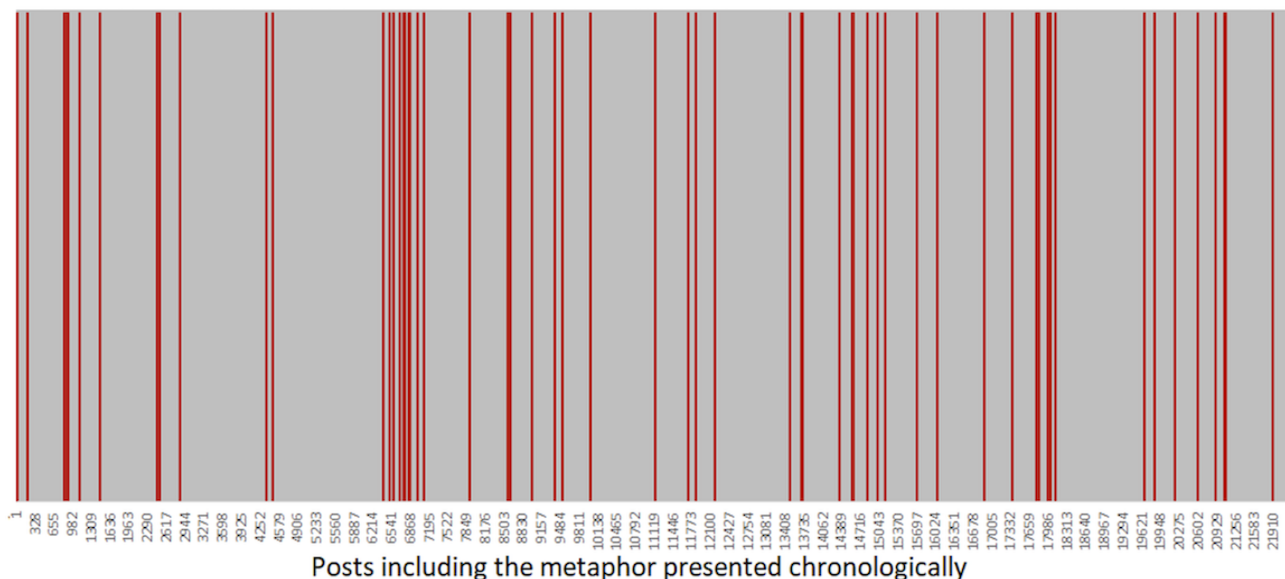
Posts including the metaphor were initially identified and coded by Thomas as part of her study on post-stroke fatigue [19]. SK subsequently searched for intra-thread interactions between the users mentioning the metaphor. This was done manually by analyzing threads that included the metaphor itself and any threads with at least 2 posts from 2 study participants, using Microsoft Excel (Microsoft Corporation). Posts were analyzed and coded by SK and ADS. Lurking activity could not be studied as the dataset did not include information about logging-in activities.

Results

Overview

The Talkstroke dataset included 22,173 posts in 3459 threads. 61 posts in total contained the metaphor “legacy of stroke” with the same contextual meaning (Figure 1) in separate threads. In 56% (34/61) of posts, the metaphor was used to describe fatigue, while in 44% (27/61) of posts, it referred to other post-stroke sequelae such as emotional lability, personality changes, epilepsy, depression, headache, or communication impairments.

Figure 1. Posts including the metaphor in chronological order, among the 22,173 posts of the dataset. Posts with the metaphor are highlighted in red, while other posts are in gray.



The metaphor “fatigue is a legacy of stroke” appeared for the first time in the OHC in thread number 2 out of 3459, written by user A, in reply to a request for help with tiredness symptoms from a user posting about a family member who recently experienced a stroke.

User A said that fatigue is a stroke legacy and he may tire easily in future. She added that it may take long time to recover from even a small stroke.

User A attributed the metaphor to a stroke consultant explaining post-stroke fatigue in a later post.

User A wrote that after 5 years she was still getting tired. Her stroke consultant advised her that fatigue can be a major legacy of stroke. Therefore, she adapted to it: on tired days she was resting and on good days was ‘doing things.’

Metaphor Novelty

The novelty of the construct was identified through searches within the BNC, Google and stroke OHCs. Searches of the string “fatigue is a legacy of stroke,” “fatigue is a stroke legacy,” “tiredness is a legacy of stroke,” and similar other strings did not yield results. The novelty of this metaphor lies in the term

“legacy” in the context of post-stroke sequelae, used here in an unconventional manner. We took advantage of the novelty of this construct, unlikely to be created by more users at the same time, to investigate information diffusion within the OHC.

Participants

Most posts with the metaphor were written by user A, who was a superuser (ie, a user with high posting activity, defined here as an overall contribution of >100 posts). User A self-promoted

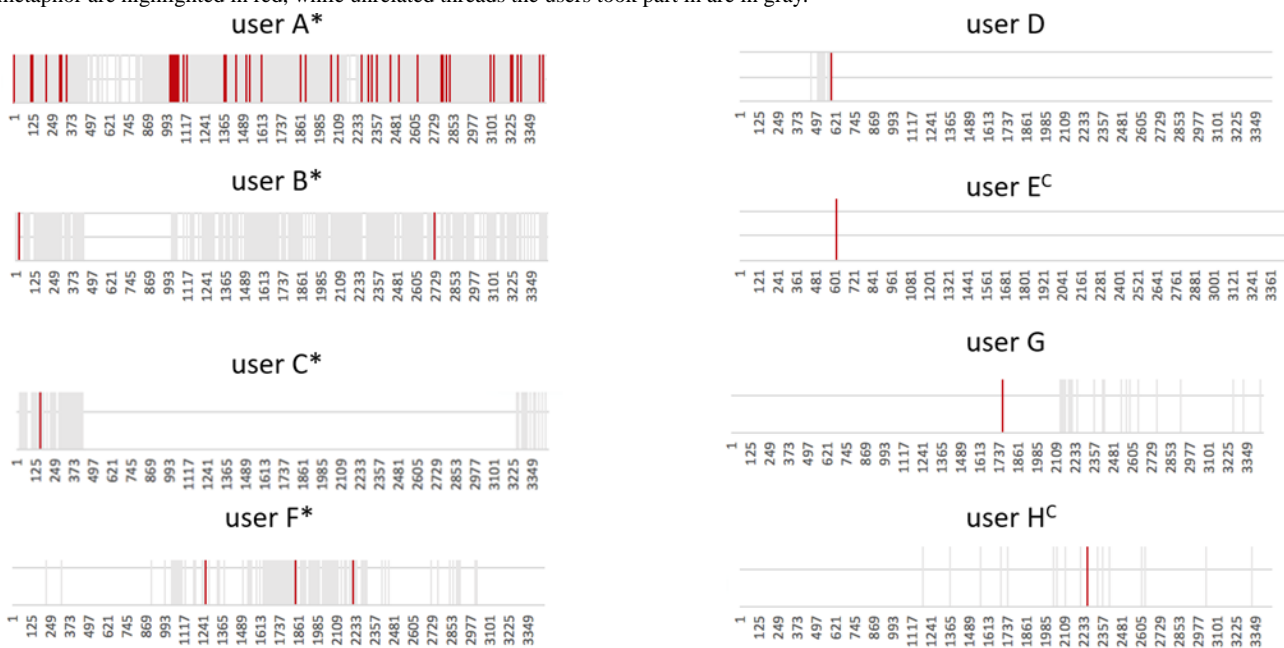
the metaphor throughout the years in reply to posts written by other users in 51 separate threads (Table 1 and Figure 2). In total, 7 other users subsequently wrote the metaphor in 10 posts in separate threads.

Of the 8 study participants, 6 were stroke survivors and 2 were people posting about family members with stroke (Table 1). The mean age of participants with stroke at the time of engagement with the community was 49 years, while the mean age at stroke was 45 years.

Table . Characteristics of participants using the metaphor.

User	Age when posting (years)	Age at stroke (years)	Time since stroke (years)	Sex	Identity	Times metaphor is used, n	Total posts in the forum, n	Superuser
A	54	46	8	F	Survivor	51	4932	Yes
B	67	55	12	M	Survivor	2	542	Yes
C	67	67	0	F	Survivor	1	178	Yes
D	55	55	0	M	Survivor	1	19	No
E	59	49	10	F	Caregiver	1	2	No
F	42	40	2	F	Survivor	3	291	Yes
G	50	47	3	M	Survivor	1	58	No
H	1	1	0	F	Caregiver	1	27	No

Figure 2. Participants’ chronological engagement in online health community threads, between 2004 and 2011. Threads including posts mentioning the metaphor are highlighted in red, while unrelated threads the users took part in are in gray.



* = Superuser (>100 posts)
 C = Caregiver

Participants’ Engagement and Diffusion of the Metaphor

Participants’ engagement in threads varied, with user A being the main superuser of the community, regularly taking part in threads throughout the years, and the first to use the metaphor.

Engagement of most participants was concentrated over specific time windows (ie, participants C, F, D, E, G, and H).

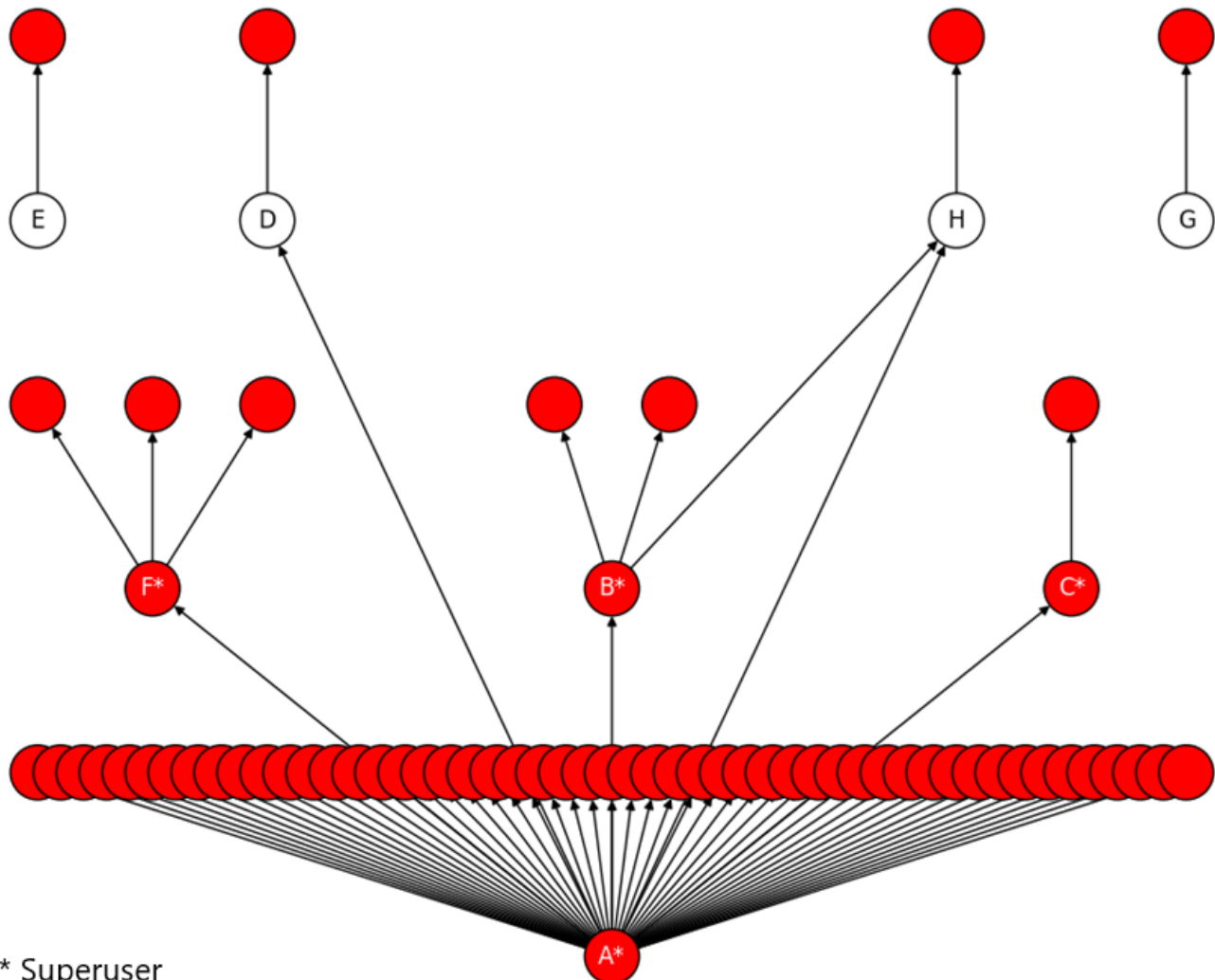
In total, 3 superusers (B, C, and F) took part in threads where user A self-promoted the metaphor to other users. They subsequently went on to use the metaphor with other users (Figure 3). User H was part of threads unrelated to the metaphor

with both users A and B. The diffusion tree contained 68 nodes, which reached a maximum depth of 3.

Users E and G were not part of any threads with other participants. We assume participants D, E, H, and G read the metaphor while lurking.

Figure 3. Diffusion tree within the stroke online health community. An illustration of a diffusion tree containing 68 nodes that reaches the depth of 3. Each node represents a user in the online health community, whereas each link stands for a spreading instance. In red are users who were the recipients of the metaphor from any study participants, and users B, C, and F were part of threads where the metaphor was used. Users D and H took part in unrelated threads with A and B, respectively. Users E and G were never part of threads with any of the participants.

Diffusion Tree



* Superuser

Discussion

We found evidence supporting the diffusion of the metaphor within users of a stroke OHC, with superusers appearing to play a key role, in particular the superuser who first used and regularly self-promoted it. The metaphor and the way it was used were novel, attributed to a consultant in stroke medicine, consistently appearing throughout the 7-year OHC dataset.

Metaphors that are considered helpful by patients with stroke to come to terms with their symptoms can diffuse in OHCs through both self-promotion and social (or viral) spreading, with the main driver of diffusion being the superuser trait. Lurking activity (the most common behavior in OHCs) most likely also contributed to the diffusion of information.

A limitation of this study is that we did not analyze posts qualitatively to look for metaphors expressed by participants using different word constructs; therefore, we may have missed further diffusion. Moreover, there was no time stamp to assess the exact chronological time of the posts. Furthermore, the posts were from a relatively old dataset (2004 - 2011), the number of participants identified was small, and only one metaphor was analyzed, which limit the representativeness and generalizability of the conclusions.

Searches of the metaphor using Google and the BNC were not performed using an unsupervised method, therefore limiting the claim of metaphor novelty.

Social spreading is attributed to cascades that do not exceed the depth of 3. Therefore, in online communities, most of the social spreading occurs via small and shallow information cascades.

Our observation is in accordance with previous findings in other online communities [22,26,28-31].

Research has shown that tie generation in social networks can be driven by shared interests, ie, homophily breeds connections [32]. A study looking at social influence in Twitter found that highly central users who maintain social ties with a main interest group would receive retweets mainly from their own group. However, highly central users who position themselves between interest groups received more retweets from members of other interest groups than their own [33]. We raise this point as superuser A placed herself between bridging interest groups by replying to other users over a variety of topics. This could be an explanation for the use of her metaphor by users that had no interactions with her. Moreover, superuser A was the major connector (Table 1 and Figure 3) across participants. The social ties she created may have increased the likelihood of propagation of the metaphor besides the consistency of its use [34].

An important note about social networks is that they are dynamic and constantly changing over time. As a result, it is important to consider the diffusion of information over time as the network is forming and evolving. This would mean that the strength of a node or user at one time could be different at another time point. For example, at the beginning of the social network when there are very few nodes, 1 node or user who is posting little could have very high centrality, which then diminishes. Conversely, nodes can increase their centrality as time goes on, and their contribution to social influence and information spreading change correspondingly.

This study provides evidence information to improve self-management and awareness of post-stroke symptoms, diffuse in an OHC, and for the key role played by highly active

users [35] in distributing its linked benefits to an entire community of patients.

There is a need to improve clinicians' awareness of the diffusion of metaphors that facilitate self-management in health social media, as in clinical consultations patients who are active in OHCs could be encouraged to share helpful self-management metaphors.

Further studies are needed to assess whether metaphor diffusion is a feature of OHCs of other patient groups and whether health care professionals taking part in OHC together with patients could contribute to a wider and more effective diffusion.

As OHCs become more widespread, we need to further understand how to leverage on this process and its true impact on self-management. Future studies could investigate qualitatively metaphor diffusions in OHCs and their effects on self-management and quality of life.

Developing metaphors and allowing their diffusion by means of OHCs could represent a new form of health care interventions that enhances illness self-management. The relationship between metaphor diffusion and changes in sentiment expressed in posts could be explored using sentiment analysis techniques [36]. If a link between sentiment changes and metaphor diffusion is identified, this approach could be used to automatically detect the spread of metaphor-related information. Future research could further examine the impact of metaphor diffusion on self-management, as well as its potential associations with clinical or behavioral outcomes.

Research in this area will require a multidisciplinary approach from psychology, sociology, computer science, and applied mathematics, among other disciplines.

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Conflicts of Interest

None declared.

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Abbreviations

BNC: British National Corpus

OHC: online health community

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Original Paper

Comparing the Efficacy of Targeted and Blast Portal Messaging in Message Opening Rate and Anticoagulation Initiation in Patients With Atrial Fibrillation in the Preventing Preventable Strokes Study II: Prospective Cohort Study

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Abstract

Background: The gap in anticoagulation use among patients with atrial fibrillation (AF) is a major public health threat. Inadequate patient education contributes to this gap. Patient portal-based messaging linked to educational materials may help bridge this gap, but the most effective messaging approach is unknown.

Objective: This study aims to compare the responsiveness of patients with AF to an AF or anticoagulation educational message between 2 portal messaging approaches: sending messages targeted at patients with upcoming outpatient appointments 1 week before their scheduled appointment (targeted) versus sending messages to all eligible patients in 1 blast, regardless of appointment scheduling status (blast), at 2 different health systems: the University of Massachusetts Chan Medical School (UMass) and the University of Florida College of Medicine-Jacksonville (UFL).

Methods: Using the 2 approaches, we sent patient portal messages to patients with AF and grouped patients by high-risk patients on anticoagulation (group 1), high-risk patients off anticoagulation (group 2), and low-risk patients who may become eligible for anticoagulation in the future (group 3). Risk was classified based on the congestive heart failure, hypertension, age ≥ 75 years, diabetes mellitus, stroke, vascular disease, age between 65 and 74 years, and sex category (CHA₂DS₂-VASc) score. The messages contained a link to the Upbeat website of the Heart Rhythm Society, which displays print and video materials about AF and anticoagulation. We then tracked message opening, review of the website, anticoagulation use, and administered patient surveys across messaging approaches and sites using Epic Systems (Epic Systems Corporation) electronic health record data and Google website traffic analytics. We then conducted chi-square tests to compare potential differences in the proportion of patients opening messages and other evaluation metrics, adjusting for potential confounders. All statistical analyses were performed in SAS (version 9.4; SAS Institute).

Results: We sent 1686 targeted messages and 1450 blast messages. Message opening was significantly higher with the targeted approach for patients on anticoagulation (723/1156, 62.5% vs 382/668, 57.2%; $P=.005$) and trended the same in patients off

anticoagulation; subsequent website reviews did not differ by messaging approach. More patients off anticoagulation at baseline started anticoagulation with the targeted approach than the blast approach (adjusted percentage 9.3% vs 2.1%; $P < .001$).

Conclusions: Patients were more responsive in terms of message opening and subsequent anticoagulation initiation with the targeted approach.

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KEYWORDS

anticoagulants; atrial fibrillation; humans; outpatients; patient education as topic; patient portals

Introduction

About 6 million Americans have atrial fibrillation (AF), with 12 million projected by 2050 [1-3]. AF accounts for 15% of ischemic strokes, resulting in permanent disability in 60% of cases and death in up to 20% [4]. The main approach to stroke prevention is anticoagulation. Although guidelines [5] and evidence exist to guide providers in prescribing anticoagulation, only about 60% of eligible patients receive anticoagulation, leading to a projected annual excess stroke rate of 100,000 [6,7]. Low adherence to this guideline results from a combination of not initiating anticoagulation when indicated and discontinuing anticoagulation prematurely. This is particularly true in patients of minority race and ethnicity, where anticoagulation use is lower and stroke rates are higher [8-13].

There are multiple barriers to initiating and persisting with anticoagulation. Access to specialists, socioeconomic status, and health literacy each represent a barrier [8]. The advent of patient portals makes electronic messaging an attractive, low-cost method to educate patients and prepare them for visits with their anticoagulation providers. While the electronic health record (EHR) patient portal is increasingly being used in health care to improve patient education, engagement, and health outcomes, responsiveness to this methodology for anticoagulation use in patients with atrial fibrillation is unknown.

A recent review suggests that patient education about anticoagulation through a mobile device, such as a smartphone or tablet, increases patient knowledge levels, medication adherence, and satisfaction and is associated with improved clinical outcomes [14]. EHR-based programs have also been identified as a valuable method to improve warfarin therapy, a type of anticoagulation, self-management for pediatric patients with congenital heart diseases [15]. Evaluating patient responsiveness to different portal-based messaging methods can help identify the optimal use of EHR patient portal tools to best support patients in managing their AF and anticoagulation.

In this study, we compare patient responsiveness to 2 approaches to patient portal messaging with the goal of directing patients to the Upbeat website [16] of the Heart Rhythm Society, which contains print and video information about AF and anticoagulation.

Methods

Overview

We previously published the protocol for our paper, which covered the methods used at UMass to send patient messages

[17]. We will briefly summarize the pertinent elements of the methods for that messaging campaign. We will also include additional details regarding the parallel messaging intervention at the UFL.

Study Design

We conducted a prospective cohort study. We sent patients a message through MyChart (Epic Systems Corporation), the patient portal associated with Epic Systems (Epic Systems Corporation) EHR, introducing the study and the purpose of communication (Multimedia Appendix 1). The message contained a link (unique to each site) to educational materials housed on a professional society web page—that is, the Upbeat website produced by the Heart Rhythm Society (HRS)—as well as a link to a survey soliciting feedback about the educational materials (Multimedia Appendix 2). Essentially, we created 2 unique websites, (1 for each site) but with the same content and layout (clone copies). In the first approach, at the University of Massachusetts Chan Medical School (UMass), we tested targeted messaging by sending messages to patients through MyChart 1 week before an appointment with a cardiology provider or primary care provider. In the second approach, at the University of Florida College of Medicine-Jacksonville (UFL), we tested a blast messaging approach of sending a message to all eligible patients independent of an appointment. At UMass, we facilitated the message-sending process with a bulk communication tool available through Epic Systems. At UFL, we sent messages manually.

Setting

We included the cardiology and primary care practices of the UMass Memorial Health System located in central Massachusetts, as well as the patients within UFL's ambulatory practices located in northern Florida and southern Georgia. Both sites used the Epic Systems EHR and the MyChart patient portal for the duration of the study. We sent messages to UMass patients from November 2021 until February 2022. At UFL, we sent all messages in November 2021.

Participants

We included patients aged 18 years or older with AF with active MyChart patient portal accounts and who had at least 1 office visit in the 12 months before the start of our messaging intervention in November 2021. At UMass, starting each workday from November 2021 to February 2022, we ran the Epic System's Reporting Workbench that identified patients based on their having an appointment (office or tele-visit type) with a primary or cardiology care provider scheduled to take place within a week. At UFL, from November 2021 to

December 2021, we identified patients based on a previously established registry of those patients with AF who had a visit with a primary or cardiology care provider in the previous year. At both sites, we grouped patients based on their anticoagulation status (eg, on or off anticoagulation) and congestive heart failure, hypertension, age ≥ 75 years, diabetes mellitus, stroke, vascular disease, age 65-74 years, and sex scale (CHA₂DS₂-VASc) score. Specifically, group 1 included those at high risk (eg, CHA₂DS₂-VASc score of ≥ 2 for men and ≥ 3 for women) and currently on anticoagulation; group 2 included those at high risk and off anticoagulation; and group 3 included those at low risk (eg, CHA₂DS₂-VASc score < 2 for men and < 3 for women) and not on anticoagulation.

Outcomes, Variables, or Data Sources

Message Opening

We tracked message opening as the number of messages open divided by the number of messages sent. To identify messages, we relied on Epic Systems clarity structured query language-based coding. Specifically, we collected all messages received from individual patients and then filtered them by messages sent by the study coordinators. Study coordinators did not send messages for other purposes, allowing us to only isolate study-related messaging.

Website Review

Using Google Analytics (Google LLC), we tracked the number of unique page views as the value representing the total number of unique sessions. As patients may have received more than 1 message throughout the study (corresponding to 2 separate visits or in the case of canceled and rescheduled visits), we selected the number of messages sent as the denominator. We then calculated the percentage of messages resulting in a unique page view, with the number of unique page views as the numerator and compared this across sites. We also compared the “bounce rate” across sites, which represents the percentage of all sessions on a site in which users only viewed a single page. Google documentation [18] notes that bounce rates should be interpreted within the context of a specific website’s purpose. Upbeat, the website our messages directed patients toward, has many links to educational resources regarding anticoagulation and AF. We consider navigation away from the landing page to indicate more patient engagement with these educational materials. Thus, having a lower bounce rate indicates higher engagement with the Upbeat website beyond the information presented on the landing page. Digital experience research indicates that a bounce rate of less than 40% is excellent [19], although the referenced source did not provide a specific bounce rate for health education websites, which may differ from other types of websites.

Survey-Based Outcomes

We compared survey responses across both messaging approaches and sites. For group 1 (high risk, on anticoagulation), the survey covered domains of discussions of personal stroke risk, history of anticoagulation use, and persistence. For group 2 (high risk, off anticoagulation), the survey covered discussions of personal stroke risk, the report by the patient of receiving a

provider suggestion to take anticoagulation, and the reason for stopping anticoagulation for those with previous use. For group 3 (low risk, not on anticoagulation), the survey covered the likelihood of learning more about personal stroke risk, willingness to start anticoagulation, and reasons for anticoagulation hesitancy. We also asked all 3 groups of patients about their attitude toward the Upbeat website materials, including if the materials were understandable, useful, and something they would recommend to other patients. We collected responses on a 5-point Likert scale ranging from strongly disagree to strongly agree.

Anticoagulation Use After Messaging

We tracked anticoagulation use through medication and laboratory records from our EHR for the 3 months following the completion of our messaging program until May 2023. To be on anticoagulation, a patient had to have an active prescription for an anticoagulant updated at an office visit in the 12 months before the start of the messaging program in November 2021. Moreover, the prescription had to be consistent with a therapeutic dose to prevent strokes associated with AF. We assigned baseline status based on the presence or absence of an anticoagulation medication on the current medication list for a visit occurring in the 12 months before baseline. We also considered a patient to be on anticoagulation if they had an international normalized ratio value of 1.5 or higher recorded within 60 days of the date of the end of follow-up, following an example in the literature as well as the clinical threshold commonly observed to make decisions about surgery and anticoagulation reversal [20,21].

Independent Exposure

The independent exposure was the messaging approach used (targeted at UMass vs blast at UFL).

Other Exposures: Anticoagulation Outcome Only

We included stroke risk based on the CHA₂DS₂-VASc score, which is comprised of congestive heart failure, hypertension, age, diabetes, previous stroke, vascular disease, and gender. To adjust further for potential confounders of the association between anticoagulation use and message opening, we included demographics omitted in that score (ie, race, ethnicity, language preference, and primary insurance). Finally, we included chronic kidney disease and anemia. In general, we relied on the International Classification of Diseases, tenth edition codes for the presence of a comorbid condition. For chronic kidney disease, low platelet count, and anemia, we relied on laboratory data.

Analysis or Efforts to Address Bias, Study Size, and Statistical Methods

Although we did not calculate an effect size a priori for this study, in our previous work, we have typically attempted to find a 5% or greater increase in anticoagulation initiation. A 5% increase would correspond with the prevention of 5 strokes over 1 year at our sites and 5000 strokes per year in the United States. We derive these figures from a large national registry reporting stroke rates in patients with AF as well as other epidemiological studies [22,23].

Message Opening, Website Review, and Survey-Based Outcomes

We calculated a chi-square-based *P* value comparing proportions of patients, or in the case of website site review, unique sessions, across messaging approaches or sites.

Anticoagulation Outcome

Among patients opening portal messages, we compared anticoagulation across the 2 messaging approaches. Specifically, we compared anticoagulation use 3 months after completion of messaging with both approaches for patients in group 1 and then separately for those in group 2. For this outcome, we excluded patients who did not have information to calculate baseline anticoagulation status (ie, visits within the past 12 months where anticoagulation status would have been updated) [12]. We did not impute missing anticoagulation status given the number of missing values and the unclear randomness of missingness as suggested in guidance from the literature [24]. To determine the significance of the difference in the percentage of anticoagulation use across message approaches, we calculated a chi-square-based *P* value, comparing proportions of anticoagulation separately for group 1 and then again for group 2.

To address potential bias from the confounder of the difference in populations at the 2 different sites, we computed the adjusted percentage of patients on anticoagulation between messaging approaches. More specifically, we constructed a generalized logistic mixed model with anticoagulation status (on or off) as the dependent variable and messaging approach (targeted vs blast) as the independent variable. We also included a random effect for provider to account for potential clustering and several covariates to adjust for potential confounders of anticoagulation. Covariates included variables making it more likely to be on anticoagulation (eg, higher stroke risk expressed through the CHA₂DS₂-VASc score) as well as factors making it less likely to be on anticoagulation (eg, anemia, chronic kidney disease, and high BMI). We did this separately for groups 1 and 2.

We performed all calculations in SAS (version 9.4; SAS Institute). In [Multimedia Appendix 3](#), we include the code used to conduct the analysis.

Ethical Considerations

At UMass, the institutional review board (IRB) approved this protocol with an implied consent process (ie, we argued consent would be implied by those choosing to review the website or answer our survey). We also provided patients with the opportunity to opt-out if they did not want us to use their information about message opening or anticoagulation use. At the time of analysis, all data were deidentified or anonymized by stripping real identifiers with a unique study identifier. All patients were informed before they provided implied informed consent. The UMass Chan IRB approved the waiver of documentation of written informed consent as the study was minimal-risk, appropriate confidentiality protections were to be exercised, and the waiver of consent would not adversely affect the rights and welfare of subjects. The authors designed the study and gathered and analyzed the data according to the Helsinki Declaration guidelines on human research. The research protocol used in this study was reviewed and approved by the UMass Chan IRB (H00021866). The authors did not use any form of AI in any portion of this study, including manuscript writing.

At UFL, the IRB exempted the study as quality improvement.

Results

Message Opening

We sent 1156 (UMass) and 668 (UFL) messages to group 1 patients, 438 and 632 messages to group 2 patients, and 92 and 150 messages to group 3 patients with the targeted and blast approaches, respectively. Cohort characteristics by group and messaging approach are described in [Table 1](#).

Message opening was moderately high at both sites and across groups, with the highest opening rates in group 1 (723/1156, 62.5%) at UMass and group 3 (87/150, 57.3%) at UFL. Message opening in group 1 was significantly higher at UMass than at UFL (723/1156, 62.5% vs 382/668, 57.2%; *P*=.005). We did not find a statistically significant difference in message opening rates between the targeted (UMass) and blast (UFL) messaging approaches for group 2 (274/438, 62.6% vs 335/632, 53%; *P*=.09) and group 3 (52/92, 56.5% vs 86/150, 57.3%; *P*=.22).

Table 1. Key characteristics in patients receiving messages with targeted versus blast approach (percentages may not sum to 100 due to rounding).

Characteristics	Targeted messaging (University of Massachusetts)			Blast messaging (University of Florida)		
	Group 1 (high risk on anticoagulation; n=1156), n (%)	Group 2 (high risk off anticoagulation; n=438), n (%)	Group 3 (low risk; n=92), n (%)	Group 1 (high risk on anticoagulation; n=668), n (%)	Group 2 (high risk off anticoagulation; n=632), n (%)	Group 3 (low risk; n=150), n (%)
Age						
<65	272 (23.5)	96 (21.9)	15 (16.3)	197 (29.5)	204 (32.3)	103 (68.7)
65-74	374 (32.4)	140 (32)	44 (47.8)	256 (38.3)	192 (30.4)	40 (26.7)
≥75	501 (43.3)	196 (44.8)	31 (33.7)	213 (31.9)	221 (35)	6 (4)
Missing	9 (0.8)	6 (1.4)	2 (2.2)	2 (0.3)	15 (2.4)	1 (0.7)
Sex						
Female	436 (37.7)	186 (42.5)	33 (35.9)	291 (43.6)	292 (46.2)	37 (24.7)
Male	708 (61.2)	246 (56.2)	57 (62)	375 (56.1)	325 (51.4)	112 (74.7)
Missing	12 (1)	6 (1.4)	2 (2.2)	2 (0.3)	15 (2.4)	1 (0.7)
Race						
Black	18 (1.6)	4 (0.9)	0 (0)	181 (27.1)	121 (19.1)	225 (16.7)
Other	49 (4.2)	19 (4.3)	2 (2.2)	37 (5.5)	29 (4.6)	5 (3.3)
White	1080 (93.4)	414 (94.5)	90 (97.8)	447 (66.9)	463 (73.2)	119 (79.3)
Decline to answer, missing, or unknown	9 (0.8)	1 (0.2)	0 (0)	3 (0.4)	19 (3)	1 (0.7)
Ethnicity						
Hispanic or Latino	44 (3.8)	14 (3.2)	3 (3.3)	20 (3)	13 (2)	6 (4)
Not Hispanic or Latino	1089 (94.2)	420 (95.9)	88 (95.6)	644 (96.4)	597 (94.5)	142 (94.7)
Decline to Answer	22 (1.9)	4 (0.9)	1 (1.1)	1 (0.1)	2 (0.3)	0 (0)
Unknown or missing	1 (0.1)	0 (0)	0 (0)	3 (0.4)	20 (3.2)	2 (1.3)
Language preference						
English	1109 (95.9)	419 (95.7)	90 (97.8)	649 (97.2)	604 (95.6)	148 (98.7)
Not English	47 (4.1)	19 (4.3)	2 (2.2)	16 (2.4)	11 (1.7)	2 (1.3)
Unknown or missing	0 (0)	0 (0)	0 (0)	3 (0.4)	17 (2.7)	1 (0.7)

Website Review

Using Google Analytics, we observed that few patients reviewed the Upbeat website—80 and 76 unique page views ($P=.56$) at UMass and UFL, respectively. For those that did review the website, the number that interacted with only viewed a single page of the website, that is, the “bounce rate” across both sites was between 54% and 57%. While a bounce rate of 40% or less is generally considered good [19], the referenced source did not provide a specific bounce rate for health education websites, which may differ from other types of websites. Bounce rates are best understood in the context of a website’s purpose and type. The average bounce rate for an informational website and landing pages tends to be higher than other website types [25], thus our findings indicate moderately high engagement with the Upbeat website.

The average session duration was shorter at UFL than at UMass (83 seconds vs 148 seconds). Although we can conduct a statistical test for the average session duration, Google Analytics did not provide the distribution of individual times for each

unique page viewer (Table S1 in [Multimedia Appendix 4 \[19,26-29\]](#) for the remaining comparisons).

Survey-Based Outcomes

From Group 1, 93 and 59 patients answered our survey using the targeted and blast messaging approaches, respectively. There was not a significant difference in patient reports of discussion with their provider about stroke risk, the duration of current anticoagulation use, or the frequency of missing doses of anticoagulation. Notably, forgetfulness and other reasons (apart from costs, side effects, or lack of benefit) comprise the majority of reasons for forgetting doses across messaging approaches. Most patients in both the targeted vs blast messaging groups strongly agreed or agreed that the materials from the HRS were easy-to-understand (68/82, 83% vs 13/15, 87%), were useful (69/82, 84% vs 14/15, 93%), as well as something they would recommend (71/83, 85% vs 14/15, 93%) without any of the differences reaching statistical significance (Table S2 in [Multimedia Appendix 4 \[27\]](#) for details).

From Group 2, a total of 9/25 patients answered our survey using the targeted and blast messaging approaches, respectively. More patients in the UMass group had discussed their stroke risk with their physician at UMass (16/25, 64% vs 3/9, 33%; $P=.04$). Among the patients in the targeted approach, only 26% (6/25) reported concern about the risk of bleeding as a cause for stopping anticoagulation. Only 4 patients from the blast approach answered this item, limiting comparison. The majority of patients strongly agreed or agreed that the materials from the HRS were easy-to-understand and useful, as well as something they would recommend (also, comparisons were limited due to only 3 patients from the blast messaging group answering this item; Table S3 in [Multimedia Appendix 4 \[27\]](#)).

For group 3, we only had 2 responses from the targeted approach and 1 response from the blast approach and therefore did not conduct any further calculations or comparisons.

Anticoagulation

For this outcome, we excluded patients for whom we did not have information to calculate baseline anticoagulation status (ie, visits within the past 12 months where anticoagulation status would have been updated) [12]. Among the included patients on anticoagulation (group 1) who opened messages, there were 636 and 285 from the targeted messaging and blast messaging approaches, respectively. Most patients reported race as White, with 91.8% (584/636) and 84.2% (240/285) under the targeted messaging and blast messaging approaches, respectively ([Table 2](#)).

The percentage of patients from group 1 on anticoagulation did not differ between targeted versus blast messaging approaches. By contrast, 11.9% (21/176) versus 3% (3/100; $P=.01$) of patients from group 2 in targeted versus blast messaging were on anticoagulation at the end of follow-up ([Table 3](#)). This difference persisted after adjustment with an anticoagulation percentage of 9.3% versus 2.1% ($P<.001$; [Table 3](#)).

Table 2. Key characteristics of patients opening messages with a targeted versus blast approach (percentages may not sum to 100 due to rounding).

Characteristics	Targeted messaging (University of Massachusetts; n=636), n (%)	Blast messaging (University of Florida; n=285), n (%)
Age		
<65	60 (9.4)	9 (3.2)
65-74	200 (31.4)	80 (28.1)
≥75	376 (59.1)	196 (68.8)
Sex		
Female	248 (39)	117 (41.1)
Male	388 (61)	168 (58.9)
Race^a		
Black	9 (1.4)	28 (9.8)
Hispanic	17 (2.7)	6 (2.1)
Other	17 (2.7)	11 (3.8)
White	584 (91.8)	240 (84.2)
Missing	9 (1.4)	0 (0)
Insurance		
Commercial	62 (9.7)	21 (7.4)
Medicare	522 (82.1)	242 (84.9)
Medicaid	20 (3.1)	0 (0)
Other or state health insurance exchange	32 (5)	7 (2.4)
Missing	0 (0)	15 (5.3)
Anemia^b		
Yes	359 (56.4)	146 (51.2)
No	269 (42.3)	131 (46)
Unknown	8 (1.3)	8 (2.8)
Chronic kidney disease^c		
Stage 1	162 (25.5)	63 (22.1)
Stage 2	195 (30.7)	95 (33.3)
Stage 3	219 (34.4)	101 (35.4)
Stage 4 or 5	60 (9.4)	22 (7.7)
Missing	0 (0)	4 (1.4)
BMI Group		
Morbid obesity ^d	51 (8)	15 (5.3)
Not morbidly obese	585 (92)	270 (94.7)
Anticoagulant use at baseline		
Yes	459 (72.2)	186 (65.3)
No	177 (27.8)	99 (34.7)
Antiplatelet use		
Yes	353 (55.5)	237 (83.2)
No	283 (44.5)	48 (16.8)

^aBlack includes Black of African American and multiracial, including Black or African American, Hispanic includes those individuals reporting Hispanic or Latino ethnicity, Asian includes White Hispanic. There were no individuals who reported Black race or Hispanic ethnicity. Other include Asian, Native American, Alaska Native, and others.

^bDefined using established criteria, that is, hemoglobin <13 g/dL for male candidates and <12 g/dL for female candidates [30].

^cDefined by established criteria [26] as a creatinine clearance calculated in mL/minute/1.73 m² units for each stage: >90 (stage 1), 60-80 (stage 2), 30-59 (stage 3), 15-29 (stage 4), and <15 (stage 5).

^dObesity indicates a BMI ≥40.0 kg/m², as defined by the World Health Organization [31].

Table 3. Unadjusted and adjusted percentages of anticoagulation for 2 messaging approaches or sites stratified by group.

	Unadjusted percentage on anticoagulation			Adjusted percentage on anticoagulation		
	Targeted messaging (UMass ^a), n (%)	Blast messaging (UFL ^b), n, (%)	<i>P</i> value ^c	Targeted messaging (UMass) ^d , %	Blast messaging (UFL) ^d , %	<i>P</i> value ^e
Group 1 (high risk, on anticoagulation at baseline)	438 (95.4)	179 (96.2)	.64	96.6	96.4	.52
Group 2 (high risk, off anticoagulation at baseline)	21 (11.9)	3 (3.0)	.01	9.3	2.1	<.001

^aUMass: University of Massachusetts.

^bUFL: University of Florida.

^cChi-square-based *P* value.

^dOnly percentages are shown.

^eValue derived from generalized estimating equation adjusting for age, gender, BMI, patient race-ethnicity, insurance, CHA₂DS₂-VASc score, presence of anemia (ie, hemoglobin <13 g/dL for male candidates, <12 g/dL for female candidates, and level of chronic kidney disease).

Discussion

Principal Results

The message opening was significantly higher with the targeted approach for patients on anticoagulation. Subsequent website reviews were not different across approaches. Notably, 7.2% more patients off anticoagulation at baseline started anticoagulation with the targeted approach.

Comparison With Previous Work

Several published studies have examined the impact of portal messaging. Toscos et al [32] and Toscos et al [33] found that a multicomponent intervention that included sending portal messages led to higher AF knowledge and adherence in AF patients randomized to the intervention compared to controls. The authors only focused on patients who had already been prescribed anticoagulation and found higher rates of patient portal use, similar to what we found in terms of message opening in this patient group. Szilagyi et al [34] demonstrated a small increase in influenza vaccination rates (on the order of 1%-3%) for patients receiving portal messages versus those not receiving one, but the authors did not study the delivery of the message in targeted versus blast approaches as we did. By contrast, Halket et al [35] studied the use of targeted electronic portal messaging for hepatitis C screening. More specifically, they studied the effect of sending a patient portal message for patients having an appointment in the upcoming 6 months compared with sending this message to those without an upcoming visit. Compared to controls, they found that 10% more patients (59/227, 26% vs 52/318, 16.4%; *P*<.01) underwent screening with the targeted approach. The authors do not further report the optimal timing within 6 months for sending a message. Presumably closer to the time of the visit would achieve the best results.

The main implication of this study is that targeted messaging was more effective than blast messaging in achieving message

opening for those on anticoagulation. There was a trend toward increased message opening among patients off anticoagulation (274/438, 62.6% for the targeted approach versus 335/632, 53% for the blast approach). This increased message opening may have explained some anticoagulation starts, but replication at other sites would be helpful in drawing firm conclusions. Given the low rates of website reviews it is unlikely that it contributed to anticoagulation starts and would not be valuable to include in future programs, at least in the way we delivered it (as a simple website link). Education provided directly in the message or within the health portal is likely to be more effective than requesting patients to review external websites.

There are other implications for our findings. The best approach to messaging patients should also factor in local resources. Our approach to sending targeted messaging required the daily execution of a workbench report and subsequent filtering and transmission of portal messages. In the future, we anticipate that we could automate the manual steps and link the messaging with portal messages sent to patients related to preparation for ambulatory visits. Blast messaging may be successful in other contexts, such as for anticipated health programs such as yearly vaccination campaigns, as previously demonstrated. Although we sent blast messaging manually, automation could likely replace the manual process that we undertook and would likely require less support from IT professionals to code compared with targeted messaging. The clinical context, along with the cost and availability of IT support, should therefore dictate the approach that institutions and providers take when determining how to deliver messages to their patients.

Limitations

We acknowledge several limitations of this proposed study. Most notably, we did not randomly allocate patients to messaging approaches. Each site pursued the approach of its preference. Thereby, baseline differences in populations and provider practice patterns may have explained some of our findings. This is especially true for the outcomes of message

opening and website review, where we did not have patient-level variables. For the anticoagulation outcome, we adjusted for known confounders of the use of anticoagulation, including demographics, stroke risk score, and bleeding risk factors (ie, anemia and chronic kidney disease). Many other factors, including other indications for anticoagulation, type of anticoagulant, baseline health literacy, and computer literacy, may, however, have been different across our sites. In addition, because the site of care dictated the receipt of one versus the other messaging approach and we had limited information about the reason for receiving care at one versus the other site, we did not pursue propensity or other causal inference modeling approaches. Other institutional-based programs may have explained the increase with the targeted approach. At the same time, we were not aware of any systemwide programs at our sites during the time that we conducted this study. Additionally, we did not specifically test the messages with patients in a human-centered design approach. A human-centered design approach has successfully overcome limitations in other messaging programs cited in the literature [32,36]. Oake et al [36] observed that an automated voice messaging response system for communicating anticoagulation testing and dosage schedules to patients led to improved anticoagulation

monitoring. Another limitation was that we were not able to ascertain if patients read our message, only that our portal message was opened. In many cases, a family member will be opening the message. Website review and survey responses may be limited in the same way. Although education by proxy through a family member may lead to decisions to take anticoagulation or stay on it, we were not able to distinguish the discrete effect of direct versus proxy communication in the current study. Our results may also not generalize to non-White populations, which is significant given the lower adherence of non-Whites [8]. Lastly, it is important to note the impact of COVID-19 and the timing of the UFL messages on the project. UFL messages were sent out in December, with a follow-up in January. In addition to patients receiving holiday-related emails, COVID-19 was surging as well. It is unclear how these two variables may have impacted message opening.

Conclusion

In conclusion, message opening was significantly higher with the targeted approach for patients on anticoagulation. Subsequent website reviews were not different across approaches. More patients off anticoagulation at baseline started anticoagulation with the targeted approach. The best approach to messaging patients should also factor in local resources.

Acknowledgments

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Data Availability

The data sets generated during and/or analyzed during this study are available from the corresponding author on reasonable request.

Authors' Contributions

AK is responsible for the conceptualization, formal analysis, and project administration. AK, PP, SC, DM, HS, SR, RL, MML, KRV, PF, CC, CH, JNC, and SC were responsible for writing the manuscript. MML was responsible for project administration. SC was responsible for methodology and formal analysis. AM was responsible for project administration and funding acquisition.

Conflicts of Interest

AK has received research grant support from Pfizer through its Independent Grants for Learning and Change funding mechanism and from Bristol-Myers Squibb for Independent Medical Education Grants. More recently, he has received research grant support through a competitive process adjudicated and funded by the Bristol-Myers Squibb-Pfizer Alliance, which is formed by both Pfizer and Bristol-Myers Squibb. He has also been awarded a grant by Pfizer to examine conversations between patients and providers. HS, SR, and SC have also received research grant support from Bristol Meyers Squibb in the past 3 years (staff members or coinvestigators on the grants secured by AK). MML has received funding from and served on rheumatology and transthyretin amyloidosis research fellowship review panels for Pfizer. JNC has received research grant support from Bristol-Myers Squibb and Pfizer. All remaining authors have nothing to disclose.

Multimedia Appendix 1

Patient portal messages that were sent to patients in Groups 1, 2, and 3.
[PDF File (Adobe PDF File), 228 KB - [cardio_v8i1e49590_app1.pdf](#)]

Multimedia Appendix 2

Blank questionnaires that were completed by patients in Groups 1, 2, and 3.
[PDF File (Adobe PDF File), 102 KB - [cardio_v8i1e49590_app2.pdf](#)]

Multimedia Appendix 3

SAS Code for Analysis of Anticoagulation Initiation Following Two Patient Portal Messaging Programs.

[\[PDF File \(Adobe PDF File\), 161 KB - cardio_v8i1e49590_app3.pdf\]](#)

Multimedia Appendix 4

Supplemental Tables S1-S3.

[\[PDF File \(Adobe PDF File\), 165 KB - cardio_v8i1e49590_app4.pdf\]](#)

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Abbreviations

AF: atrial fibrillation

CHA2DS2-VASc: congestive heart failure, hypertension, age ≥ 75 years, diabetes mellitus, stroke, vascular disease, age 65-74 years, sex scale

EHR: electronic health record

HRS: Heart Rhythm Society

IRB: institutional review board

UFL: University of Florida College of Medicine-Jacksonville

UMass: University of Massachusetts Chan Medical School

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Original Paper

Analysis of Demographic and Socioeconomic Factors Influencing Adherence to a Web-Based Intervention Among Patients After Acute Coronary Syndrome: Prospective Observational Cohort Study

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Abstract

Background: Although telemedicine has been proven to have significant potential for improving care for patients with cardiac problems, there remains a substantial risk of introducing disparities linked to the use of digital technology, especially for older or socially vulnerable subgroups.

Objective: We investigated factors influencing adherence to a telemedicine-delivered health education intervention in patients with ischemia, emphasizing demographic and socioeconomic considerations.

Methods: We conducted a descriptive, observational, prospective cohort study in consecutive patients referred to our cardiology center for acute coronary syndrome, from February 2022 to January 2023. Patients were invited to join a web-based health educational meeting (WHEM) after hospital discharge, as part of a secondary prevention program. The WHEM sessions were scheduled monthly and used a teleconference software program for remote synchronous videoconferencing, accessible through a standard computer, tablet, or smartphone based on patient preference or availability.

Results: Out of the 252 patients (median age 70, IQR 61.0-77.3 years; n=189, 75% male), 98 (38.8%) declined the invitation to participate in the WHEM. The reasons for nonacceptance were mainly challenges in handling digital technology (70/98, 71.4%), followed by a lack of confidence in telemedicine as an integrative tool for managing their medical condition (45/98, 45.9%), and a lack of internet-connected devices (43/98, 43.8%). Out of the 154 patients who agreed to participate in the WHEM, 40 (25.9%) were unable to attend. Univariable logistic regression analysis showed that the presence of a caregiver with digital proficiency and a higher education level was associated with an increased likelihood of attendance to the WHEM, while the converse was true for increasing age and female sex. After multivariable adjustment, higher education level (odds ratio [OR] 2.26, 95% CI 1.53-3.32; $P<.001$) and caregiver with digital proficiency (OR 12.83, 95% CI 5.93-27.75; $P<.001$) remained independently associated with the outcome. The model discrimination was good even when corrected for optimism (optimism-corrected

C-index=0.812), as was the agreement between observed and predicted probability of participation (optimism-corrected calibration intercept=0.010 and slope=0.948).

Conclusions: This study identifies a notable lack of suitability for a specific cohort of patients with ischemia to participate in our telemedicine intervention, emphasizing the risk of digital marginalization for a significant portion of the population. Addressing low digital literacy rates among patients or their informal caregivers and overcoming cultural bias against remote care were identified as critical issues in our study findings to facilitate the broader adoption of telemedicine as an inclusive tool in health care.

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KEYWORDS

telemedicine; digital literacy; digital health; acute coronary syndrome; older age; caregiver; socioeconomic; educational; mobile phone

Introduction

Despite progress in coronary revascularization and pharmacological therapies for acute coronary syndrome (ACS) [1], the residual risk of subsequent major cardiovascular events remains notable, with a 1-year incidence of 18% [2,3]. Implementing secondary prevention strategies in patients with ischemia, involving lifestyle modifications, control of modifiable risk factors, and enhanced adherence to pharmacological therapy, significantly reduces the risk of subsequent cardiovascular events and mortality [4-12].

Since 2015, a standardized follow-up model for recent patients with ACS has been implemented at the Department of Provincial Cardiology of Ferrara. A health education session, initially conducted in person 30 days after discharge as part of a secondary prevention program, was interrupted due to the COVID-19 lockdown imposed by the Italian government in March 2020. In compliance with pandemic measures, in-person meetings were suspended during the mandatory in-home confinement period for most Italian residents. To sustain the provision of our service, we launched a telemedicine development project. This involved health education sessions delivered through videoconferencing appointments, such as web-based remote counseling. Over the last decade, digital health interventions have been proven to be very effective in post-ACS management [13]. However, individuals with lower general or digital literacy may encounter difficulties accessing web-based health care programs, raising concerns about the equitable availability of digital health services for all patients.

Our study aimed to characterize individuals declining or facing barriers in accessing a web-based health education intervention among patients after ACS recently discharged from our cardiology department. We specifically examined demographics and socioeconomic factors influencing adherence to this telemedicine intervention. Identifying potential barriers to digital health care services informs hypotheses to improve accessibility to and use of this emerging branch of health care.

Methods

Ethical Considerations

This study was conducted at the Department of Provincial Cardiology of Ferrara, Italy, and was approved by the local

Ethics Committee of Area Vasta Emilia Centro (69/2022/Oss/AOUFe; January 20, 2022). Patients' data were anonymized or deidentified to ensure privacy and confidentiality. The study conformed to the principles of the Declaration of Helsinki. Written informed consent was obtained from all eligible patients before entering the study.

Patient Selection and Study Design

We conducted an observational, prospective cohort study that included all consecutive, unselected adult (older than 18 years) patients referred to our tertiary cardiology center and discharged with a diagnosis of ACS from February 2022 to January 2023. At the time of hospital discharge, patients who agreed to participate in the study were initially encouraged to complete an exploratory questionnaire designed to assess their proficiency in basic digital technology using a self-assessment scale (from 1 [none] to 10 [very high]), the availability of digital devices for internet connection, and their confidence in telemedicine as a health care resource for their medical condition. When needed, patients were assisted by health care staff dedicated to the study, possibly with the presence of informal caregivers. Second, they were invited to join a free-of-charge web-based health educational meeting (WHEM), as part of a secondary prevention program for cardiovascular diseases.

Telemedicine Intervention

The WHEM sessions were scheduled monthly using the Lifesize (Lifesize Inc) teleconference software program for remote synchronous videoconferencing while meeting legal requirements to guarantee the security of patients' data. Patients were asked to participate, preferably 1 month after discharge, using a computer, tablet, or smartphone based on their preference or availability. Patients who agreed to join the WHEM were sent, via email to the address they had provided for communications, the internet link, number code, and instructions to log into the meeting room from anywhere, even anonymously if preferred by the patient. The meeting lasted about 60 minutes and was organized as follows. Initially, an informative presentation was conducted by a properly trained nurse who enforced the basics of healthy lifestyle measures, including smoking cessation, exercise training, and a healthy diet, as well as the importance of therapy adherence and correct medication intake (eg, therapy duration and target doses). We also provided a comprehensive list of commonly asked questions from patients, covering topics such as sexual activity, air travel,

and high-altitude activities, along with their respective answers. The presentation was enhanced by visual support in PowerPoint (Microsoft Corporation) to improve communication clarity. Then, a final discussion was held where participating patients had the opportunity to ask questions to health care professionals (eg, cardiologist, kinesiologist, and nutritionist) for a special in-depth focus.

Data Collection

The following data were collected prospectively, either as continuous or categorical variables—demographic data and geocoded information, educational level, occupational status, number of household members, age of the youngest household member, presence and availability of caregiver with digital literacy, smoking habits, and use of psychotropic medications. Data from patients who declined to participate in the WHEM, along with their reasons for refusal, were documented in the study electronic log and categorized as either related or unrelated to technological literacy in handling the digital aspects of the service. Furthermore, patients who initially agreed to participate but did not follow through were contacted again, and their reasons were collected and grouped into the same categorization as mentioned above for patients who had declined to participate in the WHEM. The education level of the patients was coded and reported as follows—0 for elementary school or no education, 1 for middle school, 2 for high school, and 3 for university. Finally, we mapped and identified patients residing in remote and deprived areas of the province of Ferrara. These territories, spanning 7.078 km² with a population of 55,370 residents, are encompassed within the national strategy for the development of depressed and underserved areas, due to their distinctive conditions identified by the Italian government, and marked by socioeconomic disadvantages resulting from aging processes and demographic decline among the inhabitants [14]. This situation is further compounded by isolation caused by insufficient infrastructure that connects patients to reference centers for the provision of health care services.

Data regarding patients' demographic and residency details were retrieved from the National Health Information System or the electronic health record, both managed by regional health authorities. Data concerning the remaining variables were acquired through physician or nurse-assisted face-to-face interviews with patients. If patients were unable to provide the required information independently, they received assistance from their caregivers. The technical requirements needed to classify a patient or a caregiver as digitally skilled were derived from self-assessment questions, which aimed to verify possession of a digital device capable of videoconferencing, as well as the ability to effectively use it to access and navigate the internet.

Statistical Analysis

Our population was categorized according to the participation in the WHEM session. Baseline characteristics are reported as median and IQR (continuous variables) or number and percentages (binary or categorical variables). Differences among groups were tested using the chi-square test for independence and Kruskal-Wallis tests for categorical and continuous variables, respectively. The association between participation

in the WHEM session and sex, education level, age, and the presence of a caregiver with digital literacy was analyzed using a logistic regression model. The education level of the patients was classified as described in the previous paragraph. Age was modeled as restricted cubic spline with 3 knots placed in the standard position [15]. For each variable included in the logistic regression model, odds ratio (OR), chi-square statistics, and *P* values are reported for both the unadjusted and adjusted model. We further explored the possibility of predicting the final participation in the WHEM session using the multivariable model including variables of interest (sex, age, education, and caregiver with digital literacy). The probability of participating was calculated by applying the logistic function to the linear predictors estimated using the logistic model. The performance measures of this model are reported in terms of discrimination (C-index), overall performance (*R*²), and calibration (intercept, slope, and calibration plot). The model was internally validated using a bootstrap-based resampling approach with 2000 repetitions. C-index, *R*², and calibration intercept and slope are reported along with their CIs or optimism corrected, and a smooth calibration plot is also provided [16]. All analyses were performed using R statistical software (version 4.3.2; R Core Team). A *P* value less than .05 was considered statistically significant.

Results

Overall Population

After excluding 7 patients due to sensory and cognitive decline that prevented their participation in the investigation, a total of 252 eligible patients completed the questionnaire and were included in the analysis (Multimedia Appendix 1). The median age of the study population was 70 (IQR 61.0-77.3) years, with three-quarters (189/252, 75%) being male. The majority (172/252, 68.2%) of the sample had a low to middle level of education, and approximately two-thirds (168/252, 66.7%) were retired. The overall patients' characteristics are summarized in Table 1 (overall column).

Upon hospital discharge, 154 (61.1%) out of 252 patients agreed to participate in the WHEM session. Among these 154 patients, only 114 (74%) actually participated in the planned videoconference, while the remaining 40 patients did not follow through. In 21 (52.2%) of the 40 cases, the reason for nonparticipation in the scheduled meeting was difficulty in navigating the videoconference connection procedure. This challenge arose from limited technological literacy or insufficient digital devices for remote videoconferencing. Regarding the 98 (38.9%) out of 252 patients who declined the invitation, 70 (71.4%) of the 98 patients reported general difficulty in handling digital technology as the reason for nonacceptance, with 43 (43.8%) also citing a lack of internet-enabled devices. Additionally, 45 (45.9%) of them expressed a lack of confidence in telemedicine as an integrative tool for managing their medical condition (Multimedia Appendix 2).

Although patients coming from deprived areas were younger (median age 66 vs 71 years; *P*=.04), the mean and distribution

of baseline characteristics were balanced across residing areas ([Multimedia Appendix 3](#)).

Table 1. Characteristics of the study patients.

Variables ^a	Overall (n=252)	Nonparticipants in the WHEM ^b (n=137)	Participants in the WHEM (n=115)	P value
Age (years), median (IQR)	70.0 (61.0-77.3)	72.0 (65.0-79.0)	68.0 (58.0-75.0)	.001
Female, n (%)	63 (25)	42 (30.6)	21 (18.2)	.02
Household members, median (IQR)	2.0 (2.0-3.0)	2.0 (2.0-3.0)	2.0 (2.0-3.0)	.049
Youngest family member (years), median (IQR)	60.0 (40.8-72.0)	63.0 (46.0-73.0)	52.0 (32.0-70.0)	.01
Residents in deprived areas, n (%)	45 (17.8)	27 (19.7)	18 (15.6)	.40
Educational level, n (%)				<.001
Elementary school or no education	79 (31.3)	63 (45.9)	16 (13.9)	
Middle school	93 (36.9)	46 (33.5)	47 (40.8)	
High school	63 (25)	25 (18.2)	38 (33)	
University	17 (6.7)	3 (2.1)	14 (12.1)	
Actively employed worker, n (%)	84 (33.3)	36 (26.2)	48 (41.7)	.01
Caregiver with digital literacy, n (%)	164 (65.1)	59 (43.1)	105 (91.3)	<.001
User of antidepressant drugs, n (%)	31 (12.3)	16 (11.6)	15 (13)	.74
Active smoker, n (%)	64 (25.3)	29 (21.1)	35 (30.4)	.09

^aAll continuous variables are presented as median and IQR and tested using the Wilcoxon test. Categorical variables are reported as numbers and percentages (%) and tested using the Fisher test.

^bWHEM: web-based health educational meeting.

Baseline Characteristics According to Participation in the WHEM

Out of 252 patients, 115 (45.6%) attended the WHEM session ([Multimedia Appendix 4](#)), including 1 who had initially declined. According to [Table 1](#) (participants' column), overall, patients who participated tend to be younger and have a higher level of education. They were also more likely to be male, active workers, and supported by caregivers with digital proficiency. Conversely, no difference was found for residing areas when compared with nonparticipants.

Predictors of Participation in the WHEM

The results of the logistic regression models (univariable and multivariable) are shown in [Table 2](#). From the univariable logistic regression analysis, the presence of a caregiver with digital proficiency and a higher education level was associated with an increased likelihood of attending the provided digital health service, while the opposite was true for increasing age and female sex. After multivariable adjustment, higher educational levels and caregivers with digital skills remained independently associated with the outcome.

The probability of participation varied by education level, analyzed both unadjusted (univariable) and adjusted for age, sex, and the presence of a caregiver with digital literacy (multivariable). In the univariable analysis, among individuals with elementary school education or none, 79.7% (63/79) were participants and 20.3% (16/79) were nonparticipants; for those with middle school education, 49.5% (46/93) were participants and 50.5% (47/93) were nonparticipants; in the high school education group, 39.7% (25/63) were participants and 60.3%

(38/63) were nonparticipants; and among those with university education, 17.6% (3/17) were participants while 82.4% (14/17) were nonparticipants. In the multivariable analysis, for individuals with elementary school education or none, the adjusted number of participants was estimated at 96.2% (76/79), with 3.8% (3/79) being nonparticipants; among those with middle school education, the estimated number of participants was 86% (80/93) and nonparticipants was 14% (13/93); in the high school education group, the estimated number of participants was 81% (51/63) and nonparticipants was 19% (12/63); and for individuals with university education, the estimated number of participants was 58.8% (10/17) and nonparticipants was 41.2% (7/17). These results indicate a higher probability of participation among individuals with lower levels of education when additional factors such as age, sex, and the presence of a digitally literate caregiver are considered in the analysis. This contrasts with the raw, unadjusted proportions observed in the univariable analysis.

As graphically presented in [Figure 1](#), the multivariable adjustment mitigated the unadjusted effect of age on participation probabilities, as highlighted by a mainly flat shape of the OR across the continuous variable "age."

The performance measures of the multivariable model (as a model to predict the participation) are reported in [Table 3](#). The model discrimination was good even when corrected for optimism (optimism-corrected C-index=0.812), as was the agreement between observed and predicted probability of participation (optimism-corrected calibration intercept=0.010 and slope=0.948).

Moreover, the agreement across the entire range of predicted probability is shown in [Figure 2](#) as a smooth calibration plot. The equation of the fitted model is reported in the supplementary materials ([Multimedia Appendix 5](#)).

Table 2. Logistic regression model^a.

Variables	Univariable			Multivariable		
	OR ^b (95% CI)	Chi-square (<i>df</i>)	<i>P</i> value	OR (95% CI)	Chi-square (<i>df</i>)	<i>P</i> value
Sex (female)	0.51 (0.28-0.92)	5.2 (1)	.02	0.92 (0.44-1.92)	0.1 (1)	.83
Educational level	2.43 (1.77-3.34)	35.3 (1)	<.001	2.26 (1.53-3.32)	18.7 (1)	<.001
Digital-skilled caregiver	13.88 (6.68-28.85)	70.8 (1)	<.001	12.83 (5.93-27.75)	57.4 (1)	<.001
Age (years)	0.55 (0.38-0.79)	10.6 (1)	.001	0.90 (0.55-1.45)	0.2 (1)	.66

^aThe binary outcome of each the model is the participation (yes or no). Odds ratio for age is reported as IQR (from 61 to 77.25 years). For each variable, the chi-square statistic and corresponding *P* values from a likelihood ratio test are reported.

^bOR: odds ratio.

Figure 1. The odds ratio (OR) of the binary outcome (participation, yes or no) according to age. The outcome is modeled using logistic regression and age is included as restricted cubic spline with 3 knots. The effect (OR) is reported unadjusted (univariable panel) and adjusted for sex, education level, and the presence of a caregiver with digital literacy (multivariable panel). The black line and red shaded area represent point estimates (OR) and 95% CI, respectively.

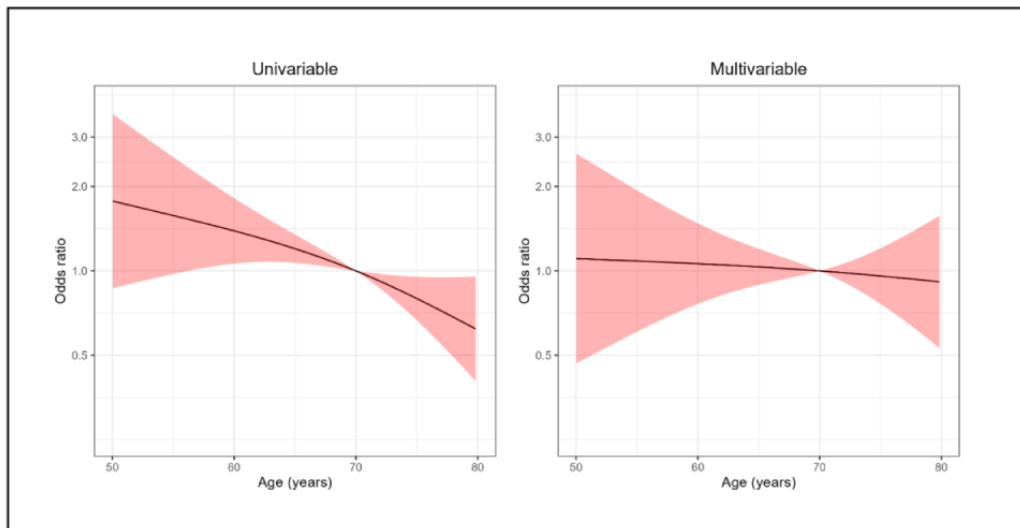
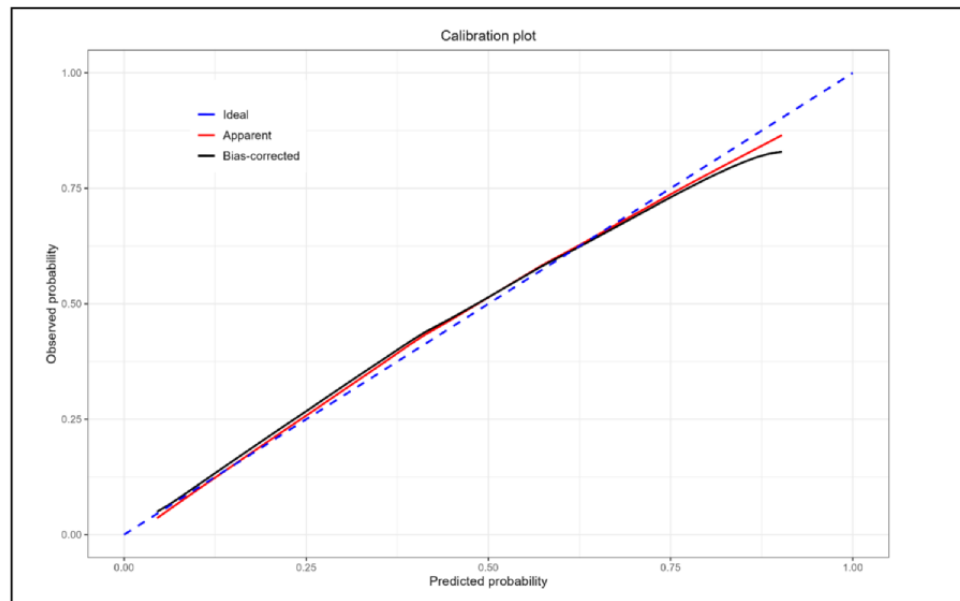


Table 3. Performance measures^a of the multivariable model.

	C-index (95% CI)	R^2	Calibration intercept	Calibration slope
Apparent	0.820 (0.770-0.870)	0.420	0.000	1.000
Optimism corrected	0.812 (0.770-0.874)	0.398	0.010	0.948

^aApparent C-index is reported along with 95% CI. Overall performance is reported as R^2 . Calibration is reported as calibration intercept and slope. Optimism-corrected measures are estimated using a bootstrap approach with 2000 replications.

Figure 2. The agreement between actual (observed, y-axis) and predicted (x-axis) probability of participation. The probability is predicted using a logistic regression model including age, sex, education level, and the presence of a caregiver with digital literacy. The dashed blue line represents a perfect calibration. Red and black lines represent apparent and optimism-corrected calibration (using a bootstrap approach with 2000 replications), respectively.



Discussion

Principal Findings

Our study investigated demographic and socioeconomic factors that affected adherence to a WHEM in patients recently diagnosed with ACS. This diagnosis included a spectrum of medical emergencies caused by coronary hypoperfusion resulting in myocardial tissue injury, ranging from transient myocardial ischemia to cell death in cases of prolonged ischemia [17]. This patient population has specific health care needs and challenges in postdischarge care. The residual risk of cardiovascular events underscores the importance of secondary prevention strategies, including lifestyle modifications and adherence to pharmacological therapy. Generally, post-ACS follow-up care is commonly provided in outpatient settings by cardiologists and specialized nurses. The main finding of our study can be summarized as follows: first, slightly more than half of the eligible patients did not participate in our telemedicine intervention; second, a notable proportion of patients declined the invitation to participate, primarily due to a lack of adequate literacy or confidence in digital health solutions; third, more than a quarter of those who initially consented to participate in the WHEM failed to access the scheduled session, with challenges in handling digital technology being the leading cause; and finally, patient's educational level and the presence of a caregiver with digital proficiency were independently associated with the ability to access the WHEM.

Comparison With Prior Work

In 2018, the World Health Organization promoted telemedicine as a method for delivering secure and cost-effective care to underserved populations [18]. However, technology itself may act as a deterrent for patients lacking either sufficient digital literacy or technologically suitable personal mobile devices for remote connection. In a survey of 1604 mobile phone users

across the United States, nearly 46% of individuals who had installed a health-related app discontinued its use. The majority of them cited a significant burden of data entry or complexity in navigating web-based services as the primary reasons for their decision [19]. In our study, despite the relatively simple connection process for accessing the health-related web-based service, 36.1% (91/252) of patients (21/154, 13.6% of willing participants and 70/98, 71.4% of unwilling participants) could not proceed due to technological-related challenges. Similarly, in a randomized and controlled trial carried out in the Netherlands and designed to assess the feasibility of a smart technology-mediated intervention for blood pressure control among patients after ACS, the 33% nonparticipation rate in the trial was linked to a fear of not being able to cope with technology [20]. In a recent Italian survey assessing digital literacy among unselected patients attending a tertiary cardiology outpatient clinic, 42% of patients reported never accessing the internet [21]. Although the authors did not investigate the reasons for this widespread lack of confidence in digital solutions, demographic, socioeconomic conditions, or educational background have been speculated as likely factors responsible for it. While the number of regular internet users has been increasing worldwide, specific demographics, such as older adults and individuals with lower household income, have been found to be less likely to own devices for accessing the internet [22-24]. In our study, 17.1% (43/252) of patients reported not having appropriate devices for videoconferencing through an internet connection. Similar findings, in a comparable clinical setting, emerged from an Egyptian randomized controlled trial investigating the impact of telemedicine on short-term follow-up for patients admitted with acute myocardial infarction [25]. In that trial, 14% of patients could not participate due to the absence of smartphones suitable for videoconferencing and an additional 10% were excluded due to a lack of internet connectivity. Moreover, older age has consistently arisen as a factor for diminished internet

accessibility, decreased use of digital health technology, and greater challenges in engaging with digital health care services across numerous studies [26,27]. In our study, the significantly lower median age of the youngest family member in households of participating patients (52 vs 63 years; $P=.01$) was likely associated with the substantially higher availability of a caregiver with digital competence, more than doubling the participation rate compared to nonparticipating patients. In turn, the presence of a caregiver with digital proficiency emerged as the strongest independent predictor of participation in our telemedicine intervention. A report from the Italian National Institute of Statistics conducted nationwide in 2023 shows that in households consisting solely of older individuals (65 years of age or older), slightly more than half (53.4%) have access to the internet, compared to 93.6% of households with members who are not solely older. Among such older households, 67% report a lack of digital skills as the reason preventing them from connecting to the internet. Therefore, given the global aging population along with the growing importance of digital technology in supporting conventional health care, informal caregivers with digital skills become key contributors to the sustainability of social and health care systems. According to Hoffmann and Rodrigues [28], it is estimated that approximately 80% of long-term care in Europe is delivered by informal caregivers. The currently available estimates for the prevalence of informal caregivers in Europe range from 10% to 25% of the total population [29]. As a consequence, it would be strategic to provide telemedicine knowledge for informal caregivers who lack it. Furthermore, given the advanced age of our patient cohort, with one-quarter (63/252, 25%) being older than 77 years old, achieving and improving digital literacy among individuals who provide informal care is likely to be more feasible and effective than focusing solely on the dependent older adults they care for.

A population-based Australian survey of adults indicated that each decade of higher age was linked to a 20% reduction in the odds of engagement with the national web-based personal health care record [30]. A large US study, conducted during the peak of the COVID-19 pandemic in 2020, revealed inequities in telemedicine use for health care in cardiology, with older age being associated with a lower use of video for remote visits compared to individuals younger than 55 years of age [31]. In our study, univariable logistic regression analysis revealed that the age of patients within the IQR of 61-77 years was associated with a decreased likelihood of participation in the WHEM, with the odds declining by almost 50% from the first to the third quartile (Table 2). Although the multivariable analysis suggests increased uncertainty in estimating this association, the small sample size included in the logistic regression model likely influenced these results.

Similar to older age, the literature suggests that lower levels of education are linked to lower proficiency in using web-based technologies and reduced access or less use of the internet for health care-related activities [32-36]. Data from a large, nationally representative survey of the noninstitutionalized adult population in the United States showed that the level of education strongly predicted internet usage for engaging in health care-related activities and services, with patients having

lower levels of education less likely to use technology compared to those with higher education attainment [37]. A register-based study conducted on the entire population of Stockholm revealed that the likelihood of engaging in telemedicine consultations decreased with lower levels of educational attainment [38]. Consistent with these findings, our study revealed a significantly lower average education level score among nonparticipating patients compared to participating patients (0.77, SD 0.82 vs 1.43, SD 0.88; $P<.001$), with a notably higher percentage of patients with only elementary school education or no formal education among the nonparticipating patients (63/137, 45.9% vs 16/115, 13.9%).

The gender disparity in digital literacy and access to digital technologies has been recognized since the 2000s, with women being less represented. However, despite this disparity decreasing [39,40], findings on the digital gender gap in telemedicine remain conflicting across studies. In the abovementioned US study, female sex was associated with less use of videoconferencing for telemedicine interventions in specialty care, including cardiology [22]. Conversely, a survey of the Israeli adult population conducted in 2008 found no relationship between gender and the ability to use telemedicine for health care-related activities [41]. These findings aligned with the study conducted by Mizrahi et al [42], which revealed that the digital divide index among gender categories in an Israeli sample was smaller than that compared to other factors like education, household income, and age. In our cohort, the rate of female participants was almost twice as high in nonparticipating patients compared to participating patients. However, although univariably significant when considered as a crude variable, female sex was not independently associated with a lower likelihood of participating in WHEM.

The catchment area covered by our study is characterized by socially disadvantaged groups of patients living in remote and underserved areas. While these areas might be ideal for telemedicine interventions, residing in underserved areas was associated with reduced internet access due to socioeconomic conditions and demographic characteristics [43-46]. In our study, although the participation rate in WHEM was not different between residents in deprived and nondeprived areas, the limited sample size does not allow us to draw definitive conclusions.

Interventions for Telemedicine Engagement

We investigated the potential to predict future participation in WHEM using a multivariable model that included sex, age, education, and the presence of a caregiver with digital literacy (Multimedia Appendix 5). Predicting the individual probability of participation could enable clinicians to customize engagement strategies and education programs on telemedicine. To validate our model, we used a resampling technique (bootstrap). When the predicted probability is low (based on a clinically meaningful cutoff), patients could receive an in-person-streamlined education intervention during hospitalization or shortly after discharge. This intervention aims to address cultural biases against remote care and provide basic training for using common devices to connect to the internet and access specific software. It is worth noting that the digital literacy of the caregiver, which

strongly predicted participation, can be acted upon and improved with targeted training if needed. Health care professionals with digital skills will lead training sessions, possibly supported by information and communication technologies experts. Personalized technical support could also be provided to patients at their homes by the family-community nurse, a recently introduced key role in the Italian National Health Service focused on promoting health and managing chronic conditions within the community. These nurses also assist by providing mobile digital-enabled devices. Furthermore, skill training could be scheduled and offered to patients and their informal caregivers at net-point facilities in nonhospital health care centers, enhancing the community and service-market fit of our telemedicine intervention.

Limitations

Some limitations need to be addressed in this study. First, an inherent limitation of our study is its observational nature, which may introduce potential biases such as selection bias and confounding variables that cannot be fully controlled for in the absence of randomization. Second, a major limitation is the relatively small sample size of the study population, which might have affected the statistical results, especially during subgroup analysis. Third, data concerning reasons for the refusal of the telemedicine intervention were limited to either related or unrelated to digital proficiency. Therefore, personal or motivational factors influencing their refusal have been not assessed. Fourth, to assess proficiency in the domain of digital technology within our study population, we used a nonvalidated questionnaire, partially relying on a self-assessment scale. Consequently, the absence of standardized criteria may not have accurately captured the true digital skills of the population, potentially introducing bias in the results and, as a result, making it challenging to compare our findings with those of similar research. Moreover, results derived from self-appraisals heighten the risk of unreliable or inconsistent results due to the inherently self-referential nature of responses. These in turn may be influenced by educational levels and cognitive status, potentially compromising comparability across patients. Finally, our

findings were derived from studying a population within a specific clinical context, such as recent ACS, which might have transiently influenced the psychological state of patients, potentially impacting their willingness to engage in a nonstandardized health care approach such as telemedicine interventions. These results may not be replicable when applied to patients in different clinical contexts, such as those with chronic conditions.

Conclusions

While telemedicine has been proven to have significant potential for improving patient care, the persistent risk of introducing disparities linked to the use of digital technology remains substantial, especially when examining subgroups within either older or socially vulnerable populations. In this study, the telemedicine intervention we provided within a secondary cardiovascular prevention program proved impractical for a substantial group of patients with ischemia. This highlights a distinct lack of suitability for this specific cohort and underscores the risk of digital marginalization for a significant proportion of the population. Low digital literacy rates and a cultural bias against remote care have been the main barriers responsible for nonparticipation. We are aware that our analysis remains descriptive in nature and should be contextualized within a patient cohort from the province of Ferrara, characterized by both one of the highest aging samples in Italy and a significant proportion of households comprised exclusively of older individuals. Therefore, the upcoming challenge will involve developing solutions to bridge the existing gap that hinders the integration of digital solutions as a routine aspect of health care delivery in cardiology. Our results should be considered hypothesis generating, paving the way to explore new organizational models oriented toward a patient-centered, community-based health care approach. Building on this perspective, we provided the full equation of our simple 4-variable model for predicting individual participation probabilities. This step is critical to enable external research groups to apply the model to their own populations, and we encourage them to validate and potentially refine our findings.

Authors' Contributions

All authors have made substantial contributions to the writing of the paper. BS contributed to the conception of the study and drafted the original paper. GF contributed to the development of the study methodology. MP and GP contributed to the study design. RL, EB, SV, and MB made contributions to data acquisition and management. PT made contributions to statistical analysis and interpretation of data. SM and JM contributed to critical revision and editing of the paper. All authors have read and approved the final version of the paper for submission.

Conflicts of Interest

None declared.

Multimedia Appendix 1

Flowchart diagram showing the selection and exclusion process of the initial population, and the final study group of patients. [[DOCX File, 197 KB - cardio_v8i1e57058_app1.docx](#)]

Multimedia Appendix 2

Reasons for declining the invitation to participate in the web-based health educational meeting. [[DOC File, 44 KB - cardio_v8i1e57058_app2.doc](#)]

Multimedia Appendix 3

Patient characteristics according to residing areas.

[\[DOC File, 45 KB - cardio_v8i1e57058_app3.doc\]](#)

Multimedia Appendix 4

Contingency table: 2x2 relationships.

[\[DOC File, 45 KB - cardio_v8i1e57058_app4.doc\]](#)

Multimedia Appendix 5

Multivariable model predicting individual participation in the web-based health educational meeting.

[\[DOC File, 60 KB - cardio_v8i1e57058_app5.doc\]](#)**References**

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Abbreviations

ACS: acute coronary syndrome

OR: odds ratio

WHEM: web-based health educational meeting

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Original Paper

Physical Activity, Heart Rate Variability, and Ventricular Arrhythmia During the COVID-19 Lockdown: Retrospective Cohort Study

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Abstract

Background: Ventricular arrhythmias (VAs) increase with stress and national disasters. Prior research has reported that VA did not increase during the onset of the COVID-19 lockdown in March 2020, and the mechanism for this is unknown.

Objective: This study aimed to report the presence of VA and changes in 2 factors associated with VA (physical activity and heart rate variability [HRV]) at the onset of COVID-19 lockdown measures in Ontario, Canada.

Methods: Patients with implantable cardioverter defibrillator (ICD) followed at a regional cardiac center in Ontario, Canada with data available for both HRV and physical activity between March 1 and 31, 2020, were included. HRV, physical activity, and the presence of VA were determined during the pre- (March 1-10, 2020) and immediate postlockdown (March 11-31) period. When available, these data were determined for the same period in 2019.

Results: In total, 68 patients had complete data for 2020, and 40 patients had complete data for 2019. Three (7.5%) patients had VA in March 2019, whereas none had VA in March 2020 ($P=.048$). Physical activity was reduced during the postlockdown period (mean 2.3, SD 1.6 hours vs mean 2.1, SD 1.6 hours; $P=.003$). HRV was unchanged during the pre- and postlockdown period (mean 91, SD 30 ms vs mean 92, SD 28 ms; $P=.84$).

Conclusions: VA was infrequent during the COVID-19 pandemic. A reduction in physical activity with lockdown maneuvers may explain this observation.

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KEYWORDS

implantable cardioverter defibrillator; heart rate variability; physical activity; lockdown; ICD; ventricular arrhythmias; defibrillator; implementation

Introduction

Increased ventricular arrhythmias (VAs) have been reported with acts of terror and environmental disasters [1,2]. The onset of the COVID-19 pandemic was associated with increased levels of stress [3]. Although one may have anticipated an increased

rate of VA during this time, this was not borne in North America and Europe [4,5]. A mechanism to explain this has not been elucidated.

Patients with implantable cardioverter defibrillators (ICDs) are at risk for VA. ICDs contain sensors that can quantify the physical activity of a patient who has an ICD implanted. Acute

increases in physical activity can increase the risk of VA [6]. ICDs monitor the changes in the patient's heart rate. Heart rate variability (HRV) summarizes the beat-to-beat changes in heart rate and reflects the balance between the sympathetic and parasympathetic nervous system. A reduction in HRV can occur during times of stress due to increased sympathetic activation. A reduction in HRV predicts VA [7]. Assessing the changes in physical activity and HRV may provide insight into the lack of increased VA observed during the onset of the COVID-19 lockdown.

Herein, we report the changes in physical activity and HRV in patients with ICD during the COVID-19 lockdown of March 2020 in Ontario, Canada.

Methods

Study Cohort

Sunnybrook Hospital is a regional cardiac center in Ontario, Canada. The Sunnybrook ICD clinical electronic medical record database (Paceart Optima System, version 1.8.269.0; Medtronic) was searched to identify all actively followed patients with ICD with data on physical activity and HRV in March 2020. As this was a retrospective observational study, patients were not actively recruited rather all patients with the available data were included in this retrospective cohort study.

Study Periods

Our study focused on the first month of the COVID-19 pandemic (March 2020). March 1-10, 2020, was designated as the prelockdown period and March 11-31, 2020, as the lockdown period. During the latter period, the World Health Organization declared the COVID-19 outbreak a pandemic (March 11), with a subsequent crash in North American stock markets (March 12) and a declaration of a state of emergency in the United States (March 13) and Ontario (March 17).

VA, Physical Activity, and Heart Rate Variability

ICDs record all VA. The presence of VA requiring an ICD therapy during the study period was documented. Patient physical activity is recorded when a patient moves at a rate above a minimum threshold of 2 miles per hour. ICDs quantify the amount of time spent moving above this rate.

ICD algorithms determine HRV as the SD of the average sinus intervals over 5 minutes, averaged over 24 hours (288 periods). This time domain approach to determine HRV provides the best prognostic information [7]. As the knowledge of atrial activity is necessary to determine the HRV, it cannot be determined in patients who do not have a dual chamber ICD (ie, a device with an atrial lead). Furthermore, HRV cannot be determined in the presence of inherently irregular arrhythmia such as atrial fibrillation. As such, patients with a single chamber ICD and a history of atrial fibrillation were excluded from the study.

Physical activity and HRV during the study period were extracted using an open-source software tool (WebPlotDigitizer, version 4.4). To provide an estimate of the change in physical activity and HRV between the 2 study periods, the extracted daily values for physical activity and HRV were averaged over the pre- and lockdown periods. Where available, VA, physical

activity, and HRV were obtained from March 1 to 31, 2019, to act as a control.

Statistical Analysis

Participant characteristics are presented as mean (SD) or counts (%). Chi-square testing was used to determine the differences in the percentage of patients experiencing VA during the study periods. Two-tailed paired *t* tests and analysis of covariance were used to compare HRV and physical activity between the 2 study periods.

Statistical analyses were performed using the statistical analysis system statistical software package (version 9.4; SAS Institute Inc). *P* values <.05 were considered statistically significant.

Ethical Considerations

The Sunnybrook Hospital research ethics board approved the study (study 1632). The requirement for patient consent was waived by the research ethics board. Data were collected in anonymously. There was no patient compensation for participation in this study.

Results

Of the 650 actively followed ICD patients, 485 did not have data on both physical activity and HRV, and 97 patients did not have follow-up during the COVID-19 pandemic. The final cohort comprised of 68 patients, 40 of whom had HRV and physical activity data for 2021 and 2020.

The average age of the cohort was 70 (SD 11) years and predominantly male ($n=52$, 77%). Half of the participants ($n=34$, 50%) had coronary artery disease, 40% ($n=27$) had ventricular tachycardia, and 37% ($n=25$) had a cardiac resynchronization device. Beta-blockers and antiarrhythmic drugs were used by 77% ($n=52$) and 24% ($n=16$) of the cohort, respectively.

No patient had a VA during the 2020 study period. Three (7.5%) patients experienced VA in 2019, all between March 11 and 30. Thus, there were fewer VA events in the lockdown period of 2020 compared to the equivalent time in 2019 ($n=0$, 0% vs $n=3$, 7.5%; $P=.048$).

Activity was reduced by approximately 12 minutes during the lockdown period of 2020 compared to the prelockdown period of 2020 (mean 2.1, SD 1.6 hours vs mean 2.3, SD 1.6 hours; $P=.003$). There was no difference in the average activity in the prelockdown period in 2020 compared to the equivalent dates in 2019 (mean 2.3, SD 1.6 hours vs mean 2.5, SD 1.7 hours; $P=.06$).

HRV was unchanged between the 2020 prelockdown and lockdown periods (mean 91, SD 30 ms vs mean 92, SD 28 ms; $P=.84$). HRV was similar in 2020 and 2019 (prelockdown: mean 89, SD 28 ms vs mean 90, SD 30 ms; $P=.70$ and lockdown: mean 86, SD 26 ms vs mean 90, SD 25 ms; $P=.30$).

Discussion

Principal Findings

This work supports prior publications highlighting a lack of increased VA with the onset of the COVID-19 pandemic. Our

research is hypothesis generating, which provides a possible mechanism to explain the lack of increased VA observed at the onset of the COVID-19 pandemic. It is speculated that a reduction in physical activity with lockdown maneuvers may have reduced the frequency of VA.

Lockdown maneuvers resulted in stay-at-home orders, closing of gyms or shopping centers, and working from home. These maneuvers, which were similar in Ontario and other jurisdictions, effectively reduced the physical activity of all individuals during this time period. Although small (~12 minutes), it is possible that the reduction in physical activity may have played a role in mitigating arrhythmic risk. For context, a reduction of 12 minutes is at a minimum equivalent to a reduction in walking 0.4 miles or 1000 steps a day. As we are not able to quantify the intensity of the activity, it is possible this reduction in activity could have been higher.

HRV is a marker of autonomic tone and a predictor of VA. We observed no clinically important or statistically significant change in HRV. This finding seems counterintuitive, given the reports of increased distress with the onset of the lockdown maneuvers [3]. We hypothesize that a number of factors may have mitigated additional reductions in HRV in this population. First, the use of beta-blockers was high (n=52, 77%) in this population. Prior work has demonstrated that beta-blockers can preserve autonomic balance in the setting of mentally stressful events [8]. Second, patients with ICD already have a high level of circulating catecholamines (evidenced by the depressed HRV even prior to the COVID-19 pandemic). The additional influence of external psychological stresses with the COVID-19 pandemic

may not impact overall autonomic tone. Finally, we speculate that, unlike singular unexpected catastrophic events [8], the anticipation of lockdown measures may have lessened this psychological stress. This finding highlights the variable impact of different catastrophic events on the risk of VA.

Limitations to this work include the fact the data were derived from a single center with a relatively small number of patients. Second, the large number of exclusions may have resulted in a highly selected population limiting the applicability to other populations. Third, we limited our assessment to the early part of the pandemic, given the homogenous lockdown interventions and limited impact of lack of access to care during this early time. It is unclear whether these findings would persist into different waves of the pandemic. Finally, the findings were from Ontario, Canada, and may not apply to other jurisdictions with more severe COVID-19 outbreaks and interventions. The primary strength of this work is the precise measure of VA, physical activity, and HRV.

Conclusions

Physical activity was reduced in patients with ICD during the COVID-19 lockdown. Our observations may provide a possible mechanistic insight into lack of increased VA in patients with ICD during the COVID-19 pandemic. We suggest future work in larger patient populations and other jurisdictions to confirm our findings. Given the long-term benefits of physical activity, we also suggest future work by public health agencies to ensure the observed decline in physical activity at the onset of the COVID-19 pandemic is not sustained.

Acknowledgments

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Data Availability

The data sets generated and analyzed during this study are available from the corresponding author upon reasonable request.

Authors' Contributions

All authors contributed to the design of the work, acquisition, analysis, and interpretation of the data. SZT and SMS drafted the manuscript. All authors critically revised the manuscript for important intellectual content. All authors approved the final version of the manuscript. All authors are accountable for the accuracy and integrity of the work. No artificial intelligence assistive tools were used to generate any portions of this work.

Conflicts of Interest

None declared.

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Abbreviations

HRV: heart rate variability

ICD: implantable cardioverter defibrillator

VA: ventricular arrhythmia

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Original Paper

User Engagement, Acceptability, and Clinical Markers in a Digital Health Program for Nonalcoholic Fatty Liver Disease: Prospective, Single-Arm Feasibility Study

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Abstract

Background: Nonalcoholic fatty liver disease (NAFLD) has become the most common chronic liver disease in the world. Common comorbidities are central obesity, type 2 diabetes mellitus, dyslipidemia, and metabolic syndrome. Cardiovascular disease is the most common cause of death among people with NAFLD, and lifestyle changes can improve health outcomes.

Objective: This study aims to explore the acceptability of a digital health program in terms of engagement, retention, and user satisfaction in addition to exploring changes in clinical outcomes, such as weight, cardiometabolic risk factors, and health-related quality of life.

Methods: We conducted a prospective, open-label, single-arm, 12-week study including 38 individuals with either a BMI >30, metabolic syndrome, or type 2 diabetes mellitus and NAFLD screened by FibroScan. An NAFLD-specific digital health program focused on disease education, lowering carbohydrates in the diet, food logging, increasing activity level, reducing stress, and healthy lifestyle coaching was offered to participants. The coach provided weekly feedback on food logs and other in-app activities and opportunities for participants to ask questions. The coaching was active throughout the 12-week intervention period. The primary outcome was feasibility and acceptability of the 12-week program, assessed through patient engagement, retention, and satisfaction with the program. Secondary outcomes included changes in weight, liver fat, body composition, and other cardiometabolic clinical parameters at baseline and 12 weeks.

Results: In total, 38 individuals were included in the study (median age 59.5, IQR 46.3–68.8 years; n=23, 61% female). Overall, 34 (89%) participants completed the program and 29 (76%) were active during the 12-week program period. The median satisfaction score was 6.3 (IQR 5.8–6.7) of 7. Mean weight loss was 3.5 (SD 3.7) kg ($P<.001$) or 3.2% (SD 3.4%), with a 2.2 (SD 2.7) kg reduction in fat mass ($P<.001$). Relative liver fat reduction was 19.4% (SD 23.9%). Systolic blood pressure was reduced by 6.0 (SD 13.5) mmHg ($P=.009$). The median reduction was 0.14 (IQR 0–0.47) mmol/L for triglyceride levels ($P=.003$), 3.2 (IQR 0.0–5.4) μ U/ml for serum insulin (s-insulin) levels ($P=.003$), and 0.5 (IQR –0.7 to 3.8) mmol/mol for hemoglobin A_{1c} (HbA_{1c}) levels ($P=.03$). Participants who were highly engaged (ie, who used the app at least 5 days per week) had greater weight loss and liver fat reduction.

Conclusions: The 12-week-long digital health program was feasible for individuals with NAFLD, receiving high user engagement, retention, and satisfaction. Improved liver-specific and cardiometabolic health was observed, and more engaged participants

showed greater improvements. This digital health program could provide a new tool to improve health outcomes in people with NAFLD.

Trial Registration: Clinicaltrials.gov NCT05426382; <https://clinicaltrials.gov/study/NCT05426382>

(*JMIR Cardio* 2024;8:e52576) doi:[10.2196/52576](https://doi.org/10.2196/52576)

KEYWORDS

digital health program; nonalcoholic fatty liver disease; NAFLD; cardiometabolic health; digital therapeutics; liver; chronic; hepatic; cardiometabolic; cardiovascular; cardiology; weight; acceptability; digital health; metabolic syndrome; diabetic; diabetes; diabetics; type 2; BMI; lifestyle; exercise; physical activity; coaching; diet; dietary; nutrition; nutritional; patient education; coach; feasibility; fat; body composition

Introduction

Nonalcoholic fatty liver disease (NAFLD) is the most common chronic liver disease in the world [1]. NAFLD is defined as >5% fat in the liver (steatosis) among people who drink moderate amounts or no alcohol and have no other chronic liver diseases [2]. NAFLD reflects a spectrum of liver pathologies, ranging from simple steatosis to a more severe condition called nonalcoholic steatohepatitis (NASH), which includes inflammation and potential scarring of the liver [3]. The major comorbidities associated with NAFLD are central obesity, type 2 diabetes mellitus (DM), dyslipidemia, and metabolic syndrome [4]. The global prevalence of NAFLD is estimated to be 25% in the general population and the rising prevalence of NAFLD parallels that of obesity and type 2 DM, since NAFLD is a comorbidity in an estimated 55% of people with type 2 DM and in up to 80% of people with obesity [4-6]. Studies have shown that around 20% to 30% of people with NAFLD progress to NASH, with its consequent risks of liver scarring, cirrhosis, end-stage liver disease, and hepatocellular carcinoma [7]. Furthermore, NAFLD and NASH are associated with cardiovascular diseases, type 2 DM, and chronic kidney disease and pose a large burden on health care systems [8-10].

Growing evidence supports a common pathophysiological mechanism between metabolic syndrome and NAFLD and NASH, which often involves insulin resistance and dysfunctional adipose tissue [11]. Currently, no pharmacological treatment is approved for NAFLD or NASH, and, according to treatment guidelines, first-line therapy should focus on lifestyle improvement with the aim of 5% to 10% weight loss [12,13]. However, reaching these goals is often difficult, and there is a need to continue exploring optimal treatment modalities for individuals with NAFLD or NASH [14].

Sidekick Health, an Icelandic digital therapeutic company, has developed a digital health program (Sidekick-241 or SK-241) specifically designed for people with metabolic conditions and NAFLD. The 12-week program is delivered through a mobile app and aims to improve lifestyle and health outcomes by focusing on improving diet, increasing activity levels, and reducing stress through behavior change. In this prospective study, we evaluated the feasibility and potential clinical impact of the 12-week digital health program on liver and cardiometabolic health in individuals with metabolic conditions and NAFLD.

Methods

Trial Design

This was an open-label, single-arm, prospective study conducted between June and September 2022 in Iceland. The study included a 12-week digital health program delivered through the Sidekick app. Screening and preprogram and postprogram clinical assessments were carried out at the Icelandic Heart Association.

Participants

In total, 38 individuals aged between 18 and 80 years from an ongoing population-based cohort study (The REFINE-Reykjavik Study) at The Icelandic Heart Association and individuals followed at an endocrine outpatient clinic (the Reykjavik Heart Center) were invited to participate in the study [15]. People with at least one of the following risk factors were invited to participate: BMI >30, metabolic syndrome, or type 2 DM. Individuals with type 2 DM were only included if they were on a stable dose of antidiabetes medication for the last 90 days before screening. Eligible individuals had to have the capacity to give informed consent, understand verbal and written Icelandic, own and know how to operate a smartphone, and be willing and able to comply with the study program, all scheduled visits, and procedures.

The exclusion criteria were as follows: insulin use; known or self-reported cirrhosis; alcohol consumption over 14 units/week for men or over 7 units/week for women; self-reported hepatitis B, hepatitis C, human immunodeficiency virus, or autoimmune hepatitis; vitamin E intake of >400 IU/day unless stable for 12 weeks prior to baseline; taking medications associated with liver steatosis, such as steroids, methotrexate, tamoxifen, amiodarone, tetracycline, or valproic acid; self-reported pregnancy; participation in a weight loss program; or history of or any existing medical condition (eg, ongoing cancer treatment, severe cardiopulmonary or musculoskeletal disease); magnetic resonance imaging contraindications (eg, pacemakers, aneurysm clips), or stroke or myocardial infarction in the last 6 months that, in the opinion of the primary investigator, would interfere with evaluation of the study or affect the interpretation of the results of the study.

After obtaining informed consent, participants were screened for eligibility by study staff at the Icelandic Heart Association.

Screening for NAFLD

Individuals were screened to assess if they had liver steatosis with a noninvasive ultrasonography-based controlled attenuation parameter (CAP) assessment through a FibroScan device [16]. To avoid overestimation of steatosis, we used 2 probe sizes (medium and extra-large). Individuals who met the full inclusion and exclusion criteria and had a CAP score of >294 dB/m, which represents a high likelihood of >5% liver steatosis, were eligible for participation in the study [17]. Additionally, liver stiffness measurement (LSM) was performed with vibration-controlled transient elastography (VCTE) at screening and at the 12-week follow-up visit. Individuals with an LSM score >9.7 kPa, which represents moderate-to-severe liver fibrosis (grade F3-F4), were referred to a specialist for further evaluation [18]. All individuals with a CAP score >294 dB/m had a magnetic resonance imaging proton density fat fraction (MRI-PDFF) measurement at screening and at the 12-week follow-up visit. MRI-PDFF is considered an emerging biomarker for non-invasive hepatic steatosis assessment as it is accurate, precise, quantitative, and reproducible [19].

The Digital Health Program

The SK-241 digital health program was developed by a multidisciplinary group of experts, including a clinical psychologist, nutritionist, behavioral scientists, medical doctors, and nurses at Sidekick Health. The primary focus of the program

was to reduce participants' daily dietary carbohydrate consumption and improve their overall nutrition quality in small, achievable, and sustainable steps (eg, reducing added sugars and processed foods, prioritizing protein, and increasing vegetable consumption). A secondary focus was to increase daily activity levels, improve sleep quality and reduce stress. The user interface with example screenshots from the program is shown in Figure 1.

The program included short daily missions (defined as in-app tasks for the participant to complete) aimed at increasing knowledge about NAFLD and NASH and its contributing factors and improving participants' lifestyles for better metabolic health. The daily missions included watching short educational videos, reading brief informational content, logging meals and beverages by taking a photo of the meal, assessing on a sliding scale how healthy the meal was, and evaluating hunger and satiety before and after the meal. Other missions involved practicing mindfulness and meditation and logging daily energy levels, stress, and sleep quality. The app also provided participants with in-app health coach support (by a live person, not artificial intelligence), which provided weekly feedback on food logs and other in-app activities and opportunities for participants to ask questions as needed. The coaching element was active throughout the 12-week intervention period. Further details of the in-app content and missions are presented in Table 1 and Table S1 in Multimedia Appendix 1.

Figure 1. Example screens of the Sidekick app and the Sidekick-241 NAFLD program user interface. NAFLD: nonalcoholic fatty liver disease.

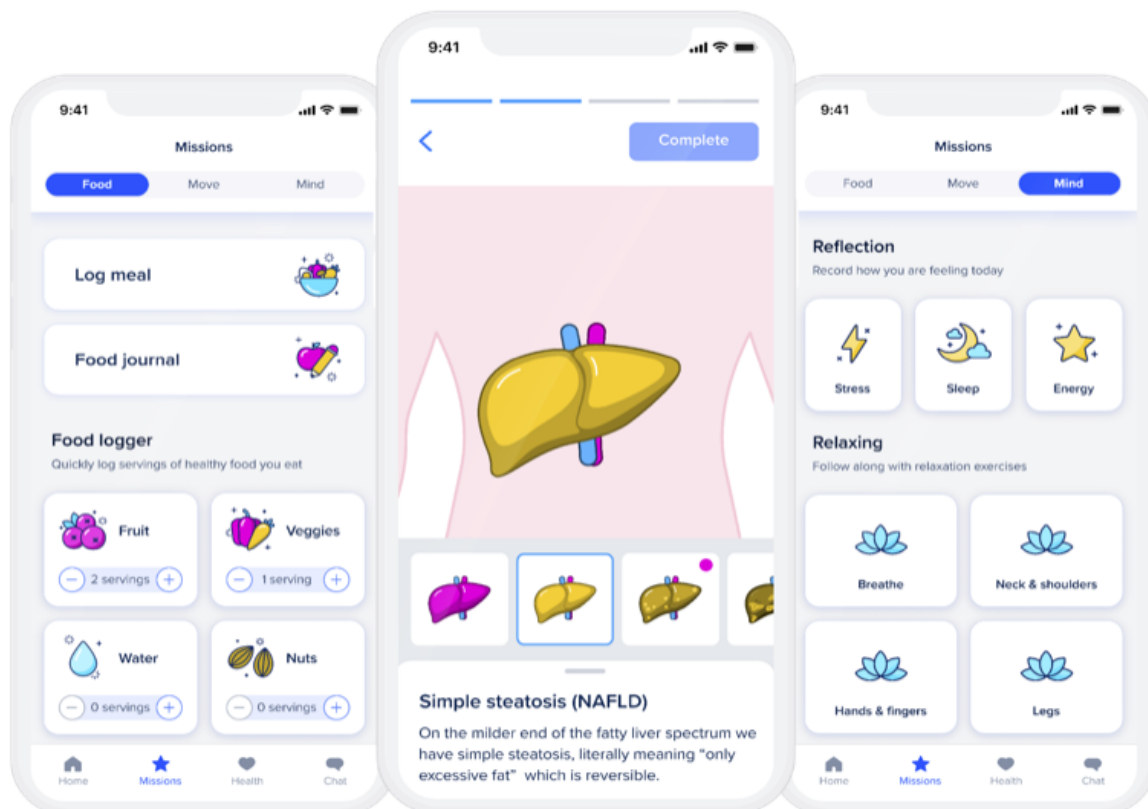


Table 1. The Sidekick-241 program content and descriptions of main missions.

Component	Description
Food journal	Participants were asked to log their meals at least 3 times per week each week. During week 2, individualized goals for gradually reducing carbohydrate intake throughout the program were set based on week 1 consumption.
Step counter	Participants could manually log their steps each day. Individualized goals for increasing steps were set for week 2 based on week 1 step counts.
QoL ^a PROs ^b (stress, sleep, energy)	Participants were prompted to log these measures 2 days per week on a 10-point visual-analog sliding scale.
Surveys	Questions about motivation levels, knowledge and attitudes relating to nutrition and physical activities were administered during weeks 1 and 2 and again during weeks 11 and 12. Questions about current food-related behaviors and potential NAFLD- or NASH-related symptoms were administered every 2 weeks.
Mindfulness	Participants were prompted to complete short mindfulness exercises regularly throughout the program and practice meditation 2 times per week from week 3 onwards.
Coaching	Feedback on weekly in-app activities was provided to participants, particularly on food logs and answers to the in-app surveys. Throughout the program, participants were also able to ask questions as needed and the coach would answer within 24 hours (weekends exempt).

^aQoL: quality of life.

^bPROs: patient-reported outcomes.

During the baseline visit, study staff assisted participants with downloading and installing the Sidekick app with the SK-241 program. A short web-based interview with the program's health coach was offered to all participants during the first 2-3 weeks of the study to establish coach connection and accountability and to provide participants with an opportunity to ask questions. During the interview, the primary goals, main concepts, and the program's approach to diet and weight management were explained. In addition, participants' strengths and potential barriers to participation were discussed.

Outcome Measures and Covariates

Primary outcomes were the program's feasibility and acceptability, as assessed by participant retention, engagement, and satisfaction after the 12-week study period. An active participant was defined as one completing at least 1 in-app mission or interacting with the health coach at least once per week. Retention was measured as the number of participants completing the 12-week program, which was defined as being active 9 of 12 weeks. Engagement was measured as the number of participants who were active during the whole 12-week period. Satisfaction with the program was assessed after program completion with the validated mHealth App Usability Questionnaire (MAUQ), which consists of 18 items and has a possible score of 0-7, with 7 being the highest potential score. The scoring can further be divided into 3 subscales reflecting ease of use (5 items), interface and satisfaction (7 items), and usefulness (6 items) [20]. In addition, detailed participant engagement with specific program features was analyzed.

Secondary outcomes were the program's preliminary and potential clinical impact, as measured by weight loss, changes in liver fat, body composition, serum biomarkers, and other cardiometabolic risk factors (eg, blood pressure, waist and hip circumference, and step counts). Participants were assessed at baseline and at a 12-week follow-up visit for demographic information, anthropometric measures, medical history, medications, and adverse events. Liver fat content was measured and quantified at baseline and at 12 weeks using MRI-PDFF with a multiecho chemical shift-encoded gradient-echo sequence

[21]. Body composition was assessed at baseline and at 12 weeks with a dual-energy X-ray absorptiometry [22]. Blood pressure was measured using an automatic blood pressure monitor. Blood samples were drawn at baseline and at the 12-week follow-up to measure complete blood count, alanine aminotransferase, aspartate aminotransferase, hemoglobin A_{1c} (HbA_{1c}), fasting glucose and insulin for the homeostatic model assessment of insulin resistance (HOMA-IR), total cholesterol, high-density lipoprotein cholesterol, low-density lipoprotein cholesterol, triglycerides, and high-sensitivity C-reactive protein.

Participants were administered the following questionnaires via an electronic patient-reported outcome (PRO) system at baseline and at 12 weeks: the Depression, Anxiety and Stress Scale (DASS-21), the EuroQol-5 Dimension – 5-Level (EQ-5D-5L) index, and the 8-item Morisky Medication Adherence Scale (MMAS-8) [23-25].

For exploratory outcome analysis, study participants were divided into 2 groups depending on how engaged they were with the digital health program. Those using the app 5 or more days per week were defined as highly engaged compared with those using the app less than 5 days per week, and clinical outcomes were compared to assess a potential dose-response relationship.

Statistical Analysis

As this is a feasibility study, a formal sample size calculation was not performed. The researchers aimed for 30-40 participants as this was considered a sufficiently sized sample to obtain information on practical aspects of participants' recruitment, in-app engagement, retention, and rates of acceptance.

Changes in clinical assessments and PROs from baseline to postprogram were calculated as the mean and SD for approximately normally distributed variables (normality was analyzed with the Shapiro-Wilk test) or as the median and IQR for variables that did not satisfy normality criteria. Categorical data were calculated as frequencies and percentages. To compare baseline and postprogram outcomes, paired *t* tests were computed for approximately normally distributed data. In case

the normality assumption was not met, nonparametric tests were computed (Wilcoxon signed-rank tests). Unless otherwise specified, all statistical tests were performed at the 5% (2-sided) significance level. Statistical analysis was performed in Stata (StataCorp) and R (version 4.0.3; R Foundation for Statistical Computing).

All enrolled participants were included in the full analysis set. Missing data were imputed using the last observation carried forward provided that the participant was enrolled in the study and at least one of two measurements (baseline or follow-up) was collected. Moreover, missing baseline measurements in waist circumference, hip circumference, and low-density lipoprotein cholesterol were imputed for 1 participant using the next observation carried backward. The complete case analysis set included participants who attended both the baseline visit and the 12-week follow-up visit.

Ethical Considerations

This study was approved by the National Bioethics Committee of Iceland and the Data Protection Authority (22-075-VI). All participants provided informed consent before being enrolled in the study. All data was deidentified and analyzed in accordance with institutional protocols. Participants were given the option of seeking reimbursement for travel expenses not exceeding US \$150 in total; no other compensation was provided. The study was registered at ClinicalTrials.gov under the trial identifier NCT05426382.

Results

Participant Characteristics

After screening and enrollment, 38 individuals were eligible to participate in the study (Figure 2). The median age of the participants was 59.5 (IQR 46.3-68.8) years, 23 (61%) were women and all were White (Table 2). Of the 38 participants, 17 (45%) had a university degree, none smoked, 34 (90%) had obesity (BMI >30), 19 (50%) had type 2 DM, 27 (71%) had hypertension, 15 (40%) had hypercholesterolemia, and 11 (29%) had a history of cardiovascular disease. Other common comorbidities included hypothyroidism (n=11, 29%), polycystic ovary syndrome (n=4, 11%), and gout (n=2, 5%). In total, 45% (n=17) of participants reported taking antidiabetic medication, 79% (n=30) antihypertensive medication, 37% (n=14) antilipidemic medication, and 37% (n=14) hypothyroid medication. Additionally, 74% (n=28) reported taking other medications, such as proton-pump inhibitors (n=11, 29%), anticoagulants (n=11, 29%), antidepressants (n=8, 21%), vitamin B₁₂ (n=5, 13%), nonsteroidal anti-inflammatory medication (n=4, 11%), and antihistamines (n=4, 11%). During the 12-week study period, 5 (13%) participants reported medication changes: 3 (8%) started new medications (one received antibiotics, one received calcium channel blockers, and one vitamin B₁₂) and 2 (5%) reported dosage adjustments (one for diabetes medications and one for beta blockers and antidepressants).

Figure 2. Flowchart of study participants. MRI: magnetic resonance imaging; SK: Sidekick.

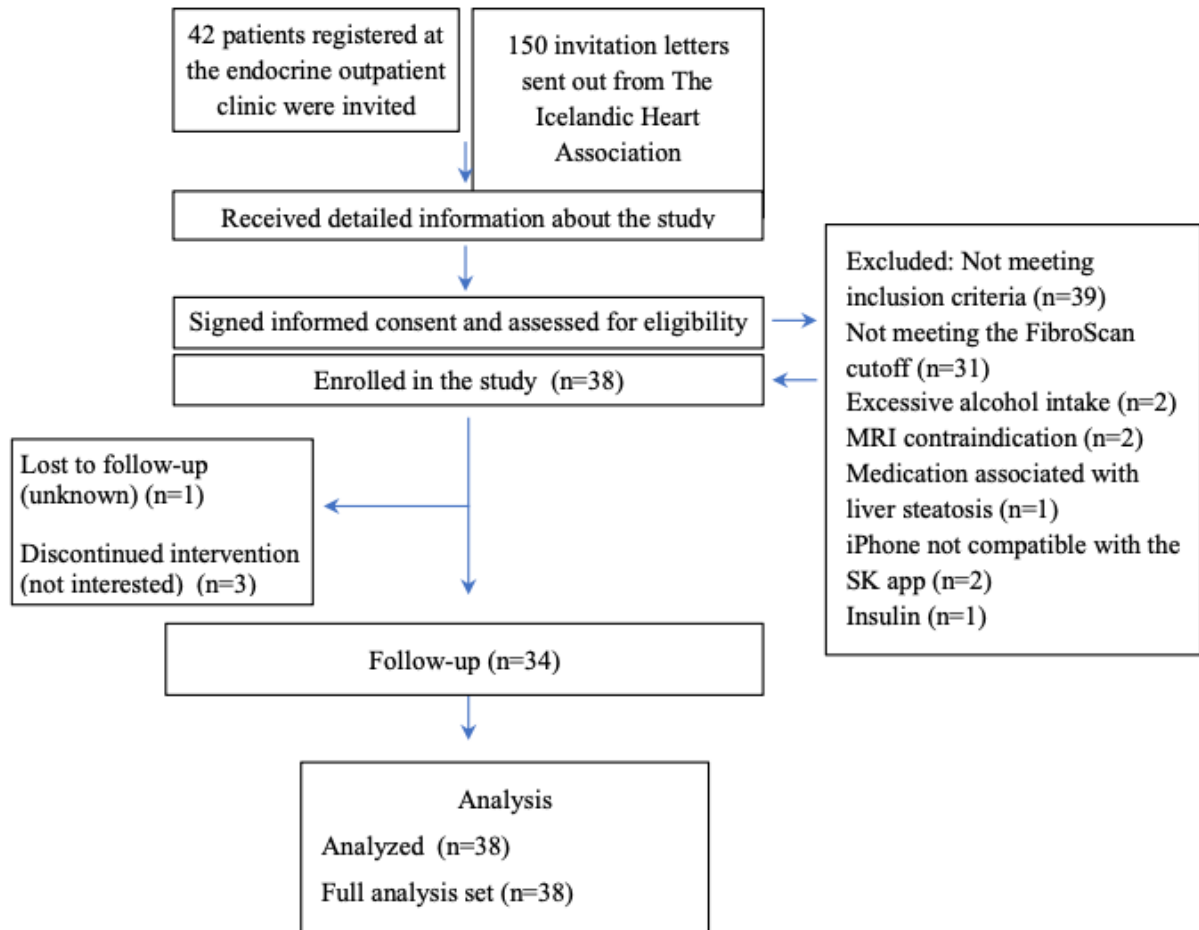


Table 2. Baseline characteristics of the study participants.

Characteristics	Participants (n=38)
Gender, n (%)	
Women	23 (61)
Men	15 (39)
Age (years), median (IQR)	59.5 (46.3-68.8)
Ethnicity: White, n (%)	38 (100)
Work status, n (%)	
Full-time	18 (47)
Part-time	5 (13)
Not in labor market	15 (39)
Pension	11 (29)
Disability	2 (5)
Sick leave	1 (3)
Unemployed	1 (3)
Educational level, n (%)	
University degree	17 (45)
Trades or vocational school or equivalent	12 (32)
Primary education or less	6 (16)
Secondary or matriculate	3 (8)
Smoking status, n (%)	
Current smoker	0 (0)
Never smoked	20 (53)
Former smoker	18 (47)
Comorbidities, n (%)	
Type 2 diabetes	19 (50)
BMI >30	34 (89)
Hypercholesterolemia	15 (39)
Hypertension	27 (71)
Cardiovascular disease	11 (29)
Hypothyroidism	11 (29)
Polycystic ovary disease	4 (11)
Gout	2 (5)
Other	23 (61)

Retention and Engagement in the 12-Week Program

Of the 38 participants, 34 (89%) completed the 12-week program, 29 (76%) were engaged during the whole study period, and 22 (58%) were highly engaged (defined as visiting the app at least 5 days per week) (Table 3). Engagement and retention in the app were similar between those younger or older than 60 years and between men and women (data not shown). Participants were active in-app on a median of 81 (IQR

45.8-84.0) of 84 days or 6.8 (IQR 4.6-7.0) days per week on average and completed an average of 6.9 (SD 2.9) daily missions. Over the course of the study, the health coach sent an average 23.5 (SD 10.3) messages to participants, while participants sent an average of 15.5 (SD 12.4) messages to the coach, who responded within 1.2 (SD 0.9) days. The median MAUQ score was 6.3 (IQR 5.8-6.7) of 7, suggesting high satisfaction with the program among participants.

Table 3. Overall retention, engagement, and satisfaction.

Description	Values
Primary endpoints	
Retention ^a , n (%)	34 (89)
Engagement ^b , n (%)	29 (76)
Satisfaction^c median (IQR)	
MAUQ ^d total score	6.3 (5.8-6.7)
Ease of use (mean of MAUQ items 1 to 5)	6.4 (5.6-6.8)
Interface and satisfaction (mean of MAUQ items 6 to 12)	6.3 (5.9-6.9)
Usefulness (mean of MAUQ items 13 to 18)	6.0 (5.5-6.7)
Exploratory engagement metrics	
Average active ^e days per week (0-7), median (IQR)	6.8 (4.6-7.0)
Average total active days (0-84), median (IQR)	81 (45.8-84.0)
Average daily missions completed ^f , mean (SD)	6.9 (2.9)
Average daily missions assigned, mean (SD)	5.7 (0.49)
Participants who were active >5 days every week, n (%)	22 (58)
Average number of messages sent by participants, mean (SD)	15.5 (12.4)
Average number of messages received by participants, mean (SD)	23.5 (10.3)

^aRetention was defined as participants who completed the program, being active for 9 of 12 weeks. Being active was defined as completing at least 1 in-app mission or interacting at least once in that week with the health coach.

^bEngagement was defined as participants who were active for the entire study period.

^cSatisfaction was measured using the MAUQ.

^dMAUQ: mHealth App Usability Questionnaire.

^eAn active day was defined as a day in which the participant completed at least 1 in-app mission or interacted with the coach.

^fThe participants receive daily assigned missions but also had the opportunity to complete additional missions within the app, thereby surpassing the number of assigned missions.

Metabolic Parameters

The mean weight loss was 3.5 (SD 3.7) kg ($P<.001$), or 3.2% (SD 3.4%) (Table 4). The median body fat percentage changed from 46.6% (IQR 39.4%-52.4%) to 44.3% (IQR 37.8%-52.2%) ($P<.001$) and the mean fat mass from 50.3 (SD 13.8) kg to 48.1 (SD 14.5) kg ($P<.001$). These improvements in body composition were accompanied by reduced MRI-PDFF liver

fat values: in the full analysis set ($n=38$), the mean liver fat percentage significantly decreased from 12.3% (SD 7.1%) to 10.1% (SD 6.5%; $P<.001$), representing a mean relative change of 19.4% (SD 23.9%) (Table 4). In the complete case analysis set ($n=34$), mean liver fat was reduced from 12.4% (SD 6.9%) to 9.9% (SD 6.3%; $P<.001$) with a corresponding mean relative change of 21.6% (SD 24.2%).

Table 4. Differences in anthropometric, biochemical, and clinical measurements at baseline and after 12 weeks for the full analysis set (n=38).

	Baseline	Week 12	Change from baseline to week 12	P value
Anthropometry				
Weight (kg), mean (SD)	110.0 (18.5)	106.5 (18.4)	3.5 (3.7)	<.001 ^a
Relative percentage weight change ^b , mean (SD)	N/A ^c	N/A	3.2 (3.4)	N/A
BMI (kg/m ²), mean (SD)	37.6 (5.8)	36.4 (5.8)	1.2 (1.3)	<.001 ^a
Waist circumference (cm), mean (SD)	123.8 (12.2)	119.9 (12.2)	4.0 (5.1)	<.001 ^a
Hip circumference (cm), mean (SD)	125.1 (14.0)	123.2 (13.3)	1.8 (0.0 to 4.9)	.01 ^d
Waist to hip ratio, median (IQR)	1.00 (0.95 to 1.03)	0.99 (0.92 to 1.03)	0.00 (-0.01 to 0.03)	.09 ^d
Liver assessment				
Liver fat MRI-PDFF ^c (%), mean (SD)	12.3 (7.1)	10.1 (6.5)	2.2 (2.9)	<.001 ^a
Liver fat MRI-PDFF relative change ^b (%), mean (SD)	N/A	N/A	19.4 (23.9)	N/A
Liver stiffness measure (kPa), median (IQR)	6.4 (5.2 to 9.6)	6.6 (5.3 to 8.4)	0.2 (-0.3 to 1.6)	.11 ^d
CAP ^f score (dB/m), mean (SD)	343.6 (34.8)	310.3 (47.2)	33.3 (39.7)	<.001 ^a
Body composition^g				
Total body region fat (%), median (IQR)	46.6 (39.4 to 52.4)	44.3 (37.8 to 52.2)	0.9 (1.4) ^b	<.001 ^a
Fat mass (kg), mean (SD)	50.3 (13.8)	48.1 (14.5)	2.2 (2.7)	<.001 ^a
Lean mass (kg), mean (SD)	56.3 (10.1)	55.6 (9.7)	0.7 (1.7)	.008 ^a
Blood pressure (mmHg), mean (SD)				
Systolic	141.4 (17.1)	135.4 (17.3)	6.0 (13.5)	0.009 ^a
Diastolic	83.6 (7.4)	82.5 (7.4)	1.2 (7.7)	.36 ^a
Biochemical measures				
HbA _{1c} ^h (mmol/mol), median (IQR)	60.0 (56.0 to 66.8)	60.0 (54.3 to 64.0)	0.5 (-0.7 to 3.8)	.03 ^d
S-glucose ⁱ (mmol/L), median (IQR)	6.2 (5.3 to 7.4)	6.3 (5.4 to 6.9)	0.0 (-0.3 to 0.4)	.64 ^d
S-insulin ^j (μU/ml), median (IQR)	21.1 (16.4 to 27.9)	19.0 (13.0 to 25.0)	3.2 (0.0 to 5.4)	.003 ^d
HOMA-IR ^k (mmol/L), median (IQR)	5.8 (4.3 to 8.4)	4.8 (3.6 to 7.2)	0.4 (-0.2 to 2.1)	.02 ^d
Total cholesterol (mmol/L), mean (SD)	4.9 (1.3)	4.8 (1.2)	0.0 (-0.2 to 0.2)	>.99 ^d
LDL-C ^l (mmol/L), mean (SD)	2.9 (1.1)	2.9 (1.1)	-0.1 (-0.3 to 0.1)	.18 ^d
HDL-C ^m (mmol/L), mean (SD)	1.11 (0.23)	1.12 (0.19)	-0.01 (0.12)	.56 ^a
Triglycerides (mmol/L), median (IQR)	1.88 (1.35 to 2.45)	1.68 (1.21 to 1.90)	0.14 (0.00 to 0.47)	.003 ^d
hs-CRP ⁿ (mg/L), median (IQR)	3.0 (1.2 to 5.2)	2.5 (1.1 to 3.9)	0.1 (-0.1 to 0.7)	.14 ^d
ALAT ^o (IU/L), median (IQR)	21.4 (18.2 to 30.2)	23.2 (18.4 to 32.0)	0.0 (-6.8 to 2.8)	.37 ^d
ASAT ^p (IU/L), median (IQR)	20.8 (17.9 to 24.8)	22.3 (18.0 to 25.5)	0.4 (-2.5 to 2.5)	.53 ^d
FIB-4 ^q Index, median (IQR)	1.08 (0.78 to 1.34)	1.08 (0.75 to 1.21)	0.01 (-0.06 to 0.07)	.58 ^d

^aAnalyzed with a paired *t* test.^bPercentage change calculated as the average over individual relative changes.^cN/A: not applicable.^dAnalyzed with a Wilcoxon signed-rank test.

^eMRI-PDFF: magnetic resonance imaging proton density fat fraction.

^fCAP: controlled attenuation parameter.

^gMeasured by dual-energy ray absorptiometry.

^hHbA_{1c}: glycated hemoglobin A_{1c}.

ⁱs-glucose: Serum glucose.

^js-insulin: Serum insulin.

^kHOMA-IR: homeostatic model assessment of insulin resistance.

^lLDL-C: low-density lipoprotein cholesterol.

^mHDL-C: high-density lipoprotein cholesterol.

ⁿhs-CRP high-sensitivity C-reactive protein.

^oALAT: alanine aminotransferase.

^pASAT: aspartate aminotransferase.

^qFIB-4: index for liver fibrosis.

During the study, the distribution of steatosis levels changed. At baseline, the 10%-15% liver steatosis category had the highest frequency with 32% (n=12) of participants. At follow-up, the 5%-10% liver steatosis category had the highest frequency with 34% (n=13) of participants (Table 5). We additionally found a significant correlation between weight loss and absolute ($r=0.48$, $P=.004$) and relative ($r=0.72$, $P<.001$) liver fat changes measured by MRI-PDFF.

According to the FIB-4 data, 4 of the 38 participants were classified as having a high risk of fibrosis at baseline, of which 1 individual regressed to intermediate risk at the 12-week follow-up visit. Most participants (n=27, 71%) had a low risk of fibrosis at baseline according to the FIB-4. At the 12-week follow-up, this percentage had gone up to 79% (n=30).

Mean systolic blood pressure significantly decreased by 6.0 (SD 13.5) mmHg ($P=.009$), and this was not explained by changes in medication or medication adherence (Table 4). There was no significant difference in diastolic blood pressure.

Participants recorded on average 3085 (SD 2246) daily steps in the first week and 4664 (SD 3780) daily steps in the last week, representing a significant increase of 1579 steps per day ($P=.02$).

While participants' average baseline fasting insulin and HOMA-IR levels indicated insulin resistance, we found a significant decrease in serum insulin levels (median 3.2, IQR 0.0-5.4 μ U/ml; $P=.003$), HOMA-IR levels (median 0.4, IQR -0.2 to 2.1 mmol/L; $P=.02$), and HbA_{1c} levels (median 0.5, IQR -0.7 to 3.8 mmol/mol; $P=.03$) (Table 4), suggesting improved glycemic control. In addition, triglyceride levels significantly decreased by a median of 0.14 (IQR 0.00-0.47) mmol/L ($P=.003$), and median high-sensitivity C-reactive protein levels decreased from 3.0 (IQR 1.2-5.2) mg/L to 2.5 (IQR 1.1-3.9) mg/L ($P=.14$) (Table 4), representing improvements in those cardiovascular risk factors.

We did not find any significant change in cholesterol levels, nor any significant changes in PRO scores of health-related quality of life, mental health, or medication adherence from preprogram to postprogram (Table 6).

Table 5. Distributions of liver fat percentage categories based on magnetic resonance imaging proton density fat fraction liver fat values at baseline and at the 12-week follow-up (n=38). All participants with >5% liver fat at baseline had stage 1 steatosis according to the standardized Nonalcoholic Steatohepatitis Clinical Research Network histologic scoring system for nonalcoholic fatty liver disease [26].

Liver fat category (%) ^a	Participants at baseline, n	Participants at week 12, n
<5	6	9
5-10	9	13
10-15	12	7
15-20	5	5
20-25	4	3
25-30	2	1

^aLimits for the presented ranges correspond to values greater than or equal to for lower limits and less than for upper limits.

Table 6. Differences in patient reported outcomes (PROs) at baseline and after 12 weeks for the full analysis set (n=38).

PROs	Baseline	Week 12	Change from baseline to week 12	<i>P</i> value ^a
EQ-5D-5L index ^b	0.8 (0.7 to 0.9)	0.9 (0.8 to 1.0)	0.0 (–0.1 to 0.0)	.36
DASS-21^c, median (IQR)				
Total score (0 to 56)	5.5 (2.0 to 13.0)	6.0 (2.0 to 11.0)	0.0 (–2.0 to 2.0)	.95
Depression score	1.0 (0.3 to 4.5)	1.0 (0.0 to 3.0)	0.0 (0.0 to 1.0)	— ^d
Anxiety score	1.0 (0.0 to 2.0)	1.0 (0.0 to 2.0)	0.0 (–0.7 to 1.0)	—
Stress score	3.0 (1.0 to 6.0)	3.0 (0.3 to 6.0)	0.0 (–1.0 to 1.0)	—
MMAS-8^e				
Total score (0 to 8)	7.0 (6.8 to 8.0)	7.0 (6.8 to 8.0)	0.0 (–0.7 to 0.0)	.68
High adherence (=8), n (%)	14 (37)	15 (39)	N/A ^f	—
Moderate adherence (6 to 7), n (%)	15 (39)	15 (39)	N/A	—
Low adherence (<6), n (%)	9 (24)	8 (21)	N/A	—

^aAnalyzed with Wilcoxon signed-rank test.

^bEQ-5D-5L index: EuroQol-5 Dimension – 5-Level index.

^cDASS-21: Depression, Anxiety, and Stress Scale - 21 Items.

^dNot available.

^eMMAS-8: 8-item Morisky Medication Adherence Scale.

^fN/A: not applicable.

Associations Between App Engagement and Clinical Outcomes

An exploratory analysis was performed to assess the relationship between participants' in-app activity and their clinical outcomes. We found that participants who were highly engaged (visited the app at least 5 days per week) had greater weight loss and liver fat reduction (Table S2 in [Multimedia Appendix 1](#)) compared with those who were less engaged. In a complete case analysis, participants who were highly engaged (n=22) lost on average 5.1 (SD 3.8) kg and achieved a 27.5% relative reduction in liver fat, while those who were active on fewer than 5 days a week (n=12) lost on average 1.8 (SD 2.2) kg and achieved 10.8% relative reduction in liver fat. Moreover, highly engaged participants were significantly more likely to achieve a relative weight loss of at least 3% ($P=.001$) or 5% ($P=.02$) compared with those who were less engaged (Fisher exact tests). Taken together, these results suggest that higher engagement with the digital program may be associated with improved metabolic health.

Adverse Events

In total, 9 adverse events were reported, all of which were of mild to moderate intensity with no serious adverse events (Table S3 in [Multimedia Appendix 1](#)). No adverse events were considered to have a causal relationship to the digital health program, as assessed by the primary investigator.

Discussion

Principal Findings

This study demonstrated that the 12-week-long digital health program, SK-241, was feasible given its high retention,

engagement, and satisfaction among people with NAFLD. Cardiometabolic health and liver-specific outcomes improved over the 12-week study period with a significant weight loss and reductions in fat mass, liver fat, systolic blood pressure, triglycerides, insulin, and HbA_{1c} levels.

Digital behavioral programs can be effective at targeting weight loss among people with chronic conditions [27]. Increasing evidence shows that programs—whether digital or face-to-face—with a holistic approach can also be effective for people with NAFLD, where weight loss is a major component of disease management. A recent randomized controlled study from Singapore including 108 adults with NAFLD randomized either to lifestyle advice by a trained nurse or using a lifestyle mobile app in addition to receiving advice by a dietitian showed that the mobile app group had a 5-fold higher likelihood of achieving ≥5% weight loss compared with the control group at 6 months [28].

Previous studies suggest that digital solutions can be as effective as face-to-face behavioral change programs, but engagement with the digital program is an important component of efficacy [29]. Indeed, an important finding of this study was the correlation between participants' in-app engagement and their clinical outcomes; this shows that maintaining engagement and interest is key to reaching the desired clinical improvements. Program engagement may be influenced by several factors, such as recruitment methods, participant characteristics, app design, and the level of support, such as coaching [30,31]. Coaching in particular may be essential to drive engagement as it encourages accountability and may increase motivation [30]. The regular contact that participants had with the coach in the SK-241 program may have contributed to the low attrition and high engagement in this study. Should larger implementation of this

intervention take place, then coaching would be an integral part, at least in the initial stages of the program.

Lifestyle interventions consisting of diet, exercise, and weight loss are recommended to individuals with NAFLD according to treatment guidelines [2]. The primary driver of NAFLD is overnutrition, which causes expansion of adipose deposits and macrophage infiltration into the visceral adipose tissue, creating a proinflammatory state that promotes insulin resistance [32,33]. The resulting imbalance in lipid metabolism leads to the formation of lipotoxic lipids that contribute to cellular stress, including oxidative stress, inflammasome activation, and apoptotic cell death [34,35]. Central obesity is also an important driver of insulin resistance and proinflammatory signaling [36]. In this 12-week study, the mean waist circumference was significantly reduced by 4.0 cm, and body weight by 3.2% on average; these are encouraging results, considering that a 3%-5% weight loss can lead to a reduction in hepatic steatosis [37]. In addition, we found a correlation between weight loss and MRI-PDFF liver fat fraction changes. This is in line with a previous report of greater weight loss leading to more significant improvements in liver histopathology, and studies have shown that a $\geq 30\%$ relative decline in liver fat by MRI-PDFF is associated with histopathological improvements in NASH [38-40]. Participants in this study were able to decrease their waist circumference and body weight and had an average of around a 20% relative reduction in liver fat by MRI-PDFF, with a subset of participants achieving a 30% relative decline, which might lead to improved NAFLD and NASH histopathology.

Despite the risk of progressive liver disease, the leading cause of death in people with NAFLD is cardiovascular disease [10]. This is likely due to risk factors that are shared between NAFLD and cardiovascular diseases, although it is unclear to what extent NAFLD has a direct causative role in the development of cardiovascular disease [41]. Therefore, it was important to see significant improvement in cardiovascular risk factors in our study, such as a decrease in systolic blood pressure, triglycerides, insulin, and HbA_{1c}. The increased physical activity in our study as measured by the in-app step counter and the correlation between in-app activity and weight loss suggest that the digital program may successfully engage participants in behaviors that lead to more weight loss, which in turn may hypothetically improve liver function and glycemic control. Regular tracking of meals and physical activity and completing the in-app PROs may help people become more aware of their habits, while the education and the coach's feedback and support may give them the necessary tools to change their behaviors. We did not find any significant changes in the PRO scores of health-related quality of life and mental health, which was most likely due to the short duration of the study and the small size of the cohort.

Furthermore, studies have shown that health care utilization and expenditure are particularly high among people with NAFLD and NASH [42,43]. Therefore, there is a great need for early identification and effective management of people with NAFLD to minimize the comorbidity burden and health care costs.

The fibrosis risk among study participants was assessed both with a VCTE FibroScan LSM and by calculating the FIB-4 index score from participants' age and the serum alanine aminotransferase, aspartate aminotransferase, and platelet count. The results indicated that a few participants had an intermediate to high risk of having liver fibrosis (data not shown) and could be referred to as probable patients with NASH, thereby suggesting that the digital health program might be feasible for individuals with NASH in addition to those with NAFLD. However, both of these measurements have their limitations and need to be interpreted cautiously. VCTE can rule out advanced fibrosis but often leads to false positive results in NAFLD, while the FIB-4 score might overestimate fibrosis in populations older than 65 years and is considered to have a low positive predictive value for identifying advanced fibrosis [44,45].

Strengths and Limitations

A strength of this study was the high engagement and completion rate, as these are well known issues of digital health programs [46]. In addition, the holistic nature of the program, developed by a multidisciplinary team of experts and focused on multiple aspects of participants' lifestyle, combined with the regular support provided by the coach, can be considered a strength. A further strength was the length of the program, which allowed sufficient time to assess meaningful changes in engagement and clinical outcomes.

Limitations of this study included the single-arm design, which limits the interpretation and generalizability of our findings. The lack of a control group made it difficult to directly infer the clinical benefit of digital program, thus the secondary outcomes relating to clinical efficacy should be interpreted with caution. The observed clinical improvements should also be interpreted in context with the short duration of the health program, as sustaining improvements can be challenging after short-term behavioral interventions. It should also be acknowledged that a seasonal increase in activity levels may have contributed to the observed changes, as the study began in early summer when people tend to be more physically active. Furthermore, all the participants were White and around 50% had a relatively high education level. Higher education level has been associated with a lower burden of traditional cardiovascular risk factors [47]. Previous studies have shown an association between socioeconomic status and NAFLD, where poverty seems to be a risk factor for developing NAFLD independent of other known risk factors, such as type 2 DM and obesity, and food insecurity is associated with developing NAFLD and advanced fibrosis [48]. Education and smoking status may have affected engagement with the digital health program and, therefore, the generalizability of these results to a wider population may be limited and future trials should recruit a more diverse group of participants to assess the efficacy of the program [49].

Conclusions

The 12-week-long digital health program was feasible for individuals with NAFLD, showing high user engagement, retention, and satisfaction. Improved liver-specific and cardiometabolic health was observed and more engaged

participants showed greater improvements. This NAFLD digital health program could provide a new tool to improve health outcomes in people with NAFLD.

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Data Availability

The data sets generated or analyzed during this study are not publicly available due to restrictions in the informed consent form. Additional summary statistics will be provided upon on reasonable request.

Authors' Contributions

SB, HU, EFG, KS, TG, TK, SO, and VG contributed to conceptualization. SB, HU, EFG, KS, AI, BD, GEAM, TG, GB, SS, SO, and VG contributed to the methodology. SB, HU, EFG, AI, BD, SS, SO, and VG contributed to the investigation. SB and HU wrote the original draft. SB, HU, EFG, KS, AI, BD, GEAM, TG, TK, GB, SS, SO, and VG revised and edited the manuscript. SO acquired funding. SO and VG procured resources and supervised the study.

Conflicts of Interest

HU, EFG, AI, BD, KS, TK, GEAM, and TG are employed by Sidekick Health. SO is an employee and cofounder of Sidekick Health. SB received consultancy fees from Sidekick Health during the study period. SS, GB, and VG have no competing interests to declare.

Multimedia Appendix 1

Supplementary tables.

[\[DOCX File , 17 KB - cardio_v8i1e52576_app1.docx \]](#)

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Abbreviations

- CAP:** controlled attenuation parameter
- DASS-21:** Depression, Anxiety, Stress Scale, 21 Items
- DM:** diabetes mellitus
- EQ-5D-5L index:** EuroQol-5 Dimension – 5-Level index
- HbA1c:** hemoglobin A1c
- HOMA-IR:** homeostatic model assessment for insulin resistance

LSM: liver stiffness measurement
MAUQ: mHealth App Usability Questionnaire
MMAS-8: 8-item Morisky Medication Adherence Scale
MRI-PDFF: magnetic resonance imaging proton density fat fraction
NAFLD: nonalcoholic fatty liver disease
NASH: nonalcoholic steatohepatitis
ppt: percentage points
PRO: patient-reported outcome
s-insulin: Serum insulin
Total-C: total cholesterol
VCTE: vibration-controlled transient elastography

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Original Paper

Contactless and Calibration-Free Blood Pressure and Pulse Rate Monitor for Screening and Monitoring of Hypertension: Cross-Sectional Validation Study

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Abstract

Background: The key to reducing the immense morbidity and mortality burdens of cardiovascular diseases is to help people keep their blood pressure (BP) at safe levels. This requires that more people with hypertension be identified, diagnosed, and given tools to lower their BP. BP monitors are critical to hypertension diagnosis and management. However, there are characteristics of conventional BP monitors (oscillometric cuff sphygmomanometers) that hinder rapid and effective hypertension diagnosis and management. Calibration-free, software-only BP monitors that operate on ubiquitous mobile devices can enable on-demand BP monitoring, overcoming the hardware barriers of conventional BP monitors.

Objective: This study aims to investigate the accuracy of a contactless BP monitor software app for classifying the full range of clinically relevant BPs as hypertensive or nonhypertensive and to evaluate its accuracy for measuring the pulse rate (PR) and BP of people with BPs relevant to stage-1 hypertension.

Methods: The software app, known commercially as Lifelight, was investigated following the data collection and data analysis methodology outlined in International Organization for Standardization (ISO) 81060-2:2018/AMD 1:2020 “Non-invasive Sphygmomanometers—Part 2: Clinical investigation of automated measurement type.” This validation study was conducted by the independent laboratory Element Materials Technology Boulder (formerly Clinimark). The study generated data from 85 people aged 18-85 years with a wide-ranging distribution of BPs specified in ISO 81060-2:2018/AMD 1:2020. At least 20% were required to have Fitzpatrick scale skin tones of 5 or 6 (ie, dark skin tones). The accuracy of the app’s BP measurements was assessed by comparing its BP measurements with measurements made by dual-observer manual auscultation using the same-arm sequential method specified in ISO 81060-2:2018/AMD 1:2020. The accuracy of the app’s PR measurements was assessed by comparing its measurements with concurrent electroencephalography-derived heart rate values.

Results: The app measured PR with an accuracy root-mean-square of 1.3 beats per minute and mean absolute error of 1.1 (SD 0.8) beats per minute. The sensitivity and specificity with which it determined that BPs exceeded the in-clinic systolic threshold for hypertension diagnosis were 70.1% and 71.7%, respectively. These rates are consistent with those reported for conventional BP monitors in a literature review by The National Institute for Health and Care Excellence. The app’s mean error for measuring BP in the range of normotension and stage-1 hypertension (ie, 65/85, 76% of participants) was 6.5 (SD 12.9) mm Hg for systolic BP and 0.4 (SD 10.6) mm Hg for diastolic BP. Mean absolute error was 11.3 (SD 10.0) mm Hg and 8.6 (SD 6.8) mm Hg, respectively.

Conclusions: A calibration-free, software-only medical device was independently tested against ISO 81060-2:2018/AMD 1:2020. The safety and performance demonstrated in this study suggest that this technique could be a potential solution for rapid and scalable screening and management of hypertension.

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KEYWORDS

remote photoplethysmography; vital signs; calibration-free blood pressure monitor; medical device; hypertension screening; home blood pressure monitoring; vital; vitals; device; devices; hypertension; hypertensive; cardiovascular; cardiology; heart; blood pressure; monitoring; monitor; mHealth; mobile health; validation

Introduction

Cardiovascular disease (CVD) is the largest cause of death worldwide, accounting for approximately 19 million deaths a year [1]. In the European Union, it accounts for almost one-third of all deaths [2], and in England, it accounts for one-quarter of all deaths [3]. Health inequality related to CVD is pronounced, with people living in the most deprived areas of England being more than twice as likely to die from CVD than people in the least deprived areas [4]. In the United States, disparities in CVD prevalence between the richest and poorest populations are not only substantial but growing [5].

High blood pressure (BP) is the leading risk factor for CVD [6]: globally, 54% of strokes and 47% of myocardial infarctions are attributable to hypertension [7]. Therefore, BP is the best single indicator for identifying people at risk of CVD; once someone is diagnosed with hypertension, they can receive clinical support (lifestyle changes and antihypertensive medication) to reduce their risk of CVD. Indeed, BP is also the most important aspect of health for a patient with diagnosed hypertension to try to control (ie, keep at safe levels) to reduce their risk of CVD: every 10 mm Hg reduction in BP down to a systolic BP of 110 mm Hg results in a 17% reduction in coronary heart disease, 27% reduction in stroke, 28% reduction in heart failure, and 13% reduction in all-cause mortality [8].

The large number of deaths caused by CVD plus the high health care and societal costs of CVD events (myocardial infarctions and strokes) are driving a strong global push to identify people with undiagnosed hypertension and then ensure their hypertension is well controlled. In the United States, up to 1 in 8 patients with hypertension may not be diagnosed [9]. In England, 29% of people with hypertension are undiagnosed. This equates to 4.2 million people with undiagnosed hypertension [10]. Nationally, a target has been set to increase the percentage of hypertension cases that are diagnosed to 80% by 2029 [11], a target that will be more challenging to meet than was originally expected because it is estimated that the COVID-19 pandemic prevented or delayed almost 500,000 diagnoses of hypertension across England, Scotland, and Wales [12]. Rapidly identifying millions of people with undiagnosed hypertension requires a highly innovative and rapidly scalable approach. This is particularly true where a patient's hypertension may be undiagnosed because they are less engaged with conventional health care services, such as NHS Health Checks in England and people without health insurance in the United States.

Novel approaches are needed to ensure patients with diagnosed hypertension control their BP to safe levels (eg, in-clinic systolic BP <140 mm Hg and diastolic BP <90 mm Hg). Rates of BP control achieved using current approaches (typically home BP monitoring [HBPM] using an automated oscillometric BP cuff) are repeatedly shown to be low; in the United States, 43.7% of

people with treated hypertension have controlled BP [13]. In the United Kingdom, this rate is lower at approximately 38.1% [14].

HBPM can help improve BP control, especially when it is in combination with cointerventions such as systematic medication titration, patient education, or lifestyle counseling [15]. However, many people with diagnosed hypertension do not own a BP monitor: one UK study found the rate to be not much more than half of treated patients [16]. For many patients who do own a BP monitor, the challenges to using the monitor mean they do not measure their BP according to clinical instructions. These challenges include their inconvenience (bulky size, need to roll up sleeves, and need for regular calibration); their difficulty in operating; and the discomfort that they can cause, particularly to patients with learning difficulties, cognitive impairments, mental illness, or frailty. One study in the United States found that only 38.7% of people with diagnosed hypertension report that they regularly self-monitor their BP [17]. With almost 94 million diagnosed in the United States alone [13,18], there is an opportunity to improve the BP control of many millions of people by overcoming the barriers to BP monitoring created by the hardware nature of conventional BP monitors.

Pulse rate (PR) is another vital sign that can be beneficial to monitor in people with hypertension. The COVID-19 pandemic highlighted the heightened risk of infectious diseases in people with hypertension; a 2.5-fold increase in severity and mortality was observed [19]. It has been shown that presymptomatic infections such as COVID-19 can be detected by regular monitoring of heart rate (HR) [20].

The majority of the world's population has the equipment needed to use on-demand digital health apps, which could help to reduce health inequalities linked to access to and attitudes or behaviors toward specialist medical equipment: in the United States, it is estimated that 92% of the population owned a smartphone in 2023 [21]. Smartphone ownership is also increasing in low-resource countries; it is predicted to reach 75% in India by 2026 [22]. Software-only BP monitors that do not require calibration have particular promise for enabling high-volume hypertension screening that is currently unfeasible with conventional BP monitors or innovative BP monitors that require initial user calibration using separate hardware. Contactless BP monitors that require no specialist equipment could potentially improve adherence to HBPM. It is therefore reasonable to expect that software-only BP monitors can enable earlier and better detection of hypertension and improve rates of BP control among people with diagnosed hypertension, leading to better patient outcomes.

Element Materials Technology Boulder (formerly Clinimark) completed a clinical investigation of the Lifelight software-only BP monitor, commissioned by the app's manufacturer. The

study aimed to assess the app's accuracy in measuring PR and BP.

Methods

Overview

The procedure, data collection methods, and data analysis methods of the validation study follow applicable sections of the following: International Standard International Organization for Standardization (ISO) 81060-2:2018/AMD 1:2020 "Non-invasive sphygmomanometers—Part 2: Clinical investigation of intermittent automated measurement type," where relevant to the device under investigation; ISO 14155:2020 "Clinical investigation of medical devices for human participants—Good clinical practice"; Medical Device Regulation European Union 2017/745; and Code of Federal Regulations for Nonsignificant Risk Devices.

Ethical Considerations

The study was performed in accordance with the Declaration of Helsinki, 21 CFR 50, and 21 CFR 812 for nonsignificant risk

device study investigations. The study only commenced once approval was received from the Independent Review Board (IRB) for testing through Salus IRB (project 2022-513; approved on March 6, 2023).

Participants and Recruitment

Participants were volunteers aged 18 to 85 years old who received an invitation from Element Materials Technology Boulder via phone or email to take part in the study. Some of the participants were known to Element to be suitable based on their BP values in previous studies. Since ISO 81060-2:2018 prescribes minimum participation levels at the extremes of the BP range (Table 1), recruitment was organized such that most of the potential participants at the hypotensive and high hypertensive ends of the range were invited first. These then either helped to fill most of the required allocations at the extremes, or the adjacent categories if their BP measurements on the day (using the baseline reference auscultation) put them in the next higher BP category (hypotensive) or next lower category (hypertensive). Thus, participants generally were included from the extremes of the range toward the normotensive center of the required distribution.

Table 1. Required blood pressure (BP) distribution of the 85 participants in the laboratory-based, cross-sectional validation study of the software-only and calibration-free BP monitor.

BP range	Required percentage of the 85 study participants
Systolic BP ≤ 100 mm Hg (hypotension)	$\geq 5\%$
Systolic BP ≥ 140 mm Hg (hypertension)	$\geq 20\%$
Systolic BP ≥ 160 mm Hg (high hypertension)	$\geq 5\%$
Diastolic BP ≤ 60 mm Hg (hypotension)	$\geq 5\%$
Diastolic BP ≥ 85 mm Hg (hypertension)	$\geq 20\%$
Diastolic BP ≥ 100 mm Hg (high hypertension)	$\geq 5\%$

When potential participants arrived in the Element laboratory, the procedure was explained to them, and an IRB-approved informed consent form was provided to them. The informed consent outlined study designs as well as the rights and obligations of the participant. The study staff was available to answer any questions about this study or the form. Participants who were satisfied that all of their questions had been satisfactorily answered, who completed the informed consent and health screening, and who met all of the inclusion criteria and none of the exclusion criteria were enrolled in the study. Exclusion criteria were as follows: medically unsuitable for participation at the time of visit (the principal investigator or clinician used their medical discretion to not enroll participants if the participant's self-reported condition would compromise participant safety if they were enrolled); any heart dysrhythmia (except respiratory sinus arrhythmia) as confirmed with 3-lead electroencephalography (ECG); compromised circulation or peripheral vascular disease; clotting disorder; excessive facial hair; or conditions that affect the skin, such as anemia, jaundice, rosacea, psoriasis, acute acne, and erythropoietic protoporphyria. Female participants who were pregnant or trying to get pregnant were also excluded. The app is currently contraindicated for these people.

Where a participant would not add to the remaining skin tone or BP sample size requirements, they also were not enrolled. This was done to avoid further diluting the percentages of participants with darker skin tones and low and very high BPs.

Study data were deidentified and a participant number was used for the day of the test along with participant demographics. Records identifying participants' names (informed consent and health forms) were kept in a secured location with either a locked file or a locked door.

Participants could choose to withdraw themselves from the study without prejudice or they could be withdrawn by study investigators for predetermined reasons. One predetermined reason for withdrawing a participant was determined after their study participation had taken place: it was determined that their removal would help the study to reach its skin tone and BP sample size requirements sooner and without unnecessarily increasing the overall sample size of the study, which would incur extra cost. In this case, relevant participants were withdrawn in a last-one-in, last-one-out approach. Data excluded from the analysis were documented with justifications.

The only direct benefit to participating in this study was being a paid volunteer. At the end of their study participation in the

laboratory, participants were each paid US \$100 for participating.

Study Procedures

The study was conducted from May 18, 2023, to August 3, 2023, in the Element Materials Technology laboratory in Louisville, Colorado, United States, in accordance with the study procedure. Study notes were made to describe the conditions of each test as well as deviations, device issues, and any adverse events. There was no additional follow-up with the participants.

The same-arm sequential method was used to assess the app's accuracy for measuring BP against the dual auscultation reference data. The reference BP measurements were made by 2 trained observers using a digital sphygmomanometer (with a maximum error of SD 1 mm Hg per NIST traceable calibration verification) with a released BP cuff and a dual auscultatory stethoscope to listen to the Korotkoff sounds at the brachial artery of each participant's bare left arm. Each observer's recording of observations of the reference sphygmomanometer was not visible to the other observer and neither observer could see the measurements recorded by the app. The actual reference BP measurements are the average of each consecutive pair of reference BP recordings (ie, the recording made before a given measurement of BP using the app and the measurement made afterward). These reference BP measurements determine which BP band each measurement set contributes to (hypotension, normotension, stage-1 hypertension, or stage-2/3 hypertension). The participant's age, sex, and height data were entered into the app before measurements were taken, as the device uses these biometrics in addition to calculated signal features in the machine learning algorithms for BP [23]. The frame rate of the smart device on which the app was run was 30 frames per second and the image resolution was 1080 pixels. The app does not produce measurements if the frame rate drops. There are a minimum number of pixels in the region of interest taken from the midface. Participants were seated in front of 2 photographic quality LED light panels.

After the participants had rested in the seated position for at least 5 minutes with legs uncrossed; feet flat on the floor; and back, elbow, and forearm supported, 1 or 2 initial baseline reference BP recordings were taken. Then, up to 8 pairs of reference and app recordings (starting and ending with reference recordings) were taken sequentially to obtain a minimum of 3 valid paired reference and app BP measurements. At least 60 seconds elapsed between each BP determination.

Any pair of observers' reference BP recordings with a difference greater than 4 mm Hg were excluded and additional pairs of measurements (up to 8 in total) were taken to ensure that no more than 10% of the participants had fewer than 3 valid pairs of BP readings.

Simultaneous to the BP measurements, a Food and Drug Administration–cleared ECG HR monitor (GE Healthcare S5 Compact Monitor) recording HR at 0.2 Hz was used as the reference for app-derived PR measurements. This ECG recording was continuous; reference measurements were the

average over the 60-second window that the app was running simultaneously.

Sample Size

The sample size calculation for the full dataset collected in this study is defined by ISO 81060-2:2018/AMD 1:2020. The requirement for 85 participants originated from the early work of the ANSI/AAMI BP committee dating from 1987 [24].

The distribution of reference BP measurements for the 85 participants is also defined by ISO 81060-2:2018/AMD 1:2020 as presented in Table 1.

Additionally, the ISO standard requires that at least 30% of participants are male and at least 30% are female. We additionally set the requirement that at least 20% of the study population should have a Fitzpatrick score of 5 or 6 (as assessed using the Mexameter MX 18 Melanin Density meter Photonova). Although no standard related to BP monitors or remote photoplethysmography (rPPG)–based medical technologies have requirements on the skin tone distribution of validation study participants, the Food and Drug Administration has issued guidance that pulse oximeters (a PPG technology) should be validated on a population where at least 15% of participants have dark skin tones [25]. We therefore set the requirement for at least 20% of the participants in our validation study to have Fitzpatrick skin tones of 5 or 6 to exceed the requirement for pulse oximeters. Our protocol allowed us to recruit up to 200 volunteers in order to secure the requisite data for analysis from 85 participants.

For the PR analysis, this paper reports on the full dataset collected from study participants (ie, data from 85 participants meeting all skin tone and BP distribution requirements). For BP, we provide two sets of analyses: (1) analyses related to the use case of hypertension screening, which is relevant to people with any BP (from hypotension through to high hypertension), and (2) analyses related to the use case of HBPM by people with stage-1 hypertension (BP up to 160/100 mm Hg). Therefore, the full dataset collected from study participants in the validation study is used for analyses related to the hypertension screening use case (ie, data from 85 participants meeting all skin tone and BP distribution requirements). However, for the analyses related to HBPM, only the normotensive and stage-1 hypertensive BP measurements are included, that is, reference systolic BP data points of 100–159 mm Hg and reference diastolic BP data points of 60–99 mm Hg. Therefore, the analyses related to HBPM reported in this paper are made using data from fewer than 85 participants.

Data Analysis

All statistical analyses were performed using the Python object-oriented programming language. We did not perform imputation of missing or implausible data, and any missing, implausible, or problematic readings were excluded from the analysis. Where the app was unable to detect the participant's face during the measurement period, this was recorded in the care report form as a device deficiency and the measurements were not analyzed. Data for a given participant were considered valid if the reference systolic BP determinations did not differ by more than 12 mm Hg and the reference diastolic BP

determinations did not differ by more than 8 mm Hg over the range of readings once the participant had settled.

This paper reports the mean error with SD and also mean absolute error (MAE) with associated SD of the app's BP measurements in cases where BP is either normotensive or stage-1 hypertensive. Mean error and SD comprise the Criterion 1 performance requirements stated in ISO 81060-2:2018/AMD 1:2020, which are the clinically sought-after performance metrics for these 2 use cases.

This paper also reports the app's performance for measuring BP in terms of its accuracy in classifying a given measurement set (simultaneous systolic and diastolic BP measurements) as either normotensive or hypertensive. A hypertensive systolic BP measurement (≥ 140 mm Hg) or a hypertensive diastolic BP measurement (≥ 85 mm Hg) can determine a measurement set to be hypertensive. This performance metric is particularly relevant to the use case of screening people with any level of BP for hypertension.

For PR, the app's PR measurements were compared with the reference 3-lead, ECG-derived HR measurements averaged over the same 60-second period. The app's performance in this paper is reported as accuracy root-mean-square (A_{rms}). The mean bias with SD, MAE with associated SD, and R^2 values are also reported.

Table 2. Demographics of the 85 study participants providing data for assessment of the accuracy of the software-only blood pressure (BP) monitor for measuring pulse rate and screening for hypertension in the laboratory-based validation study.

Demographic factor (n=85)	Value
Sex, n (%)	
Male	28 (33)
Female	57 (67)
Age (years), mean (range)	47.8 (20-77)
Systolic BP (mm Hg; determined from baseline reference measurement), mean (range)	124 (81-192)
Diastolic BP (mm Hg; determined from baseline reference measurement), mean (range)	78 (48-107)
Race (participants could report more than 1 race), n (%)	
American Indian or Alaskan Native	3 (4)
Asian	11 (13)
Black or African American	9 (11)
White	64 (75)
Other	3 (4)
Ethnicity, n (%)	
Hispanic	9 (11)
Non-Hispanic	76 (89)
Skin tone, n (%)	
Fitzpatrick 5 or 6	17 (20)
Fitzpatrick ≤ 4	68 (80)

The detailed breakdown of BP distributions for these 85 participants is shown in Table 3. These distributions meet the requirements of ISO 81060-2:2018/AMD 1:2020. Hypotension

Results

A total of 129 volunteers were screened and enrolled in the study in order to generate data meeting the requirements of ISO 81060-2:2018/AMD 1:2020. No patients were excluded before recruiting these 129 patients because the Element Materials Technology independent laboratory targeted invitations at those people from their existing test panel who they had high confidence would meet all of the inclusion criteria and none of the exclusion criteria. There were no serious adverse events or serious adverse device effects during the study. There were no observed device deficiencies that could have led to serious adverse device effects.

Table 2 presents the demographic distributions of the 85 participants whose data progressed to the PR analyses and BP classification (hypertension screening) analyses. A total of 44 participants were enrolled in the study but subsequently withdrawn because of device deficiencies (n=40—on all of these occasions, the device deficiency was that the app was unable to produce at least 2 BP measurements within 8 attempts), a minor adverse event (unrelated to the app; n=1—this participant was also withdrawn because of device deficiency), participant noncompliance with study procedures (n=1), observers could not determine reference BP measurements (n=1), and the participant would not progress the study closer to reaching its BP distribution requirements (n=2).

is defined as systolic BP ≤ 100 mm Hg and diastolic BP ≤ 60 mm Hg. Stage-1 hypertension is defined as systolic BP ≥ 140 mm Hg but < 160 mm Hg and diastolic BP ≥ 85 mm Hg but < 100

mm Hg. Stage-2/3 hypertension is defined as systolic BP ≥ 160 mm Hg and diastolic BP ≥ 100 mm Hg.

Table 3. Systolic and diastolic blood pressure (BP) distributions of the 85 participants in the laboratory-based, cross-sectional validation study of the software-only and calibration-free BP monitor.

	Hypotensive, n (%)	Stage-1 hypertensive, n (%)	Stage-2/3 hypertensive, n (%)
Systolic BP	11 (13)	21 (25)	4 (5)
Diastolic BP	7 (8)	30 (35)	5 (6)

Once measurements falling outside the normotensive and stage-1 hypertensive ranges were excluded, 185 measurements from 65 participants were used to generate the results related to HBPM. The demographic distributions of these 65 participants are shown in Table 4. The distributions of the normotensive/Stage 1 hypertensive reference systolic and diastolic BP measurements from these 65 participants are shown in Table 5.

Table 4. Demographics of the 65 participants from the laboratory-based validation study of the software-only blood pressure (BP) monitor who had BPs relevant to the home BP monitoring use case, that is, participants providing normotensive or stage-1 hypertensive measurements only.

Demographic factor (n=65)	Value
Sex, n (%)	
Male	26 (40)
Female	39 (60)
Age (years), mean (range)	49.4 (20-72)
Systolic BP (mm Hg; determined from baseline reference measurement), mean (range)	127 (100-159)
Diastolic BP (mm Hg, determined from baseline reference measurement), mean (range)	81 (62-100)
Race (participants could report more than one race), n (%)	
American Indian/ Alaskan Native	2 (3)
Asian	4 (6)
Black / African-American	5 (8)
White	51 (78)
Other	3 (5)
Ethnicity, n (%)	
Hispanic	6 (9)
Non-Hispanic	59 (91)
Skin tone, n (%)	
Fitzpatrick 5 or 6	11 (17)
Fitzpatrick ≤ 4	54 (83)

Table 5. Systolic and diastolic blood pressure (BP) distributions of the 65 participants from the laboratory-based validation study of the software-only BP monitor who had BPs relevant to the home BP monitoring use case, that is, participants providing normotensive or stage-1 hypertensive measurements only.

	Normotensive, n (%)	Stage-1 hypertensive, n (%)
Systolic BP	49 (75)	16 (25)
Diastolic BP	42 (65)	23 (35)

As shown in Figure 1, the mean error of the app's measurements of systolic BP was 6.5 (SD 12.9) mm Hg. The MAE was 11.3 (SD 10.0) mm Hg. Figure 2 shows that the app's mean error for measuring diastolic BP was 0.4 (SD 10.6) mm Hg. The MAE was 8.6 (SD 6.8) mm Hg.

Figure 1. Bland-Altman plot of the systolic blood pressure measurements made by the software-only and calibration-free blood pressure monitor in its laboratory-based cross-sectional validation study on the 65 study participants who had blood pressures relevant to the home blood pressure monitoring use case, that is, participants providing normotensive or stage-1 hypertensive measurements only. The “ground-truth” systolic blood pressures are the systolic blood pressure measurements made by the concurrent dual auscultation reference.

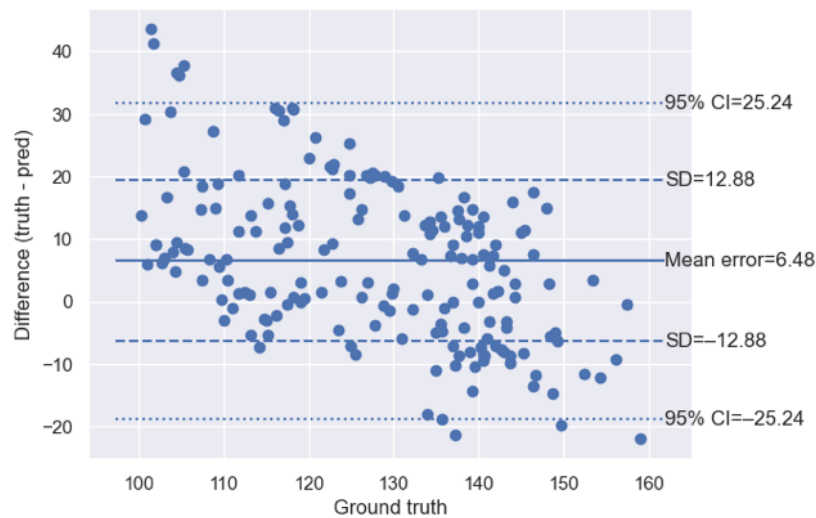
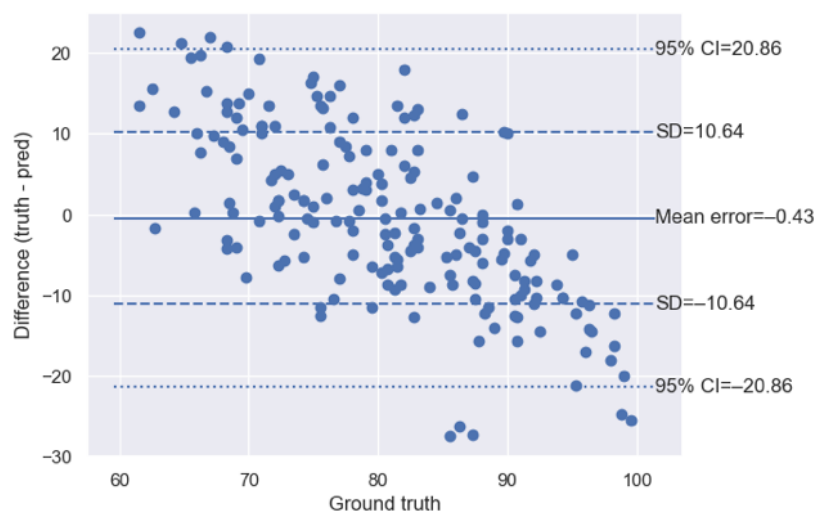


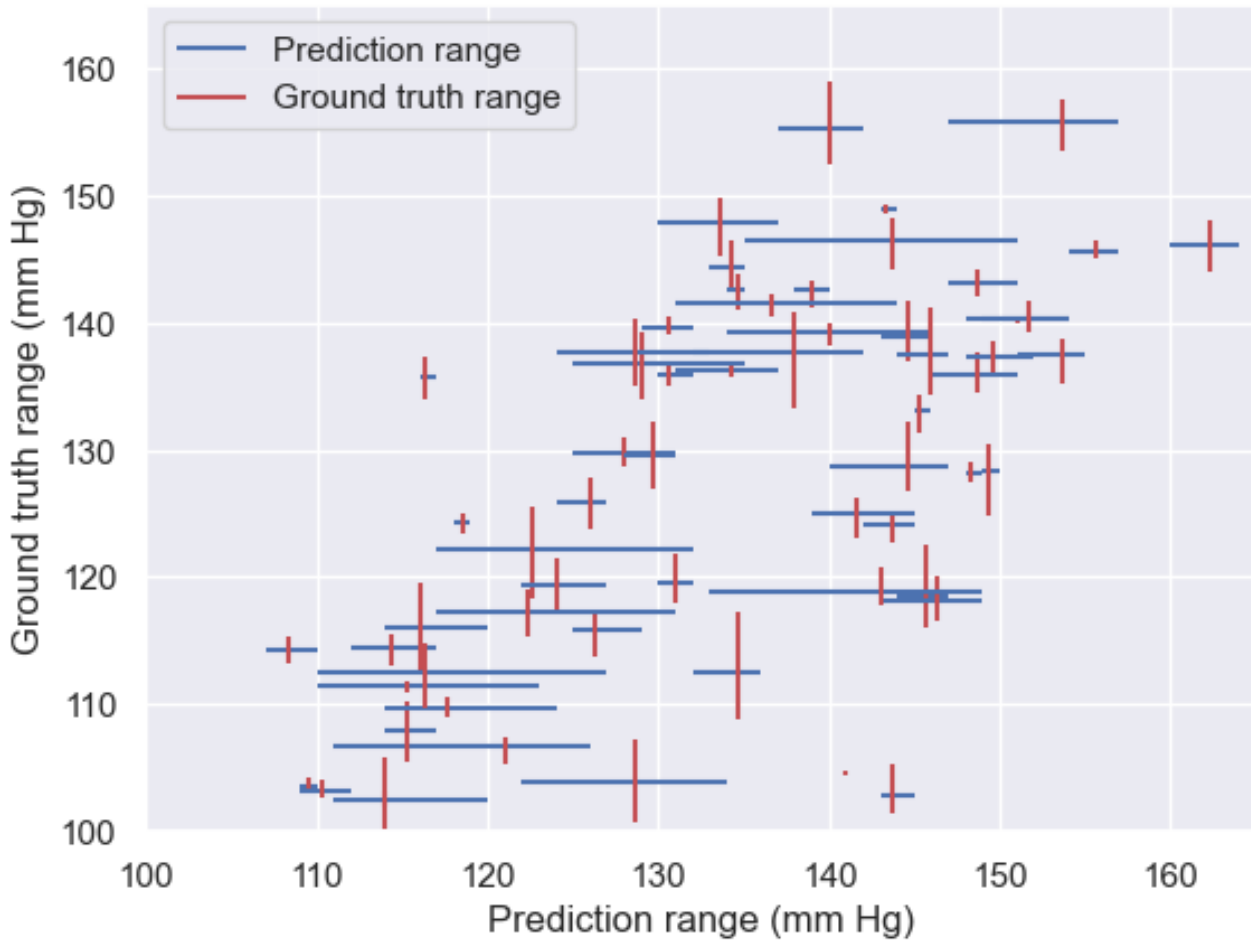
Figure 2. Bland-Altman plot of the diastolic blood pressure measurements made by the software-only and calibration-free blood pressure monitor in its laboratory-based cross-sectional validation study on the 65 study participants who had blood pressures relevant to the home blood pressure monitoring use case, that is, participants providing normotensive or stage-1 hypertensive measurements only. The “ground-truth” diastolic blood pressures are the diastolic blood pressure measurements made by the concurrent dual auscultation reference.



To provide insight into the app’s intrasubject accuracy and reliability, the ranges of ground truth and app measurements across the repeat readings for individual participants are compared in [Figure 3](#). This plot shows that, for some participants, the app repeatedly overestimated or underestimated BP across the repeat readings. The plot also shows that the app had a larger range of repeat systolic BP measurements than the

reference manual sphygmomanometry ground truth for some participants, whereas for other participants, the app had a smaller range. Overall, however, the intrasubject variation of the app’s BP measurements is greater than the variation of the reference method. There is no discernible pattern to the app’s intrasubject measurement ranges, suggesting that the errors are randomly distributed across this BP range.

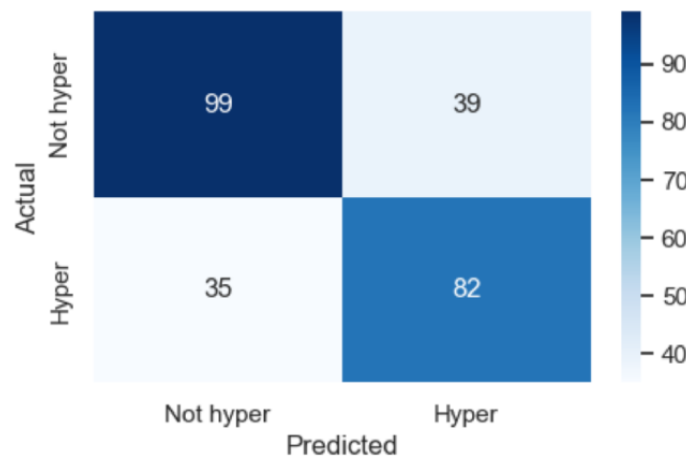
Figure 3. Comparison of the ranges across repeated readings of the dual auscultation reference “ground-truth” systolic blood pressure measurements and the systolic blood pressure measurements made by the software-only blood pressure monitor for each of the 65 cross-sectional validation study participants who had blood pressures relevant to the home blood pressure monitoring use case, that is, participants providing normotensive or stage-1 hypertensive measurements only.



The app correctly classified 70.1% of hypertensive systolic measurements (which could be from people with either stage-1 hypertensive or stage-2/3 hypertensive BP measurements) and 71.7% of nonhypertensive systolic measurements (which could

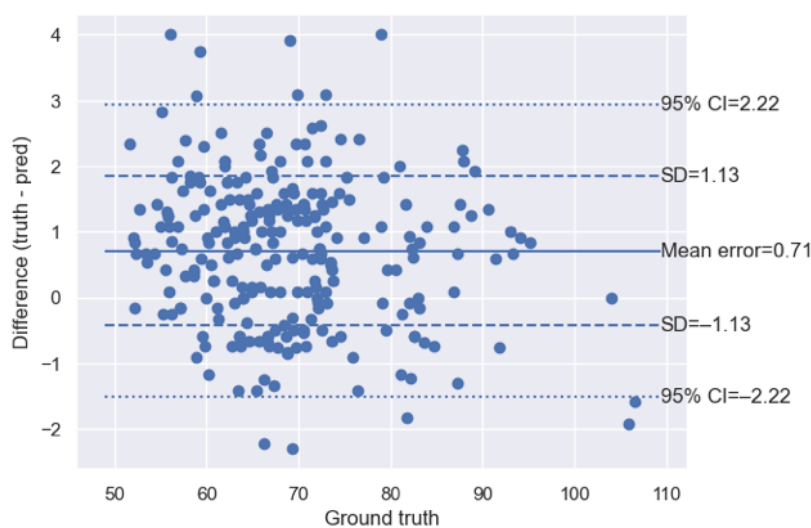
be from people with either normotensive or hypotensive BP measurements). The confusion matrix for these classification results is shown in [Figure 4](#).

Figure 4. Confusion matrix for the software-only and calibration-free blood pressure monitor for classifying each of the 85 participants in the cross-sectional validation study as hypertensive or not. The “ground-truth” hypertension status is determined by whether both or either the systolic and diastolic blood pressure measurements made by the concurrent dual auscultation reference method fall within hypertensive ranges or not.



As shown in Figure 5, the mean bias of the app's measurements of PR across measurements from all 85 participants was 0.7 (SD 1.1) beats per minute (bpm). The MAE was 1.1 (SD 0.8) bpm. The A_{rms} was 1.3 bpm.

Figure 5. Bland-Altman plot of the pulse rate measurements made by the software-only and calibration-free blood pressure monitor in its laboratory-based cross-sectional validation study on 85 study participants, as compared with the “ground-truth” heart rate measurements made by the concurrent electroencephalography reference.



Discussion

Lifelight is a contactless and calibration-free BP and PR monitor that works on standard smartphones and tablet devices. A validation study adhering to relevant ISO standards was conducted on the app by the Element Materials Technology laboratory (ie, independently of the manufacturer).

This study has shown that the app measures PR with A_{rms} of 1.3 bpm. For patients with normotensive or stage-1 hypertensive BP, the app had a mean error of 6.5 (SD 12.9) mm Hg for measuring systolic BP and 0.4 (SD 10.6) mm Hg for measuring diastolic BP. Therefore, the app appears to perform in line with the state of the art in terms of absolute accuracy; a meta-analysis of regulated state-of-the-art BP monitors (devices that measure BP using contact-based PPG, eg, bracelets, or the volume-clamp method or tonometry at the finger) reported the mean error of these devices for measuring systolic BP (across the full range) to be 6.7 (SD 15.3) mm Hg and 5.5 (SD 8.9) mm Hg for measuring diastolic BP [26]. With regard to the accuracy of the app for distinguishing hypertension from nonhypertension, it was found to have 70.1% sensitivity and 71.7% specificity when assessed across the full range of BP values. These values fall within the ranges reported by the studies included in the National Institute for Health and Care Excellence “Hypertension in adults: diagnosis and management - Evidence review for diagnosis 2019” (Guideline NG136): the in-clinic sensitivities of the clinical studies included in the National Institute for Health and Care Excellence’s evidence review range from 59% to 89.3%, and the specificities range from 41.4% to 81% [27].

It is relevant to consider these accuracy results in light of the accuracy of the current standard of care, which are automated oscillometric BP cuffs and monitors. Automated oscillometric cuffs have inherent errors mostly associated with the empirical algorithms used to derive BP from waveform pulsations. Moreover, it is estimated that systematic errors due to

uncalibrated BP monitors account for 28% of cases of undetected hypertension and 32% of false diagnoses of hypertension [28]; systematic error of up to 9 mm Hg can occur within 3 months of calibration [29]. There is differing evidence in the published literature about the state of BP cuffs and monitors owned by individuals in the community. The ACCU-RATE study in England found that 76% of BP cuff and monitor systems owned by primary care patients diagnosed with hypertension were accurate to within 3 mm Hg over the range 0 and 270/300 mm Hg, and only 5% recorded a measurement more than 5 mm Hg different from the ground truth. The largest error recorded by one of these devices was 11.4 mm Hg [30]. On the other hand, a study in Canada found these types of devices to generally be less accurate: 69%, 29% and 7% of HBPM devices sourced from individual owners produced BP measurements with errors of ≥ 5 , 10, and 15 mm Hg, respectively [31].

Compounded with these integral sources of error of BP cuffs and monitors are the (generally larger) errors that occur when these devices are incorrectly operated; one study found that only 62.8% of hypertensive patients place the cuff correctly and only 65.2% place it on a bare arm—a misuse that can cause BP measurement errors of up to 50 mm Hg [32,33]. Another source of major concern is the number of BP cuffs and monitors available on the market that are not validated; one study in Australia found that only 18.3% of upper-arm cuff devices available for purchase on the internet were validated [34]. It should be noted that these sources of error and concern are not relevant to devices that measure central BP and so these devices are typically used in hypertension research instead of BP cuffs.

Strengths of this study that future studies on the app should aim to emulate include how well subject positioning was controlled with respect to their height, back angle, and head angle relative to the camera; the consistency of the lighting through the use of 2 photographic quality LED light panels with adjustable

output; and the use of continuous ECG to ensure concurrent signal was available for the PR analyses, eliminating the risk of physiological variation impacting the comparison.

A weakness of this study was that overrecruitment was required to meet the demographic and BP distribution requirements, particularly because of the app's "device deficiencies," that is, the inability to make a PR and BP measurement in some participants; where the rPPG signal quality does not meet prespecified thresholds, the app returns no PR and BP measurements.

A limitation of this study is that all of the results reported in this paper relate to the use of the app on people for whom the app is not currently contraindicated. If it were used on people for whom the app is contraindicated, including people with vascular disease or atrial fibrillation, different performance statistics may apply. Not everyone who has diseases like these is aware they have them.

Another limitation is that the results may not reflect the accuracy of the app under real-world conditions; it is unrealistic to assume that patients would set up photographic quality LED light panels when using them in a real-world situation. A lower real-world accuracy may still be consistent with clinical use cases because the calibration-free and software-only nature of the app means it can enable BP measurements in circumstances where they otherwise would not occur or might be made using unregulated methods. For example, a home-based, software-only method

may engage individuals who are disengaged from traditional hypertension screening approaches, such as NHS Health Checks. This could facilitate the shift from in-person health checks to digital health checks by providing a method for measuring BP with proven accuracy and therefore predictable impacts at the population level. The alternative would be patients producing BP measurements of unknown provenance, which could have unpredictable implications and impacts on health care systems, given how many unregulated BP monitors are available on the market today [34]. Another relevant clinical use case is HBPM in low-resource contexts where traditional health care resources and services are unavailable, inaccessible, or extremely limited. For all clinical use cases, the random nature of the app's current intrasubject variation means that it may be pertinent for triage-type clinical decisions to be made using multiple measurements instead of one measurement only. Clinical decisions can then be confirmed using standard-of-care methods.

In summary, this validation study suggests that calibration-free and contactless technologies that only require ubiquitous equipment (eg, standard smartphones) could potentially in future be a means to more rapid and scalable hypertension screening and more prevalent HBPM. Globally, 41% of women and 51% of men with hypertension are not diagnosed, and only 21% of people with hypertension have it under control [35,36]. This means that more than a billion people could benefit from a more accessible and convenient method for measuring their BP. This could lead to a significant reduction in global health burden.

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Data Availability

The datasets generated or analyzed during this study are not publicly available due to their commercially sensitive nature, as mandated by Xim Limited's grant funders and investors, but are available from the corresponding author on reasonable request.

Conflicts of Interest

Mind over Matter Medtech is a long-term subcontractor of Xim Limited for activities including grant bid writing, clinical trial design and management, health economic analysis, and regulatory submission support. However, the company has never contributed directly to the technical design or development of Lifelight and has never received benefits from Xim Limited other than financial payment for contracted work. Element Materials Technology Boulder was funded by Xim Limited to conduct these and previous study activities. The company has never contributed to the technical development of Lifelight and has never received benefits from Xim Limited other than financial payment for contracted work.

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Abbreviations

- Arms:** accuracy root-mean-square
- BP:** blood pressure
- bpm:** beats per minute
- CVD:** cardiovascular disease
- ECG:** electroencephalography
- HBPM:** home blood pressure monitoring
- HR:** heart rate
- IRB:** Independent Review Board
- ISO:** International Organization for Standardization
- MAE:** mean absolute error
- PR:** pulse rate
- rPPG:** remote photoplethysmography

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Corrigenda and Addenda

Correction: Cloud-Based Machine Learning Platform to Predict Clinical Outcomes at Home for Patients With Cardiovascular Conditions Discharged From Hospital: Clinical Trial

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In “Cloud-Based Machine Learning Platform to Predict Clinical Outcomes at Home for Patients With Cardiovascular Conditions Discharged From Hospital: Clinical Trial” (*JMIR Cardio* 2024;8:e45130) the authors made one addition to their affiliations.

The following affiliation has been added to authors PCY, AJ, WX, ZS, and PJ:

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Therefore, the revised authors' affiliations are as follows:

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The correction will appear in the online version of the paper on the JMIR Publications website on December 10, 2024, together with the publication of this correction notice. Because this was made after submission to PubMed, PubMed Central, and other full-text repositories, the corrected article has also been resubmitted to those repositories.

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Original Paper

Cognitive Behavioral Therapy for Symptom Preoccupation Among Patients With Premature Ventricular Contractions: Nonrandomized Pretest-Posttest Study

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Abstract

Background: Premature ventricular contractions (PVCs) are a common cardiac condition often associated with disabling symptoms and impaired quality of life (QoL). Current treatment strategies have limited effectiveness in reducing symptoms and restoring QoL for patients with PVCs. Symptom preoccupation, involving cardiac-related fear, hypervigilance, and avoidance behavior, is associated with disability in other cardiac conditions and can be effectively targeted by cognitive behavioral therapy (CBT).

Objective: The aim of this study was to evaluate the effect of a PVC-specific CBT protocol targeting symptom preoccupation in patients with symptomatic idiopathic PVCs.

Methods: Nineteen patients diagnosed with symptomatic idiopathic PVCs and symptom preoccupation underwent PVC-specific CBT over 10 weeks. The treatment was delivered by a licensed psychologist via videoconference in conjunction with online text-based information and homework assignments. The main components of the treatment were exposure to cardiac-related symptoms and reducing cardiac-related avoidance and control behavior. Self-rated measures were collected at baseline, post treatment, and at 3- and 6-month follow-ups. The primary outcome was PVC-specific QoL at posttreatment assessment measured with a PVC-adapted version of the Atrial Fibrillation Effects on Quality of Life questionnaire. Secondary measures included symptom preoccupation measured with the Cardiac Anxiety Questionnaire. PVC burden was evaluated with 5-day continuous electrocardiogram recordings at baseline, post treatment, and 6-month follow-up.

Results: We observed large improvements in PVC-specific QoL (Cohen $d=1.62$, $P<.001$) and symptom preoccupation (Cohen $d=1.73$, $P<.001$) post treatment. These results were sustained at the 3- and 6-month follow-ups. PVC burden, as measured with 5-day continuous electrocardiogram, remained unchanged throughout follow-up. However, self-reported PVC symptoms were significantly lower at posttreatment assessment and at both the 3- and 6-month follow-ups. Reduction in symptom preoccupation had a statistically significant mediating effect of the intervention on PVC-specific QoL in an explorative mediation analysis.

Conclusions: This uncontrolled pilot study shows preliminary promising results for PVC-specific CBT as a potentially effective treatment approach for patients with symptomatic idiopathic PVCs and symptom preoccupation. The substantial improvements in PVC-specific QoL and symptom preoccupation, along with the decreased self-reported PVC-related symptoms warrant further investigation in a larger randomized controlled trial.

Trial Registration: ClinicalTrials.gov NCT05087238; <https://clinicaltrials.gov/study/NCT05087238>

KEYWORDS

premature ventricular contractions; quality of life; symptom preoccupation; cognitive behavioral therapy: CBT

Introduction

Premature ventricular contractions (PVCs) are a common type of cardiac arrhythmia with a prevalence of 69%-99.5% in the adult population [1,2]. PVCs are commonly asymptomatic but can result in mild to disabling symptoms due to palpitations, dyspnea, presyncope, and fatigue [3]. In the absence of structural heart disease or inherited ion channelopathies, PVCs are referred to as idiopathic and considered benign, although a high PVC burden may induce a cardiomyopathy in some patients [3,4]. Medical treatment with beta-blockers or nondihydropyridine calcium channel blockers can decrease the PVC burden and provide symptomatic improvement; however, this treatment is ineffective in a large portion of patients and may cause side effects. Catheter ablation is the most effective approach to abolish PVCs and has been emphasized in recent guidelines as the recommended first-line treatment for symptomatic idiopathic PVCs [5]. However, ablation may not be readily available or may be offered with some reservation owing to the risk of rare but potentially life-threatening complications and considerable costs [5]. Therefore, many patients with PVCs continue to live with persistent and debilitating symptoms.

Symptom preoccupation, which involves excessive attention to symptoms, fear of symptoms, and associated avoidance behavior, is related to increased symptom severity and low disease-specific quality of life (QoL) in other somatic conditions [6,7]. Studies of atrial fibrillation (AF) have shown that symptom preoccupation, rather than the objective arrhythmia burden, explains elevated symptom severity and impaired QoL [8,9]. However, few studies have investigated QoL in patients with PVCs [10], and the factors underpinning symptom severity and QoL in these patients are not well understood. Given the similar symptom presentation as that associated with AF, we hypothesized that symptom preoccupation is likely to play a role in the subjective symptom experience for patients with PVCs. We have defined symptom preoccupation in the context of cardiac arrhythmias (AF and PVCs) as the fear of experiencing and triggering cardiac-related symptoms, hypervigilance toward cardiac symptoms, persistent worry about complications, and arrhythmia-related avoidance of physical and social activities [11,12]

Cognitive behavioral therapy (CBT) has been found to be effective in reducing disability associated with both anxiety disorders [13] and somatic conditions where symptom preoccupation is prevalent [6,7,13]. In a series of clinical studies, Särholm et al [11,12,14] developed AF-specific CBT (AF-CBT) targeting symptom preoccupation, which resulted in significant improvements in AF-specific QoL and self-reported symptom severity. Therefore, the purpose of this study was to further adapt and evaluate the AF-CBT protocol to target symptom preoccupation in patients with symptomatic idiopathic PVCs.

PVC-specific CBT (PVC-CBT) aims to break the cycle of cardiac-related fear and hypervigilance as well as arrhythmia-specific avoidance behavior and disability through repeated exposure to cardiac-related symptoms and situations that have been avoided due to fear, negative emotional responses, and apprehension of experiencing PVCs. We also aimed to investigate changes in the objective arrhythmia burden as measured with electrocardiogram (ECG), along with the role of symptom preoccupation as a potential mediator of the treatment effect on PVC-specific QoL.

Methods

Study Design

In this uncontrolled pilot trial, we used a pretest-posttest design with 3- and 6-month follow-ups. Self-rated measures were completed online using a secure web-based assessment tool and were collected at pretreatment, post treatment, and at 3- and 6-month follow-ups. The primary outcome and potential mediators were also collected weekly during treatment. The aim was to include 30 participants, yielding a power of 80% to detect at least a moderate increase in the main outcome measure, corresponding to an effect size of Cohen $d=0.65$. However, due to time constraints, we made a pragmatic decision to stop recruitment at 19 participants. This decision was based on the clinical impression of substantial improvements in the first 15 treated participants and experiences from the previous pilot study of AF-CBT, where large average improvement was observed in 19 participants [11].

Participants

Participants were recruited nationwide from Sweden by advertisement in social media and newspapers. To be eligible for the study, participants had to fulfill the following inclusion criteria: (1) 18-70 years old, (2) diagnosed with PVCs with impairing or bothering PVC-associated cardiac symptoms, (3) on medication in accordance with current guidelines [5], and (4) able to read and write in Swedish. Participants were excluded if they had (1) any structural heart disease, including previous myocardial infarction, heart failure with preserved or reduced left ventricular ejection fraction, valvular disease, or previous cardiac surgery; (2) other arrhythmia or severe medical illness; (3) were scheduled for ablation therapy or any other cardiovascular intervention; (4) any medical restriction to physical exercise; (5) severe psychiatric disorder, severe depression, or risk of suicide; or (6) alcohol dependency. All participants underwent cardiac and psychological assessments to ensure that eligibility criteria were met. Participants were asked not to engage in other psychological treatment and only make necessary changes in medication during study participation. Participants were recruited and treated between January 2021 and October 2021, and the last 6-month follow-up was conducted in April 2022.

Ethical Considerations

The Regional Ethics Review Board in Gothenburg approved the trial protocol (Dnr 2020–05809) and the study was registered on ClinicalTrials.gov (NCT05087238). The study was conducted in accordance with the Declaration of Helsinki and all respondents provided informed consent prior to their involvement in the study, wherein they were given detailed information regarding the study's purpose, procedures, potential risks, benefits, and their rights as study participants. The informed consent form outlined these aspects clearly, and participants were given the opportunity to ask questions before agreeing to participate. All identifying data were stored on secure servers and data analysis was conducted on pseudonymized data. No compensation was given for participating. This study report adheres to the TREND (Transparent Reporting of Evaluations with Nonrandomized Designs) statement checklist for nonrandomized interventions [15]. The authors assure the completeness and accuracy of the data and adherence to the trial protocol.

Procedure

Applicants registered at the study's secure webpage and completed an online screening, including informed digital consent, demographic questions, and medical history. Applicants also completed the Alcohol Use Disorders Identification Test [16], the 9-item Patient Health Questionnaire (PHQ-9) measuring depressive symptoms [17], the Atrial Fibrillation Effects on Quality of Life (AFEQT) questionnaire adapted for PVCs (primary outcome measure), and the Cardiac Anxiety Questionnaire (CAQ) [18]. The cardiac study nurse (EÓ) then screened the applicants' medical records and conducted clinical telephone interviews to ensure that eligibility criteria were met. Eligible patients then underwent a structured telephone-based psychological assessment by a clinical psychologist. All clinical assessments and the cardiac parameters from the medical chart were reviewed by the study cardiologist (HS) before a decision on inclusion was made.

Intervention

The PVC-CBT intervention consisted of 10 weekly face-to-face sessions with a clinical psychologist (BEL) delivered via videoconference in conjunction with online text-based modules accessed through a secure web-based platform. All theoretical elements were presented verbally in sessions 1-4 and summarized in text-based form online together with homework

assignments. This design allowed us to combine the flexibility of a face-to-face session with the scaffolding structure of the internet-based format. The clinical psychologist could consult the study cardiologist in cases of uncertainties regarding participants' health. Due to technical shortcomings of the videoconference application, some of the weekly sessions were delivered by telephone and one participant received all sessions by telephone. The last 6 sessions focused on continuing working with the central elements of treatment presented in sessions 1-4. Participants were recommended to spend 30 minutes a day on the homework assignments. The treatment was based on the AF-specific CBT protocol [11,12,14] and adapted to patients with PVCs by authors BEL and JS.

The PVC-CBT was designed to target symptom preoccupation (ie, fear and hypervigilance toward cardiac-related symptoms and avoidance behavior) and included the following interventions: (1) education on PVCs and common psychological reactions to PVC symptoms, and the role of control and avoidance behavior in maintaining fear and hypervigilance of PVC symptoms; (2) interoceptive exposure to physical sensations similar to PVC symptoms by performing physical exercises such as increasing the heart rate and inducing palpitations by running on the spot or inducing dyspnea by excessive breathing to reduce the fear of symptoms and hypervigilance; (3) self-observation of cardiac symptoms, thoughts, feelings, and behavioral impulses to reduce fear and hypervigilance, serving as a form of interoceptive exposure technique; (4) in vivo exposure to avoided activities that were anticipated to elicit or potentially exacerbate PVC symptoms (such as vigorous exercise) or situations in which PVC symptoms are unwanted (such as engaging in leisure activities or driving); and (5) strategies on how to refrain from behaviors that serve to control symptoms, such as pulse checking, and how to handle worry when conducting exposure exercises. Participants were encouraged to combine interventions 2-5 to maximize the effect of exposure (ie, inducing dyspnea by excessive breathing [interoceptive exposure] before taking a walk alone in the woods [in vivo exposure]) and then using self-observation while experiencing symptoms instead of checking their pulse. Participants were also encouraged to view symptomatic episodes as opportunities to practice the skills acquired in treatment. The last module focused on (6) relapse prevention, including participants making their own plan for continuous practice of the acquired skills after the end of treatment. See [Textbox 1](#) for an overview of the treatment.

Textbox 1. Overview of the treatment plan in cognitive behavioral therapy for patients with premature ventricular contractions (PVCs).

Education

- Education on PVCs
- The role of cardiac-related fear, hypervigilance, and behavior on symptoms and quality of life
- Self-observation of cardiac-related symptoms, thoughts, feelings, and behavioral impulses

Interoceptive exposure

- Exposure to physical sensations associated with PVC symptoms

In vivo exposure

- Gradual exposure to avoided situations or activities that patients fear may elicit or aggravate PVC symptoms or where symptoms are unwanted
- Combining in vivo exposure with interoceptive exposure while refraining from control and safety behavior

Relapse prevention

- Prevention of relapse into control or avoidance behavior by identifying risk situations

Assessments

Design

All outcome measures were completed online, with no interference of study personnel, at pretreatment, post treatment, and at 3- and 6-month follow-ups, except when noted otherwise.

Primary Outcome

In the absence of a validated PVC-specific QoL measure, we used the AFEQT [19] as the primary outcome measure and adapted the questionnaire to PVCs (AFEQT-PVC). The AFEQT is a well-validated instrument for assessing self-reported AF-specific QoL in four domains: AF symptoms, impact on physical and social activities, medical treatment concerns, and satisfaction with AF treatment. The scale consists of 20 items with a total score ranging from 0 (severe AF symptoms and disability) to 100 (no AF symptoms and disability) [19]. The AFEQT has been shown to be sensitive to clinical change, with a change of 18.9 points corresponding to a meaningful improvement as assessed by a physician [19,20]. The original structure of the AFEQT questionnaire was preserved, only removing the last 6 items measuring satisfaction and concern with current medical treatment as these issues were not targeted in the study treatment. All other items were retained except for changing the wording relevant to AF to be relevant to PVCs (eg, “On a scale of 1 to 7, over the past 4 weeks, as a result of your extra heart beats, *how* much did the feelings below bother you?”). The AFEQT-PVC measures PVC-related QoL in the following domains: arrhythmia symptoms and impairment in physical and social activities. The adapted scale consists of 16 items (0-5), with a total score ranging from 0 (severe symptoms and disability) to 100 (no symptoms or disability).

Secondary Outcomes

Secondary outcome measures included the Symptoms Checklist (SCL), which consists of two subscales measuring the frequency and severity of arrhythmia-specific symptoms [21], and the CAQ, which was used to measure symptom preoccupation and consists of three subscales: (1) cardiac-related fear, (2) attention to cardiac-related symptoms, and (3) cardiac-related avoidance

[18]. QoL was measured with the 12-item Short-Form Health Survey (SF-12), which contains two subscales measuring physical health-related QoL (PCS-12) and mental health-related QoL (MCS-12) [22]. To assess fear toward bodily symptoms, the Body Sensations Questionnaire (BSQ) [23] was used. Stress reactivity was measured with the Perceived Stress Scale (PSS-4) [24] and physical activity was measured with the Godin-Shepard Leisure Time Physical Activity Questionnaire (GSLTPAQ) [25]. Depressive symptoms were measured with the PHQ-9 [17] and general anxiety was measured with the General Anxiety Disorder scale (GAD-7) [26]. Treatment credibility was measured with the Credibility/Expectancy Scale [27] in the second week of treatment.

Patient satisfaction with the treatment was assessed with the Client Satisfaction Questionnaire (CSQ) [28] post treatment. Potential adverse events from treatment were assessed at post treatment and at 3- and 6-month follow-ups. Participants were instructed to report and rate the short- and long-term discomfort caused by the adverse event from 0 (did not affect me at all) to 3 (affected me very negatively) [6].

ECG Measurements of Objective PVC Burden

To assess changes in the objective PVC burden (number of PVCs per day), participants wore a three-channel ambulatory ECG patch (ePatch [29]) continuously for 5 days at pretreatment, post treatment, and at the 6-month follow-up. All participants contributed with three recordings except one participant who missed the 6-month follow-up recording.

As a measure of the subjective experience of the PVC burden, participants were instructed to indicate symptoms by tapping a button on the patch recorder when experiencing symptoms of PVCs. The patch recorder was delivered via mail together with written instructions. The ECG data were analyzed by an experienced consultant using specialized software (Cardiologs; Cardiologs Technologies). The consultant was blinded to participant ID and assessment occasion.

Statistical Analysis

Linear mixed modeling was performed in Stata/IC 16.0 to analyze the change in the estimated mean for assessments from pretreatment to post treatment and from pretreatment to 3-month and 6-month follow-up, respectively. Effect sizes of within-group changes (Cohen *d*) were calculated as the mean change between the two compared time points (pretreatment to post treatment, pretreatment to 3-month follow-up, and pretreatment to 6-month follow-up) divided by each measure's standard deviation at baseline. The 95% CIs for effect sizes were calculated in R [30] using bootstrapping with 5000 samples. Data were analyzed in an intention-to-treat design, meaning that all participants were included in the analyses regardless of treatment completion status.

The change in objective PVC burden and in the self-reported PVC burden (ie, indicating PVC symptoms) was analyzed using the ECG measurements from pretreatment to post treatment and from pretreatment to 6-month follow-up in Stata/IC 16.0. Profile analysis with a Poisson generalized estimation equation model and log-link function was used for the incidence rate of objective PVCs and self-reported PVCs by tapping the patch recorder device.

Mediation Analysis

The potential mediating effects of symptom preoccupation (CAQ) on the effect of the treatment on the primary outcome measure were analyzed in an exploratory mediation analysis using the weekly version of the AFEQT-PVC, only differing from the AFEQT-PVC in that participants were asked to recall a period of 1 week instead of 1 month. The mediation analyses were conducted based on the 10 weekly measurements collected during the treatment (ie, at the beginning of the first treatment week until the beginning of the tenth treatment week).

The three subscales (attention, avoidance, and fear) as well as the total score of the CAQ were included as indicators of symptom preoccupation. To control for nonspecific improvement, we used the weekly versions of PSS-4 (perceived stress) and GSLTPAQ (physical activity), which are not targeted in the CBT treatment, as competing mediators. The analyses were performed in line with the procedure described by Baron and Kenny [31] and further developed by Preacher and Hayes

[32]. With the purpose of investigating to what extent the changes in outcome could be explained by changes in the mediators, we conducted both single mediator analyses, in which each mediator was tested separately, and multiple mediator analyses, in which we included all mediators to compete. This design allowed us to study the relative contribution of each mediator to the improvement on the outcome weekly AFEQT-PVC.

We hypothesized a gradual and linear improvement in outcome during treatment with an effect of treatment week on mediators and the outcome. Further, we expected an association between the mediators and outcome during treatment. Both the single and multiple mediation analyses were performed in three steps. First, the association between treatment week and the mediator(s) (ie, a-path) was estimated. Second, while controlling for treatment week, the association between the mediator(s) and weekly AFEQT-PVC (ie, b-path) over the course of the therapy was estimated. Third, the ab-product, which is the indirect or mediated effect (ie, the contribution of the change in the mediator on the effect of treatment week on the outcome), was calculated by multiplying the a- and b-path estimates for each mediator. In the second set of analyses, which included all mediators, the first step was conducted separately for each mediator as the dependent variable and the second step included all mediators as independent variables. To account for dependency between the weekly measurements, all analyses were based on linear mixed models, with random intercept 95% CIs for the indirect effects (ie, the ab-products) estimated using 5000 bootstrap replications of all analyses; the criterion for a statistically significant mediation effect was that the 95% CI did not contain zero [32].

Results

Sample

Table 1 displays the characteristics of the participants, and Figure 1 illustrates the participant flow through the trial. The included sample (N=19) predominantly comprised women (14/19, 74%). The mean age was 50.0 (SD 15.2) years and the self-reported mean time since the PVC diagnosis was 5 (SD 5.3) years.

Table 1. Characteristics of study participants at baseline (N=19).

Characteristics	Value
Women, n (%)	14 (74)
Age (years), mean (SD)	50 (15)
Employment status, n (%)	
Employed	12 (63)
Retired	5 (26)
Self-employed	1 (5)
Student	1 (5)
Highest completed education, n (%)	
Secondary	4 (21)
Tertiary	15 (79)
PVC ^a duration (years), mean (SD)	5 (5)
Current medication, n (%)	
Beta-blockers	11 (58)
Calcium-channel blocker	2 (11)
Antiarrhythmics	1 (5)
ACEi ^b /ARB ^c	1 (5)
Anticoagulation	1 (5)
SSRI ^d	1 (5)
Thyroid replacement therapy	3 (16)
Medical disorders, n (%)	
Hypertension	2 (11)
Dyslipidemia	2 (11)
Obstructive sleep apnea	2 (11)
Hypothyroidism	4 (21)
Comorbid psychiatric conditions, n (%)	
Any psychiatric condition	13 (68)
Depressed mood	2 (11)
Excessive worry	4 (21)
Social anxiety	3 (16)
Panic attacks	2 (11)
Agoraphobia	2 (11)
Trauma-related stress symptoms	2 (11)
Exhaustion symptoms	1 (5)
Sleeping impairment	5 (26)
Previous psychological treatment, n (%)	13 (68)

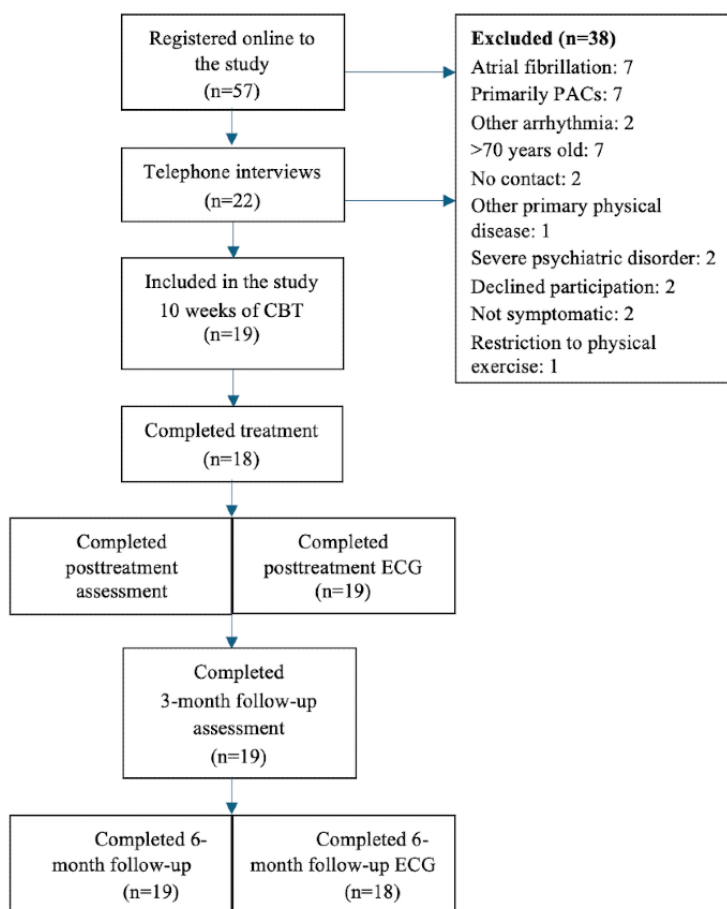
^aPVC: premature ventricular contraction.

^bACEi: angiotensin converter-enzyme inhibitor.

^cARB: angiotensin receptor blocker.

^dSSRI: selective serotonin reuptake inhibitor.

Figure 1. Flow of participants through the trial. CBT: cognitive behavioral therapy; ECG: electrocardiogram; PAC: premature atrial contractions; PVC: premature ventricular contractions.



Treatment Activity

Mean session attendance was 9.6 (SD 1.9) sessions, ranging from 2 to 10 sessions. In total, 18 of the 19 participants (95%) were considered treatment completers, meaning that they completed at least 3 sessions and engaged in interoceptive and in vivo exposure exercises, and thus received the core components of the treatment. The one noncompleter attended 2 sessions. There were no missing self-assessment data at any assessment point, whereas one ECG measurement was missing at the 6-month follow-up.

Primary and Secondary Outcomes

Table 2 shows the scores for the continuous outcomes at all assessment points. We observed substantial improvements in PVC-specific QoL (AFEQT-PVC), with large within-group effect sizes at the pretreatment-to-posttreatment assessment. Furthermore, we observed large pretreatment-to-posttreatment

reductions in the self-reported frequency (SCL frequency) and severity (SCL severity) of arrhythmia symptoms, and in symptom preoccupation as measured by the total CAQ score as well as on all three subscales of the CAQ: fear, avoidance, and attention. Large effect sizes were also observed for mental health-related QoL (MCS-12), bodily symptoms (BSQ), and depressive symptoms (PHQ-9). Moderate effect sizes were observed on self-perceived stress (PSS-4), general anxiety (GAD-7), and physical activity (GSLTPAQ). One participant (1/19, 5%) reported substantially higher levels of physical activity than the others, leading to a 7-fold increase in variance on the GSLTPAQ. This participant was deemed an outlier and removed from the outcome analysis. No significant effect was seen on the physical health-related QoL (PCS-12). Results for all measures were sustained at the 3- and 6-month follow-ups compared with baseline assessments, except for the PSS-4 score that was nonsignificant at 3-month follow-up.

Table 2. Continuous treatment outcome measures and mixed-effects regression model results.

Measure and assessment time point	Mean (SD)	Change from pretreatment	
		Cohen d^a (95% CI) ^b	<i>P</i> value
AFEQT-PVC^c			
Pretest	58.3 (13.8)	— ^d	—
Posttest	80.7 (16.1)	1.62 (1.07 to 2.28)	<.001
3-month follow-up	81 (17.5)	1.64 (1.06 to 2.36)	<.001
6-month follow-up	79.5 (19.4)	1.53 (0.92 to 2.18)	<.001
SC^e frequency			
Pretest	19.6 (7.8)	—	—
Posttest	13 (7.2)	0.84 (0.47 to 1.2)	<.001
3-month follow-up	12.3 (7.1)	0.93 (0.51 to 1.33)	<.001
6-month follow-up	12.2 (8.0)	0.94 (0.52 to 1.4)	<.001
SCL severity			
Pretest	18.2 (6.4)	—	—
Posttest	10 (6.1)	1.14 (0.75 to 1.61)	<.001
3-month follow-up	10 (6.1)	1.29 (0.84 to 1.76)	<.001
6-month follow-up	9.9 (5.8)	1.30 (0.89 to 1.81)	<.001
CAQ^f			
Pretest	35.6 (9.2)	—	—
Posttest	19.6 (9.9)	1.73 (1.27 to 2.38)	<.001
3-month follow-up	18.8 (0.5)	1.82 (1.26 to 2.39)	<.001
6-month follow-up	19.7 (12.9)	1.71 (1.03 to 2.54)	<.001
CAQ fear			
Pretest	16.5 (5.3)	—	—
Posttest	9.9 (5.3)	1.22 (0.78 to 1.71)	<.001
3-month follow-up	9.3 (5.3)	1.35 (0.94 to 1.87)	<.001
6-month follow-up	10.3 (6.4)	1.16 (0.67 to 1.78)	<.001
CAQ avoid			
Pretest	8.2 (4.9)	—	—
Posttest	3.9 (4.2)	0.86 (0.49 to 1.39)	<.001
3-month follow-up	3.7 (3.9)	0.91 (0.5 to 1.41)	<.001
6-month follow-up	3.7 (4.6)	0.92 (0.49 to 1.44)	<.001
CAQ attention			
Pretest	10.8 (2.5)	—	—
Posttest	5.7 (2.4)	2.05 (1.33 to 2.97)	<.001
3-month follow-up	5.8 (2.8)	2.03 (1.26 to 3.01)	<.001
6-month follow-up	5.8 (3.3)	2.03 (1.15 to 3.09)	<.001
MCS-12^g			
Pretest	37.8 (9.8)	—	—
Posttest	47.9 (9.5)	1.03 (0.6 to 1.54)	<.001
3-month follow-up	47.0 (11)	0.94 (0.25 to 1.55)	<.001
6-month follow-up	47.9 (10.8)	1.03 (0.39 to 1.62)	<.001

Measure and assessment time point	Mean (SD)	Change from pretreatment	
		Cohen d^a (95% CI) ^b	<i>P</i> value
PCS-12^h			
Pretest	50.9 (8.3)	—	—
Posttest	52.5 (6.4)	0.18 (−0.4 to 0.5)	.26
3-month follow-up	50 (6.7)	0.11 (0.18 to 0.87)	.49
6-month follow-up	51 (7.5)	0.01 (−0.51 to 0.34)	.95
BSQⁱ			
Pretest	35.3 (8.9)	—	—
Posttest	28.0 (8.7)	0.81 (0.34 to 1.46)	<.001
3-month follow-up	26.0 (7)	1.04 (0.53 to 1.59)	<.001
6-month follow-up	27.1 (8.5)	0.91 (0.44 to 1.63)	<.001
PSS-4^j			
Pretest	5.7 (3.2)	—	—
Posttest	4.2 (2.9)	0.50 (0.26 to 0.89)	.01
3-month follow-up	5.1 (3.5)	0.20 (−0.23 to 0.73)	.28
6-month follow-up	4.4 ^m (2.9)	0.43 (0 to 0.95)	.02
GLSTPAQ^k			
Pretest	32.1 (24.1)	—	—
Posttest	49.3 (24.5)	0.71 (0.34 to 1.18)	.01
3-month follow-up	55.6 (42.2)	0.97 (0.49 to 2.28)	.001
6-month follow-up	53.4 (33.3)	0.88 (0.45 to 1.83)	.002
PHQ-9^l			
Pretest	5.8 (2.8)	—	—
Posttest	3 (2.6)	1.03 (0.58 to 1.52)	<.001
3-month follow-up	3.8 (3.9)	0.71 (−0.27 to 1.32)	.02
6-month follow-up	3.8 (3.9)	0.73 (−0.06 to 1.34)	.01
GAD-7^m			
Pretest	6.5 (3.2)	—	—
Posttest	4.2 (3.9)	0.73 (0.17 to 1.42)	.008
3-month follow-up	3.8 (3.4)	0.84 (0.24 to 1.47)	.003

Measure and assessment time point	Mean (SD)	Change from pretreatment	
		Cohen d^a (95% CI) ^b	<i>P</i> value
6-month follow-up	3.3 (3.7)	1.02 (0.11 to 1.59)	<.001

^aWithin-group effect size.

^b95% CIs are based on 5000 bootstrap replications.

^cAFEQT-PVC: Atrial Fibrillation Effects on Quality of Life adapted for PVCs.

^dNot applicable; all assessments at all other time points were compared to the pretest level.

^eSCL: Symptoms Checklist.

^fCAQ: Cardiac Anxiety Questionnaire.

^gMCS-12: 12-Item Short-Form Survey mental health subscale.

^hPCS-12: 12-Item Short-Form Survey physical health subscale.

ⁱBSQ: Bodily Symptoms Questionnaire.

^jPSS-4: Perceived Stress Scale.

^kGLSTPAQ: Godin Shepard Leisure Time Physical Activity Questionnaire; one outlier was removed from this analysis.

^lPHQ-9: Patient Health Questionnaire 9-item scale.

^mGAD-7: Generalized Anxiety Disorder 7-item scale.

ECG Analyses

The ECG analyses (Table S1 in [Multimedia Appendix 1](#)) did not show any significant change in the objective PVC burden at post treatment ($P=.87$) or at 6-month follow-up ($P=.21$). However, we observed a statistically significant decrease in self-reported PVC symptoms ($P=.006$) as reported by tapping the patch-recorder symptom indicator when experiencing symptoms of PVCs at posttreatment assessment. These effects were sustained at 6-month follow-up ($P=.003$).

Mediation Analysis

The potential mediators and outcomes were measured weekly for 9 consecutive weeks during treatment. We collected a mean number of 17.7 observations per week out of 19 possible observations, and no less than 16 for any week (week 5). Table S2 in [Multimedia Appendix 1](#) shows the estimated indirect effects (ab-products) and their 95% CIs for the three mediators when tested separately and in competition in a multiple mediator model.

In the single mediator analysis, the following measures had statistically significant ab-products: CAQ fear (0.64), CAQ attention (0.87), CAQ avoidance (1.01), and PSS-4 (0.21). This indicated a mediating effect of both symptom preoccupation and stress sensitivity on the main outcome AFEQT-PVC. The effect of physical activity based on the GSLTPAQ (-0.01) was not statistically significant, regardless of whether or not the outlying participant was included in the analysis. When allowing the measures to compete in explaining the change in outcome in AFEQT-PVC in a multiple mediator analysis, the ab-product of PSS-4 (0.12) was statistically significant but substantially lower than that of the attention (0.42) and avoidance (0.80) subscales of the CAQ, which also remained statistically significant. The fear subscale of the CAQ (0.14) was nonsignificant in the multiple mediator analysis.

Treatment Satisfaction

In total, 18 out of 19 participants (95%) reported that they were very satisfied (13/19, 68%) or satisfied (5/19, 26%) with the treatment. The mean score on the CSQ measure was 28.9 (SD

3.2) of a maximum 32 points, which indicated a high level of satisfaction with the treatment.

Changes in Medication and Cardiac Health

At post treatment, 4 of the 19 (21%) participants reported changes in their cardiac medication. Three participants quit using beta-blockers and one participant reported an increase in the use of beta-blockers. At the 6-month follow-up, 6 participants (32%) reported changes in cardiac medication; 1 (5%) quit using beta-blockers, 1 (5%) decreased the use of beta-blockers, and 4 (21%) increased their use of beta-blockers (including one participant who started using beta-blockers to treat hypertension rather than symptoms of PVCs). At 6-month follow-up, 1 (5%) participant had undergone invasive therapy (catheter ablation) and 1 (5%) participant reported slightly increased blood pressure. In addition, 1 (5%) participant had episodes of paroxysmal AF based on the analyses of the ECG data after the 6-month follow-up.

Adverse Events

At post treatment, among the 19 participants, 2 (11%) reported adverse events from engaging in the study. One of the participants (5%) reported increased stress and worry from participating in the study and rated the negative impact of this event as of mild severity (1 out of 3) at the time of the event as well as on the residual discomfort from the event. The other participant reported two adverse events during treatment consisting of elevated cardiac symptoms, rated as having the highest severity (3 out of 3) at the time of the events as well as on residual discomfort. No other adverse events were reported at the 3-month follow-up. At the 6-month follow-up, 1 (5%) participant reported an adverse event consisting of an episode of increased frequency of palpitations, rated as of medium severity at the time of the event (2 out of 3) and of mild severity on residual discomfort from the event (1 out of 3).

Discussion

Principal Findings

To our knowledge, this is the first study to evaluate the potential efficacy and feasibility of PVC-CBT for symptom preoccupation in patients with symptomatic idiopathic PVCs. Substantial improvements were found on the primary outcome measure AFEQT-PVC with respect to PVC-specific QoL and self-reported PVC symptoms. We also observed large reductions in cardiac-related fear and hypervigilance and avoidance behavior as measured by the CAQ. Furthermore, medium to large improvements were observed on all other secondary measures, except for the physical health domain of the SF-12, which remained unchanged. ECG analyses showed a significant reduction in self-reported PVC symptoms, although the objective PVC burden was unchanged. All posttreatment results were sustained at 3- and 6-month follow-ups, with high adherence and participant satisfaction and few adverse events reported. These results are comparable to the results for exposure-based AF-CBT delivered face to face [11] and via the internet [12,14] as well as for CBT for functional somatic disorders [6,7,33-35]. The exploratory mediation analyses indicated that symptom preoccupation had a mediating effect on the impact of PVC-CBT on PVC-specific QoL and self-reported PVC symptoms. These results are consistent with previous results of AF-CBT [12,14] and of CBT for other somatic conditions [36-38]. Sustained improvements in PVC-specific QoL (AFEQT-PVC) and self-reported PVC symptoms (SCL and tapping the ECG) were observed despite the lack of change in the objective PVC burden, providing support for further investigation on the proposed role of symptom preoccupation as a potential maintaining mechanism of symptom focus and impairment in PVCs.

The promising findings of this pilot study, with large improvements in the outcome measures, high treatment adherence, and reported satisfaction with treatment as well as the limited report of adverse events, encourage further research into the efficacy of CBT in patients with symptomatic PVCs. The use of videoconferencing and text-based material delivered online in this study enabled access to treatment for patients who do not otherwise benefit from current treatment regimens and for patients in rural areas. If the results of this study can be replicated in further studies, PVC-specific CBT may be made available to larger groups of patients, irrespective of their geographical location. In the future, as digital devices are increasingly used in the detection and follow-up of patients with arrhythmias [39], online CBT may be combined with other telemedicine applications as part of a remote management strategy in patients with PVC or other arrhythmic conditions.

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Limitations

There are several limitations to this study, which should be considered when interpreting the results. The within-group design with a lack of control group precludes deriving a firm conclusion as to whether the results are true effects of the intervention or caused by extraneous variables such as the passage of time, expectancy of improvement, or attention from a caregiver. Another limitation is the reliance on self-reported measures, which could raise validity concerns due to the subjective nature of self-reporting. Nevertheless, the use of self-reported outcomes of QoL in arrhythmia intervention research is endorsed [40]. All self-reported measures used in this study are well-validated, except for the main outcome measure (AFEQT-PVC), which has not been validated for the PVC population. Unfortunately, to our knowledge, there is no validated PVC-specific QoL questionnaire, and while the AFEQT is a well-validated measure for AF-specific QoL and patients with PVCs show a similar symptom presentation and arrhythmia-related disability to those of patients with AF, important aspects of QoL among patients with PVCs may not be adequately reflected by this measure. In addition, the ECG patch measurement period of 5 days may have been too short to measure the objective PVC burden accurately. A more reliable measure could have been obtained by using an implantable loop recorder. However, this was considered too intrusive for a secondary outcome measure. Inferences on generalizability are also limited by the small sample size and the skewed sex distribution with a majority of female participants (14/19, 74%). A possible selection bias may have been introduced due to recruitment mainly from advertisements on social media, which may affect the generalizability to patients in routine care. However, the treatment is designed for patients with symptom preoccupation who are willing to engage in psychological intervention and thus the selected recruitment approach may also have lowered the threshold for seeking treatment. A majority (13/19, 68%) of the participants had previous experience of psychological treatment, which may have made them more susceptible to the CBT treatment.

Conclusions

The main objective of this pilot study was to investigate the potential efficacy of PVC-CBT for patients with symptomatic idiopathic PVCs delivered by videoconference together with online text-based modules and homework assignments. The large improvements on PVC-specific QoL and the indication that the effect on PVC-specific QoL was mediated by reductions in symptom preoccupation suggest potential efficacy of exposure-based CBT targeting symptom preoccupation for this patient group. Randomized controlled trials are warranted to confirm our findings in larger patient samples.

Data Availability

The data sets generated during and/or analyzed during this study are not publicly available due to European Union law regulating sensitive personal data. Access to data requires approval from the Swedish Ethical Review Authority and data sharing agreement with Karolinska University Hospital.

Authors' Contributions

BEL, JS, BL, FB, and HS were responsible for study supervision. BEL, JS, and BL carried out the statistical analysis. BEL drafted the manuscript, which was revised by all authors.

Conflicts of Interest

FB declares personal fees for trial committee participation and lectures by Medtronic, Biotronic, Biosense Webster, Impulse Dynamics, Novartis, Orion, Boehringer, and Pfizer. BL has coauthored a self-help book based on exposure-based cognitive behavior therapy for health anxiety that is available in the public marketplace. The other authors have no conflicts to declare.

Multimedia Appendix 1

Detailed results of the electrocardiogram (ECG; Table S1) and exploratory mediation (Table S2) analyses.

[\[DOCX File, 23 KB - cardio_v8i1e53815_app1.docx\]](#)

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Abbreviations

AF: atrial fibrillation

AF-CBT: atrial fibrillation-specific cognitive behavioral therapy

AFEQT: Atrial Fibrillation Effects on Quality of Life

AFEQT-PVC: Atrial Fibrillation Effects on Quality of Life adapted to premature ventricular contraction

BSQ: Body Sensations Questionnaire

CAQ: Cardiac Anxiety Questionnaire

CBT: cognitive behavioral therapy

CSQ: Client Satisfaction Questionnaire

ECG: electrocardiogram

GAD-7: Generalized Anxiety Disorder scale

GSLTPAQ: Godin-Shepard Leisure Time Physical Activity Questionnaire

MCS-12: mental health-related quality of life subscale of the Short-Form Health Survey

PCS-12: physical health-related quality of life subscale of the Short-Form Health Survey

PHQ-9: 9-item Patient Health Questionnaire

PSS-4: Perceived Stress Scale

PVC: premature ventricular contraction

PVC-CBT: premature ventricular contraction-specific cognitive behavioral therapy

QoL: quality of life

SCL: Symptoms Checklist

SF-12: Short-Form Health Survey

TREND: Transparent Reporting of Evaluations with Nonrandomized Designs

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Original Paper

The Effect of Inhaled Beta-2 Agonists on Heart Rate in Patients With Asthma: Sensor-Based Observational Study

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Abstract

Background: Beta-2 agonists play an important role in the management of asthma. Inhaled long-acting beta-2 agonists (LABAs) and short-acting beta-2 agonists (SABAs) cause bronchodilation by stimulating adrenoceptors. These receptors are also present in cardiac cells and, as a side effect, could also be stimulated by inhaled beta-2 agonists.

Objective: This study aims to assess the effect of beta-2 agonists on heart rate (HR).

Methods: The data were retrieved from an observational study, the myAirCoach Quantification Campaign. Beta-2 agonist use was registered by self-reported monthly questionnaires and by smart inhalers. HR was monitored continuously with the Fitbit Charge HR tracker (Fitbit Inc). Patients (aged 18 years and older) were recruited if they had uncontrolled asthma and used inhalation medication. Our primary outcome was the difference in HR between LABA and non-LABA users. Secondary outcomes were the difference in HR on days SABAs were used compared to days SABAs were not used and an assessment of the timing of inhaler use during the day.

Results: Patients using LABA did not have a clinically relevant higher HR (average 0.8 beats per minute difference) during the day. Around the moment of SABA inhalation itself, the HR does increase steeply, and it takes 138 minutes before it returns to the normal range.

Conclusions: This study indicates that LABAs do not have a clinically relevant effect on HR. SABAs are instead associated with a short-term HR increase.

Trial Registration: ClinicalTrials.gov NCT02774772; <https://clinicaltrials.gov/study/NCT02774772>

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KEYWORDS

asthma; mHealth; side effects; beta-2 agonists; inhaler medication; heart rate; sensor; observational study; asthma management; cardiac cells; monitoring; Fitbit; inhaler

Introduction

Asthma is a highly prevalent inflammatory disease, affecting over 300 million people worldwide [1]. Asthma symptoms, including coughing, wheezing, and shortness of breath, are the

result of several different pathological processes, resulting in the constriction of smooth muscle cells in the airways, which causes a reversible airflow obstruction [2]. To locally target the inflammatory component of asthma, inhaled corticosteroids (ICS) were developed, and they are still the mainstay of asthma

therapy [3]. Beta-2 agonists were developed to specifically target airway constriction and thereby relieve symptoms. Since asthma is a chronic disease, it is usually necessary for patients to take their medication regularly to keep their asthma in control.

Short-acting beta-2 agonists (SABAs) are widely used in case of a sudden worsening of symptoms [3]. They used to be the preferred choice as reliever medication, although with the 2019 Global Initiative for Asthma (GINA) guideline update, they are now the second choice, and SABA-only treatment in adults is discouraged because it increases the risk of asthma-related death [4]. Currently, for the first medication step in asthma treatment, GINA recommends to use of ICS-formoterol on an as-needed basis to reduce symptoms [3]. In the following step, the use of ICS-formoterol is preferred to be taken daily. Formoterol is a form of long-acting beta-2 agonist (LABA). The bronchodilator effect of LABAs is noticeable after 5-20 minutes and lasts for approximately 12 hours [5-7]. For most brands, patients are advised to use their LABA inhaler twice daily. SABAs last for 3-6 hours and their effect is most noticeable after a few minutes.

Inhaled beta-2 agonists are sympathomimetics that mimic the working mechanism of noradrenaline or adrenaline. They activate beta-2 adrenergic receptors on the lining of the bronchial muscles, resulting in the relaxation of these muscle cells and dilation of the airways. Also, inhaled beta-2 agonists inhibit mast cell mediator release and plasma exudation, and they could also reduce the activation of sensory nerves [8]. However, beta-2 adrenoceptors are not only present in the lungs but also in other parts of the body, including the heart.

Conversely, oral beta blockers are commonly prescribed for multiple cardiac diseases and work the opposite way. Beta-blockers prevent noradrenaline or adrenaline from connecting to the adrenoceptors, resulting in a lowering of the heart rate (HR) and, as a potential side effect, constriction of the airways. On average, beta-blockers lower HR by about 8-21 beats per minute (bpm) [9].

Therefore, since inhaled beta-2 agonists prescribed for asthma activate beta-2 receptors, it is possible that they might stimulate the sympathetic system. In previous literature, it has already been described that inhaled beta-2 agonists are associated with systemic side effects, including myocardial infarction [10] and cardiac arrest [11] by beta-2 receptor stimulation of cardiac cells [12]. It is to be expected that the systemic effects with regard to increasing HR by inhaled beta-2 agonists are less than the systemic effects with regard to decreasing HR by beta-blockers since the latter are taken orally. In an experimental setting, it was shown that LABAs can be safely used [13]. However, the actual real-life effect of LABA and SABA uses on HR is largely unknown.

An elevated HR is a serious side effect, which warrants further investigation. Increased HR is a strong independent risk factor for the development of cardiomyopathy, coronary artery disease, fatal myocardial infarction, sudden death, cardiovascular mortality, and total mortality [12].

In this observational study, we assessed pulse rate as an approximation of HR continuously for 1 year with sensor-based wristwatches, while also registering physical activity levels and

medication adherence, and the exact timing of beta-2 agonist inhalation with the use of smart inhalers. These data gives us the opportunity to assess the real-life effects of beta-2 agonists on HR.

Therefore, in this study, we aim to assess the relationship between beta-2 agonists (LABAs and SABAs) and HR.

Methods

Subjects

For this study, the dataset acquired for the multinational European Horizon2020 myAirCoach Quantification Campaign was used [14]. The original study aimed to develop predictive models for asthma control based on data obtained by home monitoring, mobile health sensors, and environmental databases. To this purpose, patients were given various technological devices to monitor physiological parameters. Patients were eligible for this study if they were aged 18 years and older, had a clinical diagnosis of asthma (as diagnosed by a general practitioner or pulmonologist), and had an affinity for technology (as indicated by the patient himself). Additional inclusion criteria were the occurrence of a severe exacerbation in the year prior to the study or an Asthma Control Questionnaire score >1.5 at the last control visit with their regular asthma health care provider (general practitioner, pulmonologist, or nurse), indicating uncontrolled asthma [15]. Furthermore, patients are required to be in asthma treatment steps 2-5 [3]. Patients were excluded if they suffered from severe comorbidity (including diagnosis with a life expectancy of less than 1 year) and had insufficient language proficiency (Dutch or English for the research center in the Netherlands or English for the research centers located in the United Kingdom).

Ethical Considerations

The study was approved by the Medical Ethics Committee of the Leiden University Medical Centre and Imperial College London (reference number NL54495.058.15) and the NHS Health Research Authority (REC reference 15/NW/0845; IRAS project ID 185603). All participants provided written informed consent upon entering the study. Data were anonymized to safeguard privacy and confidentiality.

Design

The myAirCoach Quantification Campaign was an observational study performed in the Netherlands (Leiden) and the United Kingdom (London and Manchester) with 12 months of follow-up. The participants received several electronic devices and an iPod Touch (Apple Inc). On the iPod, apps required for the technological devices were preinstalled. More details on the myAirCoach Quantification Campaign can be found in the previously published study protocol [14].

Fitbit

The continuous monitoring of the heart rate was assessed with the Fitbit Charge HR (Fitbit Inc). The Fitbit Charge HR is a “wearable” commonly known as a fitness tracker. Every single minute of the HR data is stored as a separate measurement. The Fitbit Charge HR also measures the number of steps taken, stairs walked, calories burned, and minutes slept. It was advised to

only wear the Fitbit at night if patients were comfortable wearing the device during sleep.

Inhaler Use

Participants reported their medication use at the start of the trial. LABA use was documented through questionnaires. In a weekly questionnaire, participants were asked if their medication had changed. The exact timing of the use of medication was recorded using the smart inhaler by Adherium (currently available as “Hailie”; [Multimedia Appendix 1](#)). This is an inhaler add-on that records when the inhaler is used. The patient kept using their regular inhaler (including canister) prescribed by their asthma health care provider. The smart inhaler itself is a small extra “casing” for the regular inhalers. Patients were able to put their own inhaler inside the smart inhaler and independently replace the canister once empty. The research team did not make any medication adjustments. Separate smart inhalers were available for SABA, ICS, and ICS/LABA inhalers. When the term LABA is used in this paper, both LABA and ICS/LABA inhalers are meant since LABAs can be prescribed as a single combination inhaler with ICS or as a stand-alone LABA inhaler to be used in combination with an ICS inhaler. Data on stand-alone ICS use were also gathered but not further assessed in this study.

Outcomes

Primary Outcome

Our primary outcome was the difference in HR throughout the day between patients prescribed with LABA and patients not prescribed with LABA. For this purpose, we divided patients into an LABA group and a non-LABA group. In a weekly questionnaire, patients reported if they used LABA. When a participant added or removed LABAs to or from their treatment, the patient also switched to the corresponding group for that part of the follow-up. Fitbit provides data as the mean HR per minute. Maximum follow-up was 365 days, and if a patient wore his or her Fitbit for fewer than a number of minutes in a week ($7 \times 60 \times 60$ minutes), the participant was removed from the analysis. For this comparison, these results were recalculated into the mean HR per hour, and subsequently mean scores per group per hour were compared. There is no known minimally clinically important difference in HR increase or reduction for the general population [16]. However, in cardiological literature, a meta-regression analysis in people with heart failure showed that the relative risk for death decreased by 18% for every 5-bpm sustained reduction in HR with beta-blocker treatment [9]. This indicates that a sustained increase of 5 bpm could be considered clinically relevant, especially for patients with asthma and cardiovascular comorbidity.

Secondary Outcomes

Next to LABAs, we also assessed the effect of SABAs on HR. Since SABAs are used on an “as needed” basis and they are short-acting, we looked at their effect on HR around the moment of inhalation. It is described that SABAs are regularly used directly before physical exercise, which in itself also greatly influences HR [17]. Therefore, we used Fitbit data to analyze the number of steps taken in relation to SABA use.

Smart Inhaler

Additionally, we analyzed the patterns in HR in the hours prior to and after LABA and SABA inhalation in patients with a smart inhaler. The smart inhaler was attached to the inhaler the patient used normally and was switched by the patients themselves when they used a new canister of inhalation medication.

Statistical Analyses

We analyzed HR throughout the day for patients using LABA compared to patients not using LABA. Adherence to wearing the Fitbit device differed significantly between participants. To avoid overreliance on the data of individuals wearing the device more often, a mean HR per hour of the day was calculated for each individual before calculating the mean HR per LABA use group. Using the smart inhaler data, we examined the HR in the minutes around the inhalation more closely.

For SABAs, patients only use them as reliever medication, next to their controller medication. Therefore, we were able to use participants as their own controls, to have the most accurate comparison. We assessed the mean HR in 180 minutes before and 600 minutes after SABA use. We compared these to the exact same minutes (of the day) on 100 days (50 days before and 50 days after the SABA inhalation) the participant did not use SABAs (control days). For the control days, we looked at the HR at the exact same time of the day as the time SABAs were used. For example, if a patient uses SABAs at 11 AM, HR is assessed in the hours before and after 11 AM. HR data of a total of 100 non-SABA days in the hours before and after 11 AM were used as control data. Mean HR per control minute was calculated. We chose to look at (a maximum of) 100 control days to account for personal differences in activities people do during the year that could influence HR (eg, someone could be more active in a specific period in the year). By using this individual comparison, we accounted for individual HR differences, as well as for the effect of the circadian rhythm on HR. To ensure we were not measuring the effect of physical exercise on HR, we assessed the mean number of steps and compared these to the mean + 2 SDs amount during the same time period for the 100 non-SABA-use days. We only assessed the effect of SABAs on HR if the mean number of steps in the period surrounding the actuation was less than the mean + 2 SDs in the 100-day control period.

Data were analyzed with STATA version 14 (StataCorp).

Results

Overview

For this study, data from a total of 94 patients were available. The baseline characteristics of these patients are reported in [Table 1](#), divided between patients who used LABAs and patients who did not use LABAs. This distinction between the 2 groups is based on their medication use at the beginning of the study. Not all patients in the myAirCoach Quantification Campaign recorded their HR. Out of 94 patients, 85 participants partly filled in the baseline questionnaire. All patients were included in the study since they filled in subsequent questionnaires and recorded Fitbit data.

Table 1. Baseline characteristics.

	Patients using LABAs ^a (n=65 ^b)	Patients not using LABAs (n=17 ^b)	Total (N=85 ^b)	P value
Sex, n (%)				
Female	50 (77)	12 (71)	65 (76)	.59
Age (years), mean (SD)	43.8 (12.1)	37.5 (11.8)	42.81 (12.2)	.06
BMI, mean (SD)	26.48 (4.6)	26.16(5.2)	26.07 (4.9)	.83
Smokers, n (%)				
Currently	3 (5)	1 (6)	4 (5)	N/A ^c
Former	9 (14)	3 (18)	12 (15)	N/A
Never	53 (81)	13 (76)	66 (80)	N/A
Asthma-related hospitalization previous year, n	14	1	15	.39
Age of diagnosis (years), mean (SD)	15.7 (14.4)	16.7 (16.5)	16.9 (15.4)	.81
FEV1^d, mean (SD)	2.49 (0.98)	2.31 (0.92)	2.48 (0.95)	.86
ACD^e, mean (SD)	1.48 (1.03)	1.20 (1.24)	1.39 (1.08)	.30
AQLQ^f, mean (SD)	4.67 (1.16)	5.36 (1.14)	4.82 (1.18)	.02

^aLABA: long-acting beta-2 agonist.

^bNot all patients filled out the entire baseline questionnaire (including questions relating to their LABA use). They did, however, record heart rate and filled out subsequent questionnaires and were therefore included in analysis, from the moment medication status was known.

^cN/A: entry is not applicable.

^dFEV1: forced expiratory volume in the first second.

^eACD: Asthma Control Diary.

^fAQLQ: Asthma Quality of Life Questionnaire.

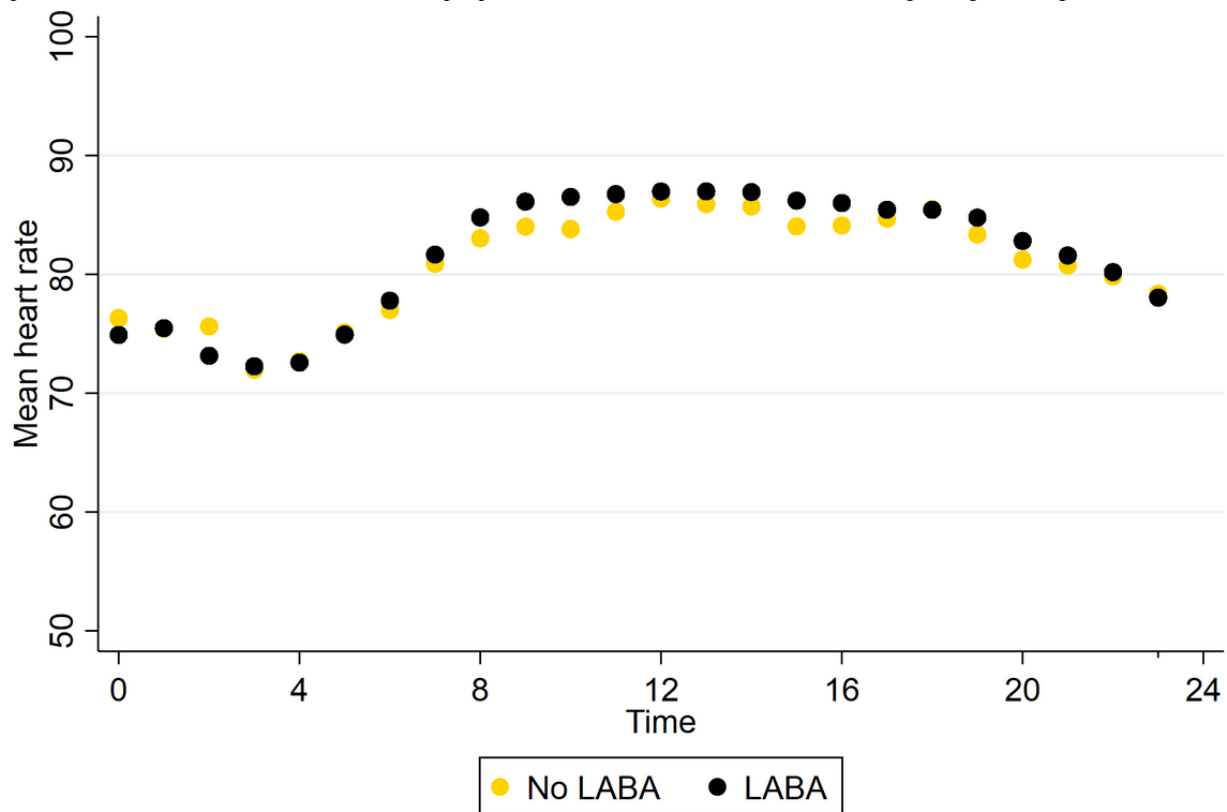
Self-Reported LABA Use

At baseline, 25 patients did not use LABAs, compared to 69 patients who reported they used LABAs. In total, 13 patients were removed from analyses because they wore Fitbit less than a week (mean 2870 minutes). During the study, patients changed 13 times between groups: patients changed 7 times from the LABA group to the non-LABA group and 6 times from the non-LABA group to the LABA group. Some of the patients (n=3) changed more than once between groups. Participants

were asked to continuously wear their Fitbit, but since it is an electronic device, it had to be charged every few days, and no specific instructions were given when patients should charge their device. A total of 18.7% of the data were recorded during the night (between 12 AM and 6 AM), resulting in approximately 3 million nighttime measurements.

Overall, the HR difference between LABA and non-LABA users was minimal (mean difference 0.8, 95% CI 0.8-0.8 bpm). This difference was most pronounced in the morning, as shown in [Figure 1](#).

Figure 1. Self-reported LABA use and heart rate throughout the day. The time on the x-axis is clock hours. Heart rate during follow-up with and without LABA use follows a normal circadian rhythm. The mean heart rate per patient per hour was calculated first. Next, the mean score is calculated by LABA follow-up. This is done so the number of measurements per patient would not influence results. LABA: long-acting beta-2 agonist.



Smart Inhaler Data

A subset of 24 patients was provided with smart inhalers. They recorded a total of 7388 inhalations. In [Figure 2](#), inhaler use during the day is plotted. The figure shows that maintenance therapy (ICS or ICS/LABA) is generally used to conform prescription twice daily, once in the morning and once in the evening. SABA use was consistent during the day with a peak around 8 AM.

[Figure 3](#) shows a sharp rise in HR around the time of LABA inhalation, which gradually decreases over 5 hours after inhalation. Minute 0 is the minute the LABA inhalation is taken. The green line is a smoothed trend line of these measurements.

In [Figure 4](#), patients had an increased number of steps surrounding the SABA inhalation compared to days they did not use SABAs. Most steps are taken around the time of

inhalation. The green line is a smoothed trend line of the steps on the days SABA inhalation is taken and the yellow line is the smoothed trend line of the steps on the control days.

In [Figure 5](#), minute 0 is the minute the SABA inhalation is taken. The green crosses in the graph represent individual measurements (from 3 hours before until 10 hours after inhalation) around a SABA inhalation. The blue line is a smoothed trend line of these measurements. The yellow dots depict the mean heart rate of the same patients, at the same time of SABA inhalation (on inhalation days), and on days they did not use SABAs. Adjustments for steps taken, recorded by the Fitbit ([Figure 4](#)), were made by excluding measurements if the number of steps taken in the inhalation period (1 hour before and 1 hour after inhalation) exceeds the mean + 2 SD number of steps taken by the same person on the days he did not use SABA. A peak is noted around inhalation and a higher HR is sustained for approximately 2 hours after inhalation.

Figure 2. Inhalations. The number of inhalations is recorded with the smart inhaler. Patients used smart inhalers for their inhaled medication in their treatment as usual. The number of inhalations can therefore not be compared to each other. Patients used their maintenance medication (ICS or ICS/LABA) twice daily and their rescue inhalation during the day equally, except for a minor peak between 8 AM and 9 AM. ICS: inhaled corticosteroid; LABA: long-acting beta-2 agonist; SABA: short-acting beta-2 agonist.

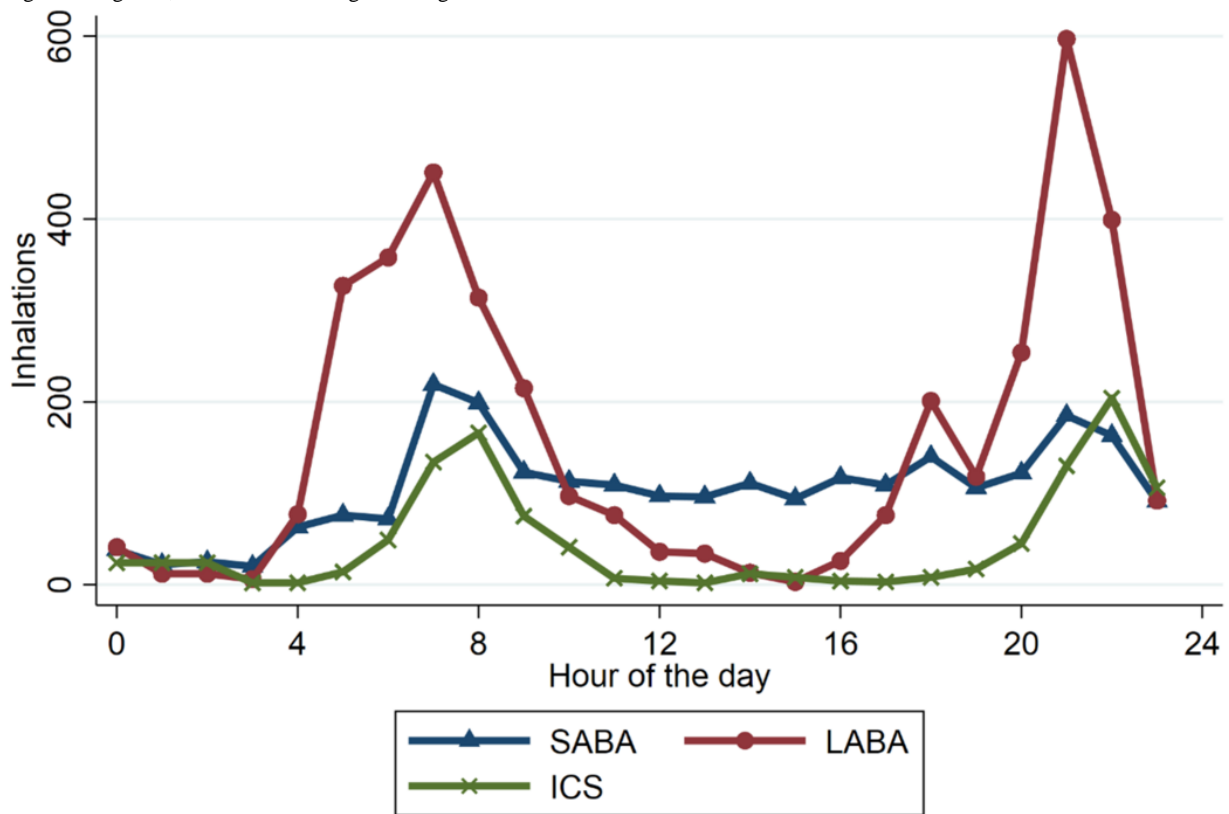


Figure 3. HR around LABA use as measured with the smart inhaler. HR: heart rate; LABA: long-acting beta-2 agonist.

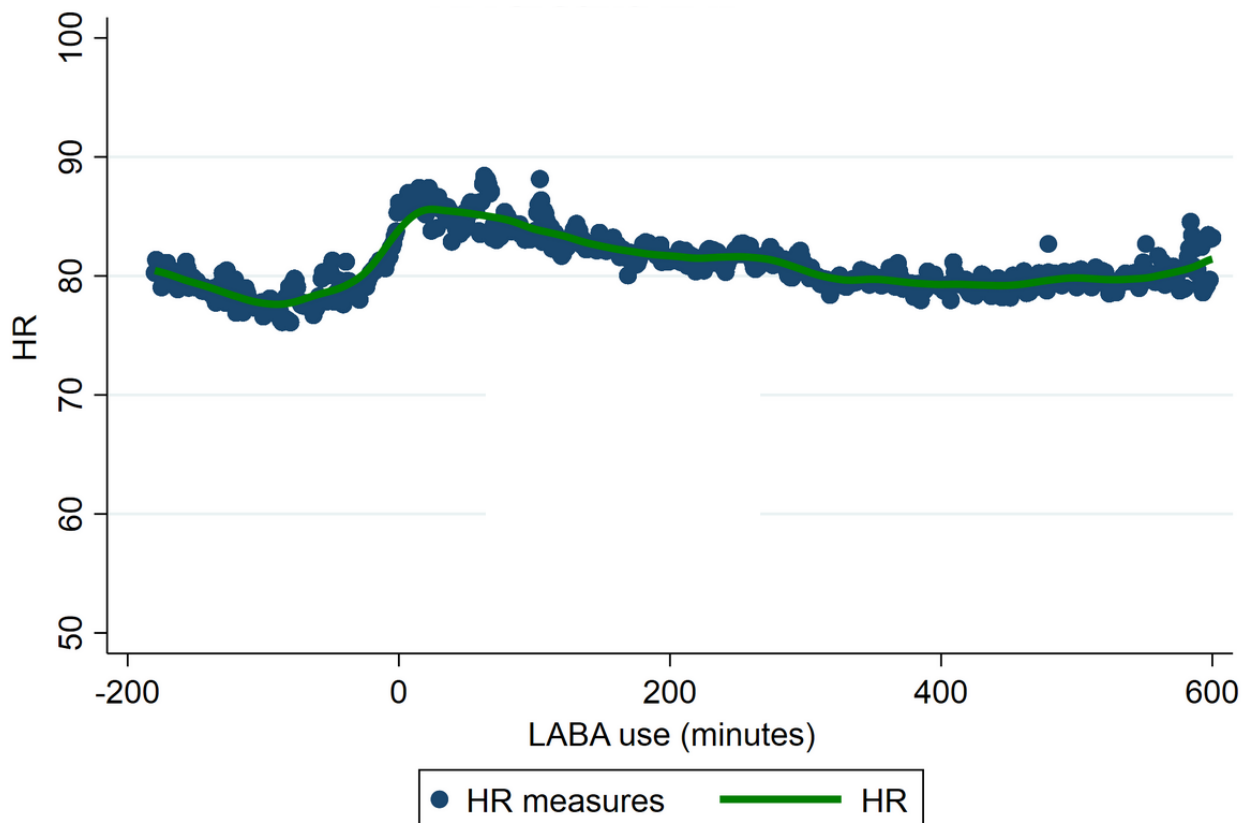


Figure 4. Steps taken around SABA inhalation. SABA: short-acting beta-2 agonist.

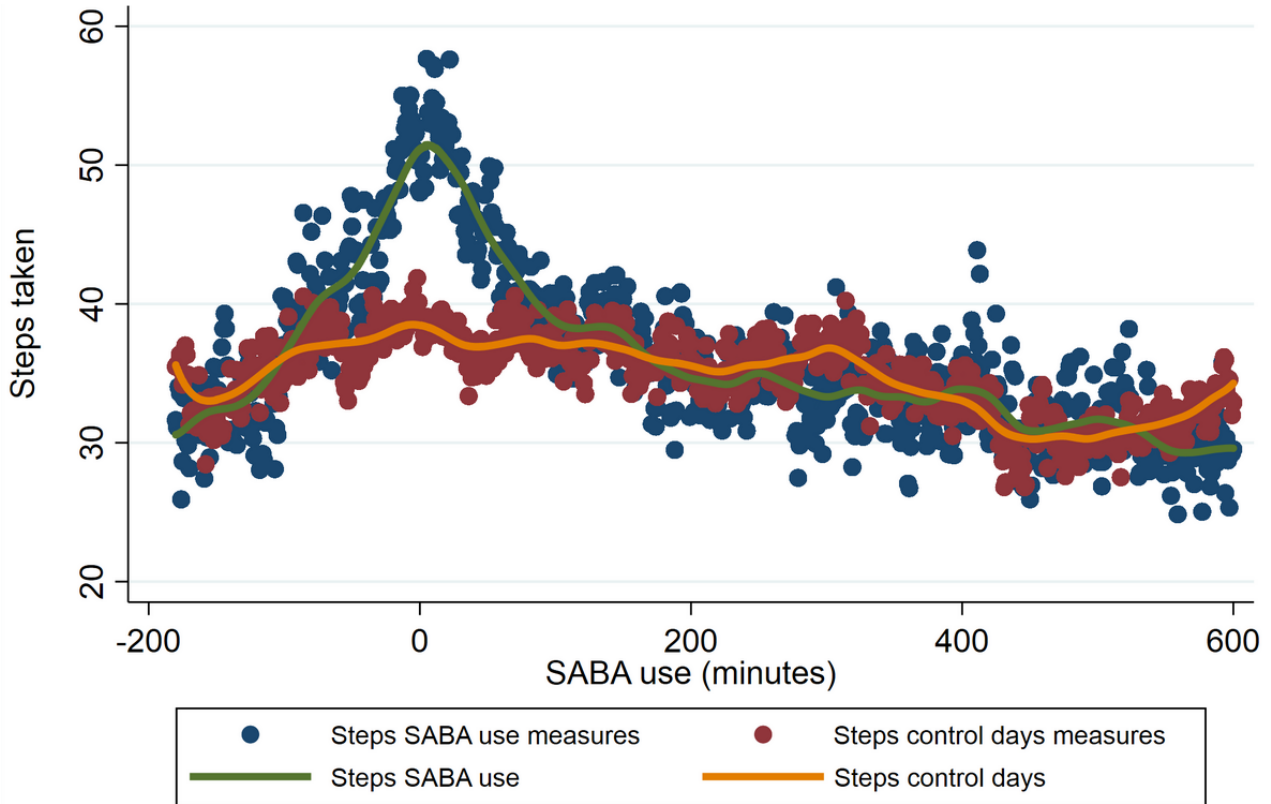
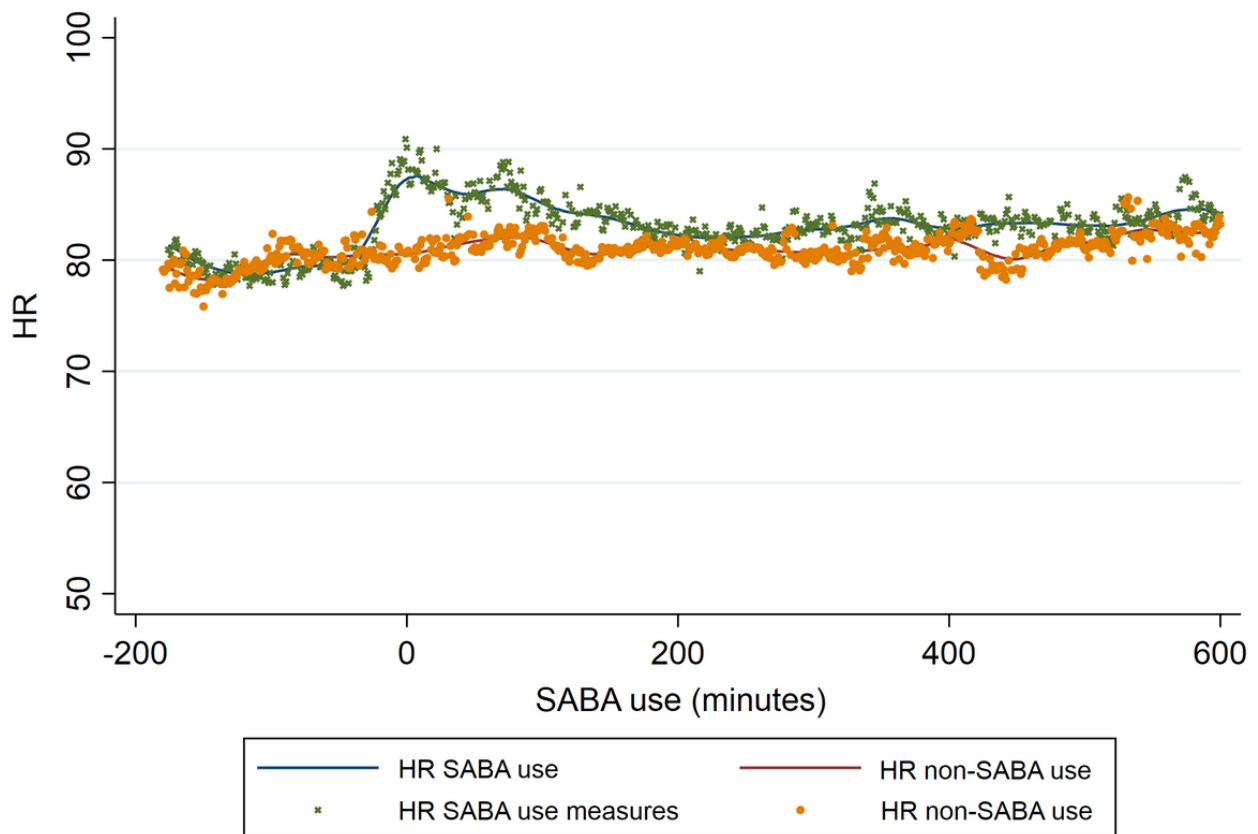


Figure 5. SABA inhalation registered with the smart inhaler and HR. HR: heart rate; SABA: short-acting beta-2 agonist.



SABA Data

SABAs with a smart inhaler were used by 19 different patients in 2510 cases. As shown in [Figure 4](#), more steps are taken around inhalation. The steps start to increase approximately 30 minutes before the actuation and the increase lasts approximately 90 minutes after actuation. This clear increase in steps assessed in the entire population indicates that SABA inhalation is often used during exercise. In [Figure 5](#), it is shown that the HR after inhalation is higher than the HR on non-SABA-use days. This figure also shows the initial sharp rise in HR around the inhalation moment itself. The difference in HR between SABA and non-SABA inhalation days exceeds 5 bpm for the first time at 17 minutes before inhalation. At the time of inhalation, HR was 9 bpm higher than the HR on non-SABA days. HR difference was widest at 9 minutes after inhalation (10 bpm) after which HR difference slowly decreased. HR difference then heavily fluctuated in the minute-by-minute comparisons and after 138 minutes no further clinically relevant HR difference ≥ 5 bpm was observed.

Discussion

Principal Findings

This study shows that the use of LABAs is not associated with a clinically relevant HR elevation. In an overall comparison, patients using LABAs had a maximum HR of 3 bpm higher in the morning (at 10 AM) than patients not using LABAs. The sheer amount of data collected makes every small difference between groups statistically significant. Therefore, even though the HR difference found in this study is statistically significant, it does not seem clinically relevant.

SABA use is associated with a short-term increase in HR, which peaks 9 minutes after inhalation and then steadily decreases until it normalizes 138 minutes after inhalation.

Previous Literature

Cardiac side effects of LABAs were also assessed in several other studies, but the follow-up duration of these studies was limited due to technological restrictions and patients were not assessed in a real-life setting [18-20]. For example, Braden et al [21] measured the HR with Holter-ECG connected to the thorax of the patient. Overall, these studies showed between 5 and 15 bpm increase in HR. This could be attributed due to the sharp, but short rise in HR following the inhalation.

Salpeter et al [12] performed a meta-analysis and found that compared with a placebo, single-dose inhaled beta-2 agonists significantly increased HR (by 9 bpm). These studies looked at the short-term effect of beta-2 inhalation on HR. They gave no information on the duration of this increase. Our data suggest this increase after SABA use could be sustained for 138 minutes. In long-term studies assessed in the meta-analysis; they showed a nonsignificant trend in major cardiovascular events [12].

Strengths and Weaknesses

This study shows a new method of using daily technology for the analysis of health care-related research questions in a real-life setting. While many studies are performed in a semicontrolled setting, real-world situations are often different.

In a real-life setting, patients often use SABAs as needed next to their daily LABA inhaler. Compared to previous studies, with the use of smart inhalers, we were able to specifically look at the added effect of SABAs on HR when patients used LABA [18-31]. Even if real-life measurements might be less accurate than data collected in an experimental setting, the amount of data that could be collected for a longer period makes the results useful. Especially when patients can “wear” the measurement devices (wearables), it is not a major burden for them to participate in studies.

As an important strength of this study, we had extensive HR data of participants, since they were wearing Fitbit for approximately a year, and every minute data were recorded. In total, we had 7388 inhalations recorded with the smart inhaler (2510 SABA inhalations, 3823 ICS/LABA inhalations, and 1055 ICS inhalations) and over 15 million data points with HR. The mean number of HR measurements per patient was 188,296 (SD 137,479; 130 days' worth of minutes) and the median was 157,295 measurements (IQR 61,670-293,204). Our study analyzed the effects of both LABAs and SABAs. This gives a more complete overview of the relationship between beta-2 agonists and cardiac activity. Finally, we had data during the day and night, and these were obtained in a real-life setting.

A limitation is the number of patients used in the analyses and it is also important to note that we did not specifically look at LABAs as a rescue medication. Even though [Figure 2](#) shows 2 peak moments for LABA use (morning and evening), some inhalers (known as “maintenance and reliever therapy”) include an LABAs that could also be used on an “as needed” basis. Since patients in our study were not able to record if they used LABAs as rescue medication, we were not able to account for this.

Another important limitation is the inability to completely adjust findings for physical activity. Even though we tried correcting for the increase in steps taken, other forms of physical activity increase are not picked up by Fitbit since physical activity could also be increased without an increase in steps, for example, weightlifting. An increase in HR could therefore partly be attributed to exercise. The inhalation maneuver itself could also be related to the HR increase since this sharp rise is also seen with the LABA smart inhaler data.

Since LABAs were used in the maintenance therapy in most patients, the control group was relatively small. In 84% of the cases, patients took their morning LABA medication every day, and in less than 7% of the cases, patients forgot their morning medication for more than 2 consecutive days. Remarkably, a comparable HR increase around inhalation is seen in LABAs as with SABA inhalations. As shown in [Figure 2](#), LABAs are used most commonly twice a day (morning and evening) at variable times and HR fluctuates normally during the day. Therefore, it is difficult to interpret if the HR increase noted in [Figure 3](#) is a sustained effect of LABA use or if HR would have increased on its own due to circadian rhythm effects. Since [Figure 1](#) shows no difference in overall HR, changes in circadian rhythm are probably at least partially responsible.

In previous studies, the accuracy of wearables is under debate. While some papers show that in general wearables can

accurately predict HR [32-36], this may not hold true for higher HR zones [37]. The Fitbit is not registered as a medical device and may underestimate individual measurements [38] and in a direct comparison with other wearables, the Fitbit showed lower accuracy [39] and higher bias [34]. However, with each new version, the accuracy is improving. Also, Fitbit was used in all patients. There is no reason to assume a systematic difference between the groups (LABAs vs non-LABAs and SABAs vs control minutes) would occur. Therefore, even if Fitbit is erroneous, it will not have affected our results overtly.

Another issue during the study was that some patients reported difficulties with the smart inhaler. They reported that the smart inhaler lost connection to the iPod or the device was in another way malfunctioning so not all inhalations are recorded. Next, both the actuation of the inhaler and the HR were rounded off to the minute, this could result in a theoretical 1-minute difference between inhalation and HR registration. Combined with a possible delay in data transmission, this could result in a small shift in the time data. Especially around inhalation, this could shift the moment HR starts to increase and the moment of highest HR.

Interpretation and Future Studies

In the LABA and SABA registration by the smart inhaler (Figures 3 and 5), a sharp rise surrounding the inhalation itself is observed, which could indicate that the inhalation maneuver itself could affect HR. Also, in the SABA analyses, we reported that HR started to increase before inhalation took place, and shortness of breath, resulting in SABA use, could also increase HR. Potentially, some of the previous literature that reported

an HR increase, with shorter follow-up may have included this effect in their outcomes. We also noticed that after a SABA inhalation, the HR is higher than the days patients did not use SABAs. This increase is sustained for approximately 2 hours, after which the difference between SABAs and non-SABAs is minimal. This difference can be caused by the systemic effects of SABAs on HR. However, other potential causes for HR elevation are physical activities that do not increase steps taken and asthma-related shortness of breath with associated anxiety. With the current data, it is not possible to know what the real-life situation was, and future studies are needed, both in experimental and real-life settings to assess the direct effect of SABAs on HR.

In previous editions of the international GINA guidelines (until 2012), there used to be a preference for short-acting muscarinic agonists over SABAs in patients with cardiac comorbidity. Due to the slow onset of the bronchodilator effect of short-acting muscarinic agonists over SABAs, this has changed. In the current GINA guidelines, the preferred reliever medication track recommends the use of low-dose ICS-formoterol as needed as reliever medication. SABAs are an alternative reliever medication [40]. This study shows that beta-2 agonist use has no sustained clinically relevant effect on HR, which is reassuring. However, there is a temporary increase in HR, which warrants further study.

Conclusions

Patients with asthma using inhaled LABAs do not experience a clinically relevant persistent increase in HR. SABAs are associated with a short-term elevation in HR.

Conflicts of Interest

OSU reports personal fees from Astra Zeneca, Boehringer Ingelheim, Chiesi, GlaxoSmithKline, Mundipharma, Sandoz, Takeda, Cipla, Covis, Novartis, Orion, Menarini, UCB, Trudell Medical, Deva, and Kamada. OSU reports consulting fees from Astra Zeneca, Cipla, and Mereo Biopharma. He reports grants from Astra Zeneca, Boehringer Ingelheim, Chiesi, and GlaxoSmithKline. MB reports personal fees for attending Advisory Board meetings and giving lectures from AZ, Chiesi, Grifols, GSK, Lusofarmaco, Menarini, Omron, and Sanofi.

KFC reports personal fees from attending Advisory Board meetings with GSK, AZ, Novartis, Roche, Merck, Trevi, Rickett-Beckinson, Nocion, and Shionogi. He is a scientific adviser to The Clean Breathing Institute supported by Haleon. He reports personal fees for speaking at meetings supported by GSK, Sanofi, Novartis, and AZ. He, through his institution, has received research funding from Merck & GSK.

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Other authors report no conflicts of interest.

Multimedia Appendix 1

Smartinhaler.

[PNG File, 504 KB - [cardio_v8i1e56848_app1.png](#)]

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Abbreviations

bpm: beats per minute

GINA: Global Initiative for Asthma

HR: heart rate

ICS: inhaled corticosteroid

LABA: long-acting beta-2 agonist

SABA: short-acting beta-2 agonist

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Original Paper

Factors That Influence Patient Satisfaction With the Service Quality of Home-Based Teleconsultation During the COVID-19 Pandemic: Cross-Sectional Survey Study

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Abstract

Background: Ontario stroke prevention clinics primarily held in-person visits before the COVID-19 pandemic and then had to shift to a home-based teleconsultation delivery model using telephone or video to provide services during the pandemic. This change may have affected service quality and patient experiences.

Objective: This study seeks to understand patient satisfaction with Ontario stroke prevention clinics' rapid shift to a home-based teleconsultation delivery model used during the COVID-19 pandemic. The research question explores explanatory factors affecting patient satisfaction.

Methods: Using a cross-sectional service performance model, we surveyed patients who received telephone or video consultations at 2 Ontario stroke prevention clinics in 2021. This survey included closed- and open-ended questions. We used logistic regression and qualitative content analysis to understand factors affecting patient satisfaction with the quality of home-based teleconsultation services.

Results: The overall response rate to the web survey was 37.2% (128/344). The quantitative analysis was based on 110 responses, whereas the qualitative analysis included 97 responses. Logistic regression results revealed that responsiveness (adjusted odds ratio [AOR] 0.034, 95% CI 0.006-0.188; $P < .001$) and empathy (AOR 0.116, 95% CI 0.017-0.800; $P = .03$) were significant factors negatively associated with low satisfaction (scores of 1, 2, or 3 out of 5). The only characteristic positively associated with low satisfaction was when survey consent was provided by the substitute decision maker (AOR 6.592, 95% CI 1.452-29.927; $P = .02$). In the qualitative content analysis, patients with both low and high global satisfaction scores shared the same factors of service dissatisfaction (assurance, reliability, and empathy). The main subcategories associated with dissatisfaction were missing clinical activities, inadequate communication, administrative process issues, and absence of personal connection. Conversely, the high-satisfaction group offered more positive feedback on assurance, reliability, and empathy, as well as on having a competent clinician, appropriate patient selection, and excellent communication and empathy skills.

Conclusions: The insights gained from this study can be considered when designing home-based teleconsultation services to enhance patient experiences in stroke prevention care.

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KEYWORDS

teleconsultation; secondary stroke prevention; telemedicine; service quality; patient satisfaction

Introduction

Secondary Stroke Prevention and Ontario Stroke Prevention Clinics

As of 2019, stroke was the second leading cause of disability worldwide for people aged >50 years, and it was the fourth leading cause of death in Canada from 2017 to 2019 [1,2]. The 36% decline in stroke mortality from 1990 to 2016 can be attributed to better prevention and management of stroke risks [3]. The INTERSTROKE study found that 90% of strokes are preventable owing to modifiable risk factors, including disease-related and behavioral lifestyle factors [4]. Secondary stroke prevention is crucial, as there is up to a 10% risk of recurrent stroke within 90 days of a transient ischemic attack (TIA) or minor stroke [5].

Approximately 80% of patients with minor stroke discharged from the emergency department in Ontario are referred to stroke prevention services [6]. Stroke prevention clinics provide rapid assessments, diagnostic tests, treatments, prevention, and education to reduce the risk of recurrent stroke [7]. Ontario's 41 stroke prevention clinics are integral to publicly funded health systems [7]. Stroke prevention clinic services are associated with a 25% reduction in mortality [8].

Before the COVID-19 pandemic, stroke prevention care in Ontario was predominantly delivered through in-person consultations. A small percentage of rural and northern Ontario stroke prevention clinics used teleconsultation at local satellite clinics to address access challenges [9]. One stroke prevention clinic conducted a pilot project offering follow-up home video visits from August 2018 to September 2019 [10]. The video consultation produced higher patient satisfaction, was considered safe by physicians, and was shown to be cost-effective in reducing health care costs and patient expenses [10].

In this study, home-based teleconsultation was defined as a synchronous consultation between a clinical service provider and a patient in their home to provide diagnostic or therapeutic advice through telephone or videoconference [11]. Despite a handful of cases in which home-based teleconsultation was used for follow-up care, before the COVID-19 pandemic [10], Ontario stroke prevention clinics had never used home-based teleconsultation to conduct synchronous, interactive, in-home patient visits for new referrals. A survey of >3000 Canadians with stroke, heart disease, or vascular impairment conducted in the spring of 2021 showed that 80% of respondents had had a teleconsultation during the pandemic [12]. The effect of the rapid change from in-person visits to home-based teleconsultation during the COVID-19 pandemic on patients' experiences was unknown. Patients with stroke are often older adults with multiple chronic conditions [13]. Older adults have lower telehealth service use overall [14]. The impact of service mode change on the older population of stroke prevention clinics needs further exploration.

Service Quality and Patient Satisfaction

Although the rapid transition to home-based teleconsultation may be a temporary response to the COVID-19 pandemic, it

offers a significant opportunity to examine the service quality of home-based teleconsultation in stroke prevention clinics. Delivering safe, high-quality health services is the primary goal of health systems [15]. The literature's definition of health care service quality is commonly described as including 2 aspects. One views health care service quality as characteristics and features that meet clinicians' predetermined specifications and standards (such as professional or ethical standards); the other views it as characteristics and features that meet or exceed patients' needs and expectations [16]. Patients often cannot accurately assess the internal service quality as they lack the medical knowledge to judge [17]; however, patient satisfaction with a medical service is the primary determinant of service quality [18]. Patient satisfaction is essential for and meaningful to delivering high-quality care [19].

Patient satisfaction is generally regarded as patients' perception of care delivery as well as how their health needs have been addressed [20,21]. Patient satisfaction can be examined using direct and indirect indicators [21]. First, service quality can be measured by directly asking patients to rate their satisfaction with service quality via, for example, a single item with response options ranging from *very dissatisfied* to *very satisfied* [21]. However, the shortfall of single-item measurement is that we can not evaluate or identify a specific aspect of service quality [21]. The alternative approach is to ask patients to rate their experience of different aspects of care, but this indirect measure has the weakness of preemptive assumptions about the determinants of service quality [21]. To obtain an accurate measurement of patient satisfaction, we applied direct and indirect measurements. We asked one question on global satisfaction and applied a theory-guided questionnaire to assess patient satisfaction.

Service Performance Model

As health care quality is multidimensional, we chose an appropriate service quality model (SERVQUAL) to assess patient satisfaction. Examples of existing health care SERVQUALs include the SERVQUAL [22] and its derivative service performance model (SERVPERF) [23], Total Quality Management [24], Health Quality Model [25], service quality for a public hospital [26], and hospital quality model [27]. The Health Quality Model, service quality for a public hospital, and hospital quality model are derivatives of the SERVQUAL model and assess the care quality of hospital inpatient services. The SERVQUAL and SERVPERF models include 5 dimensions: tangibles, reliability, responsiveness, assurance, and empathy [22]. SERVQUAL tends to measure the difference between one's expectations and the actual performance of the service [22]. SERVPERF only focuses on the actual performance, and studies have shown that service quality is appropriately modeled using SERVPERF as an antecedent of satisfaction [23,28]. There are 22 service attributes listed within the 5 service dimensions of the SERVPERF model [29]. **Textbox 1** presents each dimension and item in detail.

Textbox 1. Dimensions and items of the service performance model (adapted from Zeithaml et al [29]).

Tangibles: facilities, equipment, and the presence of personnel

- Up-to-date equipment
- Visually appealing physical facilities
- Neat-appearing employees
- Visually appealing materials associated with the service

Reliability: ability to perform the promised service responsibly and accurately

- The company keeps its promises to do something by a certain time
- The company shows a sincere interest in solving the customer's problem
- The company performs the service right the first time
- The company provides its services at the time it promises to do so
- The company insists on error-free records

Responsiveness: willingness to provide help and a prompt service to customers

- Employees of the company tell customers exactly when services will be performed
- Employees of the company provide a prompt service to customers
- Employees of the company are always willing to help customers
- Employees of the company are never too busy to respond to customers

Assurance: the knowledge and courtesy of employees and their ability to inspire trust and confidence

- The behavior of employees of the company instills confidence in customers
- Customers of the company feel safe in their transactions
- Employees of the company are consistently courteous with customers
- Employees of the company have the knowledge to answer customers' questions

Empathy: caring and understanding, which a company provides or offers its customers in terms of its individualized and personalized attention

- The company gives customers individual attention
- The company has operating hours convenient to all its customers
- Employees of the company give customers personal attention
- The company has the customers' best interests at heart
- The employees of the company understand the specific needs of their customers

Study Aims and Research Question

Any new service model implementation should usually be well planned to improve user satisfaction; however, home-based teleconsultation at stroke prevention clinics was implemented without the usual planning. The rapid implementation could affect patients' experiences. As a result, it is vital to evaluate patient satisfaction with the quality of the teleconsultation service they received during the COVID-19 pandemic by assessing satisfaction with various service dimensions to identify aspects of service quality that patients are and are not satisfied with. This study aimed to explore the factors affecting patient satisfaction. The research question was as follows: "what are the patient-identified factors influencing patients' satisfaction with service quality in stroke prevention clinics' home-based teleconsultation service?"

Methods

Participants and Procedure

We conducted a web-based or telephone survey of patients who had at least one home-based teleconsultation, either the initial or follow-up visit, at the stroke prevention clinics. The study sites were 2 stroke prevention clinics at 2 tertiary hospitals in Ontario, Canada. The study sample consisted of individuals who received at least one home-based teleconsultation at a stroke prevention clinic between January 1, 2021, and November 30, 2021. A convenience sampling technique was used as we invited patients who lived in their homes and self-participated in the stroke prevention clinic home-based teleconsultation service during the COVID-19 pandemic. Our exclusion criteria included (1) patients who lived in a long-term care home or group home and (2) patients with dementia who could not participate in home-based teleconsultations.

To minimize volunteer bias and increase the response rate, we applied various data collection techniques to capture participants with and without internet access. A web survey was used for patients with email addresses, whereas a telephone survey was used for patients without email addresses. The questionnaire was administered between May 17, 2021, and December 10, 2021.

We developed a telephone script for recruitment to explain the research project in lay terms. In total, 2 modified-duty nurses from one site and neurologists from another site who were not part of the research team obtained permission from patients to be contacted by the research team. The list of email addresses or telephone numbers of patients who gave permission was shared with the research team. Participants who chose a web-based survey received an email with a brief cover letter explaining the study's purpose and their rights as study participants. Informed consent was via the web before accessing the questionnaire, and they were asked to click a box indicating that they agreed to complete the survey ([Multimedia Appendix 1](#)). Participants who chose a telephone survey received a mail-in cover letter, a consent form, and a copy of the survey ([Multimedia Appendix 2](#)).

Ethical Considerations

This study was reviewed by the research ethics boards of Southlake Regional Health Center and Mackenzie Health and was considered a continuous quality improvement project; thus, a full research ethics review was not required. This study was also reviewed by the University of Waterloo Office of Research Ethics (ORE 42686) and received ethical clearance.

Measures

Our study used SERVPERF to design a Likert-scale survey to assess patient satisfaction with home-based teleconsultation service quality in stroke prevention clinics. We acknowledge that patient satisfaction is subjective, with many determinants that may not be related to the SERVPERF model. The literature has indicated that patient satisfaction can be influenced by patient knowledge and expectations; therefore, other factors such as demographics (eg, age, gender, and education), clinical factors (eg, comorbidities, diagnosis, and number of visits), and experiences with teleconsultation can influence patient expectations [20,21]. We also included these factors in our survey. By considering other factors and applying direct and indirect measurements, we attempted to explore patient satisfaction using a holistic approach. The 18-item questionnaire used in our study was developed by referencing the telehealth service quality questionnaire developed by Yin et al [30] (see [Multimedia Appendix 3](#) for a description).

The survey consisted of three components: (1) demographic, clinical, and telemedicine questions; (2) an 18-item Likert scale-based questionnaire measured on a 5-point scale, with 1 for *strongly disagree* and 5 for *strongly agree*; and (3) 6 open-ended follow-up questions ([Multimedia Appendix 4](#)). The demographic, clinical, and telemedicine independent variables were selected based on previous evidence from a literature review and clinical significance from a practice point of view [31]. We conducted a pilot study in March 2021 with 10

participants who had home-based teleconsultation from October 2020 to December 2020 and asked 6 additional questions about the survey content ([Multimedia Appendix 5](#)). Overall, patients were satisfied with the language and content of the survey, indicated in their feedback.

Data Collection

The web survey was conducted through a secured, password-protected REDCap (Research Electronic Data Capture; Vanderbilt University) website hosted at the University of Waterloo that supports research data collection [32]. Skype for Business (Skype Technologies) from the University of Waterloo, with recording and transcription functions, was set up for the research assistant to conduct the telephone survey.

Statistical Analysis

We applied quantitative and qualitative analysis to understand patient satisfaction. A binary outcome variable was defined as (1) a low-satisfaction group if the participants chose *very unsatisfied*, *dissatisfied*, and *neither satisfied nor satisfied* with the overall home-based teleconsultation service quality; and (2) a high-satisfaction group if the participants chose *satisfied* and *very satisfied*. We used SPSS for Windows (version 28.0.1; IBM Corp) for statistical analysis [33]. The Likert-scale questions were converted to numerical values. Using the item means, we generated each SERVPERF dimension score and an overall questionnaire score for each respondent's survey. There were 10 demographic, 7 clinical, and 6 technical-related independent variables (see [Multimedia Appendix 6](#) for the definitions). Chi-square tests were used to identify the statistical significance between the categorical independent and binary outcome variables. The point biserial correlation was calculated to identify the correlation between a continuous independent variable and the binary outcome variable. To test the internal reliability of our instrument, we calculated the Cronbach α . As we had a large number of independent variables under consideration, a forward selection model was most suitable [34]. We used statistically significant variables correlating to the binary outcome variable in the stepwise binary logistic regression model, with $P < .05$ considered significant.

We used NVivo (QSR International), a software developed to organize and support the analysis of qualitative data. GM coded the entire data set, and ST independently coded 10 random samples. The results were compared and reached an initial 87.1% agreement. Discrepancies were discussed, and conflicts were resolved after further clarification of the definition of the codes. We applied direct content analysis to understand the service quality of the teleconsultation under study [35]. We used the 5 service dimensions and their operational definitions as the initial coding categories [36]. Next, we read each transcript and identified and categorized all the text that appeared to represent the operational definition of the code [35]. Text not categorized using the initial coding scheme would be considered for a new code. We summarized the categories of the entire data set and then divided them into low- and high-satisfaction groups to explore positive and negative patient perceptions. We compared the differences between the 2 groups that could explain the quantitative analysis results [37].

Results

Participant Characteristics

The response rate was 35.9% (104/290) for the web-based survey and 44% (24/54) for the telephone survey. A total of 110 (n=86, 78.2% web and n=24, 21.8% telephone) surveys were included for quantitative analysis, and 97 (n=74, 76% web

and n=23, 24% telephone) surveys were included for direct content analysis. Figures 1 and 2 show a flowchart summarizing the subsequent exclusion of cases from the original number participants to arrive at the final analysis. A total of 97.3% (107/110) of the participants used telephone consultations. The percentages of missing values (1% to 8%) for each Likert-scale question were insignificant (<20%); therefore, the mean of each item was used to replace the missing data [38].

Figure 1. Sample flowchart for the web-based survey.

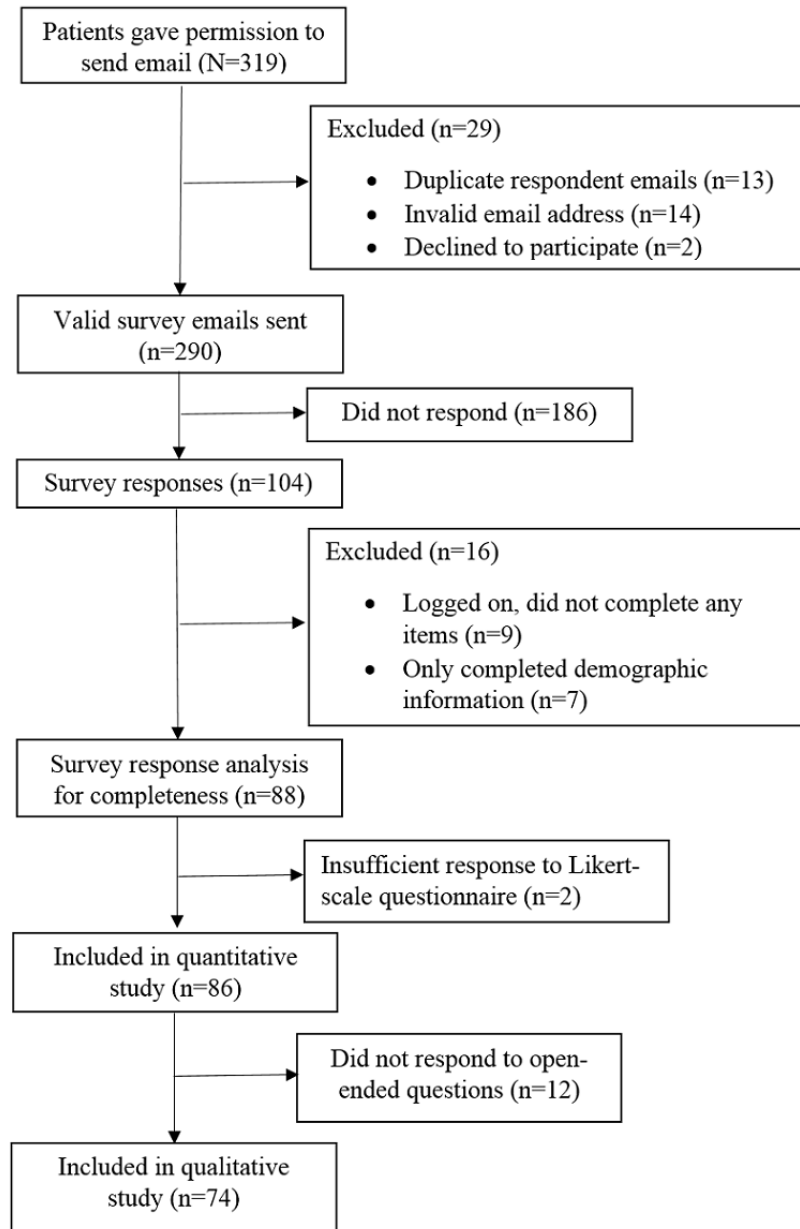
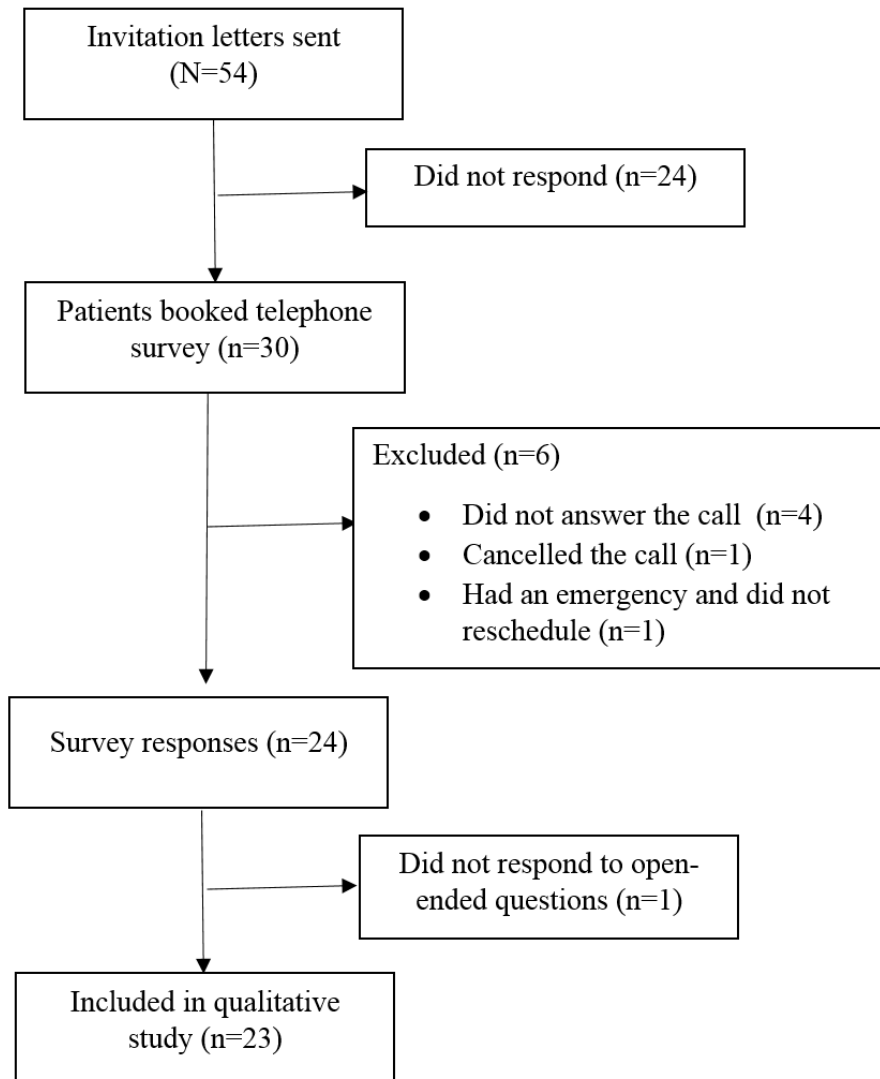


Figure 2. Sample flowchart for the telephone survey.

The descriptive statistics of the demographic, clinical, and telemedicine variables are presented in [Tables 1-3](#). Briefly, most of the participants (99/110, 90%) were aged ≥ 55 years, were retired (80/109, 73.4%) and married (76/110, 69.1%), lived with others (85/109, 78%), and lived within 20 km of where the stroke prevention clinic was located (77/110, 70%). Only a few participants (7/109, 6.4%) had an educational level lower than high school, and most (67/109, 61.5%) had a postsecondary education ([Table 1](#)). Regarding clinical factors, most participants

had a stroke diagnosis (71/110, 64.5%) and self-identified as having only one stroke risk factor (74/110, 67.3%). Most patients were new (101/110, 91.8%) to the stroke prevention clinics ([Table 2](#)). Many participants had relatively less experience with health technology. Although most of them owned digital equipment for teleconsultation (79/109, 72.5%), many of them had never used patient portals (94/108, 87%) and telemedicine (92/108, 85.2%) before the COVID-19 pandemic ([Table 3](#)).

Table 1. Demographic characteristics of the patients included in the study (N=110).

Variable	Total ^a	Low satisfaction (n=26)	High satisfaction (n=84)	P value
Age group (y), n (%)				.04 ^b
<55	11 (10)	2 (7.7)	9 (10.7)	
55-64	18 (16.4)	3 (11.5)	15 (17.8)	
65-74	25 (25.5)	4 (15.4)	24 (28.6)	
75-84	40 (36.4)	16 (61.5)	24 (28.6)	
≥85	13 (11.8)	1 (3.8)	12 (14.3)	
Sex, n (%)				.52
Female	49 (44.5)	13 (50)	36 (42.9)	
Male	61 (55.5)	13 (50)	48 (57.1)	
Distance (km), mean (SD)	17.73 (16.52)	13.53 (11.65)	19.03 (17.61)	.31
1-20, n (%)	77 (70)	21 (80.8)	56 (66.7)	
21-40, n (%)	21 (19.1)	4 (15.4)	17 (20.2)	
>40, n (%)	12 (10.9)	1 (3.8)	10 (13.1)	
Education, n (%)				.52
Grade 8 or lower	7 (6.4)	0 (0)	7 (8.3)	
High school	35 (32.1)	10 (40)	25 (29.8)	
College	32 (29.4)	6 (24)	26 (31)	
University	24 (21.8)	6 (24)	18 (21.4)	
Graduate school	11 (10)	3 (12)	8 (9.5)	
Employment, n (%)				.68
Retired	80 (73.4)	20 (76.9)	60 (72.3)	
Working	17 (15.6)	2 (7.7)	15 (18.1)	
Unemployed	4 (3.7)	1 (3.8)	3 (3.6)	
Self-employed	3 (2.8)	1 (3.8)	2 (2.4)	
On disability	5 (4.6)	2 (7.7)	3 (3.6)	
Marital status, n (%)				.42
Married	76 (69.1)	18 (69.2)	58 (69.1)	
Divorced	11 (10)	4 (15.4)	7 (8.3)	
Widowed	17 (15.5)	4 (15.4)	13 (15.5)	
Single	6 (5.5)	0 (0)	6 (7.1)	
Living arrangement, n (%)				.69
With others	85 (78)	21 (80.8)	64 (77.1)	
Alone	24 (22)	5 (19.2)	19 (22.9)	
Transportation, n (%)				.24
Drives	67 (65)	12 (54.5)	55 (67.9)	
Relies on others	36 (35)	10 (45.5)	26 (32.1)	
Use of a cane or walker (yes), n (%)	30 (27.5)	8 (30.8)	22 (26.2)	.57
Language barrier (yes), n (%)	10 (9.1)	6 (23.1)	4 (4.8)	.005 ^c
Hearing impaired (yes), n (%)	28 (25.5)	9 (34.6)	19 (22.6)	.22
Affecting phone conversations (yes)	14 (50)	6 (66.7)	8 (42.1)	
Vision impaired (yes), n (%)	33 (30)	8 (30.8)	25 (29.8)	.92

Variable	Total ^a	Low satisfaction (n=26)	High satisfaction (n=84)	P value
Affecting the use of a screen (yes)	16 (50)	5 (62.5)	11 (45.8)	.41
The survey was consented to by the SDM ^d (yes), n (%)	53 (49.1)	18 (69.2)	35 (41.7)	.01 ^b
Web survey (yes), n (%)	86 (78.2)	24 (92.3)	62 (73.8)	.046 ^b

^aNote that the percentages are based on denominators that vary from the overall sample size of 110 because of missing data.

^b $P < .05$.

^c $P < .01$.

^dSDM: substitute decision maker. Indicates that the survey was consented to and answered with the help of an SDM.

Table 2. Clinical characteristics of the patients included in the study (N=110).

Variable	Total, n (%)	Low satisfaction (n=26), n (%)	High satisfaction (n=84), n (%)	P value
Had stroke diagnosis	71 (64.5)	17 (65.4)	54 (64.3)	.92
Had stroke residual deficits	27 (38) ^a	9 (52.9) ^b	18 (33.3) ^c	.15
New referral	101 (91.8)	25 (96.2)	76 (90.5)	.36
Number of stroke risk factors				.40
0	14 (12.7)	3 (11.5)	11 (13.1)	
1	74 (67.3)	21 (80.8)	53 (63.1)	
2-4	19 (17.3)	1 (3.8)	18 (21.4)	
5-6	3 (2.7)	1 (3.8)	2 (2.4)	

^aN=71.

^bN=17.

^cN=54.

Table 3. Telemedicine-related characteristics of the patients included in the study (N=110).

Variable	Total, n (%) ^a	Low satisfaction (n=26), n (%)	High satisfaction (n=84), n (%)	P value
Used telephone	107 (98.2)	26 (100)	81 (97.6)	.42
Number of stroke prevention clinic home-based teleconsultations				.74
Once only	52 (47.3)	13 (50)	39 (46.4)	
2-4 times	50 (45.5)	12 (46.2)	38 (45.2)	
≥5 times	8 (7.3)	1 (3.8)	7 (8.3)	
Patient portal use before the COVID-19 pandemic				.71
Never	94 (85.5)	23 (92)	71 (85.5)	
1-2 times	10 (9.1)	2 (8)	8 (9.6)	
3-5 times	3 (2.7)	0 (0)	3 (3.6)	
>5 times	1 (0.9)	0 (0)	1 (1.2)	
Telemedicine use before the COVID-19 pandemic				.35
Never	92 (83.6)	21 (80.8)	71 (86.6)	
1-2 times	7 (6.4)	2 (7.7)	5 (6.1)	
3-5 times	6 (5.5)	1 (3.8)	5 (6.1)	
>5 times	3 (2.7)	2 (7.7)	1 (1.2)	
Previsit contact by the stroke prevention clinic (no)	94 (85.5)	24 (92.3)	70 (85.4)	.36
Owned digital equipment at home (yes)	79 (71.8)	19 (73.1)	60 (72.3)	.94

^aNote that the percentages are based on denominators that vary from the overall sample size of 110 owing to missing data.

Findings From the Quantitative Analysis

Overall, the instrument was reliable as the Cronbach α reliability analysis of the SERVPERF questionnaire was .894 (Multimedia Appendix 7), which indicated an excellent level of reliability of the instrument [39]. The adjusted R^2 value was 0.76, indicating that the 5 SERVPERF dimensions could explain 76% of the variation in the global satisfaction score. The mean global satisfaction score was 2.5 (SD 0.65) for the low-satisfaction group and 4.40 (SD 0.49) for the high-satisfaction group. To examine the explanatory variables that were significantly associated with the binary outcome variable, consent from the substitute decision maker (SDM), language barrier, age group, survey method, and 5 service dimensions were entered into the final forward stepwise logistic regression model. The adjusted R^2 indicated that 69% of the variance could be explained in the

final model. Table 4 illustrates that consent from the SDM (adjusted odds ratio [AOR] 6.59, 95% CI 1.45-29.93; $P=.01$) was positively associated ($\beta=1.89$) and the responsiveness (AOR 0.03, 95% CI 0.006-0.188; $P<.001$) and empathy (AOR 0.12, 95% CI 0.02-0.80; $P=.03$) dimensions were negatively associated ($\beta=-3.37$ for responsiveness; $\beta=-2.15$ for empathy) with dissatisfaction with the home-based teleconsultation service quality (Table 4). The odds of dissatisfaction for participants who consented to the survey through their SDM were 6.59 (95% CI 1.45-29.93) compared with those who consented themselves. Every one-unit increase in the responsiveness dimension score decreased the odds of dissatisfaction by 0.03 (95% CI 0.006-0.19) when other variables were held constant. Every one-unit increase in the empathy dimension score decreased the odds of dissatisfaction by 0.12 (95% CI 0.02-0.8) when other variables were held constant.

Table 4. The forward stepwise binary logistic regression model.

Variable	β (SE)	P value	AOR ^a (95% CI)
Consent from SDM ^b	1.89 (0.772)	.01 ^c	6.59 (1.45-29.93)
Responsiveness ^d	-3.37 (0.867)	<.001 ^e	0.03 (0.006-0.19)
Empathy ^f	-2.15 (0.986)	.03 ^c	0.12 (0.02-0.80)

^aAOR: adjusted odds ratio.

^bSDM: substitute decision maker. Consent from SDM indicates that the survey was answered with the help of an SDM.

^c $P<.05$.

^dResponsiveness is a service performance model dimension regarding the willingness to help customers and provide a prompt service.

^e $P<.001$.

^fEmpathy is a service performance model dimension regarding providing individual care and attention to customers.

The significant characteristics of the participants who had their SDM sign the consent form and help them answer the survey are listed in Table 5. The participants whose SDM provided consent to help them answer the survey were more likely to answer a web-based survey ($\chi^2_2=15.6$; $P<.001$) and have a language barrier ($\chi^2_2=15.6$; $P<.001$), hearing impairment

($\chi^2_2=3.9$; $P=.048$), or hearing that affected telephone conversations ($\chi^2_2=5.6$; $P<.02$) and were less likely to drive ($\chi^2_2=7.0$; $P=.04$). Tangibles was the only statistically significant SERVPERF dimension ($P<.001$). The participants who consented through their SDM had a shorter travel distance, were older, and were more likely to have residual stroke symptoms.

Table 5. Comparison of variables between surveys for which consent was obtained from the substitute decision maker (SDM) and surveys for which consent was obtained from the patient themselves (difference of >15%).

Characteristic	Consent from SDM ^a (n=53)	Consent from patient (n=57)	P value
Web-based survey, n (%)	50 (94)	36 (63)	<.001 ^b
Age (y), mean (SD)	73.75 (13.085)	70.60 (10.61)	.17
Male sex, n (%)	34 (64)	27 (47)	.08
Distance (km), mean (SD)	15.897 (16.525)	19.435 (16.48)	.26
Driving, n (%)	27 (55) ^c	40 (74) ^d	.04 ^e
Language barrier, n (%)	10 (19)	0 (0)	<.001 ^b
Hearing impaired, n (%)	18 (34)	10 (18)	.048
Hearing impairment affecting phone conversations, n (%)	12 (67) ^f	2 (20) ^g	.02 ^e
Residual stroke symptoms, n (%)	17 (49) ^h	10 (28) ⁱ	.07
Tangibles, mean (SD)	3.21 (0.83)	3.67 (0.61)	<.001 ^b
Reliability, mean (SD)	3.87 (0.82)	3.94 (0.56)	.68
Responsiveness, mean (SD)	3.76 (0.94)	3.76 (0.59)	.98
Assurance, mean (SD)	3.99 (0.78)	4.04 (0.53)	.68
Empathy, mean (SD)	3.75 (0.71)	3.96 (0.56)	.34

^aConsent from SDM indicates that the survey was answered with the help of an SDM.

^b $P < .001$.

^c $N = 49$.

^d $N = 54$.

^e $P < .05$.

^f $N = 18$.

^g $N = 10$.

^h $N = 35$.

ⁱ $N = 36$.

Findings From the Content Analysis

Overview

A total of 88.2% (97/110) of patients completed the open-ended questions in the survey, with 25% (24/97) in the low-satisfaction group and 75% (73/97) in the high-satisfaction group. [Multimedia Appendices 8 and 9](#) list the dimensions and subcategories of positive and negative comments among patients with low and high satisfaction scores, respectively. Interestingly, the low- and high-satisfaction groups shared the same dissatisfied service dimensions (assurance, reliability, and empathy) and subcategories. Overall, missing clinical components, inadequate communication, administrative issues, and absence of personal connection were the significant concerns that affected patients' perceived home-based teleconsultation quality at the stroke prevention clinics.

In contrast, the most satisfying service dimensions were assurance, empathy, and responsiveness among the high-satisfaction group. Overall, a competent clinician with effective communication skills and great empathy for patients is crucial for patient-perceived high-quality care in home-based teleconsultation. In addition, convenience, appropriateness to

the patient's situation, and timely consultation were important for high satisfaction with home-based teleconsultation.

Future Use of Home-Based Teleconsultation

Assessment of patient preference for future use of home-based teleconsultation under normal circumstances (after the COVID-19 pandemic) showed that 35% (33/95) of participants preferred not to use home-based teleconsultation. Most participants (18/23, 78%) in the low-satisfaction group preferred not to use home-based teleconsultation. In contrast, 56% (40/72) of participants in the high-satisfaction group were willing to use it, and 24% (17/72) indicated that they might use home-based teleconsultation for specific reasons. However, a minority of participants in the high-satisfaction group (15/72, 21%) still refused to use it in normal circumstances, with primary concerns of communication issues, lack of personal connection, and the belief in the superiority of in-person consultations.

Discussion

Principal Findings

Home-based teleconsultation as a form of telemedicine rapidly expanded in many health sectors in Canada during the

COVID-19 pandemic owing to lockdowns and social distancing restrictions [31]. Since the COVID-19 pandemic, home-based teleconsultation has become essential in outpatient service delivery [40]. By April 2020, 77% of Ontario ambulatory visits were conducted using teleconsultation, a total of 77% of ambulatory visits were conducted using a virtual modality [41]. Nearly all (32/33, 97%) Ontario stroke prevention clinics that responded to a province-wide survey from June 2021 to July 2021 (response rate of 33/41, 80%) reported that they had adopted home-based teleconsultation as a service delivery mode in addition to in-person visits since the COVID-19 pandemic [42]. Patient satisfaction should be the priority in future virtual care development and adoption [43]. To our knowledge, this is the first study to use a service quality theoretical lens to assess patient satisfaction with home-based teleconsultation in outpatient stroke care during the pandemic. Many studies of patient surveys during the COVID-19 pandemic have found that most patients and clinicians reported positive experiences with teleconsultation at outpatient neurology services during the COVID-19 pandemic [31]. However, no study has investigated outpatient stroke prevention services or examined the service quality of home-based teleconsultation during the COVID-19 pandemic. The patient population of stroke prevention clinics and the disease characteristics differ from those of other chronic neurological diseases. For instance, patients at stroke prevention clinics have a unique mix of acuity (such as early identification of large vessel occlusion and cardiac source of embolism) and chronic disease management (eg, hypertension, dyslipidemia, diabetes, and lifestyle management), and most are older adults. Owing to health resource disparity, timely access to outpatient magnetic resonance imaging is not always feasible for minor strokes. When referred to stroke prevention clinics, patients with TIA have transient neurological symptoms, unremarkable brain images, and normal physical examinations. History taking is essential in patients with TIA. The unique patient population and characteristics may pose different challenges in home-based teleconsultation, especially for newly referred patients. Our study found that the participants who were older (mean age 72.12, SD 11.92 years) and mostly newly referred (101/110, 91.8%) and used the telephone modality (107/109, 98.2%) were satisfied with the home-based teleconsultation provided by the stroke prevention clinics during the COVID-19 pandemic. We identified patient-reported factors that affected their satisfaction with the service quality of home-based teleconsultation. Our study filled these research gaps.

Responsiveness was the most statically significant dimension in our quantitative results and is an influential factor for a positive experience. Convenience was the main subtheme of the responsiveness dimension in the high-satisfaction group. The patients in the low-satisfaction group tended to live closer to the stroke prevention clinics, with an average distance of 13.53 (SD 11.57) km, than those in the high-satisfaction group (mean 19.03, SD 17.61 km). Even though they were less likely to drive and had some communication barriers (more likely to have language barriers or hearing impairments), convenience was not a positive factor influencing their satisfaction. Our content analysis supported that convenience, by saving time, travel, and energy, influenced patients' positive perceptions of

the personal benefits of home-based teleconsultation during the pandemic [31]. Our findings were consistent with those of studies conducted before the COVID-19 pandemic [44]. A systematic review of digital experience also found that convenience is one of the motivating factors contributing to a positive digital patient experience [45]. The convenience of home-based teleconsultation is an influential factor in swaying patients' satisfaction with service quality to the positive side and their preference for teleconsultation [31]. However, convenience is not equivalent to good quality of care. We need to consider the effect of convenience when assessing patients' preferences and evaluating patient satisfaction with the service quality of home-based teleconsultation.

Second, the empathy dimension was a significant factor in both the quantitative and qualitative analyses. Dissatisfaction feedback in the empathy dimension was found in both the low- and high-satisfaction groups. Our study participants used mostly the telephone modality, where the lack of nonverbal cues may be associated with a profound concern about the lack of personal connection, which is the primary subcategory of the empathy dimension. As indicated by existing studies, the replacement of interpersonal connection and a lack of physical human contact are negatively associated with digital patient experiences [45]. The literature shows that empathy can have powerful effects on positive patient outcomes and satisfaction [46,47]. There is a concern that the digitalization of health care services could primarily lead to a decrease in the expression of empathy [46]. A study on patient satisfaction with tele-obstetric care found that a desire for personal connection via face-to-face interaction with a clinician was a critical motivation for selecting in-person versus teleconsultation care modalities [48]. Our findings are in line with those of the previous literature. The lack of personal connection in our content analysis could explain the negative relationship between the empathy dimension and dissatisfaction. An interesting finding from our content analysis was that even 98% (81/83) of the participants in the high-satisfaction group used the telephone modality; they expressed overwhelmingly more positive than negative comments (34 vs 12) on the empathy dimension. The clinician's empathy skills may significantly enhance patient experiences even with a low-technology modality. Empathy skill training for clinicians, primarily through computer-mediated communications, is a key area to study in the future [46].

Third, although the assurance dimension was not found to be statistically significant between the low- and high-satisfaction groups, this was likely due to no real difference between the 2 groups. Our content analysis indicated that the assurance dimension was one of the most important SERVPERF dimensions in both the low- and high-satisfaction groups. The subcategories raised from the content analysis revealed that the patients' concerns in the assurance dimension were the missing clinical components—especially physical examination—and inadequate communication. The view of the inferior quality of a remote examination among clinicians was dominant in outpatient neurology teleconsultation before the COVID-19 pandemic [49]. This is likely why most teleconsultations were performed for follow-up patients with chronic neurological diseases before the COVID-19 pandemic [50]. Compared with

before the COVID-19 pandemic, home-based teleconsultation has been widely used in both new and follow-up patients at home without the luxury of having a health care professional assisting a teleconsultation since the COVID-19 pandemic [31]. The lack of a physical examination and inadequate communication could impede the clinician's ability to diagnose and formulate a treatment plan, especially for new patients [31]. In addition, the use of video is more challenging than the use of a telephone because of the rapid adaptation and lack of preparation. According to the Ontario stroke prevention clinic web survey, nearly half of the clinics use only the telephone [42]. Video consultations enable a certain degree of remote examination and may facilitate better communication, whereas telephone-only visits limit clinical assessment and communication. Telephone consultations lack body language and physical prompts, which could negatively affect the communication between the clinician and patient. However, most of the participants in our study used telephone consultations (107/110, 97.3%), and their overall satisfaction was high (3.9/5). Future studies could consider patient satisfaction when using a telephone-only modality for new referrals in this patient population under normal circumstances.

The appropriateness of patient selection is a critical factor in high-quality home-based teleconsultation from patients' perspectives. Our statistical findings indicated that patients who required help from their SDM to consent and answer the survey were positively associated with dissatisfaction. The SDM may have chosen a web survey, as the participants had difficulty answering a telephone survey because of language barriers, hearing impairments, or communication difficulties from residual stroke symptoms (such as aphasia, apraxia, or mild cognitive impairment; Table 5). Moreover, the patients who needed their SDM to consent and help them answer the survey scored significantly lower in the tangibles dimension, which may indicate that the participants had low comfort levels with technology and technical difficulties even with the telephone modality. The consent from an SDM has many unknown characteristics and requires further exploration in future research.

Similarly, the analysis showed that there were no statistically significant differences in the reliability dimension between the low- and high-satisfaction groups. However, it is important to note that issues primarily related to administration, which fall under the reliability dimension, had a negative impact on both the low- and high-satisfaction groups. This possibility aligns with findings from a scoping review that the lack of proper administrative support has harmed clinicians' teleconsultation satisfaction [31]. Our findings indicate that it also negatively affects patient satisfaction. Some of the low satisfaction may be due to the abrupt change to teleconsultation because of the COVID-19 pandemic and the lack of clinical and patient preparation. We know that some administrative problems are not unique to home-based teleconsultation, as they occur during in-person visits. Home-based teleconsultation may have increased the workload by keeping pace with the transitioning workflow among telephone, video, and in-person visits, contributing to the maladaptation of home-based teleconsultation

[51]. Establishing a new care pathway for home-based teleconsultation may streamline the administrative workflow.

The assurance, empathy, and reliability dimensions all had the most negative comments in both the low- and high-satisfaction groups, and the high-satisfaction group had the most positive remarks in the assurance and empathy dimensions in the content analysis, which showed a double-edged effect. This finding might indicate that different key subcategories have buffer effects on improving patient satisfaction with the service quality of home-based teleconsultation. This may reflect the advantage of using both quantitative and qualitative data to provide diverse types of information [37]. By comparing them side by side, the qualitative analysis may provide insights to explain the quantitative findings.

The Future of Stroke Prevention Clinics' Service Delivery Mode

A combination of teleconsultation and in-person visits for outpatient stroke prevention care is the future. Our study showed that 45% (43/95) of participants were willing to use and 18% (17/95) would consider using home-based teleconsultation in future nonpandemic conditions. A study examining patient preference for telehealth for nonemergent health issues after the COVID-19 pandemic concluded that patients were generally willing to use video but preferred in-person visits [52]. A patient-centered service should be delivered by offering the patient a choice [20]. Virtual care provides an opportunity to design a health system that is actually patient-centered [43]. A combination of in-person visits and home-based teleconsultation—a hybrid care model—could best meet patient needs by improving efficiency and capacity without added risk [53,54].

Hybrid care should be sustainable in practice settings to ensure patient care quality, equity, and justice [53]. To avoid increasing the digital divide, a telephone may be favorable instead of video calls for older patients and those with a lower education or income and from racial and ethnic minority groups [55]. However, we should refrain from creating a 2-tiered health care system in which high-income individuals receive video consultations and low-income individuals receive phone consultations. Patients should receive the right care in the right setting, at the right time, and with the right mode; the cost of the service should be reduced; and the best clinical practice guidelines should be followed [56]. Hybrid care could be a balanced approach to achieving a high-performance health care system. Patients can choose the best model by considering flexible options, and clinicians can offer individualized recommendations for optimal care modalities [54].

Limitations

Our study has several limitations. First, the cross-sectional survey only provides a snapshot of a phenomenon and cannot determine the temporal relationship between the dependent and independent variables. Second, the participants in this study may not be generalizable to patients of other stroke prevention clinics in Ontario, notably in areas with different health resources such as urban versus very remote rural centers. In addition, the open-ended responses to the web survey were very

brief, limiting our ability to gain a deeper understanding of their experiences. Next, as we surveyed patients who had had a home-based teleconsultation within 6 months, recall bias is possible [57]. Only patients who had a home-based teleconsultation in January 2021 and February 2021 received the survey 4 to 5 months later; the following patients received their survey 2 and a half months after the home-based teleconsultation on average (range 1-3 months). In addition, there is potential nonresponse bias, as web surveys usually have a low response rate [57]. A meta-analysis comparing web survey response rates concluded that the average response rate for web surveys was approximately 11% [58]. Our web survey had a 35.9% (104/290) response rate, and the telephone survey yielded a 44% (24/54) response rate.

Overall, although our study may only reflect part of the concept of satisfaction with service quality because of its complexity, it provided substantial insights into areas for quality improvements from patients' point of view. The literature suggests that patient satisfaction is a multidimensional concept that still needs to be fully defined. The patient satisfaction scores may reflect the demographic mix and clinical and psychological picture of the patients served by a medical service [59]. Our study attempted to use a theory-guided quantitative and qualitative analysis to reveal the relationship and explanation

of such a complex phenomenon. Despite the problems of using patient satisfaction to assess service quality, its measurement provides unique information regarding the care process as seen through the patients' eyes [59]. Patients still provide the best source of accurate information on the care they receive [60]. In the absence of choice in public-funded health care, our survey gave patients a voice to indicate their preferences [21].

Conclusions

Our findings highlighted 2 crucial service quality dimensions (responsiveness and empathy) that were negatively statistically significantly associated with patient dissatisfaction. Moreover, we identified that a survey consented to by an SDM was positively associated with dissatisfaction. In addition, there were 4 subcategories related to patient dissatisfaction (missing clinical activities, inadequate communication, administrative process issues, and absence of personal connection). We anticipate that appropriate patient selection, consideration of patient preferences, a streamlined home-based teleconsultation administrative workflow, and a competent clinician with communication and empathy skills are essential for achieving high satisfaction with home-based teleconsultation. These factors could be considered when designing home-based teleconsultation services to enhance patient experiences of stroke prevention care.

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Data Availability

Data are available upon request from the authors.

Conflicts of Interest

GM is a clinical practitioner in one of the stroke prevention clinics but was not involved in patient contact during the research, including the recruitment and telephone interview processes.

Multimedia Appendix 1

Survey consent sheet for participants.

[[DOCX File, 26 KB - cardio_v8i1e51439_app1.docx](#)]

Multimedia Appendix 2

Cover letter for mail-in package.

[[DOCX File, 19 KB - cardio_v8i1e51439_app2.docx](#)]

Multimedia Appendix 3

The description of 18 items used in the service performance model questionnaire.

[[DOCX File, 13 KB - cardio_v8i1e51439_app3.docx](#)]

Multimedia Appendix 4

Survey: the patient's perception of teleconsultation service quality at stroke prevention clinic during COVID-19.

[[DOCX File, 24 KB - cardio_v8i1e51439_app4.docx](#)]

Multimedia Appendix 5

Six questions to check the clarity of the survey questions.

[DOCX File , 13 KB - [cardio_v8i1e51439_app5.docx](#)]

Multimedia Appendix 6

Definitions of 10 demographic, 7 clinical, and 6 technical-related independent variables.

[DOCX File , 14 KB - [cardio_v8i1e51439_app6.docx](#)]

Multimedia Appendix 7

Cronbach α reliability statistics and item-total statistics of the service performance model questionnaire.

[DOCX File , 14 KB - [cardio_v8i1e51439_app7.docx](#)]

Multimedia Appendix 8

Positive and negative categories among patients with low global satisfaction.

[DOCX File , 17 KB - [cardio_v8i1e51439_app8.docx](#)]

Multimedia Appendix 9

Positive and negative categories among patients with high global satisfaction.

[DOCX File , 18 KB - [cardio_v8i1e51439_app9.docx](#)]

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Abbreviations

- AOR:** adjusted odds ratio
REDCap: Research Electronic Data Capture
SDM: substitute decision maker
SERVPERF: service performance model
SERVQUAL: service quality model
TIA: transient ischemic attack

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Original Paper

A Multidisciplinary Assessment of ChatGPT's Knowledge of Amyloidosis: Observational Study

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Abstract

Background: Amyloidosis, a rare multisystem condition, often requires complex, multidisciplinary care. Its low prevalence underscores the importance of efforts to ensure the availability of high-quality patient education materials for better outcomes. ChatGPT (OpenAI) is a large language model powered by artificial intelligence that offers a potential avenue for disseminating accurate, reliable, and accessible educational resources for both patients and providers. Its user-friendly interface, engaging conversational responses, and the capability for users to ask follow-up questions make it a promising future tool in delivering accurate and tailored information to patients.

Objective: We performed a multidisciplinary assessment of the accuracy, reproducibility, and readability of ChatGPT in answering questions related to amyloidosis.

Methods: In total, 98 amyloidosis questions related to cardiology, gastroenterology, and neurology were curated from medical societies, institutions, and amyloidosis Facebook support groups and inputted into ChatGPT-3.5 and ChatGPT-4. Cardiology- and gastroenterology-related responses were independently graded by a board-certified cardiologist and gastroenterologist, respectively, who specialize in amyloidosis. These 2 reviewers (RG and DCK) also graded general questions for which disagreements were resolved with discussion. Neurology-related responses were graded by a board-certified neurologist (AAH) who specializes in amyloidosis. Reviewers used the following grading scale: (1) comprehensive, (2) correct but inadequate, (3) some correct and some incorrect, and (4) completely incorrect. Questions were stratified by categories for further analysis. Reproducibility was assessed by inputting each question twice into each model. The readability of ChatGPT-4 responses was also evaluated using the *Textstat* library in Python (Python Software Foundation) and the *Textstat readability* package in R software (R Foundation for Statistical Computing).

Results: ChatGPT-4 (n=98) provided 93 (95%) responses with accurate information, and 82 (84%) were comprehensive. ChatGPT-3.5 (n=83) provided 74 (89%) responses with accurate information, and 66 (79%) were comprehensive. When examined by question category, ChatGPT-4 and ChatGPT-3.5 provided 53 (95%) and 48 (86%) comprehensive responses, respectively, to "general questions" (n=56). When examined by subject, ChatGPT-4 and ChatGPT-3.5 performed best in response to cardiology questions (n=12) with both models producing 10 (83%) comprehensive responses. For gastroenterology (n=15), ChatGPT-4 received comprehensive grades for 9 (60%) responses, and ChatGPT-3.5 provided 8 (53%) responses. Overall, 96 of 98 (98%) responses for ChatGPT-4 and 73 of 83 (88%) for ChatGPT-3.5 were reproducible. The readability of ChatGPT-4's responses ranged from 10th to beyond graduate US grade levels with an average of 15.5 (SD 1.9).

Conclusions: Large language models are a promising tool for accurate and reliable health information for patients living with amyloidosis. However, ChatGPT's responses exceeded the American Medical Association's recommended fifth- to sixth-grade reading level. Future studies focusing on improving response accuracy and readability are warranted. Prior to widespread implementation, the technology's limitations and ethical implications must be further explored to ensure patient safety and equitable implementation.

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KEYWORDS

amyloidosis; ChatGPT; large language models; cardiology; gastroenterology; neurology; artificial intelligence; multidisciplinary care; assessment; patient education; large language model; accuracy; reliability; accessibility; educational resources; dissemination; gastroenterologist; cardiologist; medical society; institution; institutions; Facebook; neurologist; reproducibility; amyloidosis-related

Introduction

Background

Amyloidosis is a rare, multisystem disease that comprises several subtypes including secondary amyloidosis, light chain amyloidosis, and ATTR (transthyretin amyloidosis), with the latter 2 being the most common but often underdiagnosed [1]. Light chain amyloidosis is diagnosed in 2500 to 5000 individuals annually in the United States, while the exact incidence of ATTR and secondary amyloidosis remains unknown due to challenges and delays in diagnosis stemming from a broad range of symptoms affecting multiple organ systems [2,3]. Diagnosing and caring for patients living with amyloidosis necessitate effective multidisciplinary collaboration between specialists in fields including but not limited to cardiology, gastroenterology, and neurology [4].

Due to amyloidosis being a rare disease, patients may be at risk for decreased health literacy regarding their condition. A notable scarcity of patient education materials (PEMs) exists for rare diseases compared to common ones, with one study showing nearly a 10-fold difference in the availability of PEMs related to rare diseases, which has been shown to adversely affect health outcomes [5]. According to the Centers for Disease Control and Prevention [6], improved health literacy could prevent up to 1 million hospitalizations annually and save US \$25 billion in total health care costs.

ChatGPT (OpenAI), a large language model (LLM) powered by artificial intelligence released in late 2022, may be a powerful tool for improving the availability of accurate and readable information for rare and complex diseases like amyloidosis. Unlike traditional search engines, ChatGPT generates human-like text in a conversational format through an intuitive user interface. This is achieved with reinforcement learning from human feedback, wherein the model's responses are refined through feedback loops to optimize responses [7]. With ongoing improvement and training using an extensive data set spanning diverse topics including medicine, ChatGPT's accuracy and reliability in answering questions are expected to improve.

Prior Work

Prior studies have demonstrated ChatGPT's impressive accuracy and reliability in answering clinical questions across multiple medical specialties [8-10]. One study found the model's generated responses were significantly higher in both quality and empathy compared to physicians when answering medical

questions posted to social media, further bolstering the dynamic nature of this technology [11]. In March 2023, ChatGPT-4, the successor to ChatGPT-3.5, was released and has demonstrated superior performance in answering clinical questions across multiple fields of medicine [12-15]. In addition to accuracy and reliability, the readability of ChatGPT's responses is an active area of investigation. Several studies related to ophthalmology and endocrinology have revealed that responses by ChatGPT-4 often exceed the fifth- to sixth-grade reading level recommended by the American Medical Association (AMA) [16-18]. While the literature examining LLM responses to clinical questions is growing, studies examining rare diseases are limited. Furthermore, there are currently no studies examining ChatGPT's ability in answering questions related to amyloidosis.

Aims of This Study

As with any emerging technology, rigorous evaluation of these models' capabilities and limitations is essential to ensuring effective and safe implementation during their nascent stages before broad adoption by patients and providers. This study aims to build upon previous literature by using a multidisciplinary approach in assessing ChatGPT's (1) accuracy in answering questions related to amyloidosis, particularly concerning cardiology, gastroenterology, and neurology; (2) reproducibility of responses; (3) readability; and (4) comparison of performance between ChatGPT-4 and ChatGPT-3.5.

Methods

Question Curation

A total of 98 amyloidosis-related questions were sourced from the frequently asked questions section of websites for professional medical societies and institutions. Questions from amyloidosis Facebook support groups were also incorporated to represent a more comprehensive patient perspective. Of these questions, 56 addressed general amyloidosis topics, while 42 were specific to cardiology (n=12), gastroenterology (n=15), and neurology (n=15). Each question was inputted twice into ChatGPT-4 (version updated on March 14, 2023) and ChatGPT-3.5 (version updated on February 9, 2023) except for neurology-related questions, which were only inputted into ChatGPT-4 due to reviewer availability. At the time of data collection, ChatGPT-4 required a paid monthly subscription. Furthermore, the models were without internet access, and their training data were limited to information prior to September 2021.

Accuracy and Reproducibility

The accuracy of responses was assessed using the scale: (1) comprehensive, (2) correct but inadequate, (3) some correct and some incorrect, and (4) completely incorrect. Reproducibility was evaluated by categorizing each of the 2 responses of each question into those containing either no incorrect information (comprehensive and correct but inadequate) or those with incorrect information (some correct and some incorrect and completely incorrect). Questions that produced responses in different grading categories were deemed nonreproducible. Two independent reviewers (RG and DCK), board-certified in cardiology and gastroenterology with expertise in amyloidosis, assessed general amyloidosis questions and those of their respective specialties. Discrepancies in general question grading were resolved through discussion to reach a consensus. An additional reviewer (AAH), board-certified in neurology and specializing in amyloidosis, graded the neurology-specific responses for ChatGPT-4.

Readability

The readability of ChatGPT-4's responses was also assessed using the *Textstat* library in Python (Python Software Foundation) and the *Textstat readability* package in R software (R Foundation for Statistical Computing). The readability level

was quantified either as a readability index or by using a predicted grade level, the latter indicating the US educational grade, at which the responses are comprehensible.

Statistical Analysis

Categorical variables were presented as counts and percentages, while continuous variables were presented as means and SDs. Bivariate analysis consisted of Fisher exact test for categorical variables. Microsoft Excel (version 16.68; Microsoft Corp) was used for all statistical analysis.

Ethical Considerations

Since all responses and outputs from ChatGPT were publicly available, approval from the institutional review board was not sought, and no informed consent was required.

Results

In this study, ChatGPT's responses were predominantly correct and also comprehensive (Table 1). Specifically, ChatGPT-4 (n=98) provided correct answers in 93 (95%) instances, with a notable 82 (84%) being graded as comprehensive. ChatGPT-3.5 (n=83) also performed well, delivering correct answers for 74 (89%) cases and comprehensive responses in 66 (79%) cases.

Table 1. Accuracy of responses by ChatGPT-3.5 and ChatGPT-4 to amyloidosis-related questions stratified by question subgroup.

Question subgroup	Responses, n (%)	
	ChatGPT-3.5	ChatGPT-4
Overall (n=83 for Chat GPT-3.5 and n=98 for Chat GPT-4)		
Comprehensive	66 (79)	82 (84)
Correct but inadequate	8 (10)	11 (11)
Some correct and some incorrect	8 (10)	5 (5)
Completely incorrect	1 (1)	0 (0)
General questions (n=56)		
Comprehensive	48 (86)	53 (95)
Correct but inadequate	4 (7)	3 (5)
Some correct and some incorrect	4 (7)	0 (0)
Completely incorrect	0 (0)	0 (0)
Cardiology questions (n=12)		
Comprehensive	10 (83)	10 (83)
Correct but inadequate	0 (0)	2 (17)
Some correct and some incorrect	2 (17)	0 (0)
Completely incorrect	0 (0)	0 (0)
Gastroenterology questions (n=15)		
Comprehensive	8 (53)	9 (60)
Correct but inadequate	4 (27)	3 (20)
Some correct and some incorrect	2 (13)	3 (20)
Completely incorrect	1 (7)	0 (0)
Neurology questions (n=15)		
Comprehensive	— ^a	10 (67)
Correct but inadequate	—	3 (20)
Some correct and some incorrect	—	2 (13)
Completely incorrect	—	0 (0)

^aNot available.

When stratified by question category, both ChatGPT-4 and ChatGPT-3.5 excelled in general topics (n=56), where 53 (95%) and 48 (86%) of their responses, respectively, were comprehensive, though this difference was not statistically significant ($P=.12$). For cardiology, ChatGPT-4 was particularly accurate, correctly answering all 12 questions compared to ChatGPT-3.5's 10 (83%) responses ($P=.48$). In gastroenterology (n=15), both models produced correct responses for 80% (n=12) of questions. However, their comprehensiveness varied slightly with ChatGPT-3.5 at 8 (53%) and ChatGPT-4 at 9 (60%). In neurology (n=15), ChatGPT-4's responses were graded as comprehensive for 10 (67%).

Overall, ChatGPT-3.5 and ChatGPT-4 generated incorrect information in 9 of 83 (11%) and 5 of 98 (5%) responses, respectively. Notably, ChatGPT-3.5 produced 1 “completely

incorrect” response regarding amyloidosis treatment of the gastrointestinal tract, involving the recommendation of probiotics and digestive enzymes (Multimedia Appendix 1). An example of a “some correct and some incorrect” response from ChatGPT-3.5 related to the management of atrial fibrillation in patients with amyloidosis. The model correctly described similar rate control and anticoagulation strategies for patients with amyloidosis having atrial fibrillation compared to those without amyloidosis but understated the prevalence of atrial fibrillation in ATTR. ChatGPT-4, on the other hand, did not produce any completely incorrect responses but did provide a response categorized as “correct but inadequate” by omitting autonomic symptoms in amyloidosis-related neuropathy. Regarding reproducibility, ChatGPT-4 showed a higher rate of 96 of 98 (98%) reproducible responses compared to 73 of 83 (88%) for ChatGPT-3.5 (Table 2).

Table 2. Reproducibility of responses by ChatGPT-3.5 and ChatGPT-4 to amyloidosis-related questions categorized by question subgroup.

Question subgroup	Responses, n (%)	
	ChatGPT-3.5	ChatGPT-4
Overall (n=83 for ChatGPT-3.5 and n=98 for ChatGPT-4)	73 (88)	96 (98)
General (n=56)	49 (88)	55 (98)
Cardiology (n=12)	10 (83)	12 (100)
Gastroenterology (n=15)	14 (93)	15 (100)
Neurology (n=15)	— ^a	14 (93)

^aNot available.

In terms of readability, ChatGPT-4's responses varied but were consistently well above the AMA's recommended fifth- to sixth-grade reading level. The Flesch-Kincaid Grade Level scale rated them between a high school sophomore and a graduate level, averaging at a college level (mean 15.5, SD 1.9; range 10.3-21.7; Table 3). The Flesch Reading Ease scores, on a scale of 0 to 100, averaged at 23.3 (SD 9.4), indicating a college

graduate level of complexity. Additional readability metrics showed a broad range of scores, all with similar advanced reading levels: Simple Measure of Gobbledygook (range 12.8-20.2), Gunning Fog Index (range 14.3-24.2), Coleman-Liau Index (range 10.5-18.3), Automated Readability Index (range 9.9-24.3), FORCAST Grade Level (range 10.3-13.4), and Powers Sumner Kearsley Grade (range 6.8-9.4).

Table 3. Readability of responses by ChatGPT-4 to amyloidosis-related questions.

Readability metric	Score, mean (SD)	Range
Flesch Reading Ease	23.3 (9.4)	5.6-47.9
Flesch-Kincaid Grade Level	15.5 (1.9)	10.3-21.7
Simple Measure of Gobbledygook	16.7 (1.6)	12.8-20.2
Gunning Fog Index	19.1 (2.3)	14.3-24.2
Coleman-Liau Index	15.3 (1.4)	10.5-18.3
Automated Readability Index	15.6 (2.1)	9.9-24.3
FORCAST Grade Level	12.1 (0.53)	10.3-13.4
Powers Sumner Kearsley Grade	8.2 (0.55)	6.8-9.4

Discussion

Principal Results

Literature examining ChatGPT's knowledge regarding rare diseases, such as amyloidosis, is limited compared to that of more prevalent health conditions. In this study, we employed an interdisciplinary panel of amyloidosis experts from cardiology, gastroenterology, and neurology to evaluate the accuracy and reproducibility of ChatGPT-4's and ChatGPT-3.5's responses to amyloidosis-related questions. Furthermore, the readability of responses by ChatGPT-4 was examined. ChatGPT-4 and ChatGPT-3.5 produced comprehensive responses to 53 (95%) and 48 (86%) general questions, respectively. Incorrect information was found in 5 of 98 (5%) and 9 of 83 (11%) responses from ChatGPT-4 and ChatGPT-3.5, respectively ($P=.17$), with 1 of 83 (1%) ChatGPT-3.5 responses graded as completely incorrect. The models also provided high reproducibility in accuracy of responses overall, with ChatGPT-4 and ChatGPT-3.5 generating 96 of 98 (98%) and 73 of 83 (88%) reproducible responses, respectively. However, the readability of ChatGPT-4's responses exceeded the AMA's recommended fifth- to sixth-grade reading level for PEMs, with readability at a college reading level on average.

Comparison With Prior Work

Previous studies have shown ChatGPT's impressive knowledge when assessing both common and rare diseases. The model has displayed extensive knowledge regarding cardiovascular disease prevention [8]. In more intricate scenarios such as clinical vignettes describing atrial fibrillation, congenital heart disease, and heart failure, its answers were assessed as predominantly reliable, valuable for patients, and crucially, not hazardous. Interestingly, many of these responses were favored over those generated by a standard Google search [19]. Similar results have been shown in several studies involving gastrointestinal-related topics such as cirrhosis, hepatocellular carcinoma, and bariatric surgery [9,10], with ChatGPT-4 demonstrating a significant improvement in knowledge compared to ChatGPT-3.5 [12,15]. Mehnen et al [13] demonstrated superior diagnostic precision of rare diseases by ChatGPT-4 compared to ChatGPT-3.5 as well. Our results showed comparable overall accuracy and reproducibility to previous studies, with both models generating consistent and reliable information. Although not meeting the level of significance as seen in prior research, ChatGPT-4 did generate fewer responses with incorrect information than ChatGPT-3.5 in this study.

The superior performance of ChatGPT-4 in prior studies may stem from multiple factors inherent to the design of each model. ChatGPT-4 was trained on a larger body of information, potentially exposing the model to a wider range of medical information. ChatGPT-4 has been reported to possess more advanced reasoning capabilities, allowing the model to better formulate explanations tailored to the input provided. Finally, the training of ChatGPT-4 may have provided the model with an advantage [14].

Limitations of ChatGPT

ChatGPT holds the potential to enhance clinical practice in the context of amyloidosis, but notable limitations exist. Chief among these is the undisclosed origin of ChatGPT's primary training data set, paired with its inability to regularly provide citations for its responses. Directly referencing established medical sources would bolster its clinical credibility. Moreover, ChatGPT sometimes produces responses referred to as "hallucinations," which are confident sounding, yet completely incorrect answers. The data set's scope is further limited to information prior to September 2021 [7]. The quality of responses generated by ChatGPT is affected by the nature of the prompts inputted by the user. Prompt engineering has been shown to significantly alter the models' output both in quality and comprehensiveness. Future studies would benefit from including the testing of different prompts and their effect on response output in the context of amyloidosis. Furthermore, concerted efforts in increasing patient and provider knowledge regarding prompt engineering may better facilitate the future effective use of these models. This study highlights the need for improvements in response readability to ensure equitable use of this technology across all patient populations. Similarly, other studies involving hypothyroidism in the setting of pregnancy and retinal surgery have also noted ChatGPT to produce information at a college reading level and beyond [17,18]. Furthermore, the majority of studies in the literature have examined the model's performance in English, with a limited body of literature examining non-English languages [20-22]. More studies are needed to ensure the optimization of model performance across a wide range of languages.

Ethical Implications

Beyond model-specific challenges, ethical issues remain unresolved. Potential biases introduced during training could skew user outputs. Clinical research bias, such as the overrepresentation of White populations [23], might also persist within the model. There is a growing body of literature examining implicit bias in responses from LLMs with conflicting results [24-26]. Equitable access is another concern;

lower socioeconomic groups might face barriers in accessing such technology due to hardware and internet constraints. Privacy is a further point of contention, though OpenAI's option to disable chat history storage addresses some concerns [27]. Regulatory oversight, as suggested by the Food and Drug Administration, is paramount. The proposed regulation would align artificial intelligence health care tools with medical device standards, emphasizing repeated validation and testing at each stage of development [28]. Additionally, physician panels should advise technical developers, ensuring patient safety and prioritizing equitable, outcome-driven patient care.

Strengths and Limitations of This Study

This study's strengths include being among the first in using a multidisciplinary approach to evaluate ChatGPT's knowledge of amyloidosis. This holistic approach enabled a thorough assessment of ChatGPT's abilities in addressing clinical queries related to amyloidosis, a rare disease necessitating advancements in health education, diagnostics, and management for improved patient outcomes. However, this study is not without its limitations. We relied on a single physician reviewer for specialty-specific responses, which is subjective and prone to bias. Research could bolster validity by engaging multiple reviewers within each specialty to minimize the potential for subjective bias. It would also be beneficial to include physicians specializing in hematology, oncology, and nephrology as reviewers due to their integral involvement in caring for patients with amyloidosis. Furthermore, we recommend including patients and all members of the health care team when reviewing the quality of responses. While we took a systematic approach when curating questions, our list may not comprehensively represent all potential patient questions related to amyloidosis.

Conclusions

ChatGPT delivered accurate and reliable responses to amyloidosis-related questions across general and specialty-specific questions. ChatGPT has the potential to serve as a supplemental tool in disseminating vital health education to patients in the future. However, the presence of some incorrect responses underscores the necessity of continued improvements and fine-tuning of future iterations prior to incorporation into clinical practice. Furthermore, improvement in the readability of responses is essential to ensuring equal access to this technology by all patients. We advocate for the use of this technology as an adjunct and not a replacement to care and advice provided by licensed health care professionals. In its current state, there are also limitations and ethical concerns that need to be resolved before the technology may be widely implemented in health care in a safe and equitable manner.

Acknowledgments

ChatGPT-4, the version updated on March 14, 2023, by OpenAI was used in the final editing process of this paper to improve readability.

Data Availability

The data sets generated and analyzed during this study are available from the corresponding author on reasonable request.

Conflicts of Interest

RG is a consultant for Pfizer, Alnylam, and AstraZeneca. None of the other authors have interests to disclose.

Multimedia Appendix 1

Examples of prompts with corresponding ChatGPT responses and reviewer accuracy grades.

[[DOCX File, 19 KB - cardio_v8i1e53421_app1.docx](#)]

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Abbreviations

AMA: American Medical Association

ATTR: transthyretin amyloidosis

LLM: large language model

PEM: patient education material

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Original Paper

Use of Machine Learning for Early Detection of Maternal Cardiovascular Conditions: Retrospective Study Using Electronic Health Record Data

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Abstract

Background: Cardiovascular conditions (eg, cardiac and coronary conditions, hypertensive disorders of pregnancy, and cardiomyopathies) were the leading cause of maternal mortality between 2017 and 2019. The United States has the highest maternal mortality rate of any high-income nation, disproportionately impacting those who identify as non-Hispanic Black or Hispanic. Novel clinical approaches to the detection and diagnosis of cardiovascular conditions are therefore imperative. Emerging research is demonstrating that machine learning (ML) is a promising tool for detecting patients at increased risk for hypertensive disorders during pregnancy. However, additional studies are required to determine how integrating ML and big data, such as electronic health records (EHRs), can improve the identification of obstetric patients at higher risk of cardiovascular conditions.

Objective: This study aimed to evaluate the capability and timing of a proprietary ML algorithm, Healthy Outcomes for all Pregnancy Experiences-Cardiovascular-Risk Assessment Technology (HOPE-CAT), to detect maternal-related cardiovascular conditions and outcomes.

Methods: Retrospective data from the EHRs of a large health care system were investigated by HOPE-CAT in a virtual server environment. Deidentification of EHR data and standardization enabled HOPE-CAT to analyze data without pre-existing biases. The ML algorithm assessed risk factors selected by clinical experts in cardio-obstetrics, and the algorithm was iteratively trained using relevant literature and current standards of risk identification. After refinement of the algorithm's learned risk factors, risk profiles were generated for every patient including a designation of standard versus high risk. The profiles were individually paired with clinical outcomes pertaining to cardiovascular pregnancy conditions and complications, wherein a delta was calculated between the date of the risk profile and the actual diagnosis or intervention in the EHR.

Results: In total, 604 pregnancies resulting in birth had records or diagnoses that could be compared against the risk profile; the majority of patients identified as Black (n=482, 79.8%) and aged between 21 and 34 years (n=509, 84.4%). Preeclampsia (n=547, 90.6%) was the most common condition, followed by thromboembolism (n=16, 2.7%) and acute kidney disease or failure (n=13, 2.2%). The average delta was 56.8 (SD 69.7) days between the identification of risk factors by HOPE-CAT and the first date of diagnosis or intervention of a related condition reported in the EHR. HOPE-CAT showed the strongest performance in early risk detection of myocardial infarction at a delta of 65.7 (SD 81.4) days.

Conclusions: This study provides additional evidence to support ML in obstetrical patients to enhance the early detection of cardiovascular conditions during pregnancy. ML can synthesize multiday patient presentations to enhance provider decision-making and potentially reduce maternal health disparities.

KEYWORDS

machine learning; preeclampsia; cardiovascular; maternal; obstetrics; health disparities; woman; women; pregnancy; pregnant; cardiovascular; cardiovascular condition; retrospective study; electronic health record; EHR; technology; decision-making; health disparity; virtual server; thromboembolism; kidney failure; HOPE-CAT

Introduction

All other high-income nations in the world have substantially lower maternal mortality rates compared to the United States [1]. Maternal mortality rates in the United States have increased over the past 30 years [1,2], increasing approximately 85% between 2018 and 2021 [3]. There were 23.8 and 32.9 maternal deaths in the US per 100,000 live births in 2020 and 2021, respectively [4], and although the United States has one of the highest health care spending rates [5], the projected trends of maternal mortality are anticipated to continue to rise. Racial and ethnic disparities in maternal mortality rates have not only persisted, but differences in rates have widened. Non-Hispanic Black (Black) women are significantly more likely to die of pregnancy-related causes than non-Hispanic White (White) women (69.9 and 26.6 deaths per 100,000 live births, respectively) [4]. Cardiovascular conditions (eg, cardiac and coronary conditions, hypertensive disorders of pregnancy, and cardiomyopathies) were the leading cause of maternal mortality between 2017 and 2019 (27.8%) [6]. Black women have higher rates of cardiovascular morbidity and mortality than women of other races and ethnicities [7].

Programs across the United States are integrating technology to mitigate increasing maternal mortality rates, and there is a growing body of literature reporting the use of machine learning (ML) to identify patients at increased risk for hypertensive disorders in pregnancy [8,9]. Hoffman et al [8] used ML to accurately predict maternal readmission due to the complications of hypertensive disorders. ML models have also shown promising results for predicting maternal risk of hypertensive disorders of pregnancy and other cardiovascular conditions [10-12], including improved prediction accuracy when gestational age, epidemiology, hemodynamics, and biochemistry data are incorporated [9]. However, a fundamental gap remains to identify pregnant individuals at higher risk of morbidity and mortality using the power of ML and big data including electronic health records (EHRs). Therefore, this study evaluated ML technology, specifically Invariant's Healthy Outcomes for all Pregnancy Experiences-Cardiovascular-Risk Assessment Technology (HOPE-CAT), applied to a large health care system database, to enable early and effective risk identification of cardiovascular conditions associated with complications in pregnancy, including maternal morbidity and mortality.

Methods

Overview

This study was conducted using retrospective data of 32,409 obstetric patients sourced from the EHR of a large, US-based health care system with a documented birth between January 1, 2017, and December 31, 2020. This timeline was chosen to

capture as many pregnancies as possible while considering factors related to when various EHR systems within MedStar Health were implemented.

Sample

For this study, patients were selected if they met inclusion criteria: patients between the ages of 18 and 40 years at the time of the index pregnancy-related visit and who had more than 1 pregnancy-related medical encounter. To ensure the richness of the data and adequate data points to test the ability of HOPE-CAT to assess a diagnosed condition in the EHR, patients were excluded if they had limited EHR data or a single pregnancy-related medical encounter (n=11,485) and if the initial encounter within the EHR was a birth with no corresponding pregnancy data (n=14,855). This resulted in a sample of 6069 patients for analysis.

HOPE-CAT

The ML risk assessment algorithm, HOPE-CAT, was trained via causal inference to analyze patient data and identify factors associated with the development of conditions leading to complications during pregnancy and postbirth. Clinical criteria were designated by clinical experts based on relevant literature and current standards in evaluating risk during pregnancy. Following an iterative training process, using anonymized EHRs, patient records were reviewed by HOPE-CAT on a simulated encounter-by-encounter basis. HOPE-CAT then surfaced and refined the most frequent indicators of risk within this patient population. Data analysis then validated findings against relevant data, and clinical experts then reviewed the training results and made necessary adjustments before final manual testing was conducted, and HOPE-CAT was deployed for this study. The risk factors assessed by HOPE-CAT are divided into 2 categories—static and variable (Textbox 1). Static risk factors are defined as those characteristics that do not change or change infrequently such as race, ethnicity, age, medical history, and family history. Variable risk factors are defined as characteristics that change more frequently, such as blood pressure, heart rate, and symptoms such as headache and shortness of breath.

Risk profiles were generated by patient encounters and included basic patient demographics (eg, patient ID number, age at visit, and race) and any surfaced risk factors (Textbox 1) that were noted in the patient's record at the time of appointment. HOPE-CAT generated 2 types of risk profiles that quantify the risk factors recorded or identified in each visit: standard and high risk. High-risk, or *red flag*, profiles are defined as specific severe indicators or having 4 or more signs of risk present in a single encounter. Severe indicators that trigger a *red flag*, indicating greater risk compared to other parameters, include resting heart rate ≥ 120 bpm, systolic blood pressure ≥ 160 mm Hg, respiratory rate ≥ 30 , oxygen saturation $\leq 94\%$, dyspnea, and orthopnea.

With this study, we primarily focused on validating the ability of the ML algorithm (HOPE-CAT) to identify pregnant individuals at high risk of cardiovascular disease within a retrospective data set. Therefore, the study design prioritized tracing outcomes for individuals flagged by the algorithm to assess its accuracy in predicting risk compared to diagnoses documented in medical records. For more extensive technical

detail related to the development of HOPE-CAT, including data extraction, specifications of the computational systems, the development of the data set, and access to relevant systems, please see our previous work, Early Identification of Maternal Cardiovascular Risk Through Sourcing and Preparing Electronic Health Record Data: Machine Learning Study [10].

Textbox 1. Risk categories for maternal cardiovascular conditions; categories were divided into variable and static risk.

Symptoms (variable risk): risk factors with no measurement scale specified were identified from the data by diagnosis codes as yes (present) or no (absent)

- Asthma, unresponsive to therapy
- Chest pain
- Dizziness or syncope
- Dyspnea (red flag risk)
- Headache, new or worsening
- Heart palpitations
- Orthopnea (red flag risk)
- Swelling of face or hands
- Tachypnea

Physical findings (variable risk): risk factors with no measurement scale specified were identified from the data by diagnosis codes as yes (present) or no (absent)

- Basilar crackles in lungs
- Loud heart murmur
- Oxygen saturation $\leq 96\%$ ($\leq 94\%$ considered a red flag risk)
- Respiratory rate ≥ 24 (≥ 30 considered a red flag risk)
- Resting heart rate ≥ 110 beats per minute (≥ 120 beats per minute considered a red flag risk)
- Systolic blood pressure ≥ 140 mm Hg (≥ 160 mm Hg considered a red flag risk)

Medical history (static risk)

- Age (continuous in years)
- Chronic hypertension existing prior to pregnancy
- Ethnicity
- History of chemotherapy
- History of complications in labor or birth
- History of heart disease
- Prepregnancy obesity (BMI ≥ 35)
- Pregestational diabetes
- Race
- Substance use (eg, nicotine, cocaine, alcohol, and methamphetamines)

Ethical Considerations

Ethics approval was obtained from the Georgetown-MedStar institutional review board (STUDY00003534) and adhered to all appropriate ethical reviews and approvals, as per institutional guidelines. Institutional review board approval covered secondary analysis without additional consent. Data access, extraction, transfer, and anonymization procedures were

reviewed by the institution's data security team to ensure all necessary security requirements were implemented before the release of data. Data were deidentified before being transferred for analysis. All personal health information were removed, and patients were assigned a unique code to prevent reidentification; study identification numbers were known by a single member of the data team at the EHR institution to allow for any revalidation after original extraction. Events were also

deidentified to remove any comments or free-text entry fields that could potentially be identifiable. Adherence to institutional privacy and security policies ensured patient data were protected and secured throughout the project. As this was a secondary analysis, no compensation was provided.

Analysis

Within a virtual server environment created for this study, we systematically cleaned and standardized the EHR data (eg, organized and matched fields across tables and databases) before the deployment of an analysis by HOPE-CAT [10]. While the data set was sourced within a single health care system, standardization was necessary as data were sourced from multiple EHRs. Variables, however, were similarly defined across patients (eg, race, ethnicity, and preeclampsia). The EHR data were deidentified before analyses, enabling HOPE-CAT to truly analyze the data without consideration of race, ethnicity, or other variables that may lead to bias. Race, ethnicity, medical history, and family history were self-reported by patients and defined as recorded in the EHR.

HOPE-CAT was deployed to analyze patient data on an encounter-by-encounter basis, as in each visit and data collection on record were analyzed in the order of entry. Data from each encounter included patient demographics, physical findings, symptoms, and medical history and were analyzed by HOPE-CAT to identify changes and trends. In instances where HOPE-CAT detected any sign of risk, based on the training criteria, a risk profile was generated for the given patient and encounter [10]. Due to the nature of the available data, it was not possible to determine whether a patient's pregnancy was their first. Each pregnancy was analyzed in isolation, and risk profiles were only compared to outcomes within that individual pregnancy.

Following full analysis by HOPE-CAT, patient risk profiles were linked to any outcomes of cardiovascular pregnancy conditions and complications, specifically preeclampsia and eclampsia, cardiomyopathy, myocardial infarction (MI), heart failure, acute kidney disease and failure, cerebral infarction, pulmonary embolism, venous thromboembolism, and HELLP (hemolysis, elevated liver enzymes, and low platelets) syndrome. Once a risk profile was identified and linked with a patient's outcomes as stated in the EHR, a difference was calculated based on the date of the risk profile compared to the date of diagnosis or intervention recorded in the patient's records. For example, if HOPE-CAT detected a risk that indicated a patient may be experiencing symptoms of preeclampsia on day 114 and the patient's EHR data showed a diagnosis of preeclampsia on day 142, the difference would be 28 days. In-depth manual

reviews were conducted by retrieving the relevant data against the results of HOPE-CAT and then cross-checking and tabulating each result. The tabulated information was further cross-checked by the independent quality team.

Results

Of the 6069 patients analyzed by HOPE-CAT, 5238 patients had 1 or more risk factors (Figure 1). A total of 1716 (32.8%) *red flag* risk profiles were identified among patients with 1 or more risk factors. Of the 1716 *red flag* risk profiles developed, HOPE-CAT identified risk profiles for 620 patients who could be matched with outcomes of interest in the patient's diagnosis and intervention (medication) data. There were patients in the final subset for which HOPE-CAT identified risk of cardiovascular conditions after a diagnosis was made (ie, the delta was a negative number). These patients were included for accurate representation.

Following the identification of all resulting risk profiles, 16 patients who were identified by HOPE-CAT in duplicate (eg, risks that tracked to 2 different outcomes) were combined. This resulted in a final sample of 604 patients for whom available records of diagnoses or interventions could be compared against and linked with the identified risk profiles.

The majority of the final sample self-identified as Black (n=482, 79.8%) and between the ages of 20 and 34 years (n=509, 84.4%; Table 1). Twenty-one patients had 2 pregnancies recorded during the study period.

Preeclampsia was the most common condition diagnosed in our sample (n=547, 90.6%), followed by thromboembolism (n=16, 2.7%) and acute kidney disease or failure (n=13, 2.2%; Table 2).

The average delta for the final subset of 604 patients was 56.8 (SD 69.7) days between when HOPE-CAT pinpointed risk factors during a patient's visit and the first date of diagnosis or intervention of a related condition in the patient's record. For patients who were diagnosed with preeclampsia, HOPE-CAT identified risk factors an average of 60.2 (SD 90.9) days earlier than the time point indicated in the records. Patients with a diagnosis of MI were identified with risk factors for MI on average 65.7 (SD 81.4) days earlier than the first reported date of diagnosis. For patients whose pregnancy experience resulted in cerebral infarction (n=4, 0.7%), the delta was 42.3 days. Of these 604 patients, 19 (3.1%) experienced 2 or more tracked conditions (eg, preeclampsia with acute kidney failure and peripartum cardiomyopathy).

Figure 1. Flow diagram showing sample selection process for HOPE-CAT (Healthy Outcomes for all Pregnancy Experiences-Cardiovascular-Risk Assessment Technology) analysis.

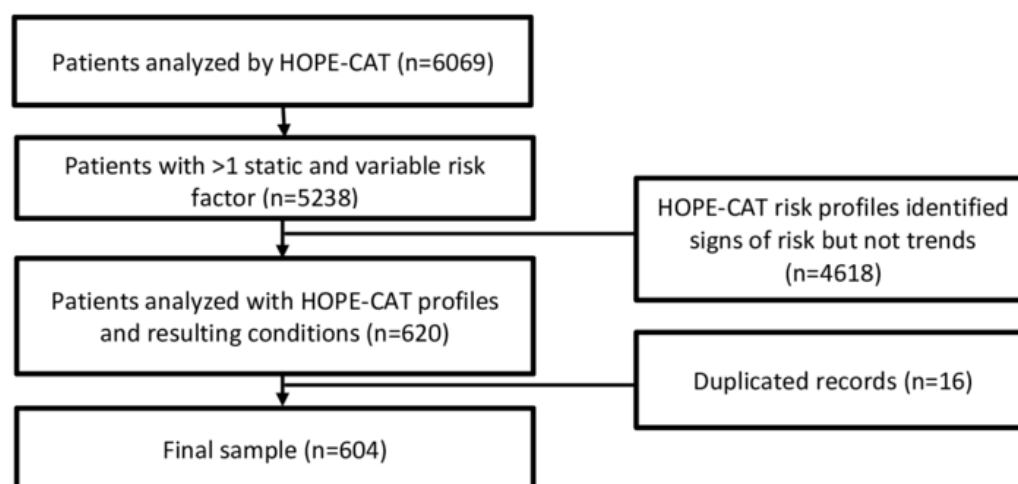


Table 1. Participant demographics of race, ethnicity, and age in years (N=604).

Characteristic	Values, n (%)
Race^a	
American Indian or Alaska Native	1 (0.2)
Asian	1 (0.2)
Black	482 (79.8)
White	86 (14.2)
None of the above or unknown race	34 (5.6)
Ethnicity	
Hispanic	7 (1.2)
Non-Hispanic	597 (98.8)
Age (years)	
18-19	1 (0.17)
20-34	509 (84.4)
35-40	94 (15.6)

^aSelf-identification as reported in the electronic health record.

Table 2. Patient subset by condition identified in the electronic health record, including delta (N=604).

Conditions	Patients, n (% ^a)	Delta mean (SD) (days)
Preeclampsia	547 (90.6)	60.2 (90.9)
Thromboembolism	16 (2.7)	15.3 (37.7)
Acute kidney disease and failure	13 (2.2)	25.1 (43.2)
Cardiomyopathy	10 (1.7)	13.9 (43.9)
Eclampsia	9 (1.3)	46.2 (58.3)
HELLP ^b syndrome	7 (1.2)	34.0 (34.8)
Heart failure	5 (0.8)	13.6 (13.2)
Cerebral infarction	4 (0.7)	42.3 (36.8)
Myocardial infarction	3 (0.5)	65.7 (81.4)

^aPercentage of patients does not add to 100 as some patients had multiple conditions.

^bHELLP: hemolysis, elevated liver enzymes, and low platelets.

Discussion

Principal Findings

In this study, high-risk cardiovascular conditions in pregnancy were identified earlier than determined by a health care provider by leveraging Invariant's HOPE-CAT ML technology to surface signals and trends in patients' medical records. HOPE-CAT enabled early and effective screening of potential risks from cardiovascular disease an average of 56.8 (SD 69.7) days earlier than the first date of diagnosis or intervention of a related condition as documented in the EHR.

Cardiovascular disease is the leading cause of death for women in the United States, and overall, US women experience challenges in cardiovascular care, with notable underdiagnosis and late presentations, making it less likely for them to receive appropriate treatments [13]. Black women, specifically, experience cardiovascular disease at a higher rate than White women [14,15] and are also significantly more likely to die of pregnancy-related causes [4]. Pregnancy-related disorders are not only associated with complications during pregnancy, but they also portend future cardiometabolic and long-term cardiovascular-related morbidity [13]. Implicit racial biases contribute to these health inequities, resulting in increased maternal morbidity and mortality when Black women with valid and important health concerns are dismissed [16]. Enabling early and effective screening for pre-existing comorbidities and early identification of risk with enhanced technological applications, like HOPE-CAT, independent of patient characteristics and descriptors or provider bias [17], has the potential to mitigate factors leading to racial biases [18]. Screening is imperative to promote optimal cardiovascular health to generate appropriate referrals and collaborations among health care specialties [19]. Cardio-obstetrics teams have demonstrated some promising outcomes in women with known cardiovascular disease, and early identification may facilitate the inclusion of patients who are pregnant into these multidisciplinary care teams in a timely manner [20].

HOPE-CAT also offers an important clinical tool for providers to enhance the early detection and intervention of cardiovascular disease in pregnancy by facilitating the delivery of care based on trends and synthesis of data over time rather than only the current presentation of the patient at a single visit. The ability to create risk profiles dependent on patient presentation and independent of provider recall may improve the accuracy of disease identification and promote changes in provider recommendations, monitoring, treatment, referrals, and even patients' self-monitoring and awareness of risk. Importantly, HOPE-CAT generates a risk profile based on multiple factors that are routinely collected in prenatal visits. This approach has been argued to be superior to prediction models that require information not routinely collected [21] or to "static and single-class conventional prediction methods" in the detection of hypertensive disorders in pregnancy and post partum [9]. A real benefit of HOPE-CAT lies in its deployment in areas with limited resources and providers without obstetrical specializations. Early identification of pregnant individuals at

high risk for cardiovascular disease would allow more prompt referral to high-risk clinics and specialist care.

Finally, identifying and treating cardiovascular diseases early in a pregnancy can alleviate stress on health care systems including decreasing costs of hospitalization and urgent care, and more importantly, decreasing the risk of morbidity and mortality among expecting mothers. Maternal mortality affects a country's economic well-being. The total cost of US maternal mortality in 2019 was estimated to be US \$32.3 billion from birth to the child reaching their fifth birthday [22]. In the United States, maternal mortality has been rising since 2000, even with respect to gross domestic product and health expenditure per capita [23]. It should be noted that while ML technology is a valuable tool for providers in the care of birthing persons resulting in decreased costs in the long term, the possibility exists that there could be additional short-term costs related to testing and interventions [8].

Comparison With Prior Work

Our retrospective study adds to the body of research exploring the use of ML in clinical practice by leveraging the power of EHR data to evaluate HOPE-CAT's early identification of cardiovascular risk. This study also adds to the limited ML research in the field of obstetrics. A review conducted between 2000 and 2018 including 386 studies reporting on the use of ML in clinical practice found only 10 studies focused specifically on the field of obstetrics and gynecology [24]. Another systematic review analyzed publications on the use of ML application in obstetrics and gynecology core discipline journals and found only 19 publications between 2000 and 2020 [25].

In obstetrics, ML has successfully been used to determine the clinical parameters most useful for predicting preeclampsia and hypertensive disorders of pregnancy [12,26,27]. Our study provides additional evidence to support the use of ML in the field of obstetrics. Unlike prior work, our purpose was not to determine which parameters were most predictive but rather how soon HOPE-CAT could determine risk, based on an iterative, encounter-by-encounter basis [28]. Specifically, this study offers a novel tool for monitoring cardiovascular risk during pregnancy using real-time trends, thereby assisting health care professionals in the provision of perinatal care for high-risk patients. Consistent with earlier inquiries on the deployment of ML within obstetrics, our ML model has undergone technical validation [10]. Nonetheless, the imperative remains for further research to establish the clinical validity of the model.

Limitations

This study had several limitations. Complete EHRs were not always available for proper analysis and we did not have complete access to patients' full health history [29]. Compared other studies applying ML to big data [27], we relied on EHRs and did not include other types of unstructured data (eg, clinical notes) in this analysis. This may have created limitations when interpreting results. In order to optimize the performance of HOPE-CAT, several steps were required to clean and standardize the data set due to sourcing from multiple EHRs. This does not negate the validity or capability of the ML

technology but does describe the nonstandardized, noninteroperable nature of EHRs data in the present day. The retrospective nature of our study was limited to data available within the health system's EHRs and has been identified as a limitation in many prior studies using ML [24]. However, the advantage of retrospective data is that it allows for in-depth manual reviews. The data for this study were collected between January 1, 2017, and December 31, 2020. An overlap with the COVID-19 pandemic may have resulted in skewed data; pregnant individuals may have been reluctant to seek care or faced additional barriers to accessing care in 2020, which may have resulted in delayed diagnosis of complications. Additionally, analysis by race, ethnicity, or age was not possible with our sample, and thus we may have failed to capture important differences, such as whether the average delta may have been different by ethnicity, race, or age. Finally, this study was conducted within 1 health care system, and the results may not be generalizable to a different demographic or setting.

Conclusions

The findings from this study provide the foundation for future work to evaluate ML prospectively, in vivo, in the real-world setting, and longitudinally during current pregnancies and to inform future pregnancies, postpartum events, and overall cardiovascular health. Future ML may integrate multiple data sources including unstructured data using natural language processing, wearables, remote patient monitoring devices (eg, blood pressure), and symptom surveys. Additionally, the integration of factors related to social determinants of health may inform solutions to advance health equity and address the increasing US maternal mortality rates that show widening disparities associated with race and ethnicity. To facilitate the reversal of this trend, it is imperative that risk identification occurs earlier in the pregnancy trajectory to allow for increased monitoring and referral to more specialized care [30] and that ML technology is leveraged to support maternal health screening in routine appointments. The results from this study of ML through HOPE-CAT provide foundational evidence to develop solutions to mitigate the harmful impacts of pregnancy and improve maternal health for all.

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Data Availability

The data sets generated and analyzed during this study are available from the corresponding author upon reasonable request.

Conflicts of Interest

None declared.

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Abbreviations

bpm: beats per minute

EHR: electronic health record

HELLP: hemolysis, elevated liver enzymes, and low platelet

HOPE-CAT: Healthy Outcomes for all Pregnancy Experiences-Cardiovascular-Risk Assessment Technology

MI: myocardial infarction

ML: machine learning

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Original Paper

The Effect of an AI-Based, Autonomous, Digital Health Intervention Using Precise Lifestyle Guidance on Blood Pressure in Adults With Hypertension: Single-Arm Nonrandomized Trial

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Abstract

Background: Home blood pressure (BP) monitoring with lifestyle coaching is effective in managing hypertension and reducing cardiovascular risk. However, traditional manual lifestyle coaching models significantly limit availability due to high operating costs and personnel requirements. Furthermore, the lack of patient lifestyle monitoring and clinician time constraints can prevent personalized coaching on lifestyle modifications.

Objective: This study assesses the effectiveness of a fully digital, autonomous, and artificial intelligence (AI)-based lifestyle coaching program on achieving BP control among adults with hypertension.

Methods: Participants were enrolled in a single-arm nonrandomized trial in which they received a BP monitor and wearable activity tracker. Data were collected from these devices and a questionnaire mobile app, which were used to train personalized machine learning models that enabled precision lifestyle coaching delivered to participants via SMS text messaging and a mobile app. The primary outcomes included (1) the changes in systolic and diastolic BP from baseline to 12 and 24 weeks and (2) the percentage change of participants in the controlled, stage-1, and stage-2 hypertension categories from baseline to 12 and 24 weeks. Secondary outcomes included (1) the participant engagement rate as measured by data collection consistency and (2) the number of manual clinician outreaches.

Results: In total, 141 participants were monitored over 24 weeks. At 12 weeks, systolic and diastolic BP decreased by 5.6 mm Hg (95% CI -7.1 to -4.2; $P<.001$) and 3.8 mm Hg (95% CI -4.7 to -2.8; $P<.001$), respectively. Particularly, for participants starting with stage-2 hypertension, systolic and diastolic BP decreased by 9.6 mm Hg (95% CI -12.2 to -6.9; $P<.001$) and 5.7 mm Hg (95% CI -7.6 to -3.9; $P<.001$), respectively. At 24 weeks, systolic and diastolic BP decreased by 8.1 mm Hg (95% CI -10.1 to -6.1; $P<.001$) and 5.1 mm Hg (95% CI -6.2 to -3.9; $P<.001$), respectively. For participants starting with stage-2 hypertension, systolic and diastolic BP decreased by 14.2 mm Hg (95% CI -17.7 to -10.7; $P<.001$) and 8.1 mm Hg (95% CI -10.4 to -5.7; $P<.001$), respectively, at 24 weeks. The percentage of participants with controlled BP increased by 17.2% (22/128; $P<.001$) and 26.5% (27/102; $P<.001$) from baseline to 12 and 24 weeks, respectively. The percentage of participants with stage-2 hypertension decreased by 25% (32/128; $P<.001$) and 26.5% (27/102; $P<.001$) from baseline to 12 and 24 weeks, respectively. The average weekly participant engagement rate was 92% (SD 3.9%), and only 5.9% (6/102) of the participants required manual outreach over 24 weeks.

Conclusions: The study demonstrates the potential of fully digital, autonomous, and AI-based lifestyle coaching to achieve meaningful BP improvements and high engagement for patients with hypertension while substantially reducing clinician workloads.

Trial Registration: ClinicalTrials.gov NCT06337734; <https://clinicaltrials.gov/study/NCT06337734>

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KEYWORDS

blood pressure; hypertension; digital health; lifestyle change; lifestyle medicine; wearables; remote patient monitoring; artificial intelligence; AI; mobile phone

Introduction

Background

High blood pressure (BP), or hypertension, is one of the most prevalent chronic diseases in the world [1]. Hypertension affects 48% (approximately 120 million) of adults in the United States, and 78% (approximately 93 million) of the cases are uncontrolled (ie, $BP \geq 130/80$ mm Hg) [2]. Hypertension is a major risk factor for stroke and acute myocardial infarction [3] and remains a large public health challenge with an extra cost of US \$2000 per year per hypertension patient, resulting in an additional US \$131 billion in annual health care costs in the United States [4]. The American College of Cardiology and American Heart Association's clinical practice guidelines define hypertension as systolic BP (SBP) ≥ 130 mm Hg or diastolic BP (DBP) ≥ 80 mm Hg, consistently over time [5]. A large-scale analysis of 48 randomized clinical trials showed that a 5-mm Hg reduction in SBP lowered the risk of major cardiovascular events by 10% [6], highlighting the importance of developing new strategies to achieve hypertension control at scale.

Hypertension management typically begins with home monitoring of BP to gain a more accurate estimate of a patient's BP within their usual, daily routine [7]. However, self-monitoring without additional support is not associated with lower BP or better control [8-10]. Lifestyle management in conjunction with self-monitoring is effective in controlling BP as lifestyle factors (eg, activity, sleep, diet, and stress) have a substantial impact on BP [11-14]. Even for patients taking antihypertensive medication, lifestyle management can enhance medication efficacy, leading to better BP control [15]. Traditionally, lifestyle management involves patients with hypertension visiting their primary care physician (PCP) and receiving guidance on lifestyle modifications that are generally known to improve BP. However, due to time constraints related to workload, physicians are often unable to optimally counsel patients on lifestyle modifications or personalize their guidance [16,17]. Due to insufficient guidance and the lack of feedback in between clinic visits, patients may implement some of these changes; however, patient engagement and compliance are generally suboptimal for achieving control. To improve patient engagement, new digital health technologies and remote patient monitoring programs have been developed for hypertension care [18-21]. These programs typically provide patients with remote monitoring devices (eg, BP cuffs and activity trackers) and match patients with health coaches. BP and lifestyle data collected from remote monitoring devices allow health coaches to view trends and make personalized recommendations to patients. However, these approaches do not consider the individual impact of lifestyle factors on BP, which may vary across individuals due to physiological differences. Furthermore, the reliance on health coaches is highly time and resource intensive, resulting in a high operating cost, which significantly limits scalability [22].

Objectives

To address the challenges of poor patient engagement due to generic, insufficient guidance and limited scalability of care due to human coaching models, we propose an artificial intelligence (AI)-driven, autonomous, precise lifestyle coaching program for patients with hypertension. The intervention platform consists of a monitoring system that ingests lifestyle and BP data and builds personalized machine learning (ML) models to determine the individual impact of different lifestyle factors on BP. On the basis of the lifestyle impact analysis, the system autonomously provides precise lifestyle recommendations delivered to a patient's smartphone that enable patients to focus on specific aspects of their lifestyle that have the greatest associations with their BP. While the platform autonomously engages patients, it is clinician supervised and notifies clinicians of critical BP readings. In our previous study [23], we enrolled 38 participants who were prehypertensive or had stage-1 hypertension (SBP between 120 and 139 mm Hg or DBP between 80 and 89 mm Hg) and demonstrated that 75% of the participants receiving the intervention were able to achieve a controlled BP ($<130/80$ mm Hg) after 16 weeks of engagement. However, the limitations of the previous study [23] are as follows: (1) the participants were not provided with an interactive mobile app for the delivery of our precise lifestyle recommendations, (2) the small number of participants did not enable rigorous evaluation, and (3) the study did not consider patients with stage-2 hypertension who can potentially benefit more from lifestyle management.

This study aims to evaluate the effectiveness of our AI-based, precise lifestyle guidance coaching program in helping patients with stage-2 hypertension achieve BP control and demonstrate the platform's scalability. The primary study objectives are to evaluate the change in BP and the percentage change of participants in different BP categories (controlled, stage-1 hypertension, and stage-2 hypertension) over time (baseline, 12 weeks, and 24 weeks). Secondary objectives include assessing participant engagement as measured by consistency of data collection and interactions with our mobile app and determining the number of manual clinician interventions, as defined by the escalation rules set for the study, to assess the potential scalability of our approach.

Methods

Recruitment

This study was performed in collaboration with the University of California, San Diego Health's Population Health Services Organization (PHSO). Participants were enrolled on a rolling basis from November 2021 to February 2023. The inclusion criteria required participants to have stage-2 hypertension (SBP ≥ 140 mm Hg or DBP ≥ 90 mm Hg per the American College of Cardiology and American Heart Association's 2017 guidelines [5]) based on their most recent clinical measurements and to be fully ambulatory (ie, not requiring an assistive device

such as a cane, wheelchair, or walker). In addition, participants were required to be aged ≥ 18 years at enrollment, be English speaking, and own an Android or iPhone (Apple Inc) smartphone. The trial was designed in a fully remote manner so that participants could participate entirely from home. The PHSO care team aggregated a list of patients who met the inclusion criteria and sent a recruitment flyer via bulk message using the Epic MyChart (Epic Systems Corporation) messenger. The flyer introduced the study and instructed patients to email the study team if they were interested in participating. After contacting the study team, eligible patients were asked to complete an electronic informed consent form. Patients who consented were sent a Fitbit Inspire 2 (Fitbit Inc) and a Bluetooth-enabled Omron Silver (Omron Corporation) BP monitor to collect their lifestyle and BP data for up to 6 months. Each shipment included instructions for self-onboarding, which described the steps to set up and connect the devices to the patient's mobile phone. Patients who already owned a Fitbit or Apple Watch (Apple Inc) had the option to use their device instead of receiving one from the study team. Patients who required an extra-large cuff were provided an iHealth Ease (iHealth Labs Inc) BP monitor instead of an Omron Silver.

Ethical Considerations

This study (protocol #181405) was reviewed and approved by the University of California, San Diego's Human Research Protections Program, which operates Institutional Review Boards. All participants in this study provided informed consent, which included the collection of their data and the provision of study results derived from their individual data. The confidentiality and privacy of participants were ensured by assigning a deidentified code to each patient. While participants were not offered monetary compensation, those without a BP monitor or wearable device were provided with these devices. The study was registered at ClinicalTrials.gov (NCT06337734).

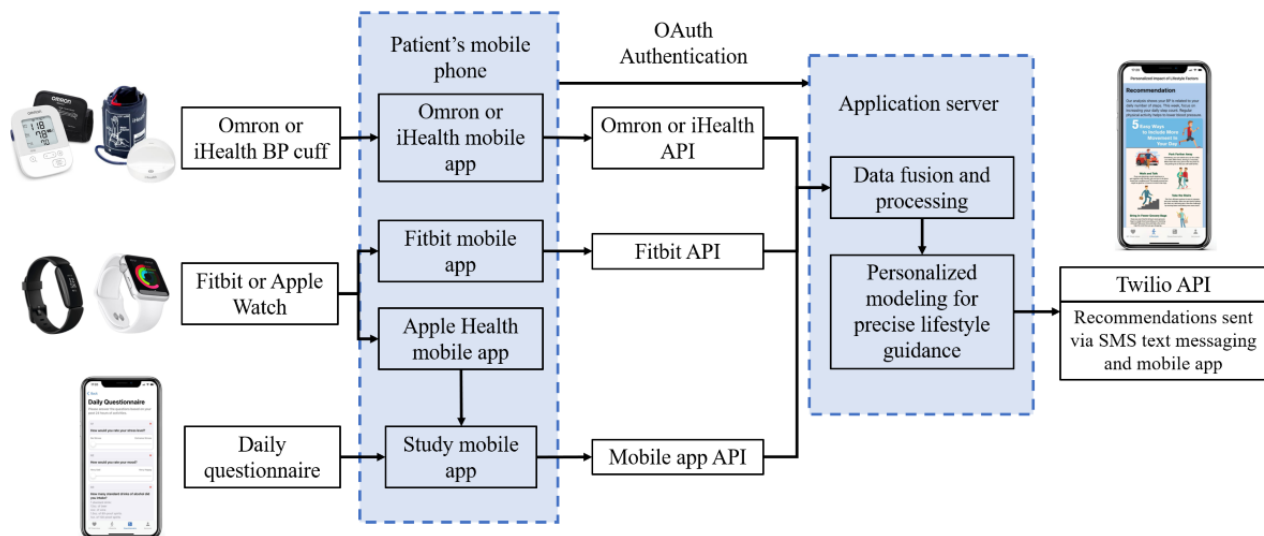
Study Design and Data Collection

We collected data from each participant using a Fitbit or Apple Watch, Omron or iHealth wireless BP monitor, and the study's questionnaire mobile app. Participants were asked to wear their Fitbit or Apple Watch as often as possible, including during sleep, and take 1 to 2 BP measurements per day, in the morning (8 AM-10 AM) or evening (7 PM-9 PM). We provided

participants with instructions on how to take accurate resting BP readings [24] and asked that they take 3 consecutive readings during each morning and evening session. This resulted in 1 to 2 sets of 3 measurements per day, and the average of the 3 measurements was used as the final value for each session. Participants synced their BP data to the Omron or iHealth mobile app and their Fitbit data to the Fitbit mobile app; subsequently, the data were automatically uploaded to the Omron, iHealth, or Fitbit clouds. These data were retrieved remotely through the application programming interfaces (APIs) provided by Omron, iHealth, and Fitbit. Data from the Apple Watch were synced with the study mobile app and uploaded via a custom API to our server. In addition, participants completed a daily questionnaire using our study mobile app that asked about their stress, mood, and dietary choices over the past 24 hours. These questions were developed in collaboration with physicians on our team. The diet questions are tailored to measure information relevant to hypertension, including alcohol, red meat, fruits or vegetables, and salt consumption [25]. The details of the questionnaire are described in our previous study [23]. In addition, we asked participants to complete a study experience survey that asked them to rate the difficulty level of completing the study tasks, how useful they found the recommendations, and their experience using the app. These responses were collected through the mobile app and used to assess participant experience. Figure 1 describes the system architecture and data transmission.

Wrist-worn activity and sleep trackers have been widely used in health-related research studies [26], and devices such as Fitbits and Apple Watches have been shown to accurately measure parameters such as step count, heart rate, and sleep duration [27,28]. Fitbits and Apple Watches include an optical heart rate monitor and a 3-axis accelerometer. The devices use these sensors to calculate various health parameters, including lifestyle and vitals measurements. Lifestyle factors include activity (eg, steps, walking and running speed, and active time), sleep timing (eg, sleep duration, bedtime, and uptime), and sleep stages (ie, deep, light, rapid eye movement, and awake). These lifestyle factors are used as part of the intervention, in which we use ML techniques to determine which of the factors have the greatest association with a participant's BP and base our guidance on this analysis.

Figure 1. Architecture of data transmission. Participant data were collected from Bluetooth-enabled blood pressure (BP) monitors, wearable devices, and a mobile app–based questionnaire. Data were uploaded through the respective application programming interfaces (APIs) to our app server, where the individualized analysis was carried out before delivering recommendations to participants.



Description of the Intervention

The intervention is intended to support participants' daily efforts to improve BP and overall cardiometabolic function by facilitating behavioral changes that target physical activity, sleep hygiene, stress management, and dietary choices most relevant to their BP. The intervention platform uses remotely collected lifestyle and BP data to provide personalized, precise, and proactive lifestyle coaching using AI to participants with hypertension. The system integrates the data described in the previous section into a combined data set for each participant. Each participant's personal data set consists of lifestyle features (eg, step count, sleep duration, and salt consumption) that are time aligned with their BP measurements, which serve as the labels for training the ML model. Therefore, each participant's data set is used to train a personal ML model that can predict BP using the participant's lifestyle data as input. With this trained model, the intervention system can determine how different aspects of lifestyle affect the participant's BP. On the basis of the model's determination of the lifestyle factors' impact, the system generates precise lifestyle recommendations. Each lifestyle factor is mapped to a corresponding lifestyle recommendation that was designed with physicians on our team to be consistent with evidence-based clinical guidelines. Furthermore, prior studies have demonstrated that these recommendations, such as increasing step count [29,30], improving sleep quality [31,32], managing stress [33], and reducing salt consumption [34,35], can result in BP reduction. The objective of these precise lifestyle recommendations is to encourage participants to concentrate on 1 aspect of their lifestyle at a time, focusing on the factor that has the greatest

association with their BP based on the underlying relationship between their BP and lifestyle factors. We describe the AI-based intervention platform in more detail in our previous study [23].

Participants received weekly lifestyle recommendations based on their data and personalized analytics, which continuously evolved over time. These recommendations were delivered to participants via programmable text messages using the Twilio API (Twilio Inc) service [36] and were displayed in the study mobile app. Each text message included a summary of the participant's BP progression for the current week in addition to the lifestyle recommendation. Figure 2 displays examples of these weekly lifestyle recommendations provided in the study app. In addition, patients completed a midweek check-in on the app, which asked whether they could follow each recommendation (yes or no) and to rate the recommendation difficulty on a scale from 1 to 5.

The system includes a safety mechanism to involve clinician intervention in the case of critically high or low BP readings. Critically high BP was defined as SBP>180 mm Hg or DBP>110 mm Hg, and critically low BP was defined as SBP<90 mm Hg or DBP<60 mm Hg [5]. After a critical reading, participants received a text message asking them to remeasure their BP and prompting them to seek assistance or call their medical provider if they were experiencing certain symptoms (eg, chest pain and severe headache). After 2 critical readings in a row, an escalation notification was sent to the PHSO care team via email for manual outreach. To avoid notification fatigue, we limited the number of critically high or low BP notifications sent to the care team to 1 notification per week for a patient.

Figure 2. Lifestyle recommendations delivered in the mobile app. Participants received weekly lifestyle recommendations based on their data and personalized analytics. The recommendations encouraged participants to prioritize a single lifestyle modification at a time, focusing on the factor that had the greatest impact on their blood pressure (BP).



Primary Outcomes: BP Change and Population Hypertension Control

The first primary outcome was the change in SBP and DBP from baseline to 12 weeks and 24 weeks. A participant's baseline BP was calculated as the average of their readings during the first week of the study. The 12th- and 24th-week BPs were a participant's average reading during that week of the study plus 1 week and minus 1 week. We included BP measurements from 1 week before and after to get a more representative result. For example, the 12-week value was the average of all readings from weeks 11 to 13. As previously mentioned, a 5-mm Hg reduction in SBP can lower the risk of major cardiovascular events by 10% [6]. This motivated us to determine the percentage of participants who experienced >5-mm Hg reduction in SBP at 12 weeks and 24 weeks. To understand the effect on participants with different baseline BPs, we carried out subgroup analysis in which participants were sorted into 3 groups based on their baseline BP: (1) controlled (SBP<130 mm Hg and DBP<80 mm Hg), (2) stage-1 hypertension (SBP 130-139 mm Hg or DBP 80-89 mm Hg), and (3) stage-2 hypertension (SBP≥140 mm Hg or DBP≥90 mm Hg).

Another primary outcome was the percentage change of participants in different BP categories from baseline to 12 weeks and 24 weeks. To assess this, we calculated the percentage of participants who were in the controlled, stage-1 hypertension, and stage-2 hypertension categories at baseline, 12 weeks, and 24 weeks. Using these percentages, we determined the percentage change from baseline to 12 weeks and 24 weeks.

Secondary Outcomes: Participant Engagement and Clinician Intervention

A secondary outcome measured participant engagement as determined by the consistency of data collection and interactions with our mobile app. The 3 main tasks participants were asked to complete included measuring BP, syncing their wearable device, and answering the mobile app questionnaire. As a result, we used these 3 tasks as our measure of engagement and calculated the percentage of participants completing each of these tasks each week. A participant was marked as engaged for a given week if they provided a BP reading, synced their wearable device data, and answered the questionnaire at least once during the week.

Another secondary outcome was the number of times participants were escalated to the PHSO care team for manual follow-up. The objective of this outcome was to determine the care team's time and resource requirements to implement the intervention and assess the scalability of our approach. The condition for care team intervention was 2 critical BP readings in a row, as previously described.

Statistical Analysis

Descriptive statistics (eg, mean, SD, and percentage) were calculated to describe the demographic and baseline clinical characteristics of the enrolled study population. We compared the characteristics between subgroups based on their baseline BP classification.

Change in SBP and DBP from baseline to 12 weeks and 24 weeks was analyzed using a 2-tailed paired Student *t* test with the level of statistical significance set to $P < .05$. Furthermore, 95% CIs were calculated for these changes. Baseline and follow-up BP data were normally distributed. The McNemar nonparametric test was used to examine the change in the proportion of participants in the controlled, stage-1, and stage-2 BP range from baseline to 12 weeks and 24 weeks. The McNemar test is used to determine if there is a statistically significant difference in proportions between paired data. We conducted all statistical analyses with Python 3.9 (Python Software Foundation) using the *NumPy*, *Pandas*, and *SciPy* libraries.

Results

Feasibility Outcomes: Recruitment, Adherence, and Participant Experience

Participants were enrolled on a rolling basis from November 2021 to February 2023. [Figure 3](#) details the recruitment numbers and participant flow through the study. A total of 274 patients responded to the Epic MyChart recruitment message by contacting our team and expressing interest. In total, 164 patients consented to join the study, out of which 141 (86%) were onboarded and started collecting data. There was a 9.2% (13/141) dropout rate from the start of the study to 12 weeks and a 20.3% (26/128) dropout rate from 12 weeks to 24 weeks. Reasons for participants withdrawing from the study included receiving new medical diagnoses (eg, cancer diagnosis), achieving a healthy BP, family emergencies, and other personal reasons. For the 141 participants who onboarded, [Table 1](#) compares the characteristics between subgroups based on

baseline BP classifications. The average age of participants was 57.5 (SD 13.9) years, and 44% (62/141) of the participants were female. For participants who had stage 2 hypertension at baseline, the average baseline BP was 141.9/89.4 mm Hg. In total, 83.7% (118/141) of the participants reported that they were taking antihypertensive medication at the beginning of the study.

As previously described, we asked participants each week to rate the difficulty of the recommendations they received on a scale from 1 to 5 and indicate whether they could follow each recommendation. This was done to assess compliance and the perceived difficulty of the recommendations. The histogram of difficulty ratings, divided into *Yes* and *No* responses, is shown in [Multimedia Appendix 1](#). Recommendations were followed 63.64% (721/1133) of the time and not followed 36.36% (412/1133) of the time. The average difficulty rating for recommendations that were followed was 1.97, indicating lower difficulty, whereas the average for those not followed was 3.67, indicating higher difficulty. Evidently, there is a negative correlation between the perceived difficulty of a recommendation and its likelihood of being followed. We also tracked the number of unique recommendations each patient was sent. Out of the 37 unique recommendations, patients received an average of 9.4 (25%) unique recommendations each. The distribution of the number of unique recommendations is shown in [Figure 4](#). The median and IQR suggest a distribution close to normal. The maximum number of unique recommendations received by a single patient was as high as 21. These statistics demonstrate a broad range of recommendations given to the patients, covering various aspects of lifestyle.

An additional feasibility outcome we evaluated was participant experience as measured by responses to a study experience survey. As previously mentioned, this survey asked patients to rate the difficulty level of completing the study tasks, how useful they found the recommendations, and their experience using the app. [Multimedia Appendix 2](#) presents the distribution of participant responses to these 3 questions. In total, 70 participants responded to the survey. In total, 61% (43/70) of the participants responded that the study tasks were “easy” or “very easy” to incorporate into their daily routine, 51% (36/70) of the participants found the personalized recommendations to be “useful” or “very useful” compared to generic recommendations, and 86% (60/70) of the participants rated the app experience as “good” or “great.”

Figure 3. Flow of participants through the study. Adults with hypertension were enrolled from the University of California, San Diego Health between November 2021 and February 2023 into a single-arm nonrandomized trial. BP: blood pressure.

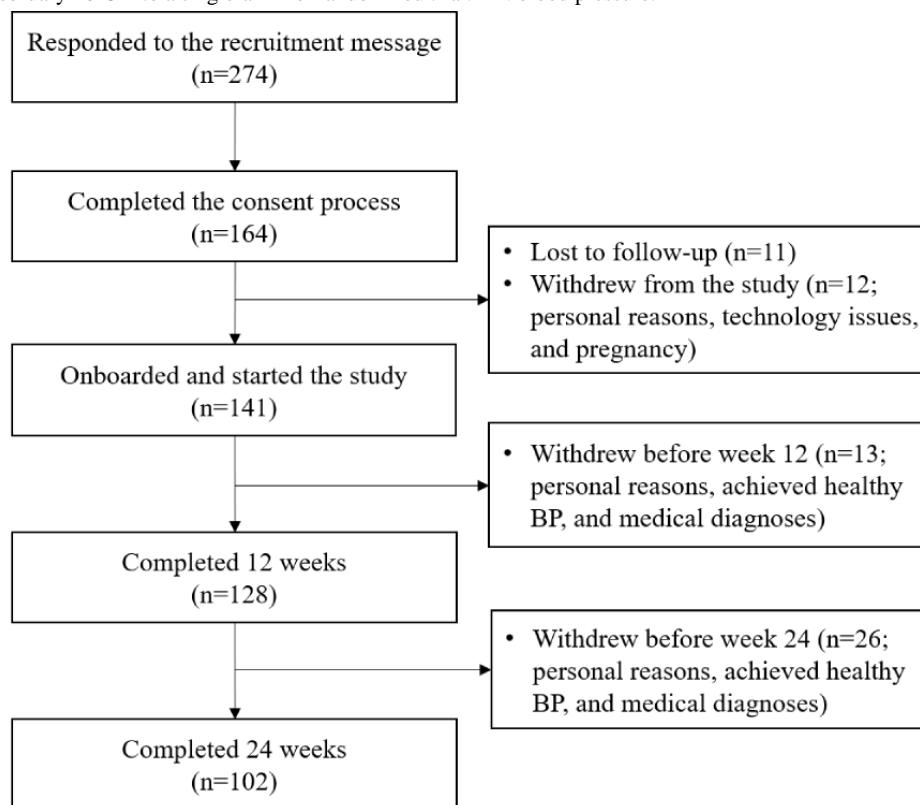


Table 1. Participant demographics and characteristics grouped by baseline BP^a (N=141).

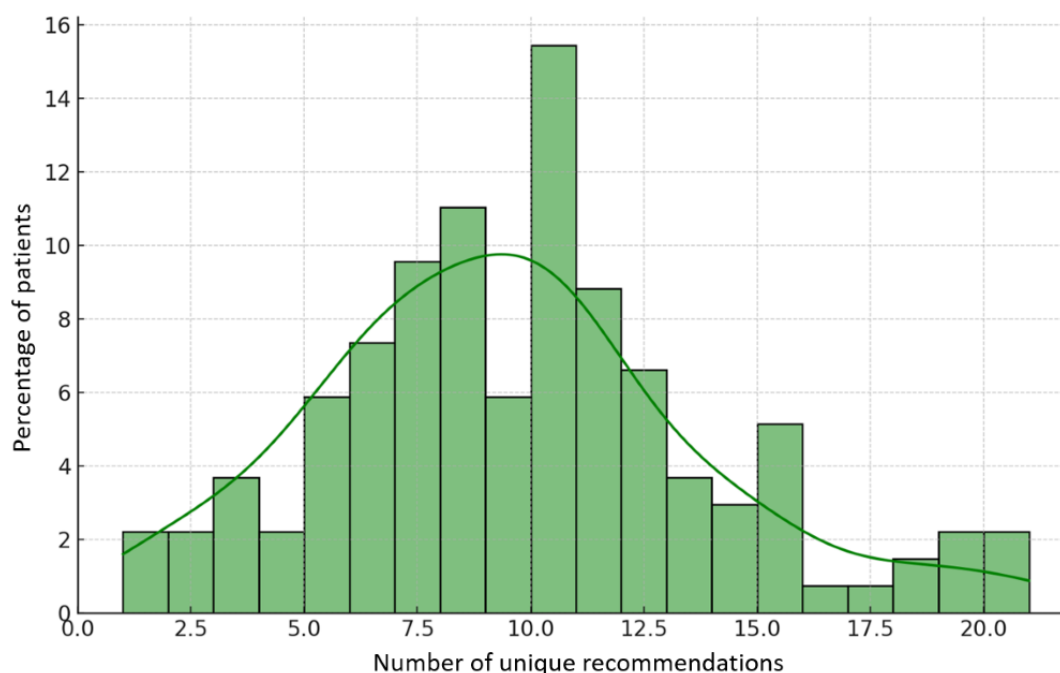
Characteristics	Baseline BP category			
	All (N=141)	Controlled (n=38)	Stage 1 (n=48)	Stage 2 (n=55)
Age (y), mean (SD)	57.5 (13.9)	57.8 (16.0)	57.6 (12.6)	57.3 (13.5)
Female, n (%)	62 (44)	14 (37)	24 (50)	24 (44)
Weight (lb), mean (SD)	175.8 (48.4)	170.0 (41.6)	164.5 (52.3)	189.7 (45.7)
Baseline SBP ^b (mm Hg), mean (SD)	131.9 (11.5)	121.4 (6.1)	128.8 (7.1)	141.9 (9.3)
Baseline DBP ^c (mm Hg), mean (SD)	82.9 (9.0)	74.2 (4.4)	82.2 (6.4)	89.4 (8.0)
Taking hypertension medication, n (%)	118 (83.7)	32 (84)	39 (81)	47 (85)

^aBP: blood pressure.

^bSBP: systolic blood pressure.

^cDBP: diastolic blood pressure.

Figure 4. Distribution showing the number of unique recommendations sent to each patient. Patients received an average of 9.4 unique recommendations each.



BP Outcomes

For assessing BP outcomes, we used data from the 128 and 102 participants who completed 12 and 24 weeks in the study, respectively. [Table 2](#) details the change in BP from baseline to 12 weeks. Across all participants, there was a statistically significant change of -5.6 mm Hg (95% CI -7.1 to -4.2 ; $t_{127}=7.6$; $P<.001$) in SBP and -3.8 mm Hg (95% CI -4.7 to -2.8 ; $t_{127}=7.7$; $P<.001$) in DBP after 12 weeks. Notably, 45.3%

(58/128) of the participants achieved a clinically meaningful SBP drop of ≥ 5 mm Hg after 12 weeks. [Table 3](#) details the change in BP from baseline to 24 weeks. For the participants who completed 24 weeks in the study, there was a statistically significant change of -8.1 mm Hg (95% CI -10.1 to -6.1 ; $t_{101}=8.1$; $P<.001$) in SBP and -5.1 mm Hg (95% CI -6.2 to -3.9 ; $t_{101}=8.4$; $P<.001$) in DBP. In total, 58.8% (60/102) of the participants achieved a clinically meaningful SBP drop of ≥ 5 mm Hg after 24 weeks.

Table 2. Comparison of average BP^a change at 12 weeks for different participant subgroups based on baseline BP (n=128)^b.

BP and subgroup	Participants, n (%)	Change in BP at 12 weeks, Δ mean (SD; 95% CI)	<i>t</i> test (<i>df</i>)	<i>P</i> value	≥ 5 -mm Hg reduction in SBP ^c at 12 weeks, n (%)
SBP					
Overall	128 (100)	-5.6 (8.1; -7.1 to -4.2)	7.6 (127)	<.001	58 (45.3)
Controlled	31 (24.2)	-3.6 (5.2; -5.5 to -1.6)	3.7 (30)	.001	11 (35)
Stage 1	46 (35.9)	-2.6 (7.2; -4.8 to -0.5)	2.5 (45)	.02	14 (30)
Stage 2	51 (39.8)	-9.6 (9.2; -12.2 to -6.9)	7.3 (50)	<.001	33 (65)
DBP^d					
Overall	128 (100)	-3.8 (5.5; -4.7 to -2.8)	7.7 (127)	<.001	N/A ^e
Controlled	31 (24.2)	-1.6 (3.8; -3.0 to -0.2)	2.3 (30)	.03	N/A
Stage 1	46 (35.9)	-3.1 (4.4; -4.4 to -1.7)	4.7 (45)	<.001	N/A
Stage 2	51 (39.8)	-5.7 (6.7; -7.6 to -3.9)	6.2 (50)	<.001	N/A

^aBP: blood pressure.

^bFor participants with stage-2 hypertension at baseline, SBP and DBP changed by -9.6 mm Hg and -5.7 mm Hg, respectively, after 12 weeks.

^cSBP: systolic blood pressure.

^dDBP: diastolic blood pressure.

^eN/A: not applicable.

Table 3. Comparison of average BP^a change at 24 weeks for different participant subgroups based on baseline BP (n=102)^b.

BP and subgroups	Participants, n (%)	Change in BP at 24 weeks, Δmean (SD; 95% CI)	t test (df)	P value	≥5-mm Hg reduction in SBP ^c at 24 weeks, n (%)
SBP					
Overall	102 (100)	-8.1 (10.1; -10.1 to -6.1)	8.1 (101)	<.001	60 (58.8)
Controlled	28 (27.5)	-3.9 (8.6; -7.1 to -0.8)	2.6 (27)	.02	14 (50)
Stage 1	37 (36.3)	-5.2 (8.0; -7.9 to -2.5)	3.9 (36)	<.001	17 (46)
Stage 2	37 (36.3)	-14.2 (10.6; -17.7 to -10.7)	8.2 (36)	<.001	29 (78)
DBP^d					
Overall	102 (100)	-5.1 (6.0; -6.2 to -3.9)	8.4 (101)	<.001	N/A ^e
Controlled	28 (27.5)	-1.9 (4.3; -3.6 to -0.2)	2.3 (27)	.03	N/A
Stage 1	37 (36.3)	-4.4 (4.7; -6.0 to -2.8)	5.7 (36)	<.001	N/A
Stage 2	37 (36.3)	-8.1 (6.9; -10.4 to -5.7)	7.0 (36)	<.001	N/A

^aBP: blood pressure.

^bFor participants with stage-2 hypertension at baseline, SBP and DBP changed by -14.2 mm Hg and -8.1 mm Hg, respectively, after 24 weeks.

^cSBP: systolic blood pressure.

^dDBP: diastolic blood pressure.

^eN/A: not applicable.

Participants with a baseline BP classified as stage-2 hypertension had the greatest change in BP and the greatest percentage of participants achieving a clinically meaningful SBP drop after 12 and 24 weeks. For these participants, SBP and DBP improved by -9.6 mm Hg (95% CI -12.2 to -6.9; $t_{50}=7.3$; $P<.001$) and -5.7 mm Hg (95% CI -7.6 to -3.9; $t_{50}=6.2$; $P<.001$) after 12 weeks, respectively, and -14.2 mm Hg (95% CI -17.7 to -10.7; $t_{36}=8.2$; $P<.001$) and -8.1 mm Hg (95% CI -10.4 to -5.7; $t_{36}=7.0$; $P<.001$) after 24 weeks, respectively. In total, 65% (33/51) and 78% (29/37) of the participants achieved a clinically meaningful SBP drop of ≥5 mm Hg after 12 and 24 weeks, respectively.

Another primary outcome we assessed was the percentage change of participants in different BP categories from baseline to 12 weeks and 24 weeks. Tables 4 and 5 detail this analysis. For participants completing 12 weeks in the study, the percentage of participants in the controlled range increased by 17.2% from 24.2% (31/128) to 41.4% (53/128; McNemar $\chi^2_1=3.0$, $P<.001$). The percentage of participants with stage 2

hypertension decreased by 25% from 39.8% (51/128) to 14.8% (19/128; McNemar $\chi^2_1=4.0$, $P<.001$) after 12 weeks. This means that 63% (32/51) of the patients with stage-2 hypertension at baseline moved into lower BP categories after 12 weeks. For those who completed 24 weeks in the study, the percentage in the controlled range increased by 26.5% from 27.5% (28/102) to 53.9% (55/102; McNemar $\chi^2_1=2.0$, $P<.001$), and the stage-2 percentage decreased by 26.5% from 36.3% (37/102) to 9.8% (10/102; McNemar $\chi^2_1=3.0$, $P<.001$). This means that 73% (27/37) of the patients with stage-2 hypertension at baseline moved into lower BP categories after 24 weeks. Note that the percentage changes for the stage-1 hypertension category from baseline to 12 weeks and 24 weeks were not statistically significant at the $P=.05$ level. The smaller change in the stage-1 hypertension population is due to a cascading effect where the number of participants moving from stage 2 into stage 1 was offset by the number of patients moving out of stage 1 and into the controlled BP category. For example, from baseline to 24 weeks, 18 participants moved from stage 2 to stage 1, and 17 participants moved from stage 1 to the controlled category.

Table 4. Change in the percentage of participants in different BP^a categories from baseline to 12 weeks (n=128)^b.

Subgroups	Population at baseline, n (%)	Population at 12 weeks, n (%)	12-week difference, n (%)	McNemar χ^2 (df)	P value
Controlled	31 (24.2)	53 (41.4)	22 (17.2)	3.0 (1)	<.001
Stage 1	46 (35.9)	56 (43.8)	10 (7.8)	20.0 (1)	.20
Stage 2	51 (39.8)	19 (14.8)	-32 (-25)	4.0 (1)	<.001

^aBP: blood pressure.

^bThe percentage of participants with stage-2 hypertension decreased by 25% from 39.8% to 14.8% after 12 weeks.

Table 5. Change in the percentage of participants in different BP^a categories from baseline to 24 weeks (n=102)^b.

Subgroups	Population at baseline, n (%)	Population at 24 weeks, n (%)	24-week difference, n (%)	McNemar χ^2 (df)	P value
Controlled	28 (27.5)	55 (53.9)	27 (26.5)	2.0 (1)	<.001
Stage 1	37 (36.3)	37 (36.3)	0 (0)	N/A ^c	N/A
Stage 2	37 (36.3)	10 (9.8)	-27 (-26.5)	3.0 (1)	<.001

^aBP: blood pressure.

^bThe percentage of participants with stage-2 hypertension decreased by 26.5% from 36.3% to 9.8% after 24 weeks.

^cN/A: not applicable.

Participant Engagement

We assessed participant engagement based on the percentage of active participants completing the program tasks each week. Figures 5-7 show the weekly percentage of active patients measuring their BP, syncing their wearable device, and answering the questionnaire during the 24 weeks, respectively. We set an engagement goal of 90% for the study, which is

represented by the red dashed lines in the figures. The average BP measurement engagement rate was 93% (SD 4.3%), and this rate was >90% for 19 (79%) out of 24 weeks. The average wearable syncing engagement rate was 94% (SD 2.4%), and this rate was >90% for 21 (88%) out of 24 weeks. The average questionnaire engagement rate was 88% (SD 4.9%), and this rate was >90% for 10 (42%) out of 24 weeks.

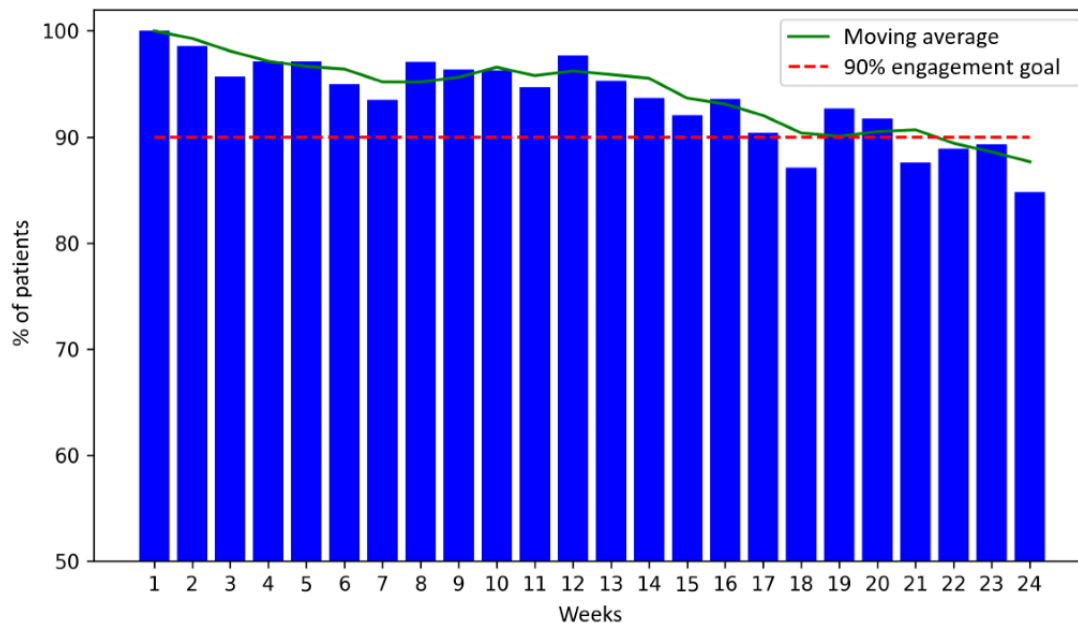
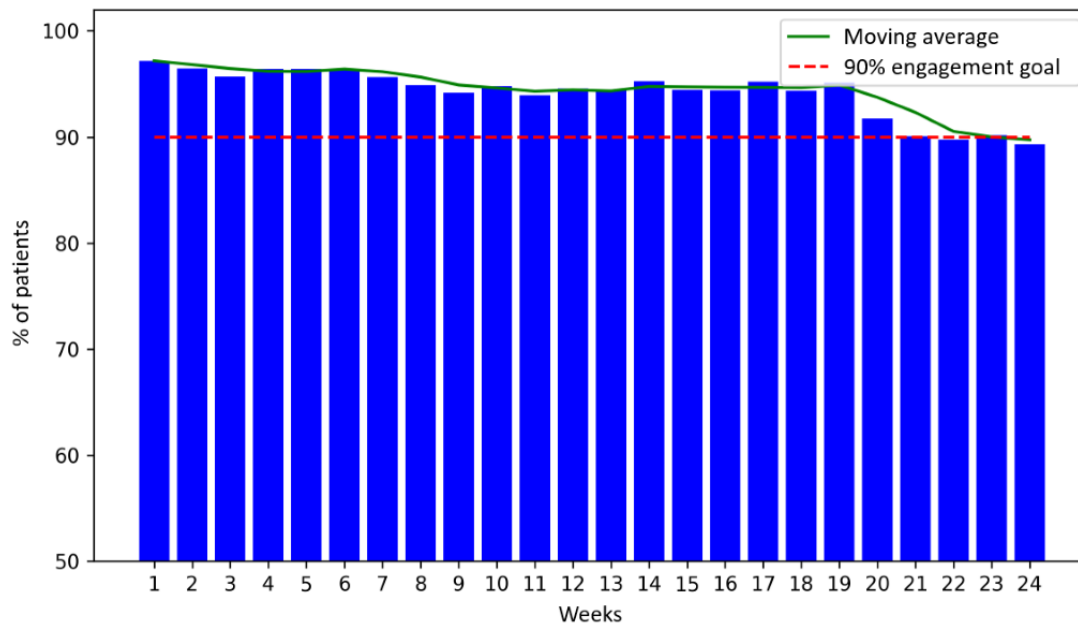
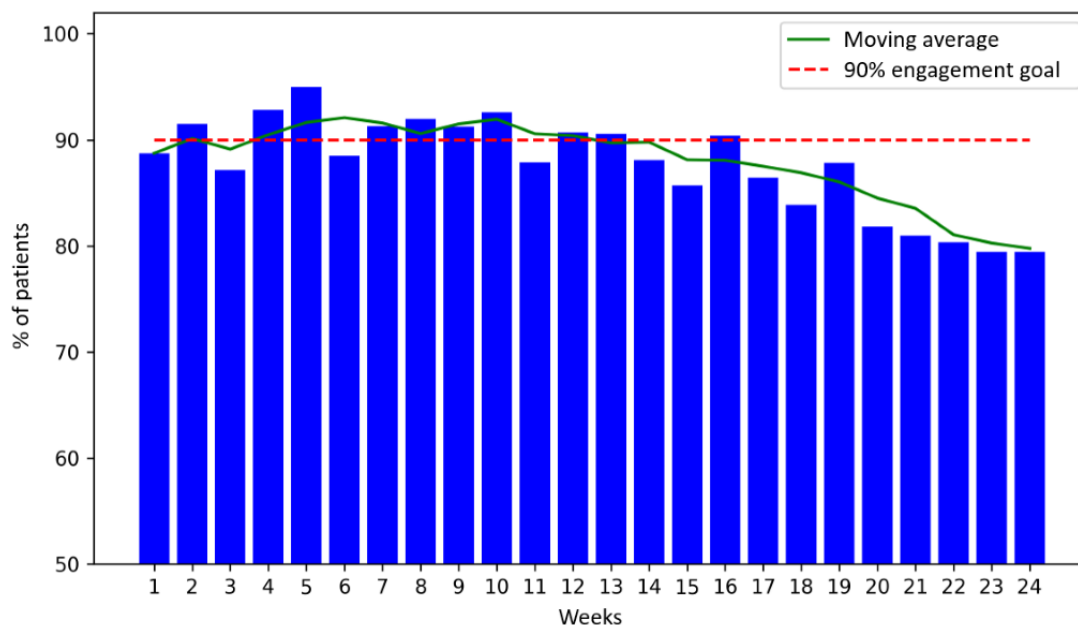
Figure 5. Percentage of active participants measuring their blood pressure (BP) during the 24 weeks.

Figure 6. Percentage of active participants syncing their wearable device during the 24 weeks.**Figure 7.** Percentage of active participants answering the questionnaire during the 24 weeks.

Clinician Intervention

For the 128 participants completing 12 weeks in the study, an escalation notification was sent to the care team 8 times. There were 3.9% (5/128) unique patients who required manual outreach during the first 12 weeks. For the 102 patients completing 24 weeks in the study, an escalation notification was sent to the PHSO care team 11 times. There were 5.9% (6/102) unique patients who required manual outreach during the 24 weeks.

Discussion

Principal Findings

This study aims to assess the effectiveness of a fully digital, autonomous, and AI-based lifestyle coaching program in

achieving BP control and high engagement among adults with hypertension. The key components of this program included detailed lifestyle data collection via both wearables and questionnaires and weekly lifestyle recommendations based on personalized, AI-based analytics delivered via a mobile app. The guidance supported the participant's daily efforts to improve BP through behavioral changes that targeted physical activity, sleep hygiene, stress management, and dietary choices. Specifically, the program provided weekly guidance based on associations between lifestyle data and BP uncovered using ML and asked the participants to focus on the lifestyle factor with the greatest association. The precise lifestyle recommendations enabled participants to focus on the most relevant aspect of their lifestyle as opposed to receiving general guidance. Our intervention approach aligns with the Fogg Behavioral Model, which states that 3 elements (ability, motivation, and prompts)

are essential for behavior change [37]. By directing participants to focus on 1 lifestyle behavior at a time, the intervention simplified compliance and therefore increased the ability of the participants to adhere to the recommendations. This targeted strategy likely bolstered participants' motivation, as they could clearly see how specific lifestyle modifications directly influenced their BP. Each recommendation was delivered via a text message and prompted the user to take specific action. Furthermore, each recommendation was sent with a motivational message regarding their BP progress. We believe that this combination of personalized advice, ease of compliance, and motivational reinforcement contributed to our high engagement and improved BP outcomes.

We assessed multiple feasibility outcomes, including enrollment rate, adherence, and participant experience. In total, 59.9% (164/274) of the patients who initially expressed interest in joining the program ended up enrolling. Furthermore, although patients were recruited based on their last clinical BP reading, which required an SBP \geq 140 mm Hg or DBP \geq 90 mm Hg (stage-2 hypertension), many participants were not in the stage-2 range at baseline. Possible reasons for this include white coat hypertension [38] or that between the time of their last clinical BP reading and their enrollment in the study, they may have started taking BP medication or changed their diet. To improve the enrollment rate and ensure that patients who enroll have stage-2 hypertension, a new recruitment strategy is required. This new strategy could involve recruiting patients through PCP referrals. We hypothesize that this will increase the take-up rate due to increased trust from the more personal nature of the referral [39]. Furthermore, for the patients who are referred to the study, their PCPs would be instructed not to start the patients on any new BP medication or lifestyle intervention before the study, except in critical cases. This would help ensure patients joining the study are indeed in the stage-2 hypertension category. Another feasibility outcome we assessed was participant experience. While most participants (43/70, 61%) found the study tasks easy to incorporate into their daily routine, a few (3/70, 4%) found it difficult. These included difficulty in measuring BP due to work schedules and travel, caregiving responsibilities, and equipment and syncing issues. To address these challenges, the intervention should be more context aware and adapt the program tasks and recommendations based on patients' circumstances. For example, a patient who works a night shift should not be asked to measure their BP at the same time or be given the same sleep recommendations as a patient who works during the day. Context-aware interventions would enhance the patient experience and increase the engagement rate.

Participants experienced a statistically significant decrease of 8.1 mm Hg and 5.1 mm Hg in SBP and DBP, respectively, after 24 weeks. Furthermore, this improvement was more pronounced in participants who started the program with stage-2 hypertension, achieving a 14.2 mm Hg and 8.1 mm Hg reduction in SBP and DBP, respectively. Reducing BP holds clinical significance not only for individuals with stage 2 hypertension but also for those with elevated BP or stage 1 hypertension. This is clinically meaningful as lower SBP values have been associated with progressively reduced risks of stroke, major

cardiovascular events, and cardiovascular as well as all-cause mortalities [40]. In addition to BP improvement, the study demonstrates the intervention's ability to maintain sustained engagement. However, the engagement rate dropped during the last 4 weeks potentially because the participants whose BP had improved through the program may have reduced their engagement as they did not feel the urgent need. In this study, the participant tasks remain consistent; however, participants may find it useful if the requirements are adaptive based on their health condition and preferences. It is worthwhile to design a dynamic mechanism that can adjust the extent and frequency of patient requirements based on the intervention progress. Both the BP and engagement results are achieved with minimal clinician intervention, primarily due to the autonomous nature of the intervention, demonstrating the potential scalability of this approach for hypertension management.

The observed BP improvement results from this study are comparable to those from clinician-led hypertension management programs [18-21]. The 3-month intervention program presented in the study by Wilson-Anumudu et al [18] combined lifestyle counseling with hypertension education, guided home BP monitoring, and support for taking medications and was led by either a registered nurse or certified diabetes care and education specialist. Patients with stage-2 hypertension who participated in this program experienced a 10.3 mm Hg and 6.5 mm Hg reduction in SBP and DBP, respectively, after 3 months. In the study by Milani et al [20], the 3-month digital intervention involved patients measuring their BP at least once per week and corresponding with pharmacists and health coaches to cocreate their treatment plan by choosing among various lifestyle modifications (eg, reducing dietary sodium) and medication options (eg, switching to generics or lower cost options). Patients with stage-2 hypertension participating in this program experienced a 14.0 mm Hg and 5.0 mm Hg reduction in SBP and DBP, respectively, after 3 months. Both interventions presented in the studies by Wilson-Anumudu et al [18] and Milani et al [20] assigned participants a designated hypertension coach who would provide lifestyle education and recommendations. These previous studies [18,20] primarily attribute their BP outcomes to the program's support led by health professionals who interpreted BP data and supported lifestyle change. While health coach-based programs can produce meaningful BP improvements, the reliance on health coaches is highly time and resource intensive. Consequently, these approaches have limited scalability and accessibility as an individual health coach can only engage and care for a limited number of patients at a time. In contrast, our results demonstrate that a fully digital, AI-based lifestyle coaching program can produce clinically meaningful BP improvements comparable to those of programs led by health professionals. There is also potential for our approach to be used in conjunction with health coach-based programs. Under such a framework, our AI-based interactions and learnings from the patients can extend the reach of health coaches and provide them with more detailed insights about lifestyle factors impacting patients.

Study Limitations and Future Directions

As this was a single-arm nonrandomized study, it was not possible to conduct a causal analysis due to the lack of a control

group. In addition, regression to the mean is another limitation as participants with initially high BP values may naturally converge toward the average over time. Therefore, to conduct causal analysis and account for regression to the mean, a randomized controlled trial may be conducted to draw stronger conclusions in a future study. To gain additional insights into the effectiveness of the program, we can randomize patients into different treatment arms by providing different versions of the program. This could include varying the frequency or content of the lifestyle recommendations across the different treatment arms. Furthermore, we could investigate which lifestyle interventions, for example, increasing steps or improving sleep hygiene, result in greater BP improvements. With careful design, we can create a multiarm trial to investigate optimal engagement strategies and recommendations for different types of patients. Another limitation of this study is selection bias as the participants self-selected to enroll after receiving the recruitment flyer. To address this, we plan to recruit patients through PCP referrals. PCPs will refer their patients with high cardiovascular risk, who can benefit from our intervention. As previously mentioned, we hypothesize that this will increase the take-up rate due to increased trust from the more personal nature of the referral [39]. In addition, there is a need for a longer follow-up period as behavioral interventions can show improved outcomes during the first 6 months and then recidivism during the next 6

months. Finally, we did not collect socioeconomic data (eg, occupation, education, and income) from participants, preventing an analysis of how socioeconomic status impacts the program outcomes. In our future research, we will consider socioeconomic factors when analyzing the impact of the intervention. This analysis is imperative to ensure that the use of digital technologies does not contribute to an increased digital divide in health care and that all patients have equal access to high-quality health care [41,42].

Conclusions

To address the challenges of poor patient engagement due to generic, nonpersonalized lifestyle guidance and limited scalability of care due to human coaching models, we propose an AI-driven, autonomous, precise lifestyle coaching program for patients with hypertension. Patients who enrolled in the program experienced a significant improvement in BP. The program maintained a high engagement rate with minimal intervention from the care team. As the burden of hypertension increases globally, the necessity to develop new strategies to achieve hypertension control at scale is greater than ever. An AI-based, autonomous approach to hypertension-related lifestyle coaching can increase scalability and accessibility to effective BP management, ultimately improving the cardiovascular health of our community.

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Data Availability

The data sets generated and analyzed during this study are not publicly available due to restrictions in the informed consent form.

Conflicts of Interest

JL, PHC, and SD are cofounders of CIPRA.ai Inc, a start-up company formed out of the University of California, San Diego, which has licensed the intervention technology presented in this paper. PA reports no conflict of interest.

Multimedia Appendix 1

Histogram showing the number of recommendations adhered to based on their difficulty rating. The average difficulty rating for recommendations that were followed was 1.97, indicating lower difficulty, whereas the average for those not followed was 3.67, indicating higher difficulty.

[[PNG File , 109 KB - cardio_v8i1e51916_app1.png](#)]

Multimedia Appendix 2

Participants' responses to the study experience survey. This survey asked patients to rate the difficulty level of completing the study tasks, how useful they found the recommendations, and their experience using the app.

[[PNG File , 59 KB - cardio_v8i1e51916_app2.png](#)]

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Abbreviations

AI: artificial intelligence

API: Application Programming Interface

BP: blood pressure

DBP: diastolic blood pressure
ML: machine learning
PCP: primary care physician
PHSO: Population Health Services Organization
SBP: systolic blood pressure

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Research Letter

Smart Device Ownership and Use of Social Media, Wearable Trackers, and Health Apps Among Black Women With Hypertension in the United States: National Survey Study

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Abstract

The majority of Black women with hypertension in the United States have smartphones or tablets and use social media, and many use wearable activity trackers and health or wellness apps, digital tools that can be used to support lifestyle changes and medication adherence.

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KEYWORDS

Black women; Black; women; tracker; trackers; wearable; wearables; hypertension; hypertensive; cardiology; cardiovascular; blood pressure; social media; technology; usage; digital health; eHealth; tablet; mHealth; mobile health; app; apps; applications; survey; surveys; questionnaire; questionnaires; Health Information National Trends Survey; HINTS

Introduction

In the United States, Black women are disproportionately affected by hypertension, with a prevalence of 56% versus 37% among White and Hispanic women [1]. Digital health tools, including apps and wearables, can support hypertension control via lifestyle modifications and medication adherence [2]. With high social media and smartphone use in studies with local samples [3], Black women with hypertension may be poised to leverage digital tools to manage their health. However, previous studies examining digital health use among US adults with hypertension [4] have not reported use by race and sex. We examined smart device ownership and use of social media, wearable activity trackers, and health apps among Black women with hypertension in the United States.

Methods

Overview

We analyzed cross-sectional data from the 2022 Health Information National Trends Survey (HINTS6). Details on HINTS methodology are available on the web [5]. Briefly, civilian, noninstitutionalized adults living in the United States were sampled using a 2-stage design and completed a web-based or mail survey.

Participants reported their sex assigned at birth. Participants were asked to describe their race, and those who selected “Black or African American” (with or without other races) were included. Participants were asked if a doctor or other health professional ever told them they had high blood pressure or hypertension (yes or no). Black women reporting a diagnosis

of hypertension or high blood pressure were included in the analysis.

Participants reported if they had a tablet computer or a smartphone (either vs neither), how often they visited social media sites in the past 12 months (ever vs never), and whether they used a wearable device to monitor or track health or activity in the past 12 months. Tablet/smartphone owners were asked whether they had used a health or wellness app in the past 12 months.

Participants reported their age, presence of children in their household, education, feelings about their income, and whether they had worked ≥ 35 hours/week in the past 30 days. Participants were asked about their confidence in finding helpful health resources on the internet (low digital health literacy: “somewhat/a little bit/not at all confident” vs adequate: “completely/very confident”). Participants reported the degree to which they have a strong sense of belonging to their ethnic, racial, or cultural group.

Statistical Analyses

We used the survey procedures in SAS (version 9.4; SAS Institute) and replicate weights provided by HINTS6 to calculate SEs of estimates using the “delete one” jackknife replication method. Results are representative of Black women with hypertension in the US. We used logistic regression models to

examine associations between participant characteristics and device ownership and mobile health use. We adjusted associations for age to account for confounding [6-8]. We assessed the assumption of linearity for age using Box-Tidwell tests.

Ethical Considerations

HINTS6 data collection was approved by the Westat Institutional Review Board (IRB), and participants provided informed consent. The HINTS6 public-use data set is deidentified, and analyses of these data do not require additional IRB approval.

Results

We excluded Black women with hypertension who were missing information on any variables in the analysis ($n=51$), resulting in an analytic sample of 409. Table 1 shows characteristics of US Black women with hypertension.

Nearly 9 in 10 (89.7%; SE 1.9%) US Black women with hypertension own a smartphone or tablet; 81.9% (SE 2.1%) used social media and 33% (SE 2.9%) used a wearable activity tracker in the past year. Of those who own smartphones or tablets, 58.7% (SE 4%) used a health or wellness app in the past year. Table 2 shows characteristics associated with smart device ownership and digital health use.

Table 1. Characteristics of US Black women with hypertension or high blood pressure ($n=409$); 2022 Health Information National Trends Survey (HINTS6).

Characteristics	Weighted % (SE)
Age (years)	
18-49	32.3 (3.7)
50-64	40.2 (3.4)
≥ 65	27.5 (2.0)
Works ≥ 35 hours per week	44.9 (3.2)
Education status	
High school or less	31.8 (3.2)
Some college	49.8 (3.6)
College graduate	18.4 (2.7)
Feelings about present income	
Living comfortably on present income	26.0 (3.2)
Getting by on present income	40.7 (3.5)
Finding it very difficult/difficult on present income	33.4 (3.2)
Has children in household	28.3 (3.9)
Ethnic group belonging	
Strongly agree	55.6 (3.7)
Agree	20.8 (2.8)
Neither agree nor disagree; disagree; or strongly disagree	23.6 (3.4)
Low digital health literacy	52.7 (3.8)

Table 2. Digital health activities by demographic characteristics among US Black women with hypertension or high blood pressure (n=409); 2022 Health Information National Trends Survey (HINTS6).

Characteristics	Has tablet or smartphone		Uses social media		Uses wearable activity tracker		Uses health or wellness apps ^a	
	Weighted % (SE)	Age-adjusted OR ^b (95% CI) ^c	Weighted % (SE)	Age-adjusted OR (95% CI) ^c	Weighted % (SE)	Age-adjusted OR (95% CI) ^c	Weighted % (SE)	Age-adjusted OR (95% CI) ^c
Age^d (years)								
18-49	96.9 (2.4)	8.5 (0.7-107.3)	98.8 (0.9)	60.1 (5.7-634.3)	38.3 (7.8)	2.0 (0.9-4.7)	66.9 (6.7)	2.6 (1.2-5.5)
50-64	91.4 (2.9)	2.9 (1.1-7.7)	85.3 (3.1)	4.4 (2.4-7.9)	35.2 (5.7)	1.8 (0.8-4.1)	59.8 (6.2)	1.9 (0.9-4.0)
≥65	78.9 (4.3)	(Reference)	57.1 (4.5)	(Reference)	23.4 (4.5)	(Reference)	44.2 (6.7)	(Reference)
Works full-time								
Yes	96.0 (1.8)	(Reference)	90.3 (2.4)	(Reference)	46.3 (5.9)	(Reference)	66.2 (5.7)	(Reference)
No	84.7 (2.9)	0.4 (0.1-1.0)	75.0 (3.0)	0.8 (0.4-1.7)	22.2 (3.7)	0.4 (0.2-0.8)	51.8 (5.5)	0.7 (0.3-1.6)
Education status								
High school or less	77.9 (5.1)	(Reference)	66.3 (4.8)	(Reference)	20.1 (6.2)	(Reference)	34.7 (7.0)	(Reference)
Some college	94.3 (1.7)	3.8 (1.5-9.4)	88.6 (2.3)	3.2 (1.6-6.3)	35.7 (5.1)	2.0 (0.7-5.3)	66.2 (5.2)	3.4 (1.8-6.6)
College graduate	98.0 (0.9)	12.6 (3.9-40.7)	90.7 (2.7)	4.6 (2.2-9.5)	47.7 (6.5)	3.4 (1.2-9.7)	70.9 (6.9)	4.6 (1.6-13.3)
Feelings about present income								
Living comfortably	92.4 (3.2)	(Reference)	77.3 (4.8)	(Reference)	42.1 (6.1)	(Reference)	65.8 (8.7)	(Reference)
Getting by	87.7 (2.9)	0.5 (0.1-1.6)	80.2 (3.5)	0.9 (0.4-2.2)	28.0 (4.9)	0.5 (0.2-1.1)	55.9 (7.1)	0.6 (0.2-1.7)
Finding it very difficult/difficult	90.1 (3.1)	0.5 (0.2-1.6)	87.5 (3.6)	1.2 (0.4-3.8)	32.1 (5.5)	0.6 (0.2-1.3)	56.4 (5.6)	0.5 (0.2-1.4)
Children in household								
No	87.7 (2.2)	(Reference)	77.6 (2.6)	(Reference)	32.7 (3.2)	(Reference)	54.0 (4.8)	(Reference)
Yes	95.0 (3.2)	1.4 (0.2-8.5)	92.7 (2.9)	1.2 (0.4-3.8)	33.8 (7.7)	0.7 (0.3-1.8)	69.2 (7.8)	1.3 (0.5-3.6)
Ethnic group belonging								
Strongly agree	92.7 (2.2)	(Reference)	81.1 (3.1)	(Reference)	38.9 (4.1)	(Reference)	65.4 (5.2)	(Reference)
Agree	80.7 (5.8)	0.3 (0.1-1.0)	79.7 (4.6)	0.8 (0.3-2.0)	33.2 (7.6)	0.7 (0.3-1.7)	52.7 (8.5)	0.5 (0.2-1.2)
Neutral/disagree	90.7 (4.2)	0.6 (0.1-2.6)	85.5 (4.5)	1.0 (0.4-2.5)	18.8 (6.1)	0.3 (0.1-0.9)	47.0 (9.0)	0.4 (0.1-0.9)
Digital health literacy								
Adequate	98.2 (1.0)	(Reference)	90.6 (2.4)	(Reference)	36.2 (4.4)	(Reference)	72.2 (5.1)	(Reference)
Low	82.2 (3.3)	0.1 (0.02-0.5)	74.1 (3.2)	0.4 (0.2-1.0)	30.1 (4.2)	0.9 (0.5-1.6)	44.2 (4.8)	0.3 (0.2-0.7)

^aAnalysis limited to 341 participants in the analytic sample who had a tablet or smartphone and provided information on health app use.

^bOR: odds ratio.

^cAdjusted for age (years, continuous). Results from crude logistic regression models were largely similar. Exceptions: full-time employment and smart device ownership (crude OR 0.2, 95% CI 0.1-0.7); full-time employment and social media use (crude OR 0.3, 95% CI 0.2-0.6); children in household and social media use (crude OR 3.7, 95% CI 1.4-9.7); and ethnic group belonging (neutral/disagree) and uses health or wellness apps (crude OR 0.5, 95% CI 0.2-1.1).

^dModels for categorical age were not adjusted for continuous age. Only 2 women aged 18-49 years did not own a tablet or smartphone and only 2 women aged 18-49 years did not use social media, limiting precision for estimates of associations between age and device ownership and social media use.

Discussion

The majority of Black women with hypertension in the United States own smartphones or tablets and use social media, a third use wearable devices, and most mobile device owners use health apps. Younger and more highly educated women reported higher ownership and use, similar to US adults generally [6-8] and

those with hypertension [4]. Ethnic belonging and low digital health literacy may also play a role.

Strengths of this study include the use of a nationally representative sample. Limitations include a lack of data on frequency of wearable tracker or health app use, degree of willingness to use digital tools for hypertension management [3], hypertension severity, and other factors that may influence

device ownership and digital tool use [6-8]. Leveraging digital tools for hypertension control may be a promising strategy for the prevention of cardiovascular disease in Black women with hypertension.

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Data Availability

2022 Health Information National Trends Survey data is available for download from the National Cancer Institute [9].

Authors' Contributions

JK contributed to conceptualization and writing (original draft, revisions, and editing); SB contributed to formal analysis, data curation, and writing (original draft, revisions, and editing); SLP and RN Jr contributed to writing, review, and editing; MEW contributed to conceptualization, writing (original draft, revisions, and editing), formal analysis, data curation, and supervision.

Conflicts of Interest

SLP received grant funding from Meta. The other authors declare no conflicts of interest.

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Abbreviations

HINTS: Health Information National Trends Survey

IRB: institutional review board

OR: odds ratio

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Research Letter

Comparison of Auscultation Quality Using Contemporary Digital Stethoscopes

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KEYWORDS

auscultation; digital stethoscopes; valvular heart disease

Introduction

Auscultation is a common clinical tool for assessing patients for valvular heart disease (VHD). Its accuracy for screening varies based on operator's training and experience. While echocardiography remains the gold standard in diagnosing VHD due to its greater accuracy, especially among individuals with obesity [1,2], its use is cost-prohibitive for screening.

Digital stethoscopes have emerged as a more cost-effective alternative [3]. Digital audio collection through a stethoscope has enabled automated diagnosis of VHD and may reduce interoperator variability. While prior work has not found large differences between digital stethoscopes [4], the poor audio quality in older digital stethoscopes [5] coupled with recent advances in audio processing have led to questions as to whether more recent digital stethoscopes may provide a viable alternative to echocardiography in the diagnosis of VHD.

In this study, we compare two contemporary digital stethoscopes, the Eko DUO and 3M Littmann CORE, in their sound quality with both bedside and recorded sounds.

Methods

Overview

Heart sounds were collected from four anatomical locations for 25 patients within a university hospital in Ann Arbor, MI. Participants were eligible if they were 18 years or older and had undergone or planned to undergo transthoracic echocardiography within 7 days of enrollment. Informed consent was obtained.

Each stethoscope was used to obtain a phonocardiogram recording at the aortic and pulmonary (ie, second intercostal space along the right and left sternal border, respectively), tricuspid (fifth intercostal space along the left sternal border), and mitral valve (fifth intercostal space at the midclavicular line) for 30 seconds each. Sound quality and the presence of a murmur were assessed by a trained study team member (NS) at the bedside using the stethoscope and separately during playback of the recorded sounds using headphones as described previously [5]. Both stethoscopes were used to collect sounds for each patient, alternating which one was used first.

Four components of auscultation were assessed, whether (1) S1 was detected, (2) S2 was detected, (3) a murmur was detected, and (4) there was confidence in the assessment (yes or no).

Ethical Considerations

Our study was reviewed and approved by the University of Michigan institutional review board (HUM00133770). Study participants consented to participate in the study. Data were stored with coded identifiers with access to medical record numbers to facilitate chart review. Participants were not financially compensated.

Results

The mean age of the 25 participants was 65 (SD 11.78) years, 11 (44%) were women, and 2 (8%) were Black. The mean BMI was 34.3 (SD 7.98) kg/m², and congestive heart failure was present in 6 (24%) participants, hypertension in 17 (68%) participants, and valvular disease in 1 (4%) participant. We

performed 400 evaluations (25 patients \times 4 locations \times 2 contexts, live and recorded).

Compared to the Eko DUO stethoscope, the 3M Littmann CORE stethoscope performed worse in the ability to hear S1 (odds ratio 0.56, 95% CI 0.33-0.95) and appreciate murmurs (odds ratio 0.32, 95% CI 0.21-0.50; [Table 1](#)). The ability to hear S2 and confidence level were not different. As compared to live auscultation, recorded sounds were not different across all four evaluation measures ([Table 2](#)).

We performed a sensitivity analysis to explore the patient-level findings for the stethoscope comparisons due to the large effect

size. The proportion of variance explained by the random intercept (patient identifier) was 33% for the detection of S1, 22% for the detection of S2, 61% for the presence of murmurs, and 12% for confidence. After accounting for the random intercept, the odds ratio between stethoscopes (with Eko DUO stethoscope as the reference group) for hearing S1 was 0.54 (95% CI 0.31-0.93; $P=.03$), for hearing S2 was 0.62 (95% CI 0.37-1.04; $P=.07$), for the presence of a murmur was 0.23 (95% CI 0.14-0.39; $P<.001$), and for confidence was 0.98 (95% CI 0.66-1.46; $P=.93$).

Table 1. Comparison of findings between the Littmann CORE and Eko DUO stethoscopes^a.

Measure	Littmann CORE (n=200)	Eko DUO (n=200)	Littmann stethoscope (with Eko DUO as reference), odds ratio (95% CI)	P value
Ability to hear S1 (%)	79	87	0.56 (0.33-0.95)	.04
Ability to hear S2 (%)	78	85	0.63 (0.38-1.04)	.08
Murmur (%)	20	44	0.32 (0.21-0.50)	<.001
Confidence (%)	50	51	0.98 (0.66-1.45)	.92

^aFor each stethoscope, we included evaluations collected from both live and recorded sounds across all anatomic locations.

Table 2. Comparison of findings assessed during live auscultation and on recorded sounds^a.

Measure	During live auscultation (n=200)	Based on recorded sounds (n=200)	Recording (with live auscultation as reference), odds ratio (95% CI)	P value
Ability to hear S1 (%)	85	81	0.75 (0.33-1.27)	.29
Ability to hear S2 (%)	83	79	0.77 (0.46-1.27)	.31
Murmur (%)	32	32	0.98 (0.64-1.49)	.91
Confidence (%)	52	50	0.94 (0.64-1.40)	.76

^aFor live and recorded sounds, we included evaluations collected from both stethoscopes across all anatomic locations.

Discussion

The results suggest that there are potentially meaningful differences in sound quality among contemporary stethoscopes. While both stethoscopes incorporate technology from Eko, the Eko DUO stethoscope appeared to perform better in the ability to detect S1 and murmurs; the point estimate for 3M Littmann

CORE in detecting S2 was 0.63, but this was not statistically significant ($P=.08$). We did not find statistically significant differences across live versus recorded sounds.

Our study is limited by a small sample size drawn from a single hospital. However, our use of a consistent rating process applied to multiple contexts and anatomic locations provides evidence that all digital stethoscopes may not be created equal.

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Data Availability

Our data are not publicly available.

Conflicts of Interest

KS previously served on a scientific advisory board for Flatiron Health for unrelated work.

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Abbreviations

VHD: valvular heart disease

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Original Paper

Identifying the Severity of Heart Valve Stenosis and Regurgitation Among a Diverse Population Within an Integrated Health Care System: Natural Language Processing Approach

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Abstract

Background: Valvular heart disease (VHD) is a leading cause of cardiovascular morbidity and mortality that poses a substantial health care and economic burden on health care systems. Administrative diagnostic codes for ascertaining VHD diagnosis are incomplete.

Objective: This study aimed to develop a natural language processing (NLP) algorithm to identify patients with aortic, mitral, tricuspid, and pulmonic valve stenosis and regurgitation from transthoracic echocardiography (TTE) reports within a large integrated health care system.

Methods: We used reports from echocardiograms performed in the Kaiser Permanente Southern California (KPSC) health care system between January 1, 2011, and December 31, 2022. Related terms/phrases of aortic, mitral, tricuspid, and pulmonic stenosis and regurgitation and their severities were compiled from the literature and enriched with input from clinicians. An NLP algorithm was iteratively developed and fine-trained via multiple rounds of chart review, followed by adjudication. The developed algorithm was applied to 200 annotated echocardiography reports to assess its performance and then the study echocardiography reports.

Results: A total of 1,225,270 TTE reports were extracted from KPSC electronic health records during the study period. In these reports, valve lesions identified included 111,300 (9.08%) aortic stenosis, 20,246 (1.65%) mitral stenosis, 397 (0.03%) tricuspid stenosis, 2585 (0.21%) pulmonic stenosis, 345,115 (28.17%) aortic regurgitation, 802,103 (65.46%) mitral regurgitation, 903,965 (73.78%) tricuspid regurgitation, and 286,903 (23.42%) pulmonic regurgitation. Among the valves, 50,507 (4.12%), 22,656 (1.85%), 1685 (0.14%), and 1767 (0.14%) were identified as prosthetic aortic valves, mitral valves, tricuspid valves, and pulmonic valves, respectively. Mild and moderate were the most common severity levels of heart valve stenosis, while trace and mild were the most common severity levels of regurgitation. Males had a higher frequency of aortic stenosis and all 4 valvular regurgitations, while females had more mitral, tricuspid, and pulmonic stenosis. Non-Hispanic Whites had the highest frequency of all 4 valvular stenosis and regurgitations. The distribution of valvular stenosis and regurgitation severity was similar across race/ethnicity groups. Frequencies of aortic stenosis, mitral stenosis, and regurgitation of all 4 heart valves increased with age. In TTE reports with stenosis detected, younger patients were more likely to have mild aortic stenosis, while older patients were more likely to have severe aortic stenosis. However, mitral stenosis was opposite (milder in older patients and more severe in younger patients). In TTE reports with regurgitation detected, younger patients had a higher frequency of severe/very severe aortic regurgitation. In comparison, older patients had higher frequencies of mild aortic regurgitation and severe mitral/tricuspid regurgitation. Validation of the NLP algorithm against the 200 annotated TTE reports showed excellent precision, recall, and F1-scores.

Conclusions: The proposed computerized algorithm could effectively identify heart valve stenosis and regurgitation, as well as the severity of valvular involvement, with significant implications for pharmacoepidemiological studies and outcomes research.

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KEYWORDS

echocardiography report; heart valve; stenosis; regurgitation; natural language processing; algorithm

Introduction

Valvular heart disease (VHD) is a leading cause of cardiovascular morbidity and mortality worldwide [1-3] and poses a substantial health care and economic burden on health care systems [4,5]. The prevalence of VHD, especially aortic stenosis, is expected to rapidly increase in the United States and Europe due to population aging [4,5]. Accurate assessments of the burden of VHD are increasingly relevant as the treatment options for these patients continue to expand. VHD research based on administrative diagnostic codes shows incomplete identification [6] or inaccuracy of coding [7]. Accurate and complete identification of VHD based on information from echocardiography reports other than diagnosis codes has the potential to facilitate patient care and VHD-related cardiovascular research.

Advances in diagnostic imaging technologies have greatly improved the precision and efficiency of assessing heart valve disorders [8,9]. Echocardiography is the primary imaging modality for evaluating valve structure and function and assessing the severity and hemodynamic consequences of VHDs. Transthoracic echocardiography (TTE) provides key insights into the mechanisms of VHDs [8]. The wealth of data and information generated by the interpretations of echocardiographic studies significantly aids clinical management and research. Although the format of echocardiography reports is often templated, the content in each section remains as free text. This presents a challenge for systematic analysis, necessitating advanced natural language processing (NLP) techniques to transform from unstructured into structured and analyzable data [10].

Over the past years, applications of NLP algorithms or systems have been developed to automatically extract clinical information from free-text clinical notes [11-13]. Rule-based or machine learning-based NLP studies [6,14-22] have attempted to extract information about valve severity and related measurements from echocardiography reports. Most of these studies have concentrated on extracting some specific conditions and measurements, such as aortic stenosis and peak velocity. Two exceptions are Nath et al [18], who created EchoInfer, a system capable of extracting a set of data elements (~80) reported in echocardiography reports, and Dong et al [19], who

developed an NLP system that extracts ~43 data elements described in echocardiography reports. Although both systems extracted elements relevant to VHD, the performance was based on the overall data elements rather than the clinically relevant feature of the severity of individual VHD. Additionally, the small training and validation samples in both studies limited the capabilities to accurately assess performance for less common VHDs, such as mitral valve, tricuspid valve, and pulmonic valve stenosis. The purpose of this study was twofold: (1) to develop and validate a computerized algorithm for extracting the severity of stenosis and regurgitation of the 4 heart valves (aortic valve, mitral valve, tricuspid valve, and pulmonic valve) and (2) to apply the validated algorithm to all TTE reports within the large integrated Kaiser Permanente Southern California (KPSC) health care system to estimate the frequencies of VHD across a diverse population.

Methods

Study Setting and Population

The study subjects were health plan enrollees of the KPSC, an integrated health care system providing comprehensive medical services to 4.8 million members across 15 large medical centers and more than 250 medical offices throughout Southern California. The demographic characteristics of KPSC members are diverse and largely representative of the residents in Southern California [23], with health insurance through group plans, individual plans, Medicare, and Medicaid. Patients aged 18 years or older who underwent at least 1 TTE within the KPSC system between January 1, 2011, and December 31, 2022, were included in this study.

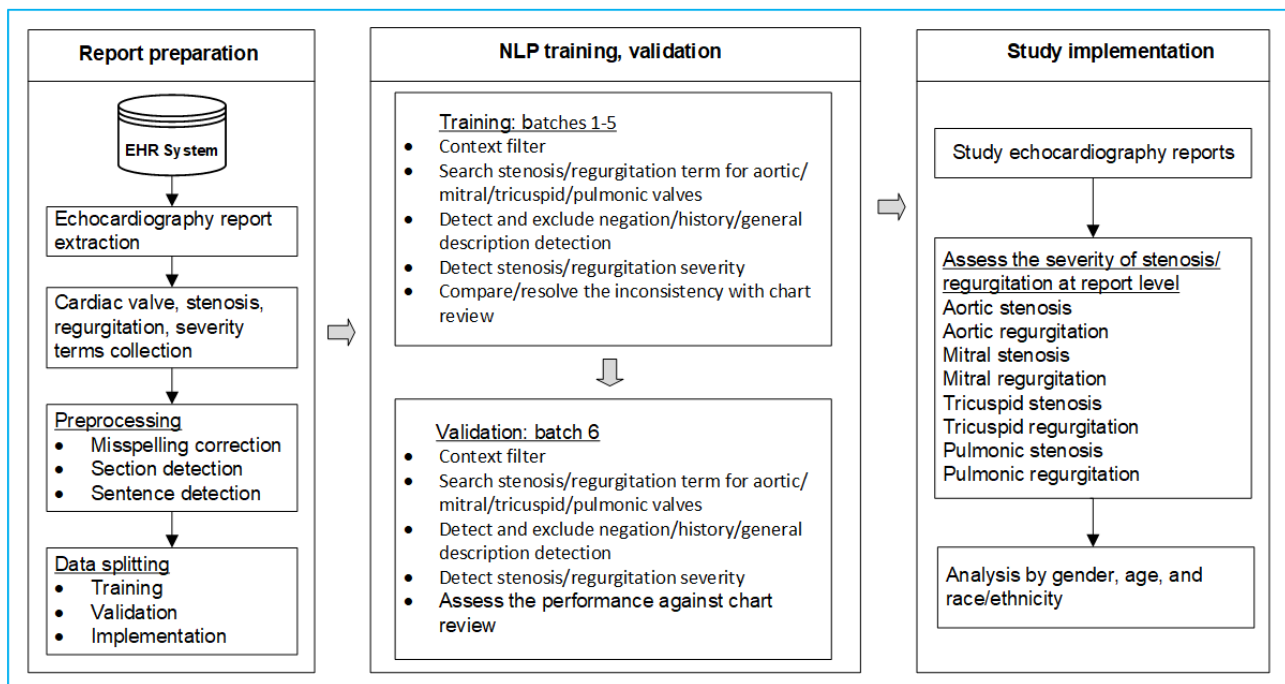
Ethical Considerations

The KPSC Institutional Review Board reviewed and approved the study protocol, with a waiver of the requirement for informed consent (approval number 13490). The study complied with the Health Insurance Portability and Accountability Act. Only authorized persons were provided access permission to perform all analyses.

NLP Algorithm and Process

Figure 1 outlines the steps for identifying valvular stenosis and regurgitation, and detailed descriptions follow later.

Figure 1. Schematic processing diagram describing the NLP algorithm for identifying heart valve stenosis and regurgitation from TTE reports. EHR: electronic health record; NLP: natural language processing; TTE: transthoracic echocardiography.



Echocardiography Report Extraction and Annotation

The TTE reports during the study period were extracted from the KPSC's electronic health record (EHR) system. These reports were written by physicians and were generally structured in a templated format. Most reports contain the following sections: (1) title, patient demographics, procedure performed, performing provider, and procedure indication; (2) exam quality; (3) dimensions/measurements; (4) findings/results; (5) impression; (6) miscellaneous; (7) summary/conclusion; and (8) physician signature. Despite the templated structure, the content within each section is in free-text format, and the report can have a varying order of or incomplete sections. Examples of deidentified TTE reports are included in Table S1 in [Multimedia Appendix 1](#).

An initial list of phrases and terms related to capturing stenosis, regurgitation, and severity of the 4 heart valves was compiled based on the input of the study cardiologist, published case definitions, and ontologies [6,18,19,24] and enriched by the training data set to capture additional linguistic variations, such as abbreviations and misspellings. The collected terms are listed in Table S2 in [Multimedia Appendix 1](#).

To effectively capture the severity of the rare heart valve stenosis described in the TTE reports, 2 sets of TTE reports were prepared for annotation and algorithm training. The first data set contained a total of 800 TTE reports, of which 200 (25%) were randomly selected from each of the 4 aortic valve peak velocity groups (≤ 2.5 , 2.6-2.9, 3.0-4.0, ≥ 4.0 m/s) instead of simple random selection from the extracted entire TTE reports (data set 1). The second data set contained another sample with 400 TTE reports based on diagnosis codes (data set 2): 134 (33.5%) reports randomly selected for patients with a mitral stenosis diagnosis (International Classification of Diseases 10th Revision [ICD-10] code I05.0 or I05.2), 133 (33.3%) reports

randomly selected for patients with a tricuspid stenosis diagnosis (ICD-10 code I07.0, I07.2, I36.0, or I36.2), and 133 (33.3%) reports randomly selected for patients with a pulmonic stenosis diagnosis (ICD-10 code I37.0 or I37.2). Both data sets were manually reviewed by an experienced board-certified cardiologist and a medical student to record the presence/absence (Table S2 in [Multimedia Appendix 1](#)) and severity (Table S3 in [Multimedia Appendix 1](#)) of stenosis and regurgitation of the 4 heart valves. These annotated TTE reports were split into 6 batches, each containing 200 reports. The first batch was reviewed by both annotators to ensure quality and consistency. The rest were equally divided between the 2 annotators.

NLP Algorithm Development

We first divided the reports in the annotated data sets into the sections of echocardiography report extraction and annotation described before and then subsectioned them based on titles and subtitles. Each subsection uniquely captured information about a specific valve (aortic, mitral, tricuspid, or pulmonic). The selected sections and subsections were then preprocessed through the letter lowercase conversion, misspelled word correction (as shown in Table S4 in [Multimedia Appendix 1](#)), and tokenization (ie, segmenting text into linguistic units, such as words and punctuations) [25] for further NLP processing. The study terms/phrases and their abbreviations and acronyms were collected by the cardiologist before NLP development. For each of the study terms/phrases, misspelled word correction was performed by manually examining the top 100 similar words derived from a trained deep learning word2vec model [26,27] based on the study corpus; 100% of data set 1 and 50% of data set 2 were used for training, and 50% of data set 2 was used for validation.

We used the annotated reports to develop a rule-based computerized algorithm via an iterative process to determine the presence/absence and severity status of stenosis and regurgitation in the 4 heart valves (aortic, mitral, tricuspid, and pulmonic). Table S5 in [Multimedia Appendix 1](#) summarizes the included sections and subsections using which the following search steps were applied. The process was applied to each sentence within the included sections or subsections:

- Search for terms associated with stenosis and regurgitation. The status was labeled as “no evidence” if no relevant term was found (Table S1 in [Multimedia Appendix 1](#)).
- If a relevant term is found, search for the negated terms associated with the identified stenosis and regurgitation terms. If a negation was found (eg, no aortic stenosis, without evidence of aortic stenosis), the identified stenosis or regurgitation term was ignored.
- Search for history terms (eg, a prior study showed trace mitral regurgitation) associated with the identified stenosis and regurgitation terms. If an associated history term was detected, the detected stenosis and regurgitation term was also ignored (Table S6 in [Multimedia Appendix 1](#)).
- Search for severity terms. If no severity term was found, the sentence was labeled “unknown severity.” If multiple severity terms were detected, the severity of the report was assigned based on the following priority: prosthetic, very severe, severe, moderate to severe, moderate, mild to moderate, mild, trace to mild, trace, and sclerosis. Trace to mild and trace were only applied for regurgitation, while sclerosis was only applied for aortic stenosis (Table S2 in [Multimedia Appendix 1](#)).

Discordant cases between the computerized algorithm and manually annotated labels were reviewed and adjudicated by the cardiologist. If the adjudicated results differed from the computerized results within each round, they were used to refine the algorithm and process.

NLP Algorithm Validation

The results from the final computerized algorithm were compared with the manually annotated results in the validation data set. The proportions of true-positive (TP), false-positive (FP), and false-negative (FN) cases were used to estimate sensitivity, the positive predicted value (PPV), and the overall F_1 -score (a measure of the overall model fit). Sensitivity was

defined as the proportion of reports correctly labeled by the computerized algorithm (TP) among all reports (TP+FN) ascertained by chart review. The PPV was defined as the proportion of reports correctly labeled (TP) among all those labeled by the computerized algorithm (TP+FP). The overall accuracy of the F_1 -score for each comparison was calculated via the standard formula $2 \times \text{PPV} \times \text{sensitivity} / (\text{PPV} + \text{sensitivity})$.

Estimating the Severity of Stenosis and Regurgitation at the Report Level

The finalized computerized algorithm was implemented via Python 3.10 to process the entire study set of TTE reports. The status and severity level of stenosis and regurgitation for each of the 4 heart valves (aortic, mitral, tricuspid, and pulmonic) were reported for all TTE reports during the study period. In TTE reports with VHDs detected, the severity levels of the diseases at the report level were summarized by age group (18-49, 50-64, 65-79, and ≥ 80 years), sex, and race/ethnicity (non-Hispanic White, non-Hispanic Black, non-Hispanic Asian/Pacific Islander, non-Hispanic Native American, Hispanic, multiple races, other/unknown).

Results

Performance Assessment of the NLP Algorithm

The performance of the computerized algorithm against the manually annotated results based on the validation data set is summarized in [Table 1](#) for stenosis and [Table 2](#) for regurgitation. The PPV, sensitivity, and F_1 -score of having positive stenosis and regurgitation were 100%, 100%, and 1 for aortic, mitral, and tricuspid valves; 96.2%, 96.2%, and 0.96 for pulmonic stenosis, respectively; and 97.0%, 98.5%, and 0.98 for pulmonic regurgitation, respectively. The PPV, sensitivity, and F_1 -score of prosthetic valves were also 100%, 100%, and 1 for aortic, mitral, and tricuspid valves and 92.3%, 92.3%, and 0.92 for pulmonic valves, respectively. For TTE reports with specific severity detected, the PPV was 100% for most of the severe categories, with several exceptions (eg, 80% for severe mitral stenosis and 50% for unknown severity pulmonic stenosis; [Table 1](#)). Sensitivity was also 100% for most of the severe categories, with several exceptions (eg, 87.5% for moderate-to-severe mitral stenosis; [Table 1](#)).

Table 1. Computerized algorithm performance for stenosis against adjudicated chart review results for the 200 TTE^a reports in the validation data set.

Valve and severity status	TP ^b	FP ^c	FN ^d	PPV ^e (%)	Sensitivity (%)	F ₁ -score
Aortic valve						
No/no evidence	113	0	1	100.0	99.1	1.00
Prosthetic	28	0	0	100.0	100.0	1.00
Sclerosis	28	1	0	96.6	100.0	0.98
Aortic valve severity detected	31	0	0	100.0	100.0	1.00
Mild	15	0	0	100.0	100.0	1.00
Mild to moderate	1	0	0	100.0	100.0	1.00
Moderate	8	0	0	100.0	100.0	1.00
Moderate to severe	0	0	0	— ^f	—	—
Severe	7	0	0	100.0	100.0	1.00
Very severe	0	0	0	—	—	—
Unknown severity	0	0	0	—	—	—
Mitral valve						
No/no evidence	135	0	0	100.0	100.0	1.00
Prosthetic	17	0	0	100.0	100.0	1.00
Mitral valve severity detected	48	0	0	100.0	100.0	1.00
Mild	7	0	0	100.0	100.0	1.00
Mild to moderate	7	0	0	100.0	100.0	1.00
Moderate	21	0	0	100.0	100.0	1.00
Moderate to severe	7	0	1	100.0	87.5	0.93
Severe	4	1	0	80.0	100.0	0.89
Very severe	0	0	0	—	—	—
Unknown severity	1	0	0	100.0	100.0	1.00
Tricuspid valve						
No/no evidence	185	0	0	100.0	100.0	1.00
Prosthetic	10	0	0	100.0	100.0	1.00
Tricuspid valve severity detected	5	0	0	100.0	100.0	1.00
Mild	1	0	0	100.0	100.0	1.00
Mild to moderate	0	0	0	—	—	—
Moderate	1	0	0	100.0	100.0	1.00
Moderate to severe	2	0	0	100.0	100.0	1.00
Severe	0	0	0	—	—	—
Very severe	0	0	0	—	—	—
Unknown severity	1	0	0	100.0	100.0	1.00
Pulmonic valve						
No/no evidence	159	2	2	98.8	98.8	0.99
Prosthetic	12	1	1	92.3	92.3	0.92
Pulmonic valve severity detected	25	1	1	96.2	96.2	0.96
Mild	18	0	1	100.0	94.7	0.97
Mild to moderate	4	0	0	100.0	100.0	1.00
Moderate	1	0	0	100.0	100.0	1.00

Valve and severity status	TP ^b	FP ^c	FN ^d	PPV ^e (%)	Sensitivity (%)	F ₁ -score
Moderate to severe	0	0	0	—	—	—
Severe	1	0	0	100.0	100.0	1.00
Very severe	1	0	0	100.0	100.0	1.00
Unknown severity	2	1	0	50.0	100.0	0.67

^aTTE: transthoracic echocardiography.

^bTP: true positive. Both the computerized algorithm and the chart review had the same result.

^cFP: false positive. The computerized algorithm was identified as yes, but the chart review was labeled as no.

^dFN: false negative. The chart review was labeled as yes, but the computerized algorithm was identified as no.

^ePPV: positive predicted value.

^fNot applicable.

Table 2. Computerized algorithm performance for regurgitation against adjudicated chart review results for the 200 TTE^a reports in the validation data set.

Valve and severity status	TP ^b	FP ^c	FN ^d	PPV ^e (%)	Sensitivity (%)	F ₁ -score
Aortic valve						
No/no evidence	109	0	0	100.0	100.0	1.00
Prosthetic	28	0	0	100.0	100.0	1.00
Sclerosis	0	0	0	— ^f	—	—
Aortic valve severity detected	63	0	0	100.0	100.0	1.00
Trace	26	0	0	100.0	100.0	1.00
Trace to mild	0	0	0	—	—	—
Mild	23	0	0	100.0	100.0	1.00
Mild to moderate	7	0	0	100.0	100.0	1.00
Moderate	5	0	0	100.0	100.0	1.00
Moderate to severe	1	0	0	100.0	100.0	1.00
Severe	1	0	0	100.0	100.0	1.00
Very severe	0	0	0	—	—	—
Unknown severity	0	0	0	—	—	—
Mitral valve						
No/no evidence	60	0	0	100.0	100.0	1.00
Prosthetic	17	0	0	100.0	100.0	1.00
Mitral valve severity detected	123	0	0	100.0	100.0	1.00
Trace	47	0	0	100.0	100.0	1.00
Trace to mild	2	0	1	100.0	66.7	0.80
Mild	35	1	0	97.2	100.0	0.99
Mild to moderate	15	0	0	100.0	100.0	1.00
Moderate	13	0	1	100.0	92.9	0.96
Moderate to severe	3	0	0	100.0	100.0	1.00
Severe	5	1	0	83.3	100.0	0.91
Very severe	0	0	0	—	—	—
Unknown severity	0	0	0	—	—	—
Tricuspid valve						
No/no evidence	41	0	0	100.0	100.0	1.00
Prosthetic	10	0	0	100.0	100.0	1.00
Tricuspid valve severity detected	149	0	0	100.0	100.0	1.00
Trace	46	0	1	100.0	97.9	0.99
Trace to mild	2	1	0	66.7	100.0	0.80
Mild	43	0	0	100.0	100.0	1.00
Mild to moderate	22	0	0	100.0	100.0	1.00
Moderate	19	0	0	100.0	100.0	1.00
Moderate to severe	5	0	1	100.0	83.3	0.91
Severe	10	1	0	90.9	100.0	0.95
Very severe	0	0	0	—	—	—
Unknown severity	0	0	0	—	—	—
Pulmonic valve						

Valve and severity status	TP ^b	FP ^c	FN ^d	PPV ^e (%)	Sensitivity (%)	F ₁ -score
No/no evidence	121	0	1	100.0	99.2	1.00
Prosthetic	12	1	1	92.3	92.3	0.92
Pulmonic valve severity detected	64	2	1	97.0	98.5	0.98
Trace	24	0	1	100.0	96.0	0.98
Trace to mild	0	0	0	—	—	—
Mild	28	1	0	96.6	100.0	0.98
Mild to moderate	3	0	0	100.0	100.0	1.00
Moderate	6	0	0	100.0	100.0	1.00
Moderate to severe	1	0	0	100.0	100.0	1.00
Severe	2	1	0	66.7	100.0	0.80
Very severe	0	0	0	—	—	—
Unknown severity	0	0	0	—	—	—

^aTTE: transthoracic echocardiography.

^bTP: true positive. Both the computerized algorithm and the chart review had the same result.

^cFP: false positive. The computerized algorithm was identified as yes, but the chart review was labeled as no.

^dFN: false negative. The chart review was labeled as yes, but the computerized algorithm was identified as no.

^ePPV: positive predicted value.

^fNot applicable.

Estimating the Severity of Stenosis and Regurgitation at the Report Level

A total of 1,225,270 TTE reports among 677,106 patients were extracted from the KPSC EHR system during the study period. Slightly more than half (n=621,237, 50.7%, data not shown) of them were for male patients. The median age at the time of the echocardiogram was 67 years (IQR 55-77). The mean number of TTEs performed per patient was 1.8 (SD 1.6) during the study period (data not shown). The distributions of the stenosis and regurgitation severity across the TTE reports identified by the NLP algorithm and process are summarized in [Figure 2](#). Of the 1,225,270 TTE reports, 111,300 (9.08%), 20,246 (1.65%), 397 (0.03%), 2585 (0.21%), 345,115 (28.17%), 802,103 (65.46%), 903,965 (73.78%), and 286,903 (23.42%) reports had evidence of aortic stenosis, mitral stenosis, tricuspid stenosis, pulmonic stenosis, aortic regurgitation, mitral regurgitation, tricuspid regurgitation, and pulmonic regurgitation, respectively. In addition, 50,507 (4.12%), 22,656 (1.85%), 1685 (0.14%), and 1767 (0.14%) of the heart valves were identified as prosthetic aortic, mitral, tricuspid, and pulmonic valves, respectively. The distribution of severity levels among each identified VHD is shown in [Figure 3](#). Mild and moderate were the most common severity levels of heart valve stenosis, while trace and mild were the most common ones for regurgitation. More details can be found in Table S7 in [Multimedia Appendix 1](#).

In TTE reports with VHDs detected, the severity level of the diseases stratified by sex, race/ethnicity, and age group at the time of the TTE are presented in [Tables 3-6](#) for stenosis and [Tables 7-10](#) for regurgitation. Males had a higher frequency of aortic stenosis and all 4 valvular regurgitations, while females had more mitral, tricuspid, and pulmonic stenosis. Non-Hispanic Whites had the highest frequency of all 4 valvular stenosis and regurgitations. The distribution of stenosis and regurgitation severity was similar across race/ethnicity groups. The frequencies of aortic and mitral stenosis increased with age, whereas the frequencies of tricuspid and pulmonic stenosis decreased with age. The frequency of valvular regurgitation increased with age for all 4 heart valves. Among the TTE reports with stenosis detected, younger patients were more likely to have mild aortic stenosis, while older patients were more likely to have severe aortic stenosis. However, the frequencies of mitral stenosis were opposite (milder mitral stenosis in older patients and more severe mitral stenosis in younger patients). In contrast, for TTE reports with regurgitation detected, younger patients had a higher frequency of severe/very severe aortic regurgitation, while older patients had higher frequencies of mild aortic regurgitation and severe/very severe mitral/tricuspid regurgitation. The distribution of severity can be found in Table S8 in [Multimedia Appendix 1](#).

Figure 2. The NLP algorithm identified frequencies of stenosis and regurgitation by heart valve based on TTE reports in the KPSC setting during 2011-2022. KPSC: Kaiser Permanente Southern California; NLP: natural language processing; TTE: transthoracic echocardiography.

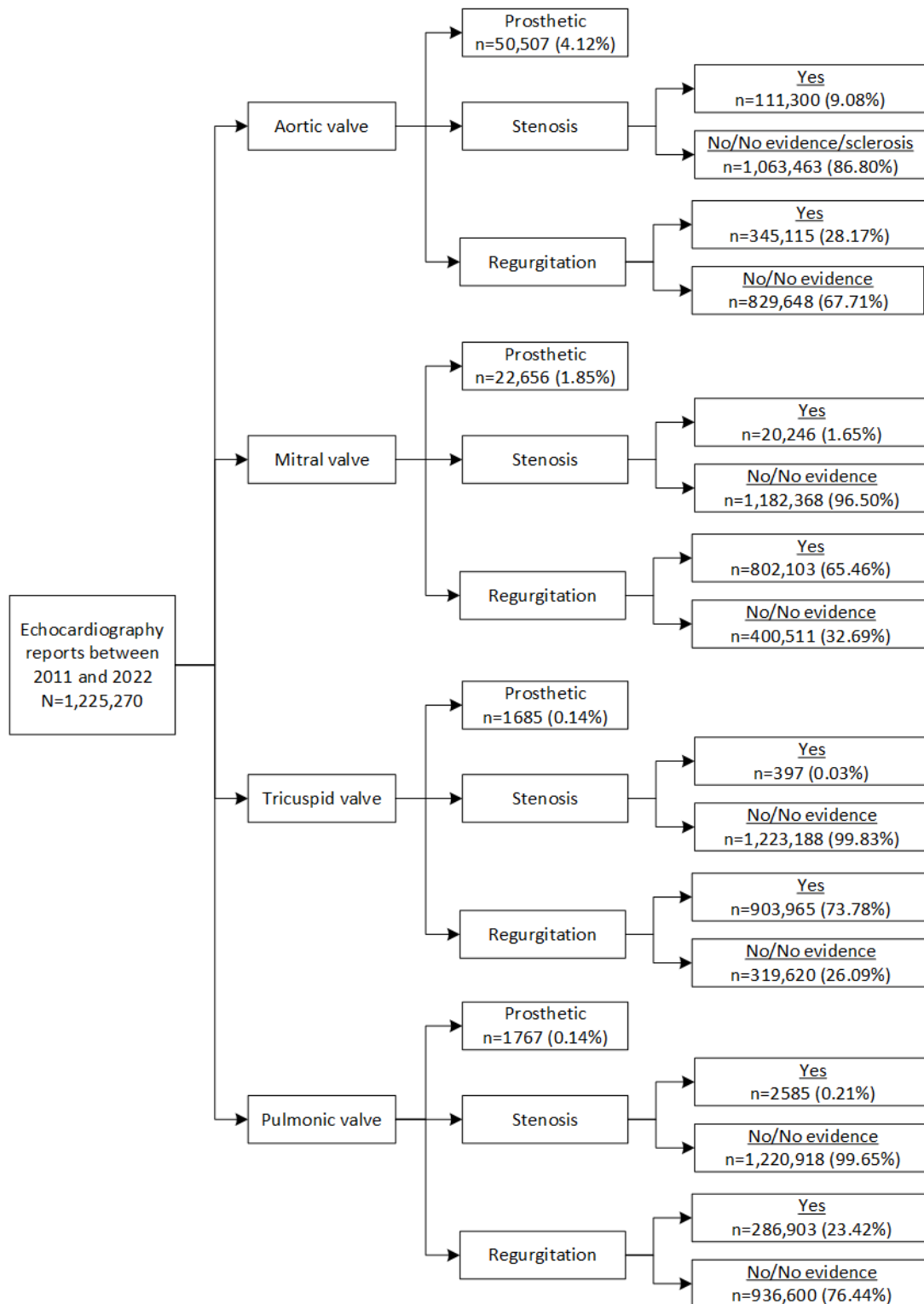


Figure 3. Percentage distribution of the severity of stenosis and regurgitation by heart valve based on TTE reports in the KPSC setting during 2011-2022. KPSC: Kaiser Permanente Southern California; TTE: transthoracic echocardiography. A higher resolution version of this image is available in Multimedia Appendix 2.

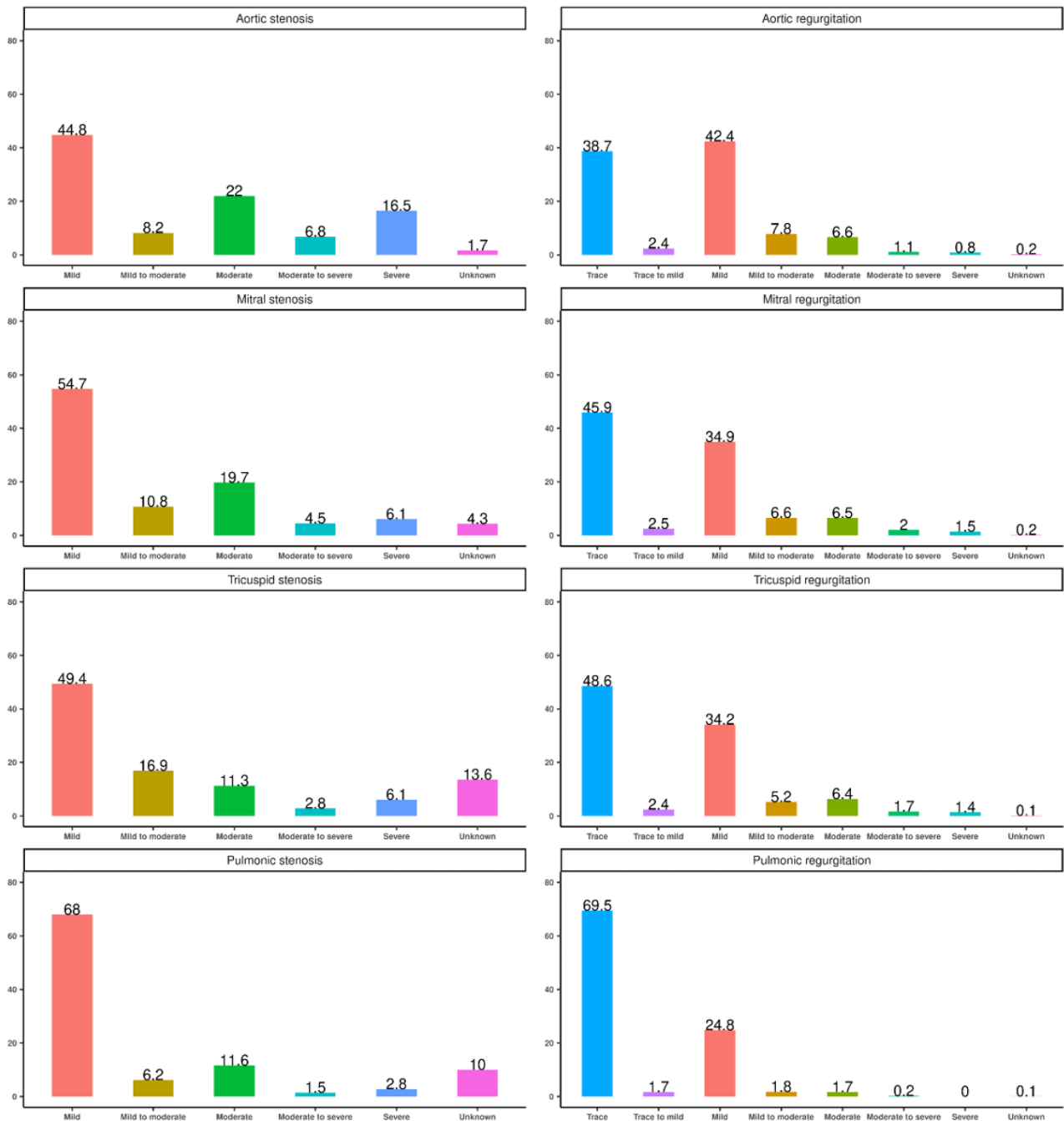


Table 3. Severity of aortic stenosis captured in the 1,225,270 TTE^a reports in the KPSC^b health care system during 2011-2022 by VHD^c, sex, race/ethnicity, and age at TTE time.

Characteristics	Severity of detected VHD				Total, N
	Mild/mild to moderate, n (%)	Moderate/moderate to severe, n (%)	Severe/very severe, n (%)	Unknown severity, n (%)	
Sex					
Female	27,872 (54.8)	13,967 (27.5)	8132 (16.2)	887 (1.7)	50,858
Male	31,098 (51.5)	18,163 (30.1)	10,168 (16.8)	1021 (1.7)	60,440
Age group (years)					
18-49	1797 (58.3)	838 (27.2)	302 (9.8)	147 (4.8)	3084
50-64	7140 (55.3)	3367 (26.1)	2098 (16.3)	290 (2.3)	12,895
65-79	27,855 (55.1)	14,255 (28.2)	8142 (18.1)	803 (1.6)	50,548
≥80	22,178 (49.5)	13,672 (30.5)	8255 (18.5)	668 (1.5)	44,773
Race/ethnicity					
Non-Hispanic White	34,039 (51.5)	19,612 (29.7)	11,443 (17.3)	1019 (1.5)	66,113
Non-Hispanic Black	4917 (56.2)	2473 (28.3)	1197 (13.7)	167 (1.9)	8754
Hispanic	14,008 (53.1)	7452 (28.2)	4376 (16.6)	533 (2.0)	26,368
Non-Hispanic Asian/Pacific Islander	5323 (60.7)	2228 (25.4)	1065 (12.2)	167 (1.9)	8783
Non-Hispanic Native American	116 (53.0)	52 (23.8)	46 (21.0)	5 (2.3)	219
Multiple	71 (50.8)	41 (29.2)	21 (15.0)	7 (5.0)	140
Other/unknown	496 (53.7)	274 (29.7)	143 (15.5)	10 (1.1)	923

^aTTE: transthoracic echocardiography.^bKPSC: Kaiser Permanente Southern California.^cVHD: valvular heart disease.

Table 4. Severity of mitral stenosis captured in the 1,225,270 TTE^a reports in the KPSC^b health care system during 2011-2022 by VHD^c, sex, race/ethnicity, and age at TTE time.

Characteristics	Severity of detected VHD				Total, N
	Mild/mild to moderate, n (%)	Moderate/moderate to severe, n (%)	Severe/very severe, n (%)	Unknown severity, n (%)	
Sex					
Female	9098 (64.4)	3525 (25.0)	929 (6.5)	579 (4.1)	14,130
Male	4163 (68.1)	1371 (22.4)	298 (4.9)	284 (4.6)	6116
Age group (years)					
18-49	514 (52.9)	275 (28.3)	105 (11.0)	75 (7.7)	971
50-64	1506 (55.2)	807 (29.6)	279 (9.9)	145 (5.3)	2728
65-79	5672 (65.8)	2077 (24.0)	527 (6.1)	356 (4.1)	8632
≥80	5569 (70.4)	1737 (22.0)	323 (4.0)	286 (3.6)	7915
Race/ethnicity					
Non-Hispanic White	7059 (68.8)	2360 (23.1)	467 (4.5)	375 (3.7)	10,261
Non-Hispanic Black	1139 (66.0)	382 (22.0)	124 (7.2)	84 (4.9)	1725
Hispanic	3652 (63.0)	1440 (24.8)	416 (7.2)	293 (5.1)	5801
Non-Hispanic Asian/Pacific Islander	1286 (56.7)	676 (29.8)	204 (9.0)	102 (4.5)	2268
Non-Hispanic Native American	20 (57.1)	9 (25.7)	4 (11.4)	2 (5.7)	35
Multiple	21 (75.0)	6 (21.4)	0	1 (3.6)	28
Other/unknown	85 (66.4)	26 (20.3)	12 (9.4)	5 (3.9)	128

^aTTE: transthoracic echocardiography.^bKPSC: Kaiser Permanente Southern California.^cVHD: valvular heart disease.

Table 5. Severity of tricuspid stenosis captured in the 1,225,270 TTE^a reports in the KPSC^b health care system during 2011-2022 by VHD^c, sex, race/ethnicity, and age at TTE time.

Characteristics	Severity of detected VHD				Total, N
	Mild/mild to moderate, n (%)	Moderate/moderate to severe, n (%)	Severe/very severe, n (%)	Unknown severity, n (%)	
Sex					
Female	156 (69.3)	28 (12.5)	11 (4.9)	30 (13.3)	225
Male	107 (62.3)	28 (16.3)	13 (7.6)	24 (14.0)	172
Age group (years)					
18-49	112 (85.5)	5 (3.9)	4 (3.1)	10 (7.6)	131
50-64	40 (56.3)	12 (16.9)	11 (15.5)	8 (11.3)	71
65-79	75 (59.7)	25 (20.1)	5 (4.0)	20 (16.1)	124
≥80	37 (52.2)	14 (19.7)	4 (5.6)	16 (22.5)	71
Race/ethnicity					
Non-Hispanic White	116 (68.6)	23 (13.7)	9 (5.3)	21 (12.4)	169
Non-Hispanic Black	38 (77.6)	4 (8.2)	4 (8.2)	3 (6.1)	49
Hispanic	87 (64.0)	24 (17.6)	8 (5.9)	17 (12.5)	136
Non-Hispanic Asian/Pacific Islander	19 (50.0)	4 (10.5)	3 (7.9)	12 (31.6)	38
Non-Hispanic Native American	0	0	0	1 (100.0)	1
Multiple	0	0	0	0	0
Other/unknown	3 (75.0)	1 (25.0)	0	0	4

^aTTE: transthoracic echocardiography.^bKPSC: Kaiser Permanente Southern California.^cVHD: valvular heart disease.

Table 6. Severity of pulmonic stenosis captured in the 1,225,270 TTE^a reports in the KPSC^b health care system during 2011-2022 by VHD^c, sex, race/ethnicity, and age at TTE time.

Characteristics	Severity of detected VHD				Total, N
	Mild/mild to moderate, n (%)	Moderate/moderate to severe, n (%)	Severe/very severe, n (%)	Unknown severity, n (%)	
Sex					
Female	1063 (76.0)	190 (13.6)	28 (2.0)	118 (8.4)	1399
Male	855 (72.1)	148 (12.5)	42 (3.5)	140 (11.8)	1185
Age group (years)					
18-49	1182 (74.3)	245 (15.4)	53 (3.4)	111 (7.0)	1591
50-64	356 (75.6)	58 (12.3)	8 (1.7)	49 (10.4)	471
65-79	273 (71.9)	28 (7.3)	2 (0.5)	77 (20.3)	380
≥80	1071 (74.8)	8 (5.6)	7 (4.9)	21 (14.7)	143
Race/ethnicity					
Non-Hispanic White	742 (75.1)	104 (10.5)	27 (2.7)	115 (11.6)	988
Non-Hispanic Black	134 (69.4)	29 (15.0)	3 (1.6)	27 (14.0)	192
Hispanic	836 (74.2)	157 (14.0)	34 (3.0)	95 (8.5)	1122
Non-Hispanic Asian/Pacific Islander	153 (73.6)	34 (16.3)	6 (3.0)	15 (7.2)	208
Non-Hispanic Native American	7 (100.0)	0	0	0	7
Multiple	8 (66.7)	2 (16.6)	0	2 (16.7)	12
Other/unknown	38 (69.1)	13 (23.6)	0	4 (7.3)	55

^aTTE: transthoracic echocardiography.^bKPSC: Kaiser Permanente Southern California.^cVHD: valvular heart disease.

Table 7. Severity of aortic regurgitation captured in the 1,225,270 TTE^a reports in the KPSC^b health care system during 2011-2022 by VHD^c, sex, race/ethnicity, and age at TTE time.

Characteristics	Severity of detected VHD					Total, N
	Trace/trace to mild, n (%)	Mild/mild to moderate, n (%)	Moderate/moderate to severe, n (%)	Severe/very severe, n (%)	Unknown severity, n (%)	
Sex						
Female	65,757 (40.1)	80,979 (50.6)	12,159 (7.6)	746 (0.5)	387 (0.2)	160,028
Male	76,036 (40.1)	92,242 (49.9)	14,507 (7.9)	1891 (1.0)	408 (0.2)	185,084
Age group (years)						
18-49	12,983 (53.8)	8250 (34.2)	2133 (7.9)	612 (2.5)	131 (0.5)	24,109
50-64	30,951 (49.9)	25,727 (41.4)	4499 (7.3)	791 (1.3)	179 (0.3)	62,147
65-79	64,739 (40.3)	79,578 (50.7)	11,329 (7.3)	853 (0.5)	331 (0.2)	156,830
≥80	33,121 (32.5)	59,666 (58.5)	8707 (8.6)	381 (0.4)	154 (0.2)	102,029
Race/ethnicity						
Non-Hispanic White	70,983 (40.6)	89,302 (51.1)	12,985 (7.5)	1083 (0.6)	339 (0.2)	174,692
Non-Hispanic Black	15,327 (41.5)	18,005 (48.6)	3291 (8.9)	349 (0.9)	75 (0.2)	37,047
Hispanic	37,552 (43.7)	37,628 (47.9)	6393 (7.4)	798 (0.9)	253 (0.3)	86,046
Non-Hispanic Asian/Pacific Islander	15,897 (37.3)	22,612 (53.0)	3669 (8.6)	362 (0.9)	117 (0.3)	42,657
Non-Hispanic Native American	271 (43.8)	293 (47.6)	53 (8.6)	3 (0.5)	0	620
Multiple	250 (46.7)	240 (44.9)	37 (7.0)	6 (1.1)	2 (0.4)	535
Other/unknown	1514 (43.1)	1719 (48.9)	240 (6.9)	36 (1.0)	9 (0.3)	3518

^aTTE: transthoracic echocardiography.

^bKPSC: Kaiser Permanente Southern California.

^cVHD: valvular heart disease.

Table 8. Severity of mitral regurgitation captured in the 1,225,270 TTE^a reports in the KPSC^b health care system during 2011-2022 by VHD^c, sex, race/ethnicity, and age at TTE time.

Characteristics	Severity of detected VHD					Total, N
	Trace/trace to mild, n (%)	Mild/mild to moderate, n (%)	Moderate/moderate to severe, n (%)	Severe/very severe, n (%)	Unknown severity, n (%)	
Sex						
Female	192,906 (48.3)	165,915 (41.6)	34,626 (8.7)	5519 (1.4)	613 (0.2)	399,579
Male	194,999 (48.5)	167,274 (41.5)	33,033 (8.2)	6421 (1.6)	780 (0.2)	402,507
Age group (years)						
18-49	79,986 (71.0)	27,457 (24.4)	3967 (3.5)	1082 (1.0)	162 (0.1)	112,654
50-64	109,278 (57.2)	67,784 (35.5)	11,095 (5.8)	2546 (1.3)	328 (0.2)	191,031
65-79	147,315 (44.8)	147,873 (44.9)	28,779 (8.7)	4982 (1.5)	608 (0.2)	329,557
≥80	51,336 (30.4)	90,081 (53.3)	23,819 (14.1)	3330(2.0)	295 (0.2)	168,861
Race/ethnicity						
Non-Hispanic White	185,392 (46.7)	170,099 (42.8)	35,180 (8.9)	6057 (1.5)	653 (0.2)	397,381
Non-Hispanic Black	40,623 (44.2)	40,065 (43.6)	9404 (10.3)	1746 (1.9)	166 (0.2)	92,004
Hispanic	113,637 (52.4)	81,306 (38.2)	14949 (7.0)	2648 (1.2)	353 (0.2)	212,893
Non-Hispanic Asian/Pacific Islander	40837 (47.0)	37239 (49.9)	7391 (8.5)	1313 (1.5)	198 (0.2)	86,978
Non-Hispanic Native American	847 (51.2)	651 (45.1)	127 (7.7)	24 (1.5)	4 (0.2)	1653
Multiple	901 (54.8)	585 (35.2)	132 (8.1)	30 (1.8)	4 (0.2)	1646
Other/unknown	5678 (59.4)	3256 (34.1)	477 (5.0)	122 (1.3)	15 (0.2)	9548

^aTTE: transthoracic echocardiography.

^bKPSC: Kaiser Permanente Southern California.

^cVHD: valvular heart disease.

Table 9. Severity of tricuspid regurgitation captured in the 1,225,270 TTE^a reports in the KPSC^b health care system during 2011-2022 by VHD^c, sex, race/ethnicity, and age at TTE time.

Characteristics	Severity of detected VHD					Total, N
	Trace/trace to mild, n (%)	Mild/mild to moderate, n (%)	Moderate/moderate to severe, n (%)	Severe/very severe, n (%)	Unknown severity, n (%)	
Sex						
Female	222,203 (48.3)	186,163 (40.5)	43,254 (9.4)	8131 (1.8)	339 (0.1)	460,090
Male	239,533 (54.0)	170,161 (38.3)	29,393 (6.6)	4409 (1.0)	359 (0.1)	621,237
Age group (years)						
18-49	97,093 (68.9)	38,822 (27.6)	4047 (2.9)	811 (0.6)	130 (0.1)	140,903
50-64	129,591 (60.5)	73,292 (34.2)	9632 (4.5)	1698 (0.8)	175 (0.1)	214,388
65-79	175,882 (48.1)	154,848 (42.4)	29,655 (8.1)	4849 (1.3)	286 (0.1)	365,520
≥80	59,181 (32.3)	89,370 (48.8)	29,314 (16.0)	5182 (2.8)	107 (0.1)	183,154
Race/ethnicity						
Non-Hispanic White	223,743 (50.9)	174,650 (39.7)	35,200 (8.0)	5438 (1.2)	314 (0.1)	439,345
Non-Hispanic Black	46,610 (43.7)	45,674 (42.9)	11,694 (10.9)	2449 (2.3)	119 (0.1)	106,546
Hispanic	134,122 (54.5)	91,627 (37.2)	16,949 (6.9)	3167 (1.3)	186 (0.1)	24,051
Non-Hispanic Asian/Pacific Islander	48,438 (49.7)	39,461 (40.5)	8122 (8.3)	1362 (1.4)	71 (0.1)	97,454
Non-Hispanic Native American	1018 (55.7)	669 (36.6)	115 (6.3)	24 (1.3)	1 (0.1)	1827
Multiple	1083 (57.5)	658 (34.9)	113 (6.0)	29 (1.5)	1 (0.1)	1884
Other/unknown	6733 (62.0)	3593 (33.1)	455 (4.2)	71 (0.7)	6 (0.1)	10,858

^aTTE: transthoracic echocardiography.^bKPSC: Kaiser Permanente Southern California.^cVHD: valvular heart disease.

Table 10. Severity of pulmonic regurgitation captured in the 1,225,270 TTE^a reports in the KPSC^b health care system during 2011-2022 by VHD^c, sex, race/ethnicity, and age at TTE time.

Characteristics	Severity of detected VHD					Total, N
	Trace/trace to mild, n (%)	Mild/mild to moderate, n (%)	Moderate/moderate to severe, n (%)	Severe/very severe, n (%)	Unknown severity, n (%)	
Sex						
Female	99,962 (71.7)	36,513 (26.1)	2649 (1.9)	251 (0.2)	153 (0.1)	139,528
Male	106,918 (72.5)	39,871 (27.1)	2791 (1.1)	211 (0.1)	129 (0.1)	147,369
Age group (years)						
18-49	37,498 (79.5)	8574 (18.1)	734 (1.6)	294 (0.6)	71 (0.2)	47,171
50-64	50,104 (77.7)	13,451 (20.9)	783 (1.2)	71 (0.1)	67 (0.1)	64,476
65-79	80,120 (70.0)	32,104 (28.0)	2050 (1.8)	70 (0.1)	107 (0.1)	11,4451
≥80	36,611 (60.2)	22,255 (36.6)	1875 (3.1)	27 (0.0)	37 (0.1)	60,850
Race/ethnicity						
Non-Hispanic White	96,894 (71.9)	35,236 (26.2)	2314 (1.7)	184 (0.1)	110 (0.1)	134,738
Non-Hispanic Black	22,603 (65.0)	11,185 (32.1)	946 (2.7)	51 (0.2)	38 (0.1)	34,823
Hispanic	57,233 (74.0)	18,520 (24.8)	1308(1.7)	175 (0.2)	88 (0.1)	77,324
Non-Hispanic Asian/Pacific Islander	23,854 (67.9)	10,391 (29.5)	822 (2.4)	46 (0.1)	40 (0.1)	35,153
Non-Hispanic Native American	436 (73.1)	152 (25.5)	7 (1.2)	0	1 (0.2)	2025
Multiple	490 (75.6)	147 (22.7)	11 (1.7)	0	0	648
Other/unknown	2823 (78.0)	753 (20.9)	34 (0.9)	6 (0.2)	5 (0.1)	3621

^aTTE: transthoracic echocardiography.

^bKPSC: Kaiser Permanente Southern California.

^cVHD: valvular heart disease.

Discussion

Principal Findings

In this study, we developed a computerized algorithm to identify the presence/absence and the severity of stenosis and regurgitation of the 4 heart valves (aortic, mitral, tricuspid, and pulmonic) from reports of routinely performed TTEs. This algorithm yielded high accuracy in extracting information, except for a few severity groups due to their small numbers. This process was successfully implemented in a large integrated health care system to estimate the frequencies of VHD described in the TTE reports among a demographically diverse population.

Comparison With Prior Work

Echocardiography is the primary imaging technique for evaluating the severity of VHD. Incorporating an NLP algorithm developed to extract information about valvular lesion severity from unstructured echocardiogram reports allows the identification of patients with VHD across a large population. This is useful because the frequency of surveillance imaging is dependent on the severity of the valvular lesion. Specifically, patients with mild valvular lesions typically require imaging every 3-5 years, those with moderate lesions need evaluations every 1-2 years, and those with severe lesions need evaluations every 6-12 months [28]. Identifying and categorizing patients

with VHD at a population level ensures that all patients receive timely and adequate follow-up.

The performance of the algorithms reported in this study was comparable with those reported in previous studies [6,18,19]. In line with findings from previous studies [6,18,19], we observed that the percentage of VHD increases with patient age [9]. VHD affected both sexes, although certain conditions showed sex-specific patterns. Aortic regurgitation was more commonly observed in males, a finding that aligns with other studies, indicating a male predominance of aortic regurgitation [4]. Conversely, tricuspid regurgitation was more commonly observed in females in this population. Further research into the incidence, prevalence, and associated risk factors of these valvular lesions will enhance our understanding of the causes behind the observed sex differences [29].

Recent studies have attempted to extract stenosis and regurgitation from echocardiography reports [6,17-19]. Solomon et al [6] focused primarily on the extraction of aortic stenosis and a few continuous measurements. Although Nath et al [18] and Dong et al [19] attempted to retrieve stenosis and regurgitation of heart valves, their performances were not assessed for each condition independently, and neither of the authors evaluated performance by severity of illness. Even for the combined evaluation, Dong et al [19] reported low performance for both the precision and recall of identifying

stenosis of the 4 heart valves. The approach taken by this study has several advantages. First, part of our training and validation samples included TTE reports of potential patients diagnosed with mitral, tricuspid, and pulmonic stenosis. Therefore, the samples included a fair number of patients with these relatively rare conditions, which allowed the computerized algorithm to train/recognize corresponding potential patterns. Second, our study evaluated each case of stenosis or regurgitation independently. However, the performance of some severity levels needs cautious interpretation due to few cases and small validation samples. A larger sample and additional validations based on external data sets in future work can yield more robust performance and strengthen the evidence for the algorithm's utility and robustness in real-world clinical settings.

Strengths and Limitations

A key feature of our algorithm is its ability to extract important elements from written echocardiogram reports and convert them into structured data elements. This capability enables a health care system to provide true population care by tracking the number of patients with varying degrees of valvular lesions. By doing so, the health care system can ensure that surveillance monitoring and follow-up appointments are appropriately scheduled. This integration was a crucial consideration for this study. It will be a focus of future work, as it enhances the practical utility and adoption of the algorithm in clinical settings. In addition to extracting severity, future work will also enhance the computerized algorithm to retrieve other VHD-related measurements [19] to facilitate patient care and management.

Research of heart valve conditions based on diagnosis codes only may be impacted by the inaccuracy of coding, especially for minority populations. Crousillat et al [7] showed that diagnosis codes for aortic stenosis are less accurate for racial and ethnic minorities and less severe stages of the disease and, therefore, cannot be used to evaluate observed care disparities. This issue is likely to be alleviated by the application of NLP to TTE reports. Solomon et al [6] demonstrated that NLP application captures 35.4% more aortic stenosis compared to diagnosis code identification. Future studies are needed to understand and mitigate recently identified VHD care disparities and improve outcomes for patients [28].

This study primarily used a rule-based approach for NLP. Transformer-based models, such as bidirectional encoder representations from transformers (BERT) [30], have gained popularity in recent years in clinical research involving NLP. These large language models can effectively capture the text's intricate relationships via word embedding representation and attention mechanism and, therefore, are capable of analyzing information from unstructured notes in the health care domain more accurately [31-34]. Future research may integrate these sophisticated machine learning or deep learning language models into NLP algorithms to further boost performance and to handle the complexity of medical language more effectively.

Our study acknowledges several limitations. First, the completeness and accuracy of the extracted information were dependent on the information documented in the TTE reports. Incomplete or inaccurate documentation could lead to misclassification. Despite our efforts to correct misspelled

words, there could be additional unidentified errors. Second, the templated formats of echocardiography reports could limit the diversity and specificity of language used, potentially affecting the algorithm's sensitivity. Third, although our training process was quite comprehensive and included a relatively large number of notes, the rules and lexicons developed from our training data sets were still not highly comprehensive. For example, the severity of mitral stenosis in "moderate to borderline severe calcific mitral stenosis" should be "moderate to severe." However, the algorithm identified it as "severe" because of the additional word "borderline" prior to "severe." Therefore, more samples could be used to enhance the rules and lexicons in the future, especially for rare conditions (mitral, tricuspid, and pulmonic stenosis). Fourth, numerous abbreviations in the study used terms with multiple meanings, which complicated the identification process. For instance, the word "as" could mean "aortic stenosis"; "ms" could mean "mitral stenosis" or "millisecond," a time unit used for velocity measurements; and "tr" could mean "trace" or "tricuspid regurgitation." Although we applied a set of rules to determine the exclusion of used abbreviated terms, the algorithm could still potentially misuse the meaning of the abbreviation of these terms. Fifth, if a severity term was found to appear prior to a set of stenosis or regurgitation terms listed together (eg, mild as/ai/mr), our algorithm only assigned the severity to the first term, leading to incomplete labeling of the severity of other terms. Sixth, the TTE reports of patients with congenital valvular conditions frequently used the terms "systemic AV" and "subpulmonic AV," which represented the morphologic tricuspid valve and morphologic mitral valve, respectively. However, the meanings of these 2 terms are different in patients with noncongenital disease. Our algorithm did not search for these 2 terms for patients with congenital valvular conditions, which could lead to potential misclassification of congenital valvular conditions. Although the population of patients with congenital VHDs is very small, future work can modify the algorithm to improve the performance for congenital valvular conditions. Lastly, although the NLP algorithm in this study was trained by a large number of annotated echocardiogram reports from the KPSC, algorithm may need to be adjusted before it is implemented in other health care organizations, due to variations in report formatting and reporting requirements. Typically, reformatting echocardiogram reports before implementing the algorithm can enhance its adaptability. When feasible, users may also consider retraining the algorithm using notes specific to the organization for improved performance. However, the complexity of our NLP algorithm and process might limit its adoption in settings without specialized expertise in NLP or access to similar resources for algorithm development and validation [35].

Conclusion

The computerized algorithm developed can effectively identify heart valve stenosis and regurgitation and the severity of valvular involvement. This algorithm has potential applications in clinical research and patient cardiovascular care management. The computerized algorithm needs further adjustments to accommodate variations in the format and presentation of TTE

reports when it is implemented in other health care organizations.

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Authors' Contributions

FX was responsible for conceptualization, methodology, software, formal analysis, investigation, visualization, writing—original draft, and writing—review and editing; M-SL for conceptualization, methodology, investigation, validation, resources, writing—review and editing, and supervision; SA for validation, investigation, and writing—review and editing; DG and BSW for conceptualization, methodology, and writing—review and editing; and WC for conceptualization, methodology, formal analysis, resources, writing—review and editing, and supervision. All authors have approved the final submitted version.

Conflicts of Interest

None declared.

Multimedia Appendix 1

Examples of deidentified echocardiogram reports, search terms used for capturing heart valve stenosis and regurgitation, terms used for stenosis and regurgitation severity, corrections of mistyped words/terms used to search for heart valve stenosis and regurgitation and severity, sections of TTE reports used to define heart valve stenosis and regurgitation severity, terms used to search and exclude for history description of stenosis and regurgitation, detection frequency and severity of stenosis and regurgitation by valvular disease, severity of stenosis and regurgitation captured in TTE reports by valvular disease, sex, race/ethnicity, and age. TTE: transthoracic echocardiography.

[DOCX File, 78 KB - [cardio_v8i1e60503_app1.docx](#)]

Multimedia Appendix 2

High resolution version of Figure 3.

[PNG File, 515 KB - [cardio_v8i1e60503_app2.png](#)]

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Abbreviations

EHR: electronic health record
FN: false negative
FP: false positive
KPSC: Kaiser Permanente Southern California
NLP: natural language processing
PPV: positive predictive value
TP: true positive
TTE: transthoracic echocardiography
VHD: valvular heart disease

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